

Steering Group to assist the Department of Health in its development of a national policy on adult safeguarding in the health sector

### **Note of Meeting**

Date	9 Oct 2019 (Meeting 5)	
Location	Department of Health (DOH), Miesian Plaza, Dublin 2	
Chair	Dr Kathleen MacLellan, DOH	
Members in	Mr Deaglán Ó Briain, Department of Justice and Equality (DJE)	
Attendance	Mr Niall Redmond, Services for Older People (DoH)	
	Mr Pat Benson, Public interest representative	
	Ms Cornelia Stuart, Asst National Director, Quality Assurance & Verification, HSE	
	Ms Gráinne Morrissey, Department of Children & Youth Affairs (DCYA)	
	Ms Ginny Hanrahan, CEO, CORU, Health and Social Care Regulatory Forum	
	Mr James Gorman, General Manager, Patients' Private Property Accounts Central	
	Unit, HSE	
	Mr Tim Hanly, General Manager, National Safeguarding Office (NSO), HSE	
	Ms Gráinne Griffin, Citizens Information Board (CIB), Public interest representative	
	Mr Finbarr Colfer, Deputy Chief Inspector, HIQA (alternate for Ms M Dunnion)	
Apologies	Dr Colette Bonner, Office of the Chief Medical Officer (DoH)	
	Ms Mary Dunnion, Chief Inspector, Health Information & Quality Authority (HIQA) Ms	
	Rosemary Smyth, Mental Health Commission (MHC)	
	Superintendent Kevin Daly, Community Policing Bureau, An Garda Síochána (AGS), Mr	
	JP Nolan, Head of Quality & Patient Safety Community Operations, HSE	
	Ms Margaret Brennan, Head of Quality & Patient Safety, Acute Operations, HSE	
Secretariat	Mr Conor Foy (Secretary), Services for Older People (DoH)	
	Mr Cormac Fitzgerald, Services for Older People (DoH)	
	Mr Ciarán Ó Maoileoin, Services for Older People DoH	

# 1. Standing items

# **Note, Conflicts of Interest Policy**

- The chair noted the following apologies
  - o Supt Kevin Daly An Garda Síochána
  - o Ms Mary Dunnion HIQA
  - o Ms Rosemary Smyth MHC
  - o Mr JP Nolan HSE
  - o Ms Margaret Brennan HSE
  - o Dr Colette Bonner DoH
- The Chair welcomed Deaglán Ó Briain as the new representative of the Department of Justice and Equality (replacing Ian Kelleher), and Finbarr Colfer (attending as an alternate for Mary Dunnion, HIQA)



- Correction of two typos in the previous note agreed:
  - a reference to Gráinne Morrissey being a CIB employee rather than a DCYA employee, and
  - o deletion of bullet 1 under the "Other topics" heading on page 5 and replacement with: "On comparisons with Children First it was noted that the Children First Act provides for mandated reporting of child protection concerns to Tusla and for improved child protection arrangements in organisations providing services to children. However it is the Child Care Act 1991 that gives Tusla the duty to promote the welfare of children who are not receiving adequate care and protection and the necessary powers to take action."
- The Chair described the Conflicts of Interest Policy for new attendees and requested they liaise with the Secretariat in relation to signing a Declaration of Interests Form

## 2. Standing updates

### **HSE National Safeguarding Office update**

- The HSE annual data report launch will be on 15 October at a HSE Adult Safeguarding (ASG)
   Seminar
- There is no new update in relation to the revised policy since the previous meeting
- The current policy remains in place until the implementation group begins its work on implementing the revised policy
- The HSE's National Safeguarding Office (NSO) is currently tendering for a software / web portal for case management and receiving notifications
- NSO will ensure that the product is "future proofed" and can be amended in case of policy change etc.
- Following introduction of the web portal it would still be possible to contact the Safeguarding and Protection Teams through traditional means

#### Department of Health project update

- DoH has initiated a tender process to commission a research paper to inform policy development which would conclude at the end of October
- Ethical approval for focus groups with adults at risk had been granted by a Department of Health Ethics Committee that had been formed for this purpose.
- The Minister formally approved HIQA and the Mental Health Commission's joint national adult safeguarding standards on 4 October. The Chair recognised and expressed the Department's appreciation of HIQA and the MHC's work on this important initiative, as well as the work of all involved.
- Invitations have issued to stakeholders for a stakeholder engagement workshop organised by DoH scheduled for 23 October.
- A meeting with DCYA was held to discuss lessons that may be learned by DoH from the process of child safeguarding policy and legislation
- A fact-finding meeting was held with Northern Ireland adult safeguarding colleagues to facilitate mutual learning
  - It was noted by the Steering Group that the NI policy-based system was of interest, particularly in light of Children First, which operated on a policy basis successfully for several years
  - o Sequencing of policy and legislation is an area of importance for ASG policy.



### Justice & Equality sector update

- DJE is currently drafting heads of bill for the Community Policing Safety Bill which is expected to go to Government before the end of this year
- The Bill is expected to
  - recognise the role Gardaí have in preventing harm and gives Gardaí a role in community safety
  - o define community safety
  - o create a statutory requirement for other agencies to cooperate with Gardaí
- DJE is working on a Youth Justice strategy, which will take a preventative approach
- The strategy will require that a number of relevant sectors work together to progress youth justice
- DJE has formed a data research unit to determine how relevant data may be collected and how it can be used and exchanged to target interventions (including relevant issues beyond the justice and equality sector)
- The Chair requested a meeting with the data unit in question be arranged to include the DoH ASG team and the HSE National Safeguarding Office to discuss the exchange of data

