IPAS

Internal Inspection Report

Centre:	Accommodation Centre Hazel Hotel, Monasterevin
Inspector:	Eddie Murray
Date of Inspection:	29/11/19
Time of Arrival & Departure:	10:00 – 13.30



Part 1 General Information on Services

Internal Inspection Report

Centre: Accommodation Centre Hazel Hotel, Monasterevin

Date of Inspection: 29/11/19

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1. CENTRE DETAILS				
Name and address of Centre	Hazel Hotel, Monasterevi	n		
Contractor	Sean Lyons/Grahan Carry			
Manager	Renata Mikulasova			
Who deputises for manager in his/her	Give Job Title only			
absence?	Assistant Manager Joe			
Telephone Number	045579601			
Current Contracted Capacity	143			
Current Occupancy (today)	122			
Current Centre Profile (e.g., singles, families etc.)	Families			
HSE Area	Newbridge			
Public Health Nurse	Not Known			
DSP / CWO name	Terry Conroy			
Environmental Health Officer name	nvironmental Health Officer name Natasha Ramsey			
Local Fire Officer Name	Celina Barret			
Local Fire Station	Station Monasterevin			
Is the Centre certified by any Quality Management System Yes No				
(i.e. Q Mark, ISO)?:				
If yes, please give details:				
What was the date of the last certification				
Have you a copy of the Certification	Yes	No 📙		
2. Please provide a copy of the following				
		Check List		
Official Register				
Menu Cycle	⊠ N/A			
Staffing Lists as follows:				
1. Full list of staff employed at the centre (indicating Names, Titles,				
Roles, etc.,) (At end of report)				
2. Indicate who is on duty at time of inspection (today)				
3. a separate list of Designated Liaison Persons (child protection)				



3 GENERAL SECURITY & EMERGENCY D	ETAILS				
Is 24 hour supervision provided?	(Y/N)	Yes	\boxtimes	No	
Give details of roster hours		Desk staff			
Is security provided by external company?	(Y/N)	Yes		No	\boxtimes
If yes, give name of company:					
Does the centre have CCTV?	(Y/N)	Yes	\boxtimes	No	
Is a list of emergency numbers available in the	е	Yes	\boxtimes	No	
Manager's office?					
Does the list include the following numbers?	(Y/N)	Yes	\boxtimes	No	
Local Garda station 24 hr number			Ye	S	
Local hospital			Ye	S	
Local fire station		If no, give detai	ls:		
Duty Social Work Team		Yes			
Out of hours GP Service		Yes			
RIA out of hours number		Yes			
		Yes			
Are first aid kits available?	(Y/N)	Yes	\boxtimes	No	
Where and how many?		2 in reception			6
Who is responsible for first aid restocking?		Job title <u>only</u> (no	t name)	of pers	on responsible:
		Porter			-
Is there a defibrillator in the centre?		Yes		No	\bowtie
How many staff been trained to use it?					
A LIFATING ADDANGERACRITG					

What type of heating is used in the centre?	Gas
Do residents have control of the heating in their own	Yes No
bedroom? If no, what arrangements are in place?	Through radiator
What are the heating 'ON' times?	On every 3 hours

HOUSE RULES 5

Are residents provided with a copy of the House Rules on arrival?	Yes No
How does centre management explain house rules	Rules are explained to new
to residents on arrival?	residents on arrival

ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries) 6

Are residents issued with key for their bedroom?(Yes/No)	Yes 🛛 No 🗌		
Are residents issued with key for main door? (Yes/No)	Yes No 🖂		
If no, give details	Reception always manned		
Are there procedures to allow residents to receive	Visitors until 22.00, in dining area,		
visitors? (Give details)	visitors must sign in and out, children		
	must leave by 20.00		
Outline visiting times:	As above		



