



User Manual for the Export Certification System (Plant & Horticulture)

An Roinn Talamhaíochta, Bia agus Mara Department of Agriculture, Food and the Marine Backweston Campus Celbridge Co. Kildare

Phone: 01 5058885 Fax: 01 6275991

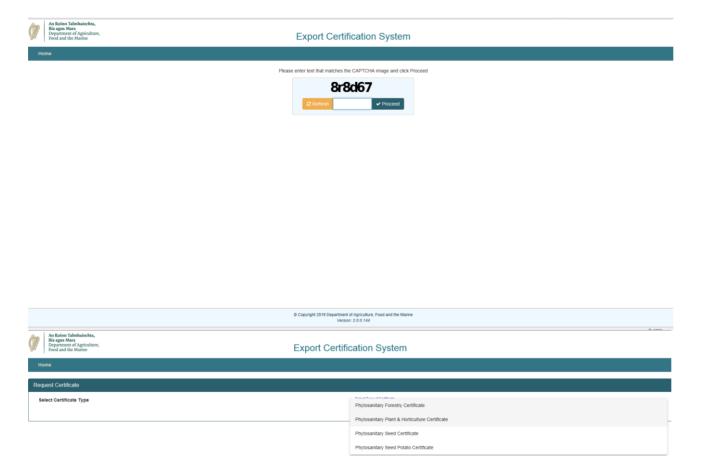
Email: plantandpests@agriculture.gov.ie





Registered applicants accessing ECS

- Applicant to click on the link provided on the Registration and Procedures for Export webpage which will open the *Export Certification System* front screen.
- Enter the text that matches a CAPTCHA image and click on *Proceed* to continue; and the *Request* Certificate screen will display the Certificate Type which is being applied for from the list of dropdown options.



• Under Select Certificate Type, the applicant must select "Phytosanitary Plant & Horticulture Certificate" which will display the fields relevant to the type of Certificate being requested.

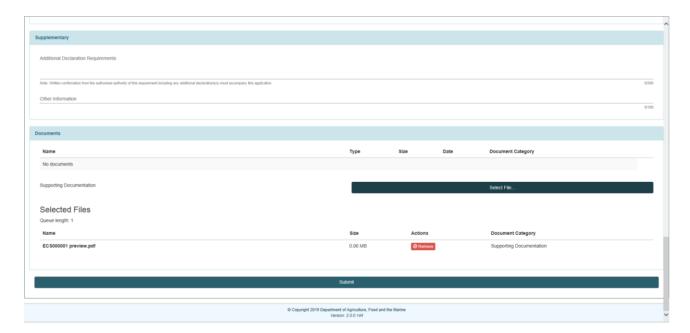
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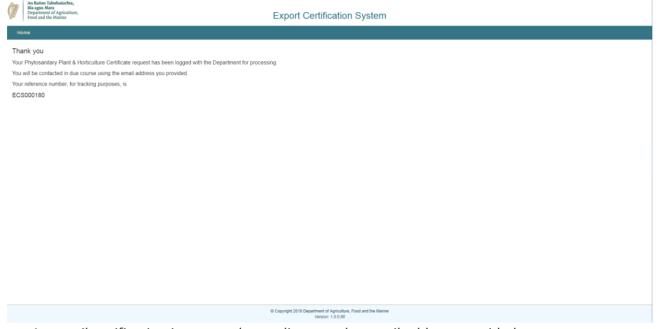
When the applicant has entered/selected all the required details on the screen (mandatory fields are indicated with an * and must be completed), they click on Submit to submit the request for processing.
 Note: prior to clicking on Submit, the user may also upload any documents to support the application.







- If all is in order, a message is displayed to the user:
 - > informing the applicant that the request has been logged with the Department for processing;
 - informing the applicant that they will be contacted in due course using the email address provided/retrieved;
 - advising the applicant of the reference number for tracking purposes (e.g. ECS000180).



- An email notification is sent to the applicant at the email address provided:
 - stating that the application has been received;
 - quoting the reference number of the request and the Certificate type;
 - informing them to email the relevant area for any queries (with the commodity-relevant contact email address provided in the body of the email).

Example of email content:

Subject: Your application has been received

Thank you

Your application has been received.

Ref: ECS000180 Phytosanitary Plant & Horticulture Certificate

Please email the relevant area for any queries you may have: plantimports@agriculture.gov.ie

