#### 18-11-18

#### Attention: Marie Walker

Reception & Integration Agency.

In reply to inspection carried out at Ashbourne House by QTS on 15-09-18.

Fire Safety: Residents in room 14 got a verbal warning.

Bedrooms:

Gate lodge-Bathroom fitting changed.

Rooms 35a, 35B, 35C, 35D Mould removed.

Room 4. Room De-cluttered.

Room 27. Floor replaced, seal and bath taps replaced - sink unit and taps replaced.

Room 30. Roof repaired- ceiling removed and replaced.

Room 21. Roof replaced.

Room 20.Bathroom gutted and replaced with new floor, shower and fittings.

Room 23/24 Mould removed.

Please can the following be changed on report:

Public Health Nurse: Hilary Lane

EHO: Mairead Coughlan

There is a Human Trafficking Poster on display.

Indoor Facilities. We have Pool table, Air Hockey Table, Piano

Please do not hesitate to contact me if you have any queries on the above.		
Yours Sincerely,		
Martina Collins,		
Managar		

An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality



Áisneacht Fháilte agus Comhtháite Reception and Integration Agency

Mr. Alan Hyde Barlow Properties Ltd C/O P.D. Mehigan and Co 18 Crosses Green South Bank Cork

12<sup>th</sup> November, 2018

Dear Mr. Hyde,

QTS on behalf of the Reception and Integration Agency carried out an inspection at **Ashbourne House** on 15<sup>th</sup> September 2018. A copy of the report is enclosed for your attention. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

During the course of the inspection, a number of issues were highlighted and you are required to deal with any hazards or risks detailed in this report immediately.

Please reply in writing on or before 26<sup>th</sup> November 2018 outlining the steps you have taken/propose to take to address each of the issues raised.

Yours sincerely,

MUSBORCE

Marie Walker.

Reception and Integration Agency

ÁISINEACHT FHÁILTE AGUS COMHTHÁITE BOSCA OIFIG PHOIST 11487, BAILE ÁTHA CLIATH 2 RECEPTION AND INTEGRATION AGENCY, P.O. BOX 11487, DUBLIN2 T +353 1 4183200| www.RIA\_INBOX@JUSTICE.IE



# RIA

# Independent Inspection Report

Centre:	Ashbourne house
Inspector:	Emma Downey
Date of Inspection:	28/9/18
Time of Arrival & Departure:	15:00 to 17:00

# Part 1 General Information on Services

## Independent Inspection Report

Centre:

Ashbourne House, Cork

Date of Inspection: 28/9/18

1	CENTRE	DFTAILS
4.	CLIVIL	

1. CENTRE DETAILS		
Name and address of Centre	Ashbourne House, Glo	ounthaune, Co
	Cork	
Contractor	Alan Hyde and Tadhg	Murphy
Manager	Martina Collins	
Who deputises for manager in his/her	Give Job Title only	
absence?	Assistant Manager/Re	eceptionist
Telephone Number	021 4353837	
Current Contracted Capacity	95	
Current Occupancy (today)	93	
Current Centre Profile (e.g., singles, families etc.)	Families/single female	es
HSE Area	Southern Health Boar	·d
Public Health Nurse	Catherine lynch	
DSP / CWO name	Roseann Donovan	
Environmental Health Officer name	Karen Prendergast	
Local Fire Officer Name	F Murray	
Local Fire Station	Cork or Middleton	
Is the Centre certified by any Quality Manag	ement System Yes	No 🗌
(i.e. Q Mark, ISO)?:		
If yes, please give details: <b>EIQA</b>		
What was the date of the last certification		
Have you a copy of the Certification	Yes	□ No ⊠
2. Please provide a copy of the follo	wing	[ n ] ]
		Check List
Official Register As per instruction from RIA	at Kinsale Road, Register v	vas 🛮 🔀
viewed only Menu Cycle		
Staffing Lists as follows:  1. Full list of staff employed at the centre (indicating Names, Titles,		
Roles, etc.,)	muicating Names, mies,	
1000,000,		