In what areas are visitors allowed in the centre?	Dining area and sitting rooms
Any other relevant information:	Drining area and sitting rooms
	Lockovs in diving voors
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	Lockers in dining room
What toiletries are provided to residents on arrival?	On their sard they can get teethnaste
what tolletries are provided to residents on arrivars	On their card they can get toothpaste, soap, shower gel, toilet rolls, cleaning
	equipment
What arrangements are in place to replenish these	On card
items?	On card
Terris.	
7 ARRANGEMENTS FOR MAINTENANCE	
Does the centre have a written procedure in place	Yes No
for residents to report maintenance issues? (Yes/No)	163 23 110
Is there a maintenance day book? (Yes/No)	Yes No
Describe the maintenance procedure at the centre: Main	
soon as practicable. Maintenance staff on site daily	teriance ros in place, issues are deart with as
soon as practicable. Wallite lance stall on site daily	
8 CHILD PROTECTION	
Are measures in place to inform staff and visitors of RIA's Child Protection Policy?	Policy in sign in book at reception
Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details)	
Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details) Are visitors asked to sign a declaration agreeing to	Policy in sign in book at reception Yes
Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details) Are visitors asked to sign a declaration agreeing to adhere to the child protection policy?	Yes
Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details) Are visitors asked to sign a declaration agreeing to adhere to the child protection policy? Where is declaration held?	Yes On display in reception
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10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu / dietary requests? (Give details.)	Yes, chef and manager meet with residents
Provide details opposite: Which of the following are provided for school children's packed lunches:	Yogurts, sandwich, water and fruit
 Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other? Drinks? Juice? Water? Yogurt? 	Please also provide details of the system for distribution of school lunches: Lunches given to children going to play school at breakfast
Fruit?Other	All items available in the shop
Is infant formula kept out of public view?	In store room in kitchen
What arrangements are in place for distribution of infant formula?	Ask at reception

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when	Fridge available with bread, jam, milk
kitchen is closed?	
Where are the snacks located and how are they	As above
accessed?	
Are meals available for residents who arrive late?	Yes No 🖂
(Give details.)	If advance notice given
Are meals available for new arrivals?	If advance notice given
(Give details)	
Are packed lunches available for residents	Yes No 🛛
travelling to Dublin on official business?	Shop on site
(Give details)	
If the inspection takes place during Ramadan this	N/A
section must be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No			
Access to drinking water (for breastfeeding mothers	Yes No			
/ for preparation of infant formula)				
Sterilisers	Yes 🛛 No 🗌			
Kettles	Yes No			
Fridge (for bottles of EBM* / formula) *Expressed	Yes No			
Breast Milk				
Bottle Warmer	Yes No 🖂			
Microwave	Yes No			
Are these facilities available 24 hours a day	Yes No			
Is there a dedicated room provided?	Yes No 🖂			
Where?	Everything is available in the dining area			

13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No			
Computers with Internet access	Yes No			
WIFI	Yes No			
DVD player	Yes No 🛛			
Computer Games	Yes No 🛛			
Snooker Table	Yes No			
Pool Table	Yes 🛛 No			
Table Tennis Table	Yes 🛛 No			
Board Games	Yes No			
Newspapers	Yes No 🛛			
Books and slides	Yes No			
Toys / games for children	Yes 🛛 No 🗌			
Other				
Give details of any other arrangement or other	Garden with swings and play room			
comments:	Football and basketball			

14 TRANSPORT ARRANGEMEN	4	TRANSP	ORT	ARRANGEMENT	S
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Is there a bus service provided? (Yes/No):	Yes No 🛛
Where does the service go to?	Public bus available to Dublin and Cork.
What is the frequency of the service? (List time table opposite)	Hourly

15 TV SYSTEM

Is there a specific TV system in place?	Yes No
(give details)	Sky
An average, how many TV channels are provided to residents?	100 +
Are residents allowed to erect satellite dishes?	No

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No	
If No, what service is provided?		
Who launders towels and bedlinen?	Residents wash own bed linen	
(e.g., residents, staff, other, etc)		
What procedures are in place for the exchange of	Available from reception	
towels and bed linen at the centre?		
What procedures are in place for ironing boards	Available from reception	
and irons?		
How is washing powder / tablets supplied?	Through the shop	
Are there specific arrangements for access to the	Open 24/7	
laundry (give details):		



17 CLEANING (General Arrangements)

Are there cleaning materials and equipment	Yes No 🖂
provided by management for residents?	
What cleaning equipment is available to	In Shop
residents?	
What is the procedure for residents to access	Available at reception on request
vacuum cleaners, brushes & other cleaning	
equipment?	
What arrangements are in place if rooms are not	Staff will clean rooms, if requested
cleaned sufficiently by residents?	



PART 2

Room by Room Inspection

Internal Inspection

Centre: Hazel Hotel, Monasterevin

Date of Inspection: 29/11/19

Section A- Administration / Communal areas

Have you seen the following?

