



# Sharing the Vision

A Mental Health Policy for  
Everyone

**Policy Implementation**

**Status Report**

**Quarter 3, 2023**

## Executive Summary

This is the ninth status report on the implementation of *Sharing the Vision – A Mental Health Policy for Everyone* (StV). As the StV implementation reporting processes develop, so too do the quarterly status reports evolve. In response to feedback from the National Implementation Monitoring Committee (NIMC) Steering Committee and Reference Group, and a need for a more focused, qualitative approach to reporting, the NIMC Steering Committee is continuing to utilise a domain-themed report, covering activity completed over the course of Quarter 3, 2023.

StV is organised around four core domains:

- Domain 1: Promotion, prevention and early intervention (12 recommendations).
- Domain 2: Service access, coordination and continuity of care (53 recommendations).
- Domain 3: Social inclusion (9 recommendations).
- Domain 4: Accountability and continuous improvement (26 recommendations).

Reflecting this structure, reports have been organised thematically in the following order:

- Report on Domain 1 and 3 (Quarter 3, 2022)
- Report on Domain 2 (Part I) (Quarter 4, 2022)
- Report on Domain 2 (Part II) (Quarter 1, 2023)
- Report on Domain 4 (Quarter 2, 2023)

This approach facilitates thematic reporting on the basis of domains, corresponding to the policy's organising framework. However, to ensure that momentum and oversight is maintained across all policy recommendations, reports continue to be provided on a quarterly basis for all one hundred recommendations and reported in Appendix B of this document.

The Quarter 3, 2023 status report focuses on Domains 1 and 3. Recommendations in Domains 1 and 3 are led by several different government departments, coordinated by the Department of Health, and by the HSE. Recommendations led by the HSE in this domain are progressed through its mental health promotion & digital mental health and social inclusion workstreams.

## Report Content

Section 1: Report Overview

Section 2: Quarter 3, 2023 Progress at a Glance

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Appendix A – HSE StV New service developments Quarter 3, 2023

Appendix B – Quarter 3, 2023 StV recommendation updates

### Acronyms used

*In general, acronyms are not used widely in this report. However, those listed below appear frequently and will be commonly understood acronyms for most readers:*

- ADHD – Attention Deficit Hyperactivity Disorder
- CAMHS – Child and Adolescent Mental Health Services
- CBT – Cognitive Behavioural Therapy
- CHO – Community Healthcare Organisation
- DoH – Department of Health
- FCS – Family, Carers and Supporters
- GP – General Practitioner
- HIG – HSE Implementation Group
- HSE – Health Service Executive
- MHC – Mental Health Commission
- MHSOP – Mental Health Services for Older People
- NCAGL – National Clinical Advisor and Group Lead (For Mental Health)
- NGO – Non-Governmental Organisation
- NIMC – National Implementation Monitoring Committee
- NOSP – National Office for Suicide Prevention
- NSP – National Service Plan
- PICU – Psychiatric Intensive Care Unit
- StV – Sharing the Vision
- VCS – Voluntary and Community Sector



# Sharing the Vision

## A Mental Health Policy for Everyone

### **Section 1**

### **Report Overview**

## Report Overview

This is the ninth status report on StV implementation covering activity completed during Quarter 3, 2023. The report has been prepared by the joint NIMC Steering Committee and HIG secretariats and measures progress against milestones set out in the [2022 – 2024 StV Implementation Plan](#), which was published in March 2022.

The implementation of StV involves numerous stakeholders with extensive collaboration across sectors. Eighty-two of the one hundred recommendations are being led by various care groups within the HSE and supporting partners, while the remaining eighteen recommendations are being led by the DoH and other government departments and state agencies. A range of supporting partners have been identified, including key partners across the voluntary and community sector.

The NIMC Steering Committee has established five Specialist Groups to address specific policy priorities or particularly complex recommendations. Section 2 contains an update on each of these Specialist Groups. Building on the StV Implementation Plan, the HIG has formed ten thematic workstreams, each tasked with progressing a cluster of HSE led policy recommendations. These workstreams will incorporate outputs developed by the NIMC Specialist Groups, as they conclude the work they have been assigned. The HIG workstreams are supporting the development of detailed delivery plans for individual recommendations, against which reporting can be further refined.

Implementation progress is reported based on an aggregate analysis of recommendations using the following categories: 'on track' / 'minor delivery issue' / 'major delivery issue' / 'paused' / 'not started yet' / 'completed'. The focus of this report are Domains 1 and 3 and it is organised thematically with a focus on mental health promotion & digital mental health and social inclusion. Highlights are summarised under the following headings: - *Progress Achieved*, *Emerging Developments*, and *Implementation Problems*.

Appendix A to this status report details HSE National Service Plan developments, specifically around the recruitment of new posts to ensure the commencement and implementation of key service improvements. A full list of all one hundred recommendations is included as Appendix B where the lead agency is identified and quarterly progress captured. For some recommendations, it has not been possible to include an update for Quarter 3, 2023, due to current industrial action. Where this is the case, it has been noted under the relevant recommendation.

In order to further enhance quality of reporting, the joint HIG and NIMC secretariats have, in advance of the Quarter 3, 2023 policy implementation status report, prepared a guidance document, as a support for those involved in completing the quarterly returns.

## Report Overview

### Report Content

This status report highlights timeframes associated with each recommendation (short-term, medium-term and long-term), as defined in StV and referenced in the StV Implementation Plan. The policy in its entirety is to be delivered by 2030.

Following a review by the NIMC Steering Committee of how implementation timeframes are defined, the DoH has advised streamlining the timeline for completion of short-term recommendations with the StV Implementation Plan 2022 – 2024. Providing a clear focus for the current implementation plan, short-term recommendations are as a result expected delivered by December 2024. The timeline for delivery of medium- and long-term recommendations will be considered by the DoH as part of the development of future implementation plans.

Risk and issue management tracking systems continue to be developed, aligned with the StV Implementation Plan. As part of that development process, a number of iterative improvements have been piloted and implemented over the past year. This has included modifying the reporting template to enable tracking of and additional detail on risk and issue categories, ‘implementation problems’ and mitigation plans. In Quarter 4, 2022, the template was modified to begin tracking work, which contributes specifically to 2023 milestones. In Quarter 1, 2023, a separate problem log was created to ensure information on ‘implementation problems’ is adequately captured, including their categorisation and status. Section 3 provides an overview of major or critical problems reported in Quarter 3, 2023, for recommendations within Domains 1 and 3.

As detailed delivery plans are formed for each recommendation, metrics are also developed and included in reporting. For this report, implementation leads have indicated the status of their relevant recommendations in the following categories, as relevant:

- On-track – The project/initiative is proceeding and is on track to achieve the milestones that the implementation lead has identified.
- Minor delivery issue – The project/initiative has a minor issue that is impacting, but not preventing, ongoing work or is not critical to the delivery at this point. This could include slight delays to delivery plans, limited access to relevant stakeholders/partners, etc.
- Major delivery issue – The project/initiative has a major issue that is critical and will prevent achieving the intended deliverables if not resolved.
- Paused – The project/initiative is involuntarily stalled due to an issue or voluntarily paused due to capacity issues or competing priorities.

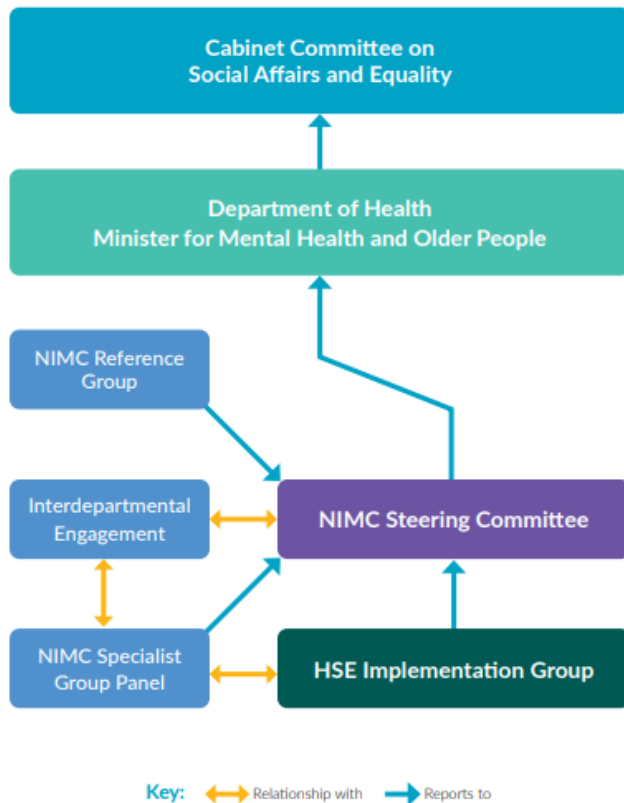
- Not started yet – The project/initiative has not yet started. This could be due to the project/initiative still being defined, not being scheduled to start until a later date, or awaiting funding
- Completed – The planned actions associated with the recommendation are completed and intended outcomes have been realised.

In Quarter 1, 2023, a draft quality assurance process for reviewing StV recommendations requesting closure was tabled and approved by the NIMC Steering Committee. This process is currently being trialled as we seek to gain feedback and improve the process.

## Oversight and Implementation Structures

### StV Recommendation 99

*“A national ‘whole-of-government’ Implementation Committee should be established with strong service user and VCS representation to oversee the implementation of the recommendations in this policy and to monitor progress.”*



In line with recommendation 99, the NIMC has been established and comprises:

- The Steering Committee, which oversees implementation progress (Established December 2020)
- The HIG, tasked with implementation of HSE led recommendations (Established May 2021)
- A Reference Group to provide the service user, family and carer perspective (Established March 2022)
- Specialist Groups to address specific policy priorities or complex recommendations:
  - Youth Mental Health Transitions
  - Women's Mental Health
  - Acute Inpatient Bed Capacity
  - Digital Mental Health
  - Primary Care Mental Health



### **A note on co-production**

In the development of recovery-oriented services, co-production has become a key mechanism for demonstrating recovery principles in action. The perspective of experts by experience (people with lived and recovery experience of mental health challenges and family/supporters) at all levels of mental health service development and delivery is essential to progress change. This approach is central to StV policy implementation. As a support for implementation leads, work has commenced on the development of a guidance document, including principles for embedding lived experience in StV implementation, methods and available supports. To support the process of co-production at a strategic level, the HSE's Mental Health Engagement and Recovery (MHER) office has established a National Panel for Co-Production. This panel currently consists of 14 people with a broad range of interests and skill sets who represent their stakeholder group. MHER will continue to recruit volunteers throughout 2023 and will offer a volunteer support package which is similar to the approach of employee assistance programmes.

### **A note on gender**

When StV documents refer to gender and being gender-sensitive, it is intended in the most inclusive sense. In using this term (gender-sensitive), the intention is to include and not exclude, recognising that gender identity extends beyond traditional binary concepts. Using gender to inform health policy is just one way of creating more targeted, personalised health services for all people in Ireland. It is important to keep language under constant review so that all those for whom StV is relevant see themselves reflected in it. It is important to recognise the ways in which the socio-political and cultural context shapes health service delivery and the experience of healthcare.



# Sharing the Vision

A Mental Health Policy for  
Everyone

**Section 2**

**Quarter 3, 2023**

**Progress at a Glance**

## Work of the NIMC and the HIG Quarter 3, 2023

### NIMC Steering Committee and Secretariat

#### NIMC Steering Committee and Secretariat

Established in December 2020, the NIMC Steering Committee meets monthly. The NIMC met in July (deferred from June), August and September 2023, as scheduled. Minutes of these meetings can be found [here](#). It reviewed and published the Quarter 2, 2023, policy implementation status report and associated NIMC quarterly report analysis with the significant input of the Reference Group, which are available [here](#). The NIMC received progress reports and presentations in relation to NIMC/HSE Mental Health Human Resource, Recruitment and Workforce Planning, an evidence brief on mental health policy outcomes indicators, and the HSE Crisis Resolution Services Model of Care.

The NIMC secretariat continued its work of supporting the NIMC Steering Committee and co-ordinating the implementation of the 18 non-HSE recommendations. The DoH presented plans for an independent review of the work of the NIMC and its related implementation monitoring structures, aligned with recommendation 99, and due for completion Quarter 4, 2023. As the term of office for the current NIMC Steering Committee concludes at the end of 2023, the NIMC was advised that the Minister and the Department are focussed on developing a second NIMC Steering Committee for 2024-2027 inclusive.

### HSE Implementation Group (HIG)

#### HSE Implementation Group (HIG)

The HSE Implementation Group (HIG) was established in May 2021 with an initial focus on the development of the StV implementation plan 2022 – 2024. Following publication of the implementation plan in March 2022, a workstream model has been developed where HSE-led recommendations are grouped thematically to drive implementation and support collaboration. Reflecting this workstream model, and with the approval of NIMC, the HIG was reconstituted in Quarter 2, 2022. Its membership now includes workstream leads, as well as additional membership representing key support functions. Following a review of the HIGs meeting structure in Quarter 2, 2023, the HIG secretariat has implemented a schedule of focused engagement sessions with workstream leads and relevant stakeholders. These engagements ensure attention is given to the development of detailed work plans, including recommendations that need additional implementation support.

In Quarter 3, 2023, the HSE established a dedicated National Office for Child and Youth Mental Health, led by an Assistant National Director and a National Clinical Lead, both of whom were appointed in September 2023. Aligned with StV, this new office is now preparing a comprehensive child and youth mental health improvement programme. Further work will be carried out in Quarter 4, 2023, to ensure integration with the StV Implementation Plan and close coordination with existing structures, including the HIG.

## Reference Group

### Reference Group

The Reference Group (RG) provided significant input in relation to the Quarter 2, 2023, policy implementation status report, which was agreed and published [here](#) (see Appendix I of [quarterly implementation status analysis document](#) for summary of feedback). The NIMC, HIG and RG secretariats undertook joint work to enhance communication and engagement between these structures in conjunction with and between the quarterly reporting cycles. To this end, meetings and an initial information session were held between NIMC and HIG secretariats and the RGs, to improve engagement processes and provide the RG with as much factual information on implementation of individual recommendations as possible, in order to maximise the role and function of the RG.

## Specialist Groups

### Youth Mental Health Transitions Specialist Group

In Quarter 3, 2023, the Specialist Group continued development of a reconfiguration plan for the provision of age-appropriate specialist mental health services up to age 25. A series of consultations were held, delivered in collaboration with the DoH and [SpunOut](#), on long-term proposed improvements to youth mental health services. Two in-person consultations were held in July, the first was with young people and the second was with clinicians and stakeholders from CAMHS and Adult Mental Health Services, NGOs, management and representative bodies. A third online focus group took place in September with parents and caregivers of young people who have experience of CAMHS. Outputs from these consultations will inform the development of a reconfiguration plan. The Specialist Group is working towards presenting draft recommendations to the NIMC for consideration in Quarter 4, 2023. Once complete, implementation of the reconfiguration plan will be led by the HSE's Child and Youth Mental Health Office and recommendations incorporated into their overall service improvement programme.

### Primary Care Specialist Group

The Mental Health in Primary Care Specialist Group was established in June 2022, tasked with delivering a thematic set of policy recommendations relating to the development of mental health supports in primary care settings, including talk therapies, as well as with promoting a shared care approach between primary and specialist mental health services. The Specialist Group meets approximately every 4-6 weeks and has established two working groups focusing

on enhanced access to talk therapies and shared care respectively, in order to ensure timely delivery of these critical policy recommendations. Work is currently underway to finalise a shared care implementation plan, develop a position paper for a layered care approach to talk therapies in primary care and community settings, devise a national framework for shared physical health care and prescribing. Separately, the multi-disciplinary shared care working group has also developed a high-level proposal for a structured physical health programme in primary care for people with severe and enduring mental illness.

The Specialist Group has commissioned external researchers to establish the evidence base and best practice examples of shared care between primary care and specialist mental health services, including implementation of the consultation - liaison model. Outputs will also be informed by lived experience, as well as the experiences of staff, services and other key stakeholders.

### **Acute Bed Capacity**

Established in August 2021, the Acute Bed Capacity Specialist Group was set up to examine Acute Inpatient (Approved Centre) bed provision, (including PICU's) and to make recommendations on capacity reflective of emerging models of care, existing bed resources and future demographic changes. The Specialist Group presented an interim report to the NIMC in Quarter 1, 2023.

The recommendations of the Acute Bed Capacity report will be encompassed as part of an overall multi-year capital plan. To that end, work was undertaken in Quarter 2, 2023, to assess current and future planned capital investment to ensure regulatory compliance. In Quarter 3, 2023, a working group was formally established and tasked with the development of a 10-year plan that addresses the existing and future capital requirements within mental health, including required acute bed capacity as identified by the Acute Bed Capacity Specialist Group.

