RIA

Inspection Report

Centre:	Atlas House Killarney
RIA Inspector:	Bernie Loughrey
Date of Inspection:	20 September 2019
	13.45 - 17.00
Time of Arrival &	
Departure:	

Part 1 General Information on Services

Centre:

Atlas House Killarney

Date of Inspection:

20th September 2019

1. CENTRE DETAILS

Name and address of Centre	Atlas House, Deerpark Road, Killarney, Co Kerry		
Contractor	O.F.M. Ltd		
Manager	Gerardette Milligan		
Who deputises for manager in his/her	Give Job Title only		
absence?	Assistant Manager		
	-		
Telephone Number	064 6633559		
Current Contracted Capacity	90		
Current Occupancy (today)	89		
Current Centre Profile (e.g., singles, families etc.)	Families / Single Females		
HSE Area	Kerry South		
Public Health Nurse	Mary Sayers		
DSP / CWO name	Nora Deane		
Environmental Health Officer name	Anne Hussey		
Local Fire Officer Name	Padraig Mangan		
Local Fire Station	Bypass Road, Killarney		
Is the Centre certified by any Quality Management System (i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification?	?		
Have you a copy of the Certification	Yes No		
2. Please provide a copy of the following Check List			
Official Register			
Menu Cycle			
Staffing Lists as follows:			
1. Full list of staff employed at the centre (indicating Names, Titles, Roles, etc.,)			
2. Indicate who is on duty at time of inspection (today)			
3. a separate list of Designated Liaison Persons (child protection)			

GENERAL SECURITY & EMERGENCY DETAILS X No Yes (Y/N)Is 24 hour supervision provided? Security 8.00am - 8pm, 8pm - 8.00am Give details of roster hours X No Yes (Y/N)Is security provided by external company? Sharp Edge If yes, give name of company: No Yes Does the centre have CCTV? (Y/N)No Yes Is a list of emergency numbers available in the Manager's office? X No Does the list include the following numbers? (Y/N) Yes Local Garda station 24 hr number Local hospital If no, give details: Local fire station **Duty Social Work Team** Out of hours GP Service RIA out of hours number Yes X No (Y/N) Are first aid kits available? 3 between kitchen and reception Where and how many? Job title only (not name) of person responsible: Who is responsible for first aid restocking? Management \boxtimes Yes No Is there a defibrillator in the centre? How many staff been trained to use it? **HEATING ARRANGEMENTS Electric Storage Heating** What type of heating is used in the centre? Yes No Do residents have control of the heating in their own bedroom? If no, what arrangements are in place? Electric heating available 24/7 controlled in What are the heating 'ON' times? resident room **HOUSE RULES** \boxtimes No Are residents provided with a copy of the House Rules Yes Management explains to all How does centre management explain house rules to residents on arrival residents on arrival? FOR RECIDENTS & VISITORS / keys / storage / toiletries)

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (Reys / Storage / tolletiles)			
o) Yes No			
o) Yes No 🔀			
Main door is locked at 10.00 pm but is			
staffed by security			
Yes and all visitors sign in at reception			
V			

Outline visiting times:	10.00 am to 10 pm
In what areas are visitors allowed in the centre?	All the communal areas
Any other relevant information:	7 in the communal areas
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	No – in own rooms only
What toiletries are provided to residents on arrival?	Shampoo, Soap, Toothpaste, Toilet paper
What arrangements are in place to replenish these items?	All replenished monthly or on request

7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes	M	No		
for residents to report maintenance issues? (Yes/No)	163		NO		
Is there a maintenance day book? (Yes/No)	Yes	X	No	П	
Describe the maintenance procedure at the centre:					
All issues are notified to the staff in the office who log them and report them to the maintenance staff who deal with the problem					
					1

8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's	Yes
Child Protection Policy? (Give details)	All staff read the child protection policy docs and sign off on these.
Are visitors asked to sign a declaration agreeing to	Yes
adhere to the child protection policy?	1.55
Where is declaration held?	Office
Is there a sign in book for visitors? Where?	Yes (Reception)
Are there notices on public display giving name and	Yes (Notice board)
contact details of Designated Liaison Person? Where?	, , , , , , , , , , , , , , , , , , , ,
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	Reception, Dining and residents kitchen
supervision of children? Where?	, and condents kitchen

9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental Health Officer? (Yes/No)	Yes No No
Date of last visit:	22 nd January 2019