2. Indicate who is on duty at time of inspection (today)

**3.** a separate list of Designated Liaison Persons (child protection)

#### **GENERAL SECURITY & EMERGENCY DETAILS** Yes X No Is 24 hour supervision provided? (Y/N)Give details of roster hours Is security provided by external company? (Y/N)Yes No If yes, give name of company: $\bowtie$ Does the centre have CCTV? (Y/N) Yes No Yes No Is a list of emergency numbers available in the Manager's office? Yes $\boxtimes$ No Does the list include the following numbers? (Y/N)Local Garda station 24 hr number Local hospital If no, give details: Local fire station **Duty Social Work Team** Out of hours GP Service RIA out of hours number $\boxtimes$ Are first aid kits available? (Y/N)Yes No Where and how many? Job title only (not name) of person responsible: Who is responsible for first aid restocking? Manager $\boxtimes$ Is there a defibrillator in the centre? Yes No How many staff been trained to use it? **HEATING ARRANGEMENTS** What type of heating is used in the centre? Oil and Storage Heater $\boxtimes$ Do residents have control of the heating in their own Yes No bedroom? If no, what arrangements are in place? 30% no timer and 70% timer What are the heating 'ON' times? 0600 to 1000 and 1800 to 1100 **HOUSE RULES** Are residents provided with a copy of the House Yes No Rules on arrival? How does centre management explain house rules On arrival and in following days to residents on arrival? ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries) Are residents issued with key for their bedroom?(Yes/No) Yes No Are residents issued with key for main door? (Yes/No) Yes No If no, give details Night porter In common areas and they sign in and Are there procedures to allow residents to receive

out

1000 to 2100

Common areas

visitors? (Give details)

Outline visiting times:

In what areas are visitors allowed in the centre?

Any other relevant information:	No
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	No
What toiletries are provided to residents on arrival?	Toothpaste, washing powder, soap, bathroom cleaner, toilet paper
What arrangements are in place to replenish these items?	Saturday and on request

7	ARRANGEMENT	S FOR MA	INTENANCE
,	MUUMIACILIAILIAI	3 FURIVIA	HAILMAHCL

Does the centre have a written procedure in place	Yes	$\boxtimes$	No	
for residents to report maintenance issues? (Yes/No)				
Is there a maintenance day book? (Yes/No)	Yes	$\boxtimes$	No	
Describe the maintenance procedure at the centre:				
Room check on a weekly basis by management last entry22/9/18				
. , .				

#### 8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's	Yes, and signed off
Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	Yes
adhere to the child protection policy?	
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	Reception
Are there notices on public display giving name and	Yes, Reception
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes last training 25/6/15
Are notices prominently displayed regarding parental	Yes, Reception
supervision of children? Where?	

#### 9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental	Yes No
Health Officer? (Yes/No)	
Date of last visit:	20/4/18

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

20 110111111011 / 0011002 201101120 / 0712	The state of the s
Are residents consulted regarding menu /	Yes
dietary requests? (Give details.)	
Provide details opposite:	Cheese, ham, tuna, jam, yoghurt, fruit
Which of the following are provided for school	and juice
children's packed lunches:	
<ul> <li>Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other?</li> </ul>	
<ul><li>Drinks? Juice? Water?</li></ul>	Please also provide details of the
Yogurt?	system for distribution of school
• Fruit?	lunches:
Other	Parents make lunches
Is infant formula kept out of public view?	Yes, in store room
What arrangements are in place for distribution	Weekly and on request
of infant formula?	

# 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when	Biscuits, , fruit and bread and butter
kitchen is closed?	
Where are the snacks located and how are they	Kitchen on request
accessed?	
Are meals available for residents who arrive late?	Yes No
(Give details.)	Containers provided for all residents
Are meals available for new arrivals?	Yes
(Give details)	
Are packed lunches available for residents	Yes No
travelling to Dublin on official business?	
(Give details)	
If the inspection takes place during Ramadan this	N/A
section <u>must</u> be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes No
/ for preparation of infant formula)	
Sterilisers	Yes No
Kettles	Yes No
Fridge (for bottles of EBM* / formula) *Expressed	Yes No
Breast Milk	
Bottle Warmer	Yes No 🖂
Microwave	Yes 🛛 No 🗌
Are these facilities available 24 hours a day	Yes 🛛 No 🗌
Is there a dedicated room provided?	Yes 🛛 No 🗌
Where?	Kitchenette area for residents

#### 13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No				
Computers with Internet access	Yes No				
WIFI	Yes No				
DVD player	Yes No				
Computer Games	Yes No				
Snooker Table	Yes No				
Pool Table	Yes No 🖂				
Table Tennis Table	Yes No 🖂				
Board Games	Yes No				
Newspapers	Yes No				
Books	Yes No				
Toys / games for children	Yes No				
Other	2 sewing machines				
Give details of any other arrangement or other	Gym, crèche, homework club, sewing				
comments:	classes				

1./	TDAN	CDODT	ADDAI	<b>NGEMENTS</b>
14	IKAN	SPUKI	AKKAI	MGEINIEINIS

Is there a bus service provided? (Yes/No):	Yes No
Where does the service go to?	Cork
What is the frequency of the service?	Twice per week Fri and Sat
(List time table opposite)	Transport organised on request

#### 15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Sky
An average, how many TV channels are provided to residents?	6 for those without sky
Are residents allowed to erect satellite	Yes, on request.
dishes?	

