# IPAS/IPPS

## **Inspection Report**

Centre:	Old Convent
	Audrey Walsh & Colm
RIA Inspector:	O'Connell
	08 <sup>th</sup> November 2021
Date of Inspection:	
	11.30am
Time of Arrival &	2.45pm
Departure:	•

## Part 1 General Information on Services

Centre: Old Convent

Date of Inspection: **08**<sup>th</sup> **November 2021** 

1	CEN	TRE	DET	VIIC
<b>1</b> .	CLIV	INL	PLI	AILS

1. CENTRE DETAILS	
Name and address of Centre	Old Convent Accommodation Centre,
	Ballyhaunis, Co. Mayo.
	T
Contractor	Bridgestock
Manager	John Nally
Who deputises for manager in his/her	Give Job Title only
absence?	Assistant manager
	,
Telephone Number	094 - 9632845
Current Contracted Capacity	266
Current Occupancy (today)	208
Current Centre Profile (e.g., singles, families etc.)	Families, Single Males and Single
	Females
HSE Area	Western region
Public Health Nurse	Mairead Murphy
DSP / CWO name	Una Shaughessy
Environmental Health Officer name	Lynda Kilcoyne
Local Fire Officer Name	Seamus Murphy
Local Fire Station	Ballyhaunis, Co. Mayo

Is the Centre certified by any Quality Management System (i.e. Q Mark, ISO)?:	Yes No
If yes, please give details: EIQA (Q-Mark)	
What was the date of the last certification?	18 <sup>th</sup> fApril 2019 to April 2020

Please provide a copy of the following 2.

	Check List
Official Register	
Menu Cycle	N/A
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	
<b>3.</b> a separate list of Designated Liaison Persons (child protection)	

3	<b>GENERAL</b>	<b>SECURITY &amp;</b>	<b>EMERGENCY</b>	DETAILS

3 GENERAL SECURITY & EIVIERGENCY DE	IAILS			
Is 24 hour supervision provided?	(Y/N)	Yes 🛛 No 🗌		
Give details of roster hours		Office manned 8am-12 noon and 12		
		noon - 6pm. Night security 6pm – 8am.		
Is security provided by external company?	(Y/N)	Yes No		
If yes, give name of company:				
Does the centre have CCTV?	(Y/N)	Yes 🛛 No 🗌		
Is a list of emergency numbers available in the	e	Yes 🛛 No 🗌		
Manager's office?				
Does the list include the following numbers?	(Y/N)	Yes 🛛 No 🗌		
Local Garda station 24 hr number				
Local hospital				
Local fire station		If no, give details:		
Duty Social Work Team				
Out of hours GP Service				
IPAS out of hours number				
Are first aid kits available?	(Y/N)	Yes No 🗌		
Where and how many?		4 – 1x Kitchen, 1x Housekeeping, 1x		
		Front office and 1x Maintenance.		
Who is responsible for first aid restocking?		Job title <u>only</u> (not name) of person responsible:		
		Manager		
Is there a defibrillator in the centre?		Yes 🛛 No 🗌		
How many staff been trained to use it?		15		

#### 4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Oil Boilers/Gas		
Do residents have control of the heating in their own	Yes No 🖂		
bedroom?			
If no, what arrangements are in place?	Thermostat controlled with timers		
What are the heating 'ON' times?	6:30 - 8:00 am, 5:00 - 6:00 pm, 7:00 - 9:00		
	pm, 10:00 pm - 12.30am		

#### 5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	There is an induction for new residents on arrival

#### 6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)		Yes	$\boxtimes$	No	
Are residents issued with key for main door?	(Yes/No)	Yes	$\boxtimes$	No	
If no, give details					

Are there procedures to allow residents to receive	Yes
visitors? (Give details)	
Outline visiting times:	10.00am – 10.00pm
In what areas are visitors allowed in the centre?	Main building – own houses if not
	shared.
Any other relevant information:	
Is there a facility for storage of residents' valuables*?	There is storage available for excess
(Give details.) (* Storage is at resident's own risk)	luggage.
What toiletries are provided to residents on arrival?	Towels and Bedlinen provided on
	arrival. Toiletries are available in on
	site shop.
What arrangements are in place to replenish these	Toiletries available in on site shop.
items?	Towels and bedlinen replaced by
	management.

#### 7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes	$\boxtimes$	No	
for residents to report maintenance issues? (Yes/No)				
Is there a maintenance day book? (Yes/No)	Yes		No	$\boxtimes$
Describe the maintenance procedure at the centre:				
There is a computerised maintenance log in place ca	lled "snap inspe	ct". R	eside	nt notify of
issues to reception.				-
•				

#### 8 CHILD PROTECTION

Are measures in place to inform staff and visitors of IPAS's Child Protection Policy? (Give details)	Yes, visitors sign in log at reception which has a child protection declaration
Are visitors asked to sign a declaration agreeing to adhere to the child protection policy?	Yes – as above
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	Yes - Reception
Are there notices on public display giving names and contact details of Designated Liaison Person? Where?	Yes - Reception
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental supervision of children? Where?	Yes – Reception, lobby and corridors

#### 9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental	Yes No
Health Officer? (Yes/No)	
Date of last visit:	24th January 2018 – EHO has indicated that
	as they no longer prepare and serve food

that inspections will take place less
frequently.

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding	All residents cook in their own
menu/dietary requests? (Give details.)	accommodation.
Provide details opposite:	Residents prepare their own school
Which of the following are provided for school	lunches using items from on-site
children's packed lunches:	shop.
<ul> <li>Sandwich? What sandwich fillings are</li> </ul>	•
available: Cheese? Ham? Chicken?	
Tuna? Jam? Other?	
<ul><li>Drinks? Juice? Water?</li></ul>	
• Yogurt?	
• Fruit?	
Other	
Is infant formula kept out of public view?	Infant formula available in the on-site
	shop
What arrangements are in place for	Formula is available in on-site shop.
distribution of infant formula?	

## 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc. available outside mealtimes?	Residents have their own cooking facilities.
What food/snacks are available after hours or when kitchen is closed?	N/A
Where are the snacks located and how are they accessed?	N/A
Are meals available for residents who arrive late? (Give details.)	N/A
Are meals available for new arrivals? (Give details)	N/A
Are packed lunches available for residents travelling to Dublin on official business? (Give details)	N/A
If the inspection takes place during Ramadan this	N/A
section must be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers / for preparation of infant formula)	Yes No
Sterilisers	Yes No 🗌

Kettles	Yes 🛛 No 🗌
Fridge (for bottles of EBM* / formula) *Expressed	Yes No 🗌
Breast Milk	
Bottle Warmer	Yes No
Microwave	Yes No
Are these facilities available 24 hours a day	Yes No 🗌
Is there a dedicated room provided? Where?	Yes No 🖂
WHELE:	

#### 13 INDOOR FACILITIES

Are the following available to residents?	Yes/No
Computers with Internet access	Yes No 🗌
WIFI	Yes No 🗌
DVD player	Yes No 🖂
Computer Games	Yes No 🖂
Snooker Table	Yes No 🖂
Pool Table	Yes No 🗌
Table Tennis Table	Yes No 🖂
Board Games	Yes No 🗌
Newspapers	Yes No 🗌
Books	Yes No 🗌
Toys / games for children	Yes No 🗌
Other	A new indoor crèche with childcare
	facilities, playroom and sleep area is open
	and fully staffed and operational.
Give details of any other arrangement or other	
comments:	

#### 14 TRANSPORT ARRANGEMENTS

Is there a bus service provided? (Yes/No):	Yes No 🗌
Where does the service go to?	Destination varies at request of residents Galway/Castlebar/Sligo/Athlone
What is the frequency of the service? (List time table opposite)	Monthly

#### 15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Free to air and Saorview
An average, how many TV channels are provided to residents?	Approx 200
Are residents allowed to erect satellite	No – Regional foreign channels can be
dishes?	tuned in upon request to Management.

