



**An Roinn Sláinte**  
**Department of Health**

## **Have Your Say on New Home Support Rules**



**Easy Read Summary**

**The government wants to hear what you think about its new rules for home support.**



### **What is home support?**



Home support helps with everyday things like washing, dressing and getting around.



Home support workers are sometimes called home helps, personal assistants or healthcare assistants



The job of a home support worker is to help people keep living in their own homes.



The help can be in your own home, or in your local area, for example going to the shops.



**What are the new home support rules about?**



The Department of Health wants to bring in new rules to make home support better.

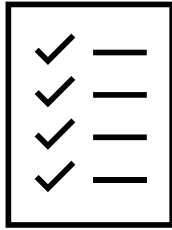
These type of rules are called regulations.



The rules will make sure that companies which employ home support workers run their services well.



These rules are **only for businesses** – they are **not** for family carers or for people who only work for one person.



Home support businesses will only be allowed work if they can show they do things properly.



Adults who need support at home will get a contract that says how often the home support worker will visit.

They will also get a personal plan that says what kind of support they will get.



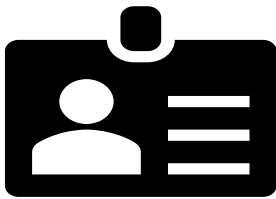
For example, the plan will say how long a home support worker will spend with them.



It will say if the worker will help them with things like washing, dressing, making food or remembering to take medicine.



Home support workers will have to get enough training and education to do their job properly.



They will have an identity card with their photo on it to prove who they are.



People should have the same home support worker helping them as far as possible.

This is so they can both get used to each other.



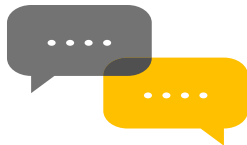
Companies doing home support will **not** be allowed increase their fees unless they tell people about it **3** months beforehand.



People who get home support must be told how to make a complaint if there is a problem.



**What is this consultation about?**



The government wants to hear what you think about these rules. This is called a consultation.

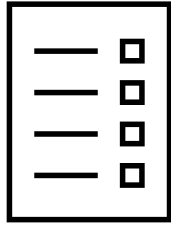


We want to know if you think the rules are a good idea or a bad idea.

You can also say any changes you would like to make to them.



**How do you take part?**



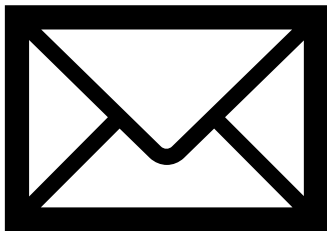
There is a survey you can do on this [link](#). A survey is a short set of questions about your opinions.



If you want a written copy you can find it on our [website](#) and then print it out.



Or you can email us at [HSRConsultation@health.gov.ie](mailto:HSRConsultation@health.gov.ie) to ask for a copy.



When you have filled in the survey, you can submit it online **or** send it to us. Our address is:

Home Support Reform,  
Department of Health,  
Block 1,  
Miesian Plaza,  
50-58 Lower Baggot Street  
Dublin,  
D02 XW14.

**SECRET**

You **do not** need to tell us anything personal like your name.



**What will happen after I give my views?**



The government will look at what people say about the rules and write a report about it. We will **not** put anyone's name in the report.



We will decide if we need to make changes because of what people said.



After changes have been made the rules will become law.





If you want to know more, there will be an online information meeting about it in July 2022.

You can contact the Disability Participation and Consultation Network about this at [disabilityparticipation@gmail.com](mailto:disabilityparticipation@gmail.com)

This Easy Read Summary was written by the Department of Health with the assistance of the Institute of Public Health (IPH).



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