	Location of display
Up to date House Rules	None specific
Complaint Forms	Reception
Accident/ Incident procedure	Reception

HSE Breastfeeding Posters		In reception
(if applicable)		
Designated Liaison Person details		In reception
(Child Protection)		
Supervision of children notice		In reception
Gym Notices (Child Safety – if applicable)		No gym
IOM Voluntary Return Posters	\boxtimes	Reception
Anti Human-Trafficking Posters		Reception
'NO to Violence & Harassment' Posters	\boxtimes	Reception

Staff Awareness

Did you see the RIA Code of Practice*?	
Are all staff aware of RIA Code & House Rules?	
How are staff made aware of RIA Code & House Rules?	
On induction when hired	

^{*}A Code of Practice for persons working in accommodation centres

FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By	Comments
	(Company Name /Position)	
29/09/2019	Kevin Coleman Electrical	Annual Inspection
	Ltd.	9
25/11/2019	Manager	No issues
29/11/2019	Porter	No issues

FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By	OK	Defect	Remedial Action	Sign Off
	(Company Name /			Taken (Y/N)	Y/N
	Position)				,,
29/11/2019	Manager	\boxtimes	None	n/a	Υ
29/11/2019	Porter	\boxtimes	None	n/a	Υ
01/07/2019	Sharp Group	\boxtimes	Qtr test and	Υ	Υ
			service		

FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

(merade an me	extinguishers, nose ree	is arra r	ii C biarikets.		
Date	Inspected By	ОК	Defect	Remedial Action	Sign Off
	(Company Name /			Taken (Y/N)	Y/N
	Position)				
28/02/2019	Porter	\boxtimes	none	n/a	Υ
29/11/2019	Porter		none	n/a	Υ
01 st July	Sharp Group Fire	\boxtimes	6 month service	Υ	Υ
2019	& Security Service		9		

Fire Fighting Equipment checked every day

FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name /	ОК	DK Defect Remedial Sign Action Y/N				
	Position)			Taken (Y/N)	.,		
29/11/2019	Porter	\boxtimes	None	n/a	Υ		
29/11/2019	Porter	\boxtimes	None	n/a	Υ		

FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
29/10/2019	7 staff	104/104	5 mins	

^{**}Both numbers must be recorded.

STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All Staff	Fire safety training	Alert Fire	3 hrs	22/03/16

FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	At front of building
Are they marked?	Yes
Are staff aware of locations?	Yes
Comments:	

FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the	yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a central	Yes
control panel?	
Are there designated 'Smoking' areas?	Yes, at front of building.
Include locations	
Comments:	
×	· .

FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Yes
Yes
Yes
Yes
Yes
Yes
Yes

Administration Area:

Reception:
Is the area generally clean? Yes No
If no please give details:
Visual Check: Have you noticed any issues requiring attention? Yes No (e.g., fire exit signs, hazards, lighting, notices, décor, etc.) If yes please detail:
31 7 33 7 33 33 3 3 3 3
Social Room / Tea Station (State Location): Dining area
What facilities are provided?
Is the area generally clean? Yes No
If no please give details:
Visual Check: Have you noticed any issues requiring attention? Yes No
If yes please detail:
Kids play room:
Is the area generally clean? Room ok
If no please give details: Carpet to be cleaned
Visual Check: Have you noticed any issues requiring attention? Yes No (observe whether the area is colourful, has sufficient toys, changing areas, toilets in working order, etc)
Other comments:
Communal room:
Is the area generally clean? Yes
If no please give details:
Visual Check: Have you noticed any issues requiring attention? Yes No (observe whether the area is colourful, has sufficient toys, changing areas, toilets in working order, etc) Other comments: Snooker table and table tennis available
Other comments: Snooker table and table tennis available

DINING AREA:

Please outline the meal times:

Flease outline the meal times.								
	From		То					
Breakfast	08:30		09:30					
Lunch	12:30		13:30					
Dinner	17:00		18:00					
Which is the main meal	of the day:	Lunch		Dinner [
Is menu cycle available?		Yes		No				
If no, give details of all	menu options on d	ay of insp	ection:					
Breakfast								
Lunch								
Dinner								
Is menu cycle on display	?			Yes	No 🗌			
Does menu cycle corresp	oond with options ava	ilable?		Yes	No 🗌			
If no, ask manager for ex	planation and provide	e details:						
Menu cycle under revie	w by chef							
Which meal was sample	d? Breakf	ast 🗌		Lunch	Dinner 🗌			
Please describe the mea	l in detail (e.g. was it h	ot / cold,	bland /	spicy etc.)),			
Shop on site								
Was there a vegetarian of	· ·	Yes	s 🗌	No	\boxtimes			
(note salad and vegetab								
considered as vegetariar								
Give details of this optio			* x					
Were there ethnic dishe	s available?	Yes	s _	No	\boxtimes			
Give details of this optio	n:							
Was fresh foods availabl	e for Infants?	Yes	s [No	\boxtimes			
(as per HSE Infant Feedir								
In your opinion, does the	e food on offer appear	to Yes	s _	No	\boxtimes			
provide a good variety?								
Did inspection take place		Yes		No	\square			
If yes, please outline arra		on of meal	s outsic	de of norm	nal mealtimes,			
(medical or other appointm	nents, etc.):							
Is there any damaged se	ating or tables in dinin	g room?		Yes 🗌	No 🖂			
Is there enough seating t	for residents present t	o sit down	and	Yes 🖂	No 🗌			
eat their lunch?								
Comments:								