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

to mental former			
Are residents consulted regarding menu / dietary	Yes (Residents can consult with the chef)		
requests? (Give details.)			
Provide details opposite:			
Which of the following are provided for school	Turkey, ham, cheese, nutella, peanut		
children's packed lunches:	butter, salad, jam.		
 Sandwich? What sandwich fillings are 			
available: Cheese? Ham? Chicken? Tuna?	Nutrigrain bars		
Jam? Other?	To deline the CO Code frame insulation of		
• Drinks? Juice? Water?	Water, juices,		
• Yogurt?	Yes		
• Fruit?	Yes		
p con temperatural			
Other	Actimel, cream crackers, cheese strings		
	Please also provide details of the system for		
	distribution of school lunches:		
Is infant formula kept out of public view?	yes		
What arrangements are in place for distribution of	Issued weekly to residents by manager and		
infant formula?	recorded on issue log		

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

11 ARRANGEIVIENTS FOR REFRESHIVIENTS / WEALS OUTSIDE NORWAL WILAL THRES		
Are tea / coffee / drinking water / Snacks etc.	Yes No	
available outside mealtimes?		
What food/snacks are available after hours or when	Bread, jam, cereals, tea, coffee, fruit.	
kitchen is closed?		
Where are the snacks located and how are they	Dining area	
accessed?		
Are meals available for residents who arrive late?	Yes 🛛 No 🗌	
(Give details.)	If notification given	
Are meals available for new arrivals?	Yes if the centre is informed in advance	
(Give details)		
Are packed lunches available for residents	Yes No	
travelling to Dublin on official business?		
(Give details)		
If the inspection takes place during Ramadan this	Residents collect food at mealtimes, store it	
section must be completed.	in the resident fridges and reheat when they	
What arrangements are in place to facilitate	wish	
residents observing a fast during Ramadan?		

12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes No
/ for preparation of infant formula)	
Sterilisers	Yes 🛛 No 🗌
Kettles	Yes No 🗌
Fridge (for bottles of EBM* / formula) *Expressed	Yes No 🗌
Breast Milk	
Bottle Warmer	Yes No 🔀

Microwave	Yes 🔀 No	
Are these facilities available 24 hours a day	Yes No	
Is there a dedicated room provided?	Yes No 🗍	100000000000000000000000000000000000000
Where?	Dining room	
3 INDOOR FACILITIES Are the following are available to resident Computers with Internet access WIFI (reception only) DVD player Computer Games Snooker Table	Yes/No Yes No X	
Pool Table	Yes No	
Table Tennis Table	Yes No	
Board Games	Yes No	
Newspapers	Yes No X	
Books	Yes No N	
Toys / games for children	Yes No	
Other		
Give details of any other arrangement or other comments:	Nice safe and secure play area with strubber matting outside and an indoor	
	playroom with Disney style murals o	
TRANSPORT ARRANGEMENTS s there a bus service provided?	_	
TRANSPORT ARRANGEMENTS s there a bus service provided? Yes/No): Where does the service go to?	playroom with Disney style murals o	
	playroom with Disney style murals o	
TRANSPORT ARRANGEMENTS s there a bus service provided? Yes/No): Where does the service go to? What is the frequency of the service? List time table opposite) TV SYSTEM s there a specific TV system in place? give details)	Yes No Satellite TV Channels available	
TRANSPORT ARRANGEMENTS s there a bus service provided? Yes/No): Where does the service go to? What is the frequency of the service? List time table opposite) TV SYSTEM s there a specific TV system in place? give details) An average, how many TV channels are provided to residents?	Yes No Satellite TV Channels available 6 Saorview and 50+ others	
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What procedures are in place for ironing boards	Available to residents
and irons?	
How is washing powder / tablets supplied?	Are automatically dispensed
Are there specific arrangements for access to the	Is open from 8.00 am to 10.00 pm
laundry (give details):	

17 (a) CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes 🛛 No 🗌
What cleaning equipment is available to residents?	Glass and window cleaner/toilet cleaner/multipurpose cleaner/air freshener/mops and brushes
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	Available on request
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Manager speaks to resident and if necessary assistance is provided.

PART 2

Room by Room Inspection

Centre:

Atlas House Killarney

Date of Inspection: 20 September 2019

Section A- Administration / Communal areas

17 (b) Have you seen the following?