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No
If No, what service is provided?	
Who launders towels and bedlinen? (e.g., residents, staff, other, etc)	Residents or staff on request
What procedures are in place for the exchange of towels and bed linen at the centre?	Replaced when required, log kept
What procedures are in place for ironing boards and irons?	Reception
How is washing powder / tablets supplied?	Weekly on Saturday
Are there specific arrangements for access to the laundry (give details):	0700 to 2200

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes No 🗌
What cleaning equipment is available to residents?	Vacuum, bucket, brushes, mop and detergents
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	On request in reception
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Staff clean rooms

## Room by Room Inspection

Independent Inspection

Centre: Ashbourne House

Date of Inspection: 28/9/18

### **Section A- Administration / Communal areas**

17 Have you seen the following?

	Location of display
Up to date House Rules	Notice Board
Complaint Forms	Reception
Accident/ Incident procedure	Reception

HSE Breastfeeding Posters	Canteen	
(if applicable)		
Designated Liaison Person details	Reception	
(Child Protection)		
Supervision of children notice	Reception	
Gym Notices (Child Safety – if applicable)	On door to gym	
IOM Voluntary Return Posters	Canteen	

#### 18 Staff Awareness

Did you see the RIA Code of Practice*?	
Are all staff aware of RIA Code & House Rules?	
How are staff made aware of RIA Code & House Rules?	
Staff given code of practice and sign for it.	

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
17/9/18	Assistant Manager	
10/9/18	Assistant Manager	

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
17/9/18	Assistant Manager		None		Υ
10/9/18	Assistant Manager		None		Υ
7/8/18	Absolute Fire		none		Υ

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By	ОК	Defect	Remedial Action	Sign Off
Date	inspected by	OK	Defect		Jigii Oii
	(Company Name /			Taken (Y/N)	Y/N
	Position)				

17/9/18	Assistant	Υ
	Manager	
10/9/18	Assistant	Υ
	Manager	
25/1/18	Abel Fire	Y

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	ОК	Defect	Remedial	Sign Off
	(Company Name /	1		Action	Y/N
	Position)			Taken (Y/N)	
17/9/18	Assistant			No	Υ
	Manager				
10/9/18	Assistant			No	Υ
	Manager				

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
27/8/18	5	95/90	4 min	5 absent
19/1/18	5	92/83	3 mins	9 absent

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All staff	Fire safety	Able Fire	1 day	31/5/17

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points	Car Park
located?	
Are they marked?	yes
Are staff aware of locations?	yes
Comments:	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes	
Are there smoke alarms throughout the	Yes	
premises, inc bedrooms?		
Are all smoke alarms linked back to a	Yes	
central control panel?		
Are there designated 'Smoking' areas?	Yes	
Include locations	Exterior of building	
Comments:		

#### 19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Are fire evacuation instructions clearly	Yes
displayed in the centre?	
Are fire extinguishers clearly visible?	Yes
Is there emergency lighting system in	Yes
place?	
Comments:	

## **Administration Area:**

requiring atto	ention? Yes No
écor, etc.)	
	Location of display
	Reception
	Reception
	Managers office
: =	
	Not displayed
	not displayed
n): Dining a	area
	Yes No
continue ott	ention? Vos
equiring acc	ention? Yes No
Yes	
	ention? Yes No
	écor, etc.)

Other comments:								
DINING AREA:								
Please outline the	meal times:							
	From			То				
Breakfast	0700		-	1000				
Lunch	1300		_	1330				
Dinner	1745		-	1815				
Diffici	1743			1013				
Which is the main n	neal of the day:	Lunc	ch [	1	Dinr	er 🖂		
Is menu cycle availa		Yes		<del>-</del>	No			
7	"							
If no, give details of	f all menu options	on day of	inspe	ection	n:			
Breakfast		on day or						
Lunch								
Dinner								
Diffile					_			
Is menu cycle on dis	nlav?	_			Yes	M	No	
Does menu cycle co		one available	n2		Yes		No	-
				-	162		NO	
If no, ask manager f	or explanation and	provide det	alis:					
Mhigh magal was so	mplad2	Breakfast	1		Lune	sh 🗍	Din	ner 🖂
Which meal was sar Please describe the				bland				ilei 🖂
Hot, tasty- quality		was it not /	coia,	וומוונ	a / Spi	cy etc.)		
Hot, tasty- quality (	or rood was good							
Was there a vegeta	rian ontion?		Yes		$\nabla$	No		
(note salad and veg	•	ot	103	Ł		140	L	
considered as veget	<del></del>	O C						
Give details of this			Rice	. Veg	etable	es, sauc	re	
Were there ethnic			Yes			No		
Give details of this			Fish			110		
Was fresh foods ava			Yes	-	$\overline{\mathbf{x}}$	No		
(as per HSE Infant F			163	L		NO	نــا	
In your opinion, doe		annoarto	Yes	ľ	$\overline{\Box}$	No		
provide a good vari		appear to	163	k		NO	لـــا	
		12	Voc	Г	7	No	$\square$	
Did inspection take	nlace during Ramas	ranz						
Did inspection take			Yes f mea		Lside 4	_	al mealti	imes
If yes, please outline	e arrangements for		_		tside o	_	nal mealti	imes,
	e arrangements for		_		tside (	_	nal mealti	imes,
If yes, please outline (medical or other app	e arrangements for ointments, etc.):	provision o	f mea			of norm		imes,
If yes, please outling (medical or other app	e arrangements for ointments, etc.): ed seating or tables	provision o	f mea	ıls ou	Ye	of norm	No 🛚	imes,
If yes, please outling (medical or other app	e arrangements for ointments, etc.): ed seating or tables	provision o	f mea	ıls ou	Ye	of norm		imes,

