



Transport for All

Accessible buses

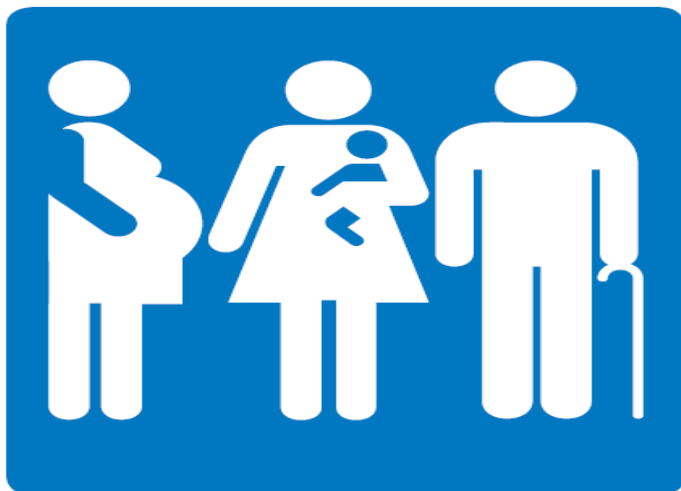
- 100% of our fleet is low floor
- Kneeling suspension / Retractable Ramp
- Priority space for wheelchair user
- 86% Wheelchair space plus buggy space



Accessible Buses

We have two area for priority seating

- just after the centre doors
- behind the buggy area



Suíochán tosaíochta

Tabhair suas an suíochán seo, le do thoil, dóibh siúd atá faoi mhíchumas, torrach nó nach bhfuil ar a gcumas céanna seasamh

Priority seat

Please give up this seat for people who are disabled, pregnant or less able to stand

P2 2016 V2

Wheelchair and Buggy space



Accessible buses

- One wheelchair space on all buses which will accommodate all standard size wheelchairs
- One buggy space on 86% of buses and on all future purchases
- Wheelchair space may also be used for small mobility scooters
- To travel on Dublin Buses with a mobility scooter a customer must have a permit which is obtained by contacting the Travel Assist Unit.

Driver

- Can be the difference between a good experience or a bad one
- Letting down the ramp before been asked
- Stopping for a person with a guide dog or white cane and informing them of the route number
- Giving customers time to find a seat before pulling away from the Kerb

Drivers

- If a customer with a rollator or walking frame wishes to board the bus the driver will lower the ramp for them and wait until they are seated.
- Customers must not sit on their rollators
- Ramp will be lowered on request
(some customers have hidden disabilities)

Communication

- Drives – Depot visits
- Web site
- Braille, large text, Irish sign Language
- Training
- User group meeting

Communication

JAM Card and App



Please give me a seat, card and badge



ABLEFEST

Purple Bus Wrap and lighting up Head office purple on Dec 3rd

QR codes - Navilens

Travel Assistance Scheme

- Greater Dublin Area
- Dublin Buses, Dart and Luas
- Plan the journey
- Accompanies the customer
- Providing Set up assistance and training for the new travel assistance scheme in Cork
- Visiting Irish Guide Dogs

User group

IWA, NCBI, Chime, Guide Dog Association, Senior Citizen Parliament, St. Michaels House, ASIAM, Epilepsy Ireland, Headways and Voice of Vision Impairment



Dublin Bus

- We are a customer focused company
- If our service is accessible to people with disabilities then it is accessible to everyone
- Universal design
- Every one of us knows someone with a disability
- We will all be old someday



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