KITCHEN AREA: Food Safety Critical Requirements

FOOD SAFETY

	· · · · · · · · · · · · · · · · · · ·								
	-	-	cted by an	Yes					
Environr	mental Hea	alth Office	۲}						
Date of '	Visit?			15/10/2019					
Commer	nts:								
PUBLIC	TOILET:	Recept							
	Number	Soap	Toilet	Hand Towels /	Hot	Sa	anitary Bins		
			Paper	Dryers	Water				
Unisex:									
Ladies:	3 with 1	\boxtimes			\boxtimes		\boxtimes		
Cantai	broke 2 and 3	\boxtimes	\square	\square	\boxtimes				
Gents:	urinals								
Is there a		chedule disp	olaved?		Yes	\square	No 🗆		
I	ne last time		ora, ca.			8/11/			
		rovide com	ment)	Yes					
Are all fa	cilities work	king?			Yes	\boxtimes	No *		
Visual Ch	eck: Have	you noticed	any issues r	equiring attention?	Yes	*	No 🖂		
If No, give	e details: I	cubicle in t	he ladies is	out of action					
						3			
сомми	JNAL ROO	M : dining	area						
Storage a				1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2					
Is the wa	lkway throι	igh the area	a clear?		Yes 🔀	No			
Are the e	xit signs cle	arly marke	d?		Yes 🔀	No			
	Seating Are		_		🔽				
Is the sea	iting in goo	d condition	?		Yes 🔀	No	Ш		
What is t	he area ger	nerally used	for?		Yes	No	П		
	O	,					_		
Compute					_				
Is the area generally clean?					Yes 🔀	No			
		2	(E)	equiring attention?	Yes 🔛	No	\boxtimes		
it yes plea	ase detail:	computer i	n dining are	a					
5 Resider	nts fridges								
Any othe	Any other comments? If yes please detail:								

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs u	ırgent	attention*			
Condition of exterior of	\boxtimes								
centre						1			
Paintwork of the centre	\boxtimes								
Maintenance standard of the	\boxtimes								
grounds (e.g. grass cut,									
walkways clear etc.)									
Cleanliness of the grounds (ie., evidence of rubbish etc.)									
Where you have rated * please provide details and comments:									
Where you have rated plea	ise provide deta	ans and commit	ents.						
Are there any facilities availa	ble for children	outdoors? Ye	-s X	No					
	ground area on		22 🔼	110 [
riay,	B. Garra a. Ga Gr.	Broarias							
LAUNDRY ROOM									
	Washin	g Machines		Dr	yers				
Number		6		6					
Do they appear to be in work	ing order?								
Comments: 1 washing mac	hine under rep	air							
CORRIDOR: to bedroom	ns								
Is the area generally clean?			Yes	\boxtimes	No				
If no please give details:									
Visual Check: Have you notic	ed any issues re	equiring attent	ion? Yes		No	\boxtimes			
If yes please detail:									
Residents kitchen									
Is the area generally clean?			Yes	\boxtimes	No				
			163		NU				
If no please give details:									
Visual Check: Have you notic	ed any issues re	equiring attent	ion? Yes		No				
(e.g., fire exit signs, hazards, lig	hting, notices, de	cor, etc.)							
If yes please detail: 3 ovens/	hobs, 3 sinks, r	nicrowave and	kettle. R	ota in pla	ce fo	r			
residents									

Bedrooms:

CLEANING (General Arrangements) How often are bedrooms inspected? twice weekly Weekly Who cleans the bedrooms? Staff Residents How often do staff clean the bedrooms? Weekly fortnightly Monthly Other Are there cleaning materials and equipment provided by management for residents? \boxtimes No 🗌 Yes What cleaning equipment is available to In shop residents? What arrangements are in place if rooms are Rooms cleaned by cleaning staff, on request not cleaned sufficiently by residents? ROOM NUMBER 101 Room Profile: Room Capacity: Room Occupancy:2 Family 2 2 Shared Bathroom Smoke Alarm Fire Notice **Ensuite** TV X X \boxtimes \boxtimes Adequate Very Good Poor * Needs urgent attention * Cleanliness Yes 🔀 Is everything in working order? No * If *, please give details: **ROOM NUMBER** 102 Room Profile: **Room Capacity:** Room Occupancy: Shared **Shared Bathroom** Fire Notice TV Ensuite Smoke Alarm X \boxtimes X \boxtimes Needs urgent attention * Very Good Adequate Poor * Cleanliness No * Is everything in working order? Yes 🖂 If *, please give details:

ROOM NUME	3ER 103								
Room Profile:			Room Capacity:				Room Occupancy:		
Family			2	2			2		
TV	Ensuite	Shared	Bathroom		Smoke Ala		rm	Fire Notice	
	\boxtimes					\boxtimes		\boxtimes	
	Very Good	Adec	Adequate Poor			N	leeds	urgent attention *	
Cleanliness									
Is everything	in working order?)		Υe	es 🔀	No	*		
If *, please giv	ve details:								
ROOM NUME	BER 104								
Room Profile:			Room	Capac	city:		Roo	m Occupancy:	
Shared			2				2		
TV	Ensuite	Shared	Bathro	om	Smol	ke Ala	rm	Fire Notice	
	\boxtimes					\boxtimes		\boxtimes	
	Very Good	Adeo	uate	Po	or *	N	eeds	urgent attention *	
Cleanliness		<u> </u>				<u> </u>		<u> </u>	
Is everything	8		Ye	s 🔀	No	* _			
If *, please giv	e details:								
DOOM NUMBER	NED 405								
ROOM NUME Room Profile:			Poom	Canac	sit		Poor	m Occupancy:	
Shared	y		2	Capac	Lity.		2	m Occupancy:	
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If *, please giv	e details:		******					
Use this space for any comments or other information not covered in this form:								

No.

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General Representations

If you were approached by any residents regarding general issues while
in the centre please outline the details below:
If you were approached by any <u>members of staff</u> regarding general
issues while in the centre please outline the details below:
*
•
If you were approached by any other persons regarding general issues
while in the centre please outline the details below:
•

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

.

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not charged with certifying the centre is in compliance with all fire safety regulations. The manager agrees that the information provided above is correct.

Signed:	(luc)
Position:	MANAGER
Date:	29/11/2019
*****	*********

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not certifying that the centre is in compliance with all food safety regulations. The manager agrees that the information provided above is correct.

Signed:	Mu
Position:	MANAGER
Date:	29/11/2019

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An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



Seirbhísí Cóiríochta um Chosaint Idirnáisiúnta International Protection Accommodation Services

Mr. Sean Lyons, Oscar Dawn Ltd., Clondalkin Towers, Ninth Lock Road, Clondalkin, Dublin 22.

31st December 2019.

Dear Mr. Lyons,

The Reception and Integration Agency carried out an inspection at the Hazel Hotel on 29th November 2019. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention during the course of the inspection and these are outlined in the report. Please reply in writing, on or before 17th January 2020, outlining the steps you have taken/propose to take to address the issues raised.

Yours sincerely,

Bernie Loughrey

Internal Inspection Unit

International Protection Procurement Services

OSCAR DAWN LIMITED

HAZEL HOTEL

MONASTEREVIN

CO KILDARE

TEL: 045 579601

office@oscar-dawn.ie

Mrs Bernie Loughrey Reception & Integration Agency PO Box 11487 Dublin 2.

17th of January 2020

Re: Inspection at the Hazel Hotel on the 29th of November 2020

Dear Bernie

I refer to your letter dated the 31st of December 2020, and reply is as follows:

Fire Safety

- Room 109: Cover on smoke head removed on day of inspection, manager has spoken to residents in this room regarding fire safety.
- Room 121: Manager has spoken to residents about house rules and verbal warning issues about smoking in bedrooms.

Food Safety

No issues noted thank you

Bedroom Issues

- Room 108: Ensuite door repaired
- Room 117: Residents have been offered additional storage and have decluttered the room somewhat

Other issues

Residents kitchen now has 5 cooking units, these will be increased again in coming weeks

I hope the above is to your satisfaction, please contact me if you have any queries

Yours sincerely

Graham Carry