### KITCHEN AREA: Food Safety Critical Requirements

#### **FOOD SAFETY**

Yes
20-4-18

Has a HACCP system been	yes
implemented?	
Who designed the HACCP system?	Chef
Who is responsible for reviewing the	Chef
system?	
How frequently is the system reviewed?	Annually

#### **HACCP Records:**

Pest Control: File in place, no activity last entry 18/8/18
Induction and Ongoing Staff Training: Yes
Time & Temperature Records:
Up to date. Records in place for today
Hygiene Audits: up to date
List of Approved Suppliers: At food intake area
Cleaning Schedules: in place an up to date
Procedures for accepting deliveries: At food intake area
General Comments: Clean food preparation and cooking areas.

#### **HACCP** and Kitchen Evaluation

#### General:

Is the kitchen commercial or domestic?	Commercial	
What equipment is in place? Stoves, fridges, freezers,		
In what condition is the equipment? Good condition		
Comments: Exterior doors open, fridge 5	C* ->	
Comments: Exterior doors open, mage se		

#### STRUCTURAL HYGIENE

#### Kitchen:

Is the refuse area suitably located?	yes	
Is the area tidy?	Yes	
Are all bins covered?	Yes	
Are signs displayed at all entrances in	Yes	
relation to access to kitchen for non		
kitchen staff?		
Are white coats, shoe covers and hats	Yes, provided for inspection	
available for non kitchen staff?		
Comment of the structural hygiene of the kitchen (i.e		
floors/walls/ceilings/doors/windows/work surfaces/ventilation, etc) All in good		
condition		
	·	
Are suitable hand washing and drying	Yes	
facilities provided?		
General Comments:		

#### Dry Goods:

Suitably equipped? Shelving/containers	Yes
etc	
Condition and suitability of facilities: clear	n condition
What evidence is there of stock rotation?	No out of date stock viewed

Refrigerated Storage:

What type of refrigerated storage is provided?	Meat and non meat fridges
Comment on the condition and suitability segregation	of the refrigerated storage: good
Are thermostats provided and in working order?	Yes
Are food items date stamped?	Yes
Are samples of dishes being kept?	Yes

#### Other:

Is there appropriate storage for cleaning	Yes
agents and chemicals?	

#### **OPERERATIONAL HYGIENE**

Do residents use the main kitchen?	no
Is that use supervised to ensure safe &	N/A
hygienic practices are observed?	
By whom is it supervised?	N/A

Is the correct equipment provided? e.g. colour coded chopping boards	
Yes	

Is the necessary holding equipment provided? e.g. bain maries, refridgerated	
units.	
Yes	

Condition and suitability of serving equipment and utensils:	
All ok	

What procedures are in place for unused/unserved food at the end of service?

Reused if possible.

Comments: Cooking and reheating record 27-9-18, goods in record 28-9-18, calibration record 28-9-18

#### STAFF FACILITIES AND HYGIENE

Are designated staff facilities provided?	Yes
What facilities are in place?	Changing area, separate toilets, hand
	washing facilities

Are all areas clean and well maintained?	yes
Are suitable hand washing & drying	yes
facilities provided?	
Is storage provided for personal	yes
belongings?	
Are showers provided? <i>Indicate</i>	no
cleanliness & suitability	

Is a designated area provided for staff	no
breaks? If yes, is it clean/suitable/well	
maintained.	
If no, outline arrangements for breaks	

Are uniforms provided for:	
Kitchen Staff?	Yes
Serving Staff?	Yes

Are uniforms clean and in good	Yes
condition? (to include	
caps/hairnets/closed heel/toe shoes etc)	
Is personal grooming satisfactory?	Yes
Are safe habits practiced?	Yes
General Comments on staff facilities: Clea	on facilities and staff