### **Digital Specialist Group**

Set up in May 2022, the Specialist Group on Digital Mental Health was tasked with developing access to evidence-based digital mental health solutions and with increasing use of digital channels for information on supports and services. A writing group convened by the Specialist Group has put together a draft digital mental health work plan, which aims to improve the management and delivery of existing digital mental health services, and to put in place the foundations for future digital mental health developments. Pending final feedback, the work plan will be finalised and responsibility for actions assigned. The work plan includes actions and recommendations covering a timeframe of 18 months under the following headings: Services and Supports; Governance; Resourcing; and Strategy. These will support the further delivery of StV recommendations 2 and 31. Once complete, the work plan will be presented to the NIMC Steering Committee and it is anticipated this will take place in Quarter 1, 2024.

The algorithm, design and content for My Mental Health Plan, an interactive digital tool providing tailored information and guidance on common mental health difficulties, has been completed with support of the Specialist Group. Collaboration is ongoing between HSE Digital Communications, HSE Mental

Health Operations, clinical experts and developers to finalise this project. It is expected this tool will be in the final stages of development in Quarter 4, 2023, with testing and go-live scheduled for December.

Mental Health Reform presented to the Specialist Group on the 'Digital Inclusion and Access to Mental Health Services' report, which has been developed in collaboration with Mental Health Engagement and Recovery. This report is due for publication in Quarter 4, 2023.

### **Women's Mental Health Specialist Group**

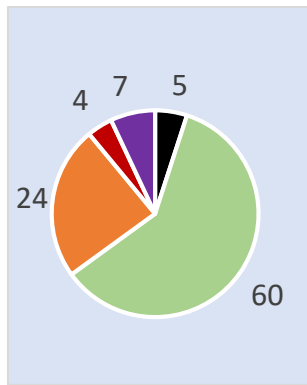
Following on from the launch of [Embedding Women's Mental Health](#) in Sharing the Vision – a report by the Women's Mental Health Specialist Group – in Quarter 1, 2023, work has been ongoing to develop a framework for embedding its recommendations in StV implementation. To this end, a position paper was developed between HIG and NIMC secretariats, which is due to be presented to the NIMC in Quarter 4, 2023.

## High Level Recommendation Status Summary

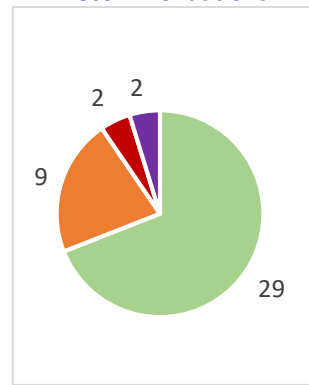
In Quarter 3, 2023, implementation leads have indicated the status of their relevant recommendations as illustrated below, based on the timeframe for completion and domain respectively:

### Recommendation Status by Timeframe:

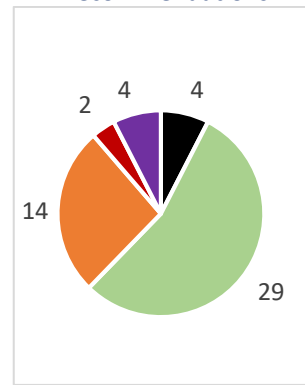
All 100 Recommendations



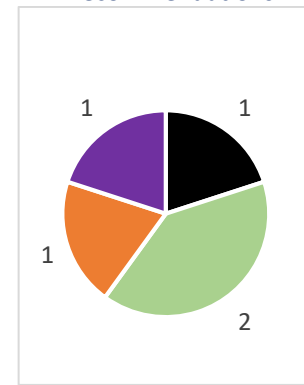
42 Short-Term Recommendations



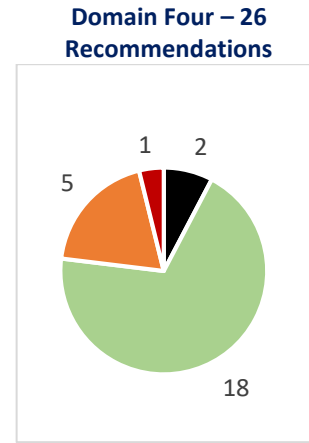
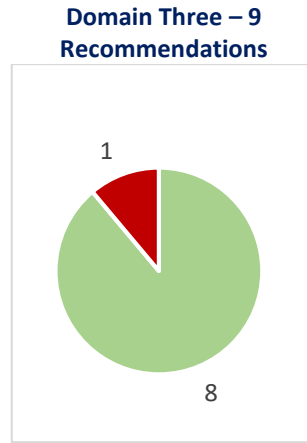
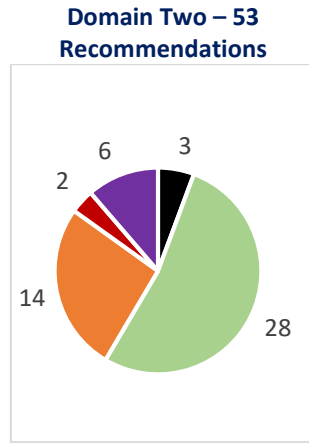
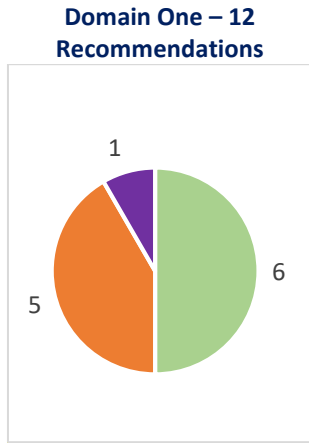
53 Medium-Term Recommendations



5 Long-Term Recommendations

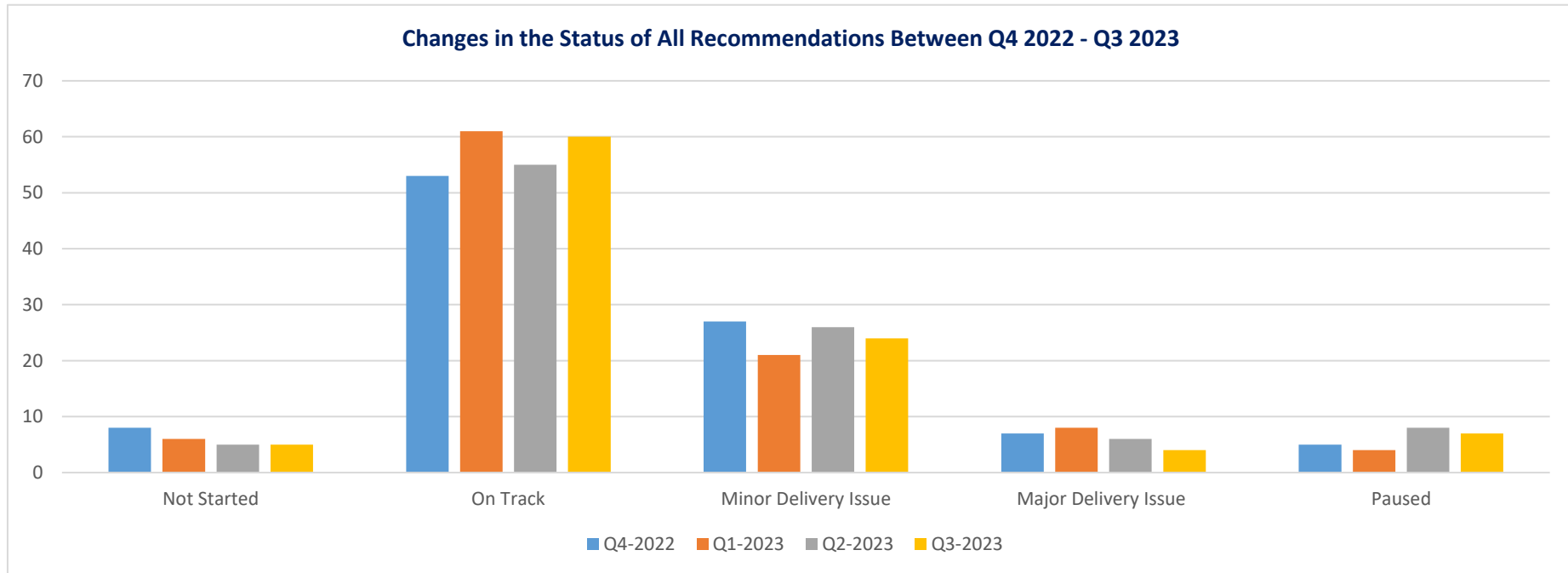


**Recommendation Status by Domain:**

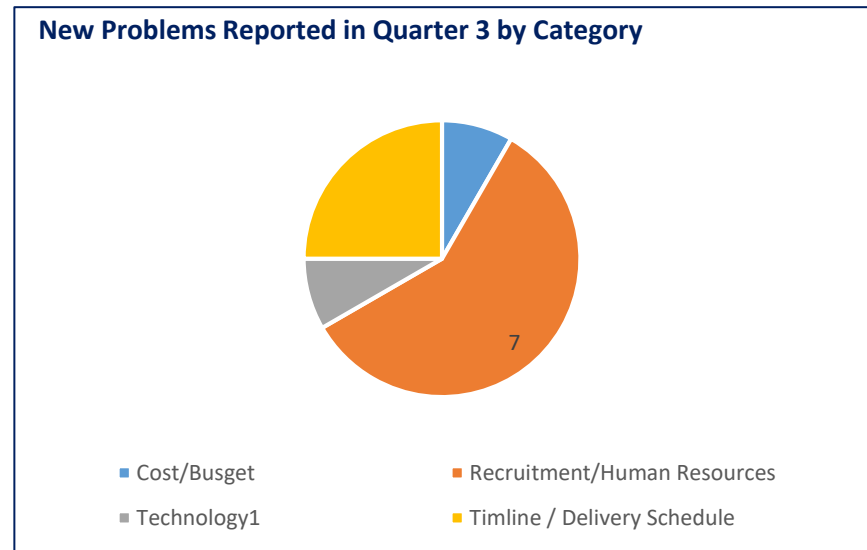
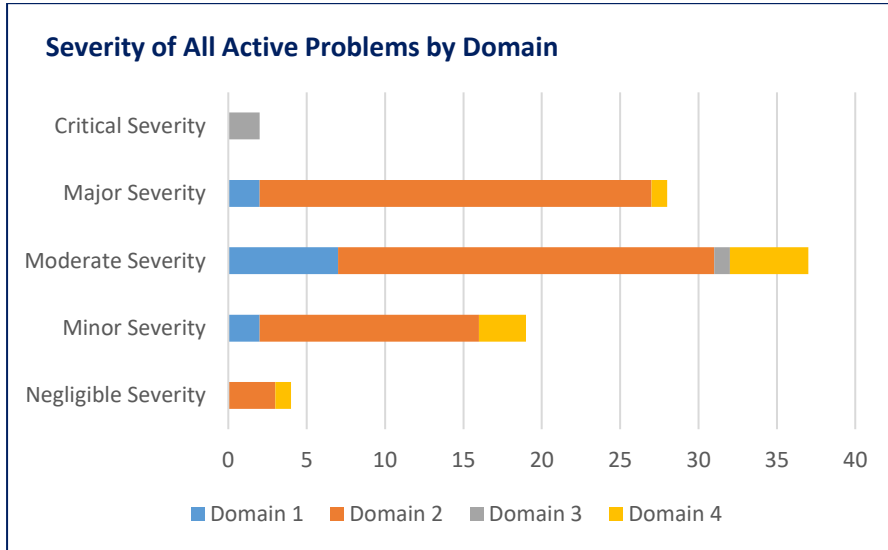




## High Level Recommendation Status Summary



## Reported Problems



Information provided by implementation leads show that 84% of all new problems reported in Quarter 3, 2023, were related to either Delivery Schedule, Cost/Budget or Recruitment/Human Resources.



# Sharing the Vision

## A Mental Health Policy for Everyone

### **Section 3**

#### **Highlights Report on StV Recommendations for Domains 1 and 3**

## Recommendations Overview

### Domain 1 – Promotion, Prevention & Early Intervention

#### 12 Recommendations

The StV Programme has a number of outcomes linked to each domain. The outcomes for Domain 1, and the recommendations they are aligned to, are as follows:

<b>Thematic Groups:</b>	<b>Government and State Agency Support</b>	<b>Mental Health Promotion and Digital Mental Health</b>	<b>Children and Young People</b>
<b>Outcomes</b>	1a Positive mental health, resilience and psychological wellbeing amongst the population as a whole 1b Positive mental health, resilience and psychological wellbeing amongst priority groups through targeted promotion and preventive mechanisms 1c Reduced stigma and discrimination arising through improved community wide understanding of mental health difficulties 1d Reduced prevalence of mental health difficulties and/or reduced severity of impact(s) through early intervention and prevention work		
	1a, 1b, 1d	1a, 1b, 1c, 1d	1d
<b>Recommendation</b>	1, 3, 6, 9, 10, 11, 12	2, 4, 7,	8

## Domain 3 – Social Inclusion

### 9 Recommendations

The outcomes for Domain 3, and the recommendations they are aligned to, are as follows:

<b>Thematic Groups:</b>	<b>Government and State Agency Support</b>	<b>Mental Health Engagement and Recovery</b>
<b>Outcomes</b>	3a Service users are respected, connected and valued in their community 3b Increased ability of service users to manage their own lives [self-determination] via stronger social relationships and sense of purpose 3c Improved outcomes in relation to education, housing, employment and income for service users relative to the population as a whole (i.e. reduced disparity).	
	3a, 3b, 3c	3a, 3b, 3c
<b>Recommendation</b>	66, 67, 68, 69, 73	71, 72, 74

## Recommendations Overview, Domain 1

### Background

In Domain 1, the policy recommendations focus on the following areas:

- A population based understanding of mental health
- Mental health across the lifecycle
- Positive mental health and wellbeing
- Tackling stigma and discrimination
- The provision of health promotion programmes
- Enhancing the role of the Voluntary and Community Sector
- Increased use of digital mental health solutions

## Recommendations Overview, Domain 3

### Background

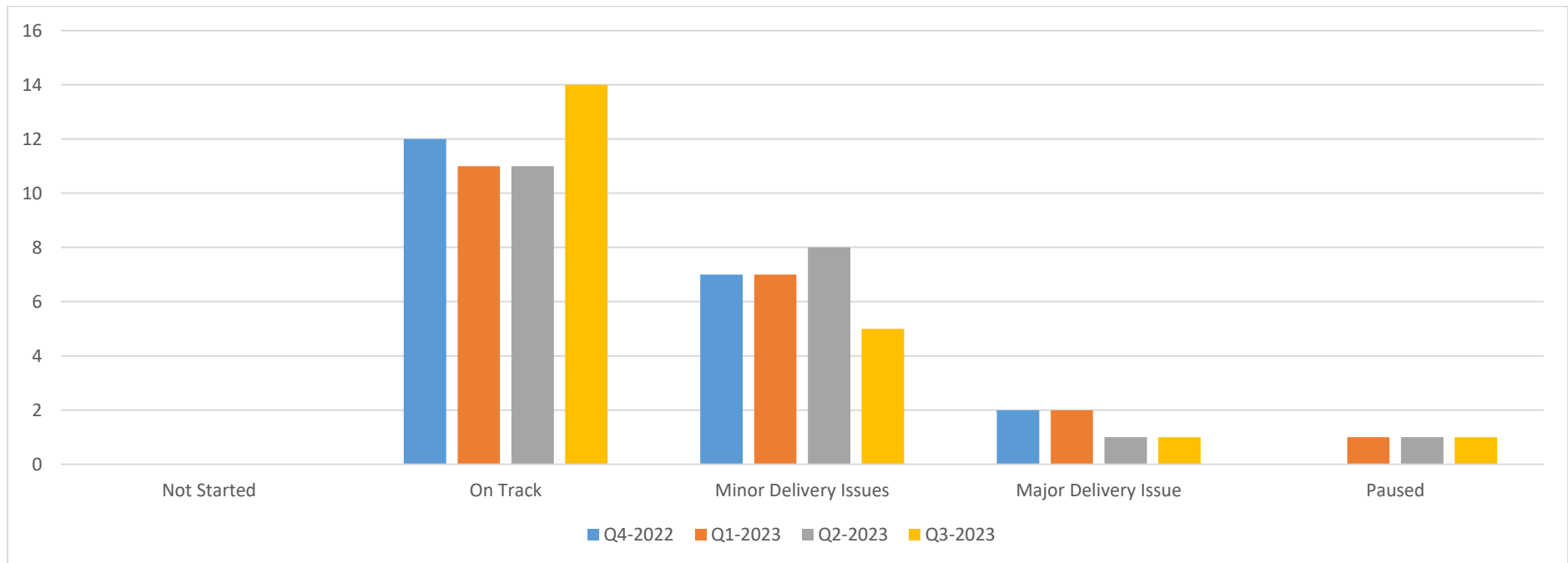
In Domain 3, the policy recommendations focus on the following areas:

- Addressing the barriers that lead to social exclusion for those with disabilities, including mental health difficulties
- Equality of access to housing, employment, income and education or training for those with complex mental health difficulties
- Peer-led and peer-run projects

## Recommendations Overview, Domain 1 & 3 – Promotion, Prevention and Early Intervention & Social Inclusion

### Recommendation Status at a Glance

Change in overall status of recommendations in Domain 1 & 3 over the last 12 months:



## Recommendations Overview

### Progress Achieved

#### Domain 1 – Promotion, Prevention and Early Intervention

Extensive work went into the development of the National Mental Health Promotion Plan this quarter, which is now at a final draft stage with a target of launching the document in Quarter 4, 2023. The plan will reflect identified needs of priority groups and incorporate the workplace as a named priority area. This work has been supported through continuous interdepartmental collaboration between the DoH, the Department of Education, and other key government departments and agencies.

*(Recommendation #1 , 6 and 11)*

Since publication of [‘Embedding Women’s Mental Health in Sharing the Vision’](#) in March 2023, the NIMC and HIG secretariats have worked to develop a proposed approach and actions, in order to ensure the Women’s Mental Health Charter is fully embedded in StV implementation. The NIMC will receive a proposal for consideration in Quarter 4, 2023.

*(Recommendation #3)*

A request for tender to conduct literature review of community based mental health promotion interventions was finalised for advertisement on Activelink. This research seeks to (i) summarise the evidence from a comprehensive review of national and international peer-reviewed research and relevant grey literature examining community based mental health promotion interventions (ii) identify and present best-practice case examples of community based initiatives in Ireland (iii) produce a report of evidence, current practice and recommendations. Once complete, findings will inform planning, scaling and resourcing of mental health promotion initiatives in the community, aligned with the HSE’s Mental Health Promotion Plan.

*(Recommendation #5)*

The continued rollout of wellbeing promotion training to schools saw 46% of primary and 49% of secondary schools nationwide complete training by end-September 2023, with additional supports developed for rollout in Quarter 4, 2023, and beyond.

*(Recommendation #9)*



Through interdepartmental collaboration between the DoH and Department of Education, significant progress has been made on a protocol for the liaison process between schools, primary care, NEPS and mental health services.

*(Recommendation #10)*

### **Domain 3 – Social Inclusion**

Positive multi-stakeholder engagement on the Implementation Group for the [National Housing Strategy for Disabled People](#) saw the agreement of an approach for monitoring implementation across multi-departmental initiatives, which will support the wider implementation of the strategy.

*(Recommendation #66)*

The [National Housing Strategy for Disabled People 2022-2027 Implementation Plan](#) includes references to StV recommendations as well as a requirement for all Housing and Disability Steering Groups (HDSGs) to review their Local Strategic Plans (LSPs) by the end of 2023. Workshops are currently being rolled out to highlight the implementation plan and the actions contained therein.

*(Recommendation #67)*

A full working protocol to guide the effective transition of individuals from HSE-supported accommodation to community living has been drafted. Informed by consultation with stakeholders, a final protocol and delivery plan will be prepared in Quarter 4, 2023.

*(Recommendation #68)*

Staff involved in the delivery of the Individualised Placement Support (IPS) model were brought together as a Community of Practice in Quarter 3, 2023, to support quality and consistency across NGO partners. A number of actions and recommendations were identified, which will be considered by the National IPS Steering Group with a view to develop a work plan.

*(Recommendation #71)*

Developed by a Research Advisory Group, tender documentation for the evaluation of peer-led and peer-run services for people experiencing mental health difficulties was advertised. Applications were received and reviewed and a successful applicant identified.

*(Recommendation #74)*

## Recommendations Overview

### Emerging Developments

#### Domain 1 – Promotion, Prevention and Early Intervention

A draft Digital Mental Health Workplan (short-term to cover timeframe of 18 months) was completed, which aims to improve the management and delivery of existing digital mental health services, and to put in place the foundations for future digital mental health developments. Pending feedback, the work plan will be finalised in Quarter 4, 2023, and responsibility for actions assigned. The plan includes actions and recommendations under the following headings: Services and Supports; Governance; Resourcing; and Strategy.

*(Recommendation #2)*

Local and national actions in response to [Stronger Together - HSEs Mental Health Promotion Plan 2022 – 2027](#) have been identified. The development of local action plans and delivery of same has been discussed with the Heads of Service for Health and Wellbeing on foot of work completed in CHO 3. Further engagement is planned with the Heads of Service regarding capacity to plan and implement local actions without dedicated resourcing.

*(Recommendation #4)*

The Government has approved a proposal from the Minister for Health and the Minister of State for Mental Health and Older People to establish an [independent Commission on Care for Older Persons](#), with the preparatory phase for its establishment to commence in Quarter 4, 2023.

*(Recommendation #12)*

#### Domain 3 – Social Inclusion

A mapping of existing day services was completed across all nine CHO areas, which identified a need for collection of further detailed information on current services. As a result, a HSE Procurement Specialist has appointed to support a request for tender for external project support, including analysis of data, service user surveys, and best practice examples.

*(Recommendation #72)*

Following publication of the [Green Paper on Disability Reform: A Public Consultation to Reform Disability Payments](#) in Ireland in September 2023, public consultation is now underway and this will continue into Quarter 4, 2023. In parallel, the Early Engagement Process continues and is supported by 13 Designated Disability Employment Personal Advisors and 75 Employment Personal Advisors, all of whom have received appropriate training

*(Recommendation #73)*

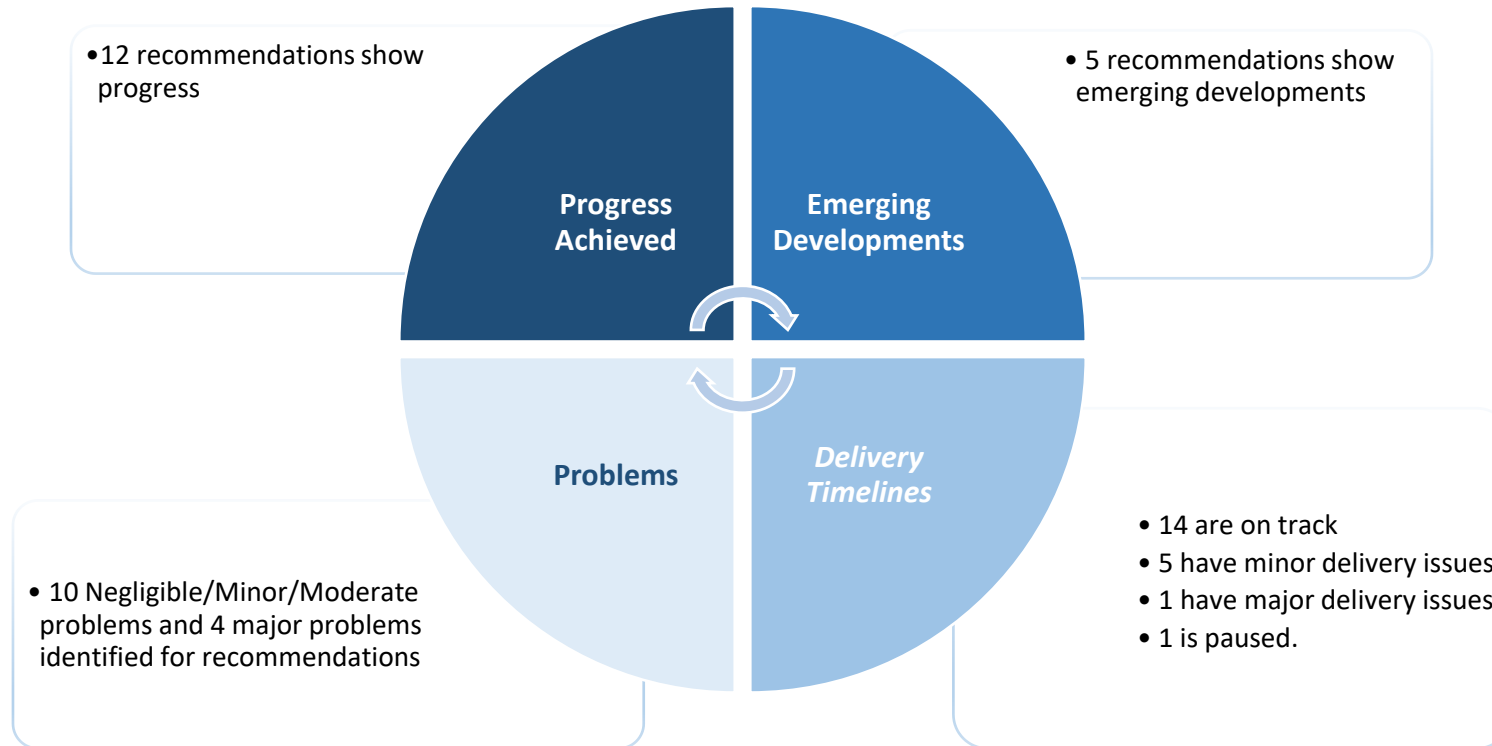
### **Recommendations Overview, Domains 1 & 3**

#### **Problems**

As part of StV implementation, sustainable resourcing should be in place for tenancy-related/independent living supports for service users with complex mental health difficulties. This service is currently supported by Housing Coordinators employed by CHO mental health services, but working in close collaboration with local authorities and other agencies/bodies. There are currently 4.5 WTE Housing Coordinators in post and it is expected this will be reduced to 4.0 WTE due to retirement. This leaves a number of CHO areas without funded posts. In order to mitigate, 5.0 WTE Housing Coordinators were sought through the 2024 estimates process. Should the posts not be approved, engagement will take place with Heads of Service in CHOs to explore options for core staff to incorporate Housing Co-ordinator duties into their existing roles.

*(Recommendation #69)*

## Domain 1 & 3 - Summary Health Status





**Appendix A**  
**HSE StV New Service**  
**Developments**  
**Quarter 3, 2023**

## Executive Summary – National Service Plan (NSP)

### New Posts Quarter 3, 2023 Update – *Sharing the Vision Recommendations*

- The HSE approved the release of 303.7 previously held programme for government (PFG) posts for recruitment in 2021, alongside planned recruitment of an additional 155.4 posts under new developments in 2021 and 325 posts for new developments in 2022, providing for an additional 784.1 staff across services.
- Significant progress continued in Quarter 3, 2023 in the recruitment of staff, with an additional 63.3 posts filled. Of the funded development posts, 522.8 are now in place with the remaining 261.4 posts at various stages in the recruitment process.
- Services are experiencing a range of social, environmental and service impacts that are significantly increasing the demand for services and for a qualified healthcare workforce, while simultaneously managing a tightening of the supply of this workforce in local and international markets.
- The HSE Recruitment, Reform and Resourcing (RRR) Programme was established in June 2022 to address these challenges. Following extensive engagement with services, the [HSE Resourcing Strategy](#) was launched in June 2023.
- The Resourcing Strategy introduces a focused capacity to grow our workforce and support our services to meet projected workforce demand while ensuring that staff are enabled to work to maximise delivery of healthcare services.
- The Recruitment Operating Model, under the umbrella of the Recruitment, Reform and Resourcing Programme, works to reduce the time it takes to recruit and to bring the selection decisions and control closer to the services.
- In 2023 there will also be a shared focus on retaining the existing HSE workforce, as well as expanding through recruitment capacity and recruitment planning utilising the devolved Recruitment Operating Model.

## National Service Plan – Quarter 3, 2023

Programme for Government Funding	<sup>4</sup> Overall WTEs	<sup>6</sup> Staff recruited to date Q3, 2023	Posts in process for recruitment e.g. advertising underway
<b>National Service Plan Commitments associated with Programme for Government Funding 2022</b> • Further investment in all developments outlined under NSP 2021	325	195.3	129.7
<b>National Service Plan Commitments associated with Programme for Government Funding 2021</b> <ul style="list-style-type: none"> <li>• Clinical Programmes (R 50,51, 57)</li> <li>• CAMHS Hubs (R 35)</li> <li>• Crisis Resolution Services (R 24, 40)</li> <li>• Individual Placement Service (R 71)</li> <li>• Recovery Education Programme (R 29)</li> <li>• Community Mental Health Teams (including Peer support) (R 32, 33, 34)</li> </ul>	155.4	107.8	47.6
<sup>5</sup> Programme for Government Funding 2013-2019 (posts released to system 2021)	303.7	219.7	84.1
	<b>784.1</b>	<b>522.8</b> (Q2: 459.5)	<b>261.4</b> (Q2: 324.7)

## Summary Developments under NSP 2021/22 - Quarter 3, 2023 Update

NSP Initiative Area	Recommendation	Quarter 3, 2023 Update
<p><b>Mental Health Clinical Programmes - Continue to progress development and implementation of the agreed clinical programmes and new models of care- Mental Health Intellectual Disabilities, Early Intervention in Psychosis and pilot site development for Dual Diagnosis</b></p>	<p>50, 51, 57</p>	<ul style="list-style-type: none"> <li> <p><u>Mental health services for people with an intellectual disability (MHID)</u>: There is ongoing engagement with CHOs to ensure that all possible steps are undertaken in terms of recruitment to strengthen existing MHID community teams. In Quarter 3, 2023, further progress was made with recruitment and only 12.8 posts remain unfilled.</p> <p>As of September 2023, there were 19 adult MHID teams in place with an additional 8 services not yet meeting the criteria of a starter team (Consultant Psychiatrist, Psychologist, CNS and admin). Meanwhile, there were 4 CAMHS MHID teams in place with an additional 7 services not yet meeting the criteria of a starter team.</p> </li> <li> <p><u>Dual Diagnosis</u>: In line with the <a href="#">Model of Care for Dual Diagnosis</a>, initial base locations have been identified and recruitment of teams is underway with 9 WTE posts filled as of September 2023. The three initial sites being established are located in CHOs 3 and 4 (adult teams) and CHO 9 (adolescent team) and are progressing well. The adolescent team in CHO 9 is in place and it is planned for the CHO 3 adult team to accept referrals in Quarter 1, 2024. Recruitment of a consultant for the CHO 4 adult team is</p> </li> </ul>

<sup>4</sup>All posts are new and additional and **not** replacement

<sup>5</sup>The HSE approved the release of 303.7 previously held PFG posts for recruitment in December 2020 of which 219.7 posts are filled as of August 2023. An additional 155.4 posts were allocated as PFG 2021 of which 107.8 posts are filled as of August 2023

<sup>6</sup>Recruited means "in post" R= StV recommendation WTE = Whole Time Equivalents



		<p>progressing. Meanwhile, initial planning work is underway with CHO 9 to establish a potential National Dual Diagnosis Unit.</p>
<p><b>Individual Placement Service- Mainstream implementation of the individual placement and support programme</b></p>	71	<ul style="list-style-type: none"> <li>Overseen by the reconstituted National Individual Placement Service (IPS) Steering Group, an IPS Community of Practice was held in Quarter 3, 2023, with a fidelity review process planned for 2024.</li> <li>Enabled by Programme for Government funding, an additional 12 IPS posts are currently under recruitment.</li> </ul>
<p><b>Digital Developments- Implement agreed eMental health digital responses</b></p>	2, 31	<ul style="list-style-type: none"> <li>Progress made on the development of a short term work plan to enhance the management and delivery of existing digital mental health services, and to put in place the foundations for future digital mental health developments.</li> <li>The national public mental health literacy campaign, '<i>Making the Connections</i>' is being further developed with a focus on an interactive online tool, providing personalised information and guidance to users. This is entitled <i>My Mental Health Plan</i> and is due to go-live before the end of 2023 (StV recommendation 2).</li> <li>Guided online Cognitive Behaviour Therapy (CBT) has been mainstreamed following the agreement of a three-year contract for services with <a href="#">Silvercloud</a>. In Quarter 3, 2023, there were 2,980 referrals into the service and 1,759 activations. Mental health outcomes, measured by the PHQ-9 and GAD-7, remains very positive (StV recommendation 31).</li> </ul> <p>Further data analysis is underway to document value for money and the return on investment for guided online CBT.</p>

NSP Initiative Area	Recommendation	Quarter 3, 2023 Update
<p><b>CAMHS Hubs - Progress the development of three CAMHS telehealth hubs to increase the provision of accessible care across multiple community healthcare areas, reducing waiting lists and managing projected new referrals.</b></p>	<p>35</p>	<ul style="list-style-type: none"> <li>• <a href="#">Model of Care for CAMHS Hubs</a> launched September 2023</li> <li>• Continued progress is being made on recruitment for CAMHS Hubs Teams with 2 pilot sites complete (CHOs 2 and 6), and 3 sites in process (CHOs 3, 4 and 8). CHOs 3, 4 and 8 are progressing their implementation plans with a view to be operational by Quarter 4, 2023</li> <li>• The evaluation tender process is complete with the monitoring and evaluation plan now in development</li> </ul>
<p><b>Crisis Resolution Services (Team and Café) - Progress the development of crisis resolution services as part of a phased development plan in line with Sharing the Vision, to implement alternatives to acute inpatient care and ED presentations through integrated care</b></p>	<p>24, 40</p>	<ul style="list-style-type: none"> <li>• In line with the <a href="#">Model of Care for Crisis Resolution Services</a> and the Standard Operating Procedure, work continues to stand up learning sites</li> <li>• Four Crisis Resolution Teams sites are now operational (CHO 1, CHO 4, CHO 5 and CHO 6) with a fourth site due to operationalise Quarter 4, 2023 (CHO 3)</li> <li>• Standardised Café recruitment packs developed and branding completed</li> <li>• CHO 4 Solace Café is now operational and due to launch in Quarter 4, 2023. CHO 1, 3 and 5 are working on the identification of community partner. CHO 6 has identified partner and working on leasing agreement for cafe location.</li> <li>• Monitoring and Evaluation Tender process complete and plan in process for 2023-2024.</li> </ul>

<b>Expansion of Community Mental Health Teams</b> <b>Continue development of CAMHS and adult mental health teams in line with implementation priorities under Sharing the Vision</b>	25	<ul style="list-style-type: none"><li>• Recruitment continues across CHO areas with progress made across posts</li><li>• The HSEs Mental Health Integrated Care Team is working closely with CHO areas to monitor recruitment progress</li></ul>
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# Sharing the Vision

A Mental Health Policy for  
Everyone

**Appendix B**

**Quarter 3, 2023**

**Recommendation updates**

<b>Status Key</b>	On Track	Minor Delivery Issue	Major Delivery Issue	Paused	Not Started Yet	Completed
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<b>Domain 1   Promotion, Prevention and Early Intervention</b>				
	<b>Recommendation</b>	<b>Quarter 3, 2023 Update</b>	<b>Owner</b>	<b>Current status</b>
<b>1</b> <b>Short</b>	Healthy Ireland already has a remit for improved mental health and wellbeing. To further strengthen this, a dedicated National Mental Health Promotion Plan should be developed and overseen within Healthy Ireland implementation frameworks, with appropriate resourcing. The plan should be based on the principles and scope described in Chapter 2 of Sharing the Vision.	The report prepared by University of Galway, which provides a comprehensive review of international research and best practice in mental health promotion, was signed off in August. Work has commenced on drafting the National Mental Health Promotion Plan with the assistance of external project support. Due for finalisation Quarter 4, 2023.	DoH Health and Wellbeing Unit	On Track
<b>2</b> <b>Medium</b>	Evidence-based digital and social media channels should be used to the maximum to promote mental health and to provide appropriate signposting to services and supports.	A full draft of the Digital Mental Health Workplan (short-term to cover timeframe of 18 months) was completed at the end of September. This was shared and discussed with the Digital Mental Health Specialist Group. A brief window has been given to allow for final feedback. The work plan includes actions and recommendations under the following headings: Services and Supports; Governance; Resourcing; Strategy.  Separately, National Mental health Operations are seeking to expand the evidence base, including by exploring opportunities for gathering additional information through inclusion of mental health specific questions in relevant national surveys.	HSE Mental Health Integrated Care Team	On Track

		<p>Campaign on digital mental health literacy - an online evaluation survey of 1,000 adults by Core Research on recall and sentiment of campaign was conducted. The results will inform ongoing work.</p> <p>Revision and improvement of the services and supports section of <a href="https://yourmentalhealth.ie">yourmentalhealth.ie</a> is continuing.</p>		
<b>3</b> <b>Short</b>	The Department of Health Women's Health Taskforce and the National Implementation Monitoring Committee will undertake a joint project within 12 months to outline an effective approach to the mental health of women and girls. The project should ensure that mental health priorities and services are gender-sensitive and that women's mental health is specifically and sufficiently addressed in the implementation of policy.	Work has been on-going between the NIMC and HIG secretariats to develop a proposed approach for embedding the Women's Mental Health Charter into StV implementation. A position paper will be brought to the NIMC Steering Committee in Quarter 4, 2023, for their consideration and approval.	DoH Women's Health Taskforce	On track
<b>4</b> <b>Short</b>	The work programme for health promotion and improvement officers should be reviewed to ensure parity of effort and emphasis on mental health promotion and physical health promotion.	Local and national actions in response to <a href="#">Stronger Together - HSEs Mental Health Promotion Plan 2022 – 2027</a> have been identified. The development of local action plans and delivery of same has been discussed with the Heads of Service for Health and Wellbeing on foot of work completed in CHO 3. Further engagement is planned with the Heads of Service regarding capacity to plan and implement local actions without dedicated resourcing.	HSE Health and Wellbeing	Minor Delivery Issue
<b>5</b> <b>Medium</b>	New and existing community development programmes which promote social inclusion, engagement and community connectedness should be appropriately resourced and developed in line with the	A request for tender to conduct literature review of community based mental health promotion interventions was finalised for advertisement on Aivelink. This research seeks to (ii) summarise the evidence from a comprehensive review of national and international peer-reviewed research and relevant grey literature examining community based mental health promotion interventions (ii) identify and present best-practice	HSE Health and Wellbeing	Minor Delivery Issue

	proposed National Mental Health Promotion Plan.	<p>case examples of community based initiatives in Ireland (iii) produce a report of evidence, current practice and recommendations. Once complete, findings will inform planning, scaling and resourcing of mental health promotion initiatives in the community, aligned with the National Mental Health Promotion Plan.</p> <p>HSE Mental Health and Wellbeing hosted a webinar on the international evidence-based Act, Belong, Commit Programme which has been scaled across communities in Australia and Denmark.</p>		
<b>6</b> <b>Short</b>	The proposed National Mental Health Promotion Plan and the existing work of Connecting for Life should incorporate targeted mental health promotion and prevention actions that recognise the distinct needs of priority groups.	The report prepared by University of Galway, which provides a comprehensive review of international research and best practice in mental health promotion, was signed off in August. Work has commenced on drafting the National Mental Health Promotion Plan with the assistance of external project support, due for finalisation in Quarter 4, 2023. The plan will incorporate actions in response to identified needs of priority groups.	DoH Health and Wellbeing Unit	On Track
<b>7</b> <b>Medium</b>	A National Stigma-Reduction Programme (NSRP) should be implemented to build a 'whole community' approach to reducing stigma and discrimination for those with mental health difficulties. This should build on work to date and determine a clear strategic plan, with associated outcomes and targets across related strands of work.	<p>This recommendation remains paused, while further discovery is undertaken. This will enable a decision as to whether this recommendation will primarily be an anti-stigma reduction campaign or an extensive anti-stigma programme, focusing on the wider social determinants of mental health, such as housing, education, access to employment etc.</p> <p>The comments and questions from the Reference Group in response to the Quarter 2, 2023, update have been noted and will help inform the future direction taken on the implementation of this recommendation.</p>	HSE Mental Health Operations	Paused
<b>8</b> <b>Medium</b>	Learning from innovations in improving outcomes for children and young people should be identified and should inform relevant mainstream service provision. This includes learning from prevention and early	Work continues to ensure outcomes-focused working in line with the <a href="#">HSE National Policy on Access to Services for Children &amp; Young People with Disability &amp; Developmental Delay</a> , including ongoing promotion of Individual Family Service Plans through Children's Disability Network	HSE Disabilities	Minor Delivery Issue

	<p>intervention programmes such as Tusla’s Area Based Childhood (ABC) and Prevention, Partnership and Family Support (PPFS) Programme as well as cross-border programmes addressing the impact of Adverse Childhood Experiences (ACEs).</p>	<p>Teams (CDNT); services for children with complex needs, including those impacted by Adverse Childhood Experiences. Where more than one HSE service is involved this is coordinated in line with the Joint Working Protocol Primary Care, Disability and Child and Adolescent Mental Health Services, access here; of assistance. When appropriate, referral can be made to an Integrated Children’s Services Forum to meet and discuss individual children whose needs are not clear or who require some level of joint assessment or intervention, and non-HSE staff involved with the family may be invited to the forum. Challenges are faced with recruitment and retention in CDNT.</p> <p>Early intervention programmes continue through the What Works Programme as per previous updates.</p> <p>An issue remains for identifying the most appropriate person from National Disability Operations to join the StV Children &amp; Young Person Workstream, due to resource allocation issues.</p>	<p>HSE Primary Care Operations via the Integrated Children’s Services Forum</p>	
<p><b>9</b> <b>Medium</b></p>	<p>All schools and centres for education will have initiated a dynamic Wellbeing Promotion Process by 2023, encompassing a whole-school/centre approach. Schools and centres for education will be supported in this process through the use of the Wellbeing Framework for practice and Wellbeing Resources which have been developed by the Department of Education and Skills</p>	<p>The rollout of wellbeing promotion training continues. As of September 2023 1,497 (46%) Primary &amp; 352 (49%) Post Primary schools have completed training. A revised CPD directory of wellbeing related supports for <a href="#">primary</a> and <a href="#">post primary schools</a> has been published on gov.ie.</p> <p>Work is almost completed on guidance for schools on Managing Reluctant Attendance and School Avoidance Behaviour and this will be published online shortly.</p>	<p>Department of Education</p>	<p>On Track</p>
<p><b>10</b> <b>Medium</b></p>	<p>A protocol should be developed between the Department of Education and Skills and the HSE on the liaison process that should be in place between primary/post-primary</p>	<p>Further work has taken place on the draft protocol for the liaison process between schools, primary care, NEPS and mental health services, which will be considered at the next meeting in October.</p>	<p>Department of Education</p>	<p>Minor Delivery Issue</p>



	schools, mental health services and supports such as NEPS, general practitioners (GPs), primary care services and specialist mental health services. This is needed to facilitate referral pathways to local services and signposting to such services, as necessary	A bilateral meeting was held between the Department of Education and DoH to progress the work.	Department of Health	
<b>11</b> <b>Medium</b>	The National Mental Health Promotion Plan integrated with the Healthy Workplace Framework should incorporate actions to enhance the mental health outcomes of the working-age population through interventions aimed at mental health promotion in the workplace. This should consider environmental aspects of the working environment conducive to supporting positive mental health and wellbeing.	The workplace has been identified as a priority area in the draft National Mental Health Promotion Plan. There is continued close collaboration with the Department of Education, and other key government departments and agencies in the development of this plan.	Department of Health Healthy Ireland	<b>On Track</b>
<b>12</b> <b>Short</b>	A range of actions designed to achieve the goals of the National Positive Ageing Strategy for the mental health of older people should be developed and implemented, supported by the inclusion of mental health indicators in the Healthy and Positive Ageing Initiative's research programme	<p>The government has formally approved a proposal from the Minister for Health and the Minister of State for Mental Health and Older People to establish an independent Commission on Care for Older Persons. The Commission on Care for Older Persons will be an independent commission appointed by the Minister for Health and the Minister of State for Mental Health and Older People. Its work will be supported by a secretariat from the Department of Health.</p> <p>The Commission will examine the provision of health and social care services and supports for older persons and make recommendations to the government for their strategic development. Following a preparatory phase of approximately four months, the formal commencement of the Commission is planned for early 2024.</p>	Older People Strategy Unit Department of Health	<b>Minor Delivery Issue</b>

		Press release <a href="#">available here.</a>		
<b>Domain 2   Service access, Coordination and Continuity of care</b>				
	<b>Recommendation</b>	<b>Quarter 3, 2023 Update</b>	<b>Owner</b>	<b>Current status</b>
<b>13</b> <b>Short</b>	Directories of information on VCS supports should be provided to staff working in primary care and CMHTs to ensure they are aware of and inform service users and FCS about all supports available including those from Voluntary and Community Sector organisations in the local area	<p>A draft directory for GP practices was circulated to all contributing organisations for fact checking on service details. Engagement with colleagues in Health &amp; Wellbeing, working on social prescribing, resulted in updated content being provided for the directory. The directory is now with a designer to be finalised for publication.</p> <p>Information on psychosocial supports, including those provided by VCS were included within the HSE psychosocial guidance document and circulated to HSE staff</p>	<p>HSE</p> <p>Mental Health Integrated Care Team</p> <p>Primary Care</p>	<b>On Track</b>
<b>14</b> <b>Medium</b>	Where Voluntary and Community Sector organisations are providing services aligned to the outcomes in this policy, operational governance and funding models should be secure and sustainable	No return due to Forsa Industrial Action	<p>HSE</p> <p>Mental Health Operations</p> <p>National Office for Suicide Prevention</p>	<b>On Track</b>
<b>15</b> <b>Short</b>	Social prescribing should be promoted nationally as an effective means of linking those with mental health difficulties to community-based supports and interventions, including those available through local Voluntary and Community Sector supports and services.	<p>Social prescribing is delivered on behalf of the HSE by community and voluntary organisations – typically Family Resource Centres and Partnership companies:</p> <ul style="list-style-type: none"> <li>• Essential skills training for new link workers in HSE H&amp;W funded roles took place in October 2023</li> <li>• A HSE Social Prescribing Echo Network was established. This network provides a national learning platform for social prescribing link workers and HSE staff involved in supporting the delivery of social prescribing. A curriculum of topics for the year (8 sessions) was co-developed in collaboration with link workers and HSE staff. Topics covered include</li> </ul>	<p>HSE</p> <p>Health and Wellbeing</p>	<b>On Track</b>

		<p>“Management of inappropriate referrals”, “Working with participants with mental health difficulties”.</p> <ul style="list-style-type: none"> <li>• Contract signed with Trinity College Dublin to pilot wellbeing and community connectedness measurement tools with a number of HSE-funded social prescribing services to evaluate usability, acceptability, and feasibility from the perspective of social prescribing link workers and service user beneficiaries. Pilot study will commence in November. The findings from the pilot study will determine a decision on the most appropriate measures for use across social prescribing services.</li> <li>• EOI circulated to academic institutes regarding realist evaluation of social prescribing services in Ireland to understand how social prescribing works in an Irish context, for whom it works and under what circumstances. Contract awarded with research set to commence in January 2024.</li> </ul>		
<p><b>16</b> <b>Medium</b></p>	<p>Access to a range of counselling supports and talk therapies in community/primary care should be available on the basis of identified need so that all individuals, across the lifespan, with a mild- to-moderate mental health difficulty can receive prompt access to accessible care through their GP/ Primary Care Centre. Counselling supports and talk therapies must be delivered by appropriately qualified and accredited professionals.</p>	<p>Informed by a mapping of current talk therapy offerings and a review of recent evaluations of existing services, work is now underway to develop a principles paper for a layered care talk therapy service model. A key consideration will be to ensure enhanced access to evidence-based interventions that are inclusive and appropriate for a diverse range of needs. This work is being progressed in collaboration with a multi-disciplinary working group and will involve meaningful engagement with service users, family members, staff, voluntary providers and all relevant stakeholders. Once complete, the position paper will guide the development of services in the medium to long-term.</p> <p>In parallel, work continues to enhance access to talk therapies within community and primary care settings through existing programmes, including <a href="#">Counselling in Primary Care</a> and targeted initiatives to address capacity challenges in Primary Care Psychology Services. The HSEs guided digital CBT programme with SilverCloud continues to show reliable</p>	<p>HSE Primary Care</p>	<p>On Track</p>

		improvement upon discharge from the programme. This programme was recently awarded the <a href="#">HealthTech Innovation Award at the Public Sector Transformation Awards 2023</a> .		
<b>17</b> <b>Short</b>	The mental health consultation/liaison model should continue to be adopted to ensure formal links between CMHTs and primary care with the presence of, or in-reach by, a mental health professional as part of the primary care team or network.	Significant progress has been made on research to establish the evidence base and best practice examples of shared care between primary care and specialist mental health services, including implementation of the consultation - liaison model. Overseen by a multi-disciplinary shared care working group, this research has included a review of Irish and internal literature, as well as a number of case studies. The transition to a new financial management system caused a temporary delay in processing the agreed payment for this work and as result the completion of this research. Once finalised, findings will help inform recommendations 17 and 19.	HSE Primary Care Mental Health Operations	On Track
<b>18</b> <b>Short</b>	An implementation plan should be developed for the remaining relevant recommendations in <i>Advancing the Shared Care Approach between Primary Care and Specialist Mental Health Services (2012)</i> in order to improve integration of care for individuals between primary care and mental health services in line with emerging models and plans for Community Health Networks and Teams.	Building on an analysis of implementation of the <a href="#">Advancing the shared care approach (2012)</a> report, a draft shared care implementation plan was been developed in Quarter 2, 2023, which presents a proposed road map to deliver outstanding relevant recommendations. Preparation for final stakeholder engagement with proposed action owners has taken place in Quarter 3, 2023, including a forum for engagement with the relevant professional bodies and focus group(s) with people with lived experience. Once the stakeholder engagement has concluded, a final shared care implementation plan will be produced and shared for consideration.	HSE Primary Care Mental Health Operations	On Track
<b>19</b> <b>Short</b>	The physical health needs of all users of specialist mental health services should be given particular attention by their GP. A shared care approach is essential to achieve the best outcomes.	In collaboration with a multi-disciplinary shared care working group, work has commenced on the development of a national shared physical health care and prescribing framework. Once complete, this framework will support a consistent approach for the development of local protocols between service providers. As outlined under the update for recommendation 17, significant progress has been made on research to	HSE Community Operations Primary Care	On Track

		<p>establish the evidence base and best practice examples of shared care between primary care and specialist mental health services, including recommendation 19. However, the transition to a new financial management system caused a temporary delay in processing the agreed payment for this work and as result on the completion of this research. In parallel, the shared care working group has developed a high-level proposal for a structured physical health programme in primary care for people with severe and enduring mental illness. This proposal will now provide the basis for stakeholder engagement and detailed planning of a demonstration of such a programme, including measurement of outcomes and resource requirements.</p>	Mental Health Operations	
<b>20 (a)</b> <b>Medium</b>	<p>There should be further development of early intervention and assessment services in the primary care sector for children with <b>ADHD</b> and autism to include comprehensive multi-disciplinary and paediatric assessment and mental health consultation with the relevant community mental health team where necessary. <b>(ADHD Only)</b></p>	<p>Funding has been granted for a temporary post to support the office of the National Clinical and Group Lead (NCAGL) for mental health to develop a Model of Care for Children and young people with ADHD in line with this recommendation. A candidate has been identified from within a CHO for the position. Recruitment is progressing, but some delays have occurred related to the backfill of this candidate's post. Location of pilot sites will be agreed when candidate is in post.</p>	<p>HSE Primary Care Mental Health Operations Disabilities National Clinical Programmes</p>	Minor Delivery Issue
<b>20 (b)</b> <b>Medium</b>	<p>There should be further development of early intervention and assessment services in the primary care sector for children with ADHD and <b>autism</b> to include comprehensive multi-disciplinary and paediatric assessment and mental health consultation with the relevant CMHT where necessary. <b>(Autism Only)</b></p>	<p>Preparation for phase 2 of the piloting of an autism assessment and intervention protocol is progressing well:</p> <p>Engagement with 4 pilot sites (CHO 2, 4, 7, 9) including site visits</p> <p>Achieved confirmation on participation from all 4 pilot sites</p> <p>Commencement of phase 2 evaluation - staggered start dates between September 15th and September 30th (3 sites), one site yet to commence</p>	<p>HSE Primary Care Mental Health Operations Disabilities</p>	On Track

		<p>Retrospective data collection of 50+ assessments for "interim phase" for one CHO commenced</p> <p>Training development (sourcing and development) commenced for all sites</p> <p>Peer to Peer support network commenced - supporting all pilot site teams</p>		
<b>21</b> <b>Medium</b>	Dedicated community-based Addiction Service Teams should be developed/enhanced with psychiatry input, as required, and improved access to mental health supports in the community should be provided to individuals with co-existing low-level mental health and addiction problems.	An initial scoping of this critical, but complex, recommendation is underway in order to determine what is required to achieve intended outcomes. This has included examining work already underway as part of the Model of Care for Dual Diagnosis (StV recommendation 57) and as part of the ongoing implementation of the <a href="#">Strategic Action Plan for the National Drugs Strategy 2023-2024</a> . A position paper is being prepared, which will form basis for engagement with potential action owners.	HSE	Minor Delivery Issue
<b>22</b> <b>Short</b>	The provision of appropriate environments for those presenting at emergency departments who additionally require an emergency mental health assessment should be prioritised.	A report on the audit report of each ED assessment room has been completed and approved by National Clinical Advisor and Group Lead for Mental Health. The individual assessment reports will now be circulated to each CEO Acute Hospital and relevant stakeholders. This audit is a self-reported audit aligned with the <a href="#">Psychiatric Liaison Accreditation Network (PLAN)</a> standards. The reports will be sent to the Implementation Advisory Group, which includes people with lived experience.	HSE Acute Hospitals Department of Health Clinical Programmes (Self Harm)	On Track
<b>23</b> <b>Medium</b>	There should be continued investment in, and implementation of, the National Clinical Care Programme for the Assessment and Management of Patients Presenting to Emergency Departments Following Self-Harm.	<ol style="list-style-type: none"> <li>1. The clinical operating guideline for emergency departments has been updated. It will be discussed at a planned meeting of the Implementation Advisory Group in November.</li> <li>2. Options to support data collection are being explored with ehealth.</li> <li>3. The National Clinical Programme hosting a 2 day training event on 24th and 25th October in Dublin.</li> </ol>	HSE Clinical Programmes (Self Harm)	On Track

		<p>4. The 5 year data reports will be presented at the event in October.</p> <p>5. In-person site visits continue.</p> <p>6. The ED assessment room audit reports will be circulated in Quarter 4, 2023 (see also recommendation 22).</p>		
<b>24</b> <b>Short</b>	Out-of-hours crisis cafes should be piloted and operated based on identified good practice. Such cafes should function as a partnership between the HSE and other providers/organisations.	<p>Completion of HSE procurement process to identify suitable consultancy to develop and deliver a programme of monitoring and evaluation of Crisis Resolution Services (incorporating Solace Cafes) over the testing phase (2023-2024). Monitoring and evaluation planning in process.</p> <p>CHO 6 has identified and established arrangement with community partner for delivery of Solace Cafe. Currently working to finalise accommodation and initiate staff recruitment.</p> <p>CHO 1 and CHO 5 progressing identification of partner through formal tender/EOI process.</p> <p>CHO 3 continue to progress development of Crisis Resolution Services (both Crisis Resolution Teams and Café).</p>	HSE Mental Health Integrated Care Team	On Track
<b>25</b> <b>Medium</b>	The multi-disciplinary CMHT as the cornerstone of service delivery in secondary care should be strengthened through the development and agreed implementation of a shared governance model.	<p>This recommendation will be progressed through a dedicated mental health services workstream, which has been tasked with delivering a thematic set of policy recommendations. The workstream has been established and terms of reference agreed, however, progress has been delayed due to lack of project management support.</p> <p>This has been proactively addressed by securing a dedicated Project Management resource. This person will principally work on this workstream for a period of six months, from December 2023 to May 2024.</p> <p>In parallel, a long term project support solution is also being sought.</p>	HSE MH Integrated Care Team	Not Started

<p><b>26</b> <b>Medium</b></p>	<p>CMHTs' outreach and liaison activities with VCS partners in the local community should be enhanced to help create a connected network of appropriate supports for each service user and their FCS.</p>	<p>Led by a dedicated working group, work has commenced on the development of guidance on how community mental health teams and community and voluntary sector organisations can work in partnership to support people who needs mental health services in the right place at the right time</p> <p>In Quarter 3, 2023, an implementation plan for the guidance has been drafted and reviewed by the working group. This includes 6 objectives, with specific actions, inputs and outputs/KPI for each objective: 1) Establish and maintain quarterly meetings regarding effective partnership in supporting service users in the community, 2) Improve knowledge of statutory service providers about voluntary services available in the community, 3) Enhance liaison activities between statutory and voluntary mental health service providers, 4) Strengthening the work of existing regional mental health engagement structures in the community, 5) Develop joint training opportunities, 6) Monitor/Evaluate the partnership and its implementation plan.</p>	<p>HSE  Mental Health Engagement and Recovery</p>	<p>On Track</p>
<p><b>27</b> <b>Medium</b></p>	<p>An individualised recovery care plan, co-produced with service users and/or Families, Carers and Supporters, where appropriate, should be in place for, and accessible to, all users of specialist mental health services.</p>	<p>Findings from the engagement event held in Quarter 2, 2023, were reviewed to inform further developments and workshops to advance the co-production of recovery focused care plans. Work was also undertaken to scope existing training resources and to create recommendations for content created to inform further training /workshop development. In parallel, there was continued development of the co-production policy. This recommendation is delivered in collaboration with a working group, which includes people with lived experience.</p>	<p>HSE  Mental Health Engagement and Recovery</p>	<p>On Track</p>
<p><b>28</b> <b>Short</b></p>	<p>All service users should have a mutually agreed key worker from the CMHT to facilitate coordination and personalisation of services in line with their co-produced recovery care plan.</p>	<p>Along with a number of other policy recommendations, this recommendation will be progressed as part of an integrated work programme, reflecting the different stages in the service user journey. In Quarter 3, 2023, the programme group conducted a consultation event to consider an existing framework for the 'Service user's journey through General Adult Community Mental Health Teams (2020)'. This framework</p>	<p>HSE  Mental Health Operations</p>	<p>Minor Delivery Issue</p>



		document is an output from a previous service improvement project. This initial consultation event included people with lived experience. In Quarter 4, 2023, a further consultation event will be arranged with implementation leads for relevant policy recommendations to establish how the framework documents impacts these recommendations.		
<b>29</b> <b>Short</b>	Further training and support should be put in place to embed a recovery ethos among mental health professionals working in the CMHTs as well as those delivering services elsewhere in the continuum of services.	Following a pilot run through of the training workshop in Quarter 2, 2023, further revisions were made to its content and graphic design. The pilot workshop was attended by representatives of all Recovery Colleagues and Recovery Education Services, a number of Peer Support/Family Peer Support staff and clinical staff. As part of the promotion of the workshop, communication was sent to Heads of Service for Mental Health and Clinical Leads to highlight the essential requirement for staff involvement in the facilitation of the workshop.	HSE Mental Health Engagement and Recovery	On Track
<b>30</b> <b>Medium</b>	CMHTs and sessional contacts should be located, where possible and appropriate, in a variety of suitable settings in the community, including non-health settings	This recommendation is being progressed in collaboration with a dedicated working group, which includes lived experience. Work has been undertaken to scope and agree a mapping template for completion by CMHTs. Questions include the use of non- mental health community-based facilities, integration with Primary Care and infrastructure. Due to other data requests from the Mental Health Engagement and Recovery workstream, the mapping is planned for Quarter 4, 2023.	HSE Mental Health Engagement and Recovery  Mental Health Operations	Minor Delivery Issue
<b>31</b> <b>Medium</b>	The potential for digital health solutions to enhance service delivery and empower service users should be developed.	A full draft of the Digital Mental Health Workplan (short-term to cover timeframe of 18 months) was completed at the end of September. This was shared and discussed with the Digital Mental Health Specialist Group. A brief window has been given to allow for final feedback. The work plan includes actions and recommendations under the following headings: Services and Supports; Governance; Resourcing; Strategy.  Revision and improvement of the CAMHS and National Counselling Service sections of the HSEs website has continued.	HSE MH Integrated Care Team	On Track

		<p>The algorithm, design and content for My Mental Health Plan, an interactive digital tool providing tailored information and guidance on common mental health difficulties, was completed. Collaboration is ongoing between HSE Digital Communications, HSE Mental Health Operations, clinical experts and developers to finalise this project.</p>		
<p><b>32</b> <b>Medium</b></p>	<p>The composition and skill mix of each CMHT, along with clinical and operational protocols, should take into consideration the needs and social circumstances of its sector population and the availability of staff with relevant skills. As long as the core skills of CMHTs are met, there should be flexibility in how the teams are resourced to meet the full range of needs, where there is strong population-based needs assessment data.</p>	<p>In line with other policy recommendations, this recommendation will be progressed through a dedicated mental health services workstream, which has been tasked with delivering a thematic set of policy recommendations. The workstream has been established and terms of reference agreed, however as noted earlier, progress has been delayed due to lack of project management support.</p> <p>This has been proactively addressed by securing a dedicated project management resource. This person will principally work on this workstream for a period of six months, from December 2023 to May 2024.</p> <p>In parallel, work continues on the demonstration of the <a href="#">Model of Care for adults accessing talk therapies while attending specialist mental health services</a>, Following extensive engagement with the Working Group representing the 5 demonstration sites, a submission was made as part of the estimates process for a dedicated resource to support the implementation of the Model of Care. The required alignment of national and local structures to best support the implementation of the Model of Care is under ongoing review. The process of evaluating the initial implementation of the Model of Care continued in Quarter 3, 2023, with the research team from the National Suicide Research Foundation meeting with individual demonstration sites to gather and report on baseline information.</p>	<p>HSE MH Integrated Care Team</p>	<p>Minor Delivery Issue</p>
<p><b>33</b></p>	<p>The shared governance arrangements for CMHTs as outlined in AVFC 2006–16 should</p>	<p>Work is underway to prepare a detailed delivery plan for this recommendation, with an initial focus on team coordination in CAMHS.</p>	<p>HSE</p>	<p>Paused</p>

<b>Medium</b>	be progressed, including further rollout of Team Coordinators.	As part of this plan, a proposal for additional resourcing was included in the 2024 estimates bid. The roll out of team coordination will incorporate learnings from previous service improvement projects in this area.	Mental Health Operations	
<b>34</b> <b>Medium</b>	Referral pathways to all CMHTs should be reviewed and extended by enabling referrals from a range of other services (as appropriate) including senior primary care professionals in collaboration with GPs	This recommendation will be progressed as part of an integrated work programme, reflecting the different stages in the service user journey. In Quarter 3, 2023, a consultation event was arranged to review an existing framework for the 'Service user's journey through General Adult Community Mental Health Teams (2020)', which is an output from a previous service improvement project. In Quarter 4, 2023, a further consultation event will be arranged with implementation leads for relevant recommendations to establish how the framework may impact on these recommendations.	HSE Mental Health Operations	Minor Delivery Issue
<b>35 (a)</b> <b>Short</b>	A comprehensive specialist mental health <b>out-of-hours response</b> should be provided for children and adolescents in all geographical areas. This should be developed in addition to current ED services.	This recommendation is being progressed through a dedicated children and young peoples' workstream. The major delivery issue reported relates to the complexities involved in delivering the recommendation, the resources required, combined with the short timeframe for delivery.  Communication between the workstream and the HIG continued in Quarter 3, 2023, with a view to scope resource requirements to progress this recommendation. As a next step, a dedicated workstream engagement session between the HIG and the workstream is planned for Quarter 4, 2023.	HSE Mental Health Integrated Care Team	Major Delivery Issue

<p><b>35 (b)</b> <b>Short</b></p>	<p><b>A comprehensive specialist mental health out-of- hours response should be provided for children and adolescents in all geographical areas.</b> This should be developed in addition to current ED services.</p>	<p>In line with the <a href="#">Model of Care for CAMHS Hubs</a> launched in Quarter 2, 2023, continued progress is being made on recruitment for CAMHS Hubs Teams with 2 pilot sites complete (CHOs 2 and 6), and 3 sites in process (CHOs 3, 4 and 8). CHOs 3, 4 and 8 are progressing their implementation plans with a view to be operational by Quarter 4, 2023.</p> <p>The evaluation tender process is complete with the monitoring and evaluation plan now in development</p>	<p>HSE Mental Health Integrated Care Team</p>	<p>Minor Delivery Issue</p>
<p><b>36</b> <b>Short</b></p>	<p>Appropriate supports should be provided for on an interim basis to service users transitioning from CAMHS to General Adult Mental Health Services (GAMHS). The age of transition should be moved from 18 to 25 and future supports should reflect this</p>	<p>This recommendation is being progressed through a dedicated Children and Young People Workstream, which incorporates the work of the Youth Mental Health Transitions Specialist Group. The Specialist Group is progressing its work through two work strands:</p> <p>Workstream 1: Following engagement with the NIMC Steering Committee, it was agreed that implementation of the 'Enhanced Transitions Plan' (HSE working document, unpublished) will be the responsibility of the new HSE Child and Youth Mental Health office with implementation monitoring provided by the StV Children and Young People workstream.</p> <p>Workstream 2: Three separate consultation events on the long-term proposed reconfiguration design have now taken place. These were delivered in collaboration with the DoH and spunout. The first in person consultation was with young people and was held on 03/07/23. A follow on in person meeting with clinicians and stakeholders from CAMHS and Adult Mental Health Services, NGOs, management and representative bodies was held on 12/07/23. An online focus group took place on 27/09/23 with parents and caregivers of young people who have experience of CAMHS. Feedback from these consultations will inform the ongoing development of recommendations for inclusion in the reconfiguration plan.</p>	<p>HSE Mental Health Operations Department of Health</p>	<p>On Track</p>

<p><b>37</b> <b>Short</b></p>	<p>Nationally agreed criteria should be developed to govern and resource individualised support packages for the specific needs of a small cohort of children and young people who have complex needs.</p>	<p>For children and young people who have complex needs Individualised Support Packages are coordinated through Individual Family Service Plans as outlined for recommendation 8, and in addition CHO/TUSLA Services continue to progress joint working through agreed implementation plans under the HSE/TUSLA Joint Protocol (2020), access here. Discussion takes place between national disability operations and each CHO Disability Service at regular engagements, and also at a senior level across HSE and TUSLA, on joint working and reports are positive on the working relationships under the protocol and the close working on Individualised Support Packages, and funding of same, in the best interests of children and young people – promoting best outcomes for children known to either or both agencies. In addition, in line with the HSE Joint Working Protocol as well as the HSE/TUSLA Joint Protocol shared care plans across a number of services can be agreed, in the Integrated Children’s Services Forum if required.</p> <p>An issue remains for identifying the most appropriate person from National Disability Operations to join the Children and Young Person Workstream, due to resource allocation issues.</p>	<p>HSE Mental Health Operations Disabilities</p>	<p>Minor Delivery Issue</p>
<p><b>38</b> <b>Short</b></p>	<p>In the exceptional cases where child and adolescent inpatient beds are not available, adult units providing care to children and adolescents should adhere to the CAMHS inpatient Code of Governance.</p>	<p>In collaboration with the HSEs Internal National Audit, an 'Audit of Compliance with the Mental Health Commission Code of Practice Relating to Admission of Children under the Mental Health Act 2001 (2006) and Code of Practice Relating to Admission of Children under the Mental Health Act 2001' has now been completed.</p> <p>The objective of the audit was to determine the level of assurance that can be provided to the management related to compliance with selected criteria from the Mental Health Commission’s Code of Practice. Findings indicate that the level of assurance that may be provided to management about the adequacy and effectiveness of the governance, risk management and internal control system in the area reviewed was ‘SATISFACTORY’.</p>	<p>HSE Mental Health Operations</p>	<p>On Track</p>

<p><b>39</b> <b>Short</b></p>	<p>The HSE should consult with service users, FCS, staff, and those supporting priority groups to develop a standardised access pathway to timely mental health and related care in line with the individuals' needs and preferences.</p>	<p>In Quarter 3, 2023, a consultation has taken place on the 'Service User Journey Framework' with a look at how the document will impact a number of policy recommendations in StV. This consultation was inclusive of service users representatives from the co-production panel with a further event planned for Quarter 4, 2023. The 'Service User Journey Framework' is a guidance document and an output from a previous service improvement project completed in 2020.</p>	<p>HSE Mental Health Engagement and Recovery</p>	<p>On Track</p>
<p><b>40</b> <b>Medium</b></p>	<p>Sufficient resourcing of home-based crisis resolution teams should be provided to offer an alternative response to inpatient admission, when appropriate.</p>	<p>CHO 5 Crisis Resolution Team operational. CHO 3 progressing recruitment of staffing and identification of suitable accommodation. Completion of HSE procurement process to identify suitable consultancy to develop and deliver a programme of monitoring and evaluation of Crisis Resolution Services over the testing phase (2023-2024). Monitoring and evaluation planning in process.</p>	<p>HSE Mental Health Integrated Care Team</p>	<p>On Track</p>
<p><b>41</b> <b>Medium</b></p>	<p>A Standard Operating Guideline should be developed to ensure that sufficiently staffed day hospitals operate as effectively as possible as an element of the continuum of care and as an alternative to inpatient admission.</p>	<p>In line with other policy recommendations, this recommendation will be progressed through a dedicated mental health services workstream, which has been tasked with delivering a thematic set of policy recommendations. The workstream has been established and terms of reference agreed, however as noted earlier, progress has been delayed due to lack of project management support.</p> <p>This has been proactively addressed by securing a dedicated Project Management resource. This person will principally work on this workstream for a period of six months, from December 2023 to May 2024. In parallel, a long term project support solution is also being sought.</p> <p>The approach to the inclusion of the voice of lived experience across all workstreams and recommendations was discussed with the Reference Group as part of an information session 13/09/23. Work has commenced on the development of a guidance document outlining overarching</p>	<p>HSE Mental Health Integrated Care Team</p>	<p>Not Started</p>

		principles, engagement methods available. This will be informed by a survey with workstream leads on how lived experience will be captured.		
<b>42</b> <b>Short</b>	Individuals who require specialist Mental Health Services for Older People (MHSOP) should receive that service regardless of their past or current mental health history. People with early onset dementia should also have access to MHSOP.	Model of Care Implementation Oversight Group (IOG) established with two meetings held to date. Its terms of reference will be reviewed at December meeting to confirm and finalise the membership. The IOG and the National Clinical Advisor and Group Lead for Mental Health will require additional programme management resource(s) to lead the implementation of the Model of Care, including devising and delivering a programme of work. The acquisition of such resource(s) is currently constrained by the HSEs position on the recruitment of new staff. This recommendation is placed on pause until such resources are in place and a work plan can be devised.	Clinical Care Programme for Mental Health Services for Older People / HSE Mental Health Integrated Care Team	Paused
<b>43</b> <b>Short</b>	The age limit for MHSOP should be increased from 65 years to 70 years supported by joint care arrangements between GAMHS and MHSOP teams for individuals who require the expertise of both.	Model of Care Implementation Oversight Group (IOG) established with two meetings held to date. The IOG and The National Clinical Advisor and Group Lead for Mental Health will require additional programme management resource(s) to lead the implementation of the Model of Care, including devising and delivering a programme of work. The acquisition of such resource(s) is currently constrained by the HSEs position on the recruitment of new staff. This recommendation is placed on pause until such resources are in place and a work plan can be devised. Meeting to take place to discuss implications of increasing the age from 65 to 70.	Clinical Care Programme for Mental Health Services for Older People / HSE Mental Health Integrated Care Team	Paused
<b>44</b> <b>Short</b>	GPs, mental health service prescribers and relevant stakeholders should collaborate to actively manage polypharmacy.	Through a dedicated working group, work continues to scope an appropriate approach for the delivery of this critical, but complex recommendation. In Quarter 3, 2023, further engagement took place with key stakeholders and potential action owners, including with the HSEs National Clinical Lead for Integrated Care, the National Clinical and Group Leads for Primary Care and for Mental Health, and the Director of Public Health. In Quarter 4, work will be undertaken to stand up an	HSE	Minor Delivery Issue

		oversight group with senior clinical and operational representation to progress this recommendation. The approach will be informed by lived experience, as well as the current evidence base for management of polypharmacy.		
<b>45</b> <b>Medium</b>	HSE should collate data on the number and profile of delayed discharges in acute mental health inpatient units and develop appropriately funded responses.	In line with other policy recommendations, this recommendation will be progressed through a dedicated mental health services workstream, which has been tasked with delivering a thematic set of policy recommendations. A dedicated project management resource has been identified and tasked with developing a detailed work plan for this and other recommendations within the remit of this workstream.	HSE Mental Health Operations	Paused
<b>46</b> <b>Short</b>	An Expert Group should be set up to examine Acute Inpatient (Approved Centre) bed provision (including PICUs) and to make recommendations on capacity reflective of emerging models of care, existing bed resources and future demographic changes, with such recommendations being aligned with Sláintecare.	The recommendations of the Acute Bed Capacity report will be encompassed as part of an overall multi-year capital plan. To that end, work was undertaken in Quarter 2, 2023, to assess current and future planned capital investment to ensure regulatory compliance. In Quarter 3, 2023, a working group was formally established and tasked with the development of a 10-year plan that addresses the existing and future capital requirements within mental health, including required acute bed capacity as identified by the Acute Bed Capacity Specialist Group.  The approach to the inclusion of the voice of lived experience across all workstreams and recommendations was discussed with the Reference Group in the Information Session on 13/09/23. As a support for implementation leads, work has commenced on the development of a guidance document, including principles for embedding lived experience in StV implementation, methods and available supports.	HSE Mental Health Operations	On Track
<b>47</b> <b>Long</b>	Sufficient PICUs should be developed with appropriate referral and discharge protocols to serve the regions of the country with limited access to this type of service.	While the Mental Health Services Workstream Group has been established, and Terms of Reference agreed, there has been limited progress on the delivery of this recommendation.	HSE Mental Health Operations	Paused



		<p>This lack of progress is due to a lack of project support to date. This has been proactively addressed by securing a dedicated Project Management resource. This person will principally work on the Mental Health Services Workstream for a period of six months, from December 2023 to May 2024.</p> <p>In parallel, a long term project support solution is also being sought.</p>		
<b>48</b> <b>Short</b>	A cross-disability and mental health group should be convened to develop national competence in the commissioning, design and provision of intensive supports for people with complex mental health difficulties and intellectual disabilities and to develop a set of criteria to govern the provision of this service.	<p>The National Placement Oversight and Review Team (NPORT) continues to work with people with intellectual disabilities who have complex needs and are reviewing day service provision and day opportunities. 226 Day services reviews took place through NPORT for cases acquiring funding of more than €50k per annum.</p> <p>Following on from workshop event in Quarter 2, 2023, which focused on service self-evaluation and appropriate prescribing, service and quality improvement work has continued in the past quarter in collaboration with the College of Psychiatry of Ireland and the HSE disability division.</p>	HSE  Mental Health and Intellectual Disability Clinical Care Programme	On Track
<b>49</b> <b>Long</b>	Intensive Recovery Support (IRS) teams should be provided on a national basis to support people with complex mental health needs in order to avoid inappropriate, restrictive and non-recovery-oriented settings.	This is a long term recommendation, which will be progressed through the dedicated mental health services workstream referenced previously in this report.	HSE  Mental Health Operations  Mental Health Engagement and Recovery	Not Yet Started  Long Term Recommendation
<b>50</b> <b>Medium</b>	The development of a national network of MHID teams and acute treatment beds for people of all ages with an intellectual disability should be prioritised.	There is ongoing engagement with CHOs to ensure that all possible steps are undertaken in terms of recruitment to strengthen existing Mental Health Intellectual Disability (MHID) community teams. As of September 2023, there were 19 adult MHID teams in place with an additional 8 services not yet meeting the criteria of a starter team (Consultant Psychiatrist, Psychologist, CNS and admin). Meanwhile, there were 4 CAMHS MHID teams in place with an additional 7 services not yet	HSE	On Track

		<p>meeting the criteria of a starter team. In Quarter 3, 2023, further progress was made with recruitment and only 12.8 posts remain unfilled.</p> <p>Confirmation of funding awaited for an external reviewer to execute a review process into the adult MHID model of service.</p>		
<b>51</b> <b>Medium</b>	Speech and Language Therapists should be core members of the Adult-ID and CAMHS-ID teams.	Funding was approved for two Speech and Language Therapists (SLTs) in 2021 with challenges to recruiting SLTs. One SLT is currently in place in CHO7. Ongoing recruitment efforts are continuing for recruitment of SLT in CHO9.	HSE Mental Health Operations Disability	Minor Delivery Issue
<b>52</b> <b>Long</b>	Investment in the implementation of the Model of Care for Early Intervention Psychosis (EIP), informed by an evaluation of the EIP demonstration sites, should be continued.	<p>All goals for Quarter 3, 2023, were completed:</p> <p>The HSE QI team are hosting an online training and in-person session with the EIP teams.</p> <p>The Health and Social Care Professional's office increased the number of funded places on CBTp course from 5 to 10 places.</p> <p>Work continues with HR and staff representative groups to progress EIP Key Worker grade.</p> <p>Over 200 clinicians registered to attend a webinar in September.</p> <p>The National Clinical Programme for Early Intervention in Psychosis made a submission to 2024 estimates process for additional posts to progress roll out of the Model of Care.</p>	HSE Early Intervention in Psychosis Clinical Care Programme	Minor Delivery Issue
<b>53 (a)</b> <b>Medium</b>	The National Mental Health Clinical Programmes for <b>Eating Disorders</b> , Adults with ADHD and the Model of Care for Specialist Perinatal Mental Health Services should continue to have phased implementation and evaluation.	<p>Recruitment remains a key action in collaboration with CHO's. 10 Consultant Lead teams now in place.</p> <p>Sub groups established.</p> <p>Ehealth project currently paused as we look at best solution for future and funding stream for same.</p>	HSE Clinical Care Programme (for Eating Disorders)	Major Delivery Issue Implementation problem mitigated through CHO engagement and through inclusion

		<p>Model of Care evaluation and review - submitted funding request so that this can be completed by an independent organization.</p> <p>Final stages of agreeing terms of reference and selection process with Bodywhys for the establishment of an expert by experience group to contribute to the implementation of the model of care. This will be discussed with the Implementation Advisory Group in October.</p> <p>Lack of access to appropriate accommodation for teams presents an implementation problem. In the short term, this is mitigated through continued close engagement with relevant CHO. Long term solutions will need to be considered within the context of the aforementioned mental health capital plan.</p>		in the long-term mental health capital plan
<b>53 (b)</b> <b>Medium</b>	The National Mental Health Clinical Programmes for Eating Disorders, <b>Adults with ADHD</b> and the Model of Care for Specialist Perinatal Mental Health Services should continue to have phased implementation and evaluation.	<p>In line with the <a href="#">Model of Care for ADHD in adults</a>, there are ongoing recruitment efforts to staff the recommended multi-disciplinary teams. As of September 2023, there are 5 teams operational of which two are half teams. The sixth team is delayed to Q4, 2023 due to issue with accommodation and local recruitment of team administrator, while the seventh team is delayed due to consultant recruitment.</p> <p>Consultant Post in Kerry has been approved for full-time and recruitment to begin</p> <p>Work continuing on referral triage</p> <p>Work continuing on activity data refinement</p>	HSE Clinical Programme (for ADHD)	Minor Delivery Issue
<b>53 (c)</b> <b>Medium</b>	The National Mental Health Clinical Programmes for Eating Disorders, Adults with ADHD and the Model of Care for <b>Specialist Perinatal Mental Health</b> Services should continue to have phased implementation and evaluation.	<p>Work completed on Data Privacy Impact Assessment Form with plan to roll out to pilot sites.</p> <p>Work on HSEland Module ongoing. Video content captured and working on editing content.</p> <p>Funding approved for appraisal of suitability of plan to develop Elm Mount Unit at St. Vincent's University Hospital incorporating Mother and</p>	HSE Clinical Programme (for Perinatal Mental Health)	Minor Delivery Issue

		Baby Unit and expected that the process of tendering for and completion of appraisal should occur in Quarter 1, 2024.		
<b>54</b> <b>Medium</b>	Every person with Mental Health Difficulties coming into contact with the forensics system should have access to comprehensive stepped (or tiered) mental health support that is recovery-oriented and based on integrated co-produced recovery care plans supported by advocacy services as required	In September 2023, a joint venture between the Irish Prison Service (IPS), Probation Service and the HSE commenced following agreement on the tendering process of a needs analysis of mental health needs of prison population. This tendering process was commenced through the IPS and in October 2023, tenders were received. The review of tenders is underway with a view to appoint a contractor. It is expected that the contract will commence in early 2024 and this will be an 18 month analysis project. Structures have been put in place to support the governance of the contract, which will be overseen by the justice workstream group.  Delivery of this recommendation, as well as recommendations 55 and 56, will be closely coordinated with implementation of the <a href="#">Report of the High Level Task Force</a> .	HSE  Mental Health Operations  National Forensic Mental Health Service (NFMHS)	On Track
<b>55</b> <b>Medium</b>	There should be ongoing resourcing of and support for diversion schemes where individuals with mental health difficulties are diverted from the criminal justice system at the earliest possible stage and have their needs met within community and/or non-forensic mental health settings.	A project specialist has been assigned to support the justice workstream on the development of the business case, in response to this recommendation.  Delivery of this recommendation, as well as recommendations 54 and 56, will be closely coordinated with implementation of the <a href="#">Report of the High Level Task Force</a> .	HSE Mental Health Operations	On Track
<b>56</b> <b>Medium</b>	The development of further ICRUs should be prioritised following successful evaluation of operation of the new ICRU on the Portrane Campus.	This recommendation will be progressed through a dedicated justice workstream. Following the decision to streamline recommendation timelines with the StV implementation plan, the implementation lead is now assured that this will allow for the opening of the ICRU and completion of research as referenced in the recommendation.	HSE  Mental Health Operations  National Forensic Mental Health Service	Paused

		Delivery of this recommendation, as well as recommendations 54 and 55, will be closely coordinated with implementation of the <a href="#">Report of the High Level Task Force</a> .		
<b>57</b> <b>Medium</b>	<p>a) A tiered model of integrated service provision for individuals with a dual diagnosis (e.g. substance misuse with mental illness) should be developed to ensure that pathways to care are clear*</p> <p>b) Similarly, tiered models of support should be available to people with a dual diagnosis of intellectual disability and / or autism and a mental health difficulty^</p> <p>^covered under other recommendation.</p>	<p>In line with the Model of Care, active recruitment is now underway for the three initial site areas with 9 WTE posts filled as of September 2023. Significant efforts are being made for the recruitment of the consultant post in CHO 4. It is expected all teams will have started receiving referrals no later than Quarter 1, 2024. Capital works in CHO 3 present a challenge, however, an administrative base has been secured with consulting rooms being made available by partners. CHO 4 and 9 report no issues with locations.</p> <p>Full Public and lived experience Involvement approach being taken in the implementation and evaluation of the clinical programme, with people with lived experience working with the team in the development of both. Lived experience advisory panel being established currently to support ongoing work.</p> <p>Training progressing well.</p> <p>Peer led seeking safety Ireland model progressing extremely well with over 350 women currently being support over 7 CHOs.</p>	<p>HSE</p> <p>Clinical Care Programmes Dual Diagnosis</p> <p>*a) only</p>	Minor Delivery Issue
<b>58</b> <b>Medium</b>	In order to address service gaps and access issues, a stepped model of integrated support that provides mental health promotion, prevention and primary intervention supports should be available for people experiencing homelessness.	<p>The new Inclusion Mental Health Team (IMHT) is 80% recruited/appointed and clinically active. They are currently delivering on acute hospital In-reach and intensive post-hospital Care to psychiatric inpatients at St James's.</p> <p>As well as working with Approved Centre colleagues, care is integrated across many services and professions. For example: Some case-specific prison in-reach is being offered to support safe release of patients with serious mental illness. IMHT provides community liaison support for primary care and voluntary sector clinicians/nurses working with</p>	<p>HSE</p> <p>Mental Health Operations</p> <p>Primary Care Operations</p> <p>Social Inclusion</p>	Minor Delivery Issue

		<p>homeless people who have mental illness. IMHT offers collaborative care planning to the inclusion health acute medical team in St. James Hospital in situations where their patients have comorbid mental health needs.</p> <p>The IMHT has generated significant interest in the team and its activities and there is substantial interest from relevant staff across Dublin in joining the team, which should support further recruitment and staff retention.</p>		
<p><b>59</b> <b>Medium</b></p>	<p>Assertive outreach teams should be expanded so that specialist mental healthcare is accessible to people experiencing homelessness.</p>	<p>As referenced above, the new Inclusion Mental Health Team (IMHT) is 80% recruited/appointed and clinically active. They are currently delivering on acute hospital In-reach and intensive post-hospital Care to psychiatric inpatients at St James's. Their Assertive Community Engagement &amp; Treatment programme is up and running providing a combination of outpatient clinic and hostel-based care.</p> <p>In CHO 7 the bulk of the caseload of the IMHT is Assertive Community Engagement &amp; Treatment. Planning is on-going in CHO 7 &amp; 9 to expand existing services.</p> <p>The IMHT has generated significant interest in the team and its activities and there is substantial interest from relevant staff across Dublin in joining the team, which should support further recruitment and staff retention.</p>	<p>HSE</p> <p>Mental Health Operations</p> <p>Primary Care Operations</p> <p>Social Inclusion</p>	<p>Minor Delivery Issue</p>
<p><b>60</b> <b>Medium</b></p>	<p>Continued expansion of Liaison Mental Health Services for all age groups should take place in the context of an integrated Liaison Mental Health Model of Care.</p>	<p>The Draft Liaison Mental Health Model of Care is currently undergoing a final clinical review, including to ensure it adequately meets the needs of children and young people.</p>	<p>HSE</p>	<p>Minor Delivery Issue</p>
<p><b>61</b> <b>Medium</b></p>	<p>The HSE should maximise the delivery of diverse and culturally competent mental health supports throughout all services.</p>	<p>Service delivery feedback took place via engagement with Foroige, Ireland's leading youth organisation. They are currently providing a range of supports for young refugees and International Protections Applicants (IPAs) which are aligned with psychosocial support issues for young refugees. HSE Psychosocial Support Services for Refugees and IPAs across</p>	<p>HSE</p> <p>Social Inclusion</p>	<p>On Track</p>

		<p>the country were advised to engage with Foroige as appropriate to maximise collaborative working.</p> <p>Regional HSE Psychosocial Support Services for Refugees and IPAs continued to be developed as part of the wider HSE Refugee and Applicants Seeking Protection Service Delivery Model.</p> <p>Service delivery feedback took place via engagement with HSE Psychosocial Support Services for Refugees and IPAs in Cork and Kerry. This has informed the approach to be taken when engaging directly with service users.</p> <p>Funding has been approved and the development process has begun for the inclusion of 17 multilingual videos series to help migrants navigate the Irish mental health system more easily and provide mental health information in multiple languages via the HSE <a href="#">My Health, My Language</a> website.</p> <p>National Mental Health Operations office now have representation on a National Social Inclusion Office (NSIO) LGBTI+ subgroup to ensure joined up working in this area.</p> <p>Consultation took place with National HR and HSE Learning and Development to determine ways to improve take up of various training related to cultural competency.</p>	Mental Health Operations	
<b>62 Short</b>	Building on service improvements already in place, individuals who are deaf should have access to the full suite of mental health services available to the wider population.	National Mental Health Operations office met with the National Liaison Mental Health Service for the Deaf based in Dublin North City, in preparation of the planned process to evaluate the service. The evaluation is expected to commence in Quarter 1, 2024. Findings will inform a targeted service improvement plan, incorporating any identified gaps in current service provision.	HSE Mental Health Operations	On track

		Engagement also took place with CHIME, the national charity for deafness and hearing loss regarding their views on mental health service provision.		
<b>63</b> <b>Medium</b>	Persons in Direct Provision and refugees arriving under the Irish refugee protection programme should have access to appropriate tiered mental health services through primary care and specialist mental health services.	<p>As noted earlier, service delivery feedback took place via engagement with Foroige, Irelands leading youth organisation. They are currently providing a range of supports for young refugees and International Protections Applicants which are aligned with psychosocial support issues for young refugees. HSE Psychosocial Support Services for Refugees and IPAs across the country were advised to engage with Foroige as appropriate to maximise collaborative working.</p> <p>Regional HSE Psychosocial Support Services for Refugees and International Protection Applicants (IPAs) continued to be developed as part of the wider HSE Refugee and Applicants Seeking Protection Service Delivery Model.</p> <p>Service delivery feedback took place via engagement with HSE Psychosocial Support Services for Refugees and IPAs in Cork and Kerry. This has informed the approach to be taken when engaging directly with service users.</p> <p>Funding has been approved and the development process has begun for the inclusion of 17 multilingual videos series to help migrants navigate the Irish mental health system more easily and provide mental health information in multiple languages via the HSE “My Health, My Language” website.</p>	HSE Social Inclusion Mental Health Operations	<b>On Track</b>
<b>64</b> <b>Medium</b>	Appropriately qualified interpreters should be made available within the mental health service and operate at no cost to the service user.	Analysis of HSE spend on interpreting for 2022 and Quarter 1, 2023, undertaken across CHOs. Awaiting information from HSE Acute Operations in order to proceed with procurement with the Office for Government procurement Framework. Existing arrangements are still in place through local arrangements in the interim.	HSE Mental Health Operations Social Inclusion	<b>On Track</b>



<b>65</b> <b>Medium</b>	The HSE should ensure that access to appropriate advocacy supports can be provided in all mental health services.	The independent research consultant commissioned to conduct a gap analysis of mental health advocacy services in Ireland has now finalised consultations and is working on the final report. It is expected the report will be available in Quarter 4, 2023.	HSE Mental Health Engagement and Recovery	<b>On Track</b>
<b>Domain 3   Social Inclusion</b>				
	<b>Recommendation</b>	<b>Quarter 3, 2023 Update</b>	<b>Owner</b>	<b>Current status</b>
<b>66</b> <b>Medium</b>	Tailored measures should be in place in relevant government departments to ensure that individuals with mental health difficulties can avail, without discrimination, of employment, housing and education opportunities and have an adequate income.	The DoH's Mental Health Unit has continued to support the work of the Implementation Group for the National Housing Strategy for Disabled People.  An approach to monitoring implementation across multi-departmental initiatives was agreed by the NIMC in this quarter. The approach outlines a process that facilitates sight of policy initiatives as they pertain to people with mental health difficulties across Education, Housing, Employment, Disabilities and Equality Budgeting. Reporting for this will commence in Q1 2024	Department of Health	<b>On Track</b>
<b>67</b> <b>Long</b>	Local authorities should liaise with statutory mental health services in order to include the housing needs of people with complex mental health difficulties as part of their local housing plans.	The <a href="#">National Housing Strategy for Disabled People 2022-2027 Implementation Plan</a> includes references to StV recommendations as well as a requirement for all Housing and Disability Steering Groups (HDSGs) to review their Local Strategic Plans (LSPs) by the end of 2023. Workshops are currently being rolled out to highlight the implementation plan and the actions contained therein.	Housing Agency/ Local Authorities	<b>On Track</b>
<b>68</b> <b>Short</b>	Department of Health and Department of Housing, Planning and Local Government, in consultation with relevant stakeholders, should develop a joint protocol to guide the effective transition of individuals from HSE-	A full working protocol to guide the effective transition of individuals from HSE-supported accommodation to community living has been drafted. Informed by consultation with stakeholders, a final protocol and delivery plan will be prepared in Quarter 4, 2023.	Department of Housing, Local Government and Heritage	<b>On Track</b>

	supported accommodation to community living.			
<b>69</b> <b>Medium</b>	In conjunction with supports provided by HSE including Intensive Recovery Support teams, sustainable resourcing should be in place for tenancy-related/independent living supports for service users with complex mental health difficulties.	This service is currently supported by Housing Coordinators employed by CHO mental health services, but working in close collaboration with local authorities and other agencies/bodies. There are currently 4.5 WTE Housing Coordinators in post and it is expected this will be reduced to 4.0 WTE due to retirement. This leaves a number of CHO areas without funded posts. In order to mitigate, 5.0 WTE Housing Coordinators were sought through the 2024 estimates process.	HSE Mental Health Operations MH Housing Group	Major Delivery Issues
<b>70</b> <b>Short</b>	The housing design guidelines published by the HSE and the Housing Agency in 2016 to promote independent living and mental health recovery should be a reference point for all housing-related actions in this policy.	As part of the quality assurance process, closure documentation was presented to the NIMC and feedback is now being incorporated in order to complete this recommendation.	HSE Mental Health Operations Mental Health Housing Group	On Track For Closure Pending NIMC Approval
<b>71</b> <b>Medium</b>	A sustainable funding stream should be developed to ensure agencies can work effectively together to get the best outcomes for the individual using the Individualised Placement Support model, which is an evidence-based, effective method of supporting people with complex mental health difficulties to achieve sustainable, competitive employment where they choose to do so.	An IPS Community of Practice was held in Quarter 3, 2023. A number of actions and recommendations were identified, which will be considered by the National IPS Steering Group with a view to develop a work plan.  Overseen by the reconstituted National Individual Placement Service (IPS) Steering Group, a fidelity review process for IPS is now under development with the expectation that reviews can take place in 2024.	HSE Mental Health Engagement and Recovery	On Track
<b>72</b> <b>Medium</b>	The current HSE funding provided for day centers should be reconfigured to provide individualised supports for people with	A mapping of existing day services was completed across all nine CHO areas, which identified a need for collection of further detailed information on current services. As a result, a HSE Procurement Specialist has appointed to support a request for tender for external	HSE Mental Health Engagement and Recovery	On Track

	mental health difficulties and be consistent with the New Directions policy.	project support, including analysis of data, service user surveys, and best practice examples.		
<b>73</b> <b>Medium</b>	In line with the strategic priorities of the Comprehensive Employment Strategy for People with Disabilities, the way people come on/off income supports should be streamlined to maximise entry or re-entry to the workforce with confidence and security. This should happen without threat of loss of benefit and with immediate restoration of benefits where they have an episodic condition or must leave a job because of their mental health difficulty	<p>Updates on Early Engagement</p> <p>A total of 19,257, 18 – 25-year-olds in receipt of Disability Allowance were identified for engagement with under the Early Engagement process, 90% (17,372) of which were contacted by letter providing a phone appointment before end of September 2023. This total includes an additional group of 5,073 not previously contacted.</p> <p>As of the 30th September 2023:</p> <ul style="list-style-type: none"> <li>• 16,361 (94%) of initial calls were made following scheduling of appointment</li> <li>• 9,681 (59%) took a call and engaged with the Designated Disability Employment Personal Adviser</li> <li>• 1,669 (17%) indicated that they were interested in availing of the service</li> <li>• 1,648 (17%) are now directly engaged with an Employment Personal Adviser</li> <li>• 1,021 (11%) were referred on to various employment support Options</li> </ul> <p>As of 30th July 2023:- 748 jobseekers with disabilities who engaged with the Early Engagement process have recorded an employment commencement date and have received a payslip after the date of their appointment.</p> <p>Early Engagement continues to be supported by 13 Designated Disability Employment Personal Advisors (DDEPA) and 75 Employment Personal Advisors, (EPA) all of whom have received appropriate training. The</p>	Department of Social Protection	On Track

		<p>Department will continue to train more Employment Personal Advisors to support Intreo’s engagement with people with disabilities.</p> <p>DSP Staff training for People with Disabilities to date:</p> <ul style="list-style-type: none"> <li>• To date 75 EPA’s attended Disability Awareness training</li> <li>• To date 29 ES staff have completed Be Disability Aware and</li> <li>• 120 ES staff have completed “Employment Supports for People with Disabilities” sessions</li> </ul> <p>Updates on the Green Paper on Disability Reform</p> <p><u><a href="#">The Green Paper on Disability Reform – A Public Consultation to Reform Disability Payments in Ireland was published on 20th September.</a></u> It was previously known as a “strawman proposal” and was developed as a response to commitments under the Roadmap for Social Inclusion, the Pathways to Work Strategy and the Make Work Pay Report and taking account of the Cost of Disability Report.</p> <p>The main proposal of the Green Paper is to move to a three-tiered Personal Support Payment, rather than the one-size-fits-all payments which are currently available. This would amalgamate the current schemes of Disability Allowance, Invalidity Pension, and Blind Pension into one scheme with contributory and non-contributory streams.</p> <p>The intention of the proposals in the Green Paper is to simplify and make the social welfare system work better for people with disabilities. The proposals aim to provide additional support to those who need it most.</p> <p>Public consultation will last until 15 December 2023.</p>		
74	The HSE should continue to develop, fund and periodically evaluate existing and new peer-led/ peer-run services provided to	Developed by a Research Advisory Group, tender documentation for the evaluation of peer-led and peer-run services for people experiencing	HSE	On Track

<b>Short and Medium</b>	people with mental health difficulties across the country.	mental health difficulties was advertised. Applications were received and reviewed and a successful applicant identified.  Timeline is still on schedule for phase one of this recommendation to be complete by end of 2024.	Mental Health Engagement and Recovery  Mental Health Operations	
<b>Domain 4   Accountability and Continuous Improvement</b>				
	<b>Recommendation</b>	<b>Quarter 3, 2023 Update</b>	<b>Owner</b>	<b>Current status</b>
<b>75 Medium</b>	The organisation of mental health services should be aligned with emerging integrated care structures under Sláintecare reforms including the proposed six Regional Health Areas (RHA's) and within these the Community Health Networks corresponding to populations of about 50,000	This recommendation has been discussed at the HIG and with the Mental Health Integrated Care Team and there is consensus that it is not feasible to progress planning for recommendations 75 and 76 until a national agreement on RHA's population and resource allocation is concluded.  In Quarter 3, 2023, the <a href="#">implementation plan for RHAs</a> was published. In Quarter 4, 2023 further work will be undertaken to finalise the model of health and social care delivery for each of the six health regions.	HSE  Corporate  Mental Health Integrated Care Team	<b>Not Started</b>
<b>76 Medium</b>	Implementation of this policy over the next ten years should achieve a re-balancing of resources and take account of population deprivation patterns in planning, resourcing and delivering mental health services.	This recommendation has been discussed at the HIG and with the Mental Health Integrated Care Team and there is consensus that it is not feasible to progress planning for recommendations 75 and 76 until a national agreement on RHA's population and resource allocation is concluded. As noted in the update for recommendation 75, the <a href="#">implementation plan</a> for RHAs was published in Quarter 3, 2023.	HSE  Mental Health Integrated Care Team	<b>Not Started</b>
<b>77 Medium</b>	A standardised set of performance indicators (PIs) directly aligned with the desired outcomes in StV and agreed standards of care and quality frameworks should be developed by the Department of Health and the National Implementation	An Evidence Synthesis brief was conducted by the Health Research Board (HRB) on behalf of the Department, entitled 'Mental health-related indicators for measuring performance and impact of mental health policy', examining the use of outcome indicators in an international context, across multiple different jurisdictions, and its initial findings were presented to the Department of Health. The review of this	Department of Health	<b>On Track</b>

