

Atlas House Deerpark road Killarney Co. Kerry 16.07.2019

Re: Inspection 20.06.2019

Dear Bernie,

In response to the recent QTS independent audit in this centre, I have read over the report and the following action has been taken.

• Rooms 33 aired and de-cluttered, resident offered storage extra space.

Yours faithfully,

Jamie Carnegie

Managing director.

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An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



#### Áisneacht Fháilte agus Comhtháite Reception and Integration Agency

Mr. Jamie Carnegie OFM Laccamore Abbeydorney Tralee Co. Kerry

8th July 2019

Dear Mr. Carnegie,

QTS on behalf of The Reception and Integration Agency carried out an inspection at **Atlas House, Killarney** on 20<sup>th</sup> June 2019. A copy of the report is enclosed for your information.

Please read this report in detail and do not hesitate to contact me if it contains any discrepancies.

During the course of the inspection, a number of issues were highlighted and you are required to deal with any hazards or risks detailed in this report immediately.

Please reply in writing on or before 29<sup>th</sup> July 2019 outlining the steps you have taken/propose to take to address each of the issues raised.

Yours sincerely,

Bernadette Loughrey.
Reception and Integration Agency





# Independent Inspection Report

Centre:	Atlas Killarney
Inspector:	Shane Mac Loughlin
Date of Inspection:	20/6/19
Time of Arrival & Departure:	15.30-18.00

# Part 1 General Information on Services

# Independent Inspection Report

Centre: Atlas Killarney

Date of Inspection: 20/6/19

1. CENTRE DETAILS			
Name and address of Centre	Atlas House Killarney Co. Kerry		
Contractor	OFM		
Manager	Gerardette Milligan		
Who deputises for manager in his/her	Give Job Title only		
absence?	Assistant manager / Receptionist		
	1		
Telephone Number	064 6633559		
Current Contracted Capacity	90		
Current Occupancy (today)	86		
Current Centre Profile (e.g., singles, families etc.)	Families/Single Female		
HSE Area	South West		
Public Health Nurse	Mary O Connor		
DSP / CWO name	Theresa O Gorman		
Environmental Health Officer name	Anne Hussey		
Local Fire Officer Name	Padraig Mangan		
Local Fire Station	Killarney		
Is the Centre certified by any Quality Manage	ement System Yes  No x		
(i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification			
Have you a copy of the Certification	Yes No		

Please provide a copy of the following 2.

	Check List
Official Register	х
Menu Cycle	х
Staffing Lists as follows:	
<ol> <li>Full list of staff employed at the centre (indicating Names, Titles, Roles, etc.,)</li> </ol>	x
2. Indicate who is on duty at time of inspection (today)	×
3. a separate list of Designated Liaison Persons (child protection)	x

#### **GENERAL SECURITY & EMERGENCY DETAILS** Is 24 hour supervision provided? (Y/N) Yes No Х Give details of roster hours Security 8pm to 8 am Is security provided by external company? (Y/N) Yes No Х If yes, give name of company: **Internal OFM Staff** Does the centre have CCTV? (Y/N) Yes No Is a list of emergency numbers available in the Yes No Х Manager's office? Does the list include the following numbers? (Y/N) Yes х No Local Garda station 24 hr number Local hospital If no, give details: Local fire station **Duty Social Work Team** Out of hours GP Service RIA out of hours number Are first aid kits available? (Y/N) Yes No X Where and how many? 3 between kitchen and reception Who is responsible for first aid restocking? Job title only (not name) of person responsible: Manager Is there a defibrillator in the centre? Yes No x How many staff been trained to use it? **HEATING ARRANGEMENTS** What type of heating is used in the centre? Electric Do residents have control of the heating in their own Yes No bedroom? If no, what arrangements are in place? What are the heating 'ON' times? Electric heating available 24/7 controlled (on/off) in resident room **HOUSE RULES** Are residents provided with a copy of the House Yes No

On arrival induction with

Manager. RIA booklet

How does centre management explain house rules

to residents on arrival?

ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries) Are residents issued with key for their bedroom?(Yes/No) Yes No X Are residents issued with key for main door? Yes No x If no, give details Door is locked in evening time at security on duty (locked at 10pm) Are there procedures to allow residents to receive visitors? (Give details) Outline visiting times: 10am to 10pm In what areas are visitors allowed in the centre? Reception lobby and tv lounge Any other relevant information: Is there a facility for storage of residents' valuables\*? In own rooms only (Give details.) (\* Storage is at resident's own risk) What toiletries are provided to residents on arrival? Soap, shampoo, toothpaste, toilet What arrangements are in place to replenish these Go to manager – checked also monthly items? ARRANGEMENTS FOR MAINTENANCE Does the centre have a written procedure in place Yes No х for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Yes No X Describe the maintenance procedure at the centre: Log in managers office for maintenance to do etc. CHILD PROTECTION Are measures in place to inform staff and visitors of RIA's Yes – all staff issued Child Protection Policy and Child Protection Policy? signs off. (Give details) Are visitors asked to sign a declaration agreeing to Yes adhere to the child protection policy? Where is declaration held? Office Is there a sign in book for visitors? Where? Yes – reception desk Are there notices on public display giving name and Yes – in dining room, stairwell lobby and main contact details of Designated Liaison Person? Where? reception corridors Have Designated Liaison Persons received HSE training? Are notices prominently displayed regarding parental Yes in Dining room and reception notice boards supervision of children? Where? **FOOD SAFETY** Has a HACCP system been implemented? (Yes/No) Yes No Have the premises been inspected by an Environmental Yes No Х Health Officer? (Yes/No) Date of last visit: 26/7/18 - no issues

