# RIA

# Independent<br/>Inspection Report

Centre:	Accommodation
	Accommodation
	Centre Hazel Hotel,
	Monasterevin
	Shane Mac Loughlin
Inspector:	
	30/9/19
Date of Inspection:	<b>--</b>
Time of Arrival &	10.00 to 13.00
Departure:	

# Part 1 General Information on Services

# Independent Inspection Report

Centre:

**Accommodation Centre** 

Hazel Hotel, Monasterevin

Date of Inspection: 30/9/19

1. CENTRE DETAILS

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Name and address of Centre	Hazel Hotel, Monasterevin		
Contractor	Sean Lyons/Grahan Carry		
Manager	Renata Mikulasova		
Who deputises for manager in his/her	Give Job Title only		
absence?	Assistant Manager Katherine Wallace		
Telephone Number	045579601		
Current Contracted Capacity	143		
Current Occupancy (today)	123		
Current Centre Profile (e.g., singles, families etc.)	Families		
HSE Area	Newbridge		
Public Health Nurse	Not Known		
DSP / CWO name	Terry Conroy		
Environmental Health Officer name	Not Known		
Local Fire Officer Name	Celina Barret		
Local Fire Station	Monasterevin		
Is the Centre certified by any Quality Manage	ment System Yes No 🖂		
(i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification			
Have you a copy of the Certification	Yes L No L		
<ol><li>Please provide a copy of the follow</li></ol>			
	Check List		
Official Register			
Menu Cycle			
Staffing Lists as follows:			
1. Full list of staff employed at the centre (ir	ndicating Names, Titles,		
Roles, etc.,) (At end of report)			
2. Indicate who is on duty at time of inspection (today)			
3. a separate list of Designated Liaison Person	ons (child protection)		

#### 3 GENERAL SECURITY & EMERGENCY DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes	$\boxtimes$	No	
Give details of roster hours		Desk staff			
Is security provided by external company?	(Y/N)	Yes		No	$\boxtimes$
If yes, give name of company:					
Does the centre have CCTV?	(Y/N)	Yes	$\boxtimes$	No	
Is a list of emergency numbers available in the	5	Yes	$\boxtimes$	No	
Manager's office?					
Does the list include the following numbers?	(Y/N)	Yes	$\boxtimes$	No	
Local Garda station 24 hr number			Yes	5	
Local hospital			Yes	S	
Local fire station		If no, give details	s:		
<b>Duty Social Work Team</b>		Yes			
Out of hours GP Service		Yes			
RIA out of hours number		Yes			
		Yes			
Are first aid kits available?	(Y/N)	Yes	$\boxtimes$	No	
Where and how many?		2 in reception			
Who is responsible for first aid restocking?		Job title <u>only</u> (not	name) o	of perso	on responsible:
		Porter			
Is there a defibrillator in the centre?		Yes		No	$\boxtimes$
How many staff been trained to use it?					

#### 4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	
What type of heating is used in the centre?	Gas
Do residents have control of the heating in their own	Yes 🛛 No 🗌
bedroom?	Through radiator
If no, what arrangements are in place?	
What are the heating 'ON' times?	On every 3 hours

#### 5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes No
How does centre management explain house rules to residents on arrival?	Through and meetings and on one to one through porter (who speaks Arabic)

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?  Are residents issued with key for main door? (  If no, give details	Yes/No)	Yes Yes		No No	
		Reception always manned			
Are there procedures to allow residents to receiv visitors? (Give details)		Visitors until 2 visitors must a must leave by	sign in		

Outline visiting times:	As above		
In what areas are visitors allowed in the centre?	Dining area		
Any other relevant information:			
Is there a facility for storage of residents' valuables*?	No		
(Give details.) (* Storage is at resident's own risk)			
What toiletries are provided to residents on arrival?	Pack provided on arrival, toothpaste,		
	soap, shower gel, toilet rolls, cleaning		
	equipment		
What arrangements are in place to replenish these	On request		
items?			
ARRANGEMENTS FOR MAINTENANCE			
Does the centre have a written procedure in place	Yes No		
for residents to report maintenance issues? (Yes/No)			
Is there a maintenance day book? (Yes/No)	Yes No		
Describe the maintenance procedure at the centre: Main			
Describe the maintenance procedure at the centre. Main	tenance on site daily		
	tenance on site daily		
CHILD PROTECTION  Are measures in place to inform staff and visitors of RIA's	On sign in book. Policy in reception		
CHILD PROTECTION  Are measures in place to inform staff and visitors of RIA's Child Protection Policy?			
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No inspections

Date of last visit:

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu / dietary requests? (Give details.)	Yes, meetings with residents
Provide details opposite: Which of the following are provided for school children's packed lunches:  Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other?  Drinks? Juice? Water?  Yogurt?  Fruit?  Other	Yoghurts sandwich water fruit Those schooled in premises have juice and yoghurt. Jam, cheese,  Please also provide details of the system for distribution of school lunches: Lunches given to children going to play school at breakfast
Is infant formula kept out of public view?	In store room in kitchen
What arrangements are in place for distribution of infant formula?	Ask at reception

# 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc. available outside mealtimes?	Yes No 🗌
What food/snacks are available after hours or when kitchen is closed?	Fridge available with bread, jam, milk
Where are the snacks located and how are they accessed?	As above
Are meals available for residents who arrive late?	Yes No
(Give details.)	If advance notice given
Are meals available for new arrivals? (Give details)	If advance notice given
Are packed lunches available for residents travelling to Dublin on official business? (Give details)	Yes No On request
If the inspection takes place during Ramadan this section must be completed. What arrangements are in place to facilitate	Not during Ramadan
residents observing a fast during Ramadan?	

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No		
Access to drinking water (for breastfeeding mothers / for preparation of infant formula)	Yes No		
Sterilisers	Yes No		
Kettles	Yes No		
Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	Yes No 🗌		
Bottle Warmer	Yes No 🖂		
Microwave	Yes No		
Are these facilities available 24 hours a day	Yes No		
Is there a dedicated room provided?	Yes No 🖂		
Where?	Everything is available in the dining area		

#### 13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes 🛛 No 🗌
WIFI	Yes No
DVD player	Yes No 🖂
Computer Games	Yes No 🖂
Snooker Table	Yes No 🖂
Pool Table	Yes No
Table Tennis Table	Yes No 🖂
Board Games	Yes No
Newspapers	Yes No 🖂
Books and slides	Yes No
Toys / games for children	Yes 🛛 No 🗌
Other	
Give details of any other arrangement or other comments:	Garden with swings and play room

14	TRA	NSPOR	TARRAI	VIGEMENTS
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Is there a bus service provided? (Yes/No):	Yes No
Where does the service go to?	Dublin and Cork. Friday bus to Mosque in Portlaoise
What is the frequency of the service? (List time table opposite)	Hourly

#### 15 TV SYSTEM

Is there a specific TV system in place?	Yes No
(give details)	Sky
An average, how many TV channels are provided to residents?	100 +
Are residents allowed to erect satellite	no
dishes?	

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No
If No, what service is provided?	
Who launders towels and bedlinen? (e.g., residents, staff, other, etc)	Residents wash own bed linen
What procedures are in place for the exchange of towels and bed linen at the centre?	Ask at reception
What procedures are in place for ironing boards and irons?	Available at reception
How is washing powder / tablets supplied?	Weekly at reception and on request

Are there specific arrangements for access to the	Any	
laundry (give details):	2	

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes No
What cleaning equipment is available to residents?	Bath spray, toilet cleaner, window cleaner
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	At reception on request
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Staff will clean on request

## PART 2

# Room by Room Inspection

**Independent Inspection** 

Centre: Hazel Hotel, Monasterevin

Date of Inspection: 30/9/19

#### **Section A- Administration / Communal areas**

#### 17 Have you seen the following?

		Location of display
Up to date House Rules	$\boxtimes$	None specific
Complaint Forms		
Accident/ Incident procedure		In safety statement

HSE Breastfeeding Posters (if applicable)		In reception	
Designated Liaison Person details (Child Protection)		In reception	
Supervision of children notice	$\boxtimes$	In reception	
Gym Notices (Child Safety – if applicable)		No gym	
IOM Voluntary Return Posters		N/A	

#### 18 Staff Awareness

Did you see the RIA Code of Practice*?	у
Are all staff aware of RIA Code & House Rules?	У
How are staff made aware of RIA Code & House Rules?	
On induction when hired	

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name /Position)	Comments
29/9/19	Manager	No issues
30/9/19	Manager	No issues

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
29/9/19	(night /Day porter)	$\boxtimes$	none	n/a	у
14/8/19	Sharp Group	$\boxtimes$	none	n/a	у

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
29/9/19	(night /Day porter)		none	n/a	У
30/9/19	(night /Day porter)		none	n/a	у
1/7/19	Sharp Group				

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
29/9/19	(night /Day porter)		none	n/a	У
30/9/19	(night /Day porter)		none	n/a	У

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
12/6/19 12.45pm	8	114	5 mins	
4/3/19	3	107	6 min	

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All Staff	Fire safety training	Alert Fire	1 day	22/03/16

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	At front of building	
Are they marked?	Yes	
Are staff aware of locations?	Yes	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the premises, inc bedrooms?	yes
Are all smoke alarms linked back to a central control panel?	Yes
Are there designated 'Smoking' areas? Include locations	Yes at front of building.
Comments: No faults on fire panel	

#### FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES 19i

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the building?	Yes
Are all fire doors kept closed?	Yes
Are fire evacuation instructions clearly displayed in the centre?	Yes
Are fire extinguishers clearly visible?	Yes
Is there emergency lighting system in place?	Yes
Comments: magnetic holder on fire door	outside room not working

# **Administration Area:**

Reception:					
Is the area generally clean?	Yes 🛛 No 🗌				
If no please give details:					
Visual Check: Have you noticed any issues re	quiring att	ention? Yes No			
(e.g., fire exit signs, hazards, lighting, notices, dé	cor, etc.)				
If yes please detail:					
Have you seen the following?					
nave you seen the following:		Leasting of display			
		Location of display			
Up to date House Rules		N/A			
Complaint Forms	$\boxtimes$	At reception			
Accident/ Incident procedure	$\boxtimes$	In safety statement			
HSE Breastfeeding Posters		At Reception			
(if applicable)					
Designated Liaison Person details		At Reception			
(Child Protection)					
Supervision of children notice	$\boxtimes$	At Reception			
Gym Notices (Child Safety – if applicable)	N/a				
IOM Voluntary Return Posters		N/A			
Anti Human-Trafficking Posters		N/A			
'NO to Violence & Harassment' Posters		At Reception			
Social Poom / Too Station (State Location)	W.				
Social Room / Tea Station (State Location) What facilities are provided? Tea and coffee		pilable in dining area			
- 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10	Station ava	· · · · · · · · · · · · · · · · · · ·			
Is the area generally clean? Yes No					
If no please give details:					
Visual Check: Have you noticed any issues re-	quiring atte	ention? Yes No 🖂			
If yes please detail:					
Pre-school Room: Two school rooms a					
Pre-school Room: Two school rooms a Is the area generally clean? Yes / No		om			
NO MARCINE STOCKNING TO CONTROL DESCRIPTION OF CONTROLS CONTROL CONT	yes				
If no please give details:					
Visual Check: Have you noticed any issues re-					
(observe whether the area is colourful, has sufficient to	ıs, changing a	reas, toilets in working order, etc)			
Other comments:					

#### **DINING AREA:**

#### Please outline the meal times:

	cai ciiiic				
	From	From			
Breakfast	n/a n	n/a new shop and self-			
	cater	catering systems in place			
Lunch	12-1	12-1 only used now by			
	staff	staff and new arrivals			
Dinner	n/a n	new shop and	self-		
	7.1.1. A. 1.1.1.	ing systems in			
			•	I.	
Which is the main mea	al of the	day:	n/a		
Is menu cycle available			n/a		
If no, give details of a	ll menu	options on da	y of insp	ection	
Breakfast		•			
Lunch					
Dinner					
Is menu cycle on displa	ay?				n/a
Does menu cycle corre	espond v	vith options ava	ilable?		n/a
If no, ask manager for	explana	tion and provid	e details:		
No menu cycle anymo	re as re	sidents have fro	eedom to	cook v	vhat they choose when
they choose in their o	wn hous	ses.			
Which meal was samp		Ate del	14/0/20000000000000000000000000000000000		
Please describe the mo		40 OFF	4.0		/ spicy etc.)
Chicken wings and bee					
Was there a vegetarian option?			n/a	Ú	
(note salad and vegetables <u>alone</u> are not					
considered as vegetarian option)					
Give details of this opt		-1-1-2	n/a		
Were there ethnic dishes available?			n/a		
Give details of this option:					
Was fresh foods available for Infants?			Yes	<u> </u>	S No
(as per HSE Infant Feeding Guidelines)					
In your opinion, does the food on offer appear to			Yes Yes	<u>x</u>	I No ∐
provide a good variety?  Did inspection take place during Ramadan?  Ves No No X				No 🗷	
			Yes		
F1 (44/17)	(1 <del></del>	92	on of mea	als outs	side of normal mealtimes,
(medical or other appoin	itments, e	etc.):			
Is there any damaged seating or tables in dining room?				Yes No 🗷	
			Residents now all eat in		
eat their lunch?				.,	their own houses

Comments: New shop in place where dining room was. It is fully stocked with wide variety of foods, meats, bakery items, etc. all produce as one would expect in a supermarket are stocked and available on the points card system.

#### KITCHEN AREA: Food Safety Critical Requirements

#### **FOOD SAFETY**

No
n/a

Has a HACCP system been implemented?	Yes
Who designed the HACCP system?	Graham Carry
Who is responsible for reviewing the system?	Graham Carry
How frequently is the system reviewed?	Annually

#### **HACCP Records:**

Pest Control: Yes - Last visit 14/6/19(Pestgard) No activity
Induction and Ongoing Staff Training: yes
Time & Temperature Records: Daily records all up to date
Hygiene Audits: In place yes
List of Approved Suppliers: yes
Cleaning Schedules: schedule in place deep clean every Sunday . All cleaning records up to date
Procedures for accepting deliveries:Record of incoming supplies
General Comments:

#### **HACCP** and Kitchen Evaluation

#### General:

Is the kitchen commercial or domestic?	New residnets kitchen no in place	
What equipment is in place? 6 Cookers, fridges 2 freezers 4, dishwasher etc.		
In what condition is the equipment?Good	condition	
Comments:		

#### STRUCTURAL HYGIENE

#### Kitchen:

Is the refuse area suitably located?	yes
Is the area tidy?	Yes
Are all bins covered?	Yes
Are signs displayed at all entrances in	yes
relation to access to kitchen for non	
kitchen staff?	
Are white coats, shoe covers and hats	yes
available for non kitchen staff?	
Comment of the structural hygiene of th	e kitchen (i.e
floors/walls/ceilings/doors/windows/wo	rk surfaces/ventilation, etc)
Good hygiene, clean kitchen. Good segr	egation of cooked and raw food
Are suitable hand washing and drying	yes
facilities provided?	*
General Comments:	

#### **Dry Goods:**

Suitably equipped? Shelving/containers etc	Decanted products all covered
Condition and suitability of facilities: No I	ssues
What evidence is there of stock rotation?	All food dated

**Refrigerated Storage:** 

What type of refrigerated storage is provided?	New Shop has Fridge & freezer
Comment on the condition and suitability of the refrigerated storage: storage is suitable storage is suitable. Good segregation	
Are thermostats provided and in working order?	Yes,
Are food items date stamped?	Yes
Are samples of dishes being kept?	Yes viewed in fridge

#### Other:

Is there appropriate storage for	Yes stored in cupboard with colour
cleaning agents and chemicals?	coded mops etc

#### **OPERERATIONAL HYGIENE**

Do residents use the main kitchen?	Residents have own kitchen
Is that use supervised to ensure safe & hygienic practices are observed?	n/a
By whom is it supervised?	n/a

Is the correct equipment provided? e.g. colour coded chopping boards	
yes	

Is the necessary holding equipment provided?	e.g. bain maries, refridgerated
units.	
yes	

Condition and suitability of serving equipment and utensils:	
Good condition	

What procedures are in place for unused/unserved food at the end of service?		
Chilled or disposed		

Comments: Residents kitchen has 3 Fridges 3cookers. Cooking is supervised		

#### STAFF FACILITIES AND HYGIENE

Are designated staff facilities provided?	Yes
What facilities are in place?	Changing room, no separate toilets

Are all areas clean and well maintained?	Yes
Are suitable hand washing & drying facilities provided?	Yes
Is storage provided for personal belongings?	Yes
Are showers provided? Indicate cleanliness & suitability	No

Is a designated area provided for staff breaks? If yes, is it clean/suitable/well	Yes
maintained.	
If no, outline arrangements for breaks	

Are uniforms provided for:		
Kitchen Staff?	Yes	
Serving Staff?	Yes	

Are uniforms clean and in good	Yes
condition? (to include	
caps/hairnets/closed heel/toe shoes etc)	
Is personal grooming satisfactory?	Yes
Are safe habits practiced?	Yes
General Comments on staff facilities:	