# 3. Protection of Liberty Safeguards for the health sector

- A provisional title for the legislation is the 'Protection of Liberty Safeguards'
- The Protection of Liberty Safeguards are required to meet Ireland's obligations under the UN Convention on the Rights of Persons with Disabilities (CRPD)
- There are a number of different approaches to this issue in other jurisdictions and no single standard or "best practice" model exists
- This project is part of a wider move to a functional determination of capacity
- The scope of the legislation and policy relates to health and social care settings in which people habitually reside
- It is intended that authorisation for protection of liberty safeguards will happen within a health rather than a court setting

#### **Discussion:**

- Restrictive practices in communal living settings were discussed
- In relation to restrictive practices, these should be least intrusive and reviewed regularly
- The implementation of the safeguards may result in some unintended consequences, and guidance will play an important role
- The Protection of liberty safeguards relate to a person's continuing care within a setting

### 4. Interaction between health sector structures associated with adult safeguarding

- GH is bringing details to the health and social care regulatory forum where adult safeguarding will be discussed at a meeting before the end of the year
- The Chair advised that she had written to HSE Steering Group Members (TH, JPN, CS, MB) asking them to liaise together to develop a paper relating to integration between the various HSE policies and sections in relation to ASG, as well as interactions with other agencies, and data sharing arrangements and issues, and asked the HSE for an update on progress in relation to this work
- HSE has begun internal mapping in relation to how the various HSE policies interact in relation to adult safeguarding



- Due to the breadth of work, completion could take some time, but a first outline could be ready soon
- The HSE requested a meeting with DoH in relation to discussing the details requested. The Chair requested the Secretariat arrange a meeting regarding this as soon as possible.

### 5. Inter-agency arrangements on adult safeguarding

- It may be useful to engage with the Justice & Equality sector in light of the current mapping work in relation to the implementation of the report of the Commission on the Future of Policing in Ireland.
- The concept of collaborative "handover" of safeguarding cases between agencies (as distinct from more of a "referral" mindset) with a view to ensuring that adult safeguarding concerns do not "fall between the gaps" in the process of transition of care or referrals/handovers from one agency/sector to the appropriate agency/sector was discussed
- A number of potential adult safeguarding scenarios relevant to more than one agency were discussed:
  - o Transition from child protection services to adult health or social care services
  - Fraudulent diversion of social protection payments of an adult at risk who is a health and social care service recipient
  - Domestic violence against an adult at risk who is a health and social care service recipient.
- It was suggested that a person-based approach to mapping could be useful, e.g. mapping a person's "service user journey" through various services, in the context of their experience following a potential adult safeguarding incident.
- The Chair noted the need for both a person-centred mapping of a service user's journey as
  well as a wider, more analytical, comprehensive mapping exercise detailing all internal
  health sector inter-unit and interagency interfaces relevant to safeguarding issues and all
  relevant external interfaces with other sectors, and that a triangulated approach
  encompassing these types of analyses should be used to gain a fuller picture of the situation.
  The Chair requested that the Secretariat issue further guidance for the SG members
  participating in the mapping exercise.

### 6. AOB and actions

# The Chair noted:

- An additional date for February was agreed to align with the delivery date of some of the research products which the Department has commissioned. The Department aims to have a draft policy outline to share with the Group at this meeting.
- The paper requested from the HSE and the meeting of the professional regulatory bodies is critical for the Steering Group's and the Department's next steps.
- Patricia Rickard Clarke, Chair, Safeguarding Ireland, will present at the next meeting.



Action	Deliverable(s)	Who
DoH to further review the list of invitees	Review of invitee list for workshops and	DoH
for ASG workshop on 23 October	addressing of any gaps	
DoH / NSO to share National Safeguarding	National Safeguarding Office report shared	DoH / NSO
Office Annual Report 2018 with Steering	with Steering Group	
Group once published by the HSE		
DoH to liaise with DJE regarding a meeting	Meeting with relevant DJE data research unit	DoH/ DJE
with DJE data research unit, to include	to include HSE	
HSE's NSO		
Progress tabling of a discussion relating to	Discussion relating to Adult Safeguarding at a	Ginny Hanrahan
adult safeguarding at a meeting of the	forthcoming meeting of the Health and Social	
Health and Social Care Regulatory Forum	Care Regulatory Forum	
Relevant HSE members of SG to liaise in	HSE paper regarding the following, in relation	Tim Hanly
developing a report as requested by Chair	to adult safeguarding:	Cornelia Stuart
	<ul> <li>Interaction and integration of relevant HSE</li> </ul>	Margaret Brennan
	frameworks and relevant divisions	JP Nolan
	Data sharing	
	Interagency working	
	, , ,	
HSE and DoH to meet	HSE / DoH meeting in relation to HSE request	DoH
	for clarification on data sharing aspect of the	Tim Hanly
	requested paper	Cornelia Stuart
		Margaret Brennan
		JP Nolan
HSE members to present on report at next	HSE presentation on paper / work package	Tim Hanly
meeting	requested by Chair	Cornelia Stuart
		Margaret Brennan
		JP Nolan
All Steering Group members to liaise with	Steering Group Member participation in	All Steering Group
Secretariat / participate in mapping	mapping exercises as requested by Secretariat	Members
exercises (email will be sent to members)	(email with further details will be sent to	
	members)	
Dellie and describe and the second	Consideration (ACC)	Dati
DoH to consider safeguarding team	Consideration of ASG team's attendance at	DoH
attendance at relevant coordination	relevant coordination meetings relating to the	
meetings relating to the implementation of	implementation of the Future of Policing	
the Future of Policing report alongside	report alongside current DoH nominee	
current DOH nominee		5.11
Additional Steering Group meeting to be	Arrangements made for additional Steering	DoH
arranged for February	Group Meeting	

Approved by Chair:

Signature Date: 22 November 2019