

## Transport Access for All 2012

# Our plan to make transport in Ireland easy for everyone to use

Department of Transport, Tourism and Sport



Easy read

## Who we are

We are part of the Government in Ireland.



## What this plan is about

We made a big plan in 2006 about how to make transport in Ireland easy for everyone to use.



It was to help us do what some laws say we must do. These are

- a law called the Disability Act 2005
- laws made by some countries in Europe called the European Union.



We said we would keep checking how the plan is going.

We checked in 2008 and 2011.



This plan talks about

- what has got better in the last 3 years
- what still needs to be done.



We have done lots of things in the big plan already.

But there is still more to do.



It is harder now to make changes because the Government has less money.

But we are still doing what we can to make transport in Ireland better for everyone.



When we made this plan we asked people with disabilities and lots of other people what should be in it.

We will work with people with disabilities and other people to make this plan happen.

## What has got better



Many buses are now better and easier to use.

For example, most buses in Dublin and all city buses in Cork, Limerick, Galway and Waterford are easier for everyone to use.



More has been done to make transport places easier to use, like

- bus stops and coach stops
- bus and train stations
- places you get a boat from.



Many trains from Dublin to other towns are now easier for everyone to use.

They have things like

- spaces for wheelchairs
- information people can see and hear
- toilets that people with disabilities can use.



Work is happening to make DART trains and Luas trams in Dublin easier for everyone to use.



More people with disabilities are getting support to travel around Dublin.

This is when someone goes with them to help them get used to travelling around.



Work has been done to make taxis easier for people with disabilities to use.

For example, there is now better information about taxis that are easier for people with disabilities to use.



There are new rules to make it easier for people with disabilities to park their cars.



There are new ways of using transport, like Smart Cards.

People can use Smart Cards to change to different transport without buying a new ticket.



There is more information that people can see or hear when they use transport, like

- when the next train or bus will be
- what the next stop is.



People can get some of this information on a computer and their phone as well.



Work is being done to make transport in the countryside and local areas better.

This will help people get from place to place more easily.



There is a new website to tell people with disabilities about their rights when they fly.

[www.flightright.ie](http://www.flightright.ie)



Work is being done to make it easier for everyone to travel by boat.

For example, checks have been done on lots of boats to see how to make them easier to travel on.



Lots of transport staff get training about people with disabilities and what they need.



## What needs to happen next

We will look at the rules transport people must say yes to before they can run transport services.

We will see if the rules can say more about making transport easy for everyone to use.

We will do this for transport that the Government pays for as well.

More will be done to make it easier for everyone to travel by bus.

There will be things like

- more buses that are easy for everyone to use
- more training for staff
- more information people can see and hear about their journey.





## What needs to happen next



There will be more coaches that are easy for people with wheelchairs to use.



Work will carry on to make coach stops, bus stops and bus stations easier to use.



We want taxis to be easy for everyone to use.



Work will be done to get

- more taxis that are easy for people with wheelchairs to use
- new ways to book these taxis, like on a computer or phone
- new rules for taxis to make them better and safer.



## What needs to happen next



People in the countryside and local areas need better transport to help them get out and about.



We will be working to

- get more transport for people
- make it easier for people to change from one sort of transport to another.



There will also be more things to make travel easier like

- Smart Cards
- new ways to get travel information like on a computer or by phone.



Work will carry on to make all trains and train stations easier for everyone to use.

Checks will be made to see what train stations need to be worked on next.

## What needs to happen next



Work is happening to help people who find it hard to see use Luas trams in Dublin.

The work will help them know what tram to get on at busy stations.



Work will be done to make roads and pavements better and safer.

We will make sure local councils have good information to help them do this.



We will make sure people follow the new rules that help people with disabilities park their cars.

## What needs to happen next



We want it to be easier for everyone to travel by boat.

We will do things like

- check how work is going to make boats easier for everyone to travel on
- make sure Ireland does what laws say about the rights of people with disabilities when they travel by boat.



We will work to get better training for transport staff about people with disabilities.

All new taxi drivers will get training about people with disabilities.

## What needs to happen next



Work is happening to make travel information better.



For example, there is a new website people can look at to get lots of transport information and plan their journey.

[www.transportforireland.ie](http://www.transportforireland.ie)



We will help make sure more people with disabilities know their rights when they travel by train, plane or boat.

There is more information on this website  
[www.dttas.ie/AccessibleTravel/Home.html](http://www.dttas.ie/AccessibleTravel/Home.html)



We will look at asking people with disabilities to test different transport and say what they think.

We will keep checking how well this plan is working.

Easy words by Mencap. Photos by Photosymbols and different groups who run transport services