23 PU	JBLIC TOIL	.ET (State	Location):	Ground flo	or	
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Unisex:						
Ladies:	1					
Gents:	1					
Is there a	cleaning s	chedule di	splayed?		-	Yes No
	ne last time					
is the are	a clean? (p	rovide cor	nment) Yes			
Are all fa	cilities worl	king?				Yes No *
Visual Ch	eck: Have	you notice	d any issues	requiring attent	ion?	Yes* No
If No. give	e details: ı	no issues				
11 140, 614	e actairs.	10 133463				
4 CC Storage a				ion): Opposite		
Is the wa	Ikway thro	ugh the ar	ea clear?		Yes [	⊠ No □
	xit signs cle	_			Yes	No 🗌
	Seating Are	pr 7	_			
Is the sea	iting in goo	d conditio	n?		Yes [	∑ No ∐
What is t	he area ger	nerally use	d for? Se	ating	Yes [	No
Compute	er room: N/	′Δ				
=	ea generally				Yes	□ No □
	-		ed any issues	requiring attent	ion? Yes	No 🗵
If yes ple	ase detail:					
Any other	er commen	<b>ts?</b> If yes p	lease detail:			
	R GROUN		LITIES			
lease ra	te the folk	owing:				
			Very Good	Adequate	Poor*	Needs urgent attention*
Condition	of exterior	of				
centre					L	<u></u>

	Very Good	Adequate	Poor*	Needs urgent attention*
Condition of exterior of centre				
Paintwork of the centre				

ers
No 🗌
No 🖂
No 🗍
No 🖂
No 🛚

### **Bedrooms:**

**CLEANING (General Arrangements)** Weekly How often are bedrooms inspected? twice weekly Residents Who cleans the bedrooms? Staff How often do staff clean the bedrooms? Weekly fortnightly Other Monthly Are there cleaning materials and equipment provided by management for X No [ Yes residents? Toilet and general cleaning fluids, buckets, What cleaning equipment is available to mops and brushes residents? What arrangements are in place if rooms Staff will clean are not cleaned sufficiently by residents? ROOM NUMBER 1 Room Capacity: Room Profile: Room Occupancy: **Family** Fire Notice TV Ensuite Shared Bathroom Smoke Alarm X  $\boxtimes$ XXNeeds urgent attention \* Adequate Poor \* Very Good Cleanliness No \* Yes 🔀 Is everything in working order? If \*, please give details: **ROOM NUMBER** 2 Room Occupancy: Room Profile: Room Capacity: **Family** Fire Notice Ensuite Shared Bathroom Smoke Alarm TV X  $\boxtimes$ X  $\square$ Needs urgent attention \* Adequate Poor \* Very Good Cleanliness No \* Is everything in working order? Yes 🔀 If \*, please give details:

ROOM NUMI	BER 3						
Room Profile:	:			Capa	city:	1	om Occupancy:
Family			4			4	1
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
$\boxtimes$						$\times$	
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *
Cleanliness				. [			
Is everything	in working order	?		Υ	'es 🖂	No *	
If *, please gi	ve details:						
ROOM NUMI	RED /						
Room Profile:			Room	Capa	rity:	Ro	om Occupancy:
Family	•		2	Сара		2	om o coapanoy.
TV	Ensuite	Shared		om	Smok	e Alarm	Fire Notice
		2110100			5,,,,		N 2 1 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
						$\leq$	
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *
Cleanliness							
Is everything	in working order	?		١	'es 🖂	No *	
			Room	і Сара	city:	Roo	om Occupancy:
Room Profile:			Room	і Сара	city:	Roo	om Occupancy:
ROOM NUMI Room Profile Family TV		Shared	4				om Occupancy:
Room Profile: Family	:	Shared	4			3	
Room Profile: Family	Ensuite		4 Bathro	om		3 e Alarm	Fire Notice
Room Profile: Family	:	Shared	4 Bathro	om	Smok [	3 e Alarm	Fire Notice
Room Profile: Family TV  Cleanliness	Ensuite	Adeq	4 Bathro	om	Smok [	3 e Alarm	Fire Notice
Room Profile: Family  TV  Cleanliness Is everything	Ensuite  Very Good  in working order	Adeq	4 Bathro	om	Smok	a Alarm	Fire Notice
Room Profile: Family TV  Cleanliness	Ensuite  Very Good  in working order  ive details:	Adeq	4 Bathro	om	Smok	a Alarm	Fire Notice
Room Profile: Family TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working order ive details:	Adeq	4 Bathro uate	om	Smok por * Yes	Needs Nc	Fire Notice
Room Profile: Family  TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working order ive details:	Adeq	4 Bathro uate Room 3	Pc [	Smok  por *  Yes  city:	Needs No Ro	Fire Notice  surgent attention *  *  om Occupancy:
Room Profile: Family  TV  Cleanliness Is everything If *, please gi	Ensuite  Very Good  in working order ive details:	Adeq	4 Bathro uate Room 3	Pc [	Smok  por *  Yes  city:	Needs No	Fire Notice
Room Profile: Family TV  Cleanliness Is everything If *, please gi  ROOM NUMI Room Profile	Ensuite  Very Good  in working order ive details:  BER 6 : Family	Adeq	4 Bathro uate Room 3	Pc [	Smok  por *  Yes  city:	Needs No Ro	Fire Notice  surgent attention  *  om Occupancy:
Room Profile: Family TV  Cleanliness Is everything If *, please gi  ROOM NUMI Room Profile  TV	Ensuite  Very Good  in working order  ive details:  BER 6 : Family  Ensuite	Adeq ?	4 Bathro uate Room 3	Pc [	Smok  por *  Yes  city:	Needs No Ro A a Alarm	Fire Notice  surgent attention *  *  om Occupancy:
Room Profile: Family  TV  Cleanliness Is everything If *, please gi  ROOM NUMI Room Profile  TV  Cleanliness	Ensuite  Very Good  in working order  ive details:  BER 6 : Family  Ensuite  Very Good	Adeq ? Shared	Room Bathro Bathro	Pc [	Smok  por *  Yes  Smok	Ro 4 e Alarm	Fire Notice  surgent attention  *  om Occupancy:  Fire Notice  surgent attention
Room Profile: Family  TV  Cleanliness Is everything If *, please gi  ROOM NUMI Room Profile  TV  Cleanliness	Ensuite  Very Good  in working order  ive details:  BER 6 : Family  Ensuite  Very Good  Very Good  in working order	Adeq ? Shared	Room Bathro Bathro	Pc [	Smok  por *  Yes  City:	Needs No Ro A a Alarm	Fire Notice  surgent attention  *  om Occupancy:  Fire Notice  surgent attention