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

	bi i bilinota (general allangements)
Are residents consulted regarding menu / dietary requests? (Give details.)	Chef openly meets with residents
Provide details opposite: Which of the following are provided for school children's packed lunches:	Selection of fruit and juices everyday with yogurt drink once a week.
<ul> <li>Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other?</li> <li>Drinks? Juice? Water?</li> <li>Yogurt?</li> <li>Fruit?</li> <li>Other</li> </ul>	Residents have dining room set out for them every school morning with bread , ham, chicken, cheese, salads and butter/spread
Is infant formula kept out of public view?	yes
What arrangements are in place for distribution of infant formula?	Issued by manager and recorded on issue log.

# 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Yes x No
Fruit, Bread, coffee, tea and milk
Dining room
Yes x No
Meal left covered for re-heating once notified
Yes on arrival if outside main meal times, meals will have been set aside from previous service.
Yes x No
Sandwich, juice/water and fruit
n/a
_

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers / for preparation of infant formula)	Yes x No
Sterilisers	Yes x No
Kettles	Yes x No
Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	Yes x No
Bottle Warmer	Yes No x
Microwave	Yes x No
Are these facilities available 24 hours a day	Yes x No
Is there a dedicated room provided?	Yes No x

Where? Dining room		
13 INDOOR FACILITIES		
Are the following are available to reside	ents?	Yes/No
Computers with Internet access		Yes x No
WIFI		Yes x No
DVD player		Yes x No
Computer Games		Yes No x
Snooker Table		Yes No x
Pool Table		Yes No x
Table Tennis Table		Yes No x
Board Games		Yes x No
Newspapers		Yes No x
Books		Yes x No
Toys / games for children		Yes x No
Other		
Give details of any other arrangement or oth	ıer	Nice safe and secure play area with soft
comments:		rubber matting outside and an indoor
		playroom with Disney style murals on walls.
Is there a bus service provided? (Yes/No):		Yes No x
(Yes/No):		
Where does the service go to?		
What is the frequency of the service?		
(List time table opposite)		
15 TV SYSTEM		
Is there a specific TV system in place?		Yes x No
(give details)	Sateli	tte TV channels available
An average, how many TV channels are	6 saor	view and 50+ others
provided to residents?	<u> </u>	
Are residents allowed to erect satellite	No	
dishes?		
.6 LAUNDRY FACILITIES (General Arra	ingeme	ents)
Are Laundry facilities available in the centre?	(Y/N)	Yes x No
If No, what service is provided?		
Who launders towels and bedlinen?	-	Residents (6 washers / 4 dryers)
(e.g., residents, staff, other, etc)		
What procedures are in place for the exchang	ge of	On request with manger
towels and bed linen at the centre?		
What procedures are in place for ironing boar	rds	Available from laundry both irons and ironing
and irons?		boards
		Doards
How is washing powder / tablets supplied?		Washing machines on automatic dosing

Are there specific arrangements for access to the	Onon from Com to 10000
Are there specific arrangements for access to the	Open from 8am to 10pm
launder /aire dataile).	-
laundry (give details):	
	<u></u>

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes x No	
What cleaning equipment is available to residents?	Cif/Toilet cleaner/Vacuum/Mops and brushes	
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	Request them from managers office	
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Manager speaks to resident and if necessary assistance provided	

## PART 2

# Room by Room Inspection

# Independent Inspection

Centre: Atlas House Killarney

Date of Inspection: 20/6/19

## **Section A- Administration / Communal areas**

#### 17 Have you seen the following?

		Location of display
Up to date House Rules	×	Dining room and lobby
Complaint Forms	×	Stairwell lobby beside reception
Accident/ Incident procedure	х	Mangers office

HSE Breastfeeding Posters	x	Dining room and lobby
(if applicable)		
Designated Liaison Person details	x	Dining room and lobby
(Child Protection)		
Supervision of children notice	х	Dining room and lobby
Gym Notices (Child Safety – if applicable)	х	Gym door
IOM Voluntary Return Posters	х	Stairwell lobby beside reception

#### 18 Staff Awareness

Did you see the RIA Code of Practice*?	X
Are all staff aware of RIA Code & House Rules?	X
How are staff made aware of RIA Code & House Rules?	
Training session by manager and sign off.	

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
19/6/19	Internal security	Ok
7/6/19	NEL Ltd. – reg Electrician	Ok

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
3/6/19	external by Chubb	x			
19/6/19	Internal Security	х			

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

(	morate an interest Bateriers, need rediction in a prainterest,					
Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N	
19/6/19	Internal security	х				
Nov 2018	external by M&K	х				
	Fire					

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
19/6/19	Internal Security	х		, , , , ,	
18/6/19	Internal Security	Х			

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
12/11/18 9.30am	7	62/62	5 mins	No issues
5/3/19 9.45am	7	45/45	3 mins	No issues

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All staff	Fire Safety	M Morley (M&K Fire)	1 day	30.3.15

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	Front of building
Are they marked?	Yes
Are staff aware of locations?	yes
Comments:	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the	yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	yes
central control panel?	
Are there designated 'Smoking' areas?	No smoking allowed inside building
Include locations	
Comments	

## 19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	yes
Are fire exits clearly posted throughout the building?	yes
Are all fire doors kept closed?	yes
Are fire evacuation instructions clearly	yes
displayed in the centre?	
Are fire extinguishers clearly visible?	yes
Is there emergency lighting system in	yes
place?	
Comments:	

# **Administration Area:**

Reception:		
Is the area generally clean?		Yes x No
If no please give details:		
Visual Check: Have you noticed any issues r	equiring at	tention? Yes No x
(e.g., fire exit signs, hazards, lighting, notices, de	écor, etc.)	
If yes please detail:		
lave you seen the following?		
,		Location of display
Up to date House Rules	х	Dining room / Office
Complaint Forms	х	Dining room / Office
Accident/ Incident procedure	х	Managers office
HSE Breastfeeding Posters	X	Dining room
(if applicable)		
Designated Liaison Person details	x	Dining room / Office
(Child Protection)		g a said, said
Supervision of children notice	х	Dining room
Gym Notices (Child Safety – if applicable)	х	Gym door
OM Voluntary Return Posters		reception
Anti Human-Trafficking Posters	X	Dining hall
'NO to Violence & Harassment' Posters	X	Dining hall
NO to violence & Harassment Posters	^	Dinnig nan
ocial Room / Tea Station (State Location	ı):	
What facilities are provided? Dining room, t	v lounge a	nd upstairs kitchenette
s the area generally clean?		Yes x No
f no please give details:		
/isual Check: Have you noticed any issues re	quiring att	ention? Yes No x
f yes please detail:		With the American
		EPPA - I
re-school Room:		
s the area generally clean? Yes		
f no please give details:		1984-14-4 PM-14-4
/isual Check: Have you noticed any issues re	quiring atte	ention? Yes No X
observe whether the area is colourful, has sufficient to	. –	
ther comments: Well maintained. Very nice		
haracters		•

#### **DINING AREA:**

#### Please outline the meal times:

(medical or other appointments, etc.):

eat their lunch?

Comments:

Is there any damaged seating or tables in dining room?

Is there enough seating for residents present to sit down and

Food, service and hygiene all to a very good standard.

riease outline th	e mear un	1001							
	Froi	m			То				
Breakfast	7.30	7.30			9.30	)			
Lunch	12.3	12.30			14.0	0			
Dinner	17.3	30			19.0	0			
Which is the main meal of the day: Lun						Dinr	er x	<u>.</u>	-
Is menu cycle ava	ilable?	-		Yes	X	No		]	
f no, give details	of all men	u optioi	ns on da	y of insp	ectio	ո։			
Breakfast									
Lunch		<del> </del>					_		
Dinner			· · ·						
la manu cuele e e	liamia. 2								
Is menu cycle on c		**1				Yes	Х	No	
Does menu cycle of If no, ask manager						Yes	X	No	
Which meal was sa	ampled?		Dinner						
Please describe the	e meal in de	etail (e.g							- V.,
Roast Beef & Lam	b Stew - for		ξ. was it h	ot / cold	, bland	l / spic	y etc.	)	****
Was there a vegeta			g. was it h a high sta	ot / cold	, bland	l / spic	y etc.	)	
	arian optior	1?	a high sta	ot / cold andard, v	ery ta	sty	y etc.	)	
(note salad and ve	arian optior getables <u>alc</u>	n? one are i	a high sta	andard, v	ery ta	sty		)	
(note salad and ve considered as vege	arian optior getables <u>alc</u> etarian optic	n? one are i	a high sta	Yes	ery ta	sty	No		
(note salad and ve considered as vege Give details of this	arian optior getables <u>alc</u> etarian option:	n? <u>one</u> are i on)	a high sta	Yes	ery ta	sty	No	ed Vege	table
(note salad and ve considered as vege Give details of this Were there ethnic	arian optior getables <u>alc</u> etarian option: option: dishes avai	n? <u>one</u> are i on)	a high sta	yes  Jall Yes	ery ta X efrei R	sty	No		table
(note salad and ve considered as vege Give details of this Were there ethnic Give details of this	arian optior getables <u>alc</u> etarian option: option: dishes avail option:	n? one are i on) lable?	a high sta	yes  Jall Yes	ery ta X efrei R	sty	No d mix		table
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(note salad and verticonsidered as vege Give details of this Were there ethnic Give details of this Was fresh foods average as per HSE Infant I n your opinion, do	arian option getables <u>alc</u> etarian option: dishes avail option: railable for I Feeding Gui es the food	n? one are i on) lable? Infants? idelines)	a high sta	Jall Yes Jall Yes Jall Yes	efrei R x efrei R x	sty	No d mix No		table
(note salad and ver considered as vege Give details of this Were there ethnic Give details of this Was fresh foods av as per HSE Infant I n your opinion, do provide a good var	arian option getables alcetarian option: dishes avail option: railable for I eeding Guies the food iety?	n? one are i on) lable? Infants? idelines)	a high sta	Jall Yes Jall Yes to Yes	efrei R x efrei R x	sty	No d mix No No		table
(note salad and verticonsidered as vege Give details of this Were there ethnic Give details of this Was fresh foods av (as per HSE Infant I In your opinion, do provide a good varion	arian option getables alcetarian option: dishes avail option: railable for I Feeding Guies the food iety?	n? one are i on) lable? Infants? idelines) on offe	a high sta	Jall Yes Jall Yes to Yes	efrei R x efrei R x	sty	No d mix No No No	ed Vege	
(note salad and ver considered as vege Give details of this Were there ethnic Give details of this Was fresh foods av as per HSE Infant I n your opinion, do provide a good var	arian option getables alcetarian option: dishes avail option: railable for I Feeding Guies the food iety?	n? one are i on) lable? Infants? idelines) on offe	a high sta	Jall Yes Jall Yes to Yes	efrei R x efrei R x	sty	No d mix No No No	ed Vege	

Yes

Yes x No

No x

#### **KITCHEN AREA: Food Safety Critical Requirements**

#### **FOOD SAFETY**

Has the premises been inspected by an Environmental Health Officer?	Yes
Date of Visit?	26/7/18
Comments:	
No issues	

Has a HACCP system been	Yes
implemented?	
Who designed the HACCP system?	OFM
Who is responsible for reviewing the	Chef
system?	
How frequently is the system reviewed?	Not determined

#### **HACCP Records:**

**Pest Control:** Alphasan Pest Control ltd. Bait points serviced minimum 8 times per year – no activity noted in past recent inactions.

Induction and Ongoing Staff Training: HACCP training has been provided to all kitchen staff, training records viewed in employee file. Full training matrix in place for all staff.

Time & Temperature Records: As part of HACCP plan, Cooking, re-heating, service temperatures are taken at each service. Food server temperature taken also. Fridge & Freezer temperatures taken twice daily as food delivery and food storage.

**Hygiene Audits:** None recorded but cleaning logs available. Weekly deep clean takes place on Wednesday, Cleaning audits need to be signed by management at the end of each week.

List of Approved Suppliers: Detailed list of approved suppliers in place.

**Cleaning Schedules:** Daily/weekly cleaning registers in place, checked by Head Chef on a daily/weekly basis, separate server and kitchen cleaning registers.

**Procedures for accepting deliveries:** 12 point HACCP control point system and acceptance of delivery process in place.

#### **General Comments:**

Very clean kitchen and well maintained. Excellent HACCP system in place.

#### **HACCP** and Kitchen Evaluation

#### General

Is the kitchen commercial or	Commercial.			
domestic?				
What equipment is in place?				
Convie Oven, 6 ring gas burner, deep fryer, commercial microwave, commercial mixer, milk dispenser, commercial dishwasher, separate metal worktops for cooked meat, raw meat and vegetables.				
In what condition is the equipment?	New fridges in place			
Comments:				

# Structural Hygiene Kitchen:

Is the refuse area suitably located?	Yes,		
Is the area tidy?	Yes		
Are all bins covered?	Yes		
Are signs displayed at all entrances in relation		Yes.	
to access to kitchen for non kitchen staf	f?		
Are white coats, shoe covers and hats a	vailable	Yes	
for non kitchen staff?			
Comment of the structural hygiene of the	he kitchen	(i.e.	
floors/walls/ceilings/doors/windows/work surfaces/ventilation, etc):			
Good standard of hygiene maintained within the kitchen.			
Are suitable hand washing and drying facilities provided?  Yes, two hand washing facilities in place.			
General Comments:			

# Structural Hygiene cont Dry Goods

Suitably equipped?	Yes, separate dry goods storage room.	
Shelving/containers etc		
Condition and suitability of facilities:		
v		
Suitable shelving area is provided. All items clea		
•		

Refrigerated Storage

What type of refrigerated storage is provided?	Free standing commercial refrigerators and chest freezers.
Comment on the condition and suital Two commercial refrigerators, old fridges hav	•
Freezers for separate storage of raw meats and l	breads/processed vegetables and dairy.
Are thermostats provided and in working order?	Yes, all in good working order.
Are food items date stamped?	Yes.

#### Other

Is there appropriate storage for	Yes, separate locked
cleaning agents and chemicals?	

### **Operational Hygiene**

Do residents use the main kitchen?	No		
Is that use supervised to ensure safe &	hygienic	N/A	
practices are observed?			
By whom is it supervised?		N/A	

#### Is the correct equipment provided? e.g. colour coded chopping boards

Yes, colour coded chopping boards and knifes are used for separate food preparation areas. Colour notices on display advising of which equipment to use.

# Is the necessary holding equipment provided? e.g. bain maries, refrigerated units

Bain marie and refrigerated display unit provided in service area. Both units are clean and well maintained.

#### Condition and suitability of serving equipment and utensils:

All serving equipment and utensils are clean and well maintained.

#### What procedures are in place for unused/unserved food at the end of service?

Food waste is disposed of after every service. Uncontaminated Food which can be saved and cooled within time controls, such as rice, is recycled correctly to reduce food waste

Comments:		

# **Staff Facilities and Hygiene**

Are designated staff facilities	Yes.
provided?	
What facilities are in place?   staff locker	r room and toilets in place.

Are all areas clean and well maintained?	Yes. All areas are regularly cleaned and are in a good condition.
Are suitable hand washing & drying facilities provided?	Yes, hand washing facilities in both toilet areas.
Is storage provided for personal belongings?	Yes, lockers are provided.
Are showers provided? indicate cleanliness& suitability	No.

Is a designated area provided for staff	No, dining room used for staff breaks also.
breaks? If yes, is it clean/suitable/well	
maintained	
If no, outline arrangements for breaks	

Are uniforms provided for:		
Kitchen Staff? Yes, uniforms, hats and aprons are provided.		
Serving Staff?	Yes, uniforms, hats and aprons are provided.	

condition? (to include	rovided. Appropriate shoes are also worn.
caps/hairnets/closed heel/toe shoes etc)	
s personal grooming satisfactory?	es.
	es, use of serving equipment, and use of loves are practiced.
General Comments on staff facilities:	

23 PUBLIC TOILET (State Location):

	Number	Soap	Soap Toilet Hand Towels /		Hot	Sanitary Bins
			Paper	Dryers	Water	
Unisex:						
Ladies:	1	х	x x		Х	x
Gents:	1	х	х	х	х	
Is there a	cleaning so	chedule dis	played?		Ye	s No x
Record th	ne last time	entry.				Not noted
Is the are	a clean? (p	rovide com	ment) yes			
Are all fac	cilities work	king?			Ye	s x No
Visual Ch	eck: Have y	ou noticed	any issues	requiring attention	ı? Ye	s No x
	e details:			<del></del>		

Storage area:			
Is the walkway through the area clear?	Yes X	No	
Are the exit signs clearly marked?	Yes X	No	
General Seating Area			
Is the seating in good condition?  What is the area generally used for?  Socialising and visitors  Computer room:	Yes X	No	
Is the area generally clean?	Yes X	No	
Visual Check: Have you noticed any issues requiring attention? If yes please detail:	Yes 🗌	No	Х

#### **OUTDOOR GROUNDS / FACILITIES**

Please rate the following

	Very Good	Adequate	Poor*	Needs urgent attention*					
Condition of exterior of centre	X								
Paintwork of the centre	х								
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)	Х								
Cleanliness of the grounds (ie., evidence of rubbish etc.)	Х								
Where you have rated * plea	se provide deta	ils and comme	ents:						
Are there any facilities availa	ble for children	outdoors? Ye	es x No						
Comments Facil is excellent	Comments Facilities for children and general maintenance of Atlas House								

#### LAUNDRY ROOM

	Washing Machines	Dryers
Number	6	4
Do they appear to be in wor	king order? <b>yes</b>	

Number	6	4
Do they appear to be in	working order? yes	
CORRIDOR all corrie	dors are maintained exceptional	ly well
Is the area generally cle	an?	Yes x No
If no please give details:		
Visual Check: Have you	noticed any issues requiring attenti	on? Yes No x
If yes please detail:		
STAIRWAY all stairv	vells are clean and kept clear	
Is the area generally clea	an?	Yes x No
If no please give details:		
•	noticed any issues requiring attentions, lighting, notices, décor, etc.)	on? Yes No x
If yes please detail:		

### **Bedrooms:**

**CLEANING (General Arrangements)** How often are bedrooms inspected? twice weekly Weekly Χ Who cleans the bedrooms? Staff Residents Х How often do staff clean the bedrooms? Weekly fortnightly Monthly Other Are there cleaning materials and equipment provided by management for No 🗌 Yes residents? What cleaning equipment is available to Mops, brushes, toilet cleaner, vacuum etc residents? Management will work with resident and if What arrangements are in place if rooms are not cleaned sufficiently by residents? necessary get housekeeping to assist in cleaning. **ROOM NUMBER 3** Room Profile: Family Room Room Capacity: Room Occupancy: TV Ensuite **Shared Bathroom** Smoke Alarm Fire Notice n/a n/a χ Х Х Very Good Adequate Poor \* Needs urgent attention \* Cleanliness Is everything in working order? Yes X No \* If \*, please give details: ROOM NUMBER 4 Room Profile: Family Room Room Capacity: Room Occupancy: 3 TV **Ensuite** Shared Bathroom Smoke Alarm Fire Notice х Χ X Poor \* Very Good Adequate Needs urgent attention \* Cleanliness Is everything in working order? Yes x No \* If \*, please give details: Dedicated bathroom adjacent to room

ROOM NUM	IBER 5	,									
Room Profile	e: single female		Roon	n Capa	acity:		Room Occupancy:				
			2				2				
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fi	re Notice		
Х	X note below					Х		X			
	Very Goo	d Adec	lequate Po		oor *	Ne	eeds urgent attention				
Cleanliness	X										
	in working orde					No *					
If *, please g	ive details: <b>Dedi</b>	cated bath	room a	adjace	nt to roc	om					
ROOM NUM	74		Τ_								
Room Profile	: Family Room			Capa	city:			m Occı	ipancy:		
			2				1				
TV	Ensuite	Bathro	om	Smoke	e Alar	m	Fi	re Notice			
Х	Х					Х			х		
	Very Good	l Adeq	Po	or*	Ne	eds ı	s urgent attention *				
Cleanliness	anliness x										
Is everything	Is everything in working order?  Yes X  No *										
If *, please gi	ve details:			-							
ROOM NUME	BER 7				W						
Room Profile:	Family Room		Room	Capac	city:		Roor	n Occu	pancy:		
			3				3		-		
TV	Ensuite	Shared	Bathro	om	Smoke	Aları	m	Fir	Fire Notice		
Х	Х				)	<	х				
	Very Good	Adeq	uate	Po	or*	Ne	eds u	rgent a	attention *		
Cleanliness	X										
Is everything i	n working order	?		Y	es X N	No *					
If *, please giv	e details:										
								- Volume			
ROOM NUMB					•						
Room Profile:	Family Room	- 1	Room	Capac	ity:	_   F		1 Occup	pancy:		
TV	Ensuite	Shared I		m	Smoke			Fire	Notice		
X	X				Х	[	+	774	х		
	Very Good	Adequ	ıate	Pod	or *	Nee	ds u	rgent a	ttention *		
Cleanliness	Х										
Is everything in	n working order?	?		Ye	es x N	lo *					
If *, please giv	e details:										

ROOM NUM	IBER 9							
Room Profile	e: single female		Room	n Capa	city:		Roc	om Occupancy:
			2				2	
TV	Ensuite	Shared	d Bathro	om	Smok	e Ala	irm	Fire Notice
X	X					X		Х
	Very Goo	d Ade	quate	Po	or *	N	eeds	urgent attention
Cleanliness	X							
Is everything	in working orde	er?		Υ	es x	No *	· [	
If *, please gi	ve details:							
ROOM NUM	BER 10							
	: Single Room		Room	Capac	rity:		Poo	m Occupancy
NCOIII TOINC	. Single Room		2	Capat	icy.	-	2	m Occupancy:
TV	Ensuite	Shared	Bathro	om	Smoke	Ala	rm	Fire Notice
х	X note below		х			K		Х
	Very Good	d Adec	uate	Po	or *	Ne	eds	urgent attention *
Cleanliness	х							
Is everything i	in working orde	r?		Y	es X i	√o *		
If *, please giv	e details: <b>Dedi</b>	cated bath	room a	djacen	t to roo	m		
ROOM NUMB								
Room Profile:	Family Room		Room	Capac	ity:	_		n Occupancy:
7/	F	al I	2				2	
TV	Ensuite	Shared	Bathroo	om	Smoke	Alar	m	Fire Notice
Х	X note below				Х			X
	Very Good	Adeq	uate	Poc	or*	Ne	eds ι	rgent attention *
Cleanliness	X							
s everything i	n working order	?						
f *, please give	or ming or act			Ye	es X N	lo *		
	e details: <b>Dedic</b>		room ad				Ш	
-	e details: <b>Dedic</b>		room ad					
ROOM NUMB	e details: <b>Dedic</b>		-	ljacen	t to roor	n		
ROOM NUMB	e details: <b>Dedic</b>		Room (	ljacen	t to roor	n		n Occupancy:
ROOM NUMB	e details: <b>Dedic</b>		Room (	<b>ljace</b> nt	t to roor	n	2	n Occupancy: Fire Notice
ROOM NUMB Room Profile:	e details: <b>Dedic</b> ER 12  Family Room	ated bath	Room (	<b>ljace</b> nt	t to roor	n	2	
ROOM NUMB Room Profile:	e details: <b>Dedic</b> ER 12  Family Room  Ensuite	ated bath	Room ( 2 Bathroo	<b>ljace</b> nt	ty:	n 	2 m	Fire Notice
ROOM NUMB Room Profile: TV X	ER 12 Family Room Ensuite	Shared I	Room ( 2 Bathroo	Capaci m	ty:	n 	2 m	Fire Notice
ROOM NUMB Room Profile: TV X	ER 12 Family Room Ensuite X Very Good	Shared I	Room ( 2 Bathroo	Capaci m	ty: Smoke A	n 	2 m	Fire Notice

ROOM NUM	IBER 13									
Room Profile	e: Family Room	1	Roor	n Capa	city:	Ro	Room Occupancy:			
			3			2				
TV	Ensuite	Share	d Bathro	oom	Smok	e Alarm	Fire Notice			
Х	X					X	х			
	Very God	od Ade	quate	Po	or *	Needs	urgent attention *			
Cleanliness	x									
Is everything	in working ord	er?		Υ	'es X	No *				
If *, please g	ive details:									
ROOM NUM			,							
Room Profile	: Family Room		Room	Capac	ity:	Roc	m Occupancy:			
	,		4			4	T			
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice			
X	X note below					Х	x			
	Very Goo	d Ade	quate	Po	or *	Needs	urgent attention *			
Cleanliness	x									
Is everything	in working orde	er?		Υ	es X	No *				
If *, please gi	ve details:									
ROOM NUM	BER 15									
	: Family Room		Room	Capac	ity:	Roo	m Occupancy:			
	,		4			3				
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice			
Х	X note below				2	X	х			
	Very Goo	d Adeo	uate	Pod	or *	Needs	urgent attention *			
Cleanliness	X									
Is everything	in working orde	r?		Ye	es X I	No *				
If *, please giv	e details: <b>Dedi</b>	cated bath	room a	djacen	t to roo	m				
ROOM NUME										
Room Profile:	Family Room		Room 4	Capaci	ty:	Rooi	n Occupancy:			
TV	Ensuite	Shared		om	Smoke		Fire Notice			
х	X note below				<b>X</b>	(	Х			
		d Adeq	uate	Pod	r*	Needs (	urgent attention *			
	Very Good	Aucy	aacc		-					
Cleanliness	Very Good	Adeq								
						No *				