#### 16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes No
What service is provided?	There is a Laundry Room for apartment residents in the main building. All other self-contained units have laundry facilities in the kitchen.
Who launders towels and bedlinen?	Residents and housekeeping
(e.g., residents, staff, other, etc)	
What procedures are in place for the exchange of	Items are exchanged upon request.
towels and bed linen at the centre?	
What procedures are in place for ironing boards and irons?	Boards and irons available in laundry room
How is washing powder / tablets supplied?	Detergents is available in on site shop.
Are there specific arrangements for access to the	Laundry room available in Main House which is
laundry (give details):	open 24/7.
	Most houses have their own washer/dryer.

17 CLEANING (General Arrangements)

Yes 🛛 No 🗌
Brushes, dust pans, vacuum cleaner
hoovers, mops etc.
Items available in each dwelling
Housekeeping service provided on a
daily basis

## PART 2

## Room by Room Inspection

Centre: Old Convent, Ballyhaunis

Date of Inspection: **08**<sup>th</sup> **November 2020** 

### **Section A- Administration / Communal areas**

17 Have you seen the following?

, , , , , , , , , , , , , , , , , , , ,		Location of display
Up to date House Rules	$\boxtimes$	Reception
Complaint Forms		Reception
Accident/Incident procedures		Main office

HSE Breastfeeding Posters		Reception and dining room
(if applicable)		
Designated Liaison Person details	$\boxtimes$	Reception
(Child Protection)		
Supervision of children notice		throughout centre
Gym Notices (Child Safety – if applicable)		N/A
IOM Voluntary Return Posters		Reception

#### 18 Staff Awareness

Did you see the IPAS Code of Practice*?			
Are all staff aware of IPAS Code & House Rules?			
How staff are made aware of IPAS Code & House Rules?			
staff sign declaration after reading it			

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
08/11/2021	Staff member	ok
07/11/2021	Night Porter	ok

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
07/11/2021	Duty Mgr				
31/10/2021	Duty Mgr	$\boxtimes$			
Aug 21	Buddy Wright,	$\boxtimes$			
	Bridgestock				
	Technical Engineer				

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

<u> </u>	,		· · · · · · · · · · · · · · · · · · ·		
Date	Inspected By	OK	Defect	Remedial Action	Sign Off
	(Company Name /			Taken (Y/N)	Y/N
	Position)				
08/11/2021	Night Porter	$\boxtimes$			
07/11/2021	Night Porter	$\boxtimes$			
01/09/2021	Buddy Wright,	$\boxtimes$			
	Bridgestock				
	Technical Engineer				

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	OK	Defect	Remedial	Sign Off
	(Company Name /			Action	Y/N
	Position)			Taken (Y/N)	
07/11/2021	Night Porter		none		
08/11/2021	Night Porter		none		

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
18/08/2021	2 Staff	Houses	Each house evacuated individually. All evacuations	All Ok

			completed in under 3 mins.	
18/08/2021	2 Staff	Abbeycourt residents	Under 2 Min	All evacuated
18/08/2021	2 staff	Apartments	Under 2 Min	All evacuated
18/08/2021	2 staff	Annexs	Individually Under 2 minute	All ok
18/08/2021	2 staff	Main Building, 20 persons	7.4 minutes	All ok –Virtual fire drill due to Covid-19

<sup>\*\*</sup>Both numbers must be recorded.

#### 19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
all staff	Fire Warden Training	Internal	1/2 day	Nov 2017. Valid to Nov 2019
all staff	Fire Warden Training	Online training	Running currently	Oct 19 valid to Oct 21

#### 19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	Outside main building, Green area, Annex car park, Abbey court car park
Are they marked?	yes
Are staff aware of locations?	yes
Comments:	

#### 19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	yes
Are there smoke alarms throughout the	yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	Yes
central control panel?	
Are there designated 'Smoking' areas?	No smoking inside buildings
Include locations	
Comments:	

#### 19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	yes
Are they unlocked?	yes

Are fire exits clearly posted throughout the building?	yes	
Are all fire doors kept closed?	yes	
Are fire evacuation instructions clearly	yes	
displayed in the centre?		
Are fire extinguishers clearly visible?	yes	
Is there emergency lighting system in	yes	
place?		
Comments:		
Administration Area:		
Reception: Main Building		Vos ⊠ No □
Is the area generally clean?		Yes No
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
(e.g., fire exit signs, hazards, lighting, notices, dé		
If yes please detail:		
Have you seen the following?		Location of display
Up to date House Rules		Reception
Complaint Forms		office
Accident/ Incident procedure		office
HSE Breastfeeding Posters		Reception and dining room
(if applicable)		3
Designated Liaison Person details (Child Protection)		Reception and dining room
Supervision of children notice		Dining room
Gym Notices (Child Safety – if applicable)		N/A
Cym Notices (emia surety in applicable)		1.4/.
IOM Voluntary Return Posters		Reception
Anti Human-Trafficking Posters		Reception
'NO to Violence & Harassment' Posters		Dining room
NO to violence & Halassinent Fosters		Dilling room
Social Room / Tea Station: Main Building	Not in se	orvice due to Covid 19
What facilities are provided?	- <u>NOU III SE</u>	ervice due to Covid-15
Is the area generally clean?		Yes 🛛 No 🗌
If no please give details:		
Visual Check: Have you noticed any issues re	equiring att	ention? Yes No
If yes please detail:		

				ot in service due	to Covid-1	<u>9</u>	
Is the are	a generally	clean?	Yes / No	YES			
If no plea	se give det	ails:					
Visual Ch	eck: Have	you notice	d any issues	requiring attentio	n? Yes	No	$\boxtimes$
(observe w	hether the are	ea is colourful	, has sufficien	t toys, changing areas,	toilets in wor	king orde	r, etc)
Other co	mments: <b>Tv</b>	vo comput	ers availab	le			
Crèche:							
Is the are	a generally	clean?	Yes / No	YES			
If no plea	ise give det	ails:					
		•	•	requiring attentio		No	$\boxtimes$
				t toys, changing areas,			
			•	at is warm and invi	•		
•	child care			eds. It is also incre	ealbly well s	starred	by
quaimeu	Ciliu Care	specialists.					
23 PL	JBLIC TOIL	ET: Main	building				
	Number	Soap	Toilet	Hand Towels /	Hot	San	itary Bins
		,	Paper	Dryers	Water		•
Unisex:	2	$\boxtimes$			$\boxtimes$		
Ladies:							
Gents:							
Is there a	cleaning so	chedule dis	played?		Ye	s 🖂	No 🗌
Record th	ne last time	entry.					
Is the are	a clean? (p	rovide com	nment)				
Are all fa	cilities worl	king?			Ye	s 🖂	No *
Visual Ch	eck: Have	you noticed	d any issues	requiring attentio	n? Ye	es*	No 🖂
If yes, giv	e details:						
		_					
		L ROOM (	Main Build	ling): <u>Not in serv</u>	ice due to	Covid-	<u>19</u>
Storage a	area:						
Is the wa	lkway throu	igh the are	a clear?		Yes 🖂	No	
	xit signs cle	_			Yes 🖂	No	H
7 11 0 11 10 0	ALC SIGNS CIC	arry marke			. 63		
General S	Seating Are	a					
	iting in goo				Yes 🔀	No	
N/A – no	t in use du	e to Covid	19				
What is t	he area ger	nerally used	d for?		Yes 🖂	No	
	being use	•			.63 🖂	140	
20	,		<b>0</b> ~				
Compute	er room:						
Is the are	a generally	clean?			Yes 🖂	No	

	1 - 4 - 11.					
Any other comments? If yes	please detaii:					
OUTDOOR GROUNDS / FAC	CILITIES					
Please rate the following:						
	Very Good	Adequate	Poor*	Needs	urgent	attentio
Condition of exterior of			100.			
centre		<u> </u>				
Paintwork of the centre						
Maintenance standard of the						
grounds (e.g. grass cut, walkways clear etc.)						
Cleanliness of the grounds	$\square$					
(ie., evidence of rubbish etc.)	<u></u>	<u> </u>	<u> </u>		<u></u>	
Where you have rated * plea	se provide deta	ails and comm	ents:			
The paintwork on th	e main buildin	ig is adequate	e, but mar	ny of the	e hous	es and
annexes, especially the wir	ndows and gut	ttering need i	urgent att	ention.		
Are there any facilities availa	ble for children	outdoors? Y	es 🔀	No		
Comments: There is two new	playgrounds a	nd a football p	oitch			
AUNDRY ROOM: Main bui						
Nivershau		Machines		Dryers		
Number Do they appear to be in work	l	8 No	$\vdash$	7		
Comments:	ing order: Tes		Ш			
Comments.						
ORRIDOR: Main Building						
Is the area generally clean?			Yes		No	
If no please give details:						
Visual Check: Have you notic	ed any issues re	 equiring atten	tion? Yes		No	$\boxtimes$
If yes please detail:						
TAIRWAY: Main buildin	g					
STAIRWAY: Main buildin Is the area generally clean?	g		Yes		No	$\Box$

If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	'es [		No [	$\overline{\mathbf{X}}$
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)				
If yes please detail:				
Food Hall - Shop				
Is the till system in place Electronic POS:	Yes	$\boxtimes$	No	
Relevant Certification (halal meats) in place/on display:	Yes	$\boxtimes$	No	
Is there appropriate storage; shelving, cold storage, dry storage:	Yes	$\boxtimes$	No	
Were the points value of the items clearly displayed:	Yes		No	
Is the area generally clean:	Yes	$\boxtimes$	No	
If <b>no</b> for <b>any</b> of the above, please give details:				
<b>Visual Check:</b> Have you noticed any issues requiring attention? <b>(Products in date</b> , fresh food, ethnic food, Halal food, variety available)	Yes Alabla	L Suitable	No range	a of
food products, toiletries and cleaning materials.)	nabie, .	suitable	range	- Oi
If <b>yes</b> to any issues please give detail:				
		<b>C</b> . I	11.55	
Do food products available in the food hall reflect the reasonable ethnic groups; e.g. the provision of halal food for Muslim resident				
for gluten free, vegetarian, vegan residents, etc.	Yes	provision	No	
If <b>no</b> please give details:				
Products (Available) Check:	Yes	, <u> </u>	No	<u> </u>
Adequately stocked in order to provide a choice for residents. Me		_		
fish); Eggs; Non-meat proteins such as pulses, beans and tofu; Da				-
fortified milk; Variety of breakfast cereals, including porridge; Pot		_		rice
and pasta; Fresh fruit and vegetables; Olive, rape and other cooki sauces; Ethnic goods; Tea. coffee and other hot drinks; Sweets, page 2015.	_	•		-pd

drinks.

Please Insert/List Some Items/Products Below;					
Item/Product: Product:	Points Value:	Expiry Date on			
Chicken breasts X 5	5.00p	11/11/21			
Beef Bones 500g	4.50p	19/11/21			
Frankfurters	1.75p	12/21			
Sliced White Family Pan	1.99p	11/11/21			
Baked Beans	.39p	07/23			
Lemons	.20p				

#### **Overall Comments/Additional Comments:**

Food hall in excellent condition. The fridges were very well stocked with a wide variety of fresh and frozen meats and goods. The shelves were well stocked and had a wide variety of goods, fruit and veg available. The area is kept clear and very clean.

### **Bedrooms:**

Note: All residents are in houses or apartments with full kitchen facilities. Convent building now has 9 fully equipped apartments.

**CLEANING (General Arrangements)** 

How often are units inspected?	Every 2 weeks
Who cleans the units?	Residents
How often do staff clean the units?	Other 🔀
Are there cleaning materials and equipment provided by management for residents?	Yes No 🖂
What cleaning equipment is available to residents?	Brushes, dust pan, vacuum,
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Housekeeping will assist

#### **APARTMENTS IN MAIN BUILDING**

Apartment 9 - Main Building

No of bedroo			<u> </u>						
profile			Capacity:			Occupancy:			
Family				4				4	
TV		Bathroom	Kitchen/	dining area Smoke A		e Ala	rm	Fire Notice	
								$\boxtimes$	
	Very Good Adequate Poor * Needs urgent				urgent attention *				
Cleanliness									
Is everything	in v	vorking order	?						
				Coc	ker	Y	es 🛭	$\leq$	No *
				Frie	dge	Y	es 🛭	$\leq$	No *
Other a	pp	liances (toas	ter/micro	wave e	etc.)	Υ	'es 🏻	$\leq$	No *
If *, please gi	ve c	letails:							

Apartment 8 - Main Building No of bedrooms 1 profile Capacity: Occupancy: **Family** 2 3 TV Bathroom kitchen Smoke Fire Notice Alarm XX X  $\boxtimes$  $\boxtimes$ Poor \* Needs urgent attention \* Very Adequate Cleanliness Good |X|Is everything in working order? Cooker Yes 🖂 No \* Yes 🖂 No \* Fridge Other appliances (toaster/microwave etc.) Yes 🖂 No \* If \*, please give details: There is slight mould on bathroom ceiling. Apartment 7 - Main Building No of bedrooms 1 profile Capacity: Occupancy: Single 1 1 kitchen Fire Notice TV Bathroom Smoke Alarm X  $\bowtie$  $\bowtie$  $\times$  $\times$ Very Good Poor \* Needs urgent attention \* Adequate Cleanliness Is everything in working order? Cooker Yes 🖂 No \* Yes 🖂 Fridge No \* Yes 🖂 No \* Other appliances (toaster/microwave etc.) If \*, please give details: Very untidy and a wardrobe is blocking the door. Apartment 6 - Main Building No of bedrooms 2

profile				Capacity: Occ			upancy:			
Family				2				2		
TV		Bathroom	om kit		tchen Smoke Ala		rm	Fire N	otice	
							$\boxtimes$			]
		Very Good	Adequate Poor * Nee			eeds	ds urgent attention *			
Cleanliness										
Is everything	in v	vorking order	.5							
			Coc	oker	Υ	'es 🏻	$\leq$	No *		
Fridge Yes 🛚					$\leq$	No *	<u>]</u>			
Other appliances (toaster/microwave etc.				etc.)	Y	es [	$\boxtimes$	No *		
If *, please gi	ve d	details:								

Apartment 5	5 – Main	Building
-------------	----------	----------

Apartment 5 –	· Main Building						
No of bedroo	ms 1						
profile			Capac	city:		Occ	cupancy:
Single		1			1	· ·	
TV	Bathroom	kito	hen		Smok	e Alarm	Fire Notice
					[	$\boxtimes$	$\boxtimes$
	Very Good	Adequ	iate	Po	or *	Needs	urgent attention *
Cleanliness							
	in working order? appliances (toast			dge	Υ	′es ⊠ ′es ⊠ ′es ⊠	No *
If *, please given	ve details: Walls i	need to be	paint	ted.			
Apartment 4 No of bedroo	– Main Building						
profile	71115 Z		Canad	ni+v		06	SUB 2 B CV
Family		+	Capac <b>3</b>	JILY.		2	cupancy:
TV	Bathroom	kito	hen		Smok	e Alarm	Fire Notice
						$\boxtimes$	
Very Good Adequate Poor * Needs urgent atte					urgent attention *		
Cleanliness		$\boxtimes$					
If *, please give	appliances (toast ve details: Radiat	or is not w	ave e	dge etc.)	Y Y	′es ⊠ ′es ⊠ ′es □	No *
	- Main Building						
No of bedroo	oms 1		C			10-	
profile			Capad	city:			cupancy:
<b>Family</b> TV	Bathroom	kito	hen		Smok	e Alarm	Fire Notice
$\boxtimes$			$\overline{\mathbf{X}}$			$\boxtimes$	
	Very Good	Adequ	ate	Po	or *	Needs	urgent attention *
Cleanliness				[			
,	in working order?			dge	Υ	′es ⊠ ′es ⊠	No *
	appliances (toast ve details: Room					∕es ⊠ esident a	No *
	ve details: <b>Room</b> I <b>turday and this is</b>						
_	was asked if she n	-			-		
	t that they would						
_	-					-	ment advised they
	s soon as we had			-	_		

Apartment	2-	Main	Building	5
-----------	----	------	----------	---

No of bedroo	oms 2								
profile			Capac	city:		(	Occupancy:		
Family			4			3	3		
TV	Bathroom	kit	chen		Smok	e Alarr	n	Fire Notice	
$\boxtimes$			$\boxtimes$			$\times$			
	Very Good	Adeq	uate	Po	or *	Nee	eds ur	gent attention *	
Cleanliness				[					
Is everything	in working order	?							
			Coc			′es 🔀		No *	
				dge	Y	'es 🖂	_	No *	
Other a	appliances (toas	ter/micro	wave e	etc.)	Υ	′es 🖂	]	No *	
If *, please gi	ve details:								
Apartment 1	<ul> <li>Main Buildin</li> </ul>	g							
No of bedroo	oms 2							_	

No of bedroo	ms	2								
profile				Capa	city:			Occupancy:		
Family				4				4		
TV	TV Bathroom					Smoke	e Alar	m	Fire Notice	
$\boxtimes$							$\boxtimes$			
		Very Good	Ade	equate	Pc	or *	Ne	eds	urgent a	ttention *
Cleanliness									$\boxtimes$	
Is everything	in v	vorking order								
				Cod	oker	Y	es 🗵		No *	
				Fri	dge	Y	es 🗵		No *	
Other a	ippl	liances (toas	ster/mici	rowave e	etc.)	Y	′es 🛭		No *	
If *, please giv	ve c	letails: Room	s are ve	ry clutter	ed and	d messy.	Fire	safe	ety door	hinge is
broken. Bath	roc	om ceiling ne	eds urge	nt atten	tion.					

No of bedroo	oms 2						
profile			Capac	city:		Occ	upancy:
Family			4			4	
TV	Bathroom	Kitchen	/dining	area	Smok	e Alarm	Fire Notice
$\boxtimes$			$\boxtimes$			$\boxtimes$	$\boxtimes$
	Very Goo	d Adeo	quate	Po	or *	Needs	urgent attention *
Cleanliness							
	in working orde			dge	Υ	es ⊠ es ⊠ ′es ⊠	No *
If *, please g	ive details: <b>Cove</b>	er needed f	or bath	room	light		
Annex 2							
No of bedroo	oms 2						
profile			Capac	city:		Occ	upancy:
Family			4			5	
TV	Bathroom	Kitchen,	dining area		Smok	e Alarm	Fire Notice
	Very Goo	d Adec	quate	Po	or *	Needs	urgent attention *
Cleanliness							
Other a	in working orden in wor	ster/micro	wave e	dge etc.)	Y Y	es 🛭 es 🗵 es 🗵	No * No * No * t dav.
nnex 3							·
No of bedroo	oms 2		T 6	••		10	
profile			Capac	ity:		_	upancy:
<b>Family</b> TV	Bathroom	Kitchen	<b>4</b> /dining	area	Smok	e Alarm	Fire Notice
						$\boxtimes$	
	Very Goo	d Adeo	quate	Po	or *	Needs	urgent attention *
Cleanliness	<u> </u>						
	in working orde			dge	Υ	es 🖂	No *
	appliances (toa	ster/micro	wave e	etc.)	Y	'es 🛚	No *
If *, please gi	ive details:						

#### Annex 4 NOT INSPECTED AS IT WAS EMPTY AND UNDER REPAIR No of bedrooms 2 profile Capacity: Occupancy: **Family** Bathroom Kitchen/dining area Smoke Alarm Fire Notice TV Poor \* Needs urgent attention \* Very Good Adequate Cleanliness Is everything in working order? Cooker Yes No \* No \* Fridge Yes Other appliances (toaster/microwave etc.) Yes No \* If \*, please give details: Annex 5 No of bedrooms profile Capacity: Occupancy: Family TV Bathroom Kitchen/dining area Smoke Alarm Fire Notice $\boxtimes$ $\boxtimes$ $\boxtimes$ X $\bowtie$ Very Good Adequate Poor \* Needs urgent attention \* Cleanliness Is everything in working order? Cooker Yes 🖂 No \* Fridge Yes 🖂 No \* Other appliances (toaster/microwave etc.) Yes 🖂 No \* If \*, please give details: ANNEX 6 No of bedrooms profile Capacity: Occupancy: Family 4 kitchen Bathroom Smoke Alarm Fire Notice $\boxtimes$ $\boxtimes$ $\square$ XXNeeds urgent attention \* Very Good Adequate Poor \* Cleanliness Is everything in working order? Yes 🖂 Cooker No \* Fridge Yes 🖂 No \* Other appliances (toaster/microwave etc.) Yes 🖂 No \*

If \*, please give details: The wall in the Kitchen needs to be painted. A bedroom was being used to store excessive amounts of clothing, which covered the entire room and

which created a very strong smell of damp in that room. Manager to speak to resident about removing excess clothing.

<u>ANNEX 7</u> No of bedroo	ms ?								
profile	ms z		Capac	itv:			Occ	upancy	, <b>.</b>
Family			4	Jily.			4	ирапсу	•
TV	Bathroom	kit	chen		Smok	e Ala		Fi	re Notice
			$\boxtimes$			$\overline{X}$			
	Very Good	Adeq	uate	Po	or *	 Ne	eeds	urgent	attention *
Cleanliness				[					
Is everything i	n working order	?				•			
			Coo			′es ∑		No *	
Otherne	!: (4			dge		'es ∑	_	No *	_
Otner a If *, please giv	ppliances (toas	ster/micro	wave e	etc.)	<u> </u>	es 🛚	<u> </u>	No '	<u> </u>
ii *, piease giv	e details.								
NNEX 8									
No of bedrooi	ms 2					1	0		
profile			Capac 4	city:			<b>4</b>	upancy	<b>':</b>
Family TV	Bathroom	l/i+	chen	Smoke Alarm			Fire Notice		
1 V		KIL	.cnen		SHOKE AID		1111	FI	re Notice
									$\boxtimes$
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent	attention *
Cleanliness									
Is everything i	n working order	?			_	. 5	_		
			Coo			′es ⊵	=	No *	_
Other a	ppliances (toas	tor/micro		dge		′es ∑ ′es D	<u> </u>	No *	_
	re details: Light					62 [	<u> </u>	INU	
ii , piease giv	e details. Light	iii sittiiig i	00111 111	eeu a t	LOVEI				
NNEX 9									
No of bedrooi	ms 2		T			1			
profile			Capac 4	city:			<b>4</b>	upancy	<b>':</b>
Family TV	Bathroom	l/i+	chen		Smok	o Ala		C:	re Notice
I V	Bathroom	KIL	.cnen		SITIOK	e Alai	1111	FI	re notice
			$\boxtimes$			X			$\boxtimes$
	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent	attention *
Cleanliness		<u> </u>		ſ					
Is everything i	n working order	?				1			

			Cooker Fridge	Yes Yes		No * ⊠ No * □
Other a	appliances (toas	ter/micro		Yes	=	No *
If *, please gi	ve details:					
ANNEX 10						
No of bedroo	oms 2					
profile			Capacity:		Occ	upancy:
Family			4	_	4	
TV	Bathroom	ki <sup>.</sup>	tchen	Smoke Ala	arm	Fire Notice
						$\boxtimes$
	Very Good	Aded	juate Po	oor * N	leeds	urgent attention *
Cleanliness						
Is everything	in working order	?	0- 1		_	NI- * -
			Cooker Fridge	Yes Yes	_	No *
Other a	appliances (toas	ter/micro	•	Yes	==	No *
If *, please gi	· · · · · · · · · · · · · · · · · · ·		,			
ANNEX 11						
No of bedroo	oms 2		T		1	
profile			Capacity:		+	upancy:
Family						
T\/	Pathroom	l/i-		Smake Ale	4	Fire Natice
TV	Bathroom	ki	tchen	Smoke Ala	<u> </u>	Fire Notice
TV	Bathroom	ki		Smoke Ala	<u> </u>	Fire Notice
	Bathroom  Very Good		tchen		arm	Fire Notice  urgent attention *
Cleanliness	Very Good	Adec	tchen		arm	
Cleanliness		Adec	tchen  Juate Po	por * N	arm leeds	urgent attention *
Cleanliness	Very Good	Adec	tchen    uate   Po	oor * N	arm leeds	urgent attention *  No *
Cleanliness Is everything	Very Good	Adec	Cooker Fridge	por * N	leeds	urgent attention *
Cleanliness Is everything  Other a	Very Good in working order appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No * No *
Cleanliness Is everything Other a	Very Good in working order appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything  Other a	Very Good in working order appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything  Other a	Very Good in working order appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything  Other a  If *, please gi CLEAN FRESH	Very Good in working order appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything  Other a  If *, please gi CLEAN FRESH	Very Good  in working order  appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything  Other a  If *, please gi CLEAN FRESH	Very Good  in working order  appliances (toas ve details: HOUS	Adec	Cooker Fridge wave etc.)	Yes Yes	leeds	urgent attention *  No *  No *  No *  No *
Cleanliness Is everything Other a If *, please gi CLEAN FRESH	Very Good  Very Good  in working order  appliances (toas ve details: HOUS I FEELING	Adec ? ter/micro	Capacity:	Yes Yes Yes Yes	leeds Occ. 4	urgent attention *  No * No * No * TED TO GIVE A NICE
Cleanliness Is everything  Other a If *, please gi CLEAN FRESH  ANNEX 12  No of bedrood	Very Good  in working order  appliances (toas ve details: HOUS	Adec ? ter/micro	Cooker Fridge wave etc.) UPIED AND F	Yes Yes	leeds Occ. 4	urgent attention *  No * No * No * No * TED TO GIVE A NICE

Poor \*

Needs urgent attention \*

Adequate

Very Good

Cleanliness	$\boxtimes$	$\boxtimes$				
Is everything in v	vorking order?					
		Coc	ker	Yes 🖂	No *	
		Fri	dge	Yes 🖂	No *	
Other appl	liances (toaste	r/microwave e	etc.)	Yes 🖂	No *	
If *, please give o	details:					

#### **HOUSES**

#### House 1

No of bedroo	ms	4								
profile				Capa	city:		(	Occupancy:		
1 Family				10			:	8		
TV		Bathroom	kitchen		Smoke	e Aları	m	Fire	Notice	
		$\boxtimes$					$\times$			
		Very Good	Ad	equate	Pc	or *	Ne	eds ı	urgent a	ttention *
Cleanliness				$\boxtimes$						
Is everything	in v	vorking order	?							
				Coc	oker	Y	'es 🛚		No *	
				Fri	dge	Y	es 🖂		No *	
Other a	ppl	iances (toas	ter/mic	rowave e	etc.)	Y	′es 🗵		No *	
If *, please given	ve c	letails:								

No of bedroo	ms	4										
profile				Capac	city:			Occ	upand	y:		
2 Families				10				4				
TV		Bathroom	kit	chen		Smok	e Alaı	rm	F	ire	Notice	
				$\boxtimes$			$\times$					
		Very Good	Adeq	uate	Ро	or *	Ne	eeds	urgen	t att	tention '	k
Cleanliness												
Is everything	in v	vorking order	?									
				Coc	ker	Υ	′es 🛭		No	*		
				Frie	dge	Υ	'es 🛭	$\overline{\Box}$	No	*		
Other a	ıppl	iances (toas	ter/micro	wave e	etc.)	Υ	′es 🛚	$\overline{\leq}$	No	*		
If *, please giv	ve c	letails:										

No of bedroo	ms	3									
profile				Capac	city:			Occupancy:			
2 Families				7				7			
TV		Bathroom	ki	tchen		Smok	e Alaı	m	Fir	e Notice	
				$\boxtimes$			$\times$			$\boxtimes$	
		Very Good	Aded	quate	Po	or *	Ne	eds	urgent a	attention	*
Cleanliness											
Is everything	in v	vorking order	?								
				Coc	ker	Υ	′es 🛭	$\subseteq$	No *		
				Frie	dge	Y	'es 🛭		No *		
Other a	ippl	iances (toas	ter/micro	wave e	etc.)	Υ	′es 🛭		No *		
If *, please gi	ve c	letails:									

#### House 4

No of bedroo	ms	4								
profile				Capac	ity:			Occi	upancy:	
2 Families				10				<b>4</b> (d	ownstair	s vacant)
TV		Bathroom	kit	chen		Smok	e Ala	rm	Fire	Notice
				$\boxtimes$			$\times$			
		Very Good	Adeq	uate	Ро	or *	Ne	eeds	urgent a	ttention *
Cleanliness										
Is everything	in v	vorking order	?							
				Coo	ker	Υ	'es 🏻	$\leq$	No *	
				Fric	dge	Y	'es 🛭	$\subseteq$	No *	
Other a	ppl	liances (toas	ter/micro	wave e	etc.)	Υ	′es 🏻	$\leq$	No *	
If *, please gi	ve c	letails: <b>Peelin</b>	g paint in	upstair	s bath	room. S	ome	tiles	in upsta	airs
bathroom ne	ed	repair.								

No of bedroo	ms	3								
profile				Capa	city:			Occi	upancy:	
1 Single				7				5		
TV		Bathroom		kitchen		Smok	e Ala	rm	Fire	Notice
		$\boxtimes$								
		Very Good	Ad	equate	Pc	or *	Ne	eeds	urgent a	ttention *
Cleanliness				$\boxtimes$	[					
Is everything	in v	vorking order	?							
				Coc	ker	Y	'es 🛭	$\leq$	No *	
				Fri	dge	Y	'es 🛭	abla	No *	
Other a	ppl	iances (toas	ter/mic	rowave e	etc.)	Υ	'es 🏻	$\leq$	No *	
If *, please giv	ve c	letails: Floor i	n entrai	nce hall n	eeds r	epair. <b>Pa</b>	aint p	eelir	ng in ups	stairs
bathroom.										

No of bedroo	ms	4								
profile				Capac	city:		(	Occupancy:		
2 Families				10			4	4		
TV		Bathroom	kit	chen		Smok	e Alarr	m	Fire	Notice
				$\boxtimes$			$\times$			
		Very Good	Adeq	uate	Po	or *	Nee	eds ι	urgent a	ttention *
Cleanliness										
Is everything	in v	vorking order	?							
				Coc	ker	Υ	'es 🛚	]	No *	
				Frie	dge	Y	'es 🛚		No *	
Other a	ıppl	liances (toas	ter/micro	wave e	etc.)	Y	′es 🛚		No *	
If *, please gi	ve c	details: <b>Down</b>	stairs is va	acant a	nd be	ing reno	vated	l <b>.</b>		

#### House 7

No of bedroo	ms	3								
profile				Capa	city:			Occ	upancy:	
2 Families				7				<b>3</b> (u	pstairs is	s vacant)
TV		Bathroom	ŀ	itchen		Smok	e Alaı	rm	Fire	e Notice
							X			
		Very Good	Ade	quate	Po	or *	Ne	eeds	urgent a	attention *
Cleanliness				$\boxtimes$						
Is everything	in v	vorking order	?							
				Coc	ker	Υ	'es 🛭	$\leq$	No *	
				Fri	dge	Y	'es 🛭	$\subseteq$	No *	
Other a	ıppl	iances (toas	ter/micr	owave e	etc.)	Υ	′es 🛭	$\leq$	No *	
If *, please gi	ve c	letails:								·

No of bedroo	ms	5								
profile				Capac	city:			Occ	upancy:	
2 Families				9				8		
TV		Bathroom	kit	chen		Smok	e Ala	rm	Fire	Notice
		$\boxtimes$		$\boxtimes$			$\boxtimes$			
		Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent a	ttention *
Cleanliness										
Is everything	in v	vorking order	?							
				Coc	ker	Υ	′es 🏻		No *	
				Frie	dge	Y	′es 🛭		No *	
Other a	ppl	iances (toas	ter/micro	wave e	etc.)	}	∕es 🏻	$\leq$	No *	
If *, please gi	ve c	letails:								

No of bedroo	ms	3									
profile				Capac	city:		(	Occu	pancy:		
1 Family				7			(	6			
TV		Bathroom	ki	tchen		Smok	e Alarr	m	Fire	e Notice	
							X				
		Very Good	Adeo	quate	Po	or *	Nee	eds u	ırgent a	attention *	k
Cleanliness				$\leq$							
Is everything	in v	vorking order	?								
				Coc	ker	Υ	'es 🛚	]	No *		
				Fri	dge	Υ	'es 🛚	]	No *		
Other a	pp	liances (toas	ter/micro	wave e	etc.)	Y	′es 🛚		No *		
If *, please gi	ve c	details: <b>Kitch</b>	en ceiling	needs <sub> </sub>	oaintir	ng		•			

#### <u>House 10</u>

No of bedroo	ms	3								
profile				Capac	city:			Occ	upancy:	
1 Family				7				6		
TV		Bathroom	ki	tchen		Smok	e Ala	rm	Fire	e Notice
$\boxtimes$		$\boxtimes$		$\boxtimes$			$\boxtimes$			$\boxtimes$
		Very Good	Aded	quate	Po	or *	Ne	eeds	urgent a	ttention *
Cleanliness		$\boxtimes$			[					
Is everything	in v	vorking order	?							
				Coc	ker	Υ	'es 🏻	$\leq$	No *	
					dge	Υ	'es 🏻	$\leq$	No *	
Other a	ıpp	iances (toas	ter/micro	wave e	etc.)	Υ	′es 🏻	$\boxtimes$	No *	
If *, please given	ve c	letails:								

#### <u>House 11</u>

No of bedrooi	ms	5								
profile				Capac	city:			Occ	upancy:	
1 Family and 1	1 Si	ingle		10				7		
TV	ı	Bathroom	kit	chen		Smok	e Ala	rm	Fire N	otice
		$\boxtimes$		$\boxtimes$			$\times$		$\geq$	
		Very Good	Adeq	uate	Pc	or *	N	eeds	urgent atte	ention *
Cleanliness										
Is everything i	n w	vorking order	?							
				Coc	ker	Υ	'es 🏻	$\leq$	No *	
				Frie	dge	Y	es 🏻	$\leq$	No *	
Other a	ppl	iances (toas	ster/micro	wave e	etc.)	Y	′es [	$\times$	No *	
If *, please giv	e d	letails:	Metal str	ip at d	oor sa	ddle is li	ifting	gand	needs to b	е
replaced.										

No of bedroo	ms 3										
profile				Capac	city:			Occ	upancy:		
2 families				7				7			
TV	Bathroo	om	kit	chen		Smok	e Ala	rm	Fire	e Notice	
	$\boxtimes$						$\times$				
	Very	Good	Adeq	uate	Po	or *	N	eeds	urgent a	attention *	
Cleanliness					[						
Is everything	in working	order?									
				Coc	ker	Υ	'es 🏻	$\leq$	No *		
				Frie	dge	Y	'es 🏻	$\leq$	No *		
Other a	appliances	(toaste	r/microv	wave e	etc.)	Y	es [	$\boxtimes$	No *		
If *, please gi	ve details:	Cl	hild four	nd alon	e in d	ownstai	rs sit	ting	room, n	o other	
occupants in	the house	at time	of visit.								
Floor in the b	ack hall ne	eds repa	ir.								

#### <u>House 14</u>

No of bedroo	ms	2								
profile				Capac	city:		(	Occu	ıpancy:	
1 Family				7			7	7		
TV		Bathroom	kit	chen		Smok	e Alarr	m	Fire	Notice
							$\boxtimes$			
		Very Good	Adeq	uate	Po	or *	Nee	eds ι	urgent a	ttention *
Cleanliness		$\boxtimes$								
Is everything	in v	vorking order	?							
				Coc	ker	Υ	'es 🛚	]	No *	
				Frie	dge	Υ	'es 🛚	]	No *	
Other a	pp	iances (toas	ter/micro	wave e	etc.)	Y	′es 🛚		No *	
If *, please given	ve c	letails:	Upstairs k	oathroo	om cei	ling nee	ds pai	intin	g.	

Ni. Clark		_								_
No of bedroo	ms	3								
profile				Capac	ity:			Occi	upancy:	
2 Families				7				6		
TV		Bathroom	kit	chen		Smok	e Alaı	rm	Fire Notice	
				$\boxtimes$			$\boxtimes$		$\boxtimes$	
		Very Good	Adeq	uate	Po	or *	Ne	eds	urgent attention *	
Cleanliness			$\triangleright$		[					
Is everything	in v	vorking order	?							
				Coc	ker	Y	′es 🛭		No * 🗌	
				Frie	dge	Υ	′es 🛭		No * 🗌	
Other a	ppl	iances (toas	ter/microv	wave e	etc.)	Υ	′es 🛭	$ \leq $	No * 🗌	
If *, please giv	ve c	letails:	Ceiling pa	int pec	ling ir	downs	tairs	shov	ver, needs to be	
painted.										

#### <u>House 1</u>6

No of bedroo	ms	4										
profile				Capa	city:			Осс	upano	cy:		
2 Families				10				7				
TV		Bathroom	kit	chen		Smok	e Ala	rm	ı	Fire	Notice	
							$\boxtimes$				$\boxtimes$	
		Very Good	Adeq	uate	Po	or *	Ne	eeds	urger	nt at	ttention *	¢
Cleanliness												
Is everything	in v	vorking order	?									
				Coc	ker	Y	'es 🏻	$\leq$	No	*		
				Fri	dge	Υ	′es 🏻	$\leq$	No			
Other a	ppl	iances (toas	ter/micro	wave e	etc.)	Υ	∕es [	$\leq$	No	*		
If *, please gi	ve c	letails:										

#### <u>House 17</u>

No of bedroo	ms	4									
profile				Capac	city:			Occ	upancy:		
1 Family				7				8			
TV		Bathroom	k	itchen		Smok	e Ala	rm	Fire	Notice	
		$\boxtimes$					$\times$			$\boxtimes$	
		Very Good	Ade	quate	Po	or *	Ne	eeds	urgent a	ttention *	
Cleanliness						$\boxtimes$					
Is everything	in v	vorking order	?								
				Coc	ker	Υ	es 🏻		No *		
				Frie	dge	Y	es 🛭	$\subseteq$	No *		
Other a	pp	iances (toas	ter/micro	owave e	etc.)	Y	′es 🏻	$\leq$	No *		
If *, please gi	ve c	letails: Cooke	er ring ne	eds rep	lacing	Floor in	ı kitc	hen	needs re	pair.	
Downstairs to	oile	t seat broken	, needs r	eplacing	<b>5</b> .						

No of bedroo	ms	5								
profile				Capac	city:			Occ	upancy:	
1 Family				9				6		
TV		Bathroom	kit	chen		Smok	e Ala	rm	Fire	e Notice
							X			
		Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent a	ttention *
Cleanliness										
Is everything	in v	vorking order	?							
				Coc	ker	Υ	'es 🏻	$\leq$	No *	
					dge	Υ	'es 🛭	$\leq$	No *	
Other a	ıppl	liances (toas	ter/micro	wave e	etc.)	Υ	′es 🛭	$\boxtimes$	No *	
If *, please given	ve c	letails:								

#### **Apartments at rear of complex:**

#### **Apartment 1 Abbeycourt**

No of bedroo	ms 2						
profile			Capac	citv:		Occ	cupancy:
1 Family			3	,		3	- 1 7
TV	Bathroom	kit	tchen		Smok	e Alarm	Fire Notice
$\boxtimes$	$\boxtimes$				[	$\boxtimes$	
	Very Good	Adeq	uate	Pc	or *	Needs	urgent attention *
Cleanliness							
, -	in working order		Fri	ker dge	Υ	′es ⊠ ′es <u>⊠</u>	No *
	appliances (toas					∕es ⊠	No *
If *, please given	ve details: <b>Toilet</b>	seat miss	ing, ne	eds re	placem	ent	
Apartment 2 A	-						
profile			Capac	city:		Occ	cupancy:
1 Family			3	,		3	,
TV	Bathroom	kit	tchen		Smok	e Alarm	Fire Notice
					[	$\boxtimes$	$\boxtimes$
	Very Good	Adeq	quate	Po	or *	Needs	urgent attention *
Cleanliness			$\leq$				
, -	in working order appliances (toas ve details:		Fri	oker dge etc.)	Y	′es ⊠ ′es ⊠ ′es ⊠	No *
Apartment 3 A	-						
No of bedroo	oms 1		1.0	••			
profile			Capac	city:			cupancy:
1 Family	D. H	1.1	2		61	2	Et a Nation
TV	Bathroom	KII	tchen		Smok	e Alarm	Fire Notice
$\boxtimes$					[	$\boxtimes$	$\boxtimes$
	Very Good	Adeq	quate	Pc	or *	Needs	urgent attention *
Cleanliness							
	in working order appliances (toas			dge	Y	′es ⊠ ′es ⊠ ′es ⊠	No *

If *, please given	ve details:							
Apartment 4 A	<u>lbbeycourt</u>							
No of bedroo	ms 2							
profile			Capa	city:			Occ	upancy:
1 Family			4				3	
TV	Bathroom	ki	itchen		Smok	e Ala	ırm	Fire Notice
						X		$\boxtimes$
	Very Good	Ade	quate	Po	or *	N	eeds	urgent attention *
Cleanliness								
Is everything	in working order?	)						
				oker		'es 🏻	_	No *
<b>-</b>		, .		dge		es [	=	No *
	ppliances (toast	er/micro	wave e	etc.)	<u> </u>	es [	$\times$	No *
If *, please giv	ve details:							
Apartment 5 A	<u>lbbeycourt -</u>							
No of bedroo	ms 2							
profile			Capa	city:			Осс	upancy:
1 Family			3				4	
TV	Bathroom	ki	kitchen		Smok	e Ala	rm	Fire Notice
$\boxtimes$	$\boxtimes$							
	Very Good	Ade	quate	Ро	or *	N	eeds	urgent attention *
Cleanliness			$\boxtimes$					
Is everything	in working order?	)						
			Coc	oker	Y	'es [	$\boxtimes$	No * 🗌
			Fri	dge	Υ	'es [	$\times$	No * 🗌
Other a	ppliances (toast	er/micro	wave e	etc.)	Υ	∕es [	$\overline{\mathbb{X}}$	No * 🗌
	• • • • • • • • • • • • • • • • • • • •				n the sh	owe	r are	broken and need
to be replace								
Apartment 6 A	Abbeycourt -							
No of bedroo	ms 2		Τ_					
•	profile Capacity: Occupancy:							
1 Family			4				3	
TV Bathroom			itchen		Smok	e Ala	ırm	Fire Notice
Very Good Adequate Poor * Needs urgent attention *								
Cleanliness	in washing a sala i	<u> </u>			$\triangle$			
is everything	in working order?	•	Coc	skor	V	′es [	$\neg$	No * 🔲
						es [ ′es [	╡	No *
Fridge Yes \_ No * \_ Other appliances (toaster/microwave etc.) Yes \_ No * \_								

If *, please give details: Entire apartment is very cluttered with belongings.	1
Apartment 7 Abbeycourt	

No of bedrooms 2									
profile		Сара	city:	Occ	Occupancy:				
1 Family		4		3					
TV	TV Bathroom kin		tchen Smoke Alar		Fire Notice				
	Very Good	Adequate	Poor *	' Needs	urgent attention *				
Cleanliness									
Is everything	in working order	?							
		Cod	oker	Yes $oxtimes$	No * 🗌				
Fridge Yes ⊠ No * □									
Other appliances (toaster/microwave etc.)  Yes  No *									
If *, please gi	If *, please give details: Room very untidy and needs to be cleaned. The fire notice was								
missing, Manager to replace that day.									

#### **Apartment 8 Abbeycourt**

No of bedrooms 2										
profile			Capacit	y:		Occ	Occupancy:			
1 Family			4			3				
TV	Bathroom	chen	Smoke Alarr			Fire Notice				
					$\boxtimes$		$\boxtimes$			
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *			
Cleanliness										
Is everything	in working order	·								
	Cooker Yes ⊠ No * □									
Fridge Yes ⊠ No * □										
Other appliances (toaster/microwave etc.) Yes ⊠ No * □										
If *, please give details: Very tidy										

#### **ABBEYVIEW APARTMENTS**

#### **Apartment 14**

No of bedroo	oms 2				
profile		Capa	city:	Occ	upancy:
Singles		4		4	
TV	Bathroom	kitchen	chen Smoke Ala		Fire Notice
	Very Good	Adequate	Poor *	Needs	urgent attention *

Cleanliness							
Is everything	in working orde	r?					
Other a	ppliances (toa		Cooker Fridge ve etc.)	Ye	es ⊠ es ⊠ es ⊠	No *	
						e of smoking in one	
of the bedroo						•	
Apartment 15							
No of bedroo	ms 5						
profile		С	apacity:		Occi	upancy:	
Singles		7			5		
TV	Bathroom	kitch	en	Smoke	Alarm	Fire Notice	
$\boxtimes$	$\boxtimes$				$\leq$	$\boxtimes$	
	Very Good	d Adequa	te Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything in working order?  Cooker Yes No *  Fridge Yes No *  Other appliances (toaster/microwave etc.) Yes No *  If *, please give details: Ceiling in bathroom on top floor needs painting.							
Apartment 16  No of bedroo	ms 5						
profile		С	apacity:		Occi	upancy:	
Singles		7			6		
TV	Bathroom	kitch	en	Smoke	Alarm	Fire Notice	
			]				
a	Very Good	d Adequa	te Po	or *	Needs	urgent attention *	
Cleanliness							
Is everything	in working orde		Cooker		es 🖂	No *	
	ppliances (toa			Υ	es ⊠ es ⊠	No * No *	
If *, please given in upstairs ba		Door on kito	then cupbo	oard nee	ds to be f	ixed. Paint peeling	
Apartment 17							
No of bedroo							
NO OI DEGIOO	ms 2						
profile	ms 2	C	apacity:		Оссі	upancy:	

TV	Bathroom		kitchen		Smoke Alarm		Fire Notice		
								$\boxtimes$	
		Very Good		Adequate	Po	or *	Needs	urgent attention *	
Cleanliness				$\boxtimes$	[				
Is everything	Is everything in working order?								
	Cooker Yes ⊠ No * □								
Fridge Yes ⊠ No * □									
Other appliances (toaster/microwave etc.) Yes ⊠ No * □									
If *, please give details:									

## **General Representations**

If you were approached by any <u>residents</u> regarding general issues
while in the centre please outline the details below:
No
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
No
If you were approached by any other persons regarding general
issues while in the centre please outline the details below:
No

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

International Protection Procurement Services

9<sup>th</sup> December 2020

Re: IPAS Inspection at the Old Convent on 8th November 2021

I refer to the inspection carried out by The International Protection Accommodation Service at the Old Convent Ballyhaunis on the 8<sup>th of</sup> November 2020.

I am pleased to note the overall outcome of the inspection with a small number of items being highlighted for attention. The following are our comments in relation to items highlighted.

#### **Main Building:**

- Apartment 1- Management spoke to resident regarding storage facilities. The Fire Safety hinge was replaced on the day of the inspection. The bathroom ceiling was painted on the 30<sup>th of</sup> November.
- Apartment 3- The room was decluttered on the 9<sup>th</sup> November.
- Apartment 4- The radiator was bled on the day of the inspection.
- Apartment 5- The room was painted on the 8<sup>th</sup> December.
- Apartment 7- Management spoke to the resident regarding untidy room. The wardrobe blocking the door was moved on the day of the inspection.
- Apartment 8- The Ceiling was treated with mould spray on the day of the inspection.

#### **Annex:**

- Annex 1-New pendant installed in the bathroom on the 9<sup>th</sup> of November 2021.
- Annex 2- Fire Notice was replaced on the day of the inspection.
- Annex 6- The kitchen walls were painted on the 7<sup>th</sup> December. Management spoke to the resident regarding her room being used to store cloths.
- Annex 8- A light shade was installed on the day of the inspection.

#### **Housing units:**

- House 4- The bathroom wall was repaired and painted on the 30<sup>th</sup> November.
- House 5- Floor at entrance was repaired and the wall was painted in the bathroom on the 30<sup>th</sup> of November.
- House 9- The kitchen ceiling was painted on the 30<sup>th</sup> of November.

- House 11- The metal strip at the door saddle was replaced on the day of the inspection.
- House 12- The floor in the utility was replaced on the 7<sup>th</sup> December.
- House 14-The bathroom ceiling was painted on the 30<sup>th</sup> November.
- House 15- The bathroom ceiling was painted on the 30<sup>th</sup> November.
- House 17- The hob was replaced on the day of the inspection. The floor in the kitchen was replaced on the 25<sup>th</sup> November. The toilet seat was replaced on the day of the inspection.

#### **Abbey Court Apartments**

- Apartment 1, Abbey Court-The toilet seat was replaced on the day of the inspection.
- Apartment 5- Abbey Court- The toilet seat was replaced on the day of the inspection. The resident has received their status and is currently in the process of moving out. A full refurbishment is scheduled.
- Apartment 6- Abbey Court- Management spoke to resident regarding storage facilities and the resident has declined our offer. The family have received their status and are in the process of moving out.
- Apartment 7- Abbey Court- Fire notice was replaced on the day of the inspection.
   Management spoke with the resident regarding untidy rooms.

#### **Abbey View Apartments**

- Apartment 14- Drawer in kitchen was fixed on the day of the inspection. Management spoke with resident regarding smoking in the room.
- Apartment 15- Ceiling in bathroom was painted on the 30<sup>th</sup> November.
- Apartment 16- Door on kitchen cupboard fixed on the day of the inspection. Wall
  was painted in the bathroom on the 30<sup>th</sup> November.

I trust that you will find	d the above <sup>.</sup>	to be in orde	er and if I car	n be of any furth	er assistance,
please let me know.					

John Nally Customer Care Manager

Yours Sincerely,