ROOM NUMI	BER 7 and 8 into	erconnected				
Room Profile	•	Roor	n Capa	city:	Roo	m Occupancy:
Family		5			5	
TV	Ensuite	Shared Bathr	oom	Smok	e Alarm	Fire Notice
					$\boxtimes$	
	Very Good	Adequate	Po	or *	Needs	urgent attention *
Cleanliness						
Is everything	in working order	-?		Yes 🛭	No*	k
If *, please gi	ve details:					
ROOM NUMI	BER 9 and 10 In	terconnected				
Room Profile	:	Rooi	n Capa	city:	Roo	m Occupancy:
Family		4	•		4	
TV	Ensuite	Shared Bathr	oom	Smok	e Alarm	Fire Notice
	Very Good	I Adequate	Po	or *	Needs	urgent attention *
Cleanliness _						
ROOM NUM	DED 11					
Room Profile		Root	n Capa	city:	Roo	m Occupancy:
Family	•	2	псара	city.	2	in occupancy.
TV	Ensuite	Shared Bathr	oom	Smok	e Alarm	Fire Notice
					$\boxtimes$	
	Very Good	l Adequate	Po	or *	Needs	urgent attention *
Cleanliness			İ			
Is everything	in working order	·?		Yes	No'	*
If *, please gi	ve details:					
ROOM NUM						
Room Profile	<u>:</u>		m Capa	city:		om Occupancy:
Family TV	Ensuite	Shared Bathr	oom	Smok	e Alarm	Fire Notice
	Very Good	Adequate	Po	or *	Needs	urgent attention *
Cleanliness	1  ×1				1	

la overmething	in montine and a		Yes 🔀	No*				
	in working order	7	res 🔀	7 140.				
If *, please gi	ve details:							
-								
ROOM NUMI	BER 13							
Room Profile	•	Room C	apacity:	Rooi	m Occupancy:			
Single		1		2				
TV	Ensuite	Shared Bathroor	n Smoke	e Alarm	Fire Notice			
	Very Good	Adequate	Poor *	Needs	urgent attention *			
Cleanliness								
Is everything	in working order	?	Yes	No*				
If *, please gi								
7.								
DOOM NUMBER	DED 14							
ROOM NUMI		Poom C	anacituu	Poor	m Occupancy:			
		2	apacity:	2	Room Occupancy:			
Family TV	Ensuite	Shared Bathroor	n Cmake	e Alarm	Fire Notice			
1 V	Effsuite	Shared Bathroon	II SIIIOKE	Alailii	rite Notice			
$\boxtimes$				$\leq$	$\boxtimes$			
_	Very Good	Adequate	Poor *	Needs	urgent attention *			
Cleanliness								
Is everything	in working order	?	Yes	No*				
If *, please gi	ve details: smol	ke alarm covered						
ROOM NUMI	RED 15							
		Room C	apacity:	Roo	m Occupancy:			
Room Protile								
Room Profile		_						
Room Profile Family TV	Ensuite	Shared Bathroor	n Smoke	e Alarm	Fire Notice			
Family	Ensuite	Shared Bathroon	n Smoke	e Alarm	Fire Notice			
Family								
Family TV	Ensuite  Very Good		Poor *		Fire Notice			
TV  Cleanliness	Very Good	Adequate	Poor *	Needs	urgent attention *			
Family TV  Cleanliness	Very Good in working order	Adequate		Needs	urgent attention *			