	Location of display
Up to date House Rules	Dining area
Complaint Forms	Reception
Accident/ Incident procedure	Accident / Incident book in office

HSE Breastfeeding Posters		Dining room
(if applicable)	ľ	
Designated Liaison Person details		Reception
(Child Protection)		
Supervision of children notice		Notice board and Dining room
Gym Notices (Child Safety – if applicable)		Gym entrance door
IOM Voluntary Return Posters		Dining room

IOM Voluntary Return Posters	Dining room
Anti Human-Trafficking Posters	Reception Dining room
'NO to Violence & Harassment' Posters	Dining area/stairway

18 Staff Awareness

Did you see the RIA Code of Practice*?	\boxtimes	
Are all staff aware of RIA Code & House Rules?	\boxtimes	
How are staff made aware of RIA Code & House Rules?		
Training session by manager and sign off and placed on personnel files		

^{*}A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By	Comments
	(Company Name / Position)	
10/09/2019	Staff	All ok
17/09/2019	Staff	All ok

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
18/09/2019	Staff	\boxtimes	None	No	Υ
19/09/2019	Staff	\boxtimes	None	No	Υ
12/07/2019	Chubb	\boxtimes	None	No	Υ

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
7/03/2019	Staff		None	No	Y
6/12/2018	Staff	\boxtimes	None	No	Y
Nov 2018	M & K Fire	\boxtimes	None	No	Υ

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
19/09/2019	Staff		None	No	Υ
18/09/2019	Staff	\boxtimes	None	No	Υ

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
5/03/19 9.30am	4	45/45	3 mins	Very good response.
05/09/2019	4	45/45	3 mins	Very good response

^{**}Both numbers must be recorded.

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All staff	Fire extinguisher	M&K Fire Defence	1 Day	15/12/2016
	training			

19g FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Comments:	

Administration Area:

Reception:				
Is the area generally clean?		Yes 🔀	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?		Yes 🗌	No	\boxtimes
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)				
If yes please detail:				
Social Room / Tea Station (State Location): Dining area gro	und flo	or		
What facilities are provided? Burco boiler, fridge, water, milk,			ar	
Is the area generally clean?	Yes	⊠ No		
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes	No		
If yes please detail:		e e		
Gym (State Location): ground floor				
What facilities are provided? Weights & bench, exercise bike ar	nd walke	er 		
Is the area generally clean?	Yes	⊠ No) <u> </u>	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes	☐ No		
If yes please detail:				
COMMUNAL ROOM (State Location): Ground floor				
COMMUNAL ROOM (State Location): Ground floor Storage area:				
to the contract of the contrac	V M	No		
Is the walkway through the area clear?	Yes ⊠ Yes ⊠		H	
Are the exit signs clearly marked?	ies 🖂	NO		
General Seating Area				
Is the seating in good condition?	Yes 🔀	No		
What is the area generally used for?				
Leisure / Tv viewing			_	
Is the area generally clean?	Yes 🔀		Ц	
Visual Check: Have you noticed any issues requiring attention?	Yes	No	\bowtie	
If yes please detail:				
Any other comments? If yes please detail: Room bright and we	ll ventil	ated and	spotles	SS

Playroom (ground floor off communal room)

Is the area generally clean? Yes

If no please give details:

Visual Check: Have you noticed any issues requiring attention? Yes No X

(observe whether the area is colourful, has sufficient toys, changing areas, toilets in working order, etc)

Other comments: Nice bright room with painting designs on walls consisting of cartoons and

PUBLIC TOILET (State Location): Ground floor behind reception

Disney characters

	Tobele Totale Location,. Ground noor bening reception									
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins				
			Paper	Dryers	Water					
Unisex:										
Ladies:	2	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes				
Gents:	1 & 2	\boxtimes	\boxtimes	\boxtimes	\boxtimes					
	urinals									
Is there a	cleaning so	chedule disp		Yes	No 🔀					
Record th	e last time	entry.								
Is the area	a clean? (p	rovide comn	nent) Yes							
Are all fac	ilities work	king?			Yes 🛚	No *				
Visual Che	eck: Have y	ou noticed	equiring attention?	Yes*	No 🗵					
If No, give	details: \	/ery clean								
1390		145								

DINING AREA:

eat their lunch?

Comments:

Please outline the meal times:

Please outline the me	eal times:								
	From			То	То				
Breakfast	8.00 (7.30	school goi	ng	09.3	80				
	children)								
Lunch	12.30			14.0	00				
Dinner	17.30			19.0	19.00				
Which is the main me	al of the day:	Lunch		Dinner 🖂					
Is menu cycle availabl			Yes	\boxtimes	No 🗌				
If no, give details of a	ll menu optio	ons on day	of insp	ection	:				
Breakfast	Ι.								
Lunch									
Dinner									
	-								
Is menu cycle on displ	av?				Yes 🖂	No			
Does menu cycle corre		otions avai	lable?		Yes 🖂	No			
					_	_			
If no, ask manager for	explanation a	nd provide	details:	•					
ii iio, ask manager io.	c,pianananan a	- 1 - 1							
Which meal was samp	oled?	Breakfa	ast 🗌		Lunch	Dinner 🗌			
Please describe the m	eal in detail (e	.g. was it h	ot / cold	d, bland	/ spicy etc.)				
No meal was sample	ed as I had lur	nch in ano	ther ce	ntre					
Was there a vegetaria	n option?		Y	Yes	⊠ No				
(note salad and veget		e not							
considered as vegetar	ian option)								
Give details of this op			1	Veggie	burger				
Were there ethnic dis	hes available?		١	Yes	∐ No	\boxtimes			
Give details of this op	tion:		E	Baked I	Pangasi avail	able at the			
			6	evening	g meal				
Was fresh foods availa	able for Infants	s?	١	Yes	⊠ No				
(as per HSE Infant Fee	ding Guideline	es)							
In your opinion, does	the food on of	fer appear	to \	Yes	⊠ No				
provide a good variety	y?								
Did inspection take pl	ace during Rar	nadan?	١	Yes	☐ No	\boxtimes			
If yes, please outline a			on of me	eals out	side of norma	l mealtimes,			
(medical or other appoi	ntments, etc.):	if re	quested	1					
Is there any damaged	seating or tab	les in dinin	ng room	?	Yes 🗌	No 🛛			
Is there enough seating for residents present to sit down and Yes No									

Dining area bright, airy and well maintained.

KITCHEN AREA: Food Safety Critical Requirements

Is there a dress code for kitchen and servery staff
Please outline: All kitchen staff wore a trousers, tunic, hat and shoes

Has the manager shown you HACCP Certificates for chefs?	
Was the fridge temperature showing as being between 1 and 5°C?	
Did you see evidence that the fridge temperature is recorded daily?	
Was the freezer temperature showing as being-18°C or below?	
Did you see evidence that freezer temperature is recorded daily?	
Are dry food stuffs stored on shelving? (all dry goods should be stored off	
the ground)	
Has it been demonstrated to you that cooked food is at a temperature	
above 72°C?	
Is the temperature recorded for all food services (lunch &dinner)	\boxtimes
Is there a record of daily cleaning of kitchen, food service and dining	\boxtimes
areas?	
Have you seen a record of periodic deep clean of all floors, under and	
behind cookers/fridges etc.?	
Are bins with waste food covered/lidded?	\boxtimes
Are fly screens present on windows and doors into kitchen?	

Where you have not checked boxes above, please provide further details, including any specific corrective actions you may have requested:

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*					
Condition of exterior of centre									
Paintwork of the centre									
Maintenance standard of the	\boxtimes								
grounds (e.g. grass cut, walkways clear etc.)									
Cleanliness of the grounds (ie., evidence of rubbish etc.)	\boxtimes								
Where you have rated * please provide details and comments:									
Are there any facilities available for children outdoors? Yes No									
Comments Play	ground area a	t the rear of	the centre	2.					

LAUNDRY ROOM

	Washing Machines	Dryers
Number	4	
Do they appear to be in	working order? yes	
Comments:		

Bedrooms:

CLEANING (General Arrangements) How often are bedrooms inspected? twice weekly Weekly Who cleans the bedrooms? Staff Residents How often do staff clean the bedrooms? Weekly fortnightly Monthly Other Are there cleaning materials and equipment provided by management for residents? X No \square Yes What cleaning equipment is available to Various cleaning agents including residents? multipurpose cleaner, glass and window cleaner, air freshener, CIF. What arrangements are in place if rooms are Centre will encourage cleaning by resident if not cleaned sufficiently by residents? this is the case All corridor areas CORRIDOR (State Location): Is the area generally clean? Yes X No If no please give details: Visual Check: Have you noticed any issues requiring attention? Yes No \boxtimes If yes please detail: + **ROOM NUMBER** 3 (dedicated bathroom) Room Profile: Room Capacity: Room Occupancy: **Family** TV Ensuite Shared Bathroom Smoke Alarm Fire Notice \boxtimes \boxtimes \boxtimes Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order? No * Yes X If *, please give details

