#### **Nursing Home Expert Panel Report**

#### Implementation Oversight Team (IOT)

Meeting: 14th July 2021, 11.00 am

#### Meeting note

Attendees:

Kathleen Mac Lellan Chair, Assistant Secretary, Social Care Division, DOH

David Walsh Implementation Lead, HSE

Dr Kevin Kelleher Assistant National Director, Public Health, HSE

Deirdre Lang Director of Nursing/National Lead Older Persons Services, HSE

Janette Dwyer Assistant National Director, Strategy and Planning, Services for Older People

& Palliative Care, HSE

Poul Olesen Interim General Manager, Older Persons Services, HSE

Susan Cliffe Deputy Chief Inspector, HIQA Kelly Jones Project Manager, HIQA

Mary Dunnion Chief Inspector of Social Services, HIQA

Carol Grogan Head of Programme Regulatory Practice Development, HIQA

Brigid Doherty Public Interest Representative

Clodagh Murphy Assistant Principal, Acute Hospitals, DOH

Deirdre King-De

Montano

Rosarie Lynch Head of Patient Safety Surveillance, NPSO, DOH

Georgina Bassett Nursing Project Manager, Older Persons Policy Development, DOH

Dr. John Cuddihy National Director, Public Health, HSE

Matthew Hornsby Assistant Principal, Older Persons Services Oversight & Planning, DOH

Project Officer, Older Persons Policy Development Unit, DOH

Ray Healy Nursing Project Officer, Department of Health, DOH

**Apologies:** 

Niall Redmond Principal Officer, Older Persons Policy Development Unit, DOH

Prof. Cecily Kelleher Chair of Reference Group Fiona Walsh Fair Deal Specialist, NTPF

Malachy Corcoran Principal Officer, Unscheduled Care, Department of Health, DOH

David Noonan Principal Officer, GP Services and GMS Contract, DOH

Fiona Larthwell Principal Officer, Older Persons Services Oversight & Planning, DOH
Neil Kavanagh Assistant Principal, Older Persons Services Oversight & Planning, DOH

Karen Greene Deputy Chief Nursing Officer, DoH.

Secretariat:

Graham Mooney Administrative Officer, Older Persons Policy Development Unit, DOH

## **DISCUSSION and ACTION POINTS**

	Agenda Item	Discussion and Actions Agreed
1.	Adoption of	Minutes from meeting of 9 <sup>th</sup> June were adopted without any changes.
	minutes of previous	
2	meeting Conflict of Interest	There were no issues raised in this regard at this meeting
2.	Conflict of Interest	There were no issues raised in this regard at this meeting.
3.	Update on Epidemiological Data	A reduced presentation was given on the epidemiological situation owing to constraints caused by the cyberattack in accessing systems. The CIDR case and outbreak notifications system is paused since May 14 <sup>th</sup> . COVID Cases reported currently using the Covid Care Tracker (CCT) data (Contact tracing system). Outbreaks continue to be notified on a daily basis by regional Public Health departments to the HPSC along with aggregate detail on cases associated with the Outbreak
		<ul> <li>14 day incidence rate increasing from end of June, latest is at 150 from a peak in January of 1500 case per 100,000</li> <li>7 day incidence is now greater than 50% of the 14 day incidence, a cause for concern. It stands at 600 cases at the moment.</li> <li>Variance across counties is evident with 14 day incidence highest in Donegal at 444, certain parts of the country will be monitored going forward. Increases are occurring across all counties but concentrated in several counties.</li> <li>Incidence rates are increasing in Ireland, this is also the case across Europe.</li> <li>73 people in hospital nationally and there has been an upward trend in the last week. 22 new cases in last 24 hours with 17 in ICU which is relatively stable at present</li> <li>Positivity rate increasing in all settings, averaging at 5.6% in community and 5.2% in mass testing settings.</li> <li>Age specific incidence shows low rates in older age groups incidence rates, with case incidence concentrated very much within the younger age groups.</li> <li>There have only been 2 outbreaks in nursing homes reported since the cyberattack and none in the last 3 weeks. This is evidence that older age groups are well protected by the vaccine.</li> <li>Overall positivity rate is increasing in the Community as well as in the mass testing and walk in testing centres.</li> </ul> Action: Secretariat to circulate epidemiological data presentation to the group.
4.	Updates/Matters Arising	
	(a) General	Chair of Reference Group wrote to Chair of IOT acknowledging the HSE & HIQA report <i>Analysis of factors associated with outbreaks of SARS-CoV-2 in Nursing Homes in Ireland</i> in relation to rec 6.6 and 6.7. The Reference Group has requested further updates on progress in relation to Recommendations 6.6

and 6.7 as well as requesting an analysis of Wave 3 is conducted. The Chair of IOT has formally requested the HSE provide this.

It was confirmed that the data for Wave 3 could from a methodological perspective be analysed in the same way as with the previous waves of the pandemic.

In relation to recommendation 6.7 the HSE Steering group have sought CCO approval to gain external support to complete this work, under their stewardship. It is being progressed as a matter of urgency.

# (i)Update on serial testing (HPSC)

(i) Update on Serial Testing

Currently in cycle 13.

- At the moment, 6% positivity rate.
- HSE actively engaging with nursing homes on serial testing programme;
- Need to progress with nursing homes the full movement of testing being undertaken as a consequence of a case being reported or Public Health risk assessment
- A small number of nursing homes in the west of the country have a low level of staff vaccine uptake which is a huge concern.
- The established criteria for cessation of general serial testing was recalled and it was noted that this aligns with the progress and positive impact of vaccines in residential settings

Chair expressed concern as to whether more action is required to encourage vaccine uptake in such circumstances and suggested for example bespoke re-offerings of the vaccination in these sites.

HSE confirmed action has been taken with HSE facilities and liaison with NHI regarding private facilities that have low vaccination uptake.

**Action:** HSE to send serial testing report to Secretariat.

<u>Action</u>: HSE to undertake bespoke actions to encourage vaccination uptake to be undertaken to address situations where low vaccination of uptake amongst residents and staff in Nursing Homes is identified.

# (ii) Update on Safe Staffing

<u>Action:</u> Ensure structured communication process between HSE and HIQA where HSE identifies low levels of vaccination uptake in a nursing home.

**Action:** HSE to share serial testing processes and procedures with HIQA.

CNO provided the update on safe staffing. Some Key Points:

Pre-pilot testing in two residential facilities (one public one private)
has been completed. The feedback received was positive, the
providers were very supportive of the proposed tool. It was felt that

- the tool gives a good reflection of the care hours required and was also very accurate.
- Next phase is full pilot testing. Applications for sites to join the pilot opened at the end of May and closed mid-July. A significant number of applications were received from all sectors public private and voluntary, with a good geographical spread. The applications will now be processed to identify a representative sample for the taskforce to endorse and pilot testing is scheduled to begin in September.
- First piece of work in the pilot will be the research team working with each pilot site to establish a robust baseline of data collected which consist of 12 months of retrospective data.
- The next step will be a staff survey of demographic details, qualifications, emotional exhaustion, burnout, satisfaction with management among other things.
- Other organisational and economic data will be collected.
- Anticipated that by the end of the year the thorough assessment of the facilities will be complete.
- Using the tool once a month in September, October and November, the care hours will be input so that by the end of the year workforce requirements to meet the residential care needs of each facility will be identifiable and enable the services to see what changes will be required going forward.

Chair welcomed the positive engagement and response to this project from public, private and voluntary nursing homes.

Concern was raised regarding the financial element of this project. It was confirmed that a financial representative from HSE finance is on the taskforce and that there is regular engagement with Nursing Homes Support Scheme (NHSS) office and Social Care Division to identify not only a pilot fund but also to explore and assess long-term funding matters.

### (b) COVID-19 Vaccine Rollout Update

Chair confirmed the support from the IOT for the safe staffing piece of work and invited the CNO to engage with the IOT for any advice or assistance, as required.

The HSE provided an update on the vaccine rollout. Key Points are the following:

- Continuing to proceed with age related vaccination strategy
- By the end of this week, hope to have completed 2<sup>nd</sup> doses for anyone awaiting Astra Zeneca and have brought back MRNA 2<sup>nd</sup> doses to a 4 week interval.
- By next Wednesday everyone over the age of 30 will have been offered a vaccine.
- This week vaccination centres will offer 320k 330k appointments.
- GPs are continuing to vaccinate as well as pharmacies offering the Janssen vaccine to anyone aged 18 and upwards.
- Every 40k people who get a vaccination via a pharmacy is another
   1% of the adult population fully vaccinated.

- Use of Astra Zeneca will be finished at the end of this week with the exception of an opt-in model where people may opt for Astra Zeneca if the wait for MRNA is considered too long
- In total there are 42 vaccination centres, 800 pharmacies, several hundred GP's still administering vaccines.
- Planning process for vaccinating 12–15-year-olds has begun.
- Vaccinations of the under 70's housebound cohort will commence this week.
- In 60 69 age group the percentage vaccinated has gone from 30% 90% in the last few weeks, due to this cohort being offered the second dose in this period.
- In 85+ age group there have been little to no cases.
- In the age groups over 45 we are seeing very low incidence per 100,00 population.
- 80+% of cases now are under 45
- Still seeing high incidence in 19-24 age group.
- Where aged groups are vaccinated, incidence reduces dramatically.
- Delta variant accounts for 90% of the cases.

The Chair commended the vaccination program and congratulated them on the levels of vaccination that have been achieved.

Summary of staff survey

# (c)Presentation on Second Provider Survey and Staffing Survey Update

#### Response rate

Public Providers – 67% Private Providers – 36% Voluntary Providers – 41%

Private providers accounted for 65% of the actual responses with public accounting for 31.7% and voluntary 3%.

There was an increase of between 5% and 9% in 2021 in terms of bed occupancy.

Staffing vacancies in February 2020 were relatively low,

- 4 person-in-charge vacancies
- 22 assistant directors of nursing vacancies
- 218 registered nurse vacancies (47 staff nurses, 37 clinical nurse managers, 35 senior staff nurses)
- 470 health care assistant vacancies,
- 114 multitask assistants, 35 activity staff.

Survey asked if staffing levels had changed as a result of covid in relation to registered nurses

- 151 centres remained unchanged, 81 had increased, 11 had decreased.

The survey asked if staffing levels had changed as a result of covid in relation to relation to health care assistants

- 118 centres had increased, 114 remained unchanged, 11 decreased.

There were net increases of 104 WTE registered nurses and 280 WTE care assistants.

Qualifications held by the person in charge or director of nursing ranged from 1 doctorate to certificate and diplomas.

Approximately 94% of Health care assistants hold QQI level 5 while remaining hold QQI level 6 or above.

21 different dependency tools were reported as being used.

#### **Next steps:**

Engage with third party vendor to conduct more detailed analysis of the data as follows:

- To investigate if the results are statistically relevant
- To provide descriptive analysis of the findings under each question
- To compare across provider type and centre type
- To investigate if there are similarities between staffing numbers, qualifications and how that might compare by provider type
- To investigate statistical difference between pre-covid staffing levels and the current staffing levels.

Once requirements for this extra analysis is finalised, the timeframe of delivery will be 6 weeks.

<u>Action:</u> Staffing Survey: HIQA to share more detailed analysis of the results of the survey with IOT once its finalised.

Summary of Providers Survey to inform next progress report

- Report is being finalised.
- It is a self-reported survey
- Response rate was 44.7%. First survey response rate was 56%
- Greater level of engagement from public providers at 81.4%, private 35.6%
- 61.6 % of total responses were from private providers 36% were from public and 2.4 voluntary
- 36% of respondents completed both phases of the survey

High compliance rates reported in

- Preparedness planning
- PPE
- Mandatory IPC training
- Access to HSE protocols for ongoing ordering of additional PPE
- Admissions only accepted where sufficient IPC measures are taken 100%

Key areas for improvement

- Access to train the trainer infection control programs approved by HSE – 37% of centres had either not commenced this or it was categorised as work in progress.
- Access to onsite trained IPC lead for each shift 21% of centres reported as either not commenced or work in progress.

There was 100% compliance reported on social distancing and isolation.

High compliance rate reported under staffing support in the following areas:

- New healthcare assistants having QQI level 5
- Staff not working across multiple sites
- Providers having agreed contracts in place with HSE
- Access to mandatory suite of continuing education.

Key areas for improvement:

Rec 5.03 – educational plan in place for each healthcare assistant or is being developed 29% work in progress or not commenced

Rec 8.02 – arrangement with GP to support governance of centre – 29% work in progress or not commenced.

Rec 10.2 – actively promoting wider advancement of health care directives by facilitating staff to participate in educational programs – 26%

There will be a third provider survey to be issued in October 2021 and all 40 recommendations will be included in that survey utilising the same categories of responses.

The third-party vendor will also carry out overall analysis of the three surveys looking at a descriptive analysis of the findings, illustrative findings, and comparative analysis by provider type, among others. The time frame for this report will be 10 weeks.

The group noted the importance of maximising the outputs from the survey to ensure that the recommendations are being implemented.

<u>Action:</u> Provider Survey Phase 3: HIQA to consult with DOH and HSE ahead of phase 3 to ensure optimal engagement with the Third Survey.

<u>Action:</u> Provider Survey Phase 3: HIQA to consult with DOH to determine what analysis should be undertaken in the final report.

<u>Action:</u> Provider Survey Phase 3: HIQA to present report on 3<sup>rd</sup> phase to IOT, when it is complete.

<u>Actions:</u> On completion of the additional analysis of the Survey Reports the Chair asked that the Secretariat give consideration to a process to engage with relevant IOT members to consider whether any actions are required.

# 5. Matters for Referral to the Reference Group

There were no matters for referral to the Reference Group.

It was confirmed however that the HSE would be engaging directly with the Reference Group as part of a broader consultation in relation to CST's.

	Action: HSE to engage directly with the Reference Group as part of a broader external stakeholder consultation in relation to CST's.
Third Progress Report	Document is close to finalisation. Will be circulated to the members of the IOT for comments and feedback and circulated to the Reference Group. Both groups will be given two weeks to revert.
	Action: Secretariat to circulate draft progress report by COB Friday to members of the IOT for comments and feedback within 2 weeks. During the same period document will be shared with RG observations.
Schedule	Chair confirmed the need to take stock, give consideration to a small subgroup being formed to work over together over the next few months to prepare the final report of this group as the 18 months identified in the Expert Panel draws to a close It was agreed that all members should seek an intensification of efforts to make as much progress as possible over the next 6 months.
	<u>Action:</u> Over the Summer break, Secretariat will establish an IoT subgroup with a member from each agency to work on driving implementation progress, progressing the final report of the Implementation Oversight Team including consideration of those actions completed, actions within other governance processes, or planned for other governance and those to be completed or considered and mainstreamed as part of wider reform processes, including in the context of scoping considerations of a Commission on Care.
	Action: Secretariat to circulate schedules of all of the remaining IOT and Reference Group meetings for 2021 and 2022 with final meeting expected for February 2022.
AOB	HSE confirmed that the community IPC strategy has been signed off.
	HSE also at final point of consideration in relation to a proposal from IHF to promote higher standards of end-of-life care. It is under final HSE consideration and expected to be submitted to DoH shortly and specifically relates to one recommendations in the expert panel on end-of-life care.
	As part of the overall response, and noting the discussion in the Expert Panel report on enhanced safeguarding requirements the HSE is working on incorporating safeguarding proposals into their overall plans of support linked with Expert Panel recommendations.
	The Chair acknowledged and thanked the HSE for all their work in these areas.
	Schedule