ROOM NUMI							
Room Profile	<u>:</u>			Capa	city:		m Occupancy:
Single			1			1	
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
$\boxtimes$						$\times$	
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *
Cleanliness							
	in working order	. <u>;</u>			Yes 🛭	No <sup>1</sup>	*
If *, please gi	ve details:						
ROOM NUMI	BER 17						
Room Profile:	:		Room	Сара	city:	Roc	om Occupancy:
Family			3			3	
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
						$\boxtimes$	
Cleanliness	Very Good	Adeq	uate	Pc	or *	Needs	urgent attention *
Is everything	in working order	·?			Yes D	No	* 🗍
ROOM NUMI							
Room Profile			Î	n Capa	city:		om Occupancy:
Family	1		2			2	Fire Markins
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
$\boxtimes$						$\boxtimes$	
	Very Good	Adeq	uate	Pc	or*	Needs	urgent attention *
Cleanliness							
Is everything	in working order	?			Yes	No	*
If *, please gi	ve details:						<u>,                                      </u>
ROOM NUM	BER 19						
Room Profile			Room	n Capa	city:	Roc	om Occupancy:
Family			2			2	
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
						$\boxtimes$	
	Very Good	l Adec	uate	Po	oor *	Needs	urgent attention *
Cleanliness			1				

Is everything	in working order	·7			Yes	$\boxtimes$	No*		
If *, please gi		•			100		110		
ii , picase gi	ve actans.								
ROOM NUME							_		
Room Profile:	;			Capa	city:			m Occ	upancy:
Family	I		4				4		
TV	Ensuite	Shared	Bathro	om	Smo	ke Ala	rm	F	ire Notice
·	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent	t attention *
Cleanliness									
Is everything	in working order				No*				
If *, please gi complained	ve details: floor	boards ne	eed rep	lacing	beside	e bath	· resi	ident l	has
DOONA NUINA	DED 24						_		
ROOM NUME		_	D = =	C			D	0	
Room Profile:	<u> </u>		Room Capacity:				Room Occupancy:		
Family	F 11.	Shared Bathroom Smoke A			l. a. Alla	3		ius Maties	
TV	Ensuite	Snared	Bathroom Smoke A		ке Аіа	Alailii Tire Notice		ire Notice	
	Very Good	Adeq	uate Poor *		Ne	Needs urgent at		t attention *	
Cleanliness									
Is everything	in working order	.5			No*	Х			
If *, please gi	ve details: roof	leaking. R	esident	t has c	ompla	ined			
DOOR AULINA	DED 22 C								
ROOM NUME Room Profile:	• •		Doom	Cana	city	1	Poo	m 000	upancy:
	•		0	Сара	city:		0	III OCC	ирансу.
<b>Family</b> TV	Ensuite	Shared	1 -	om	Sma	ke Ala			ire Notice
I V	Elisuite	Silaieu		OIII	31110		1111		TE NOUCE
						$\boxtimes$			
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgen	t attention *
Cleanliness									
Is everything	in working order	?			Yes		No*		
If *, please gi	ve details:								

ROOM NUMI			-		••			
Room Profile			Room	Capa	city:		m Occupancy:	_
Family			2			2		
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notic	:e
	Very Good	Adeq	uate	Po	or *	Needs	urgent attentio	on *
Cleanliness				[				
Is everything	in working orde	.5			Yes			
If *, please gi	ve details: dam	p in bathro	oom					
ROOM NUMI	BER 24							
Room Profile			Room	Capa	city:	Roo	m Occupancy:	
Family			2			2		
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notio	ce
						$\overline{\mathbf{X}}$		
	Very Good	l Adeq	uate	Po	or*	Needs	urgent attention	on *
Cleanliness								
Is everything	in working order	.}			Yes			
ir , piease gi	ve details: mou	id in baum	OOM					
ROOM NUM	BER 25							
Room Profile	<b>.</b>		Room	Capa	city:	Roc	m Occupancy:	٠.
Family			4			4		
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notic	ce
	$\boxtimes$					$\times$		
	Very Good	Adeo	uate	Po	or *	Needs	urgent attention	on *
Cleanliness								
Is everything	in working orde	r?			Yes	No,	k	
If *, please gi								
ROOM NUM	BER 26							
Room Profile			Room	Capa	city:	Roc	om Occupancy:	
Family	•		4	Capa	CILY.	4	Occupancy.	
TV	Ensuite	Shared		om	Smok	e Alarm	Fire Notic	ce
						$\boxtimes$		
	Very Good	l Δdec	uate	Pr	or *	Needs	urgent attenti	 on *
Cleanliness	Ter <b>, y</b> 2300	7,420						