ROOM NUMBI	ER 4 (dedicate	ed bathroom)							
Room Profile: Room Capacity: Room Occupancy:									
Singles		3			3	3			
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice			
\boxtimes					\boxtimes	\boxtimes			
	Very Good	Adequate	Po	or *	Needs	Needs urgent attention *			
Cleanliness									
Is everything in	n working order?		Yes	⊠ N	o *				
If *, please give	If *, please give details:								
ROOM NUMBI	ROOM NUMBER 5 (dedicated bathroom)								
Room Profile:		Roon	n Capaci	ity:	Roor	n Occupancy:			
Single		2			2				
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice			
					\boxtimes				
	Very Good	Adequate	Po	or *	Needs	urgent attention *			
Cleanliness			<u> </u>	ᆗ					
	n working order?		Yes	× 1	lo *				
If *, please give	e details:								
ROOM NUMBI	ER 6								
Room Profile:	ER 0	Poor	n Capaci	itv.	Roor	n Occupancy:			
Family		2	Capaci	ity.	2	ii Occupancy.			
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice			
					\boxtimes	\boxtimes			
	Very Good	Adequate	Po	or *	Needs	urgent attention *			
Cleanliness	X		1 [
	n working order?		Yes	X N	lo *				
If *, please give									
		15 15 20 10 10							
ROOM NUMBI	ER 7	T			T	121			
Room Profile:			n Capaci	ity:		n Occupancy:			
Family		3		041	3				
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice			
					\boxtimes				
	Very Good	Adequate	Po	or *	Needs	urgent attention *			
Cleanliness									
Is everything in	n working order?		Yes	\boxtimes	No*				
If *, please give details: Silicone requires attention.									

ROOM NUMB	ER 8								
Room Profile:			Room Capacity: R			Roo	Room Occupancy:		
Family			3			3	3		
TV	Ensuite	Shared	Shared Bathroom Sm			Alarm	Fire Notice		
	\boxtimes					\leq	\boxtimes		
	Very Good	Adeq	uate	Pod	or*	Needs	urgent attention *		
Cleanliness									
Is everything i	n working order	?		Ye	es 🖂	No *			
If *, please give details:									
ROOM NUMBER 9									
Room Profile:			Room	Capaci	ity:	Roo	m Occupancy:		
Single			2			2			
TV	Ensuite	Shared	Bathroc	m	Smoke	Alarm	Fire Notice		
\boxtimes	\boxtimes					\leq			
	Very Good	Adeq	uate	Pod	or*	Needs	urgent attention *		
Cleanliness									
Is everything i	n working order	?		Υe	es 🖂	No*			
ROOM NUMB Room Profile: Single	ER 10 (dedi	cated bathr	oom) Room	Capaci	ity:	Rooi	m Occupancy:		
	F	Charrad		1	Constant	Alarm	Fire Metics		
TV	Ensuite	Shared	Bathrod	om	Smoke	z Alarm	Fire Notice		
	Very Good	d Adeq	uate	Pod	or*	Needs	urgent attention *		
Cleanliness				L	┚ᆜ				
	n working order			Ye	es	No*			
If *, please give details: Flush on toilet requires repair									
	ER 11 (dedicat	ed bathroo	m)						
Room Profile:				n Capa	city:	R	oom Occupancy:		
Family			2			2			
TV	Ensuite	Share	d Bathro	oom	Smo	ke Alarm	_ _		
\boxtimes					1	\bowtie			
Cleanliness	Very Goo		quate	Р	oor *	Nee	eds urgent attention *		
	working order			V	\square	No*			
	Is everything in working order? Yes No* If *, please give details: Walls require painting. Toilet was occupied at time of inspection,								

,

ROOM NUMBER 12									
Room Profile: Room Capacity: Room Occupation							m Occupancy:		
Family			2			2	J		
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
\boxtimes									
	Very Good	d Adeq	uate	Po	or *	Need	s urgent attention *		
Cleanliness									
Is everything in	n working order?)		Yes	<u> </u>	No *			
If *, please give details:									
ROOM NUMB	ER 13								
Room Profile:			Room	Capac	ity:	Roo	m Occupancy:		
Family			3			2			
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
\boxtimes	\boxtimes					\boxtimes			
	Very Good	d Adeo	uate	Po	or *	Need	s urgent attention *		
Cleanliness									
Is everything in	n working order?			Yes	s 🖂	No *			
If *, please giv	If *, please give details:								
	ER 14 (dedicat								
Room Profile:			Room (Capacit	y:	Room	Occupancy:		
Family			4			4			
TV	Ensuite	Shared B	athroo	m	Smoke		Fire Notice		
\square		L			\geq		\boxtimes		
	Very Good	Adequ	ate	Poo	r *	Needs (urgent attention *		
Cleanliness	\boxtimes								
Is everything i	n working order?)		Yes	s 🖂	No *			
If *, please giv	e details:								
ROOM NUMB	ER 15 (dedic	cated bathro	oom)						
Room Profile:		- pri = 100 - 100		Capac	ity:	Roc	om Occupancy:		
Family			4		enga again 🗸 🙃	3			
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
					see transcriber	\boxtimes			
×	Very Goo	d Adec	uate	Po	or *	Need	s urgent attention *		
Cleanliness									
	n working order	?	•	Ye	s 🖂	No *			
			g and g			es attentio	on.		
If *, please give details: Light cover missing and grouting requires attention.									

