RIA

Independent Inspection Report

| Centre: | Atlas Killarney |
|------------------------------|--------------------|
| Inspector: | Shane Mac Loughlin |
| Date of Inspection: | 1/10/18 |
| Time of Arrival & Departure: | 15.00-18.00 |

Part 1 General Information on Services

Independent Inspection Report

Centre:

Atlas Killarney

Date of Inspection: 1/10/2018

| 1. CENTRE DETAILS | | | |
|--|----------------------------------|--|--|
| Name and address of Centre | Atlas House Killarney Co. Kerry | | |
| | | | |
| Contractor | OFM | | |
| Manager | Gerardette Milligan | | |
| Who deputises for manager in his/her | Give Job Title only | | |
| absence? | Assistant manager / Receptionist | | |
| Telephone Number | 064 6633559 | | |
| Current Contracted Capacity | 90 | | |
| Current Occupancy (today) | 80 | | |
| Current Centre Profile (e.g., singles, families etc.) | Families/Single Female | | |
| | | | |
| HSE Area | South West | | |
| Public Health Nurse | Mary O Connor | | |
| DSP / CWO name | Theresa O Gorman | | |
| Environmental Health Officer name | Anne Hussey | | |
| Local Fire Officer Name | Padraig Mangan | | |
| Local Fire Station | Killarney | | |
| Is the Centre certified by any Quality Manage (i.e. Q Mark, ISO)?: | ement System Yes No x | | |
| If yes, please give details: | | | |
| What was the date of the last certification | n? | | |
| Have you a copy of the Certification | Yes No | | |

Please provide a copy of the following 2.

| | Check List |
|--|------------|
| Official Register | x |
| Menu Cycle | x |
| Staffing Lists as follows: | |
| Full list of staff employed at the centre (indicating Names, Titles, Roles, etc.,) | x |
| 2. Indicate who is on duty at time of inspection (today) | x |
| 3. a separate list of Designated Liaison Persons (child protection) | x |

GENERAL SECURITY & EMERGENCY DETAILS Is 24 hour supervision provided? (Y/N) Yes Х No Give details of roster hours Security 8pm to 8 am Is security provided by external company? (Y/N) Yes No If yes, give name of company: **internal OFM Staff** Does the centre have CCTV? (Y/N) Yes No Is a list of emergency numbers available in the Yes Х No Manager's office? Does the list include the following numbers? (Y/N) Yes x No Local Garda station 24 hr number Local hospital If no, give details: Local fire station **Duty Social Work Team** Out of hours GP Service RIA out of hours number Are first aid kits available? (Y/N) Yes No Where and how many? 3 between kitchen and reception Job title only (not name) of person responsible: Who is responsible for first aid restocking? Manager Is there a defibrillator in the centre? Yes No x How many staff been trained to use it? **HEATING ARRANGEMENTS** What type of heating is used in the centre? Electric Do residents have control of the heating in their own Yes No bedroom? If no, what arrangements are in place? What are the heating 'ON' times? Electric heating available 24/7 controlled (on/off) in resident room **HOUSE RULES**

Are residents provided with a copy of the House Rules on arrival? How does centre management explain house rules to residents on arrival? On arrival induction with Manager. RIA booklet

ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries) Are residents issued with key for their bedroom?(Yes/No) Yes No Are residents issued with key for main door? (Yes/No) Yes No x If no, give details Door is locked in evening time at security on duty (locked at 10pm) Are there procedures to allow residents to receive Yes visitors? (Give details) Outline visiting times: 10am to 10pm In what areas are visitors allowed in the centre? Reception lobby and tv lounge Any other relevant information: Is there a facility for storage of residents' valuables*? In own rooms only (Give details.) (* Storage is at resident's own risk) What toiletries are provided to residents on arrival? Soap, shampoo, toothpaste, toilet What arrangements are in place to replenish these Go to manager - checked also monthly items? ARRANGEMENTS FOR MAINTENANCE Does the centre have a written procedure in place Yes No for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Yes No Describe the maintenance procedure at the centre: Log in managers office for maintenance to do etc. CHILD PROTECTION Are measures in place to inform staff and visitors of RIA's Yes – all staff issued Child Protection Policy and Child Protection Policy? signs off. (Give details) Are visitors asked to sign a declaration agreeing to Yes adhere to the child protection policy? Where is declaration held? Office Is there a sign in book for visitors? Where? Yes – reception desk Are there notices on public display giving name and Yes - in dining room, stairwell lobby and main contact details of Designated Liaison Person? Where? reception corridors Have Designated Liaison Persons received HSE training? Are notices prominently displayed regarding parental Yes in Dining room and reception notice boards supervision of children? Where? **FOOD SAFETY** Has a HACCP system been implemented? (Yes/No) Yes No Have the premises been inspected by an Environmental Yes No Health Officer? (Yes/No) Date of last visit: 26/7/18 – no issues

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

| Are residents consulted regarding menu / dietary requests? (Give details.) | Chef openly meets with residents |
|--|---|
| Provide details opposite: Which of the following are provided for school children's packed lunches: | Selection of fruit and juices everyday with yogurt drink once a week. |
| Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other? Drinks? Juice? Water? Yogurt? Fruit? Other | Residents have dining room set out for them every school morning with bread , ham, chicken, cheese, salads and butter/spread |
| Is infant formula kept out of public view? | yes |
| What arrangements are in place for distribution of infant formula? | Issued by manager and recorded on issue log. |

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

| Yes x No |
|--|
| |
| Fruit, Bread, coffee, tea and milk |
| |
| Dining room |
| |
| Yes x No |
| Meal left covered for re-heating once notified |
| Yes on arrival if outside main meal times, meals |
| will have been set aside from previous service. |
| Yes x No |
| Sandwich, juice/water and fruit |
| |
| n/a |
| |
| |
| |
| |

12 FACILITIES FOR FEEDING BABIES

| Are the following available? | Yes/No |
|--|----------|
| Access to drinking water (for breastfeeding mothers / for preparation of infant formula) | Yes x No |
| Sterilisers | Yes x No |
| Kettles | Yes x No |
| Fridge (for bottles of EBM* / formula) *Expressed Breast Milk | Yes x No |
| Bottle Warmer | Yes No x |
| Microwave | Yes x No |
| Are these facilities available 24 hours a day | Yes x No |
| Is there a dedicated room provided? | Yes No x |

