RIA

Inspection Report

Centre:	Clonakilty Lodge Accommodation
	Centre
RIA Inspector:	Patrick Morris
Date of Inspection:	08 March 2018
Time of Arrival & Departure:	12:45 – 16:30



Part 1 General Information on Services

Centre: Clonakilty Lodge Accommodation Centre

Date of Inspection: 8th March 2018

1. CENTRE DETAILS

Name and address of Centre	Clonakilty Lod Clonakilty, Co		ore Road,
Contractor	D and A Ltd.		
Manager	Michael Plicht	a	
Who deputises for manager in his/her	Give Job Title onl	у	
absence?	Assistant Man	ager	
Telephone Number	023-8834466		
Current Contracted Capacity	110		
Current Occupancy (today)	101		
Current Centre Profile (e.g., singles, families etc.)	Families		
HSE Area	West Cork		
Public Health Nurse	Anne Marie He	garty	
DSP / CWO name Mary O'Mahony			
nvironmental Health Officer name Marcella Quilter			
Local Fire Officer Name			
Local Fire Station Clonakilty Fire Station			
Is the Centre certified by any Quality Manager (i.e. Q Mark, ISO)?: If yes, please give details: Q Mark, Quality		res 🔀	No 🗌
What was the date of the last certification		3 March,	
Have you a copy of the Certification Yes		No 🖂	
2. Please provide a copy of the followi	ng		
			Check List
Official Register			\boxtimes
Menu Cycle			N/A
Staffing Lists as follows:			

1. Full list of staff employed at the centre (indicating Names, Titles,

3. a separate list of Designated Liaison Persons (child protection)

2. Indicate who is on duty at time of inspection (today)

Roles, etc.,)

3 GI	ENERAL	SECURITY	&	EMERGENCY	DETAILS
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Is 24 hour supervision provided?	(Y/N)	Yes	\boxtimes	No	
Give details of roster hours		09:00 - 17:00 ,	17:00	- 09:0	00
Is security provided by external company?	(Y/N)	Yes		No	
If yes, give name of company:					
Does the centre have CCTV?	(Y/N)	Yes	\boxtimes	No	
Is a list of emergency numbers available in the	е	Yes	\boxtimes	No	
Manager's office?					
Does the list include the following numbers?	(Y/N)	Yes	\boxtimes	No	
Local Garda station 24 hr number					
Local hospital					
Local fire station		If no, give detail	s:		
Duty Social Work Team					
Out of hours GP Service					
RIA out of hours number					
Are first aid kits available?	(Y/N)	Yes	\boxtimes	No	
Where and how many?		3 - 1 x kitchen,	1 x ma	nage	r's office and
		1 x pre-school			
Who is responsible for first aid restocking?		Job title <u>only</u> (not	name) o	f perso	on responsible:
		Manager			
Is there a defibrillator in the centre?		Yes		No	\boxtimes
How many staff been trained to use it?					

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Electric
Do residents have control of the heating in their own bedroom?	Yes No
If no, what arrangements are in place?	
What are the heating 'ON' times?	

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes No
How does centre management explain house rules to residents on arrival?	The manager speaks with the new residents on arrival and informs them of the house rules

Are residents issued with key for their bedroom?(Yes/No)	Yes No
Are residents issued with key for main door? (Yes/No)	Yes No
If no, give details	The main door is unlocked during the
	day. Night Porter on duty at night.
	Residents can also use their own key to
	gain admission at night.
Are there procedures to allow residents to receive	Residents may receive visitors up until
visitors? (Give details)	9pm at night
Outline visiting times:	09:00 - 21:00
In what areas are visitors allowed in the centre?	The common room and dining area
Any other relevant information:	
Is there a facility for storage of residents' valuables*?	3 small store rooms for residerats bags,
(Give details.) (* Storage is at resident's own risk)	keys for the store rooms are in the
	managers office.
What toiletries are provided to residents on arrival?	Residents get necessary toiletries in on
	site shop.
What arrangements are in place to replenish these	Residents replenish from on site shop
items?	

ARRANGEMENTS FOR MAINTENANCE Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Describe the maintenance procedure at the centre: Residents report maintenance issues to manager and he records them. They are then dealt with as soon as practicable.

8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details)	The Child Protection policy is posted on the main door and all staff are required to sign up to the child protection policy.
Are visitors asked to sign a declaration agreeing to adhere to the child protection policy?	Yes
Where is declaration held?	On main door
Is there a sign in book for visitors? Where?	Yes, at the main entrance to the building
Are there notices on public display giving name and contact details of Designated Liaison Person? Where?	Yes, this information is at the main doors
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental supervision of children? Where?	Yes, there is a note on the notice board in the main lobby

9	FOOD SAFETY				
Has a F	HACCP system been implemented? (Yes/No)	Yes	X	No	

Health Officer? (Yes/No)	ntal Yes 🛛 No 🗌
Date of last visit of EHO:	16/05/2017
	Also HSE water test on 17/05/2017
10 NUTRITION / SCHOOL LUNCHES / BABY F	ORMULA (general arrangements)
Are residents consulted regarding menu / dietary	Residents cook their own meals with
requests? (Give details.)	materials from on site shop.
Provide details opposite:	
Which of the following are provided for school	
children's packed lunches:	
Sandwich? What sandwich fillings are	
available: Cheese? Ham? Chicken? Tuna?	
Jam? Other?	
Drinks? Juice? Water?	
Yogurt?	
Fruit?	
Other	
Is infant formula kept out of public view?	
What arrangements are in place for distribution of	
infant formula?	
1 ARRANGEMENTS FOR REFRESHMENTS / No his section no longer applies residents cook their	r own meals.
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Are tea / coffee / drinking water / Snacks etc. available outside mealtimes? What food/snacks are available after hours or when kitchen is closed? Where are the snacks located and how are they accessed? Are meals available for residents who arrive late? Give details.) Are meals available for new arrivals? Give details) Are packed lunches available for residents ravelling to Dublin on official business? Give details) If the inspection takes place during Ramadan this ection must be completed. What arrangements are in place to facilitate esidents observing a fast during Ramadan? FACILITIES FOR FEEDING BABIES Are the following available? Access to drinking water (for breastfeeding mothers	r own meals. Yes/No

	Although there is no room specifically set aside, babies can be fed in the residents' rooms, the doctor's room or the common rooms.
Where?	Yes No No
Is there a dedicated room provided?	Yes No No
Are these facilities available 24 hours a day	Yes No No
Microwave	Yes No 🔀
Bottle Warmer	
Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	Yes No

Are the following available to residents?	Vo. h				
computers with Internet access	Yes/No				
WIFI	Yes No				
DVD player	Yes No				
Computer Games	Yes No N				
Snooker Table	Yes No				
Pool Table	Yes No X				
Table Tennis Table	Yes No X				
Board Games	Yes No X				
Newspapers	Yes No No				
Books	Yes No X				
loys / games for children	Yes No No				
Other	Yes X No				
ive details of any other arrangement or other	Swings, slides, basketball court on the grounds				
omments:	the participate in the local and				
	clubs. There are a number of classes available				
	including art, swimming and zumba dance.				
	orchestra. There is a new gym on site. The				

TRANSPORT ARRANGEMENTS 14

Is there a bus service provided? (Yes/No):	Yes No
Where does the service go to? What is the frequency of the service? (List time table opposite)	Clonakilty to Cork Every Friday. Also, on the first Monday of each month, a service runs to the local Garda
	station for those residents who are required to sign on with GNIB.

Is there a specific TV system in place? (give details)	Yes No
An average, how many TV channels are provided to residents?	There are 7 free channels available to residents. Every room is cabled for Sky and it is open to the residents to purchase a Sky box
Are residents allowed to erect satellite dishes?	which provides 80-90 channels.

16 LAUNDRY FACILITIES (General Arrangements)

TO ENOUGH I MOLETILES (General Arrangeme			
Are Laundry facilities available in the centre? (Y/N)	Yes 🛛 No 🗌		
If No, what service is provided?			
Who launders towels and bedlinen?	The residents		
(e.g., residents, staff, other, etc)			
What procedures are in place for the exchange of towels and bed linen at the centre?	Bed linen changed every six months Pillows/Duvets changed every 12 months Towels changed every 12 months Cots and baby bed clothes provided when required.		
What procedures are in place for ironing boards and irons?	Residents can collect ironing boards from the manager's office.		
How is washing powder / tablets supplied?	Residents get these items in the shop as required.		
Are there specific arrangements for access to the	The laundry room is open between 06:30 and		
laundry (give details):	22:00. Residents can avail of the laundry room		
	any time during these hours. There are 7		
	washing m/c and 6 Dryers.		

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes No
What cleaning equipment is available to residents?	On arrival residents provided with dust pan and brush, bucket and mop and toilet brush.
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	On request from the manager's office
What arrangements are in place if rooms are not cleaned sufficiently by residents?	The manager will encourage the resident to clean the room. Cleaning staff will assist the resident, if necessary.

Section A- Administration / Communal areas

17 Have you seen the following?

	Location of display
Up to date House Rules	Office/Reception
Complaint Forms	Office
Accident/ Incident procedure	Office

HSE Breastfeeding Posters (if applicable)	Notice board in reception area
Designated Liaison Person details (Child Protection)	As above
Supervision of children notice	Notice boards in centre
Gym Notices (Child Safety – if applicable)	Residents advised verbally by manager that children are not allowed in the gym. Residents sign in for key from the office.
IOM Voluntary Return Posters	In reception area and manager's office

18 Staff Awareness

Did you see the RIA Code of Practice*?	
Are all staff aware of RIA Code & House Rules?	
How are staff made aware of RIA Code & House Rules?	
The manager brings these documents to the attention of n	ew staff on their arrival and
they are required to sign off on them.	
*A Code of Duration for	

^{*}A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE inspected monthly

<u>Date</u>	Inspected By (Company Name / Position)	Comments
07/03/2018	Manager	None
08/03/2018	Manager	None

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
07/03/2018	Manager	\boxtimes	None	n/a	Yes
08/03/2018	Manager		None	n/a	Yes
19/05/2017	O'Mahony Security and Fire Alarms	\boxtimes	Annual Service	Yes	Yes

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By	ОК	Defect	Remedial Action	Sign Off
	(Company Name / Position)			Taken (Y/N)	Y/N
25/08/17	MFS Munster Fire		½ year service	Yes	Yes
	& Safety				
13/02/2017	MFS Munster Fire	X	½ year Service	Yes	Yes
	& Safety				

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action	Sign Off Y/N
07/03/2018			none	Taken (Y/N) No	Yes
08/03/2018	Manager		none	No	Yes

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
01/12/2017 16:40	All staff 5 Adults and 7 children	13/13	5 Mins	Ok/ Pre school.
30/05/2017 14:30	4	7 children 10 Adults All Staff All evacuated	4 mins	ok

**Both numbers must be recorded.
Informed Manager time for full scale fire drill.

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
Manager, Assistant Manager, 2 x Kitchen Assistant, Pre-School Teacher, Security Guard, Chef	Fire Safety training	MFS Munster Fire Safety	1 day	05/06/20 14
Assistant Manager, 2 x Security Guards, 2 x Kitchen Assistants, Night Porter, Manager	Fire Safety / Fire Extinguisher and Evacuation Procedures	MFS Munster Fire Safety	Half day	08/04/2010

Suggested may be time for refresher course for staff and residents

19g FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the building?	Yes
Are all fire doors kept closed?	Yes
Comments:	

Administration Area:

Reception	n:						
Is the ar	ea generali	ly clean?				Yes 🛚	No
If no ple	ase give de	tails:			1000		
Visual Cl	<i>heck</i> : Have ⊠	you notice	d any issue	s requiring attenti	on?	Yes 🗌	No
			ting, notices	, décor, etc.)			
ii yes pie	ase detail:	. 190					
Educatio	n Room:						
	ea generall	y clean?	Yes / No	Yes			
If no plea	se give de	tails:					····
Visual Ch	eck: Have	you notice	d any issue	s requiring attention	on? Yes	No D	
(observe w	hether the ar	ea is colourfu	l, has sufficier	nt toys, changing areas			
Other co	mments : T	his room u	sed for hon	nework club			
		_			~		
PUBLIC TO		ents Only		ound Floor	ladies not		
	Number	Soap	Toilet	Hand Towels /	Hot	Sanita	ry Bins
Ladies:			Paper	Dryers	Water		7
Gents:	2					L	
GCIII.	cubicles						
	3					!	
	urinals						
	cleaning so e last time	chedule dis entry.	played?		Ye	s N	lo 🛚
			ment) Yes	s, area is clean, and	well maint	ained.	****
	ilities work				Ye		vo *
Visual Che	ck: Have	you noticed	any issues	requiring attentio			lo 🖂
If No, give							
****			*	***		4.	
	IAL DOOM	l . Cuarrad	Floor				
CIVIIVICIN	AL ROOM	1 : Ground	FIOOR		,		
General S	eating Are	а					
Is the seat	ing in good	d condition	?		Yes 🔀	No []
What is th	e area gen	erally used	for?		Watchin	ng TV, mee	tings
	rs etc mas	•			***************************************	.6,	tings
		D.16					
any other	comments	s? If yes ple	ease detail:				

FOOD SAFETY: Shop

Has the premises been inspected by an Environmental Health Officer? Yes

Were the points value of items clearly displayed: Yes

List of items:	Points Value:	
Tomato Ketchup	1.79 pts	
Basmati Rice	1.39pts	
Beef with Bone 500g	3.50pts	
Fruit/Fibre Cereal	2.40pts	
Chicken Breasts 3	Not displayed, will print out new la	abels for price.
Whole Chicken	3.19pts	
Lo fat Milk	1.79pts	

Bedrooms:

CLEANING (General Arrang	<u>(ements)</u>					
How often a	re bedrooms ins	pected?	twice	weekly [V	Veekly	X
Who cleans	the bedrooms?		Staff			dents	X
How often d	o staff clean the	bedrooms?	Week	ly	fort	nightly	
	-		Month	nly 🗌	Oth	ner	\boxtimes
	eaning materials						
	provided by mana	gement for	Yes	\boxtimes		No	
residents?							
What cleanir	ng equipment is a	vailable to	Duct	202 224 6			and be set to
residents?	'B equipment is t	ivaliable to	brush		rusn;	mops a	ind bucket,
What arrang	ements are in pla	ice if rooms	Manag	ger will end	ourag	e reside	nt to clean
are not clean	ed sufficiently by	residents?		Staff will p			
			necess				•
Ground Flo	or						
ROOM NUM	BER 102						
Room Profile	•	Roo	m Capac	ity:	Roo	m Occu	pancy:
Family		2			2		
TV	Ensuite	Shared Bath	room	Smoke A	larm	Fire	e Notice
				\boxtimes			\boxtimes
	Very Good	Adequate	Poo	or* 1	Veeds	urgent a	ttention *
Cleanliness							
	in working order			The state of the s	Vo [
If *, please giv	e details: Show	er cubicle need	s looking	g at.			
	•					70.00	
ROOM NUME							
Room Profile:		Roo	m Capaci	ity:	Roo	m Occup	ancy:
Family		4			3		
TV	Ensuite	Shared Bathr	oom	Smoke Ala	arm	Fire	Notice
				\boxtimes			
	Very Good	Adequate	Poo	or* N	leeds	urgent a	ttention *
Cleanliness							
	n working order?		Ye	s 🛛 N	0		
If *, please giv	e details:						

ROOM NUM	BER 104 Staf	f Room				· · · · · · · · · · · · · · · · · · ·	
Room Profile		ROOM	Roon	n Capa	city:	Ro	oom Occupancy:
Unoccupied	*****		1	. сара	City.	- 100	om occupancy.
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
						X	
	Very Goo	d Adec	quate	Po	or*	Need	s urgent attention *
Cleanliness							
	in working orde				′es 🔀	No	
If *, please g dryer availal	ive details: This ple.	room is us	ed as a	staff r	oom. Lo	ckers, w	ashing machine and
ROOM NUM	BER 106	****					
Room Profile	1.		Room	Capac	itv:	Ro	om Occupancy:
Family			4		,.	4	on occupancy.
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice
\boxtimes				1		\leq	
	Very Good	d Adeq	uate	Po	or *	Needs	urgent attention *
Cleanliness							
Is everything	in working orde	r?		Υ	es 🖂	No	
If *, please gi	ve details: Shov	ver cubicle	needs	cleanir	ng		
Is the area ge		m the ma	m bulle	uing a	na one	in cour	Yes No
	Have you notice						Yes No
lf vos places d	igns, hazards, ligh	ting, notices	, décor,	etc. Fi	rst Aid	Box Mis	ssing!
building this i	s a halal kitchen	ı .					residents in main
ROOM NUMB	ER 108						
Room Profile:			Room (Canaci	tv.	Roc	m Occupancy:
Family	4.4.		2	Cupaci	cy.	2	in Occupancy.
TV	Ensuite	Shared B		m	Smoke		Fire Notice
]		\times		
	Very Good	Adequ	ate	Poo	r*	Needs	urgent attention *
Cleanliness							
	n working order				es 🗌	No	\boxtimes
f *, please give	e details: ceiling	in bathroo	m need	ls pain	ting. Thi	s was no	ted on last
nspection also	! Shower cubic	le needs at	tention		_		-

ROOM NUM	IBER	109								
Room Profile	9:				Rooi	n Cap	acity:		Ro	om Occupancy:
Family					4				4	
TV		Ensuite	S	hared	Bathr	oom	Smo	ke Al	arm	Fire Notice
\boxtimes		\boxtimes						\boxtimes		\boxtimes
		Very Goo	d	Ade	quate	Р	oor*	N	leeds	urgent attention *
Cleanliness					\boxtimes					
Is everything							Yes 🛭	₫	No	
If *, please g	ive (details : Bat	hroon	n nee	eds to b	e clea	ned.			
ROOM NUM	BER	110		-		· · · · · · · · · · · · · · · · · · ·				
Room Profile					Roon	n Capa	city:		Roo	m Occupancy:
Family					2				2	
TV		Ensuite	Sh	ared	Bathro	om	Smok	e Ala	rm	Fire Notice
\boxtimes								X		3. X
		Very Good	d	Adeo	uate	Po	or *	N	eeds	urgent attention *
Cleanliness					△					
Is everything If *, please given			r?				Yes 🔀	<u> </u>	No	
CORRIDOR				mp.						
Is the area ge	nera	lly clean?					· · · · · · · · · · · · · · · · · · ·	Y	es	⊠ No □
If no please gi	ve d	etails:					- 1/-		***	
Visual Check:	Hav	e you notice	ed any	/ issu	es requ	iiring a	ttentior	1? Ye	es	□ No ⊠
If yes please d	etai	l:								
ROOM NUMB	ER	111								
Room Profile:					Room	Capac	ity:		Roor	n Occupancy:
Shared		1			2				2	
TV	1	Ensuite	Sha	ared [Bathro	om	Smoke	Alar	m	Fire Notice
		\boxtimes		L				\leq		
Cleanliness	-	Very Good	_ <i>F</i>	Adequ	uate	Po	or*	Ne	eds u	rgent attention *
Is everything in	ı wa	rking order	?				Yes	7	No*	
				wind	ow frai		-	last		ection also, Needs

ROOM NUM	IBER 112							
Room Profile	2:		Roon	n Capa	city:	R	oom O	ccupancy:
Family			4			4		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm		Fire Notice
						\boxtimes		\boxtimes
	Very Goo	d Ade	quate	Po	or *	Need	ds urge	nt attention *
Cleanliness			\boxtimes					
	in working orde				Yes [N	_	
If *, please g wyfi overhea	ive details: She	If over bed uffed into I	l overlo light fitt	aded a	ind new	shelf r	equired	l. Hard-line to
ROOM NUM	DED 444		, ,					
Room Profile			Doore	Canada				
Shared	•	w.	2	Capac	ity:			cupancy:
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm		om 116 also.
X	Z	Shareu	Datillo	OIII	SITIOK	e Alarm	-	Fire Notice
		1 0 1 -			L L	<u> </u>		
Cleanliness	Very Goo	d Adeq	luate	Рос	or *	Need	s urger	it attention *
	in working orde	r2			Yes 🔯	71 N	* [
If *, please gi		1:			163	☑ No)]
ROOM NUME	SER 115							
Room Profile:			Room	Capaci	itv:	Ro	om Occ	cupancy:
Shared			2	•		2		
TV	Ensuite	Shared	Bathroo	om	Smoke	Alarm	F	ire Notice
\boxtimes	\boxtimes				- Indeed	3		\boxtimes
	Very Good	l Adeq	uate	Poo	r*	Needs	urgen	t attention *
Cleanliness			1					
	n working order				es	No	\boxtimes	
If *, please giv	e details: Skyli	ght Board	loose: r	nay fal	1.			
20014111111				70				
ROOM NUMB	ER 116	Г						
Room Profile:			Room	Capaci	ty:		om Occ	upancy:
Family TV	Ensuite	Chared I	5 Dathus a		Const	5		
\boxtimes	Ensuite	Shared I	Bathroo	m	Smoke	Alarm	F	ire Notice
						7		\boxtimes
Classins	Very Good	Adequ	uate	Poo	r*	Needs	urgen	attention *
Cleanliness								
	working order	?		Y	es 🔀	No		
If *, please give	e details		- de					

ROOM NUM	BFR 117				
Room Profile		Roor	n Capacity:	Roy	om Occupancy:
Used as store	e room	2	Сарастсу.	0	on occupancy.
TV	Ensuite	Shared Bathro	oom Smol	ke Alarm	Fire Notice
	\boxtimes			X	X
	Very Goo	d Adequate	Poor *	Needs	urgent attention *
Cleanliness	Va., 466	Adequate	1001	iveeus	urgent attention
Is everything	in working orde	r?	Yes	No	
					all loose then can
be used for re	esidents	in being asea as s	100111, 30	cker ou w	an loose then can
STAIRWAY	From ground	to first floor			
is the area ge				Yes	⊠ No □
If no please gi	ve details:				
Visual Check:	Have you notic	ed any issues requ	uiring attentio	n? Yes	□ No ⊠
		hting, notices, décoi		103	
If yes please g					
					4
CORRIDOR					
Is the area ger	nerally clean?			Yes	No 🗍
If no please given	ve details:	754		4	
Visual Check:	Have you notice	ed any issues requ	iring attention	n? Yes	☐ No ⊠
If yes please de	etail:				4.6
ROOM NUMB	ER 229	- 450		-	
Room Profile:	LIX ZZ3	Poom	Capacity:	Door	~ 0
Family		2	capacity.	ROOI	n Occupancy:
TV	Ensuite	Shared Bathroo	om Smoke	Alarm	Fire Notice
				Alailii	rire Notice
*	Very Good	Adamieta			
Cleanliness	Very Good	Adequate	Poor *	Needs	urgent attention *
	working order	2			<u> </u>
	working order	ready for resider	Yes 🔀	No [
ii , piease give	details: Roo m	ready for resider	its		
DOONA NU :	- D - 200				
ROOM NUMBE	R 228		0- "		
Room Profile: Family		Room	Capacity:		n Occupancy:
TV	Ensuite	Shared Bathroo	uma Cara-l	4	P* 3
	Ensuite	Snared Bathroo	m Smoke	Alarm	Fire Notice
				7	\square
Cleanliness	Very Good	Adequate	Poor *	Needs u	rgent attention *
	working order		Ver		
a everyuning in	working order		Yes	No	\preceq
f * places =	details: Strong	nam Badak berilleri			

ROOM NUM	1BER	227										
Room Profile					Rooi	m Capa	acity:		Ro	om O	ccupancy	<i>.</i> ·
Family					2				2	0111 0	ccupancy	•
TV	1	Ensuite	T	Shared	d Bathr	oom	Smo	ke Ala		1	Fire Not	ice
\boxtimes	T	\boxtimes		77.4	П			X		+	X	
	1	Very (hoof	Ade	quate	D	oor*		lood	Lurgo	nt attent	*
Cleanliness		Very	1	Aue		F		IN	eeu	s urge	nt attent	ion *
Is everything	in w	orking o	rder	<u> </u>			Yes 🔀		No			
if *, please g			luei	1			res 🔼		NO	Щ_		
ii , piease g	ive u	etans.										
											-	
ROOM NUM		226										
Room Profile	:				Roon	n Capa	city:		Roo	om Oc	cupancy	
Family					2				2			
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	rm		Fire Noti	ce
	L,	\boxtimes			Ц			\boxtimes				
		Very G	ood	Adec	uate	Po	or *	N	eeds	urger	nt attenti	on *
Cleanliness										[
Is everything					***		Yes	-		\boxtimes		
If *, please gi	ve d	etails: B	athr	oom ceili	ing nee	ds to l	oe clean	ed ar	nd re	paint	ed.	
ROOM NUME	BER	225										
Room Profile:					Room	Capad	citv:		Roo	m Oc	cupancy:	
Family					4				3			
TV		Ensuite		Shared	Bathro	om	Smok	e Alaı	m	l i	Fire Notic	:e
\boxtimes		\boxtimes						XI			\square	
		Very G	pod	Adeq	uate	Po	or *	Ne	eds	urgen	t attention	on *
Cleanliness										ĪΓ		
Is everything i	n wo	orking or	der?				Yes 🛚		No			
If *, please giv	ve de	etails:										
- African Communication Commun		10.5										
ROOM NUMB	FR	224										
Room Profile:		AL AL			Room	Capac	ity		Pool	m Occ		
Shared					2	Capac	ity.		2	III OCC	cupancy:	
TV	F	nsuite		Shared		om	Smoke				ire Notic	
X		M	+	J.idi Cd		5111	SHIOKE		111			<u> </u>
		Very Go	od	Adeq	uate	Por	or *	No.	ads I	urgen	t attentic	n *
Cleanliness		X		/ Adeq			1	NE	eus I	uigeii		711
Is everything i	n wo	rking or	der?		1		res 🖂	B	No			
		010	i				163	- 1	40 <u> </u>			

ER 223						
ER 223		Danie	. Č	- * *		
1.4			1 Сара	city:		oom Occupancy:
Fit	Cl					
	Snared	Bathro	om	Smol	ke Alarm	Fire Notice
	1	Ш	1			
Very Goo	d Adec	uate	Po	or *	Need	Is urgent attention *
		≤				
	r?			Yes 🔀	☑ No	
e details:						
R 222						
	**	Room	Canad	rity:	Po	om Ossumanau
		/	Capac	Jrty.		om Occupancy:
Fnsuite	Shared	Rathro	om	Smok		Fire Notice
X	Silarea	Datinio	OIII	SIIIUK	e Alai III	Fire Notice
Very Good	Adea	uato	Po	or*	Nood	s urgent attention *
Very door			_ F0)	iveed	s urgent attention *
working order		7		Voc V	7 No.	
	•			162	1 140	
uetalis.						
R 221						
		Room	Capac	ity:	Roc	om Occupancy:
		2			2	
Ensuite	Shared I	Bathroo	om	Smoke	Alarm	Fire Notice
					X .	\boxtimes
Very Good	Adequ	ıate	Poc	or *	Needs	urgent attention *
					No 3	*
details: Show	er cubicle	needs a	attent	ion		
220						
		Room (Capaci	ty:	Roo	m Occupancy:
					2	
		3				
Ensuite	Shared B		m	Smoke	Alarm	Fire Notice
Ensuite	Shared B		m	Smoke	Alarm	Fire Notice
	Shared B	athroo	m Poo	Σ	Alarm	
		athroo		Σ	Alarm	
	Adequ	athroo	Poo	Σ	Alarm	urgent attention *
	Ensuite Very Good working order details: Ensuite Very Good working order Very Good working order Very Good working order Very Good working order	Ensuite Shared Very Good Adec working order? details: R 222 Ensuite Shared Very Good Adeq working order? details: R 221 Ensuite Shared is very Good Adequ working order? details: Shared is Very Good Adequ very Good Adequ	Room Z	Room Capa Z	Room Capacity: 2 Ensuite Shared Bathroom Smole	Room Capacity: Ro Z

Room Profile:									
			Roor	m Capa	acity:		Roc	m Occu	pancy:
Family			4				4		
TV	Ensuite	Shared	l Bathro	oom	Smo	ke Alar	rm	Fire	e Notice
	\boxtimes			711					
	Very Goo	d Adeo	quate	P	oor *	Ne	eds	urgent a	attention
Cleanliness			\leq						
s everything in	working orde	r?			Yes 🔀	1	VO.		
f *, please give	details:								
ROOM NUMBE	R 218	: Not ins	nected	mana	geruna	ble to	one	n tho do	
		. 1400 1113	pected	· IIIaiia	igei uiio	DIE to	ope	ii tile ac	or.
Room Profile:			Room	n Capa	city:		Roo	m Occup	ancy:
hared			2				2		
TV	Ensuite	Shared	Bathro	om	Smok	e Aları	m	Fire	Notice
\boxtimes									
	Very Good	d Adeq	uate	Pc	or *	Nee	eds	urgent a	ttention '
leanliness									
s everything in	working orde				Yes 🛚	1	lo		
OOM NUMBER		needs rep	painting	g.					
OOM NUMBER oom Profile: amily	R 217		Room	ı Capad	city:	F		n Occup	ancy:
OOM NUMBER oom Profile: amily TV		shared	Room	ı Capad			3		ancy:
OOM NUMBER oom Profile: amily	Ensuite	Shared	Room	ı Capad	Smok	3	3		
OOM NUMBER oom Profile: amily TV	R 217	Shared	Room 4 Bathro	om	Smok	a Alarn	n	Fire	
OOM NUMBER oom Profile: amily TV Signal Sig	Ensuite Very Good	Shared Adeq	Room 4 Bathro	om Po	Smok [or *	Alarn Nee	n eds u	Fire	Notice
ROOM NUMBER ROOM Profile: amily TV Company Ileanliness ROOM NUMBER	Ensuite Very Good working order	Shared Adeq	Room 4 Bathro	om Po	Smok	a Alarn	n eds u	Fire	Notice
ROOM NUMBER ROOM Profile: amily TV	Ensuite Very Good working order	Shared Adeq	Room 4 Bathro	om Po	Smok [or *	Alarn Nee	n eds u	Fire	Notice
OOM NUMBER oom Profile: amily TV	Ensuite Very Good Vorking order	Shared Adeq	Room 4 Bathro	om Po	Smok [or *	Alarn Nee	n eds u	Fire	Notice
ROOM NUMBER ROOM Profile: amily TV	Ensuite Very Good Vorking order	Shared Adeq	Room 4 Bathro uate	om Po	Smok or * Yes 🔀	Nee	ads u	Fire	Notice tention *
ROOM NUMBER ROOM Profile: amily TV	Ensuite Very Good working order details:	Shared Adequ	Room 4 Bathro uate Room 2	om Po	Smok or * Yes 🔀	Nee	an leds u	Fire	Notice tention *
OOM NUMBER oom Profile: amily TV	Ensuite Very Good Vorking order	Shared Adeq	Room 4 Bathro uate Room 2	om Po	Smok or * Yes X	Nee	octoon	Fire	Notice tention *
OOM NUMBER oom Profile: amily TV eanliness everything in v *, please give OOM NUMBER oom Profile: ared	Ensuite Very Good working order details:	Shared Adequ	Room 4 Bathro uate Room 2	om Po	Smok or * Yes X	Nee R	octoon	Fire	Notice tention *
OOM NUMBER oom Profile: amily TV eanliness everything in v *, please give OOM NUMBER oom Profile: ared TV	Ensuite Very Good working order details:	Shared Adequ	Room 4 Bathro uate Room 2 Bathroo	om Po	Smok or * Yes X	Nee N	eds u	Fire Occupa	Notice tention *
OOM NUMBER oom Profile: amily TV Leanliness everything in v *, please give OOM NUMBER oom Profile: hared TV	Ensuite Very Good working order details: Ensuite	Shared Shared E	Room 4 Bathro uate Room 2 Bathroo	om Po	Smoke	Nee N	eds u	Fire Occupa	Notice Itention * ancy:
leanliness severything in v *, please give OOM NUMBER oom Profile: hared TV	Ensuite Very Good working order details: 216 Ensuite Very Good	Shared Adequ Shared E Adequ	Room 4 Bathro uate Room 2 Bathroo	Om Poo	Smoke	Nee N	eds u	Fire Occupa	Notice Itention * ancy:

ROOM NUMBER 215		
Room Profile:	Room Capacity:	Room Occupancy:
Shared	2	2

TV	Ensuite	Shared	Bathro	om	Smok	e Alarm		Fire Notice	
\boxtimes		E.				\boxtimes		\boxtimes	
	Very Good	Ade	quate	Po	or *	Needs	urge	ent attention *	
Cleanliness	\boxtimes							П	
Is everything	in working order	.?			Yes	No	X		
If *, please gi	ve details: Bath	room ceil	ing nee	ds to k	e clear	ed of spic	ler n	ests. cleaned	
and painted.									
ROOM NUME									
Room Profile:		-	Room	Capac	ity:	Roc	m O	ccupancy:	
Family			4			3			
TV	Ensuite	Shared	Bathro	om		e Alarm	Fire Notice		
			Ш			\boxtimes		\boxtimes	
	Very Good	Adeq	uate	Po	or *	Needs	urge	nt attention *	
Cleanliness									
	n working order	?		1	Yes 🔀	No			
If *, please giv	e details:	Grouting	discolo	oured.					
ROOM NUMB	ER 212								
Room Profile:	300		Room	Capac	ity:	Roo	m Oc	ccupancy:	
Shared			2			2			
TV	Ensuite	Shared	Bathroo	om	Smoke	Alarm	Fire Notice		
Cl I	Very Good	Adeq	uate	Poc	or*	Needs	urge	nt attention *	
Cleanliness									
	working order?			Y	'es 🔀	No L			
If *, please give details:									
ROOM NUMBI	ER 211								
Room Profile:	-1/	Т	Room	Canaci	tve	Poor	n Oo	cupancy:	
Family			5	Capaci	cy.	3	11 00	cupancy:	
TV	Ensuite	Shared I		m	Smoke			Fire Notice	
X		- Critar ea l		-	Smoke			The Notice	
	Very Good	Adequ	late	Poo		3	ırger	nt attention *	
Cleanliness	, X		1	Г	1	110000	Г		
Is everything in	working order?	<u> </u>	1	Y	es 🖂	No*	П		
If *, please give									
., .									
		777			10000				

ROOM NUMBER 2	.10		
Room Profile:		Room Capacity:	Room Occupancy:

Comile							Τ_		
Family	T = :.		3		Т		2		
TV	Ensuite	Share	d Bathro	om	Smo	ke Al	arm	Fire Notice	e
						\boxtimes			
	Very Goo	od Adequate			oor *	N	leeds	urgent attentio	n *
Cleanliness			X						
Is everything	in working orde	r?			Yes	XI -	No		
If *, please g	ive details: Gro	ut discolo	ured						

ROOM NUMBER 208									
Family	•	· · · · · · · · · · · · · · · · · · ·	4	Capa	city.		A	om Occupancy:	
TV	Ensuite	Sharod	Bathro		C	len Ala	4	T =: N: ::	
	Liisuite	Silared	Datillo	OIII	21110	ke Ala	ırm	Fire Notice	!
			Ш			<u>X</u>			
	Very Good	Adec	quate	Po	or *	N	eeds	urgent attention	1 *
Cleanliness			\leq						
	in working order				Yes 🛭	3	No		
if *, please gi	ve details: Bath	room nee	ds to be	clear	ned and	pain	ted.		
						-			
			-						
ROOM NUME	ER 209 Currer	tly in use	as a sto	reroo	m				
Room Profile:		,	Room			Т	Roo	m Occupancy:	
7/11		***			,.		1100	in occupancy.	
TV	Ensuite	Shared	Bathroo	nm	Smok	e Ala	rm	Fire Notice	
		onarca		-	JIIION	- Alai	-	Fire Notice	
	Von Cood	Adaa			_ · •				
Cleanliness	Very Good	Adeq	uate	PO:	or *	Ne	eas	urgent attention	*
	n working order	!			Yes _		No*		
If *, please giv	e details:								
ROOM NUMB	ER 207		P-1411						
Room Profile: Room Capacity: Room Occupancy:									
Family 2 2									
TV	Ensuite	Shared	Bathroo	m	Smok	e Alar	m	Fire Notice	
			7	$\neg \uparrow$		X			
	Very Good	Adeq	uate	Poc	E		edsi	urgent attention	*
Cleanliness		X	1		7	.,,	243 (- Some determinal	
Is everything in working order? Yes No					M				
	e details: Both		mand						
, picase giv nutside walle	requires cleanin	a and re-	un anu i Sintina	patnr(om ce	uings	SHOW	ving mould on	
oursing walls,	outside walls, requires cleaning and repainting.								

ROOM NUM	BER 206			-			***		
Room Profile	•	******	Roon	n Capa	city:		Roc	om Oc	cupancy:
Family			2	-			2		
TV	Ensuite	Shared	d Bathroom Smoke			ke Ala	e Alarm		Fire Notice
\boxtimes						X			\boxtimes
	Very Good	Ade	quate	Po	or *	N	eeds	urgei	nt attention *
Cleanliness	\boxtimes		i –					Γ	
Is everything	in working order	?			Yes		No	X	
If *, please give details: Both sitting room and Bathroom ceilings showing mould on									
outside walls, requires cleaning and repainting. Talked to Sara re recommendation for									
protective co	protective coating for 3 rooms.								
								*	
ROOM NUME	ER 205								
Room Profile:			Room	Capa	city:		Roo	m Oc	cupancy:
Family			4				3		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	ſ	ire Notice
\boxtimes	\boxtimes					X			\boxtimes
	Very Good	Adeq	uate	Po	or *	Ne	eds	urgen	t attention *
Cleanliness									
Is everything i	n working order?				Yes 🗌		No	X	
If *, please giv	e details: Both s	itting ro	om and	Bathr	oom ce	ilings	shov	wing ı	nould on
	requires cleaning								
DOOR ALLINABI	FD 004							<u> </u>	
ROOM NUMB Room Profile:	ER 204								
				Capac	Capacity: Room Occupancy:				upancy:
Family TV	Ensuite	Chanad	2 Dothus	T	C 1		3		
	Ensuite	Shared	Bathrod	om	Smoke	Alar	m	F	ire Notice
			_		<u> </u>	<u> </u>			
Cleanliness	Very Good	Adeq	uate	Pod	or*	Ne	eds ı	ırgeni	attention *
	working order?				∕es ⊠		No [
it *, please give	e details: Bathro	om ceilir	ng need	ls atte	ntion.				
		-							
ROOM NUMBE	R 203								
Room Profile:	.N 203		Room	Canadi	t r			- 0	
Family			2	Capaci	ty.		2	OCC	upancy:
TV	Ensuite	Shared E	Rathroo	m	Smoke			—	un Blobies
	Zilsuite	Jilaieu		1111	Smoke	7	11	<u> </u>	re Notice
	Very Good	Adam.	uato T	Da	* 1	<u> </u>			
Cleanliness	very good	Adequ	iate	Poo	7	Nee	eas u	rgent	attention *
	working order?				J	B-1	- F		L
s everything in working order? f*, please give details:									
ii -, piease give	e uetalis:								
T TIMETE .									

ROOM NUM	BER 202								
Room Profile:				Room Capacity:				Room Occupancy:	
Family			4	T			3		
TV	Ensuite	Shared	Bathro	oom	om Smoke Ala		m	Fire Notice	
								\boxtimes	
	Very Good	Adeo	uate	Po	or *	Ne	eds	urgent attention *	
Cleanliness									
Is everything	in working order	· ?			Yes 🔀	1	No		
If *, please give details : sealer and grout discoloured.									
ROOM NUME Room Profile:			Doom		-14				
Shared				Capa	city:			m Occupancy:	
TV	Enquito	Chanad	2 Dothus		6 1		2		
	Ensuite	Snared	Shared Bathroom Smoke Ala			e Aları	m	Fire Notice	
						\boxtimes			
	Very Good	Adeq	uate	Po	or*	Nee	eds (urgent attention *	
Cleanliness									
Is everything in working order? Yes No									
If *, please giv	e details: Very	cluttered	room						

General Representations

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
If you were approached by any members of staff regarding general
issue s while in the centre please outline the details below:
If you were approached by any <u>other persons</u> regarding general issues while in the centre please outline the details below:
issues write in the centre please outline the details pelow:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not charged with certifying the centre is in compliance with all fire safety regulations. The manager agrees that the information provided above is correct.

Signed:	
Position:	
Date:	
*****	***********
Manager sh	nould be asked to sign this declaration.
This inspection, by a lare being complied w	RIA official, is primarily to examine how the terms of the Contract with in the centre.
The manager accepts the centre is in comp the information prov	that the person carrying out the inspection is not certifying that liance with all food safety regulations. The manager agrees that ided above is correct.
Signed:	
Position:	
Date:	

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

The manager accepts that the person carrying out the inspection is not charged with certifying the centre is in compliance with all fire safety regulations. The manager agrees that the information provided above is correct.

Signed:

Marian O Pregan

Position:

Date:

Manager should be asked to sign this declaration.

This inspection, by a RIA official, is primarily to examine how the terms of the Contract are being complied with in the centre.

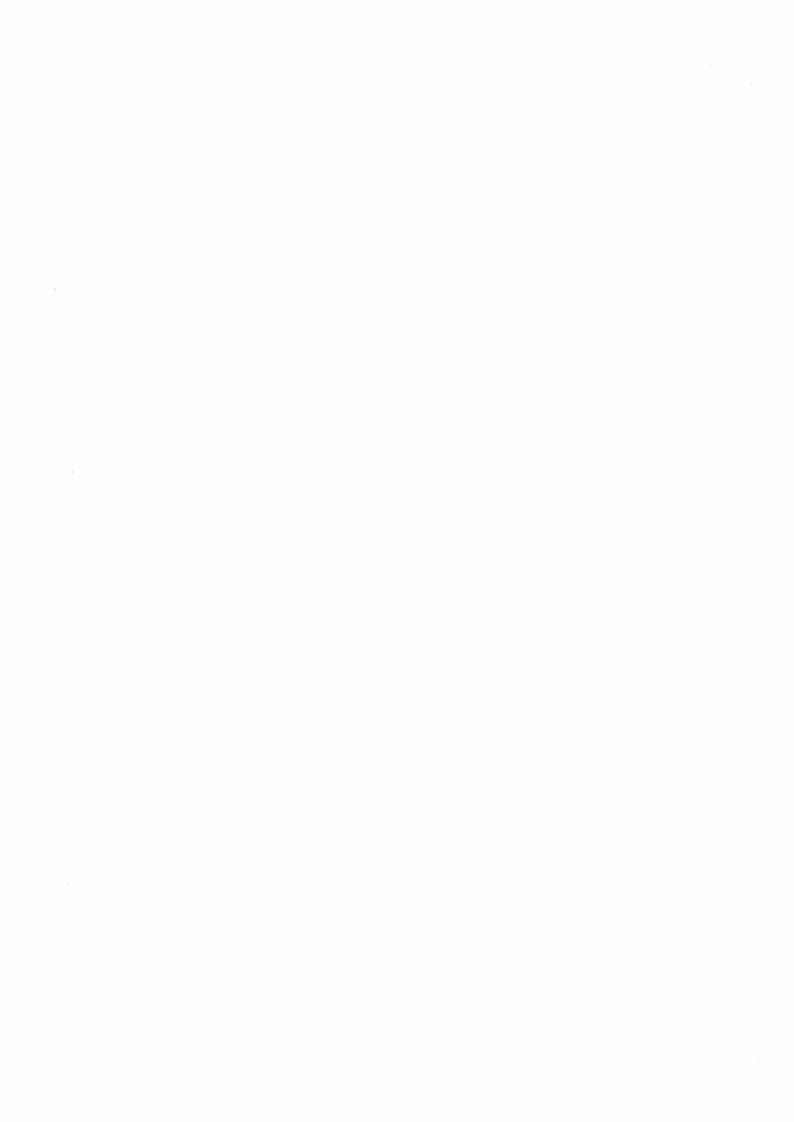
The manager accepts that the person carrying out the inspection is not certifying that the centre is in compliance with all food safety regulations. The manager agrees that the information provided above is correct.

Signed:

Position:

Marian O Regan Assistant Manager

Date:



Mr. Alan Hyde, D and A Ltd., C/O, P.D Mehigan and Co, 18 Crosses Green, South Bank, Cork.

18th April 2018

Dear Mr. Hyde,

The Reception and Integration Agency carried out an inspection at Clonakilty Lodge on 8th March 2018. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention during the course of the inspection and these are listed in the report.

Please reply in writing, on or before Friday 4th May 2018 outlining the steps you have taken/propose to take to address the issues raised.

Yours sincerely

Bernie Loughrey

Internal Inspection Unit

Reception and Integration Agency

Clonakilty Lodge Accommodation Centre

Dunmor Road Clonakilty. Co.Cork T-023 88 34466 F-023 88 33644 Clonakiltylodge1@gmail.com

11-06-2018

Dear Bernie Loughrey,

This is a summery what has been done since inspection on 8th March 2018.

Rooms

- 1. Room 102 Shower cubicle sorted
- 2. Room 106 Shower cubicle sorted
- 3. Room 108 Ceiling in the bathroom has been painted and shower has been cleaned, also all walls in the room has been painted
- 4. Small kitchen New first aid box has been replaced
- 5. Room 109 Bathroom has been painted and shower cleaned
- 6. Room 111 Window frame has been cleaned
- 7. Room 112 Wire has been removed and room fully painted. New residents
- 8. Room 115 Loose board has been screwed
- 9. Room 117 Room has been taken with new residents. Socket has been fixed
- 10. Room 228 New stronger lights fitted. Brand new double bed and mattres has been supplied to the family. Bathroom painted
- 11. Room 226 Ceiling in the bathroom has been painted
- 12. Room 221 Shower has been cleaned and items removed
- 13. Room 218 Resident did not open the door. Room will be painted
- 14. Room 215 Ceiling cleand and painted
- 15. Room 214 Grouting has been cleand but has to be replaced
- 16. Room 210 Grouing has been cleand
- 17. Room 208 Bathroom has been cleand and waiting to be painted
- 18. Room 207 Ceiling will be painted soon as resident will move
- 19. Room 206 Room and toilet has been painted
- 20. Room 204 Ceiling has been painted
- 21. Room 202 Grouting has been cleand but has to be replaced.
- 22. Room 201 New resident in the room. All perfect

Hope this section will be of satisfaction to you.

Your sincerely

Michael Plichta Clonakilty Lodge Manager