ROOM NUMB	ROOM NUMBER 16 (dedicated bathroom)							
Room Profile:		Room Capacity: Room					om Occupancy:	
Family			4			3		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice	
						X	\boxtimes	
	Very Good	Adec	quate	Po	or *	Need	ds urgent attention *	
Cleanliness	\square							
Is everything i	n working order?			Yes	\boxtimes	No *		
If *, please give details: Silicone requires attention.								
ROOM NUMB	ER 17 (dedica	ated bathro	om)					
Room Profile:			Room C	Capacit	v:	Room	Occupancy:	
Family			3		,	2	*	
TV	Ensuite	Shared B	athroor	m	Smoke A	larm	Fire Notice	
							\boxtimes	
	Very Good	Adequ	ate	Pool	*	Needs	s urgent attention *	
Cleanliness	\boxtimes							
Is everything in working order? Yes No *								
If *, please give details:								
ROOM NUMB	ER 18							
Room Profile:	LIK 10		Room C	apacit	v:	Room	Occupancy:	
Family	*		4	араст	, .	3	r o ccapanicy.	
TV	Ensuite	Shared B	athroor	n	Smoke A	larm	Fire Notice	
	\boxtimes				\boxtimes		\boxtimes	
	Very Good	Adequ	ate	Poor	*	Needs	urgent attention *	
Cleanliness	\boxtimes							
Is everything in	n working order?			Yes		Vo *]	
If *, please giv	e details:							
ROOM NUMB	ER 19 (dedica	ited bathro						
Room Profile:				Capac	ity:		om Occupancy:	
Family			3			3		
TV	Ensuite	Shared	Bathro	om		Alarm	Fire Notice	
			Ш			\leq		
	Very Good	Adeq	uate	Po	or *	Need	Is urgent attention *	
Cleanliness								
	n working order?			Yes	1	Vo * ∑		
If *, please give details: Silicone requires attention.								

ROOM NUMBE	R 21 and 22	– all one fa	mily				-		
Room Profile:	.it ZI did ZZ	dir one id		Capaci	tv:	Roo	m Occupancy:		
Family			5				2+3		
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
\boxtimes	⊠ ⊠	- Onarca		-	• • • • • • • • • • • • • • • • • • • •	\boxtimes			
		d 0 dos		Do.	~ *				
	Very Goo	a Aded	uate	Po	or*	Needs	urgent attention *		
Cleanliness		<u> </u>	<u> </u>	<u> </u>		N * -	<u> </u>		
	working order?			Yes	<u> </u>	No *			
If *, please give	e details: Silicor	e and grou	ting req	luire att	ention	· .			
ROOM NUMBE	R 23								
Room Profile:			Room	Capaci	ty:	Roo	m Occupancy:		
Family			3			3			
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
\boxtimes	\boxtimes					\boxtimes			
	Very Goo	d Adec	uate	Po	or*	Needs	urgent attention *		
Cleanliness									
Is everything in	working order?)		Yes	\boxtimes	No*			
If *, please give details:									
ROOM NUMBE	R 24								
Room Profile:			Room	ı Capaci	ty:	Roo	m Occupancy:		
Family			2			2	_		
TV	Ensuite	Shared	Bathro	om	Smol	ke Alarm	Fire Notice		
\boxtimes			Ш			\boxtimes			
	Very Goo		quate	Po	or *	Needs	urgent attention *		
Cleanliness									
Is everything in	working order	?		Yes		No* ⊠			
If *, please give	e details: New	curtains req	uired						
ROOM NUMBI	:K 25 (dedica	ated bathro		. Co	i+	Des	m Occupancy:		
Room Profile:				n Capac	ıy.		m Occupancy:		
Single	F	Channel	2 Dothro	om	C 1	2	Eiro Notice		
TV	Ensuite	Snared	Bathro	om	Smol	ke Alarm	Fire Notice		
		1	<u> Ц</u>		ъ.				
	Very Goo	K	quate	Po	or *	Needs	s urgent attention *		
Cleanliness			\leq	<u> </u>			1		
	working order			Yes	Ш	No * ⊠			
If *, please giv	e details: New	bulb require	ed						