Is everything	in working order	?	Yes	☐ No*		
If *, please gi	ve details:					
ROOM NUME	3ER 27					
Room Profile:		Room	Capacity:	Roo	m Occupancy:	
Family		6		6		
TV	Ensuite	Shared Bathroo	m Smok	e Alarm	Fire Notice	
				$\boxtimes$		
	Very Good	Adequate	Poor *	Needs	urgent attention *	
Cleanliness						
Is everything	in working order	No* X				
If *, please gi	ve details: floor	in bathroom win	dow sagging,	seal arou	nd bath broken,	
tap leaking.						
					·	
ROOM NUME	3FR 30.31.32 an	d 37 (one family	occupy these	rooms)		
Room Profile:			Capacity:		m Occupancy:	
Family		6		6	,	
TV	Ensuite	Shared Bathroo	Bathroom Smoke A		Fire Notice	
				$\boxtimes$		
	Very Good	Adequate	Poor* N		urgent attention *	
Cleanliness						
Is everything	in working order	?	Yes	No*		
If *, please giv	ve details: ceilin	g breaking and sa	gging			
ROOM NUME	35a 35a					
Room Profile:		Room	Capacity:	Roo	m Occupancy:	
vacant		2		0		
TV	Ensuite	Shared Bathroo	om Smok	e Alarm	Fire Notice	
	$\boxtimes$			$\boxtimes$		
			Poor *	Needs	urgent attention *	
Cleanliness	Very Good	Adequate		1.000.0		
	Very Good  in working order		Yes	No*		

ROOM NUMI	BER 35b						
Room Profile:		Roo	om Capa	city:	Roo	m Occupancy:	
vacant		4	4		0	0	
TV	Ensuite	Shared Bathroom		Smoke Alarm		Fire Notice	
	Very Good	Adequate	Pc	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working order	?			No*	$\boxtimes$	
If *, please gi	ve details: Mou	ld in bathroon	1				
ROOM NUMI	BER 35c						
Room Profile:		Roo	om Capa	city:	Roo	m Occupancy:	
vacant		2	-	,	2	,	
TV	Ensuite	Shared Bath	room	Smok	e Alarm	Fire Notice	
	$\boxtimes$						
	Very Good	Adequate	Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working order	?		Yes [	⊠ No*		
ROOM NUMI	BFR 35d						
Room Profile		Ro	om Capa	city:	Roo	m Occupancy:	
vacant		2	•		2	• = •	
TV	Ensuite	Shared Bath	room	Smok	e Alarm	Fire Notice	
	Very Good	Adequate	Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working order	·?		Yes [	No*	:	
If *, please gi	ve details: Mou	ld in bathroon	1				
ROOM NUM						0	
Room Profile	<u> </u>		om Capa	city:		m Occupancy:	
Family TV	Ensuite	Shared Bath	room	Smol	ke Alarm	Fire Notice	
			_		<b>N</b> 7		
					$\boxtimes$		

Cleanliness							
Is everything	in working order	·?		Yes 🖂	No*	*	
If *, please gi	ve details:						
ROOM NUME	BER Gate Lodge						
Room Profile:			Room Capacity:		Roo	Room Occupancy:	
Family			3	1	3	_	
TV	Ensuite	Shared	Bathroom Smoke Ala		Alarm	Fire Notice	
$\boxtimes$							
	Very Good	Adeq	uate Po	oor *	Needs	urgent attention *	
Cleanliness	s 🔲 [						
Is everything in working order? Yes No*							
If *, please give details: bulb exposed in bathroom.							
Use this space for any comments or other information not covered in this form:							

### **General Representations**

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
N
If you were approached by any members of staff regarding general issues while in the centre please outline the details below:
N/A
If you were approached by any other persons regarding general
issues while in the centre please outline the details below:
N/A

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

#### **Summary Sheet**

Name of Centre:		Ashbourne House		
Address:		Glounthaune, Co Cork		
Proprietor:				
Manager:		Alan Hyde and Tadhg Murphy		
Contact Name:		Martina Collins		
Capacity Per MOA (Current		95 (93)		
Occupancy):				
Date of	28/9/18	Commence of the second of the		
Inspection:				

Fire Safety:

Room 14 smoke alarm covered

Food Safety:

No Issues

Bedrooms:

Gate Lodge – bulb exposed in bathroom

Rooms 35a, 35b, 35c &35d all have mould in bathrooms

Room 4 is cluttered with resident belongings

Room 27 floor in bathroom window sagging, seal around bath broken, tap leaking.

Room 30 Ceiling is sagging

Room 21 Roof leaking

Room 20 Floor boards in bathroom need replacing

Rooms 23 & 24 Mould in bathroom

Other issues: