# Part 1 General Information on Services

# **Independent Inspection Report**

**Centre:** Accommodation Centre

Date of Inspection: 28/10/22

1.	CENTR	F DFTA	ILS

Name and address of Centre	Ocean View Hou se, The Esplanade, Tramore, Co. Waterford	
Contractor	Daniel Moore	
Manager	Julie Kearns	
Who deputises for manager in his/her	Give Job Title only	
absence?	Contractor, Head Chef & night porters	
	T	
Telephone Number	051381358	
Current Contracted Capacity	100	
Current Occupancy (today)	87	
Current Centre Profile (e.g., singles, families etc.)	Families and singles	
F	T = =	
HSE Area	South East	
Public Health Nurse	Noelle Greene	
DSP / CWO name	Maureen Bennett	
Environmental Health Officer name N/A		
Local Fire Officer Name Noel Burns		
Local Fire Station	Tramore	
Is the Centre certified by any Quality Manage (i.e. Q Mark, ISO)?:  If yes, please give details:	ement System Yes No	
What was the date of the last certificatio	n?	
Have you a copy of the Certification	Yes No	
2. Please provide a copy of the follow	ving Check List	
Official Register		
Menu Cycle	□ N/A	
Staffing Lists as follows:		
<ol> <li>Full list of staff employed at the centre (i Roles, etc.,)</li> </ol>	ndicating Names, Titles,	
<ul><li>2. Indicate who is on duty at time of inspection (today)</li><li>3. a separate list of Designated Liaison Persons (child protection)</li></ul>		
	, , , , , , , , , , , , , , , , , , , ,	

_				
3	GENERAL	SECHRITY &	FMFRGFNCY	DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes	$\boxtimes$	No	
Give details of roster hours		8am to 8pm			
Is security provided by external company?	(Y/N)	Yes		No	$\boxtimes$
If yes, give name of company:					
Does the centre have CCTV?	(Y/N)	Yes		No	$\boxtimes$
Is a list of emergency numbers available in the	9	Yes	$\boxtimes$	No	
Manager's office?					
Does the list include the following numbers?	(Y/N)	Yes	$\boxtimes$	No	
Local Garda station 24 hr number					
Local hospital					
Local fire station		If no, give detail	s:		
Duty Social Work Team					
Out of hours GP Service					
RIA out of hours number					
Are first aid kits available?	(Y/N)	Yes	$\boxtimes$	No	
Where and how many?					
Who is responsible for first aid restocking?		Job title <u>only</u> (not	name) (	of perso	on responsible:
		Manager			
Is there a defibrillator in the centre?		Yes		No	$\bowtie$
How many staff been trained to use it?					
	_	·		·	·

#### 4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Oil
Do residents have control of the heating in their own	Yes No
bedroom?	Approximately 50% of rooms have control.
	Times are weather dependent
If no, what arrangements are in place?	As required
What are the heating 'ON' times?	As required

# 5 HOUSE RULES

Are residents provided with a copy of the House	Yes 🛛 No 🗌
Rules on arrival?	
How does centre management explain house rules	On arrival. Different languages
to residents on arrival?	available

# 6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)	Yes 🛛 No 🗌
Are residents issued with key for main door? (Yes/No)	Yes No 🖂
If no, give details	Night porter on duty
Are there procedures to allow residents to receive	Yes in lounge area only
visitors? (Give details)	
Outline visiting times:	1000-2200

In what areas are visitors allowed in the centre?	Lounge
Any other relevant information:	Rules state children must be
	accompanied by adult
Is there a facility for storage of residents' valuables*?	Safe if required
(Give details.) (* Storage is at resident's own risk)	
What toiletries are provided to residents on arrival?	Bought from shop
What arrangements are in place to replenish these	Bought from shop
items?	

#### 7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes 🛛 No 🗌
for residents to report maintenance issues? (Yes/No)	
Is there a maintenance day book? (Yes/No)	Yes No
Describe the maintenance procedure at the centre: Lists f	or each contractor available. Residents
notified on arrival of procedure to notify office of an	y defects. Last entry 20/10/22
•	, , ,

#### 8 CHILD PROTECTION

	7
Are measures in place to inform staff and visitors of RIA's	Policy displayed on notice board in reception.
Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	Sign in sheet in reception. Visitors agree to child
adhere to the child protection policy?	protection rules
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	In reception
Are there notices on public display giving name and	Yes in reception
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	In reception and recreation room
supervision of children? Where?	

### 9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental	Yes No
Health Officer? (Yes/No)	
Date of last visit:	18/1/19

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

10 110111011 / 0011002 201101120 / 0710	Troning Er (Scheral arrangements)
Are residents consulted regarding menu /	Yes. On a one to one basis for shop
dietary requests? (Give details.)	contents
Provide details opposite:	Parents make lunches
Which of the following are provided for school	
children's packed lunches:	
<ul> <li>Sandwich? What sandwich fillings are</li> </ul>	
available: Cheese? Ham? Chicken?	
Tuna? Jam? Other?	
<ul><li>Drinks? Juice? Water?</li></ul>	
<ul><li>Yogurt?</li></ul>	
• Fruit?	
<ul><li>Other</li></ul>	
Is infant formula kept out of public view?	Yes
What arrangements are in place for distribution	From shop
of infant formula?	
Food Hall Shop	

# Food Hall - Shop

Is the till system in place Electronic POS:	Yes	$\boxtimes$	No	
Relevant Certification (halal meats) in place/on display:	Yes	$\boxtimes$	No	
Is there appropriate storage; shelving, cold storage, dry storage:	Yes	$\boxtimes$	No	
Were the points value of the items clearly displayed:	Yes	$\boxtimes$	No	
Is the area generally clean:	Yes	$\boxtimes$	No	
If <b>no</b> for <b>any</b> of the above, please give details: <b>Price on shelves</b>				
Visual Check: Have you noticed any issues requiring attention?  (Products in date, fresh food, ethnic food, Halal food, variety ava food products, toiletries and cleaning materials.)	Yes ilable, s	uitable	No e range	of
If <b>yes</b> to any issues please give detail:				
Temperature records up to date Cleaning records in place and up to date last entry 28/10/22				
Do food products available in the food hall reflect the reasonable	needs	of the o	differe	nt
ethnic groups; e.g. the provision of halal food for Muslim residen	ts, the p	rovisio	n of f	ood
for gluten free, vegetarian, vegan residents, etc.	Yes		No	
If <b>no</b> please give details:				
Halal food available and certification in place				
Products (Available) Check:	Yes		No	<u> </u>
Adequately stocked in order to provide a choice for residents. Me	eat, fish	(includ	io gnit	ly
fish); Eggs; Non-meat proteins such as pulses, beans and tofu; Da	iry proc	lucts in	cludin	ıg
fortified milk; Variety of breakfast cereals, including porridge; Pot	tatoes, v	wholeg	rains,	rice
and pasta; Fresh fruit and vegetables; Olive, rape and other cooki	ing oils;	Spices	and	

Please lisel t/ List 30ille ite	ems/Products Below;								
Item/Product:	Points Value:			Ex	piry D	ate o	n	1	
Product:				,	. ,				
Cow feet frozen	3.00				n/a				
Butter 1Lb	3.40				20/12	/22			
Ham	1.65			4/	/11/22	2			
Milk	0.90c/l			7	//11/2	2			
Overall Comments/Addition  Dedicated area for shop are one way system in place.		Good spa	ce for so	cial d	istanc	ing a	nd		
IMES Residents cook for		MEALS C		NOR	RMAL	MEA	_		
Are tea / coffee / drinking	<u>-</u>		Yes	Ш	No	) <u> </u>	_ N/	Ά	
available outside mealtime									
What food/snacks are avai	lable after hours or when	N/A							
kitchen is closed?									
Where are the snacks local	ted and how are they	N/A							
accessed?		,			N1 -		7		
Are meals available for re	sidents who arrive late?		Yes		No	L	N/	А	
(Give details.)									
Are meals available for nev	v arrivals?								
(Give details)  Are packed lunches availab	la for racidants		Yes		No		N/	^	
travelling to Dublin on office			163	Ш	INO	<u> </u>	_ IN/	A	
(Give details)	ciai busilless:								
If the inspection takes place	ce during Ramadan this	n/a							_
section <u>must</u> be complete	~								
What arrangements are in									
residents observing a fast of	•								
-		•							
12 FACILITIES FOR FE	EDING BABIES								
Are the following availa	ble?				Yes/	No			
Access to drinking water (fo			,	Yes	$\boxtimes$	No			
/ for preparation of infant for	_							<u>-</u>	
Sterilisers			•	Yes	$\boxtimes$	No			
Kettles			,	Yes	$\bar{\boxtimes}$	No			
Fridge (for bottles of FRM*	/ formula) *Expressed		,	Yes	$\bar{\boxtimes}$	No			
Triage (101 botties of Ebivi		1			•				
Breast Milk									_
- ·			,	Yes		No	$\geq$		
Breast Milk				Yes		No No			_
Breast Milk Bottle Warmer	· · · · · · · · · · · · · · · · · · ·				□ ⊠ No			hours	

Where?	

#### 13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes No 🖂
WIFI	Yes 🛛 No 🗌
DVD player	Yes No 🖂
Computer Games	Yes No 🖂
Snooker Table	Yes No 🖂
Pool Table	Yes No
Table Tennis Table	Yes No
Board Games	Yes No
Newspapers	Yes No
Books	Yes 🛛 No 🗌
Toys / games for children	Yes 🛛 No 🗌
Other	
Give details of any other arrangement or other	
comments:	

# 14 TRANSPORT ARRANGEMENTS

Is there a bus service provided?	Yes 🛛 No 🗌
(Yes/No):	
Where does the service go to?	Waterford
What is the frequency of the service?	Friday 1100 1500
(List time table opposite)	

#### 15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Sky in lounge
An average, how many TV channels are provided to residents?	9 in bedrooms
Are residents allowed to erect satellite dishes?	no

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No open 24/7
If No, what service is provided?	9 washers and 8 dryers
Who launders towels and bedlinen? (e.g., residents, staff, other, etc)	Wash own laundry
What procedures are in place for the exchange of towels and bed linen at the centre?	Weekly
What procedures are in place for ironing boards and irons?	In laundry area
How is washing powder / tablets supplied?	Weekly on Monday

Are there specific arrangements for access to the	None
laundry (give details):	

# 17 CLEANING (General Arrangements)

Are there cleaning materials and equipment	Yes 🛛 No 🗌
provided by management for residents?	
What cleaning equipment is available to	From shop
residents?	
What is the procedure for residents to access	From shop
vacuum cleaners, brushes & other cleaning	
equipment?	
What arrangements are in place if rooms are	Manager has a word with the
not cleaned sufficiently by residents?	resident and assistance givenif
	required.

# PART 2

# Room by Room Inspection

# **Independent Inspection**

Centre: Ocean View,

Waterford

Date of Inspection: 28/10/22

# **Section A- Administration / Communal areas**

#### 17 Have you seen the following?

		Location of display
Up to date House Rules	$\boxtimes$	Reception
Complaint Forms	$\boxtimes$	Reception
Accident/ Incident procedure		Reception

HSE Breastfeeding Posters	Notice board
(if applicable)	
Designated Liaison Person details	Notice board
(Child Protection)	
Supervision of children notice	Notice board
Gym Notices (Child Safety – if applicable)	n/a
IOM Voluntary Return Posters	Notice board

#### 18 Staff Awareness

Did you see the RIA Code of Practice*?	
Are all staff aware of RIA Code & House Rules?	
How are staff made aware of RIA Code & House Rules?	
All staff sign acceptance of the house rules and RIA code	

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
26/10/22	manager	All ok
27/10/22	manager	All ok
24/8/22	M Kelly Electrical	M Kelly Electrical

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken(Y/N)	Sign Off Y/N
26/10/22	Manager	$\boxtimes$	None	N/A	Υ
27/10/22	Manager	$\boxtimes$	None	N/A	У
24/8/22	M Kelly Electrical	$\boxtimes$	None	N/A	у

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

<u> </u>	0 ,				
Date	Inspected By (Company Name /	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
	Position)				
12/21	Larry Browne	$\boxtimes$	None	N	Υ
26/10/22	manger	$\boxtimes$	None	N	Υ
27/10/22	manager		None	N	Υ

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	ОК	Defect	Remedial	Sign Off
	(Company Name /			Action	Y/N
	Position)			Taken (Y/N)	
26/10/22	Manager	$\boxtimes$	None	N	Υ
27/10/22	Manager		None	N	Υ

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
29/4/21	6	40/46	8 mins	
15/8/22	7	63/63	18 mins	

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All Staff	Fire safety	Larry Browne	Half day	24/9/22
	awareness			

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	In main car park
Are they marked?	Yes
Are staff aware of locations?	Yes
Comments:	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the	Yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	Yes
central control panel?	
Are there designated 'Smoking' areas?	No
Include locations	

Comments:			

# 19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Are fire evacuation instructions clearly	Yes
displayed in the centre?	
Are fire extinguishers clearly visible?	Yes
Is there emergency lighting system in	Yes
place?	
Comments:	

# **Administration Area:**

Reception: Is the area generally clean?		Yes No
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
(e.g., fire exit signs, hazards, lighting, notices, dé		ention: res ivo
If yes please detail:	,,	
<i>,</i> .		
lave you seen the following?		
		Location of display
Up to date House Rules		Reception
Complaint Forms		Reception
Accident/ Incident procedure		Reception
HSE Breastfeeding Posters		Reception
(if applicable)		Reception
Designated Liaison Person details		Reception
(Child Protection)		Reception
Supervision of children notice		Recreation area
Gym Notices (Child Safety – if applicable)		n/a
dynn Notices (enna sarety in applicable)		1170
IOM Voluntary Return Posters		Reception
Anti Human-Trafficking Posters		Reception
'NO to Violence & Harassment' Posters		Reception
social Room / Tea Station (State Location What facilities are provided? Residents prov	•	wn food from shop
Is the area generally clean?		Yes No 🗌
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
If yes please detail:		
,,		
Pre-school Room:		
Is the area generally clean? Yes / No	N/a	
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
(observe whether the area is colourful, has sufficient to		<del>_</del>
Other comments:		

#### **DINING AREA:**

### Please outline the meal times:

	Fron	n				То						
Breakfast												
Lunch												
Dinner												
					- 1							
Which is the main meal	of the	e day:		Lunc	h [		Dinner					
Is menu cycle available?				Yes			No					
If no, give details of all menu options on day of				y of ii	nspe	ectio	n:					
Breakfast												
Lunch												
Dinner												
Is menu cycle on display	/?						Yes			No		
Does menu cycle corres	pond	with op	tions ava	ilable	?		Yes			No		
If no, ask manager for e	xplan	ation an	d provide	e deta	ails:							
Which meal was sampled? Breakfast				ıst			Lunch			Dinner		
Please describe the mea	al in d	etail (e. <sub>ዩ</sub>	g. was it l	hot / d	cold,	blan	d / spicy	etc.	)			
Was there a vegetarian	ontio	n?			Yes	[	N	0		1		
(note salad and vegetab	•		not			-	 tarians re	-	∟ ent	_		
considered as vegetaria						6 -						
Give details of this option												
Were there ethnic dishe		ilable?			Yes		N	0				
Give details of this option	n:					•						
Was fresh foods availab		Infants	)		Yes		N	0				
(as per HSE Infant Feedi	ng Gu	uidelines	s)			_				_		
In your opinion, does th	e foo	d on offe	er appea	r to	Yes		N	0				
provide a good variety?												
Did inspection take place during Ramadan?				Yes		N	0					
If yes, please outline arr	ange	ments fo	or provisi	on of	mea	ıls ou	tside of n	orn	nal m	ealtime	s,	
(medical or other appointments, etc.):												
Is there any damaged seating or tables in dining ro				ng roc	m?		Yes			No		
Is there enough seating	for re	sidents	present	to sit	dow	n and	l Yes			No		
eat their lunch?												
Comments:												

# **KITCHEN AREA: Food Safety Critical Requirements**

#### **FOOD SAFETY**

Has the premises been inspected by an	Yes
Environmental Health Officer?	
Date of Visit?	18/1/19
Comments: Report attached	

Has a HACCP system been	Yes in place for shop
implemented?	
Who designed the HACCP system?	Manager
Who is responsible for reviewing the	Manager
system?	
How frequently is the system reviewed?	Annually

# **HACCP Records:**

Pest Control: Facility provide own pest control. Last updated 28/10/22
Induction and Ongoing Staff Training: Records in place for staff
Time & Temperature Records: Records in place for deliveries and cold storage in shop
Hygiene Audits: In place and up to date
List of Approved Suppliers: Records at incoming list at delivery port
Cleaning Schedules: In place and up to date
Procedures for accepting deliveries: In place
General Comments: Shop is spacious and clean and all goods are in date.

#### **HACCP** and Kitchen Evaluation

#### **General:**

Is the kitchen commercial or domestic?	Two kitchens available fore residents.			
	Both clean and tidy.			
What equipment is in place? Cookers, fre	What equipment is in place? Cookers, freezers, fridges			
In what condition is the equipment? Good condition				
Comments:				

### STRUCTURAL HYGIENE

#### Kitchen:

Is the refuse area suitably located?	Yes		
Is the area tidy?	Yes		
Are all bins covered?	Yes		
Are signs displayed at all entrances in	Yes		
relation to access to kitchen for non			
kitchen staff?			
Are white coats, shoe covers and hats	Yes		
available for non kitchen staff?			
Comment of the structural hygiene of the kitchen (i.e			
floors/walls/ceilings/doors/windows/work surfaces/ventilation, etc)			
Main kitchen is located in new portacabin. Kitchen is modern and clean. Second			
kitchen is located in Riverstown 1.			
Are suitable hand washing and drying	Yes		
facilities provided?			
General Comments:			

# **Dry Goods: Shop**

Suitably equipped? Shelving/containers	Yes
etc	
Condition and suitability of facilities: Facilities are in good condition	
What evidence is there of stock rotation?	Yes, no stock viewed was out of date

# Food Hall - Shop

Is the till system in place E	Electronic POS:	Yes	$\boxtimes$	No	
Relevant Certification (hala	al meats) in place/on display:	Yes		No	
Is there appropriate storage	ge; shelving, cold storage, dry storage:	Yes	$\boxtimes$	No	
Were the points value of t	he items clearly displayed:	Yes	$\boxtimes$	No	
Is the area generally clean	:	Yes		No	
If <b>no</b> for <b>any</b> of the above,	please give details: Price on shelves				
Visual Check: Have you no	oticed any issues requiring attention?	Yes		No	$\boxtimes$
(Products in date, fresh fo	od, ethnic food, Halal food, variety ava	ilable, s	uitable	e range	e of
food products, toiletries a	nd cleaning materials.)				
If <b>yes</b> to any issues please	give detail:				
Temperature records up to					
Cleaning records in place a	and up to date last entry 28/10/22				
De feed and deste essellable	:		- £ +l	-I:EE	
•	e in the food hall reflect the reasonable				
	vision of halal food for Muslim residen	Yes		No nc	oou
for gluten free, vegetarian	, vegan residents, etc.	163		NO	
If <b>no</b> please give details:					
Halal food available and certification in place					
<b>,</b>					
Products (Available) Chec	k:	Yes		No	
Adequately stocked in ord	er to provide a choice for residents. Me	eat, fish	(inclu	ding o	ily
fish); Eggs; Non-meat prot	eins such as pulses, beans and tofu; Da	iry prod	ducts ir	ncludir	ng
	eakfast cereals, including porridge; Po				rice
and pasta; Fresh fruit and vegetables; Olive, rape and other cooking oils; Spices and					
sauces; Ethnic goods; Tea, coffee and other hot drinks; Sweets, pastries and carbonated					
drinks.	and Duadwate Delawa				
Please Insert/List Some It	ems/Products Below;				
Item/Product:	Points Value:		Expiry	/ Date	on
Product:	2.00			1.	
Cow feet frozen 3.00			n/a 20/12/22		
Butter 1Lb         3.40           Ham         1.65		4/11/22			
Milk 0.90c/l		7/11/22			
Overall Comments/Additional Comments:					

Dedicated area for shop away from main building. Good space for social distancing and		
one way system in place.		
Refrigerated Storage: Shop		
What type of refrigerated storage is	Fridges and freezers	

What type of refrigerated storage is provided?	Fridges and freezers
Comment on the condition and suitability condition	of the refrigerated storage: In good
Are thermostats provided and in working order?	Yes
Are food items date stamped?	Yes
Are samples of dishes being kept?	No

### Other:

Is there appropriate storage for cleaning	Yes, colour coded in Kitchens
agents and chemicals?	

### **OPERERATIONAL HYGIENE**

Do residents use the main kitchen?	Yes
Is that use supervised to ensure safe &	Yes
hygienic practices are observed?	
By whom is it supervised?	Staff

Is the correct equipment provided? e.g. colour coded chopping boards	
Yes	

Is the necessary holding equipment provided? e.g. bain maries, refridgerated	
units.	
N/A	

Condition and suitability of serving equipment and utensils:
N/A

What procedures are in place for unused/unserved food at the end of service?
N/A

Comments:			

#### **STAFF FACILITIES AND HYGIENE**

Are designated staff facilities provided?	yes
What facilities are in place?	Changing area, toilets

Are all areas clean and well maintained?	Yes
Are suitable hand washing & drying	Yes
facilities provided?	
Is storage provided for personal	Yes
belongings?	
Are showers provided? <i>Indicate</i>	no
cleanliness & suitability	

Is a designated area provided for staff	No designated area
breaks? If yes, is it clean/suitable/well	
maintained.	
If no, outline arrangements for breaks	

Are uniforms provided for:	
Kitchen Staff?	N/A
Serving Staff?	Yes

Are uniforms clean and in good	Yes			
	163			
condition? (to include				
caps/hairnets/closed heel/toe shoes etc)				
Is personal grooming satisfactory?	Yes			
Are safe habits practiced?	Yes			
General Comments on staff facilities: Sufficient clean clothing and available and				

General Comments on staff facilities: Sufficient clean clothing and available and freshly laundered.

23	<b>PUBLIC TOILET</b>	(State Location):	
	I ODEIC I OILLI	State Educations.	

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Staff:	1	$\boxtimes$			$\boxtimes$	
Ladies:	1	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$	
Gents:	2	$\boxtimes$				
	Urinals					
	and 1					
	toilet					
Disabled	1	$\boxtimes$	$\boxtimes$		$\boxtimes$	
Toilet						
Is there a cleaning schedule displayed? Yes No						
Record th	e last time	entry.				
Is the area	a clean? (p	rovide com	ment) yes			
Are all facilities working? Yes No *						
Visual Check: Have you noticed any issues requiring attention?  Yes*  No						
If No, give details:						

### Off Reception COMMUNAL ROOM (State Location): Storage area: Is the walkway through the area clear? Are the exit signs clearly marked? **General Seating Area** Yes 🖂 Is the seating in good condition? Yes 🖂 What is the area generally used for? General meeting area **Computer room:** Is the area generally clean? n/a Visual Check: Have you noticed any issues requiring attention? Yes If yes please detail: n/a Any other comments? If yes please detail:

COMMUNAL ROOM (State Location):	Meeting rooms	
Storage area:		

Is the walkway through the a			Yes Yes									
Canaval Saating Avea												
General Seating Area Is the seating in good conditi	ion?		Vas	⊠ No □								
is the seating in good conditi	1011:		163									
What is the area generally used for? General meeting area Yes 🖂 No 🗌												
Computer room:												
Is the area generally clean? n/a Yes No												
Visual Check: Have you noticed any issues requiring attention? Yes No												
If yes please detail: <b>n/a</b>												
Any other comments? If yes	please detail:											
,												
OUTDOOR GROUNDS / FAC	`II ITIES											
	CILITIES											
Please rate the following:												
		T		T								
	Very Good	Adequate	Poor*	Needs urgent attention								
Condition of exterior of												
Paintwork of the centre		N / 1										
Maintenance standard of the												
grounds (e.g. grass cut,												
walkways clear etc.) Cleanliness of the grounds												
(ie., evidence of rubbish etc.)												
Where you have rated * plea	l sca provida data	l ails and somm	ontc:									
where you have rated pied	ise provide deta	alis aliu collilli	ents.									
Ano thous one focilities overile	bla fan abilduan	· ····································	oc 🗆	No 🗆								
Are there any facilities availa	ible for children	i dutadorse i i	es	No								
Comments												
Playground Area			<b>5</b> *	No. de								
Constitution of the first	Very Good	Adequate	Poor*	Needs urgent attention								
Condition of exterior of												
centre Paintwork of the centre												
Maintenance standard of the												
			Ш									
grounds (e.g. grass cut, walkways clear etc.)												
Cleanliness of the grounds	$\square$											
(ie., evidence of rubbish etc.)												
Where you have rated * plea	se provide dota	ails and comm	onts:	L								
vviiere you nave rateu · piea	ase provide deta	ans and comm	בוונט.									
A	his facility		🔽	N								
Are there any facilities availa	ible for children	outdoors? Y	es 🔀	No L								
Comments												

#### **LAUNDRY ROOM**

	Washing Machines	Dryers
Number Laundry	2	1
Number residents laundry	9	8
Do they appear to be in work	ing order? <b>yes</b>	
Comments:		

**CORRIDOR** (Ground Floor main building):

Is the area generally clean?	Yes	$\boxtimes$	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	
If yes please detail: +				

STAIRWAY (State Location main building):

Is the area generally clean?	Yes	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention? (e.g., fire exit signs, hazards, lighting, notices, décor, etc.)	Yes	No	
If yes please detail:			

# **Bedrooms:**

**CLEANING (General Arrangements)** 

ezzy in tinte (General y in range in entro)	
How often are bedrooms inspected?	twice weekly Weekly other
Who cleans the bedrooms?	Staff Residents
How often do staff clean the bedrooms?	Weekly fortnightly Monthly Other Monthly on request by residents or if an issue arises during room inspections
Are there cleaning materials and equipment provided by management for residents?	Yes No No

What cleaning equipment is available to	Mops, buckets, vacuum, cleaning fluids and
residents?	cloths
What arrangements are in place if rooms	Discussion with the resident and offer of
are not cleaned sufficiently by residents?	assistance

ROOM NUM	BER 1									
Room Profile:				Сарас	city:		Roo	om Occupancy:		
shared							2			
TV	Ensuite	Shared Bathroom			Smoke Alarm			Fire Notice		
	$\boxtimes$					$\boxtimes$		$\boxtimes$		
	Very Good Adeq			Po	Poor * Need			ds urgent attention *		
Cleanliness										
Is everything in working order?				Υ	'es 🖂	N	o *			
If *, please give details:										

ROOM NUME	BER 2 and 3									
Room Profile:	Room Capacity: Roo				Roo	om Occupancy:				
Family							3			
TV	Ensuite	Shared	Shared Bathroom Smol			e Ala	rm	Fi	re Notice	
									$\boxtimes$	
	Very Goo	d Adeq	uate	Poor * Nee			eeds	eds urgent attention *		
Cleanliness										
Is everything in working order?				Υ	'es 🔀	N	o *			
If *, please giv	ve details:									

ROOM NUMI	BER	4										
Room Profile:				Room Capacity:					Room Occupancy:			
single				1	1							
TV		Ensuite	Shared Bathroom			Smok	e Ala	rm	Fire Notice			
										$\boxtimes$		
		Very Good	Adeq	luate	Pc	Poor * Ne			eeds urgent attention			
Cleanliness												
Is everything in working order?				١	′es 🔀	N	o *					
If *, please gi	ve c	letails:										

ROOM NUMBE	R 5and 7					1	_		
Room Profile:				n Capa	city:		Roo	m Occi	upancy:
Vacant		61 1	6		6 1	• •			
TV	Ensuite	Shared	Bathro	om	Smoke Alarm			FI	re Notice
	Very Good	d Adec	uate	Pc	or *	N	eeds	urgent	attention *
Cleanliness									
Is everything in	working orde	r?		١	′es 🖂	Ν	o *		
ROOM NUMBE	R 6 and 8 int	terlinked	T						
Room Profile:				n Capa	city:			m Occı	upancy:
Family			4				2	- ·	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire N	lotice
						$\boxtimes$			
	Very Good	d Adeo	uate	Pc	or *	N	eeds	urgent	attention *
Cleanliness								L	
Is everything in	working orde	r?		١	∕es ⊠	N	o *		
If *, please give	- details.								
ROOM NUMBE	ER 9								
Room Profile:			Room	Capa	city:		Roo	m Occi	upancy:
2 Single			2				1		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fi	re Notice
	$\boxtimes$					$\boxtimes$			$\boxtimes$
	Very Good	Adeo	uate	Pc	or *	N	eeds	urgent	attention *
Cleanliness									
Is everything in	working orde	r?		١	′es 🖂	N	o *		
If *, please give	e details:								
20014 NUMBER									
ROOM NUMBER	R 10 and 11	interlinke		Cana	city		Poo	m Occi	upancy:
Family			5	n Capa	city.		2	III Occi	арапсу.
TV	Ensuite	Shared		om	Smok	e Ala		Fire N	lotice
						$\boxtimes$			
	Very Good	d Adeo	uate	Pr	or *	N	eeds	urgent	attention *
Cleanliness	X		7		<u> </u>	<b>—</b>			
	<u> </u>			<u> </u>		1			<u> </u>

Is everything i	in working order	,		Y	'es 🔀	No *	
If *, please give	ve details:						
ROOM NUME			I				
Room Profile:				Capa	city:		oom Occupancy:
single	Ensuite	Shared	3 Pathro	om	Smal	<b>2</b> e Alarm	Fire Notice
TV	Ensuite	Snareu		OIII	SHIOK	e Alami	Fire Notice
						$\boxtimes$	
	Very Good	Adeq	uate	Po	or *	Need	ds urgent attention *
Cleanliness			<u> </u>				
	in working order	<u>,                                      </u>		Y	′es 🔀	No *	
If *, please give	ve details:						
ROOM NUME	BER 15 and 15A	<u> </u>					
Room Profile:			Room	Capa	city:	Re	oom Occupancy:
Family	T		5		1	3	
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
						$\boxtimes$	
	Very Good	Adeq	uate	Po	or *	Need	ds urgent attention *
Cleanliness			<u> </u>				
	in working order	?		Υ	'es 🔀	No *	
If *, please given	ve details:						

DOOM NUINA	25D 40 : 40-								
ROOM NUME			Deem	Cana	a:4		Daa	O	
Room Profile:	<u> </u>		····					m Occupancy:	
Family	Fig. 1. ika	Classias d	A Dathur		C 1-	- 01-	2	Fine Notice	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm Fire Notice		
	Very Good	l Adeq	uate	Po	or *	N	eeds	urgent attention *	
Cleanliness									
Is everything	in working order	ر؟		١	'es 🔀	N	0 *		
If *, please gi	ve details:								
ROOM NUMI	BER 19								
Room Profile:			Room	n Capa	city:		Roo	m Occupancy:	
Singles	•		4	Сара	city.		2	in Occupancy.	
TV	Ensuite	Shared	d Bathroom Smoke Al			e Ala	rm	Fire Notice	
	$\boxtimes$							$\boxtimes$	
	Very Good	Adeq	uate	Pc	or *	N	eeds	urgent attention *	
Cleanliness									
Is everything	Is everything in working order?  Yes No *								
If *, please giv	ve details:								
ROOM NUME	3ER 20								
Room Profile:			Room	n Capa	citv:		Roo	m Occupancy:	
			4		,-		3		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	~		
						$\boxtimes$		$\boxtimes$	
_	Very Good	Adeq	uate	Pc	or *	N	eeds	urgent attention *	
Cleanliness			1						
Is everything	in working order	ر؟ 		Y	′es 🖂	N	0 *		
If *, please given									
ROOM NUMI						ı			
Room Profile:				n Capa	city:			m Occupancy:	
Family	F	Cla a u a al	3		C 1-	- 41-	2	Fine Notice	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
$\boxtimes$				1		$\succeq$			
Cleanliness	Very Good	l Adeq	uate 7	Po	or *	N <sub>0</sub>	eeds	urgent attention *	
	الدراد والمالية	-2	7	<u> </u>	/aa N7		_ *		
is everything	in working order	r:		Y	′es 🔀	N	0 *		
If *, please gi									

ROOM NUME	3ER 22 +23							
Room Profile:	: S	1	Room Cap	acity:	Roo	Room Occupancy:		
single		!	5		4			
TV	Ensuite	Shared B	athroom	Smok	e Alarm	Fire Notice		
					$\boxtimes$			
	Very Good	l Adequa	ate	Poor *	Needs	urgent attention *		
Cleanliness								
Is everything	in working order	.j		Yes 🔀	No *			
If *, please gi	ve details:							
ROOM NUME	3ER 24							
Room Profile:		1	Room Cap	acity:	Roo	m Occupancy:		
Shared			3		2	, ,		
TV	Ensuite	Shared B	athroom	Smok	e Alarm	Fire Notice		
					$\boxtimes$	$\boxtimes$		
	Very Good	l Adequa	ate	Poor *	Needs	urgent attention *		
Cleanliness								
Is everything	thing in working order? Yes No *							
ROOM NUME			2		l Door			
Room Profile:	<u> </u>		Room Cap 1	pacity:	3 3	m Occupancy:		
<b>Family</b> TV	Ensuite	Shared B	•	Smok	e Alarm	Fire Notice		
					$\boxtimes$			
	Very Good	l Adequa	ate	Poor *	Needs	urgent attention *		
Cleanliness		Ż						
Is everything	in working order	· ?	•	Yes 🔀	No *			
If *, please gi	ve details:							
ROOM NUME	BER 27 + 28							
Room Profile:		Ti	Room Cap	pacity:	Roo	m Occupancy:		
Family	6 4					, ,		
TV	Ensuite	Shared B	Shared Bathroom		e Alarm	Fire Notice		
	Very Good	l Adequa	ate	Poor *	Needs	urgent attention *		
Cleanliness								
	in working order	·,		Yes 🔀	No *			
If *, please gi	ve details:							

ROOM NUME	BER 29								
Room Profile:			Room	Сара	citv:		Room Occupancy:		
Family	•		4				2		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
						$\boxtimes$		$\boxtimes$	
	Very Good	l Adeq	luate	Pc	or *	Ne	eeds	urgent attention *	
Cleanliness									
Is everything	in working order	·}		١	′es 🖂	No	э *		
If *, please give details:									
ROOM NUMI	BER 30								
Room Profile:			Room	Сара	citv.		Roo	m Occupancy:	
Family	•		2	Сара	city.		0	2	
TV	Ensuite	Shared	l	om	Smok	e Ala	rm Fire Notice		
	$\boxtimes$					$\boxtimes$		$\boxtimes$	
	Very Good	l Adeq	luate	te Poor *			eeds	urgent attention *	
Cleanliness									
Is everything	in working order	·.		١	′es 🔀	No	э *		
If *, please gi	ve details:								
ROOM NUM									
Room Profile:	:			Capa	city:		Room Occupancy:		
Family	T		6				5		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
						X		$\boxtimes$	
	Very Good	ood Adequate Poor * Needs urgent attenti					urgent attention *		
Cleanliness					<u> </u>				
Is everything	in working orde	?		١	⁄es 🔀	No	o *		
If *, please give details:									

ROOM NUME	BER	33									
Room Profile:				Room	n Capa	citv:	Room Occupancy:				
Single	le				2				`1		
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
		$\boxtimes$					$\times$		$\boxtimes$		
		Very Good	Adec	quate	Pc	or *	Ne	eeds	urgent attention *		
Cleanliness				$\leq$							
Is everything	in v	vorking orde	r?		١	′es 🖂	No	o *			
If *, please give details:											
ROOM NUM	RFR	34									
Room Profile:		J <del>1</del>		Room	n Capa	citv.		Roo	m Occupancy:		
Single	•			2	Сара	city.		2			
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	arm Fire Notice			
$\boxtimes$							$\boxtimes$		$\boxtimes$		
		Very Good	Adec	quate	Pc	or *	Ne	eeds	urgent attention *		
Cleanliness				$\leq$							
Is everything	in v	vorking orde	r?		١	⁄es 🔀	No	o *			
If *, please gi	ve d	details									
ROOM NUME		35									
Room Profile:	:				n Capa	city:		Room Occupancy:			
Single	ı		l	2		I		2			
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
					_				$\boxtimes$		
		Very Good	d Adec	quate	Po	or *	Ne	eeds	urgent attention *		
Cleanliness				$\leq$							
Is everything			r?		١	⁄es 🔀	No	o *			
If *, please gi	ve d	details:									

ROOM NUME	RFR	36										
Room Profile:					Room	n Capa	citv:		Roo	Room Occupancy:		
Single					2		,-		1	с состраноў:		
TV		Ensuite	5	Shared	Bathro	athroom Smoke			rm	Fire Notice		
								X		$\boxtimes$		
		Very Good	1	Adeo	luate	Pc	or *	N	eeds	urgent attention *		
Cleanliness						[						
Is everything	in v	vorking order	?			Υ	′es 🖂	Ν	o *			
If *, please give details: Cluttered												
ROOM NUME	BER	37										
Room Profile:	:				Room	n Capa	city:		Roo	m Occupancy:		
Family				4				3				
TV		Ensuite	S	Shared	Bathro	om	e Alarm		Fire Notice			
								X				
		Very Good	-	Aded	luate	Poor *			eeds	urgent attention *		
Cleanliness												
Is everything	in v	vorking order	?			Υ	'es 🔀	Ν	0 *			
If *, please gi	ve (	details:										
ROOM NUME	BER	38										
Room Profile:	Room Profile:			Room	n Capa	city:		Room Occupancy:				
Shared	1				4		ı		2			
TV		Ensuite	S	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
								$\boxtimes$				
		Very Good	1	Adeo	uate	Po	or *	N	Needs urgent attention *			
Cleanliness				$\geq$	$\leq$							
Is everything			?			Υ	′es 🔀	N	o *			
If *, please gi	ve (	details:										

ROOM NUMI	BER 40 & 40 A									
Room Profile:								ciinanci.		
Family	•		2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm		Fire Notice	
$\boxtimes$						X				
	Very Good	l Adeo	luate	Ро	or *	Ne	eeds	urger	nt attentior	า *
Cleanliness										
Is everything	in working order	·}		Υ	'es 🔀	N	0 *			
If *, please give details:										
ROOM NUME					•-					
Room Profile:	•		Room 4	n Capa	city:			m Oc	cupancy:	
<b>Family</b> TV	Ensuite	Shared		om	Smok	e Ala	m rm		Fire Notice	
$\boxtimes$						$\boxtimes$				
	Very Good Adequate Poor * Needs urgent atte				nt attentior	า *				
Cleanliness										
Is everything in working order? Yes No *										
If *, please gi	ve details:									
ROOM NUMI										
Room Profile:	. , , , , , , , , , , , , , , , , , , ,									
Family	6 5									
TV	Ensuite	Shared Bathroom Smoke Alarm Fire Notice								
					Ľ	X				
	Very Good	l Adeo	uate	Po	or *	Ne	eeds	urger	nt attention	า *
Cleanliness			$\leq$					<u></u> _L		
	in working order	.}		Υ	'es 🔀	N	0 *			
If *, please gi	ve details:									

ROOM NUMI	BER 54								
Room Profile	:		Room Capacity:				Room Occupancy:		
Single			2				2		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire	Notice
						$\boxtimes$			$\boxtimes$
	Very Good	d Adeq	uate	Pc	or *	N	eeds	urgent at	tention *
Cleanliness									
Is everything in working order?  Yes  No *									
If *, please give details:									
ROOM NUMI						ı			
Room Profile				Capa	city:			m Occupa	ancy:
Family	Ensuite	Charad	3 Dathra	0.000	Smok	o Ala	2	Fire	Notice
TV	Ensuite	Shared	Bathro	om	SITIOK	e Ala	rm	Fire	notice
Cleanliness	Very Good	Adequate Poor * N				leeds urgent attention *			
Is everything	in working orde	r?	·	Υ	es 🖂	N	o *		
If *, please gi	ve details:								
ROOM NUMI						1			
Room Profile	<u> </u>		Room Capacity:				Room Occupancy:		
<b>T</b> ) (			3				2		<b>.</b>
TV	Ensuite	Shared	Bathro	om		ke Alarm		Fire	Notice
				r		$\boxtimes$			
	Very Good	d Adeq	uate	Po	or *	N	eeds	urgent at	tention *
Cleanliness					$\boxtimes$			$\sqsubseteq \sqcup$	
	Is everything in working order? Yes No *								
If *, please gi	If *, please give details:								
ROOM NUMI	BER 60								
Room Profile			Room	Сара	city:		Roo	m Occupa	ancy:
			2				1		

TV	Ensuite	Shared Bat	hroom	Smoke	e Alarm	Fire Notice		
					$\leq$			
	Very Good	Adequate	e Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything	in working order	ι.	Y	'es	No *			
If *, please gi	ve details:							
If *, please gi	ive details:							
ROOM NUMI	BER 61							
Room Profile		Ro	om Capac	city:	Roo	Room Occupancy:		
Shared		2			1	1		
TV	Ensuite	Shared Bat	hroom	Smoke	e Alarm	Fire Notice		
					$\overline{\mathbf{X}}$			
	Very Good	l Adequate	e Po	or *	Needs	urgent attention *		
Cleanliness		Ż						
Is everything	in working order	رغ <u> </u>	Y	'es 🖂	No *			
If *, please gi								
ROOM NUMI	BER 62							
Room Profile	:	Ro	om Capad	city:	Roo	m Occupancy:		
Family		2			1			
TV	Ensuite	Shared Bat	hroom	Smoke	e Alarm	Fire Notice		
					$\leq$			
	Very Good	Adequate	e Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything	in working order	ı,	Y	'es 🖂	No *			
If *, please gi								
, <b>.</b>								

ROOM NUMBER 63

Room Profile:			Room	Capa	city:	-	Room Occupancy:		
Family		1	1		Ī	1	_		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
	$\boxtimes$					$\boxtimes$			
	Very Goo	d Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness		$\geq$							
Is everything i	n working orde	r?		Υ	'es 🔀	No *			
ROOM NUMB	FR 64								
Room Profile:	LIX 04		Room	Capa	rity:	Roo	m Occupancy:		
Family			3	Сара	city.	2	m Occupancy.		
TV	Ensuite	Shared	Shared Bathroom			e Alarm	Fire Notice		
	Very Goo	d Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness Is everything in	<u> </u>			[	 ′es 🔀	No *			
If *, please giv	e details:					-			
Room Profile:	LIK 05		Room	Capa	rity:	Roo	m Occupancy:		
Family			1	Сара	y.	1	Occupancy.		
TV	Ensuite	Shared	_	om	Smok	e Alarm	Fire Notice		
	Very Goo	d Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness		<u>r?</u>		γ	'es 🖂	No *			
	n working orde				🖂				
Cleanliness Is everything in If *, please given		· ·							

# **General Representations**

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
If you were approached by any <u>members of staff</u> regarding general issues while in the centre please outline the details below:
If you were approached by any <u>other persons</u> regarding general issues while in the centre please outline the details below:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

# **Summary Sheet**

Name of Centre:		Ocean View	
Address:		Tramore, Co Waterford	
Proprietor:		Danial Moore	
Manager:		Julie Kearns	
Contact Name:		Julie Kearns	
Capacity Per MOA (Current		100 (87)	
Occupancy):			
Date of	28/10/22	10/22	
Inspection:			

Inspection:	
Fire Safety: No issues	
Food Safety: No issues	
Bedrooms: No issues	
Other issues:	

# Part 1 General Information on Services

# **Independent Inspection Report**

**Centre:** Accommodation Centre

Date of Inspection: 125/5/22

1	CER	NΤ	DE	DE.	ТΛІ	C
Ι.	CEI	VΙ	NE	υE	IAI	LJ

Name and address of Centre	Ocean View Hou se, The Esplanade, Tramore, Co. Waterford		
Contractor	Daniel Moore		
Manager	Julie Kearns		
Who deputises for manager in his/her	Give Job Title only		
absence?	Contractor, Head Chef & night porters		
Telephone Number	051381358		
	Tion		
Current Contracted Capacity	100		
Current Occupancy (today)	93		
Current Centre Profile (e.g., singles, families etc.)	Families and singles		
HSE Area	South East		
Public Health Nurse Noelle Greene  Nourse Report			
DSP / CWO name Maureen Bennett			
Environmental Health Officer name N/A			
Local Fire Officer Name Noel Burns			
Local Fire Station	Fire Station Tramore		
Is the Centre certified by any Quality Management System Yes No (i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification	n?		
Have you a copy of the Certification Yes No			
2. Please provide a copy of the follow			
	Check List		
Official Register			
Menu Cycle N/A			
Staffing Lists as follows:			
1. Full list of staff employed at the centre (indicating Names, Titles,			
Roles, etc.,)			
2. Indicate who is on duty at time of inspection (today)			
3. a separate list of Designated Liaison Persons (child protection)			

	FMFRGFNCY DFTAIL	

Is 24 hour supervision provided?	(Y/N)	Yes	$\boxtimes$	No	
Give details of roster hours		8am to 8pm			
Is security provided by external company?	(Y/N)	Yes		No	$\boxtimes$
If yes, give name of company:					
Does the centre have CCTV?	(Y/N)	Yes		No	$\boxtimes$
Is a list of emergency numbers available in the Manager's office?	9	Yes		No	
Does the list include the following numbers?	(Y/N)	Yes	$\boxtimes$	No	
Local Garda station 24 hr number					
Local hospital					
Local fire station		If no, give detai	ls:		
Duty Social Work Team					
Out of hours GP Service					
RIA out of hours number					
Are first aid kits available?	(Y/N)	Yes	$\boxtimes$	No	
Where and how many?					
Who is responsible for first aid restocking?		Job title <u>only</u> (not Manager	: name) (	of pers	on responsible:
Is there a defibrillator in the centre?		Yes		No	$\boxtimes$
How many staff been trained to use it?					

#### 4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Oil	
Do residents have control of the heating in their own	Yes No	
bedroom?	Approximately 50% of rooms have control.	
	Times are weather dependent	
If no, what arrangements are in place?	As required	
What are the heating 'ON' times?	As required	

# 5 HOUSE RULES

Are residents provided with a copy of the House	Yes 🛛 No 🗌
Rules on arrival?	
How does centre management explain house rules	On arrival. Different languages
to residents on arrival?	available

# 6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)	Yes 🛛 No 🗌	
Are residents issued with key for main door? (Yes/No)	Yes No 🖂	
If no, give details	Night porter on duty	
Are there procedures to allow residents to receive	Yes in lounge area only	
visitors? (Give details)		
Outline visiting times:	1000-2200	

In what areas are visitors allowed in the centre?	Lounge
Any other relevant information:	Rules state children must be
	accompanied by adult
Is there a facility for storage of residents' valuables*?	Safe if required
(Give details.) (* Storage is at resident's own risk)	
What toiletries are provided to residents on arrival?	Bought from shop
What arrangements are in place to replenish these	Bought from shop
items?	

#### 7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes 🛛 No 🗌			
for residents to report maintenance issues? (Yes/No)				
Is there a maintenance day book? (Yes/No)	Yes No			
Describe the maintenance procedure at the centre: Lists for each contractor available. Residents				
notified on arrival of procedure to notify office of any defects. Last entry 10/5/22				

#### 8 CHILD PROTECTION

	7
Are measures in place to inform staff and visitors of RIA's	Policy displayed on notice board in reception.
Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	Sign in sheet in reception. Visitors agree to child
adhere to the child protection policy?	protection rules
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	In reception
Are there notices on public display giving name and	Yes in reception
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	In reception and recreation room
supervision of children? Where?	

### 9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental	Yes No
Health Officer? (Yes/No)	
Date of last visit:	18/1/19

# 10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu /	Yes. On a one to one basis for shop
dietary requests? (Give details.)	contents
Provide details opposite:	Parents make lunches
Which of the following are provided for school	
children's packed lunches:	
Sandwich? What sandwich fillings are	
available: Cheese? Ham? Chicken?	
Tuna? Jam? Other?	
<ul><li>Drinks? Juice? Water?</li></ul>	
• Yogurt?	
• Fruit?	
Other	
Is infant formula kept out of public view?	Yes
What arrangements are in place for distribution	From shop
of infant formula?	

# 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES Residents cook for themselves

Are tea / coffee / drinking water / Snacks etc.	Yes No N/A
available outside mealtimes?	
What food/snacks are available after hours or when	N/A
kitchen is closed?	
Where are the snacks located and how are they	N/A
accessed?	
Are meals available for residents who arrive late?	Yes No N/A
(Give details.)	
Are meals available for new arrivals?	
(Give details)	
Are packed lunches available for residents	Yes No N/A
travelling to Dublin on official business?	
(Give details)	
If the inspection takes place during Ramadan this	n/a
section must be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes 🛛 No 🗌
/ for preparation of infant formula)	
Sterilisers	Yes 🛛 No 🗌
Kettles	Yes 🛛 No 🗌
Fridge (for bottles of EBM* / formula) *Expressed	Yes 🛛 No 🗌
Breast Milk	
Bottle Warmer	Yes No 🖂
Microwave	Yes 🛛 No 🗌
Are these facilities available 24 hours a day	Yes No 23.5 hours
Is there a dedicated room provided?	Yes No 🖂
Where?	

#### 13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes No
WIFI	Yes No 🗌
DVD player	Yes No 🖂
Computer Games	Yes No
Snooker Table	Yes No 🖂
Pool Table	Yes No
Table Tennis Table	Yes No
Board Games	Yes No 🗌
Newspapers	Yes No 🗌
Books	Yes No 🗌
Toys / games for children	Yes No
Other	
Give details of any other arrangement or other	
comments:	

# 14 TRANSPORT ARRANGEMENTS

Is there a bus service provided?	Yes 🛛 No 🗌
(Yes/No):	
Where does the service go to?	Waterford
What is the frequency of the service?	Friday 1100 1500
(List time table opposite)	

#### 15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Sky in lounge
An average, how many TV channels are provided to residents?	9 in bedrooms
Are residents allowed to erect satellite dishes?	no

# 16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No open 24/7
If No, what service is provided?	9 washers and 8 dryers
Who launders towels and bedlinen?	Wash own laundry
(e.g., residents, staff, other, etc)	
What procedures are in place for the exchange of	Weekly
towels and bed linen at the centre?	
What procedures are in place for ironing boards	In laundry area
and irons?	
How is washing powder / tablets supplied?	Weekly on Monday
Are there specific arrangements for access to the	None
laundry (give details):	

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes No 🗌
What cleaning equipment is available to residents?	From shop
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	From shop
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Manager has a word with the resident and assistance given if required.

# PART 2

# Room by Room Inspection

# **Independent Inspection**

Centre: Ocean View,

Waterford

Date of Inspection: 25/5/22

# **Section A- Administration / Communal areas**

#### 17 Have you seen the following?

		Location of display
Up to date House Rules	$\boxtimes$	Reception
Complaint Forms	$\boxtimes$	Reception
Accident/ Incident procedure		Reception

HSE Breastfeeding Posters	Notice board
(if applicable)	
Designated Liaison Person details	Notice board
(Child Protection)	
Supervision of children notice	Notice board
Gym Notices (Child Safety – if applicable)	n/a
IOM Voluntary Return Posters	Notice board

#### 18 Staff Awareness

Did you see the RIA Code of Practice*?	
Are all staff aware of RIA Code & House Rules?	
How are staff made aware of RIA Code & House Rules?	
All staff sign acceptance of the house rules and RIA code	

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
24/5/22	manager	All ok
25/5/22	manager	All ok
8/6/21	M Kelly Electrical	M Kelly Electrical

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company	OK	Defect	Remedial Action	Sign Off
	Name / Position)			Taken (Y/N)	Y/N
24/5/22	Manager		None	N/A	Υ
25/5/22	Manager	$\boxtimes$	None	N/A	у
28/2/22	M Kelly Electrical		None	N/A	у

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
8/12/20	Larry Browne	$\boxtimes$	None	N	Υ
24/5/22	manger	$\boxtimes$	None	N	Υ
25/5/22	manager	$\boxtimes$	None	N	Υ

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	OK	Defect	Remedial	Sign Off
	(Company Name /			Action	Y/N
	Position)			Taken (Y/N)	
24/5/22	Manager	$\boxtimes$	None	N	Υ
25/5/22	Manager		None	N	Υ

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
29/4/21	6	40/46	8 mins	
20/4/22 12.00	7	49/49	6 mins	

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All Staff	Fire safety	Larry Browne	Half day	25/9/19
	awareness	,		

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	In main car park
Are they marked?	Yes
Are staff aware of locations?	Yes
Comments:	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the	Yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	Yes
central control panel?	

Are there designated 'Smoking' areas?  Include locations	No
Comments:	

# 19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Are fire evacuation instructions clearly	Yes
displayed in the centre?	
Are fire extinguishers clearly visible?	Yes
Is there emergency lighting system in	Yes
place?	
Comments:	

# **Administration Area:**

Reception: Is the area generally clean?		Yes No
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
(e.g., fire exit signs, hazards, lighting, notices, dé		ention: res ivo
If yes please detail:	,,	
<i>,</i> .		
lave you seen the following?		
		Location of display
Up to date House Rules		Reception
Complaint Forms		Reception
Accident/ Incident procedure		Reception
HSE Breastfeeding Posters		Reception
(if applicable)		Reception
Designated Liaison Person details		Reception
(Child Protection)		Reception
Supervision of children notice		Recreation area
Gym Notices (Child Safety – if applicable)		n/a
dynn Notices (enna sarety in applicable)		1170
IOM Voluntary Return Posters		Reception
Anti Human-Trafficking Posters		Reception
'NO to Violence & Harassment' Posters		Reception
social Room / Tea Station (State Location What facilities are provided? Residents prov	•	wn food from shop
Is the area generally clean?		Yes No 🗌
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
If yes please detail:		
,,		
Pre-school Room:		
Is the area generally clean? Yes / No	N/a	
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
(observe whether the area is colourful, has sufficient to		<del>_</del>
Other comments:		

#### **DINING AREA:**

### Please outline the meal times:

	Fron	n			То				
Breakfast									
Lunch									
Dinner									
	I				ı				
Which is the main meal	of the	e day:		Lunch		Dinner			
Is menu cycle available?	)			Yes		No			
			_	_					
If no, give details of all Breakfast	menu	ı optior	ns on da	y of ins	pectio	on:			
Lunch									
Dinner									
Diffile									
Is menu cycle on display	13					Yes	$\neg$	No	
Does menu cycle corres		with on	tions ava	ilahle?		Yes	┽	No	
If no, ask manager for e		-			•	103		110	
in no, dok manager for e	лрічін	a c. o a	a provid	c actano	•				
Which meal was sample	ed?		Breakfa	st		Lunch	$\neg$	Dinner	
Please describe the mea		etail (e.	g. was it l	hot / col	d, blai	nd / spicy e	tc.)		
			_						
Was there a vegetarian	•				es	No			
(note salad and vegetab			not	N	No vegetarians resident				
considered as vegetaria	•	on)							
Give details of this option									
Were there ethnic dishe		ilable?		Ye	es	No	)		
Give details of this option  Was fresh foods availab		Infanta	<u> </u>	V		□ Na			
(as per HSE Infant Feedi				1 1	es	∐ No	)		
In your opinion, does th			•	r to V	es	□ No			
provide a good variety?		a 011 011	ст аррса	10   10	_3		•		
Did inspection take place during Ramadan?				Ye	es	□ No			
Did inspection take place during Ramadan? Yes No Service No Service Service Service No Service Service Service No Service Service Service No Service S						S,			
(medical or other appoint)									,
		-							
Is there any damaged seating or tables in dining roo					?	Yes		No No	
Is there enough seating for residents present to sit				to sit do	wn an	d Yes		No No	
eat their lunch?									
Comments:									

# **KITCHEN AREA: Food Safety Critical Requirements**

### **FOOD SAFETY**

Has the premises been inspected by an	Yes
Environmental Health Officer?	
Date of Visit?	18/1/19
Comments: Report attached	

Has a HACCP system been	Yes in place for shop
implemented?	
Who designed the HACCP system?	Manager
Who is responsible for reviewing the	Manager
system?	
How frequently is the system reviewed?	Annually

# **HACCP Records:**

Pest Control: Facility provide own pest control. Last updated 30/4/22
Induction and Ongoing Staff Training: Records in place for staff
Time & Temperature Records: Records in place for deliveries and cold storage in shop
Hygiene Audits: In place and up to date
List of Approved Suppliers: Records at incoming list at delivery port
Cleaning Schedules: In place and up to date
Procedures for accepting deliveries: In place
General Comments: Shop is spacious and clean and all goods are in date.

#### **HACCP** and Kitchen Evaluation

#### **General:**

Is the kitchen commercial or domestic?	Two kitchens available fore residents.
	Both clean and tidy.
What equipment is in place? Cookers, fre	ezers, fridges
In what condition is the equipment? Good	d condition
Comments:	

#### **STRUCTURAL HYGIENE**

### Kitchen:

Is the refuse area suitably located?	Yes
Is the area tidy?	Yes
Are all bins covered?	Yes
Are signs displayed at all entrances in	Yes
relation to access to kitchen for non	
kitchen staff?	
Are white coats, shoe covers and hats	Yes
available for non kitchen staff?	
Comment of the structural hygiene of the kitchen (i.e	
floors/walls/ceilings/doors/windows/work surfaces/ventilation, etc)	
Main kitchen is located in new portacabin.	. Kitchen is modern and clean. Second
kitchen is located in Riverstown 1.	
Are suitable hand washing and drying	Yes
facilities provided?	
General Comments:	

# **Dry Goods: Shop**

Suitably equipped? Shelving/containers	Yes
etc	
Condition and suitability of facilities: Facil	ities are in good condition
What evidence is there of stock rotation?	Yes, no stock viewed was out of date

**Refrigerated Storage: Shop** 

What type of refrigerated storage is provided?	Fridges and freezers
Comment on the condition and suitability condition	of the refrigerated storage: In good
Are thermostats provided and in working order?	Yes
Are food items date stamped?	Yes
Are samples of dishes being kept?	No

### Other:

Is there appropriate storage for cleaning	Yes, colour coded in Kitchens
agents and chemicals?	

#### **OPERERATIONAL HYGIENE**

Do residents use the main kitchen?	Yes
Is that use supervised to ensure safe &	Yes
hygienic practices are observed?	
By whom is it supervised?	Staff

Is the correct equipment provided? e.g. colour coded chopping boards	
Yes	

Is the necessary holding equipment provided? e.g. bain maries, refridgerated
units.
N/A

Condition and suitability of serving equipment and utensils:
N/A

What procedures are in place for unused/unserved food at the end of service?	
N/A	

Comments:			

Food Hall - Shop	)						
Is the till system in place Ele	ectronic POS:	Yes		No			
Relevant Certification (halal	meats) in place/on display:	Yes	$\boxtimes$	No			
Is there appropriate storage	e; shelving, cold storage, dry storage:	Yes	$\boxtimes$	No			
Were the points value of the	e items clearly displayed:	Yes	$\boxtimes$	No			
Is the area generally clean:		Yes		No			
If <b>no</b> for <b>any</b> of the above, p	If <b>no</b> for <b>any</b> of the above, please give details: <b>Price on shelves</b>						
(Products in date, fresh foo food products, toiletries and		Yes ailable, s	uitable	No e range	e of		
If <b>yes</b> to any issues please gi Temperature records up to Cleaning records in place an							
•	in the food hall reflect the reasonable ision of halal food for Muslim residen vegan residents, etc.						
If <b>no</b> please give details:  Halal food available and ce	rtification in place						
Products (Available) Check:  Adequately stocked in order to provide a choice for residents. Meat, fish (including oily fish); Eggs; Non-meat proteins such as pulses, beans and tofu; Dairy products including fortified milk; Variety of breakfast cereals, including porridge; Potatoes, wholegrains, rice and pasta; Fresh fruit and vegetables; Olive, rape and other cooking oils; Spices and sauces; Ethnic goods; Tea, coffee and other hot drinks; Sweets, pastries and carbonated drinks.							
Please Insert/List Some Iter	ms/Products Below;						
Item/Product: Product:	Points Value:		Expiry	Date	on		
Chicken Legs	3.00		28/5/2				
Burgers	3.50		1/6/2	2022			
Orange	0.40 1.09		n/a				
Fresh bread	30/5/22 31/5/22						
Milk	1ilk 0.90c/l						

#### **Overall Comments/Additional Comments:**

Dedicated area for shop away from main building. Good space for social distancing and one way system in place.

#### **STAFF FACILITIES AND HYGIENE**

Are designated staff facilities provided?	yes
What facilities are in place?	Changing area, toilets

Are all areas clean and well maintained?	Yes
Are suitable hand washing & drying	Yes
facilities provided?	
Is storage provided for personal	Yes
belongings?	
Are showers provided? <i>Indicate</i>	no
cleanliness & suitability	

Is a designated area provided for staff breaks? If yes, is it clean/suitable/well	No designated area
maintained.  If no, outline arrangements for breaks	

Are uniforms provided for:	
Kitchen Staff?	N/A
Serving Staff?	Yes

Are uniforms clean and in good	Yes		
condition? (to include			
caps/hairnets/closed heel/toe shoes etc)			
Is personal grooming satisfactory?	Yes		
Are safe habits practiced?	Yes		
General Comments on staff facilities: Sufficient clean clothing and available and			

General Comments on staff facilities: Sufficient clean clothing and available and freshly laundered.

		_	_
22		ILET (State	Location).
23	PUBLIC I U	ILEI ISIALE	LOCATION):

COMMUNAL ROOM (State Location):

Storage area:

23 PU	BLIC TOIL	ET (State)	Location):			
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Staff:	1	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$	
Ladies:	1	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$	
Gents:	2	$\boxtimes$		$\boxtimes$		
	Urinals					
	and 1					
	toilet					
Disabled	1	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
Toilet						
Is there a cleaning schedule displayed? Yes No						
Record the last time entry.						
Is the area clean? (provide comment) yes						
Are all facilities working?  Yes  No *						
Visual Check: Have you noticed any issues requiring attention?  Yes*  No						
If No, give details:						

### 24 **COMMUNAL ROOM (State Location): Off Reception** Storage area: Is the walkway through the area clear? Are the exit signs clearly marked? **General Seating Area** Yes 🖂 Is the seating in good condition? Yes 🔀 What is the area generally used for? General meeting area **Computer room:** Is the area generally clean? n/a Visual Check: Have you noticed any issues requiring attention? Yes If yes please detail: n/a **Any other comments?** If yes please detail:

**Meeting rooms** 

Is the walkway through the area clear?  Are the exit signs clearly marked?  Yes No Yes No						
General Seating Area Is the seating in good condition?  Yes   No □						
What is the area generally us	sed for? Ger	neral meeting	area Yes	⊠ No □		
Computer room:  Is the area generally clean?  Visual Check: Have you noticed any issues requiring attention? Yes No If yes please detail: n/a						
Any other comments? If yes	please detail:					
OUTDOOR GROUNDS / FAI Please rate the following:	CILITIES  Very Good	Adequate	Poor*	Needs urgent attention <sup>3</sup>		
Condition of exterior of	Very dood	Auequate		Treeds digent ditention		
centre						
Paintwork of the centre		×				
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)						
Cleanliness of the grounds (ie., evidence of rubbish etc.)						
Where you have rated * please provide details and comments:						
Are there any facilities availa	ble for children	outdoors? Y	es 🗌	No 🗌		
Comments						
Playground Area						
	Very Good	Adequate	Poor*	Needs urgent attention <sup>3</sup>		
Condition of exterior of centre						
Paintwork of the centre						
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)						
Cleanliness of the grounds (ie., evidence of rubbish etc.)	$\boxtimes$					
Where you have rated * please provide details and comments:						
Are there any facilities available for children outdoors? Yes No						
Comments						

#### **LAUNDRY ROOM**

	Washing Machines	Dryers			
Number Laundry	2	1			
Number residents laundry	9	8			
Do they appear to be in working order? <b>yes</b>					
Comments:					

**CORRIDOR** (Ground Floor main building):

Is the area generally clean?	Yes	$\boxtimes$	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	
If yes please detail: +				

STAIRWAY (State Location main building):

Is the area generally clean?	Yes	$\boxtimes$	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention? (e.g., fire exit signs, hazards, lighting, notices, décor, etc.)	Yes	$\boxtimes$	No	
If yes please detail:				
you product detains				

# **Bedrooms:**

**CLEANING (General Arrangements)** 

CIE ALL TO TO THE TENT OF THE	
How often are bedrooms inspected?	twice weekly Weekly
	other 🔀
Who cleans the bedrooms?	Staff Residents 🖂
How often do staff clean the bedrooms?	Weekly  fortnightly
	Monthly 🗌 Other 🖂
	On request by residents or if an issue arises
	during room inspections
Are there cleaning materials and	
equipment provided by management for	Yes No 🗆
residents?	

What cleaning equipment is available to	Mops, buckets, vacuum, cleaning fluids and
residents?	cloths
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Discussion with the resident and offer of assistance

ROOM NUMI	BER 1								
Room Profile			Room Capacity:				Room Occupancy:		
shared				3 2					
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
						$\boxtimes$		$\boxtimes$	
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent attention *	
Cleanliness									
Is everything	in working order	?		Υ	'es 🔀	No	o *		
If *, please gi	ve details:								
ROOM NUMI	3ER 2 and 3								
D D (:1 -				<u> </u>			<b>D</b>		

ROOM NUMBER 2 and 3											
Room Profile:				Room	Room Capacity: Room Occupand			upancy:			
Family				4				1			
TV		Ensuite	Shared Bathroom			Smoke	e Ala	rm	Fi	ire Notice	
							$\leq$				
		Very Good	Adeq	uate	Po	or *	Ν	eeds	urgent	attention *	:
Cleanliness											
Is everything in working order?					Υ	′es 🖂	Ν	o *			
If *, please given	ve de	etails:									

ROOM NUMBER 2a									
Room Profile:				Room	Room Capacity: Room Occupanc			m Occupancy:	
Family			1				1		
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice
							X		$\boxtimes$
		Very Good	Adeo	quate	Pc	or *	Ν	eeds	urgent attention *
Cleanliness				$\leq$					
Is everything in working order? Yes No *									
If *, please gi	ve c	letails:							

ROOM NUMBER 4		
Room Profile:	Room Capacity:	Room Occupancy:

single		1			1		
TV	Ensuite	Shared Bath	iroom	Smoke	e Alarm	Fire Notice	
	Very Good	d Adequate	. Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	r?	Υ	'es 🖂	No *			
If *, please gi	ve details: <b>clutt</b>	ered					
ROOM NUMI	BER 5and 7						
Room Profile		Roc	om Capad	rity:	Roo	m Occupancy:	
family	•	6	этт сарас	city.	4	in Occupancy.	
TV	Ensuite	Shared Bath	room	Smoke	e Alarm	Fire Notice	
					$\boxtimes$		
	Very Good	d Adequate	e Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working orde	r?	Y	'es 🔀	No *		
ROOM NUMI	BER 6 and 8 in	terlinked					
Room Profile			om Capac	citv:	Roo	m Occupancy:	
Family		4		2			
TV	Ensuite	Shared Bath	room	Smoke	e Alarm	Fire Notice	
$\boxtimes$					$\boxtimes$	$\boxtimes$	
	Very Good	d Adequate	Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working orde	r?	Y	'es 🔀	No *		
If *, please gi	ve details:						
ROOM NUMI		Τ_		. • •			
Room Profile	<u> </u>	2	om Capac	city:		m Occupancy:	
2 Single TV	Ensuite	Shared Bath	room	Smoke	<b>2</b> e Alarm	Fire Notice	
	Ensure	Sharea Bati		SITION	- 7 (lallill	The Notice	
				<u>.</u>	<u> </u>		
Cloonlines	Very Good	d Adequate	Po	or *	Needs	urgent attention *	
Cleanliness	ادر دراداد دراداد	-3			N1 - ¥		
	in working orde		Y	'es 🔀	No *		
it *, please gi	ve details: Food	in room					

NOO!VI IVOIVII	BER 10 and 11	interlinked				
Room Profile:			n Capad	city:	R	loom Occupancy:
Family	Family				2	
TV	Ensuite	Shared Bathroom		Smoke Alarm		n Fire Notice
	Very Good	Adequate	Ро	or *	Nee	ds urgent attention *
Cleanliness						
Is everything	in working order	·?	Υ	'es 🖂	No '	*
If *, please gi	ve details:					
ROOM NUMI						
Room Profile:			n Capac	city:		Coom Occupancy:
		Roon 3 Shared Bathro		-	R 2 e Alarm	
Room Profile: single		3		Smok	2	

ROOM NUMBER 15 and 15A								
Room Profile	•	Room	Сара	city:		Roo	m Occupancy:	
Family		4				2		
TV	Ensuite	Shared	Shared Bathroom			e Ala	rm	Fire Notice
$\square$	$\boxtimes$					X		$\boxtimes$
	Very Good	l Adeq	luate	uate Poor *		Ν	Needs urgent attention *	
Cleanliness								
Is everything	in working order	.}		Υ	′es 🖂	N	o *	

Yes 🔀

No \*

Cleanliness

Is everything in working order?

If \*, please give details:

If *, please gi	ive details:								
ROOM NUMI			I _			1_			
Room Profile	:		Room	Capa	city:		Room Occupancy:		
Family TV	Ensuite	Shared		om	Smok		Fire Notice		
1 V	Liisuite	Ensuite Shared Bathroom Smoke Alarm							
						$\boxtimes$			
	Very Good	l Adeq	uate	Po	or *	Needs	leeds urgent attention *		
Cleanliness									
	Is everything in working order?  Yes  No *								
If *, please give details: Not on register									
ROOM NUMI	BER 17+12+12a	)							
Room Profile	:		Room	Capa	city:	Roo	m Occupancy:		
Family	T		6		T	5	T		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
						$\boxtimes$			
						Needs	urgent attention *		
Cleanliness									
	in working order	· .		١	res 🔀	No *			
If *, please gi	ve details:								
ROOM NUMI	BER 18 + 18a								
Room Profile			Room	Capa	city:	Roo	m Occupancy:		
Family			4			3	,		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
	$\boxtimes$					$\boxtimes$			
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness									
Is everything	in working order	·		١	res 🔀	No *			
If *, please gi	ive details:								
ROOM NUM	BER 19								
Room Profile	:		Room	Capa	city:	Roo	m Occupancy:		
Singles	T		4		1	2	T		
TV	Ensuite	Shared	Bathro 	om	Smok	e Alarm	Fire Notice		
$\square$	$\square$					$\overline{X}$			

	Very Good	d Adec	luate	Pc	or *	Ne	eds	urgent attention *
Cleanliness			<u> </u>					
	in working orde	r?		`	⁄es 🔀	No	*	
If *, please giv	ve details:							
ROOM NUME	3ER 20							
Room Profile:			Boom	Cana	city		Doo	m Occupancy:
KOOIII PTOIIIE.	•		4	n Capa	city.		2	m Occupancy:
TV	Ensuite	Ensuite Shared Bathroom Smoke Alarm Fire Notice						Fire Notice
								$\boxtimes$
	Very Good	Adeo	ıuate	Pc	or *	Ne	eds	urgent attention *
Cleanliness			<u>.</u>					$\Box$
Is everything	in working orde	<u></u>		\ \ \	res 🖂	No	*	
If *, please giv					c3 🔼	110		
ii ', piease gi	ve details:							
		-						
ROOM NUMI	BER 21		_					
Room Profile:			Room	n Capa	city:		Roo	m Occupancy:
Family			3				2	
TV	Ensuite	Shared	Bathro	om	Smok	e Alar	m	Fire Notice
						$\boxtimes$		$\boxtimes$
	Very Good	Adeo	uate	Pc	or *	Ne	eds	urgent attention *
Cleanliness			1					
Is everything	in working orde	r?		١	res 🖂	No	*	
If *, please gi	ve details:							
ROOM NUME	2FD 22 :22							
Room Profile:			Doom	Cana	oit		Doo	m Ossunanau
	. 5		5	n Capa	city:		4 4	m Occupancy:
single TV	Ensuite	Shared		om	Smok		•	Fire Notice
						$\boxtimes$		
	Very Good	Aden	ıuate	Pr	or *	Ne	eds	urgent attention *
Cleanliness		Very Good Adequate Poor * Needs urgent attention						
Is everything	in working orde	r?		١	′es 🔀	No	*	
If *, please gi	ve details:							
ROOM NUME	BER 24							
Room Profile:			Room	n Capa	city:		Roo	m Occupancy:
Shared			3	<u> </u>			2	
TV	Ensuite	Shared	Bathro	om	Smok	e Alar	m	Fire Notice
	$\boxtimes$				Ī.	$\overline{X}$		$\boxtimes$

		Very Good		equate	D.C	or *	Noods	urgent attention *
Cleanliness		very dood	Au			701	iveeus	
Is everything	in v	vorking order			<u>                                      </u>	res 🖂	No *	
				natch		E3 🔼	140	
If *, please give details: Small damp patch								
ROOM NUME	DED	25 and 26						
Room Profile:		25 allu 20		Room	Capa	city	Roo	m Occupancy:
Family				4	Сара	city.	3	in Occupancy.
TV		Ensuite	Share	ed Bathro	om	Smoke		Fire Notice
<u> </u>							7	N
		$\boxtimes$						
		Very Good	Ad	equate	Pc	or *	Needs	urgent attention *
Cleanliness				$\boxtimes$				
Is everything	in v	vorking order	·}			′es 🖂	No *	
If *, please given	ve (	details:						
ROOM NUME	DED	27 + 28						
Room Profile:		2/+28		Poor	ı Capa	city:	Poo	m Occupancy:
Family				6	Сара	city.	4	m Occupancy:
TV		Ensuite	Share	ed Bathro	om	Smoke		Fire Notice
		21100110				Smorte	7	11101100
		Very Good	Ad	<u>equ</u> ate	Pc	or *	Needs	urgent attention *
Cleanliness				$\boxtimes$				
Is everything					١	′es 🔀	No *	
If *, please give	ve (	details: Hot p	olate in	<mark>room</mark>				
ROOM NUME	BER	29						
Room Profile:				Room	Capa	city:	Roo	m Occupancy:
Family				4		1	3	
TV		Ensuite	Share	ed Bathro	om	Smoke	Alarm	Fire Notice
						$\geq$		
		Very Good	Ad	equate	Pc	or *	Needs	urgent attention *
Cleanliness								
Is everything	in v	vorking order	·}		, ,	res 🖂	No *	
If *, please given								<del></del>
ROOM NUME		30		T			1	
Room Profile:					Capa	city:		m Occupancy:
Family				2		T	1	T
TV		Ensuite	Share	ed Bathro	om	Smoke	Alarm	Fire Notice

	$\boxtimes$					X		$\boxtimes$
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent attention *
Cleanliness								
Is everything	Is everything in working order?  Yes  No *							
If *, please gi	ve details:							
	31 and 32		I _					_
Room Profile:				Capa	city:			m Occupancy:
<b>Family</b> TV	Ensuite	Shared	Rathro	om	Smok	e Δla	0 rm	Fire Notice
1 V	Liisuite	Sharea		0111	Sillok			THE NOTICE
	$\bowtie$					$\boxtimes$		$\boxtimes$
	Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent attention *
Cleanliness								
Is everything	in working orde	r?		Υ	∕es ⊠	N	0 *	
If *, please gi	ve details:							
ROOM NUME			1					
Room Profile:				Capa	city:			m Occupancy:
Single	Encuito	Shared	2 Dathro	0.000	Smok	م ۸ ام	`1	Fire Metico
TV	Ensuite	Silareu	рашто	OIII	SITION	e Ala	1111	Fire Notice
	$\boxtimes$					$\boxtimes$		
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent attention *
Cleanliness								
Is everything	in working orde	r?		Υ	′es 🔀	N	o *	
If *, please gi	ve details:							
ROOM NUME			I _			-		
Room Profile:				Capa	city:			m Occupancy:
Single TV	Ensuite	Shared	2 Rathro	om	Smok	م ۸۱۵	rm	Fire Notice
I V	Liisuite	Silated	סמנוווט	OIII	SITIOK	C AId	1111	THE NOTICE
IVI	ı I∨I	I	1 1		i l	$\vee$ I		I∨I

Cleanliness		Very Good	d Adequate	e Po	or *	Needs	urgent attention *
ROOM NUMBER 35  ROOM Profile:	Cleanliness						
ROOM NUMBER 35  Room Profile: Room Capacity: Room Occupancy:  Single 2 2  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Is everything in working order? Yes No *  If *, please give details:  ROOM NUMBER 36  Room Profile: Room Capacity: Room Occupancy:  Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Is everything in working order? Yes No *  If *, please give details:  ROOM NUMBER 36  ROOM NUMBER 36  ROOM Profile: Room Capacity: Room Occupancy:  If *, please give details:  ROOM NUMBER 37  ROOM NUMBER 37  ROOM Profile: Room Capacity: Room Occupancy:  Family 4 3	Is everything	in working orde	r?	Y	'es 🖂	No *	
Room Profile: Single  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Is everything in working order? Yes No *   Tf *, please give details:  ROOM NUMBER 36  Room Profile: Room Capacity: Room Occupancy:  Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Poor * Needs urgent attention *  Cleanliness Needs urgent attention *  Cleanliness Needs urgent attention *  Cleanliness No *   Try Poor *	If *, please gi	ve details					
Room Profile: Single  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Is everything in working order? Yes No *   Tf *, please give details:  ROOM NUMBER 36  Room Profile: Room Capacity: Room Occupancy:  Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Poor * Needs urgent attention *  Cleanliness Needs urgent attention *  Cleanliness Needs urgent attention *  Cleanliness No *   Try Poor *							
Single TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention * Cleanliness Severything in working order? Yes No *  If *, please give details:    Room Profile: Room Capacity: Room Occupancy:   Single   2			D.	Como	-: <b>.</b>	Doo	O
TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor* Needs urgent attention*  Is everything in working order? Yes No *  If *, please give details:    No *				om Capac	city:		m Occupancy:
Very Good   Adequate   Poor *   Needs urgent attention *		Ensuite		nroom	Smoke		Fire Notice
Cleanliness					$\triangleright$		
Is everything in working order?  If *, please give details:  ROOM NUMBER 36  Room Profile:  Room Capacity:  Room Occupancy:  Single  2  1  TV  Ensuite  Shared Bathroom  Smoke Alarm  Fire Notice  Very Good  Adequate  Poor * Needs urgent attention *  Cleanliness  Us everything in working order?  Yes No *  No *  Room Occupancy:  Needs urgent attention *  Cleanliness  Is everything in working order?  Yes No *  ROOM NUMBER 37  Room Profile:  Room Capacity:  Room Occupancy:  Room Occupancy:  Room Occupancy:  Room Occupancy:  Room Profile:  Room Capacity:  Room Occupancy:  Room Occupancy:  Room Occupancy:  Room Profile:  Room Capacity:  Room Occupancy:  Room Occupancy:		Very Good	d Adequate	e Po	or *	Needs	urgent attention *
ROOM NUMBER 36 Room Profile: Single TV Ensuite Shared Bathroom Very Good Adequate Poor* Needs urgent attention * Cleanliness Is everything in working order? Yes No * If *, please give details:  ROOM NUMBER 37 Room Profile: Room Capacity: Room Capacity: Room Occupancy: Single 1 TV Ensuite Poor * Needs urgent attention * Needs urgent attention * Room Capacity: Room Capacity: Room Occupancy: Room Profile: Room Capacity: Room Occupancy: Family 4 3							
ROOM NUMBER 36  Room Profile: Single 2 1  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order? Yes No *  If *, please give details:  ROOM NUMBER 37  Room Profile: Room Capacity: Room Occupancy: Family  Room Occupancy: Room O			r?	Y	'es 🔀	No *	
Room Profile:  Single  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order?  Yes No *  If *, please give details:  ROOM NUMBER 37 Room Profile: Room Capacity: Room Occupancy: R	It *, please gi	ve details:					
Room Profile:  Single  TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order?  Yes No *  If *, please give details:  ROOM NUMBER 37 Room Profile: Room Capacity: Room Occupancy: R							
TV Ensuite Shared Bathroom Smoke Alarm Fire Notice  Very Good Adequate Poor * Needs urgent attention *  Cleanliness Yes No *  If *, please give details:  ROOM NUMBER 37  Room Profile: Room Capacity: Room Occupancy:  Family 4 3			Ro	om Capac	city:	Roo	m Occupancy:
Very Good Adequate Poor * Needs urgent attention *  Cleanliness  Is everything in working order? Yes No *  If *, please give details:  ROOM NUMBER 37  Room Profile: Room Capacity: Room Occupancy: Family 4 3	Single		2				
Cleanliness  Is everything in working order?  If *, please give details:  ROOM NUMBER 37  Room Profile:  Room Capacity:  Room Occupancy: Family  4  3	TV	Ensuite	Shared Bath	nroom	Smoke	Alarm	Fire Notice
Cleanliness  Is everything in working order?  If *, please give details:  ROOM NUMBER 37  Room Profile:  Room Capacity:  Room Occupancy: Family  4  3					$\boxtimes$		
Is everything in working order?  If *, please give details:  ROOM NUMBER 37  Room Profile:  Room Capacity: Room Occupancy: Family  4  3		Very Good	d Adequate	e Po	or *	Needs	urgent attention *
ROOM NUMBER 37  Room Profile: Room Capacity: Room Occupancy: Family 4 3							$\Box$
ROOM NUMBER 37  Room Profile: Room Capacity: Room Occupancy: Family 4 3		in working ordei	r?	Υ	′es 🔀	No *	1 1
Room Profile:Room Capacity:Room Occupancy:Family43	If *, please gi						
Room Profile:Room Capacity:Room Occupancy:Family43							
Family 4 3							
		ve details: BER 37					
	Room Profile:	ve details: BER 37		om Capao	city:		m Occupancy:
	Room Profile: Family	ve details:	4	•		3	

Cleanliness		Very Good   Adequate   Poor *			urgent attention *	
1						
is everytning	in working order	·?	Yes	No *		
If *, please gi				•		
, , ,						
ROOM NUMI	RED 28					
Room Profile		Roon	n Capacity:	Roo	m Occupancy:	
Shared	•	4	r capacity.	2	m occupancy.	
TV	Fnsuite	Ensuite Shared Bathroom Smoke Alarm				
	21154116	5110100 5001110	31110		Fire Notice	
				$\boxtimes$		
	Very Good	Adequate	Poor *	Needs	urgent attention *	
Cleanliness		X				
Is everything	in working order	·?	Yes 🔀	No *		
If *, please gi				-	_ <del>_</del>	
ROOM NUMI						
Room Profile			n Capacity:		m Occupancy:	
Room Profile Shared		4	· , ,	2		
Room Profile			· , ,		m Occupancy: Fire Notice	
Room Profile Shared TV		4	· , ,	2		
Room Profile Shared	Ensuite	Shared Bathro	oom Smo	bke Alarm	Fire Notice	
Room Profile Shared TV	Ensuite	Shared Bathro	· , ,	bke Alarm		
Room Profile Shared TV  Cleanliness	Ensuite  Very Good	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile  Shared  TV  Cleanliness  Is everything	Ensuite  Very Good  in working order	Shared Bathro  Adequate	oom Smo	bke Alarm	Fire Notice	
Room Profile Shared TV  Cleanliness	Ensuite  Very Good  in working order	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile  Shared  TV  Cleanliness  Is everything	Ensuite  Very Good  in working order	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile  Shared  TV  Cleanliness  Is everything	Ensuite  Very Good  in working order	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile  Shared  TV  Cleanliness  Is everything	Ensuite  Very Good  in working order	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile  Shared  TV  Cleanliness  Is everything	Ensuite  Very Good  in working order	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile Shared TV  Cleanliness Is everything	Ensuite  Very Good  in working order  ve details:	Shared Bathro  Adequate	Poor *	bke Alarm  Needs	Fire Notice	
Room Profile Shared TV Cleanliness Is everything If *, please gi	Ensuite  Very Good in working order ve details:	Shared Bathro	Poor * Yes	Needs No *	Fire Notice  urgent attention *	
Room Profile Shared TV  Cleanliness Is everything If *, please gi  ROOM NUMI Room Profile	Ensuite  Very Good in working order ve details:	Shared Bathro	Poor *	Needs No *	Fire Notice	
Room Profile Shared TV Cleanliness Is everything If *, please gi	Ensuite  Very Good in working order ve details:	Shared Bathro	Poor * Yes   Capacity:	Needs No *	Fire Notice  urgent attention *	

	$\boxtimes$			$\boxtimes$	
	Very Good	Adequate	Poor *	Needs	urgent attention *
Cleanliness					
	n working order	·	Yes 🔀	No *	
If *, please giv	e details:				
ROOM NUMBI	ER 41				
Room Profile:		Room	n Capacity:	Roo	m Occupancy:
Family		4	- сарасто,	3	
TV	Ensuite	Shared Bathro	oom Smo	ke Alarm	Fire Notice
	Very Good	I Adequate	Poor *	Needs	urgent attention *
Cleanliness					
, ,	n working order	?	Yes 🔀	No *	
ii , piease giv	e details:				
ROOM NUMBI		Room	n Capacity:	Roc	om Occupancy:
ROOM NUMBI Room Profile:			n Capacity:		om Occupancy:
		Room 6 Shared Bathro		Roc <b>5</b> ke Alarm	om Occupancy: Fire Notice
ROOM NUMBI Room Profile: Family	ER 50,51,52	6		5	
ROOM NUMBI Room Profile: Family TV	Ensuite  Very Good	Shared Bathro	Poor *	ke Alarm  Needs	
ROOM NUMBI Room Profile: Family TV Cleanliness Is everything in	Ensuite  Very Good  working order	Shared Bathro	pom Smo	ke Alarm	Fire Notice
ROOM NUMBI Room Profile: Family	Ensuite  Very Good  working order	Shared Bathro	Poor *	ke Alarm  Needs	Fire Notice
ROOM NUMBI Room Profile: Family TV  Cleanliness Is everything ir	Ensuite  Very Good  working order	Shared Bathro	oom Smo	ke Alarm  Needs	Fire Notice
ROOM NUMBI Room Profile: Family TV  Cleanliness Is everything ir	Ensuite  Very Good  working order e details:	Shared Bathro	oom Smo	ke Alarm  Needs	Fire Notice
ROOM NUMBI Room Profile: Family TV  Cleanliness Is everything ir If *, please given	Ensuite  Very Good  working order e details:	Shared Bathro	oom Smo	ke Alarm  Needs  No *	Fire Notice

						$\boxtimes$		$\boxtimes$
	Very Good	Adeo	uate	Pc	or *	N	eeds	urgent attention *
Cleanliness								
Is everything	everything in working order? Yes No *							
If *, please gi	ve details:							
ROOM NUMI			1					
Room Profile				n Capa	city:			m Occupancy:
Family		l	3				2	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice
	$\boxtimes$					$\boxtimes$		
	Very Good	d Adec	uate	Pc	or *	N	eeds	urgent attention *
Cleanliness								
Is everything	in working orde	r?		Y	es 🖂	Ν	o *	
If *, please gi	ve details:							
ROOM NUMI							_	
Room Profile				n Capa	city:			m Occupancy:
T) /		Charad	3		Connel	- Ala	2	Five Netice
TV	Ensuite	Shared	васиго	om	Smok	e Ala	ırm	Fire Notice
	$\boxtimes$					$\boxtimes$		
	Very Good	d Adec	uate	Pc	or *	N	eeds	urgent attention *
Cleanliness					$\boxtimes$			
Is everything	in working orde	r?		Υ	′es 🔀	Ν	o *	
If *, please gi	ve details:							
ROOM NUMI			I _				_	
Room Profile				n Capa	city:			m Occupancy:
TV	Ensuite	Shared	<b>2</b> Bathro	om	Smok	e Ala	rm	Fire Notice
	$\square$				Ī	$\overline{\mathbf{X}}$		
	<u>                                    </u>	J A-1-			*	<u> </u>	- ا- م	
Cleanliness	Very Good	d Adeo	uate	PC	or *	N	eeds	urgent attention *
	in working and	-2 		<u> </u>		A :	<u>.</u> *	
	in working order	1.		<u> </u>	'es	N	o *	
If *, please gi	ve details:							

If *, please gi	ve c	letails:							
<b>-</b>									
ROOM NUMI		61		T _					
Room Profile:					Capa	city:		Roon <b>1</b>	n Occupancy:
Shared TV		Ensuite	Shared	Rathro	om	Smok	e Aları		Fire Notice
		Ensuite	Snarea						
						_			
		Very Good	l Adec	uate	Po	or *	Ne	eds ι	rgent attention *
Cleanliness			_		<u> </u>	, [		<b>"</b> Г	
Is everything			r?		١ ١	′es 🔀	No	Ť [	
If *, please gi	ve c	ietaiis:							
ROOM NUMI	BER	62							
Room Profile:					Capa	city:			n Occupancy:
Family				2				1	
TV		Ensuite	Shared	Bathro	om	Smok	e Aları	m	Fire Notice
	-	Very Good	l Adec	uate	Po	or *	Ne	eds ι	rgent attention *
Cleanliness				$\leq$	<u> </u>	. 🔽			
Is everything			ι,}		١	′es 🔀	No *		
If *, please gi	ve c	letails:							
ROOM NUMB Room Profile:		63		Boom	Cana	citu		Poor	n Occupancy:
Family				<b>1</b>	Capa	city:		1	n Occupancy:
TV		Ensuite	Shared		om	Smok	e Aları		Fire Notice
		$\square$				_			
	L.,			Ш	T				
Classilis		Very Good	l Adeo	uate 7	Po	or *	Ne	eds ι	irgent attention *
Cleanliness			\ \_	$\leq$					

					<u> </u>			
, ,	in working order	<u>,</u>		Y	'es 🔀	No	*	
If *, please gi	ve details:							
ROOM NUME	RED 61							
Room Profile:			Room	Сарас	citv:		Roo	m Occupancy:
Family			3	Опри	, .		2	особраној.
TV	Ensuite	Shared	Bathro	om	Smok	e Alar	m	Fire Notice
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# **General Representations**

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
If you were approached by any <u>other persons</u> regarding general
issues while in the centre please outline the details below:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

From: David Lardner (DCEDIY)

Sent: Tuesday 29 November 2022 10:36

To:

Subject: IPPS - Inspection Reports Ocean View Accommodation Centre - Please review and respond

Dear Mr Moore,

Please find attached PDF copy of the Independent Inspection Reports from QTS Ltd for Ocean View Accommodation Centre, dated 25/05/2022 and 28/10/2022 which were completed this year.

I would be grateful if you could please review the reports and if there are any comments on the inspection reports which require remediation I would be grateful if you could please revert back to me by email confirming actions taken.

I would be grateful if we could receive your response by Tuesday 13th December 2022

With Kind regards,

David.

David Lardner International Protection Procurement Services

The Department of Children, Equality, Disability, Integration and Youth. An Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíochta agus Óige

david.lardner@equality.gov.ie +353 (0)1 237 6038 https://www.gov.ie/dcediy



30th November 2022

Mr David Lardner
International Protection Procurement Services,
Block 1 Miesian Plaza,
50-58 Baggot Street Lower,
Dublin 2.
D02 XW14.

Dear David,

Thank you for sending a copy of the independent inspection reports via email on 29<sup>th</sup> November 2022.

Further to the inspection carried out by Emma Downey on 25<sup>th</sup> May 2022 the following steps have been taken to resolve the issues highlighted:

- Room 9: we have liaised with the resident of this room and asked that they store food appropriately in the fridges/ storage areas provided.
- Room 24: the small damp patch has been thoroughly cleaned.
- Room 27&28: the hot plate was removed from the room and stored for the resident. Resident was reminded that cooking in bedrooms is against house rules.

There were no issues requiring attention following the inspection from Emma Downey on 28<sup>th</sup> October 2022.

Yours sincerely,

John Daniel Moore

**Proprietor**