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ROOM NUMB	ER	26 (dedica	ted k	athro	om)						
Room Profile:					Room Capacity: Room Occupancy:				m Occupancy:		
Family					2				2		
TV		Ensuite	e Shared			om	Smo	ke Ala	rm Fire Notice		
								\boxtimes	\boxtimes		
		Very Good		Adeq	uate	Ро	or*	1	Veed:	s urgent attention *	
Cleanliness				\triangleright							
Is everything i	n w	orking order?				Yes	X	No*			
If *, please giv			or acı	ross fl	oor.						
ROOM NUMB	ER	27 (dedica	ted b	athro	om)						
Room Profile:						Capac	ity:		Roo	m Occupancy:	
Single					2				2		
TV		Ensuite	S	hared	Bathro	om	Smo	ke Ala	rm	Fire Notice	
								\boxtimes			
		Very Good		Adeq	uate	Ро	or *	1	leeds	s urgent attention *	
Cleanliness				\triangleright							
Is everything in	n w	orking order?				Yes	\boxtimes	No*			
If *, please giv	e d	etails: Silicon	e req	uires	attenti	on					
ROOM NUMB	ER	28									
Room Profile:					Room	Capaci	ity:		Roo	m Occupancy:	
Family					3				3		
TV		Ensuite	S	hared	Bathro	om	Smol	ke Ala	rm	Fire Notice	
\boxtimes		\boxtimes									
		Very Good		Adeq	uate	Ро	or *	l l	leeds	urgent attention *	
Cleanliness		\boxtimes									
Is everything in	n wo	orking order?				Yes	\boxtimes	No*			
If *, please giv	e de	etails:									
ROOM NUMB	FR	29									
Room Profile:	-11	23			Room	Capaci	tv.		Roo	m Occupancy:	
Family					3	Cupaci	cy.		3	in Occupancy.	
TV		Ensuite	SI	hared	Bathro	om	Smol	ke Ala		Fire Notice	
\boxtimes		Z Z	اد	iaicu		OIII	311101			M	
		Very Good		Adeq	∟ ⊔ate	Do	or*	_	lppda	urgent attention *	
Cleanliness	ŀ	Very dood	\dashv	Лисц		Г		'	ecus		
Is everything in	2 14/	orking order?				Yes		No ³	k]	
If *, please giv						162		NO		<u> </u>	
ii -, piease giv	e a	etdiis:									

ROOM NUMB	ER 30								
Room Profile:				Capa	city:	Roo	Room Occupancy:		
Family	Family					2	2		
TV	Ensuite	Shared	Bathroom			e Alarm	Fire Notice		
\square									
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness							Ш		
	n working order?		Yes 🔀 No* 📙						
If *, please giv	e details:								
ROOM NUMB	ER 31 (dedicat	ed bathro	om)						
Room Profile:				Сарас	city:	Roo	Room Occupancy:		
Singles	100-100-100-100-100-100-100-100-100-100		2	•		2			
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
\boxtimes						\boxtimes	\boxtimes		
	Very Good	Adeq	uate Poor *		or *	Needs	urgent attention *		
Cleanliness									
Is everything in working order?			s 🗌	No * ⊠					
If *, please giv	e details:								
ROOM NUMB	ER 32 (dedicat	ed bathro							
Room Profile:	5 (0.5 (0) (1) 5 (0) (0) (0.40 (-) (0)			Room Capacity:			Room Occupancy:		
Family			2	2		2	2		
	F	Cl				. Alama	larm Fire Notice		
TV	Ensuite	Snared	Bathro	Bathroom Sm		e Alarm	Fire Notice		
	Vami Cood	Adaa	U				Needs urgent attention *		
Claanliness	Very Good	Adeq	_			Needs			
Cleanliness									
Is everything in working order? Yes No* No* If *, please give details:									
ii , piease giv	e details.								
ROOM NUMB	ER 33								
Room Profile:			Room	Capa	city:	Roo	m Occupancy:		
Family			2			2	•		
TV	Ensuite	Shared	Bathro	om Smo		e Alarm	Fire Notice		
	\boxtimes					\boxtimes	\boxtimes		
	Very Good	Adeq		Po	oor *	Needs	Needs urgent attention *		
Cleanliness	anliness \Bigsim \Bigs								
Is everything in working order? Yes No*									
If *, please giv	e details:								