	Monitoring Committee accounting for quantitative and qualitative delivery of intended outcomes.	<p>international evidence is intended to provide a strong basis for the development of an Outcomes Framework for StV. This brief was presented to the Department in August 2023, and to the NIMC in September 2023; it will be published in Q4 2023.</p> <p>An application to make a request for technical support under the 2024 Technical Support Instrument (TSI) programme of the EU was commenced in Quarter 3. The application was progressed under the TSI 2024 Flagship technical support project "Mental health: fostering well-being and mental health" with a request for technical support in designing an accountability framework to measure performance and impact of mental health policy in Ireland. Result of this application should be known in Quarter 4, 2023.</p>		
<b>78</b> <b>Medium</b>	Regular surveys of service users and FCS should be independently conducted to inform assessments of performance against PIs and target outcomes in StV.	A working group, comprising of Mental Health Engagement and Recovery, HSE managers and a peer educator, met with the National Care Experience Programme (NCEP). The survey itself will be created by HIQA for NCEP to distribute and collate responses. Work is now underway to expand the working group to include service users, family members/carers/supporters from the co-production panel. The working group will review the survey questions once developed by HIQA to ensure that principles of recovery are included.	HSE  Mental Health Engagement and Recovery	On Track
<b>79</b> <b>Short</b>	Information on the process of making a complaint, including necessary contact details, should be visible, accessible and widely available in a variety of media, languages and formats for maximum accessibility in all mental health service settings and in other fora.	<p>The mental health complaints review by National Complaints Governance and Learning Team (NCGLT) has been deferred to 2024 due to resourcing issue. Opportunities for mental health services within CHOs / Regional Health Areas to take on this function is currently being explored.</p> <p>The onsite review will identify variance with Your Service Your Say (YSYS) policy with improvement plans to be developed to address issues. NCGLT can provide an audit template to assist services undertake this piece of work. The revised YSYS policy is currently with the Health Service Trade Unions. An issue has arisen which is beyond the remit of NCGLT to</p>	HSE  National Complaints Governance and Learning Team (NCGLT)	Minor Delivery Issue

		<p>address. Further engagement has taken place between the HSE and the National Joint Council Staff Panel in an attempt to resolve the issue. It is hoped that this can be achieved by year end.</p> <p>Updating of the promotional material for YSYS has now been completed and all materials have been issued to StoreAll for ordering via <a href="http://www.healthpromotion.ie">www.healthpromotion.ie</a>. The translation of the leaflet into multiple languages and creating a dedicated space on the HSE website to host these with direct access via a QR code is almost complete.</p> <p>Communication to services advising of the above will commence in Quarter 4, 2023.</p> <p>Work is continuing with HSE Digital to revise YSYS content on the HSE website. A research workshop was scheduled in July with Complaint Managers, Complaints Officers and Staff to work on content for Stage 1 of the YSYS process; handling complaints at the first point of contact. The project was then paused by HSE Digital due to competing priorities. The project will recommence in November where the feedback from the workshop will be shared and actions to further the development of the website identified and agreed.</p>		
<b>80</b> <b>Ongoing</b>	A culture of open disclosure to support patient safety is embedded in mental health services.	Under the <a href="#">National Open Disclosure Programme</a> , a mapping of mental health services is underway in order to assess policy compliance and will continue into Quarter 4, 2023.	HSE Quality Patient Safety (QPS)	On Track
<b>81</b> <b>Short</b>	Training should be provided for services users and staff on making and dealing with complaints.	The Your Service Your Say leaflet publication has been delayed and is now due to be published by the end of October 2023. Meanwhile, <a href="#">education and training in complaints handling continue to be available to HSE staff</a> , including a full one-day extensive training course for Complaints Officers, including those working in mental health services, covering all aspects of feedback and complaints management.	HSE Mental Health Operations Mental Health Engagement and Recovery	Minor Delivery Issue

			National Complaints Governance and Learning Team	
<b>82</b> <b>Short</b>	Mental health services should ensure that the principles set out in the National Healthcare Charter, You and Your Health Service, are embedded in all service delivery.	<p>The work for ensuring that the principles set out in the <a href="#">National Healthcare Charter</a> are embedded in all mental health service delivery will be achieved through the implementation of the new <a href="#">Mental Health Engagement and Recovery (MHER) Strategic Plan 2023 - 2026</a>.</p> <p>Following the launch of the MHER Strategic Plan, the office has developed a socialisation plan for the strategy, including mail out and email follow up for feedback.</p>	HSE Mental Health Operations Mental Health Engagement and Recovery	On Track
<b>83</b> <b>Medium</b>	Future updates of the Quality Framework, the Judgement Support Framework and the Best Practice Guidance should be consistent with the ambition and the specific outcomes for the mental health system set out in Sharing the Vision.	Following consideration of the most appropriate approach for a review of the <a href="#">HSEs best practice guidance for mental health services</a> , including resource requirements, a project support has now been assigned to assist the workstream group with this review. It is expected the process will incorporate an external review component.	HSE Mental Health Operations	On Track
<b>84</b> <b>Medium</b>	The relevant bodies should come together to ensure that the measures for the Quality Framework, the Judgement Support Framework, the Best Practice Guidance, Sharing the Vision PIs and performance system and any future measurement systems are aligned and that the required data is derived, where possible, from a single common data set.	Work on this recommendation is dependent on delivery of the work plan for recommendation 83. Once progress has been made on reviewing the Quality Framework, Judgement Support Framework and Best Practice Guidelines, work can commence on identifying a common data set.	HSE Mental Health Operations	On Track
<b>85</b> <b>Short</b>	The work underway at national level to develop a cost and activity database for health and social care in Ireland should prioritise mental health services to leverage developmental work already underway and	<p>There is a continuing training programme underway to support implementation of the Integrated Financial Management System (IMFS).</p> <p>There are significant issues around process supplier invoices, which is leading to delays in payments on the new system. The HSEs Chief</p>	HSE Mental Health Integrated Care Team	Minor Delivery Issue



	support the evolution of outcome-based resource allocation.	Financial Officer has commissioned additional support to help alleviate the backlog which should address this by end of Quarter 4, 2023. The roll out of the project is still on track, notwithstanding above mentioned issues with the system around supplier payments.		
<b>86</b> <b>Medium</b>	A national mental health information system should be implemented within three years to report on the performance of health and social care services in line with this policy.	<p>The Integrated Community Case Management System (ICCMS) programme of work has continued to progress its planned activities:</p> <p>Recruitment: The campaign for the ICCMS Programme Director post is now closed, candidate confirmed and commencement date discussions underway.</p> <p>The Nursing Clinical lead commenced in post on 10/07/23.</p> <p>The campaign for the Medical Lead closed on 11/09/23, interviews completed and panel created.</p> <p>National Service Plan 2024 work is progressing and will continue over the coming weeks. Remaining posts (Clinical and Management &amp; Administrative posts are progressing through various stages of the recruitment processes.</p> <p>Procurement Evaluation Group (PEG) is progressing stage 1 (Request to Participate) and 2 (Invitation to Participate in Dialogue) of the procurement process</p> <p>Communications: The programme team conducted a full review of communication activities completed to date and detailing the planned activities for the remainder of 2023.</p> <p>Technical: Terms of Reference for the ICCMS Technical work stream are in draft for approval by the Workstream, a number of members have been agreed, the first meeting is scheduled for October.</p>	HSE  Community Operations (Integrated Community Case Management System (ICCMS))	On Track

		Implementation Approach: Implementation approach feedback from work streams has been thematically analysed and paper is currently in draft. Webinar with colleagues from Northern Ireland was held in September to discuss lessons learned.		
<b>87</b> <b>Medium</b>	The Department of Justice and the Implementation Monitoring Committee, in consultation with stakeholders, should determine whether legislation needs to be amended to allow for greater diversion of people with mental health difficulties from the criminal justice system.	The 5th <a href="#">High Level Task Force (HLTF)</a> Steering Committee meeting took place in Department of Health on 25 September 2023. The planned mapping in relation to agency roles and responsibilities has been finalised. The Steering Committee reviewed all issues relevant to monitoring HTLF recommendations, and continued preparatory work for the annual report for Ministers due in Quarter 4, 2023.	Department of Justice	On Track
<b>88</b> <b>Short</b>	Training and guidance should be provided to staff on the practice of positive risk-taking, based on the principles of the Assisted Decision-Making (Capacity) Act 2015, where the value of promoting positive risk-taking is recognised by the regulator.	The HSE Assisted Decision Making (ADM) mentorship programme commenced on 7th September with a workshop for the mentors. Six workshops took place across the country at the end of September / start of October for the mentors and mentees. There are 46 mentors and over 500 mentees across CHO areas and hospital groups. The mentors, which include experienced staff working in mental health services, will now start meeting with mentees monthly in their sets.	HSE Mental Health Operations  HSE National Office for Human Rights and Equality Policy	On Track
<b>89</b> <b>Short</b>	Access to safeguarding teams and training should be provided for staff working in statutory and non-statutory mental health services in order to apply the national safeguarding policy.	As reported in Quarter 2, 2023, there is a requirement to up-date the existing HSE safeguarding <a href="#">policy</a> as it references 'the social care division' and excludes mental health. The timeline for publication of a revised HSE safeguarding policy that will incorporate mental health is yet to be confirmed and this represents a challenge in terms of achieving the intended outcome for this recommendation within the assigned timeframe. Following on from the Quarter 2, 2023, implementation status report, the NIMC Steering Committee has received a further update on this recommendation, including that the development of a national safeguarding policy is a dependency for a review of the HSEs safeguarding policy. In order to mitigate the impact of this implementation problem, Mental Health Operations continue to explore	HSE Safeguarding Office	Major Delivery Issue  Implementation problem mitigated by exploring alternative methods to progress safeguarding

		alternative methods to progress safeguarding across mental health services.		across mental health services
<b>90</b> <b>Short</b>	The Justice and Health sectors should engage with the coroners, the Garda Síochána, the National Office for Suicide Prevention, the CSO and research bodies in relation to deaths in custody, recording deaths by suicide and open verdicts, to further refine the basis of suicide statistics	Engagement has continued with the <a href="#">Central Statistics Office Liaison Group</a> to enable the reporting of activities that is taking place in the area of suicide statistics. The Department of Justice and the Irish Prison Service continue to work on the production of the Self-Harm Assessment and Data Analysis (SADA), with the continued support and guidance of NOSP. NOSP to continue work on Irish Probable Suicide Deaths Study (IPSDS) for 2019 and 2020.	Department of Justice and Department of Health	On Track
<b>91</b> <b>Short</b>	Significant improvements are required in the monitoring and reporting of levels and patterns of self-harm and suicidality among people attending mental health services to inform a comprehensive and timely service response to effectively reduce levels of harm and death.	The three month pilot phase for Guidance document 'Using the HSE Incident Management Framework to Review Deaths reported as Suspected Suicide within the Community Mental Health Setting - A Guide for Staff' is now completed. Pilot undertaken in seven CHOs. The CHO's that took part in the pilot where CHO 2, 3, 4, 6, 7, 8 and 9. The collation of the smart survey has been completed by Community QPS.  Building on a suicide mortality data completeness study, an application has been prepared for the establishment of a National Probable Suicide Registry for relevant cases. This application is being considered by the HSE National Centre for Clinical Audit at its relevant governance meeting in October 2023. An initial feasibility study is being sought in the first instance.	HSE  Mental Health Operations  National Office for Suicide Prevention	On Track
<b>92</b> <b>Short</b>	In keeping with the evolving understanding of human rights, particularly the UN Convention on the Rights of Persons with Disabilities, it is recommended that involuntary detention should be used on a minimal basis. A range of advocacy supports including both peer and representative advocacy should be	Work on the Bill continues as the Department continues to respond to drafts delivered by the drafters from the Office of Parliamentary Counsel (OPC) as quickly as possible. The Department continues to engage with advisory council to address legal questions as they arise. As noted in Section 4.1 (existing problems), the Department can only work as fast as drafts are delivered and the urgency of the legislation has continued to	DoH  Mental Health Unit	Minor Delivery Issue

	available as a right for all individuals involved with the mental health services	be pressed by the Department with counterparts in the OPC and in the Attorney General's Office.		
<b>93</b> <b>Short</b>	A National Population Mental Health and Mental Health Services Research and Evaluation Strategy should be developed and resourced to support a portfolio of research and evaluation activity in accordance with priorities identified in the research strategy	The National Mental Health Research Expert Group had their second meeting on September 27th. They discussed international approaches to mental health research strategy, and they considered how this can inform the development of Ireland's mental health research strategy. The first suite of mental health research projects is ongoing, and the 2023 funding for mental research under <i>Sharing the Vision</i> will be spent down before the end of the year.	Health Research Board	On Track
<b>94</b> <b>Not Specified</b>	In order to bring about change, a strategic approach is required involving the necessary skills in change management. This approach has been developed in the former HSE Mental Health Division (MHD) Strategic Portfolio and Programme Management Office and should be mainstreamed and embedded in the wider HSE.	As part of the quality assurance process, closure documentation was presented to the NIMC and feedback is now being incorporated in order to complete this recommendation.	HSE Community Operations	On Track For Closure Pending NIMC Approval
<b>95</b> <b>Short</b>	The initiatives under the former Mental Health Division Strategic Portfolio and Programme Management Office (SPPMO) and the ongoing Social Reform Fund (SRF) should be gathered together and made available both to encourage further innovation and to avoid duplication in the public service and NGO sectors.	As part of the quality assurance process, closure documentation was presented to the NIMC and feedback is now being incorporated in order to complete this recommendation.	HSE Community Operations	On Track For Closure Pending NIMC Approval
<b>96</b> <b>Medium</b>	Innovations which have good evidence for clinical and/or social and cost effectiveness should be rolled out nationally. This will require the changing of practices and	Update to be provided in Quarter 1, 2024 as part of an annual report	HSE Community Health Operations	On Track

	modification or cessation of services which are superseded by the new form of delivery.		Improvement and Change (CHOIC)  Mental Health Integrated Care Team	
<b>97</b> <b>Medium</b>	Mental health services should make use of other non-mental health community-based physical facilities, which are fit for purpose, to facilitate community involvement and support the implementation of the outcomes in this policy.	Alongside StV recommendation 30, this recommendation is being progressed in collaboration with a dedicated working group, which includes lived experience. Work has been undertaken to scope and agree a mapping template for completion by CMHTs. Questions include the use of non- mental health community-based facilities, integration with Primary Care and infrastructure. Due to other data requests from the Mental Health Engagement and Recovery workstream, the mapping is planned for Quarter 4, 2023.	HSE  Mental Health Operations  Mental Health Engagement and Recovery	Minor Delivery Issue
<b>98</b> <b>Long</b>	Capital investment should be made available to redesign or build psychiatric units in acute hospitals which create a therapeutic and recovery supportive environment. It is essential that all stakeholders are involved in a structured service design process for all redesigns or new builds.	Group established and had its inaugural meeting on the 5th September.  The purpose of this group will be to develop a 10 year Capital plan for mental health within the following context:  <ul style="list-style-type: none"> <li>Identifying and prioritising mental health capital requirements within the domains of Sharing the Vision, existing and future service need and regulatory requirements.</li> <li>Development of a Capital Plan that is cognisant of financial allocations, while providing as much detail as possible of expected capital costs to address the Capital Plan in the short, medium and long term. <ul style="list-style-type: none"> <li>Providing advice on the development of the future financial architecture of the HSE-mental health in terms of Capital expenditure, including design of capital programmes and changes to the approach to pricing.</li> </ul> </li> </ul>	HSE  MH Integrated Care Team	On Track

		<ul style="list-style-type: none"> <li>• Taking the implementation of the Regional Health Authorities into account when planning for Mental Health Infrastructure over lifetime of the Plan.</li> </ul>		
<b>99</b> <b>Short</b>	A national 'whole-of-government' Implementation Committee should be established with strong service user and VCS representation to oversee the implementation of the recommendations in this policy and to monitor progress.	<p>Plans for an independent process review of the NIMC and its associate implementation monitoring structures, due for completion in Quarter 4, 2023, were progressed by the DoH through an independent contractor. Initial interviews of key stakeholders were completed to advance same.</p> <p>As the term of office for the current NIMC Steering Committee concludes at the end of 2023, plans for developing a second NIMC Steering Committee for 2024-2027 inclusive were progressed by the DoH under the instruction of the Minister of State for Mental Health and Older People.</p>	DoH	<b>On Track</b>
<b>100</b> <b>Medium</b>	A joint review of the two specialist training programmes by the College of Psychiatrists of Ireland and the Irish College of General Practitioners should be undertaken to develop an exemplar model of mental health medical training and integrated care.	Key stakeholder meeting took place, and a joint working group between the Irish College of General Practitioners and the College of Psychiatrists of Ireland has been established to look at developing GP training positions in the Basic Specialist Training Scheme in Psychiatry, run by the College of Psychiatrists of Ireland. The strong likelihood of the development of relevant training places was voiced at this meeting.	HSE National Clinical Advisory and Group Lead for Mental Health  DoH	<b>On Track</b>