ROOM NUM	BER 17							
Room Profile	: Family Room		Roo	m Capa	city:		Room	Occupancy:
			3				2	
TV	Ensuite	Share	d Bathr	oom	Smok	e Alar	m	Fire Notice
X	X note below					X		Х
	Very Goo	d Ade	equate	Po	oor *	Ne	eds ur	gent attention *
Cleanliness	х							
	in working orde				Yes X	No *		
If *, please gi	ve details: <b>Dedi</b>	cated bat	throom	adjace	nt to roo	om		
ROOM NUME			1 =					
Room Profile:	Family Room		Roon	n Capa	city:			Occupancy:
TV		Channe	4	_				
1 V	Ensuite	Shared	d Bathro	oom	Smoke	e Alarr	n	Fire Notice
Х	X X							Х
	Very Good	Ade	quate	Po	or*	Nee	ds urg	gent attention *
Cleanliness	х							
ls everything i	n working order	.5		Υ	es x I	No *		
If *, please giv	e details:							
Room Profile:	Family Room		Room	Capac	ity:	R 3	oom (	Occupancy:
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	1	Fire Notice
х	X note below				Х			Х
	Very Good	Adeo	uate	Pod	or*	Need	ds urg	ent attention *
leanliness	X							
everything in	working order	?		Ye	es x N	lo *		
*, please give	e details: <b>Dedic</b>	ated bath	room a	djacen	t to roor	n		
/I 20 used as a	Store room							
OOM NUMBE		ned						
oom Profile:	Family Rooms		Room 5	Capaci	ty:	Ro	om O	ccupancy:
TV	Ensuite	Shared		m	Smoke /			Fire Notice
X	X				Х		+	Х
	Very Good	Adeq	uate	Poo	r *	Need	s urge	nt attention *
leanliness	Х							
	working order?		ч.	Ye	s X No	o * [		
*, please give	details:							

ROOM NUM	IBER 23									
Room Profile	e: Family Room		Roon	n Capa	acity:		Ro	om O	ccupancy:	
			3				3			
TV	Ensuite	Shared	d Bathro	om	Smo	ke Al	larm		Fire Notice	
Х	X					Х		х		
	Very Good	d Ade	quate	P	oor *	1	Veeds	urge	nt attention	*
Cleanliness	x									
Is everything	in working orde	r?			Yes x	No	*			
If *, please g	ive details:									
ROOM NUM	BER 24									
	: Family Room		Room	Capa	citv:		Roc	om O	ccupancy:	
			2				2			
TV	Ensuite	Shared	Bathro	om	Smol	ke Ala	arm		Fire Notice	
Х	X		x			Х			X	
	Very Good	Adeo	quate	Po	or *	N	leeds	urge	nt attention	*
Cleanliness	×	х								
Is everything	in working order	?		١	es X	No	*	]		
If *, please gi	ve details:									
ROOM NUMI					**					
Room Profile	: Single female		Room	Capa	city:			m Oc	cupancy:	
TV	Ensuite	Charad	2 Bathro	0.000	Smok	. A la	2		Fire Notice	
1 V	Effsuite	Shareu	Datillo	OIII	SIIIOK	e Ala	11 (11)		rire Notice	
X	X note below					Х			Х	
	Very Good	Adeq	uate	Ро	or *	N	eeds	urger	nt attention *	je .
Cleanliness	x									
Is everything	in working order	?		Υ	es X	No *	*			
If *, please giv	e details: <b>Dedic</b>	ated bath	room a	djacer	nt to ro	om				
				-						
ROOM NUME										
Room Profile:	Family Room		Room	Capac	ity:		Roo	m Oc	cupancy:	
			2				2			
ŢV	Ensuite	Shared	Bathroo	om	Smok	e Ala	rm	ı	Fire Notice	
Х	X note below					X			Х	
	Very Good	Adeq	uate	Po	or*	Ne	eeds i	urgen	t attention *	
Cleanliness	Х									
Is everything i	n working order	?		Y	es X	No *				
If *, please giv	e details: <b>Dedic</b>	ated bath	room a	djacen	t to roo	om				

ROOM NUM	BER 27								
Room Profile	: Family Room		Roor	n Capa	acity:		Roc	m O	ccupancy:
			2				2		
TV	Ensuite	Share	d Bathro	oom	Smok	ce Ala	rm		Fire Notice
Х	X note below					Х			X
	Very Good	Ade	quate	P	oor *	N	eeds	urge	nt attention *
Cleanliness	X								
	in working order				Yes x	No *		]	
If *, please giv	ve details: <b>Dedic</b>	ated bat	hroom	adjace	nt to ro	om			-
ROOM NUME									
Room Profile:	Family Room		Room	n Capa	city:		Roo	m Oc	cupancy:
			3				3		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm		Fire Notice
X	X note below					Х			Х
	Very Good	Aded	quate	Po	or *	Ne	eds	urger	t attention *
Cleanliness	Х								
Is everything i	n working order?	•		Υ	es x	No *			
If *, please giv	e details: <b>Dedica</b>	ted bath	room a	djace	nt to roc	m			
ROOM NUMB Room Profile:			Room	Capac	city:		Roor	n Occ	cupancy:
			3				2		7-
TV	Ensuite	Shared	Bathro	om	Smoke	Alar	m	F	ire Notice
X	Х				,	K			Х
	Very Good	Adeq	uate	Po	or*	Ne	eds u	ırgen	t attention *
Cleanliness	Х								
Is everything in	working order?			Y	es x l	No *			
If *, please give	e details:				·				
ROOM NUMBE	D 40								
Room Profile:			Door	Canaci	i+		<b></b>		
Room Frome.	raililly Koolii		Room	Capac	ity:	1 3	Room	1 Occ	upancy:
TV	Ensuite	Shared	Bathroo	m	Smoke	Alarr	n	Fi	re Notice
Х	X				X		_		Х
	Very Good	Adequ	uate	Poc	r*	Nee	ds u	rgent	attention *
Cleanliness	х								
	working order?					lo *		-	
f *, please give	details: Dedicat	ed bathr	oom ad	ljacent	t to roor	n		-	

ROOM NUM	1BEF	R 30										
Room Profile: Family Room					Room Capacity:				Room Occupancy:			
					2				2			
TV		Ensuite	S	hared	Bathr	oom	Smol	ke Ala	rm	F	ire Notice	
X		X						Х			Х	
		Very Goo	d	Ade	quate	Р	oor *	Ne	eeds	urgent	attention *	
Cleanliness		Х		[								
Is everything	; in v	working orde	er?				Yes x	No *				
If *, please g	ive o	details:										
ROOM NUM												
Room Profile	: Fa	amily Room			+	n Capa	city:			m Occi	upancy:	
	7		T		2				2			
TV		Ensuite	Sł	nared	Bathro	oom	Smok	e Alar	m	Fi	re Notice	
Х		Х						Х		х		
		Very Good	b	Aded	quate	P	oor *	Ne	eds	urgent	attention *	
Cleanliness		Х										
Is everything	in w	orking orde	r?				Yes <b>x</b>	No *				
If *, please gi	ve d	etails:										
ROOM NUM Room Profile		32 mily Room			Room	n Capa	city:			n Occi	ıpancy:	
					2				2			
TV		Ensuite	Sh	ared	Bathro	om	Smoke	e Alar	arm Fire Notice			
X		X						X			Х	
		Very Good	i   ,	Adeq	uate	Po	or *	Ne	eds ı	ırgent	attention *	
Cleanliness		Х										
s everything	in w	orking order	-?			\	es x	No *				
If *, please giv	ve d	etails:										
										****		
ROOM NUME		33					•-	r				
Room Profile:	Fa	mily Room			Room	Capa	city:		Roor I	n Occu	pancy:	
TV		Ensuite	Sh	ared	Bathroom		Smoke Ala		Alarm		e Notice	
х		X					2	X		· · · · · · · · · · · · · · · · · · ·	Х	
		Very Good		Adeq	uate	Ро	or*	Nee	eds u	rgent a	attention *	
Cleanliness										Х		
s everything i	n w	orking order	?			Y	es x	No *				
f *, please giv	e de	etails: Very	stron	g pur	igent si	mell ir	room.					
_		_										

ROOM NUM	1BER 34								
Room Profile: Family Room			Room Capacity:				Room Occupancy:		
			3				3		
TV	Ensuite	Share	d Bathr	oom	Smol	e Al	arm	Fire Notice	
Х	X					Х		х	
	Very Good	d Ade	quate	Pe	oor *	I	leeds	surgent attention *	
Cleanliness	X								
Is everything	in working orde	r?			Yes X	No	*		
If *, please g	ive details:								
ROOM NUM	BER 35								
Room Profile	: Family Room		Room	n Capa	city:		Roc	om Occupancy:	
			3				3		
TV	Ensuite	Shared	Bathro	oom	Smok	e Ala	arm	Fire Notice	
Х	Х					X		х	
	Very Good	Ade	quate	Po	or *	N	eeds	urgent attention *	
Cleanliness	X								
Is everything	in working order	?		Υ	'es X	No 3	•		
If *, please gi	ve details:	-							
					-				
ROOM NUME	3ER 36								
	Family Room		Room	Capac	rity:		Roo	m Occupancy:	
			2	oupue		-+	1	in occupancy.	
TV	Ensuite	Shared	Bathro	om	Smoke	Ala		Fire Notice	
Х	Х				2	K	-	х	
	Very Good	Adeo	uate	Pod	or*	Ne	eds	urgent attention *	
Cleanliness	X		7	Г					
Is everything i	n working order	?		Ye	es X	vo *			
If *, please giv									
ROOM NUMB	ER 37		<del></del>						
Room Profile:		-	Room	Capaci	itv:		Roor	n Occupancy:	
			2	оприс			2	ii occupancy.	
TV	Ensuite	Shared	Bathroom		Smoke			Fire Notice	
х	Х				Х			х	
	Very Good	Adeq	uate	Poo	r*	Ne	eds u	rgent attention *	
Cleanliness	х		1	Ī	7				
Is everything in	working order?			Ye	s X N	lo *			
If *, please give		-							

ROOM NUM	BER 38									
Room Profile: Family Room				n Capa	city:	Room Occupancy:				
			2		-		1			
TV	Ensuite	Shared	Bathroom Smok			oke Alarm			Fire Notice	
Х	Х					X	х			
	Very Good	l Adeo	quate	Po	or *	Ne	eeds	urgen	t attention *	
Cleanliness	х									
Is everything	in working order	.?		Y	es x	No *				
If *, please gi	ve details:									
ROOM NUMI	BER 39									
Room Profile:	Family Room		Room	Capac	city:		Roo	m Occ	upancy:	
	·		2		-		2			
TV	Ensuite	Shared	Bathro	om	Smok	e Alar	m	F	ire Notice	
X	X					Х			Х	
	Very Good Adeq			uate Poor* N			leeds urgent attention *			
Cleanliness	X									
is everything	in working order	?		Y	es x	No *				
If *, please giv	e details:									

# **General Representations**

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
N/a
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
N/A
If you were approached by any other persons regarding general
issues while in the centre please outline the details below:
N/A

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

### **Summary Sheet**

Name of Centre:		Atlas House				
Address:		Killarney				
Contractor:		OFM				
Manager:		Gerardette Milligan				
Contact Name:		Geradette Milligan				
Capacity Per MOA (Current Occupancy):		90 (86)				
Date of Inspection:	20/6/19					

Fire Safety: No issues

Food Safety: No issues

Bedrooms:

Room 33 has a pungent stale smell.