| Are the following are available to resid | lents? | | | Yes | s/No | | - | |
|--|--------------|--|----------|------------|---------|------|--------|--------|
| Computers with Internet access | | | Yes | Х | No | | | |
| WIFI | | | Yes | Х | No | | | |
| DVD player | | | Yes | Х | No | | | |
| Computer Games | | | Yes | | No | Х | | |
| Snooker Table | | | Yes | | No | Х | | |
| Pool Table | | | Yes | | No | х | | |
| Table Tennis Table | | | Yes | | No | Х | | |
| Board Games | | | Yes | х | No | | | |
| Newspapers | | | Yes | | No | Х | | |
| Books | | | Yes | Х | No | | | |
| Toys / games for children | | | Yes | Х | No [| | | |
| Other | | | | | | | | |
| Give details of any other arrangement or otl | her | Nice safe and | secu | re p | olay ar | ea v | vith s | oft |
| comments: | | rubber mattir | | _ | - | | | |
| | | playroom wit | _ | | | | | |
| | | | | - 7 | , | | | |
| (Yes/No): Where does the service go to? | | | <u> </u> | | | | | |
| Is there a bus service provided? | | Yes 🗌 | N | 0 : | x | | | |
| A | - | | | | | | | |
| where does the service go to? | | | | | | | | |
| What is the frequency of the convice? | | | | | | | | |
| What is the frequency of the service? | 5 | | | | | | | |
| What is the frequency of the service? (List time table opposite) | | | | | | | | |
| · | | | | | | | | |
| · | | | | | | | | |
| (List time table opposite) 5 TV SYSTEM | | Yes x | No | | | | | |
| (List time table opposite) 5 | Satel | Yes x | | ilab | ile | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) | | | s ava | llab | le | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are | | itte TV channel | s ava | ilab | le | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? | | itte TV channel | s ava | llab | le | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite | 6 saoı | itte TV channel | s ava | ilab | ile | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite | 6 saoı | itte TV channel | s ava | ilab | le | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite | 6 saoı | itte TV channel | s ava | ilab | ile | | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? | 6 saoi | tte TV channel view and 50+ ot | s ava | ilab | le | | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? LAUNDRY FACILITIES (General Arra | 6 saoi | tte TV channel view and 50+ ot | s ava | ilab | le | | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? LAUNDRY FACILITIES (General Arra Are Laundry facilities available in the centre? | 6 saoi | tte TV channel view and 50+ ot ents) | s ava | ilab | le | | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? LAUNDRY FACILITIES (General Arra Are Laundry facilities available in the centre? f No, what service is provided? | 6 saoi | tte TV channel view and 50+ ot ents) | s ava |] | | rs) | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? 6 LAUNDRY FACILITIES (General Arra Are Laundry facilities available in the centre? f No, what service is provided? Who launders towels and bedlinen? | 6 saoi | ents) Yes x No | s ava |] | | rs) | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? 6 LAUNDRY FACILITIES (General Arra Are Laundry facilities available in the centre? If No, what service is provided? Who launders towels and bedlinen? e.g., residents, staff, other, etc) | No No angeme | ents) Yes x No | s ava |] rrs/ | 4 drye | rs) | | |
| (List time table opposite) 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? | No No angeme | ents) Yes x No | s ava |] rrs/ | 4 drye | rs) | | |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? Are Laundry facilities available in the centre? If No, what service is provided? Who launders towels and bedlinen? (e.g., residents, staff, other, etc) What procedures are in place for the exchange. | No No (Y/N) | ents) Yes x No | vashe |] rrs / | 4 dryei | | s and | ironin |
| 5 TV SYSTEM Is there a specific TV system in place? (give details) An average, how many TV channels are provided to residents? Are residents allowed to erect satellite dishes? 6 LAUNDRY FACILITIES (General Arra Are Laundry facilities available in the centre? If No, what service is provided? Who launders towels and bedlinen? (e.g., residents, staff, other, etc) What procedures are in place for the exchange owels and bed linen at the centre? | No No (Y/N) | ents) Yes x No Residents (6 v | vashe |] rrs / | 4 dryei | | s and | ironin |

Dining room

Where?

| Are there specific arrangements for access to the | Open from 8am to 10pm |
|---|-----------------------|
| laundry (give details): | |

17 CLEANING (General Arrangements)

| Are there cleaning materials and equipment provided by management for residents? What cleaning equipment is available to | Yes x No Cif/Toilet cleaner/Vacuum/Mops and |
|---|---|
| residents? | brushes |
| What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment? | Request them from managers office |
| What arrangements are in place if rooms are not cleaned sufficiently by residents? | Manager speaks to resident and if necessary assistance provided |

PART 2

Room by Room Inspection

Independent Inspection

Centre: Atlas House Killarney

Date of Inspection: 1/10/18

Section A- Administration / Communal areas

17 Have you seen the following?

| | | Location of display |
|------------------------------|---|----------------------------------|
| Up to date House Rules | × | Dining room and lobby |
| Complaint Forms | × | Stairwell lobby beside reception |
| Accident/ Incident procedure | х | Mangers office |

| HSE Breastfeeding Posters (if applicable) | Х | Dining room and lobby |
|--|---|----------------------------------|
| Designated Liaison Person details (Child Protection) | x | Dining room and lobby |
| Supervision of children notice | х | Dining room and lobby |
| Gym Notices (Child Safety – if applicable) | х | Gym door |
| IOM Voluntary Return Posters | х | Stairwell lobby beside reception |

18 Staff Awareness

| Did you see the RIA Code of Practice*? | x |
|---|---|
| Are all staff aware of RIA Code & House Rules? | X |
| How are staff made aware of RIA Code & House Rules? | |
| Training session by manager and sign off. | |

^{*}A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

| <u>Date</u> | Inspected By (Company Name / Position) | Comments |
|-------------|--|----------|
| 1/10/18 | Internal security | Ok |
| 25/9/18 | NEL Ltd. – reg Electrician | Ok |

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

| Date | Inspected By (Company Name / Position) | OK | Defect | Remedial Action Taken (Y/N) | Sign Off Y/N |
|---------|--|----|--------|--------------------------------|-----------------|
| 18/7/18 | external by Chubb | х | | | |
| 24/9/18 | Internal Security | X | | | |

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

| Date | Inspected By (Company Name / Position) | ОК | Defect | Remedial Action Taken (Y/N) | Sign Off Y/N |
|----------|--|----|--------|--------------------------------|-----------------|
| 27/9/18 | Internal security | × | | | |
| Nov 2017 | external by M&K Fire | х | | | |

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

| Date | Inspected By (Company Name / Position) | OK | Defect | Remedial Action Taken (Y/N) | Sign Off Y/N |
|---------|--|----|--------|------------------------------------|-----------------|
| 1/10/18 | Internal Security | х | | | _ |
| 30/9/18 | Internal Security | Х | | | _ |

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

| Date & Time | Numbers of staff involved in drill | No. of residents present / evacuated ** | Evacuation Time | Comments |
|-----------------|------------------------------------|---|--------------------|-----------|
| 17/4/18 4pm | 7 | 59/59 | 6 mins | No issues |
| 10/11/17 8pm | 7 | 73/73 | 7 mins | No issues |

^{**}Both numbers must be recorded.

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

| Job Description | Course | Instructor | Duration | Date |
|-----------------|-------------|------------------------|----------|---------|
| All staff | Fire Safety | M Morley (M&K Fire) | 1 day | 30.3.15 |
| | | | | |

19g FIRE ASSEMBLY POINTS

| Where are the Fire Assembly Points | Front of building | |
|------------------------------------|-------------------|--|
| located? | ļ | |
| Are they marked? | Yes | |
| Are staff aware of locations? | yes | |
| Comments: | | |

19h FIRE ALARM SYSTEM

| Is there a fire alarm system in place? | Yes |
|---|------------------------------------|
| Are there smoke alarms throughout the | yes |
| premises, inc bedrooms? | |
| Are all smoke alarms linked back to a | yes |
| central control panel? | |
| Are there designated 'Smoking' areas? | No smoking allowed inside building |
| Include locations | |
| Comments Kitchen (Ansul) Fire suppressi | on system service is overdue. |
| | • |

19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

| Are fire exits clear from obstruction? | Yes |
|--|-----|
| Are they unlocked? | yes |
| Are fire exits clearly posted throughout the building? | yes |
| Are all fire doors kept closed? | yes |
| Are fire evacuation instructions clearly | yes |
| displayed in the centre? | |
| Are fire extinguishers clearly visible? | yes |
| Is there emergency lighting system in | yes |
| place? | |
| Comments: | |
| | |