23 PL	JBLIC TOIL	ET:	Reception						
	Number	Soap	Toilet	Hand Towels ,	/ Hot	S	anitary Bins		
			Paper	Dryers	Wate	r			
Unisex:									
Ladies:	3	$\boxtimes$		$\boxtimes$			$\boxtimes$		
Gents:	2 and 3	$\boxtimes$		$\boxtimes$					
	urinals								
Is there a cleaning schedule displayed? Yes No									
Record the last time entry. 4-10-17									
	a clean? (p		mment)	yes					
Are all fa	cilities work	ring?				Yes 🛚	】 No *□		
Visual Ch	eck: Have y	ou notice	ed any issues	requiring atten	tion?	Yes*	No ⊠		
If No, give	e details:								
4 CC	י או או ואי אי	POOM	: dining area						
Storage a		- KOOIVI	. ullillig al ec	1					
otorage a	ii ca.								
Is the wa	lkway throu	igh the ar	ea clear?		Yes	N N	۰ 🗆		
	xit signs cle				Yes				
rac the c	Air signs cic	arry marr	.cu.		103		<b>°</b>		
General S	Seating Are	а							
	ting in good		n?		Yes	⊠ N	о П		
What is t	he area gen	erally use	ed for?		Yes	N	o 🗌		
						<del>N N</del>			
Compute	r room:								
	a generally	clean?			Yes	⊠ N	。 П		
			ed any issues	requiring attent					
			r in dining are	(A)					
Anv othe	r comment	s? If ves r	olease detail:	2 x School Roo	ms and 1	Play Roc	om		
		/		_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
UTDOO	D CDOLINI	SC / EAG	UTIEC						
	R GROUNE		LITES						
iease rat	e the follo	wing:							
				T			827		
2.7 W		-	Very Good	Adequate	Poor*	Needs	urgent attention		
	of exterior o	of	$\boxtimes$						
centre									
Paintwork	of the centi	re	$\boxtimes$						

Maintenance standard of the	$\boxtimes$									
grounds (e.g. grass cut,			100-2-1							
walkways clear etc.)				1		_				
Cleanliness of the grounds						_				
(ie., evidence of rubbish etc.)  Where you have rated * please provide details and comments:										
where you have rated * piea	ise provide det	alis and comme	nts:							
Are there any facilities available for children outdoors? Yes No										
Comments swin	ng area and pla	av area								
LAUNDRY ROOM	,,,,									
	Washing	Machines		Dry	ers					
Number		6		4	1					
Do they appear to be in work	king order?	res								
	aabina maabin		b		I I	C				
Comments: Note & new wa	ashing machine	es and dryers h	ave been (	delivere	ed and	are				
	ashing machine	es and dryers h	ave been	delivere	ed and	are				
Comments: Note & new was awaiting installation		es and dryers h	ave been	delivere	ed and	l are				
CORRIDOR: Note & new was		es and dryers h			ed and	lare				
Comments: Note & new was awaiting installation		es and dryers h	Yes	delivere	No	lare				
CORRIDOR: Note & new was		es and dryers h				lare				
CORRIDOR: to bedrooms Is the area generally clean? If no please give details:	5		Yes		No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms  Is the area generally clean?  If no please give details:  Visual Check: Have you notice	5		Yes			-				
CORRIDOR: to bedrooms Is the area generally clean? If no please give details:	5		Yes		No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms  Is the area generally clean?  If no please give details:  Visual Check: Have you notice	5		Yes		No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms  Is the area generally clean?  If no please give details:  Visual Check: Have you notice  If yes please detail: +	5		Yes		No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms  Is the area generally clean?  If no please give details:  Visual Check: Have you notice  If yes please detail: +	5	equiring attent	Yes ion? Yes		No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms  Is the area generally clean?  If no please give details:  Visual Check: Have you notice  If yes please detail: +	5		Yes ion? Yes		No	-				
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms Is the area generally clean?  If no please give details:  Visual Check: Have you notice If yes please detail: +	5	equiring attent	Yes ion? Yes		No	-				
CORRIDOR: to bedrooms Is the area generally clean? If no please give details:  Visual Check: Have you notic If yes please detail: +  STAIRWAY: no stairs Is the area generally clean?	ced any issues r	equiring attent  No stairwa	Yes ion? Yes ys Yes		No					
CORRIDOR: to bedrooms Is the area generally clean? If no please give details:  Visual Check: Have you notic If yes please detail: +  STAIRWAY: no stairs Is the area generally clean? If no please give details:	ced any issues r	equiring attent  No stairwa	Yes ion? Yes ys Yes		No No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms Is the area generally clean?  If no please give details:  Visual Check: Have you notice If yes please detail: +  CTAIRWAY: no stairs  Is the area generally clean?  If no please give details:  Visual Check: Have you notice (e.g., fire exit signs, hazards, lig	ced any issues r	equiring attent  No stairwa	Yes ion? Yes ys Yes		No No					
Comments: Note & new was awaiting installation  CORRIDOR: to bedrooms Is the area generally clean?  If no please give details:  Visual Check: Have you notice If yes please detail: +  STAIRWAY: no stairs  Is the area generally clean?  If no please give details:  Visual Check: Have you notice	ced any issues r	equiring attent  No stairwa	Yes ion? Yes ys Yes		No No					

# **Bedrooms:**

	General Arrang								
	e bedrooms insp	ected?		FE - FESS	weekly	<u> </u>		eekly	$\underline{\underline{\boxtimes}}$
I M. D. Medel: 1-00-Medicated in	he bedrooms?			Staff		_	Resid		<u> </u>
How often do	staff clean the b	pedrooms?	- 1	Weekl				ightly	
				Month	ıly		Oth	er	$\boxtimes$
Are there cleaning materials and					\(\sigma\)	_			-
50 345	equipment provided by management for			Yes		$\boxtimes$		No	, 📙
residents?	residents?								
		24 7 7		2 1			21 124		
	g equipment is a	vailable to				ner,	toile	t cleane	er, window
residents?		•		cleane			17 days 1 day 1 day 1	•	
	ements are in pla			Rooms	cleane	d on	requ	est	
are not clean	ed sufficiently by	residents	۱ ۱						
ROOM NUME	BER 101								
Room Profile:			Room	n Capac	rity.		Roo	m Occu	ipancy:2
Single			2	Capac	Jity.		2	III Occu	paricy.2
TV	Ensuite	Shared I		om	Smok	- Δla	-	Fir	re Notice
185.1782	Liiouite	onarea i		Smoke Alarm The Notice					
		L					$\boxtimes$		
1.310	Very Good	Adequ	uate	Po	oor * Needs urgent attentio			attention *	
Cleanliness	, X							ĪΠ	
Is everything	in working order	?		Y	es 🖂	N	o *	$\Box$	
If *, please giv	THE CAMEDINAL CARES NOT ASSESSED.	<u> </u>							
, p.c 8.									
ROOM NUME	BER 102								
Room Profile:			Room	n Capad	city:		Roo	m Occu	ipancy:
shared			2				2		
TV	Ensuite	Shared I	Bathro	oom	Smok	e Ala	ırm	Fir	re Notice
$\boxtimes$	⊠x2	[				X			$\boxtimes$
	Very Good	Adequ	uate	Po	or*	N	eeds	urgent	attention *
Cleanliness	$\boxtimes$								
Is everything	in working order	?		Υ	es 🖂	N	o *		
If *, please giv									

ROOM NUMBER 103		
Room Profile:	Room Capacity:	Room Occupancy:
Family	2	2

TV	Ensuite	Shared	Bathroom		Smoke	Alarm	Fire Notice
$\boxtimes$	$\boxtimes$						$\boxtimes$
	Very Good	Adeo	luate	Poc	or*	Need	s urgent attention *
Cleanliness	$\square$						
Is everything	in working orde	r?		Ye	es 🖂	No *	
If *, please gi	ve details: <b>smo</b> k	e detecto	r covered				
ROOM NUME	BER 104						
Room Profile:			Room Car	oaci	ity:	Ro	om Occupancy:
Family			2		•	2	
TV	Ensuite	Shared	Bathroom		Smoke	Alarm	Fire Notice
$\boxtimes$	$\boxtimes$					$\triangleleft$	$\boxtimes$
	Very Good	l Adeq	luate	Poc	or*	Need	s urgent attention *
Cleanliness							
Is everything	in working orde	٠,		Yε	es 🖂	No *	
If *, please given	ve details:						
<del></del>							
ROOM NUME	BER 105						
D D C1			N 000 000	#9-55 V 19-8	•••	-	
Room Profile	:		Room Cap	oaci	ity:	Ro	om Occupancy:
<u>Family</u>		Chanad D	<u>2</u>	_		2	
1977 Secon	Ensuite	Shared B	Room Cap 2 athroom	_	ity: Smoke	2	Fire Notice
_Family		Shared B	<u>2</u>			2	
<u>Family</u> <u>TV</u>	<u>Ensuite</u>	Shared B	2 athroom		Smoke	2 Alarm	Fire Notice
<u>Family</u> <u>TV</u>	Ensuite		2 athroom		Smoke	2 Alarm	Fire Notice
Family TV  Cleanliness	Ensuite	Adequ	2 athroom	or *	Smoke	2 Alarm	Fire Notice  urgent attention *
Family TV  Cleanliness	Ensuite  Very Good  in working orde	Adequ	2 athroom	or *	Smoke	Alarm  Needs	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything	Ensuite  Very Good  in working orde	Adequ	2 athroom	or *	Smoke	Alarm  Needs	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything	Ensuite  Very Good  in working order ve details:	Adequ	2 athroom	or *	Smoke	Alarm  Needs	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working orde ve details:	Adequ	2 athroom	or *	Smoke  *  /es	Alarm  Needs  No *	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working orde ve details:	Adequ	athroom  uate Po	or *	Smoke  *  /es	Alarm  Needs  No *	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working orde ve details:	Adequ	athroom  ate Po  Room Cap	or *	Smoke  *  /es	Needs No *	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything If *, please gi  ROOM NUME Room Profile Family	Ensuite  Very Good  in working order ve details:  BER 106	Adequ	athroom  late Po  Room Cap	or *	Smoke  * /es  ity:	Needs No *	Fire Notice  urgent attention *
Family TV  Cleanliness Is everything If *, please gi  ROOM NUME Room Profile Family TV	Ensuite  Very Good  in working order ve details:  BER 106  Ensuite	Adequ	2 athroom  Room Cap 2 athroom	or *	Smoke  *  /es   ity:  Smoke	Needs No *  Rc 2 Alarm	Fire Notice  urgent attention *  om Occupancy:  Fire Notice
Family TV  Cleanliness Is everything If *, please gi  ROOM NUME Room Profile Family TV	Ensuite  Very Good  in working order ve details:  BER 106  Ensuite	Adequence:   Adequ	2 athroom  Room Cap 2 athroom	or *	Smoke  *  'es   Smoke  Smoke	Needs No *  Rc 2 Alarm	Fire Notice  urgent attention *  om Occupancy:  Fire Notice
Family TV  Cleanliness Is everything If *, please git  ROOM NUME Room Profile Family TV  Cleanliness	Ensuite  Very Good  in working order ve details:  BER 106  Ensuite	Adequence Shared B	2 athroom  Room Cap 2 athroom	or *	Smoke  *  /es   ity:  Smoke	Needs No *  Rc 2 Alarm	Fire Notice  urgent attention *  com Occupancy:  Fire Notice  urgent attention *

( )

ROOM NUM	BER 107						
Room Profile	<u>:</u>		Roor	n Capa	city:	Roc	om Occupancy:
_Family			2			2	
<u>TV</u>	<u>Ensuite</u>	Shared B	athroc	<u>om</u>	Smoke	<u>Alarm</u>	Fire Notice
$\boxtimes$				V.			
	<u>Very Good</u> <u>Adequate</u> <u>Poor *</u> <u>Needs urgent attention *</u>						
Cleanliness							
	in working orde	er?			Yes 🔀	No *	Ш
If *, please gi	ve details:	_					
ROOM NUMI	BER 108						
Room Profile:			Roon	n Capa	city:	Roc	m Occupancy:
Family			2			5-52,00	lults
TV	Ensuite	Shared	Bathro	oom	Smok	e Alarm	Fire Notice
$\boxtimes$	$\boxtimes$				[	X	$\boxtimes$
Classellin and	Very Good	Adec	uate	Po	or*	Needs	urgent attention *
Cleanliness							
	in working order	r?		)	′es 🔀	No *	
If *, please give	ve details:						
ROOM NUME	BER 109						
Room Profile:			Room	n Capa	city:	Roo	m Occupancy:
Family			2			2	
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
$\boxtimes$	$\boxtimes$					$\boxtimes$	
	Very Good	Adeq	uate	Po	or*	Needs	urgent attention *
Cleanliness							
Is everything	in working order	r?		Y	'es 🖂	No *	
If *, please giv	e details:						
DOOL CALL	ED 445						
ROOM NUME			D	· C	il.	P	O
Room Profile:				Capac	city:		m Occupancy:
Single TV	Ensuite	Shared	<b>2</b> Bathro	om	Smoke	2 e Alarm	Fire Notice
$\boxtimes$	$\boxtimes$				_	$\overline{X}$	
Classif	Very Good	l Adeq	uate	Po	or *	Needs	urgent attention *
Cleanliness							
	n working order	?		Y	es 🔀	No *	
If *, please giv	ve details:						

ROOM NUMI	BER 111								
Room Profile	CONTROL NO.		Poom (	Cana	city.		Poom Occupancy:		
ROOM Prome	•		Room (	capa	city.		Room Occupancy:		
TV	Ensuite	Shared	Bathroo	m	Smok	e Ala	e Alarm Fire Not		
$\boxtimes$								$\boxtimes$	
Cleanliness	Very Good	l Adeq	uate	Po	or*	N	eeds	urgent attention *	
				!					
	in working order	· · · · · · · · · · · · · · · · · · ·		- 1	′es 🔀	N	0 *		
If *, please give details:									
Γ <u></u>									
ROOM NUMI	THE ROOM CONTRACT			_					
Room Profile:			Room (	Lapa	city:		Roo	m Occupancy:	
TV	Ensuite	Shared	Bathroo	m	Smok	e Ala		Fire Notice	
						X		$\boxtimes$	
	Very Good	Adeq	uate	Po	or* Needs		eeds	urgent attention *	
Cleanliness									
Is everything	in working order	.5	***	Υ	'es 🖂	N	o *		
If *, please giv	ve details:								
27 52 320									
ROOM NUME	3ER 114								
Room Profile:			Room Capacity: Room				m Occupancy:		
Family			3				3		
TV	Ensuite	Shared	Bathroo	m	Smoke	e Ala	rm	Fire Notice	
$\boxtimes$	$\boxtimes$			-		X		$\boxtimes$	
	Very Good	Adeq	uate	Po	or*	N	eeds	urgent attention *	
Cleanliness									
Is everything	in working order	·		Y	'es 🔀	N	o *		
If *, please giv	ve details:								
ROOM NUME	BER 115								
Room Profile:			Room C	Capa	city:		Roo	m Occupancy:	
Family			4				4		
TV	Ensuite	Shared	Bathroo	m	Smoke	e Ala	rm	Fire Notice	
$\boxtimes$						X		$\boxtimes$	
	Very Good	Adeq	uate	Po	or*	N	eeds	urgent attention *	
Cleanliness							-		
Is everything in working order?  Yes  No *									

If *, please give details: resident has clothes horse blocking corridor									
ROOM NUM	BER 116								
Room Profile			Poon	o Cono	city		Doo	m 000111101101111	
Family	<u> </u>		4	n Capa	icity.		3	m Occupancy:	
TV	Ensuite	Shared	2000	om	Smok	e Alaı		Fire Notice	
1 V	Liisuite	Shareu	Datiiit	JOH	SITION	e Alai	1111	Fire Notice	
								$\boxtimes$	
	Very Goo	d Adec	uate	Po	oor *	Ne	eds	urgent attention *	
Cleanliness									
Is everything	in working orde	er?		•	Yes 🔀	No	*		
If *, please gi	ve details:								
ROOM NUMI	BER 117	77							
Room Profile			Poor	n Capa	city		Poo	m Occupancy:	
shared	•		3	ГСара	city.		3	m Occupancy:	
TV	Ensuite	Shared	1570	om	Smok	o Alar		Fire Notice	
	Liisuite	The second secon				rife Notice			
$\boxtimes$		<u> </u>						×	
	Very Goo	d Adec	uate	Po	or *	Ne	eds	urgent attention *	
Cleanliness							8		
	in working orde	r?		1	res 🔀	No	*		
If *, please given	ve details:								
2001111111									
ROOM NUME									
Room Profile:			The state of the s	Capa	city			m Occupancy:	
family		61 1	5				5		
TV	Ensuite	Shared	Bathro	om	Smok	e Alar	m	Fire Notice	
$\boxtimes$	$\boxtimes$					$\times$		$\boxtimes$	
	Very Goo	d Adeq	uate	Po	or*	Ne	eds	urgent attention *	
Cleanliness	$\boxtimes$								
Is everything	in working orde	r?		Υ	′es 🔀	No	*		
If *, please giv	ve details:								
ROOM NUME	BER 119								
Room Profile:	ALCONOMIC CONTRACTOR		Room	Capa	rity:		Rooi	n Occupancy:	
family	-		5	Capat			4	Occupancy.	
TV	Ensuite	Shared	100	om	Smoke		-	Fire Notice	
	$\boxtimes$					X		$\boxtimes$	
100-000	Very Good	d Adeq	uate	Po	or*		edsi	urgent attention *	
Cleanliness	75.75500	7.0004	7		Y		-43 (		

	• p. oc	_		, N				
150 150	in working order	.,		Yes 🔀	No *			
If *, please gi	ve detail							
ROOM NUM								
Room Profile	:		Room Cap	acity		m Occupancy:		
Family			5	T	4			
TV	TV Ensuite Shared Bathroom Smoke Alarm Fire Notice							
$\boxtimes$								
	Very Good	Adeq	juate P	oor *	Needs	urgent attention *		
Cleanliness								
Is everything	in working order	·?		Yes 🔀	No *			
If *, please gi	ve details:							
DOON 4 NU IN 41	DED 424							
ROOM NUMI	A STATE OF S		Boom Can	scitur	Poo	m Occupancy:		
family	•		Room Capa	acity.	3	m Occupancy:		
TV	Ensuite	Shared	Bathroom	Smoke	e Alarm	Fire Notice		
	Liisuite	Silaieu		SITION	- Alailli	THE NOTICE		
$\boxtimes$					$\bowtie$			
	Very Good	Adeq	uate P	oor *	Needs	urgent attention *		
Cleanliness								
Is everything	in working order	?		Yes 🔀	No *			
If *, please gi	ve details: electi	rical exten	sion lead in	bathroor	n			
ROOM NUMI	BER 122							
Room Profile	DEIN IEE		Room Capa	acity:	Roo	m Occupancy		
			2	acity.	2	occupaticy		
TV	Ensuite	Shared	Bathroom	Smoke	e Alarm	Fire Notice		
					$\boxtimes$	$\boxtimes$		
	Very Good	Adeq	uate P	oor *	Needs	urgent attention *		
Cleanliness	$\boxtimes$	T F						
Is everything	in working order	?		Yes 🖂	No *			
If *, please gi								
, i =====0.								
					_			
ROOM NUM		24						
Room Profile			Room Capa	acity:		m Occupancy:		
family		Cl ·	5	C	3	P: 11		
TV	Ensuite	Shared	Bathroom	Smoke	e Alarm	Fire Notice		

	x2	Ĭ			1 1	abla		
			Ш					
	Very Good	d Adec	quate	Po	or *	Needs	urgent attention *	
Cleanliness								
	in working orde	r?			Yes 🔀	No *		
If *, please gi	ve details:							
ROOM NUM	BER 124							
Room Profile	Room Profile: Room Capacity						m Occupancy:	
Family					•	3		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice	
	$\boxtimes$					$\boxtimes$	$\boxtimes$	
	Very Good	d Adeq	uate	Po	or *	Needs	urgent attention *	
Cleanliness								
Is everything	in working orde	r?		\	res 🖂	No *		
If *, please gi	ve details:							
ROOM NUM	BER 125							
Room Profile:			Room	Capa	city	Roo	m Occupancy:	
Family			5			5	·	
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm Fire Notice		
$\boxtimes$	$\boxtimes$					$\times$	$\boxtimes$	
	Very Good	d Adeq	uate	Po	or*	Needs	urgent attention *	
Cleanliness				[				
Is everything	in working orde	ı,		Y	'es 🖂	No *		
If *, please given	ve details:							
_								
ROOM NUME	3ER 126							
Room Profile:			Room	Capa	city	Roo	m Occupancy:	
Family			3	• ***	•	2	I S	
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice	
$\boxtimes$		,				$\times$	$\boxtimes$	
	Very Good	l Adeq	uate	Po	or *	Needs	urgent attention *	
Cleanliness								
Is everything	in working order	-5		Υ	es 🖂	No *		
If *, please giv	ve details:							
ROOM NUME	BER 127					-		
Room Profile:	and the same of th		Room	Capac	city:	Roo	m Occupancy:	
Family			4			4		
TV	Ensuite	Shared	Bathroo	om	Smoke	Alarm	Fire Notice	
⊠x2	⊠x2					$\leq$	$\boxtimes$	

Cleanliness	Very Good	Very Good   Adequate   Poor *   Needs urgent attention *							
Is everything in working order?  Yes No *									
If *, please give details:									
ii , picase gi	ve details.								
ROOM NUMI	BER 128								
Room Profile:			Roon	n Capa	city:	R	Room Occupancy:		
Family		¥	5			4	4		
TV	Ensuite	Shared	Bathro	oom	Smok	e Alarm	Alarm Fire Notice		
$\boxtimes$	$\boxtimes$				[	$\boxtimes$			
	Very Good	d Adeq	luate	Po	or*	Need	ds urg	ent attention *	
Cleanliness	$\boxtimes$								
Is everything	in working orde	r?		١	'es 🛚	No *			
If *, please giv	ve details: resid	ents cooki	ng in r	oom u	sing dan	naged e	extens	ion lead	
				_					
ROOM NUME			Room	n Capao	city:	Re	oom C	Occupancy:	
Family			7	· capa	,.	6		ocupa.icy.	
TV	Ensuite	Shared Bathroom Smoke Alar			e Alarm	Fire Notice			
$\boxtimes$	$\boxtimes$				$\boxtimes$				
	Very Good Adequate Poor * Needs urgent attention *								
Cleanliness	$\boxtimes$								
Is everything in working order?  Yes  No *									
If *, please giv	ve details:								
ROOM NUME	BER 130								
Room Profile:	15 11		Room	Capa	city:	Ro	oom C	Occupancy:	
Family		7 5							
TV	Ensuite	* Shared Bathroom S		Smok	Smoke Alarm		Fire Notice		
$\boxtimes$	$\boxtimes$						$\boxtimes$		
	Very Good	Adeq	uate	Po	or*	Need	ds urg	ent attention *	
Cleanliness									
Is everything	in working orde	۲?		Y	'es 🛚	No *			
If *, please giv	ve details:								
						55			
ROOM NUME	BER 131								
Room Profile:			Room	Capac	ritv:	R	nom C	ccinancy.	

Family		8	<u> </u>		4			
TV	Ensuite	Shared Ba		Smoke /		Fire Notice		
		Silaieu Da	i i i ooiii	ebal voltako dina okie nav	00319-0000000000000000000000000000000000	THE NOTICE		
						$\boxtimes$		
	Very Good	l Adequa	te Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything	Is everything in working order?  Yes  No *							
If *, please gi	ve details:							
				-				
ROOM NUMI	BER 132							
Room Profile:		R	oom Capa	city:	Roo	m Occupancy:		
Family		7			5			
TV	Ensuite	Shared Ba	throom	Smoke A	Alarm Fire Notice			
$\boxtimes$					1	$\boxtimes$		
	Very Good	Adequa	te Pr	oor*	Needs	urgent attention *		
Cleanliness	X	, acqua			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Is everything	in working order	·?	1	res 🖂	No *			
If *, please giv			(8		110			
/ þ 8.								
ROOM NUME								
Room Profile:			oom Capa	city:	Rooi	m Occupancy:		
Family		10			8			
TV	Ensuite	Shared Bat	throom	Smoke A	Alarm	Fire Notice		
$\boxtimes$	$\boxtimes$			$\boxtimes$		$\boxtimes$		
	Very Good	Adequat	te Po	or *	Needs	urgent attention *		
Cleanliness Cleanliness								
Is everything	in working order	?	1	′es 🖂	No *			
If *, please giv		<u> </u>						
, , , , , , , , , , , , , , , , , , , ,								
BOOM NUMBER	DED 124							
ROOM NUME Room Profile:		n.	nom Cons	city.	Des	m Occurance:		
		7	oom Capa	uty.	5	m Occupancy:		
Family TV	Ensuite	Shared Bat	throom	Smoke A		Fire Notice		
********						K7		
$\boxtimes$						<u> </u>		
200	Very Good	Adequat	e Po	or *	Needs (	urgent attention *		
Cleanliness								
Is everything	in working order	?	Y	'es 🖂	No *			
If *, please giv	ve details: <b>smok</b>	e detector co	vered					
ROOM NUME	BER 135							
Room Profile:	AND THE PARTY OF T	D,	nom Canar	rity:	Roor	m Occupancy:		
Room Profile: Room Capacity: Room Occupancy:								

Family			6			6			
TV	Ensuite	Shared Bathro		om	Smoke A		Fire Notice		
1 V	Liisuite	Shared Bathroom		UIII	SHIOKE A	iaiiii	Fire Notice		
$\boxtimes$	$\boxtimes$				$\boxtimes$		$\boxtimes$		
	Very Good	Adeq	uate	Po	or * Needs urgent atter		urgent attention *		
Cleanliness	$\boxtimes$								
Is everything	in working order	?		Y	′es 🔀	No *			
If *, please given	ve details:								
ROOM NUME	3ER 136								
Room Profile:			Room Capacity:			Roo	Room Occupancy:		
Family			4			4			
TV	Ensuite	Shared	Bathro	om	Smoke A	larm	rm Fire Notice		
$\boxtimes$	$\boxtimes$					$\boxtimes$			
	Very Good	Adequate Poor * N			Needs	urgent attention *			
Cleanliness									
Is everything in working order?  Yes  No *									
If *, please give details:									
<del></del>									
Use this space for any comments or other information not covered in this form:									

## **General Representations**

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
If you were approached by any other persons regarding general
issues while in the centre please outline the details below:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

# Part 3 Sensitive Information

# **Independent Inspection**

Centre: Hazel Hotel

Date of Inspection: 30/9/19

## **Child Protection**

#### THIS IS NOT A CHILD PROTECTION REFERRAL FORM

\*If you observed any child protection issues while conducting the inspection, please indicate which category the incident relates to:

Case Type	Check as appropriate		
Unsupervised child			
Disruptive behaviour			
Inappropriate Sexual behaviour			
Domestic Violence			
Emotional Abuse			
Physical abuse / assault			
Neglect			
Other (give general details below)			

Details:

\* Please note that this is solely the initial perception of the inspector.

If an inspector witnesses a child protection or welfare incident, he / she must:

- (a) Report the matter to the Designated Liaison Person in the centre, and;
- (b) Report the matter to the Child and Family Services Unit on return to the RIA Office.

# **Staff on duty at time of inspection:**

Do you have a full list of staff employed	Yes		No	$\boxtimes$
at the centre?				
Do you have a list of the Staff on duty	Yes		No	$\boxtimes$
on the day of the inspection?				
Do you have a list of the Designated	Yes	$\boxtimes$	No	
Liaison Persons (Child Protection)?				

Please attach the above lists to the end of the inspection report.

If you do not have a separate list, please provide

Name	Position	On Duty? Check box if yes.
	<u> </u>	

# **Personal Representations**

If you were approached by any <u>residents</u> regarding personal issues
while in the centre please outline the details below:
If you were approached by any members of staff regarding personal
issues while in the centre please outline the details below:
If you were approached by any other persons regarding personal
issues while in the centre please outline the details below:
in the second present a first details below.

#### **Summary Sheet**

Name of Centre:		Hazel Hotel			
Address:		Monasterevin, Co Kildare			
Proprietor:		Sean Lyons			
Manager:		Renata Mikulasora			
Contact Name:		Sean Lyons			
Capacity Per MOA (Current		143 (123)			
Occupancy):					
Date of	30/9/19				
Inspection:					

#### Fire Safety:

Room 134 smoke detector covered

Room 103 smoke detector covered

Room 128 resident cooking in room and using damaged extension lead

Food Safety: no issues

#### Bedrooms:

Room 121 extension lead running into bathroom

Room 115 Clothes horse blocking corridor

Other issues: none



An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



#### Seirbhísí an tSoláthair Cosaint Idirnáirsiúnta International Protection Procurement Services

Mr. Sean Lyons, Oscar Dawn Ltd., Clondalkin Towers, Ninth Lock Road, Clondalkin, Dublin 22.

27th November 2019.

Dear Mr. Lyons,

QTS carried out an inspection at Hazel Hotel Accommodation Centre at the request of International Protection Procurement Services on 30<sup>th</sup> September 2019. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention during the course of the inspection and these are outlined in the report. Please reply in writing on or before Wednesday 18<sup>th</sup> December outlining the steps you have taken to address the issues raised.

Yours sincerely,

Bernie Loughrey
Internal Inspection Unit
International Protection Procurement Services



#### OSCAR DAWN LIMITED

HAZEL HOTEL

MONASTEREVIN

CO KILDARE

TEL: 045 579601

office@oscar-dawn.ie

Mrs Bernie Loughrey Reception & Integration Agency PO Box 11487 Dublin 2.

17th Of December 2019

Re: Inspection at the Hazel Hotel on the 30th of September 2019

Dear Bernie

I refer to your letter dated the 27th of November 2019, and reply is as follows:

#### Fire Safety

- Room 103: Cover on smoke head removed on day of inspection, manager has spoken to residents in this
  room regarding fire safety.
- Room 128: Rice cooker and extension lead taken from room on day of inspection.
- Room 134: Cover on smoke head removed on day of inspection, manager has spoken to residents in this
  room regarding fire safety.

#### Food Safety

No issues noted thank you

#### Bedroom Issues

- Room 121: Extension lead removed from bathroom, manager has explained to residents of the danger of using electric leads in the bathroom
- Room 115: Clothes horse removed from corridor

#### Other issues

No issues noted thank you

I hope the above is to your satisfaction, please contact me if you have any queries

Yours sincerely

Graham Carry