ROOM NUMBE	R 34						
Room Profile:		Roor	n Capacity:	Roor	Room Occupancy:		
Family		3		3	3		
TV	Ensuite	Shared Bathro	oom Smok	ce Alarm	Fire Notice		
\boxtimes	\boxtimes			\boxtimes	\boxtimes		
	Very Good	d Adequate	Poor *	Needs	urgent attention *		
Cleanliness							
Is everything in	working order?		Yes 🔀	No*)*		
If *, please give	details:						
ROOM NUMBE	R 35		32,300				
Room Profile:		Roon	n Capacity:	Roor	Room Occupancy:		
Singles		3		2			
TV	Ensuite	Shared Bathro	oom Smok	e Alarm	Fire Notice		
	\boxtimes			\boxtimes	\boxtimes		
	Very Good	l Adequate	Poor *	Needs	urgent attention *		
Cleanliness	\square						
Is everything in	working order?		Yes 🔀	No*			
If *, please give	If *, please give details: Silicone requires attention.						
ROOM NUMBE	R 36						
Room Profile:					n Occupancy:		
Family	2 1						
TV	Ensuite	Shared Bathro	oom Smok	e Alarm	Fire Notice		
	Very Good	l Adequate	Poor *	Needs	urgent attention *		
Cleanliness							
	working order?		Yes 🔀	No *			
If *, please give details:							
ROOM NUMBER 37 (dedicated bathroom)							
Room Profile:			n Capacity:	Roon	Room Occupancy:		
Family		2		2			
TV	Ensuite	Shared Bathro		e Alarm	Fire Notice		
	Very Good	l Adequate	Poor *	Needs	urgent attention *		
Cleanliness							
Is everything in	working order?		Yes 🔀	No *			
If *, please give							

ROOM NUMBER 38 (dedicated bathroom)									
Room Profile:				Сарас	ity:	Ro	Room Occupancy:		
Family			2			1			
TV	Ensuite	Shared	Bathroom		Smoke Alarm		Fire	Fire Notice	
\boxtimes						\boxtimes	\boxtimes		
Very Good A		d Adeq	quate P		or*	Nee	Needs urgent attention *		
Cleanliness									
Is everything in working order?			Yes No*						
If *, please giv	If *, please give details: Curtains require replacing								
ROOM NUMB	ER 39								
Room Profile:			Room	Room Capacity:			Room Occupancy:		
Family			2			0	0		
TV	Ensuite	Shared	Bathro	om Smoke Ala		ke Alarm	m Fire Notice		
\boxtimes	\boxtimes					\boxtimes		\boxtimes	
	Very Good Ade		uate Poor *			Nee	Needs urgent attention *		
Cleanliness									
Is everything in working order?			Yes ⊠ No* □						
If *, please give details:									
ROOM NUMBER 40									
Room Profile:			Room Capacity:			Ro	Room Occupancy:		
Family	2/10, WH. DV - AC 100 AG 120, Whiteheads			3			3		
TV	Ensuite	Shared	d Bathroom		Smol	ke Alarm	m Fire Notice		
\square	\square					\boxtimes			
	Very Goo	d Adeq	uate Po		or *	Nee	leeds urgent attention *		
Cleanliness									
Is everything in working order? Yes No*									
If *, please give details: Bathroom occupied during inspection.									
L									

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General Representations

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
No
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
No
If you were approached by any <u>other persons</u> regarding general issues while in the centre please outline the details below:
No

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not charged with certifying the centre is in compliance with all fire safety regulations. The manager agrees that the information provided above is correct.

Signed:

Position:

Date:

Jerardette Malgan

20.09.19.

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not certifying that the centre is in compliance with all food safety regulations. The manager agrees that the information provided above is correct.

Signed:

Position:

Date:

MANAGER

20.09.19.

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An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



Seirbhísí Cóiríochta um Chosaint Idirnáisiúnta International Protection Accommodation Services

Mr. Jamie Carnegie OFM Laccamore Abbeydorney Tralee Co. Kerry

17th December, 2019

Dear Mr. Carnegie,

The Reception and Integration Agency carried out an inspection at **Atlas House**, **Killarney** on 20th September 2019. A copy of the report is enclosed for your information and I apologise for the delay in forwarding this to you. Please read this report in detail and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention and these are listed in the report. Please reply in writing on or before 14th January 2020, outlining the steps you have taken to address the issues raised.

Yours sincerely,

Bernie Loughrey
Internal Inspection Unit

International Protection Procurement Services





Atlas House Deerpark road Killarney Co. Kerry 20.12.2019

Re: Inspection 20.09.2019

Dear Bernie,

In response to the recent audit in this centre, I have read over the report and the following action has been taken.

- Silicone and grouting cleaned or redone rooms, 7, 9, 15, 16, 19, 21, 27, 35.
- Requisition applied for new curtains rooms 24 and 38.
- Toilet flush repaired room 10.
- Room 11 wall repainted.
- Light cover replaced room 15.
- Bulb replaced room 25.
- Resident room 26 reminded on house rules regarding electrical appliances.

Yours faithfully,

Jamie Carnegie

Managing director.