Administration Area:

| Reception: | | |
|--|--------------|----------------------------|
| Is the area generally clean? | | Yes x No |
| If no please give details: | | |
| Visual Check: Have you noticed any issues r | equiring at | ttention? Yes No x |
| (e.g., fire exit signs, hazards, lighting, notices, de | | |
| If yes please detail: | | |
| | | |
| | | |
| Have you seen the following? | | |
| | | Location of display |
| Up to date House Rules | x | Dining room / Office |
| Complaint Forms | х | Dining room / Office |
| Accident/ Incident procedure | х | Managers office |
| | | |
| HSE Breastfeeding Posters | х | Dining room |
| (if applicable) | | |
| Designated Liaison Person details | х | Dining room / Office |
| (Child Protection) | | |
| Supervision of children notice | x | Dining room |
| Gym Notices (Child Safety – if applicable) | x | Gym door |
| | | |
| IOM Voluntary Return Posters | X | reception |
| Anti Human-Trafficking Posters | Х | Dining hall |
| 'NO to Violence & Harassment' Posters | Х | Dining hall |
| | | |
| ocial Room / Tea Station (State Location | ١. | |
| What facilities are provided? Dining room, t | | nd unstairs kitchenette |
| | v lounge a | |
| Is the area generally clean? | | Yes x No |
| If no please give details: | | - |
| Visual Check: Have you noticed any issues re | quiring att | ention? Yes No x |
| If yes please detail: | | |
| = | | |
| re-school Room: | | |
| s the area generally clean? Yes | | |
| f no please give details: | W 37 | |
| Visual Check: Have you noticed any issues re | quiring atte | ention? Yes No X |
| observe whether the area is colourful, has sufficient to | | |
| Other comments: Well maintained. Very nic | cely painte | d with cartoons and Disney |
| havadava | | - |

DINING AREA:

Please outline the meal times:

| | From | То | |
|-----------|-------|-------|--|
| Breakfast | 7.30 | 9.30 | |
| Lunch | 12.30 | 14.00 | |
| Dinner | 17.30 | 19.00 | |

| Which is the main meal of the day: | Lunch | Dinner x |
|------------------------------------|-------|----------|
| ls menu cycle available? | Yes x | No |

If no, give details of all menu options on day of inspection:

Breakfast

| Lunch | | | | | | |
|--|---|---------------------------|----------------|----------------|-------------|-----|
| Dinner | | | | | | |
| | | | | | | |
| Is menu cycle on display? | | | Yes | х | No | |
| Does menu cycle correspond with options availabl | | | Yes | Х | No | |
| If no, ask manager for explana | • | 100 | | | | |
| Daily Menu matched menu c | ycle, however days | of dishes | s may cha | ange or | n request o | f |
| residents | | | | | | |
| | | | | | | |
| Which meal was sampled? | Dinner | | | | | |
| Please describe the meal in de | | | and / spi | cy etc.) |) | |
| Beef noodle stew and Rissott | | t | | | | |
| Was there a vegetarian option | | Yes | X | No | | |
| (note salad and vegetables ald | | | | | | |
| considered as vegetarian option | on) | | | | | |
| Give details of this option: | | Barbe | que chic | ken | | |
| Were there ethnic dishes avai | lable? | Yes | X | No | | |
| Give details of this option: | | Chilli , | Basmati | Rice | | |
| Was fresh foods available for | Infants? | Yes | Х | No | | |
| | midires. | | ,,, | | | |
| (as per HSE Infant Feeding Gui | | | | | | |
| (as per HSE Infant Feeding Gui In your opinion, does the food | idelines) | Yes | X | No | | |
| | idelines) | | | No | | |
| In your opinion, does the food | idelines) I on offer appear to | | | No No | x | |
| In your opinion, does the food provide a good variety? | idelines) I on offer appear to ng Ramadan? | Yes | X | No | | |
| In your opinion, does the food provide a good variety? Did inspection take place during | idelines) I on offer appear to ng Ramadan? nents for provision o | Yes | X | No | | es, |
| In your opinion, does the food provide a good variety? Did inspection take place during the second provide a good variety? | idelines) I on offer appear to ng Ramadan? nents for provision o | Yes | X | No | | es, |
| In your opinion, does the food provide a good variety? Did inspection take place during the second provide a good variety? | idelines) I on offer appear to ng Ramadan? nents for provision of | Yes Yes of meals of | X | No of norma | | es, |
| In your opinion, does the food provide a good variety? Did inspection take place during the second provide a good variety? Did inspection take place during the second provide a good variety? If yes, please outline arrangem (medical or other appointments, or other appointments). | idelines) I on offer appear to ng Ramadan? nents for provision of etc.): or tables in dining re | Yes Yes of meals of | x outside o | No of norma | al mealtime | es, |
| In your opinion, does the food provide a good variety? Did inspection take place during If yes, please outline arrangem (medical or other appointments, or list here any damaged seating of the pointment of the province of t | idelines) I on offer appear to ng Ramadan? nents for provision of etc.): or tables in dining re | Yes Yes of meals of | x outside o | No of norma | al mealtime | es, |

KITCHEN AREA: Food Safety Critical Requirements

FOOD SAFETY

| Has the premises been inspected by an | Yes |
|---------------------------------------|---------|
| Environmental Health Officer? | |
| Date of Visit? | 26/7/18 |
| Comments: | |
| No issues | |

| Has a HACCP system been implemented? | Yes |
|--|----------------|
| Who designed the HACCP system? | OFM |
| Who is responsible for reviewing the system? | Chef |
| How frequently is the system reviewed? | Not determined |

HACCP Records:

Pest Control: Alphasan Pest Control ltd. Bait points serviced minimum 8 times per year – no activity noted in past recent inactions.

Induction and Ongoing Staff Training: HACCP training has been provided to all kitchen staff, training records viewed in employee file. Full training matrix in place for all staff.

Time & Temperature Records: As part of HACCP plan, Cooking, re-heating, service temperatures are taken at each service. Food server temperature taken also. Fridge & Freezer temperatures taken twice daily as food delivery and food storage.

Hygiene Audits: None recorded but cleaning logs available. Weekly deep clean takes place on Wednesday, Cleaning audits need to be signed by management at the end of each week.

List of Approved Suppliers: Detailed list of approved suppliers in place.

Cleaning Schedules: Daily/weekly cleaning registers in place, checked by Head Chef on a daily/weekly basis, separate server and kitchen cleaning registers.

Procedures for accepting deliveries: 12 point HACCP control point system and acceptance of delivery process in place.

General Comments:

Very clean kitchen and well maintained. Excellent HACCP system in place.

HACCP and Kitchen Evaluation

General

| Is the kitchen commercial or | Commercial. |
|--|--------------------|
| domestic? | |
| What equipment is in place? Convie Oven, 6 ring gas burner, deep fryer, comm dispenser, commercial dishwasher, separate metal vegetables. | |
| In what condition is the equipment? New | v fridges in place |
| Comments: | |

Structural Hygiene Kitchen:

| Is the refuse area suitably located? Yes, | | |
|---|-----------|------|
| Is the area tidy? Yes | | |
| Are all bins covered? Yes | | |
| Are signs displayed at all entrances in relation | | Yes. |
| to access to kitchen for non kitchen staff? | | |
| Are white coats, shoe covers and hats available | | Yes |
| for non kitchen staff? | | |
| Comment of the structural hygiene of the kitchen (i.e. | | |
| floors/walls/ceilings/doors/windows/work surfaces/ventilation, etc): | | |
| Good standard of hygiene maintained within the kitchen. | | |
| Are suitable hand washing and drying facilities provided? Yes, two hand washing facilities in place. | | |
| Are suitable hand washing and drying f provided? | acilities | |

Structural Hygiene cont Dry Goods

| Suitably equipped? | Yes, separate dry goods storage room. |
|--|--|
| Shelving/containers etc | |
| Condition and suitability of facilities | 5: |
| | |
| Suitable shelving area is provided. All items of | learly displayed and shelving kept in a clean state. |
| Suitable shelving area is provided. All items of What evidence is there of stock | learly displayed and shelving kept in a clean state. All stock within expiry dates. |

Refrigerated Storage

| What type of refrigerated storage is provided? | Free standing commercial refrigerators and chest freezers. |
|--|--|
| Comment on the condition and suital Two commercial refrigerators, old fridges have | |
| Freezers for separate storage of raw meats and b | preads/processed vegetables and dairy. |
| Are thermostats provided and in | |
| working order? | Yes, all in good working order. |
| _ | Yes, all in good working order. Yes. |

Other

| Is there appropriate storage for | Yes, separate locked |
|----------------------------------|----------------------|
| cleaning agents and chemicals? | |

Operational Hygiene

| Do residents use the main kitchen? | No | |
|---|----------|-----|
| Is that use supervised to ensure safe & practices are observed? | hygienic | N/A |
| By whom is it supervised? | | N/A |

Is the correct equipment provided? e.g. colour coded chopping boards

Yes, colour coded chopping boards and knifes are used for separate food preparation areas. Colour notices on display advising of which equipment to use.

Is the necessary holding equipment provided? e.g. bain maries, refrigerated

Bain marie and refrigerated display unit provided in service area. Both units are clean and well maintained.

Condition and suitability of serving equipment and utensils:

All serving equipment and utensils are clean and well maintained.

What procedures are in place for unused/unserved food at the end of service?

Food waste is disposed of after every service. Uncontaminated Food which can be saved and cooled within time controls, such as rice, is recycled correctly to reduce food waste

| Comments: | | |
|--------------|--|---|
| f 'onamonte: | | |
| Comments. | | |
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| | | |
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Staff Facilities and Hygiene

| Are designated staff facilities | | Yes. |
|---------------------------------|----------------|---------------------------|
| provided? | | |
| What facilities are in place? | staff locker r | oom and toilets in place. |

| Are all areas clean and well maintained? | Yes. All areas are regularly cleaned and are in a good condition. |
|---|---|
| Are suitable hand washing & drying facilities provided? | Yes, hand washing facilities in both toilet areas. |
| Is storage provided for personal belongings? | Yes, lockers are provided. |
| Are showers provided? indicate cleanliness& suitability | No. |

| Is a designated area provided for staff | No, dining room used for staff breaks also. |
|---|---|
| breaks? If yes, is it clean/suitable/well | |
| maintained | |
| If no, outline arrangements for breaks | |

| Are uniforms provided | d for: |
|-----------------------|--|
| Kitchen Staff? | Yes, uniforms, hats and aprons are provided. |
| Serving Staff? | Yes, uniforms, hats and aprons are provided. |

| Are uniforms clean and in good | Appropriate uniforms, hats, hairnets are |
|--|---|
| condition? (to include | provided. Appropriate shoes are also worn. |
| caps/hairnets/closed heel/toe shoes etc) | |
| Is personal grooming satisfactory? | Yes. |
| Are safe habits practiced? | Yes, use of serving equipment, and use of gloves are practiced. |
| General Comments on staff facilities: | |
| | |
| | |

23 PUBLIC TOILET (State Location):

| | Number | Soap | Toilet | Hand Towels / | Hot | S | anita | ry Bins |
|-------------|---------------|-------------|------------|---------------------|-------|-----|-------|---------|
| | | | Paper | Dryers | Water | | | |
| Unisex: | | | | | | | | |
| Ladies: | 1 | X | х | x | х | | | X |
| Gents: | 1 | х | х | х | x | | | |
| Is there a | cleaning s | chedule dis | played? | | Ye | s |] [| No x |
| Record th | ne last time | entry. | | | | No | t not | ed |
| Is the are | a clean? (p | rovide com | ment) yes | | - | | | |
| Are all fa | cilities work | king? | | | Ye | s x | No | |
| Visual Ch | eck: Have | ou noticed | any issues | requiring attention | n? Ye | s | No | х |
| If No. give | e details: | | | , | | | | |

24COMMUNAL ROOM (State Location):down from reception on right hand side Storage area:

| Storage area: | | | |
|---|-------|----|---|
| Is the walkway through the area clear? | Yes X | No | |
| Are the exit signs clearly marked? | Yes X | No | |
| General Seating Area | | | |
| Is the seating in good condition? | Yes X | No | |
| What is the area generally used for? Socialising and visitors Computer room: | | | |
| Is the area generally clean? | Yes X | No | |
| Visual Check: Have you noticed any issues requiring attention? | Yes 🗌 | No | X |
| If yes please detail: | | | |
| Any other comments? If yes please detail: | | | П |
| | | | |

OUTDOOR GROUNDS / FACILITIES

Please rate the following

| | Very Good | Adequate | Poor* | Needs urgent attention* |
|---|------------------|---------------|-----------|-------------------------|
| Condition of exterior of centre | х | | | |
| Paintwork of the centre | X | | | |
| Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.) | х | | | |
| Cleanliness of the grounds (ie., evidence of rubbish etc.) | X | | | |
| Where you have rated * plea | se provide deta | ils and comme | ents: | |
| Are there any facilities availa | ble for children | outdoors? Ye | es x No | |
| | ities for childr | en and gener | al mainte | nance of Atlas House |
| is excellent | | | | |

LAUNDRY ROOM

| | Washing Machines | Dryers |
|------------------------------|-----------------------|--------|
| Number | 6 | 4 |
| Do they appear to be in work | ing order? yes | |

| 110111221 | | • |
|--|-----|--------|
| Do they appear to be in working order? yes | | |
| | | |
| CORRIDOR all corridors are maintained exceptionally w | ell | |
| Is the area generally clean? | Yes | x No |
| If no please give details: | | |
| Visual Check: Have you noticed any issues requiring attention? | Yes | No x |
| If yes please detail: | | |
| | | |
| STAIRWAY all stairwells are clean and kept clear | | |
| Is the area generally clean? | Yes | x No 🗌 |
| If no please give details: | | |
| Visual Check: Have you noticed any issues requiring attention? | Yes | No x |
| (e.g., fire exit signs, hazards, lighting, notices, décor, etc.) | | |
| If yes please detail: | - | |

Bedrooms:

CLEANING (General Arrangements) How often are bedrooms inspected? twice weekly Weekly Who cleans the bedrooms? Staff Residents How often do staff clean the bedrooms? Weekly fortnightly Monthly Other Are there cleaning materials and equipment provided by management for Yes No 🗍 Х residents? What cleaning equipment is available to Mops, brushes, toilet cleaner, vacuum etc residents? What arrangements are in place if rooms Management will work with resident and if are not cleaned sufficiently by residents? necessary get housekeeping to assist in cleaning. ROOM NUMBER 3 Room Profile: Family Room Room Capacity: Room Occupancy: TV Ensuite Shared Bathroom Smoke Alarm Fire Notice n/a n/a Х Х Very Good Adequate Poor * Needs urgent attention * Cleanliness Χ Is everything in working order? No * Yes x If *, please give details: ROOM NUMBER 4 Room Profile: Family Room **Room Capacity:** Room Occupancy: Smoke Alarm TV Ensuite Shared Bathroom Fire Notice Х Х Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order? Yes x No * If *, please give details: Dedicated bathroom adjacent to room

| ROOM NUM | IBER 5 | | | | | | | | |
|------------------|--------------------------|-----------|----------|--------|----------|-----------------|---------|---------|----------------|
| Room Profile | e: single female | | | n Capa | city: | | Roc | om O | ccupancy: |
| | | | 2 | | | | 2 | | |
| TV | Ensuite | Shared | l Bathro | om | Smok | e Ala | arm | | Fire Notice |
| X | X note below | | | | | Х | | | X |
| | Very Good | l Ade | quate | Po | or * | N | leeds | urge | nt attention * |
| Cleanliness | Х | | | | | | | | |
| Is everything | in working order | ? | | | res X | No ' | * |] | |
| If *, please gi | ive details: Dedi | ated bath | room a | adjace | nt to ro | om | | | |
| ROOM NUM | BER 6 | | | | | 11-2-111-1111-1 | | | |
| | : Family Room | | Room | Capa | citv: | | Roo | m Oc | cupancy: |
| 7,0011.1.011.2 | . Tulling Nooil. | | 2 | Сири | city. | | 2 | /III 00 | capancy. |
| TV | Ensuite | Shared | Bathro | om | Smok | e Ala | rm | | Fire Notice |
| х | Х | | | | | X | | | X |
| | Very Good | Adec | luate | Po | or* | N | eeds | urger | nt attention * |
| Cleanliness | х | | | | | | | | |
| Is everything | in working order | ? | | Υ | es X | No * | . [|] | |
| If *, please gi | ve details: | | | | | | | | |
| | | | | | | | | | |
| ROOM NUME | BER 7 | | | | | | | | |
| | Family Room | | Room | Capac | ity: | | Roo | m Oce | cupancy: |
| | • | | 3 | | • | | 3 | | |
| TV | Ensuite | Shared | Bathro | om | Smoke | e Ala | rm | F | ire Notice |
| х | Х | | | | | X | | | Х |
| | Very Good | Adeq | uate | Po | or* | Ne | eds | urgen | t attention * |
| Cleanliness | X | | | | | | | | |
| Is everything | in working order | ? | | Y | es X | No * | loc loc | | |
| If *, please giv | e details: | | | | | | | | |
| DOOM NUMBER | TED 0 | | | | | | | | |
| ROOM NUMB | Family Room | | Room | Canão | itar | | Poor | m Occ | |
| Room Frome. | raililly ROOIII | | 3 | Capac | ity. | _ | 3 | 11 000 | upancy: |
| TV | Ensuite | Shared | | om | Smoke | Alar | | F | ire Notice |
| х | X | [| | | , | (| | | Х |
| | Very Good | Adeq | uate | Pod | or * | Ne | eds u | ırgen | t attention * |
| Cleanliness | Х | | | | | | | | |
| Is everything i | n working order? |) | | Ye | es X | Vo * | | | |
| If *, please giv | e details: | | | | | | | | |

| ROOM NUM | IBER 9 | | | | | | | |
|------------------|-------------------------|------------|----------|--------|-----------|-----------------|-------|---------------------------------------|
| Room Profile | e: single female | | Roor | n Capa | city: | | Roc | om Occupancy: |
| | _ | | 2 | | | | 2 | |
| TV | Ensuite | Shared | d Bathro | oom | Smok | e Al | arm | Fire Notice |
| Х | Х | | | | | Х | | X |
| | Very Goo | d Ade | quate | Po | or * | N | leeds | urgent attention * |
| Cleanliness | Х | | | | | | | |
| Is everything | in working orde | er? | | , | res X | No | * | |
| If *, please g | ve details: | | | | | | | |
| ROOM NUM | BER 10 | | | | | | | |
| | : Single Room | | Room | n Capa | city: | | Roo | m Occupancy: |
| NOOM TOME | . omgre noom | | 2 | Сара | city. | | 2 | in occupancy. |
| TV | Ensuite | Shared | l Bathro | om | Smoke | e Ala | | Fire Notice |
| х | X note below | | | | | X | - | х |
| | Very Good | d Adec | quate | Po | or* | N | eeds | urgent attention * |
| Cleanliness | х | | | | | | | |
| Is everything | in working orde | r? | | Υ | es x | No ³ | ٠ _ | |
| If *, please gi | ve details: Dedi | cated bath | room a | djacer | nt to roo | m | | |
| | | | | | | | | · · · · · · · · · · · · · · · · · · · |
| ROOM NUME | 3ER 11 | | | | | | | |
| | Family Room | | Room | Capac | itv. | | Roo | m Occupancy: |
| | 1 411111 / 1100111 | | 2 | Сарас | icy. | \neg | 2 | in Occupancy. |
| TV | Ensuite | Shared | Bathro | om | Smoke | Ala | rm | Fire Notice |
| X | X note below | | | | | K | | X |
| | Very Good | Adeq | uate | Po | or* | Ne | eeds | urgent attention * |
| Cleanliness | Х | | | | | | | |
| Is everything i | n working order | -5 | | Y | es X | Vo * | | |
| If *, please giv | e details: Dedi | ated bath | room a | djacer | t to roo | m | | |
| ROOM NUMB | ER 12 | | | | | | | |
| | Family Room | | Room | Capac | itv | | Poor | n Occupancy: |
| Room Frome. | Talling Room | | 2 | Capac | ity. | \dashv | 1 | ir Occupancy. |
| TV . | Ensuite | Shared | | om | Smoke | Alaı | | Fire Notice |
| Х | Х | | | | X | ζ | | Х |
| | Very Good | Adeq | uate | Pod | or* | Ne | eds ı | rgent attention * |
| Cleanliness | X | | | | | | | |
| Is everything i | n working order | ? | | Ye | es X N | lo * | | |
| If *, please giv | e details: | | | *** | | | | |

| ROOM NUMBER 13 Room Profile: Family Room Room Capacity: Room Occupancy: 3 2 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X X X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | Room Profile: Fa TV X Cleanliness Is everything in we | Ensuite X Very Good X orking order | Adeo | 3 Bathro | oom | Smol | X | 2 irm | Fire Notice |
|--|---|--|----------|-------------|---------|-------------|-----------------|----------|-------------------|
| TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X X X | TV X Cleanliness Is everything in we | Ensuite X Very Good X orking order | Adeo | 3 Bathro | oom | Smol | X | 2 irm | Fire Notice |
| TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X X X X X Very Good Adequate Poor * Needs urgent attention * | Cleanliness Is everything in wo | X Very Good X orking order | Adeo | Bathro | | | X | ırm | |
| X X X X X X X X X Cleanliness X X X X X X X X X | Cleanliness Is everything in wo | X Very Good X orking order | Adeo | | | | X | | |
| Very Good Adequate Poor * Needs urgent attention * Needs urgent attenti | Cleanliness Is everything in we | Very Good X orking order | | quate | Po |))) | | | Х |
| Cleanliness X | Is everything in wo | X orking order | | quate | Po | or* | N. | | |
| Is everything in working order? If *, please give details: ROOM NUMBER 14 Room Profile: Family Room Room Capacity: Room Occupancy: 4 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | Is everything in wo | orking order | | | | 101 | IN | eeds u | rgent attention * |
| ROOM NUMBER 14 Room Profile: Family Room Room Capacity: Room Occupancy: 4 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice x X note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X No * Is everything in working order? Yes X No * If *, please give details: Slight mould in bathroom | | | 3 | | | | | | |
| ROOM NUMBER 14 Room Profile: Family Room Room Capacity: Room Occupancy: 4 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | If *, please give de | | | | | es x | No ⁸ | · 🔲 | |
| Room Profile: Family Room Room Capacity: Room Occupancy: 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | | etans: | | | | | | | |
| Room Profile: Family Room Room Capacity: Room Occupancy: 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | | | | | | | | | |
| Room Profile: Family Room Room Capacity: Room Occupancy: 4 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | | | | | | | | | |
| TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | ROOM NUMBER | 14 | | | | | | | |
| TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X X note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | Room Profile: Far | mily Room | | Room | n Capad | city: | | Room | n Occupancy: |
| X Note below X X Very Good Adequate Poor * Needs urgent attention * Cleanliness X | | | | | | | | 4 | |
| Very Good Adequate Poor * Needs urgent attention * Cleanliness X | TV E | Ensuite | Shared | Bathro | om | Smok | e Ala | rm | Fire Notice |
| Very Good Adequate Poor * Needs urgent attention * Cleanliness X | v X | note below | | | | | | - | |
| Cleanliness X | ^ | | | Ш | | | | | |
| Is everything in working order? If *, please give details: Slight mould in bathroom ROOM NUMBER 15 | | Very Good | Adeq | uate | Po | or * | Ne | eds u | rgent attention * |
| If *, please give details: Slight mould in bathroom ROOM NUMBER 15 | | | | | L L | | | | |
| ROOM NUMBER 15 | | | | | | es X | No * | | |
| | If *, please give de | tails: Slight i | mould in | bathro | om | | | | |
| | | | | | | | | | |
| Room Profile: Family Room Room Capacity: Room Occupancy: | ROOM NUMBER | 15 | | | | | | | |
| income capacity. | Room Profile: Fan | nily Room | | Room | Capac | ity: | | Room | Occupancy: |
| 4 3 | | | | | | - | | | |
| TV Ensuite Shared Bathroom Smoke Alarm Fire Notice | TV E | nsuite | Shared | Bathro | om | Smok | e Alaı | m | Fire Notice |
| X X note below X X | X X | note below | | | | | Х | | x |
| Very Good Adequate Poor * Needs urgent attention * | | Very Good | Adeq | uate | Po | or* | Ne | eds ur | gent attention * |
| Cleanliness x | Cleanliness | Х | | | | | | | |
| | Is everything in wo | rking order? | | | Y | es X | No * | | |
| Is everything in working order? Yes X No * | If *, please give det | tails: Dedica | ted bath | room a | djacen | t to roc | m | | |
| Is everything in working order? Yes X No * If *, please give details: Dedicated bathroom adjacent to room | | | | | | | | | |
| | h | 16 | | | | | | | |
| If *, please give details: Dedicated bathroom adjacent to room | DOOM NUMBED | 10 | I | Poom | Canac | itar | | Poom | Occupancy: |
| If *, please give details: Dedicated bathroom adjacent to room ROOM NUMBER 16 | | ily Poom | | NOUIII | Capac | ıty. | + | | Occupancy. |
| If *, please give details: Dedicated bathroom adjacent to room ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: | | nily Room | | 4 | | | | | |
| If *, please give details: Dedicated bathroom adjacent to room ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 | Room Profile: Fam | | Shared | | om | Smoke | e Alar | m | Fire Notice |
| ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice | Room Profile: Fam TV E | nsuite | Shared | | om | | | m | |
| If *, please give details: Dedicated bathroom adjacent to room ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 | Room Profile: Fam | nsuite | Shared | | om | | | m | |
| ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice | TV E | nsuite | | Bathroo | | | X | | X |
| ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X X note below | TV E | nsuite note below Very Good | | Bathroo | | | X | | X |
| ROOM NUMBER 16 Room Profile: Family Room Room Capacity: Room Occupancy: 4 3 TV Ensuite Shared Bathroom Smoke Alarm Fire Notice X Note below X X Very Good Adequate Poor* Needs urgent attention* | TV E X X I Cleanliness | nsuite note below Very Good X | | Bathroo | Poo | or* | X Ne | | X |

| ROOM NUM Room Profile | BER 17 | | | | | | |
|--|---|------------|-------------------|---------------------|---|--------------------|---|
| Room Profile | | | | | | | |
| • | : Family Room | - | Room | n Capa | city: | Ro | om Occupancy: |
| | | , | 3 | | | 2 | |
| TV | Ensuite | Share | d Bathro | om | Smol | ke Alarm | Fire Notice |
| Х | X note below | | | | | X | х |
| | Very Goo | d Ade | quate | Po | or * | Need | s urgent attention * |
| Cleanliness | Х | | | | | | |
| Is everything | in working orde | er? | | Υ | es x | No * | |
| If *, please gi | ve details: Ded i | icated bat | hroom a | djace | nt to ro | om | |
| ROOM NUMI | BER 18 | | | | | | |
| | : Family Room | | Doom | Canad | | Do | 0 |
| Room Prome | . Family Room | | A KOOM | Capac | city: | 0 | om Occupancy: |
| TV | Ensuite | Shared | 4 Bathro | om | Smok | e Alarm | Fire Notice |
| | | Silarec | - Datillo | OIII | JIIIOK | C Alailli | rife Notice |
| X | Х | | | | | X | х |
| | Very Good | d Ade | quate | Po | or * | Needs | urgent attention * |
| Cleanliness | Х | | | | | | |
| Is everything | in working orde | r? | | Υ | es X | No * | |
| If *, please giv | ve details: | | | | | | |
| Room Profile: | Family Room | | Room | Capac | ity: | Roo | om Occupancy: |
| TV | Ensuite | Shared | Bathroo | om | Smoke | e Alarm | Fire Notice |
| | | 01141104 | | | | | |
| | | | | | - | Aldilii | Fire Notice |
| Х | X note below | | | | *************************************** | X | X X |
| Х | X note below | l Adeo | juate | Poo | | X | |
| X Cleanliness | | l Adeo | juate | | | X | X |
| Cleanliness | Very Good | | juate | Poo | or* | X | X |
| Cleanliness | Very Good | ? | | Poo | or * | X Needs No * | X |
| Cleanliness | Very Good X n working order e details: Dedic | ? | | Poo | or * | X Needs No * | X |
| Cleanliness Is everything in If *, please give | Very Good X n working order e details: Dedic a Store room | cated bath | | Poo | or * | X Needs No * | X |
| Cleanliness Is everything in If *, please giv M 20 used as a | Very Good X n working order e details: Dedic a Store room | cated bath | | Poo Ye djacen | es X t to roo | X Needs No * | X |
| Cleanliness Is everything in If *, please giv M 20 used as a | Very Good X n working order e details: Dedic a Store room ER 21 & 22 joi | cated bath | room a | Poo Ye djacen | es X t to roo | X Needs No * | x urgent attention * |
| Cleanliness Is everything in If *, please giv M 20 used as a | Very Good X n working order e details: Dedic a Store room ER 21 & 22 joi | cated bath | Room | Pool Ye | es X t to roo | X Needs No * | x urgent attention * |
| Cleanliness Is everything in If *, please giv M 20 used as an | Very Good X n working order e details: Dedic a Store room ER 21 & 22 joi Family Rooms | cated bath | Room | Pool Ye | es X t to roo ty: | Needs No * Roo 4 | x urgent attention * |
| Cleanliness Is everything in If *, please given M 20 used as a ROOM NUMB Room Profile: | Very Good X n working order e details: Dedic a Store room ER 21 & 22 joi Family Rooms Ensuite | cated bath | Room 5 Bathroo | Pool Ye | es X t to roo | No * Roo 4 Alarm | x urgent attention * m Occupancy: Fire Notice |
| Cleanliness Is everything in If *, please given M 20 used as a ROOM NUMB Room Profile: | Very Good X n working order e details: Dedic a Store room ER 21 & 22 joi Family Rooms Ensuite X | cated bath | Room 5 Bathroo | Pool Year djacen | es X t to roo | No * Roo 4 Alarm | m Occupancy: Fire Notice |
| Cleanliness Is everything is If *, please giv M 20 used as ROOM NUMB ROOM Profile: TV X Cleanliness | Very Good X n working order de details: Dedic a Store room ER 21 & 22 joi Family Rooms Ensuite X Very Good | cated bath | Room 5 Bathroo | Pool Yes | ty: | No * Roo 4 Alarm | m Occupancy: Fire Notice |

| ROOM NUMBER 23 | & 24 | | | | | | | | |
|--|----------------|-----------------|----------|------------|-----------------|-------------|-------|---------------------------------------|--|
| Room Profile: Family | Room Capacity: | | | | Room Occupancy: | | | | |
| | | | 5 | | 4 | | | | |
| TV Ensu | iite | Shared | l Bathro | om | Smok | Smoke Alarm | | Fire Notice | |
| х х | | | | | | Х | | х | |
| Vei | ry Good | Ade | quate | Po | or * | 1 | Veeds | urgent attention * | |
| Cleanliness | Х | | | | | | | | |
| Is everything in workin | _ | | | ١ | es X | No | * | | |
| If *, please give details | : | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ROOM NUMBER 25 | | | | | | | | · · · · · · · · · · · · · · · · · · · | |
| Room Profile: Single f | emale | | Room | Capac | city: | | Roo | m Occupancy: | |
| | | | 2 | | | | 1 | | |
| TV Ensui | ite | Shared | Bathro | om | Smok | e Ala | arm | Fire Notice | |
| X X note b | oelow | | | | | Х | | x | |
| | y Good | Adeq | uate | Po | or * | N | leeds | urgent attention * | |
| Cleanliness | X | | | | | | | | |
| Is everything in working order? Yes X No * | | | | | | | | | |
| If *, please give details: | Dedicat | ed bath | room a | djacer | nt to roo | m | | | |
| | , | | | | | | | | |
| ROOM NUMBER 26 | | | | | | | | | |
| Room Profile: Family P | Room | | Room | Capac | ity: | | | m Occupancy: | |
| | | | 2 | | | | 2 | | |
| TV Ensuit | te | Shared | Bathroc | om | Smoke | : Ala | rm | Fire Notice | |
| X note b | elow | | | | 3 | Х | | X | |
| | Good | Adeq | uate | Pod | or* | N | eeds | urgent attention * | |
| Cleanliness | X | | | | | | | | |
| Is everything in working | | | | Yes X No * | | | | | |
| If *, please give details: | Dedicate | ed bath | room ac | djacen | t to roo | m | | | |
| | | | | | | | | | |
| ROOM NUMBER 27 | | | | | | | | | |
| Room Profile: Family R | oom | | Room | Canaci | tv: | | Roor | n Occupancy: | |
| The state of the s | 00111 | | 2 | capaci | | | 2 | ii Occupancy. | |
| TV Ensuit | e : | Shared Bathroom | | m | Smoke Alarm | | rm | Fire Notice | |
| X X note be | elow | [| | | х | (| | X | |
| Very | Good | Adequ | ıate | Poo | r* | Ne | eds u | rgent attention * | |
| Cleanliness | Х | | | | | | | | |
| s everything in working order? Yes X No * | | | | | | | | | |
| Is everything in working If *, please give details: | | | | | | | | , | |

| ROOM NUM | IBER 28 | | | | | | | | |
|--|---|------------|--|--------|-----------|-----------------|-------------------|--------|---------------|
| | E: Family Room | Poor | Poom Conneitus Po | | | | | | |
| KOOIII PIOIIIE | E. Farmy ROOM | | Room Capacity: | | | 3 | Room Occupancy: | | |
| TV | Ensuite | Shared | | oom | Smoke Ala | | | 1 | Fire Notice |
| х | X note below | | | | | Х | | | Х |
| | Very Good | Adec | quate | Po | or * | N | eeds | urgen | t attention * |
| Cleanliness | Х | | | | | | | L | |
| | in working order | | | | Yes X | No ¹ | ķ | | |
| If *, please g | ive details: Dedic | cated bath | room | adjace | nt to re | oom | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ROOM NUM | | | | | | | | | |
| Room Profile | : Family Room | | i | n Capa | city: | | Roo | m Occ | cupancy: |
| | | | 3 | | | | 2 | T | |
| TV | Ensuite | Shared | Bathro | oom | Smo | ke Ala | rm | F | ire Notice |
| X | Х | | | | | X | | | X |
| | Very Good | Adeq | uate | Po | or * | N | eeds | urgen | t attention * |
| Cleanliness | X | х | | | | | | | |
| Is everything in working order? Yes X No * | | | | | | | | | |
| If *, please gi | ve details: | | | | | | | | |
| ROOM NUMI | BER 40 | | | | | | | | |
| | : Family Room | | Room | Capac | itv: | J | Roo | m Occ | upancy: |
| | , | | 3 | . опри | ,,,, | | 3 | 000 | арапсу. |
| TV | Ensuite | Shared | Bathro | om | Smok | ce Ala | e Alarm Fire Noti | | ire Notice |
| х | Х | | | | | Х | | | X |
| | Very Good | Adeq | uate | Ро | or * | Ne | eds | urgent | attention * |
| Cleanliness | Х | | | | | | | |] |
| Is everything | in working order | ? | | Υ | es X | No * | | | |
| If *, please giv | ve details: Dedic | ated bath | room a | djacer | nt to ro | om | | | |
| | | | | | - | | | | |
| ROOM NUME | BER 30 | | | | | | | · | |
| Room Profile: Family Room Room Capacity: Room Occupancy: | | | | | | | | | |
| - | · · · · · · · · · · · · · · · · · · · | | 2 | | | | 2 | | |
| TV | Ensuite | Shared ! | Bathro | om | Smok | e Alar | m | Fi | re Notice |
| X | X | | | | X | | | Х | |
| | Very Good | Adequ | uate | Pod | or * | Ne | eds ι | ırgent | attention * |
| Cleanliness | Х | | | | | | | | |
| Is everything i | n working order? |) | | Ye | es X | No * | | | |
| If *, please giv | e details: | | | | | | | | |

| ROOM NUM | | | | | | | | | |
|--|------------------|-----------------|----------------|--------|--------|-------------|-------|----------------------|--|
| Room Profile | e: Family Room | | Room Capacity: | | | | | Room Occupancy: | |
| | | | 2 | | | | 0 | | |
| TV | Ensuite | Shared Bathroom | | | Smo | Smoke Alarm | | Fire Notice | |
| X | X | | | | | Х | | Х | |
| | Very Good | d Ade | quate | P | oor * | N | leeds | s urgent attention * | |
| Cleanliness | X | | | | | | | | |
| Is everything | in working orde | r? | | ' | Yes x | No | * | | |
| If *, please gi | ive details: | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ROOM NUM | BER 32 | | | | | | | | |
| | : Family Room | | Roon | n Capa | city: | | Roc | om Occupancy: | |
| | • | | 2 | • | | | 3 | | |
| TV | Ensuite | Shared | Bathro | oom | Smo | ke Ala | rm | Fire Notice | |
| | X | | | | | | | | |
| Χ | ^ | | Ш | | | Х | | X | |
| | Very Good | Aded | uate | Po | or * | N | eeds | urgent attention * | |
| Cleanliness | Х | | | | | | | | |
| Is everything in working order? Yes X No * | | | | | | | | | |
| If *, please gi | ve details: | | | | | | | | |
| | | | | | | | | | |
| ROOM NUME | 3ER 33 | | | | | | | | |
| | Family Room | | Room | 1 Сара | city: | | Roo | m Occupancy: | |
| Noom Frome. | Talling Room | | 2 | Capa | orty. | | 2 | in Occupancy. | |
| TV | Ensuite | Shared | | om | Smok | e Ala | | Fire Notice | |
| | X | | | | | | | | |
| Х | ^ | | | | | X | | X | |
| | Very Good | Adeq | uate | Ро | or* | Ne | eeds | urgent attention * | |
| Cleanliness | X | , [| | | | | | | |
| Is everything i | n working order | ? | | Υ | es x | No * | | | |
| If *, please giv | e details: | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| ROOM NUMB | BER 34 | | | | | | | | |
| | Family Room | | Poom | Capac | itye | | Poo | m Occupancy: | |
| ROOM Plome. | ratility NOOTI | | 3 | Capac | ity. | - | 3 | m Occupancy: | |
| TV | Ensuite | Shared | | om | Smok | e Alai | | Fire Notice | |
| | | Jilaica | | J | JIIIOK | - Alai | ''' | THE NOTICE | |
| Х | X | [| | | | X | | X | |
| | Very Good | Adeq | uate | Po | or * | Ne | eds | urgent attention * | |
| Cleanliness | X | Γ | 1 | Γ | | | | | |
| Is everything i | n working order? |) | | Y | es X | No * | | | |
| If *, please giv | | | | | | | | | |
| , | | | | | | | | | |

| ROOM NUMI | | | | | | | | |
|------------------|------------------|---------------------------------------|----------|--------|-------------|--------|-------|--------------------|
| Room Profile | : Family Room | | Roor | n Capa | acity: | | Ro | om Occupancy: |
| | | · | 3 | | | | 2 | |
| TV | Ensuite | Share | d Bathro | oom | n Smoke | | arm | Fire Notice |
| X | Х | | | | | Х | | Х |
| | Very Good | l Ade | quate | Р | oor * | N | leeds | urgent attention |
| Cleanliness | Х | | | | | | | |
| Is everything | in working order | · ? | | | Yes x | No | * | |
| If *, please giv | ve details: | | | | | | | |
| ROOM NUME | BER 36 | | | | | | | |
| | Family Room | | Room | n Capa | city: | | Poo | om Occupancy: |
| noom mome. | railing Room | | 2 | Сара | CILY. | | 1 | on Occupancy. |
| TV | Ensuite | Shared | l Bathro | om | Smo | ke Ala | | Fire Notice |
| х | Х | | | | | X | | Х |
| | Very Good | Ade | quate | Po | or * | N | eeds | urgent attention |
| Cleanliness | Х | | | | | | | |
| ls everything i | n working order | ? | | 1 | es x | No 3 | k | |
| ROOM NUMB | | | | | | | - | |
| Room Profile: | Family Room | | Room | Capa | city: | | Roo | m Occupancy: |
| | | | 2 | | | | 1 | |
| TV | Ensuite | Shared | Bathro | om | Smok | e Ala | rm | Fire Notice |
| х | X | | | | | Х | | Х |
| | Very Good | Adec | uate | Po | or * | Ne | eeds | urgent attention * |
| Cleanliness | х | | | | 1 | | | |
| s everything ir | working order? |) | | Y | es X | No * | |] |
| *, please give | | | · | • | | | | |
| | | | | | | | | |
| ROOM NUMBE | R 38 | · · · · · · · · · · · · · · · · · · · | | | | | | |
| oom Profile: | Family Room | | Room | Capac | ity: | | Roor | m Occupancy: |
| | | | 2 | | | | 2 | |
| TV | Ensuite | Shared | Bathroo | om | Smok | e Alaı | rm | Fire Notice |
| X | Х | | | | | X | | X |
| leanliness | Very Good | Adeq | uate | Pod | or* | Ne | eds ı | urgent attention * |
| | working order? | | | | | No * | | |
| *, please give | | | | Y | es X | No * | | |
| | | | | | | | | |
| OOM NUMBE | | | | | | | | |
| oom Profile: | Family Room | | Room | Capaci | itv: | | Roon | n Occupancy: |

| | | 2 | | | 2 | |
|------------------|-----------------|---------------|------|----------------|------------|-------------|
| TV | Ensuite | Shared Bathro | om : | om Smoke Alarm | | re Notice |
| Х | X | | | х | | Х |
| | Very Good | d Adequate | Poor | * Ne | eds urgent | attention * |
| Cleanliness | x | | | | | |
| Is everything | in working orde | r? | Yes | x No* | | |
| If *, please giv | ve details: | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

General Representations

| If you were approached by any <u>residents</u> regarding general issues |
|---|
| while in the centre please outline the details below: |
| N/a |
| |
| |
| |
| |
| |
| |
| |
| If you were approached by any members of staff regarding general |
| issues while in the centre please outline the details below: |
| N/A |
| |
| |
| |
| |
| |
| |
| |
| If you were approached by any other persons regarding general |
| issues while in the centre please outline the details below: |
| N/A |
| |
| |
| |
| |

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Summary Sheet

| Name of Centre: | | Atlas House | | | |
|---------------------|--------|---------------------|--|--|--|
| Address: | | Killarney | | | |
| Contractor: | | OFM | | | |
| Manager: | | Gerardette Milligan | | | |
| Contact Name: | | Geradette Milligan | | | |
| Capacity Per MOA (C | urrent | 90 (80) | | | |
| Occupancy): | | | | | |
| Date of 1/ | 10/18 | | | | |
| Inspection: | | | | | |

Fire Safety:

Ansul Fire suppression system in kitchen is overdue a service.

Food Safety: No issues

Bedrooms:

No issues

However Curtains in many rooms have poor lining which lets in light and should be replaced.

Room 14 has slight mould in its bathroom.

| ************************************** | | | |
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An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



Áisneacht Fháilte agus Comhtháite Reception and Integration Agency

Mr. Jamie Carnegie OFM Laccamore Abbeydorney Tralee Co. Kerry

12th November, 2018

Dear Mr. Carnegie,

The Reception and Integration Agency carried out an inspection at Atlas House, Killarney on 1st October, 2018. A copy of the report is enclosed for your information. Please read this report in detail and do not hesitate to contact me if it contains any discrepancies.

During the course of the inspection, a number of issues were highlighted and you are required to deal with any hazards or risks detailed in this report immediately.

Please reply in writing on or before 26th November 2018 outlining the steps you have taken/propose to take to address each of the issues raised.

Yours sincerely,

MUSSEKOK.

Marie Walker.

Reception and Integration Agency



Marie G. Walker

From:

jamie.carnegie@ofm.ie

Sent:

20 November 2018 10:42

To:

Marie G. Walker

Cc:

Atlas House; catherine.leen

Subject:

QTS audit ATK 01.10.2018

Attachments:

audit response atk01.10.2018.doc

Hi Marie,

Please find attached the response for the QTS audit,

kindest regards

Jamie Carnegie





Atlas House Deerpark road Killarney Co. Kerry 20.11.2018

Re: QTS Inspection 01.10.2018

Dear Marie,

In response to the recent audit in this centre, I have read over the report and the following action has been taken.

- Ansul fire suppression service scheduled for 04.12.2018 for 4 state owned centres in Kerry.
- Room 14 mould in bathroom removed.
- Centre manager will get quotes for replacement curtains for bedrooms and forward to RIA.

Yours faithfully,

Jamie Carnegie

Managing director.

Gregit