RIA

Independent
Inspection Report

Centre:	Clare lodge, Ennis
Inspector:	Shane Mac Loughlin
Date of Inspection:	9/10/2020
Time of Arrival & Departure:	15.00-18.00

Part 1 General Information on Services

Independent Inspection Report

Centre: Clare Lodge

Date of Inspection: 9/10/20

1. CENTRE DETAILS

Name and address of Centre	Clare Lodge, Summerhill, Ennis, Co.
	Clare

Contractor	Bridgestock
Manager	Monei Van Hasselt
Who deputises for manager in his/her	Duty Manager
absence?	

Telephone Number	065 686 6583
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Current Contracted Capacity	65
Current Occupancy (today)	47
Current Centre Profile (e.g., singles, families etc.)	Single male

HSE Area	Mid-west
Public Health Nurse	Ennis HSE Centre
DSP / CWO name	n/a
Environmental Health Officer name	unknown
Local Fire Officer Name	Adrian Kelly
Local Fire Station	Ennis Town

Is the Centre certified by any Quality Management System	No
(i.e. Q Mark, ISO)?:	
If yes, please give details:	
What was the date of the last certification?	
Have you a copy of the Certification	

2. Please provide a copy of the following

	Check List
Official Register	х
Menu Cycle	n/a
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles, Roles, etc.,)	x
2. Indicate who is on duty at time of inspection (today)	x
3. a separate list of Designated Liaison Persons (child protection)	x

3	GENERAL SECURITY & E	EMERGENCY DETAILS
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GENERAL SECURITY & EMERGENCY DE	IAILS	
Is 24 hour supervision provided?	(Y/N)	Yes x No
Give details of roster hours		12 hr shifts rotated
Is security provided by external company?	(Y/N)	Yes No x
If yes, give name of company:		
Does the centre have CCTV?	(Y/N)	Yes x No
ls a list of emergency numbers available in the Manager's office?	е	Yes x No
Does the list include the following numbers?	(Y/N)	Yes x No
Local Garda station 24 hr number		
Local hospital		
Local fire station		If no, give details:
Duty Social Work Team		
Out of hours GP Service		
RIA out of hours number		
Are first aid kits available?	(Y/N)	Yes x No
Where and how many?		Reception x2 and Kitchen
Who is responsible for first aid restocking?		Job title <u>only</u> (not name) of person responsible: Trained first aiders on staff
s there a defibrillator in the centre?		Yes No x
How many staff been trained to use it?		

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	oil
Do residents have control of the heating in their own	Yes No x
bedroom?	
If no, what arrangements are in place?	Residents can turn off/down radiators
What are the heating 'ON' times?	Heating on all day except for few hours in
	middle of day

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes x No
How does centre management explain house rules to residents on arrival?	Orientation/Induction on arrival

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom	m?(Yes/No)	Yes	X	No	
Are residents issued with key for main door?	(Yes/No)	Yes	Х	No	
If no, give details					
Are there procedures to allow residents to receive		Yes – in commu	ınal	meet	ing room
visitors? (Give details)					_
Outline visiting times:		10am to 10pm			_

In what areas are visitors allowed in the centre?	communal room
Any other relevant information:	
Is there a facility for storage of residents' valuables*?	Lockers inn rooms
(Give details.) (* Storage is at resident's own risk)	
What toiletries are provided to residents on arrival?	Toothpaste, shampoo, soap, towels
What arrangements are in place to replenish these	Shop open daily and use of points
items?	system

7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes x No		
for residents to report maintenance issues? (Yes/No)			
Is there a maintenance day book? (Yes/No)	Yes x No		
Describe the maintenance procedure at the centre:			
Bridgestock group online tracking system for maintenance			

8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's	Yes – all staff signed off
Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	yes
adhere to the child protection policy?	
Where is declaration held?	Management File
Is there a sign in book for visitors? Where?	Yes at reception desk
Are there notices on public display giving name and	Yes in dining room notice board
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes by HSE and Tusla
Are notices prominently displayed regarding parental	Yes – in dining room hall
supervision of children? Where?	

9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes x No
Have the premises been inspected by an Environmental	No
Health Officer? (Yes/No)	
Date of last visit:	

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

·	
Are residents consulted regarding menu /	n/a
dietary requests? (Give details.)	
Provide details opposite:	n/a
Which of the following are provided for school	
children's packed lunches:	
 Sandwich? What sandwich fillings are 	
available: Cheese? Ham? Chicken?	
Tuna? Jam? Other?	
Drinks? Juice? Water?	
• Yogurt?	
• Fruit?	
Other	
Is infant formula kept out of public view?	n/a
What arrangements are in place for distribution	n/a
of infant formula?	

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes
available outside mealtimes?	165
What food/snacks are available after hours or when	Residents purchase and store own food
kitchen is closed?	
Where are the snacks located and how are they	Residents cook own meals
accessed?	
Are meals available for residents who arrive late?	n/a
(Give details.)	
Are meals available for new arrivals?	Yes on arrangement
(Give details)	_
Are packed lunches available for residents	Residents have own food supplies
travelling to Dublin on official business?	
(Give details)	
If the inspection takes place during Ramadan this	n/a
section <u>must</u> be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

12 FACILITIES FOR FEEDING BABIES

Are the following available?	n/a – no children in centre
Access to drinking water (for breastfeeding mothers / for preparation of infant formula)	
Sterilisers	
Kettles	
Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	
Bottle Warmer	
Microwave	
Are these facilities available 24 hours a day	
Is there a dedicated room provided? Where?	

13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes x No
WIFI	Yes x No
DVD player	Yes No x
Computer Games	Yes No x
Snooker Table	Yes No x
Pool Table	Yes x No
Table Tennis Table	Yes x No
Board Games	Yes No x
Newspapers	Yes No x
Books	Yes No x
Toys / games for children	Yes No x
Other	
Give details of any other arrangement or other	
comments:	

14 TRANSPORT ARRANGEMENTS

Is there a bus service provided?	Yes No x
(Yes/No):	
Where does the service go to?	
What is the frequency of the service?	Town centre location
(List time table opposite)	

15 TV SYSTEM

Is there a specific TV system in place?	Yes x No
(give details)	Sky satellite in communal room, bedrooms
	have saorview
An average, how many TV channels are	50+
provided to residents?	
Are residents allowed to erect satellite	no
dishes?	

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes x No
If No, what service is provided?	
Who launders towels and bedlinen?	Residents (staff will assist if requested)
(e.g., residents, staff, other, etc)	
What procedures are in place for the exchange of	On request or if identified need during room
towels and bed linen at the centre?	inspection
What procedures are in place for ironing boards	Reception sign out
and irons?	
How is washing powder / tablets supplied?	From reception as needed

Are there specific arrangements for access to the	Open everyday
laundry (give details):	

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes x No
What cleaning equipment is available to residents?	Full range of cleaning consumable as used by housekeeping is available
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	Will be provided by reception on request
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Housekeeping will clean if residents are not maintaining cleanliness

PART 2

Room by Room Inspection

Independent Inspection

Centre: Clare Lodge, Ennis

Date of Inspection: 9/10/20

Section A- Administration / Communal areas

17 Have you seen the following?

		Location of display
Up to date House Rules	X	Dining room & reception
Complaint Forms	X	Reception
Accident/ Incident procedure	х	Reception

HSE Breastfeeding Posters	х	Dining room
(if applicable)		
Designated Liaison Person details	х	Dining room
(Child Protection)		
Supervision of children notice	x	Dining room
Gym Notices (Child Safety – if applicable)		n/a
IOM Voluntary Return Posters	х	Reception

18 Staff Awareness

Did you see the RIA Code of Practice*?	х
Are all staff aware of RIA Code & House Rules?	х
How are staff made aware of RIA Code & House Rules? Sign off on	copy kept in
managers file	

^{*}A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
2/10/20	Buddy Wright	
9/10/20	Internal	

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
	Quarterly inspection not vailable				
9/10/20	internal	X	None		

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

	0,				
Date	Inspected By	ОК	Defect	Remedial Action	Sign Off
	(Company Name /			Taken (Y/N)	Y/N
	Position)				

2/10/20	internally	x	None	
9/10/20	internally	x	None	

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
8/10/20	Internal Staff	Х	None		
9/10/20	Internal staff	X	None		

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
19/8/20 2.30pm	6	18	5mins	
12/3/20 7pm	5	32	5 mins	

^{**}Both numbers must be recorded.

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All staff	Fire warden	n First Point Safety 1 da		19/2/20

19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points	Front of main building
located?	
Are they marked?	yes
Are staff aware of locations?	yes
Comments:	

19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	yes
Are there smoke alarms throughout the	yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	yes
central control panel?	
Are there designated 'Smoking' areas?	No smoking allowed inside buildings
Include locations	
Comments:	

19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	yes
Are they unlocked?	yes
Are fire exits clearly posted throughout the building?	yes
Are all fire doors kept closed?	YES
Are fire evacuation instructions clearly	yes
displayed in the centre?	
Are fire extinguishers clearly visible?	yes
Is there emergency lighting system in	yes
place?	
Comments:	

Administration Area:

Is the area generally clean If no please give details: Visual Check: Have you no	n?		Yes 🔀 No
Visual Check: Have you no			
$ \times $	oticed any issues re	equiring atte	ention? Yes No
e.g., fire exit signs, hazards,	, lighting, notices, dé	cor, etc.)	
f yes please detail:		,	
ave you seen the follow	wing?		Location of display
Up to date House Rules			Reception
Complaint Forms			office
Accident/ Incident proced	lure		office
			•
HSE Breastfeeding Posters	S		dining room
(if applicable)			
Designated Liaison Persor	n details		reception / dining room
(Child Protection)			
Supervision of children no	otice		dining room
Gym Notices (Child Safety	– if applicable)		n/a
IOM Voluntary Return Pos	sters		reception
Anti Human-Trafficking Po	osters		reception
'NO to Violence & Harassr	ment' Posters		dining room
Anti Human-Trafficking Po 'NO to Violence & Harassr	osters		reception
INING AREA:	timas. Shan sys	tom now ir	a place where residents
			n place where residents open from 9-4 Monday to Frida
nd 9-1 Saturday.	onits pricing syste	eili. Silop o	pen nom 3-4 Monday to Friday
-	rom		То
Breakfast r	n/a		
Lunch	n/a		
	n/a		
viintei – I i	1, C		
Which is the main meal of	f the day:	n/a	

Lunch	n/a				
Dinner	n/a				
Is menu cycle on display?	n/a				
Does menu cycle correspond	with options available	?	n/a		
If no, ask manager for explan	ation and provide deta	ails:			
Which meal was sampled?	Breakfast]	Lunch 🔀	Dinner [
Please describe the meal in d	etail (e.g. was it hot /	cold, blan	d / spicy etc.)		
Was there a vegetarian optio		Yes	$\boxtimes \sqcup$		
(note salad and vegetables <u>al</u>					
considered as vegetarian opti	ion)				
Give details of this option:	Fruit and vegetable selections				
Were there ethnic dishes ava	ilable?		variety in sho	рр	
Give details of this option:		Curries,	spices etc.		
Was fresh foods available for					
(as per HSE Infant Feeding Gu					
In your opinion, does the foo	d on offer appear to				
provide a good variety?					
Did inspection take place dur					
If yes, please outline arrangements for provision of meals outside of normal mealtimes,					
(medical or other appointments,	etc.):				
la dia no anno de mana de la addica		3		I	
Is there any damaged seating or tables in dining room? Is there enough seating for residents present to sit down and			<u>√o ⊠</u>		
eat their lunch?	esidents present to sit	down and	Yes 🔀 🛚 N	No [_]	
	now have cooking for	rilitios			
Comments: All residents now have cooking facilities					

KITCHEN AREA: Food Safety Critical Requirements

Environmental Health Officer?

Date of Visit?

Food Safety

Note: No food preparation by Centre – residnts cook their own meals.

Has the premises been inspected by an no

n/a

issues highlight and rectified by management	
Has a HACCP system been implemented?	n/a
Who designed the HACCP system?	
Who is responsible for reviewing the	
system?	
How frequently is the system reviewed?	
HACCP r	records:
Pest Control: Rentokill inspection 24/9/20 no acti	vity noted
Induction and Ongoing Staff Training:	
n/a	
Time & Temperature Records:	
Food delivery, Fridge, Freezer. All records up to d	ate.
Hydiana Aydita.	
Hygiene Audits: none	
List of Approved Suppliers: List of approved s	uppliers in place, with associated HACCP
documentation. Very detailed and well done.	
Cleaning Schedules: Daily and Weekly register	in place. Evident that kitchen was maintained at
high level of cleanliness.	
Procedures for accepting deliveries: HACCP posted next to delivery door.	point plan in place. Copy of procedure delivery
posted leat to delivery door.	
General Comments:	

HACCP and Kitchen Evaluation

General:

Is the kitchen commercial or domestic?	6 domestuic kitchen stations for residents
What equipment is in place?n/a	
In what condition is the conjugated	
In what condition is the equipment?	
Comments:	
Commercial kitchen has been removed	

Structural Hygiene Kitchen:

Is the refuse area suitably located?	Yes, located outside kitchen area.		
Is the area tidy?	Yes		
Are all bins covered?	Yes		
Are signs displayed at all entrances in relation to		n/a	
access to kitchen for non kitchen staff?			
Are white coats, shoe covers and hats avail	lable for	n/a	
non kitchen staff?			
Comment of the structural hygiene of the	kitchen (i.e).	
floors/walls/ceilings/doors/windows/work	surfaces/v	entilation, etc):	
6 cooking stations for residents are well maintained	d		
Are suitable hand washing and drying facilities		Hand washing basin, soap	
provided?		dispenser and paper towel in place.	
General Comments: external screen door should be kept closed.	at back of	shop is being left open – it	

Structural Hygiene *cont*Dry Goods

Suitably equipped? Shelving/containers	Area is suitably equipped, shelving and plastic
etc	containers.
Condition and suitability of facilities:	
All shelving is clean and well maintained.	
What evidence is there of stock rotation?	All foods within expiry date.

Refrigerated Storage

What type of refrigerated storage is	Shop freezers & standing refrigerators.			
provided?				
Comment on the condition and suitability of the refrigerated storage:				
All freezers, and refrigerators kept clean and are in a good working order. However some frozen foods are not labelled				
Are thermostats provided and in Yes, all in working order.				
working order?				
Are food items date stamped?	Yes.			
Are samples of dishes being kept?	n/a			

Other

Is there appropriate storage for cleaning	yes
agents and chemicals?	

Operational Hygiene

Do residents use the main kitchen?	No		
Is that use supervised to ensure safe & hygienic		N/A	
practices are observed?			
By whom is it supervised?		N/A	
Is the correct equipment provided? e.g. co	lour coded cho	pping boards	
n/a			
Is the necessary holding equipment provide	led? e.g. bain m	aries, refrigerated units	
Yes – all equipment in good condition and clean	<u> </u>		
Condition and suitability of serving equipment and utensils:			
All serving equipment is clean and well maintained.			
What procedures are in place for unused/unserved food at the end of service?			
n/a			
Comments:			
1			

Staff Facilities and Hygiene

Are desi	gnated sta	ff facilities	provided?	Yes.	Yes.			
What fac	cilities are	in place?	Staff charoom.	inging room and toil	ets next to di	ining room, and staff		
Are all a	reas clean	and well r	maintained		Yes. All areas kept clean and in good condition, however flooring is damaged.			
	ble hand provided:	washing &	drying	Yes, provided v				
	e provided	l for perso	nal	Lockers and hat changing room.		provided in staff		
	vers proviess& suita	ded? indic bility	ate	Yes				
breaks? I	If yes, is it ed	a provided clean/suit	able/well	Staff room in p provided.	lace for breal	ks, refrigerator		
Are unif	orms prov	ided for:						
Kitchen			– work as she	op staff				
Serving		n/a		1				
20171118	<u> </u>							
condition caps/hai	n? (to incli rnets/close		shoes etc)		All uniforms of a clean standard. Satisfactory.			
Are safe	habits pra	cticed?		Yes,	Yes,			
General	Comment	s on staff f	acilities:					
Staff facili	ties well ma	intained.						
23 PL	JBLIC TOIL	.ET (State	Location):					
	Number	Soap	Toilet Paper	Hand Towels / Dryers	Hot Water	Sanitary Bins		
Unisex:								
Ladies:	2	x	x	x	x	x		
Gents:	2	х	Х	х	х			
	cleaning so ne last time	chedule dis entry.	played?		Ye	S x No Not noted		
Is the are	a clean? (p	rovide com	ment) all v	very clean				
Are all fac	cilities worl	king?			Ye	es x No *		
•	<u> </u>							

(State Locati	on):						
Is the walkway through the area clear?							
Are the exit signs clearly marked? Yes X No							
on?		Yes 2	K No				
ed for? Sociali	sing & visitor		Yes X	No			
		yes					
ed any issues r	equiring atten	tion? no					
Very Good	Adequate	Poor*	Needs ur	gent at	tentior		
Very Good X	Adequate	Poor*	Needs ur	gent at	tention		
-	Adequate	Poor*	Needs ur	gent at	tention		
Х	Adequate	Poor*	Needs ur	gent at	tention		
x	Adequate	Poor*	Needs ur	gent at	tention		
X X X	Adequate	Poor*	Needs ur	gent at	tention		
x	Adequate	Poor*	Needs ur	gent at	tention		
X X X			Needs urg	gent at	tention		
x x x x se provide deta	ails and comm	ents:	Needs ur	gent at	tention		
x x x	ails and comm	ents:	Needs ur	gent at	tention		
x x x x se provide deta	ails and comm	ents:	Needs ur	gent at	tention		
x x x x se provide deta	ails and comm	ents:	Needs ur	gent at	tention		
X X X se provide deta	ails and comm	ents:	Needs urg		tention		
X X X se provide deta	ails and common outdoors? n	ents:			tention		
X X X se provide deta	ails and common outdoors? n	ents:	Dryers		tention		
X X X se provide deta	ails and common outdoors? n	ents:	Dryers		tentio		
X X X See provide deta ble for children Washing ing order? y	ails and common outdoors? n	ents:	Dryers 3		tentio		
	rea clear? ked? on? ed for? Sociali	ked? on? ed for? Socialising & visitor ed any issues requiring atten please detail:	rea clear? Yes ? ked? Yes ? on? Yes ? ed for? Socialising & visitor yes ed any issues requiring attention? no please detail:	rea clear? ked? Yes X No on? Yes X No ed for? Socialising & visitor Yes X yes ed any issues requiring attention? please detail:	rea clear? ked? Yes X No On? Yes X No On? Yes X No Yes X No Yes X No Ped for? Socialising & visitor Yes X No Yes X No Ped any issues requiring attention? please detail:		

If no please	give details:		
Visual Check	: Have you noticed any	issues requiring attention? no	
If yes please	detail:		
STAIRWAY	(State Location):	all stairwells both sides of bui	lding
Is the area g	enerally clean?	Yes x	No 🗌
If no please	give details:		
Visual Check	: Have you noticed any	issues requiring attention? NP	
(e.g., fire exit	signs, hazards, lighting, no detail:	otices, décor, etc.)	

Bedrooms:

CLEANING (General Arrangements) How often are bedrooms inspected? twice weekly x Weekly Who cleans the bedrooms? Staff Residents How often do staff clean the bedrooms? Weekly fortnightly Monthly Other x as needed Are there cleaning materials and equipment provided by management for No 🗌 Yes Х residents? What cleaning equipment is available to Mops, brushes, toilet cleaner, floor cleaner, Staff will clean and management will What arrangements are in place if rooms are not cleaned sufficiently by residents? discuss with resident **ROOM NUMBER** 101 Room Profile: Room Capacity: Room Occupancy: single male TV **Shared Bathroom** Smoke Alarm **Ensuite** Fire Notice X X Χ X Very Good Adequate Poor * Needs urgent attention * Cleanliness X Is everything in working order? Yes X No * If *, please give details: **ROOM NUMBER 102** Room Profile: Room Capacity: Room Occupancy: single male 3 2 Ensuite Shared Bathroom Smoke Alarm Fire Notice TV X Х Χ Χ Very Good Adequate Poor * Needs urgent attention * Cleanliness Is everything in working order? No * Yes X If *, please give details:

ROOM NUMI	BER 103					
Room Profile:			Room Capa	city:	Roo	m Occupancy:
single male		3		3		
TV	Ensuite	Shared	Bathroom	Smoke Ala	rm	Fire Notice

Х			Х			Х	x		
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness	Х								
Is everything in working order?				Υ	'es X	No *			
If *, please giv							_		
ROOM NUME	BER 201								
Room Profile:			Room	Capa	ritv:	Roo	m Occupancy:		
Single female			3	Capa	city.	3	in Occupancy.		
TV	Ensuite	Shared		om	Smok	e Alarm	Fire Notice		
X			X			X	X		
Ol 1:	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness	X			<u> </u>	<u> </u>		<u> </u>		
	in working order	·		Y	'es X	No *	<u> </u>		
If *, please given	ve details:								
ROOM NUM									
Room Profile:	•		Room	Capa	city:	Roo	m Occupancy:		
single	1		3			2	<u> </u>		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
Х			Х		х		х		
	Very Good	Adeq	uate	Ро	or *	Needs	urgent attention *		
Cleanliness	X								
Is everything	in working order	·}		Υ	'es X	No *			
If *, please given	ve details:								
ROOM NUME	BER 203								
Room Profile:	!		Room	Capa	city:	Roo	m Occupancy:		
single male			3			3	Γ		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
Х			Х			Х	x		
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness	Х			[
Is everything in working order?				Yes X No *					
If *, please giv	ve details:								
ROOM NUME			D -			1.5	0		
Room Profile:				Capa	city:		Room Occupancy:		
single male TV	Ensuite	Shared	3 Rathro	om	Smale	3 e Alarm	Fire Notice		
I V	Ensuite	Silated	Datilio	UIII	SITIOK	c Aidiii	rire Notice		

X	Х				<u> </u>	Х		Х	
	Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent attention *	
Cleanliness	X								
Is everything	in working order	·?		Υ	es X	No *]	
If *, please give details:							_		
71 0									
ROOM NUMI			I _			ı			
Room Profile:			Room	Capa	city:		Roo	m Occupancy:	
single male	·	61 1	3			•	2	F: A	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
х	х					Х		Х	
	Vory Good	Adeq		Do	or *	NI	a o d c	lurgent attention *	
Cleanliness	Very Good	Aueq	Juale	1		INE	eus		
	X	<u> </u>		<u> </u>		Na *		7	
	in working order	<u>r</u>		<u> </u>	'es X	No *		<u></u>	
If *, please given	ve details:								
ROOM NUM	BER 206								
Room Profile:	<u> </u>		Room	Capa	city:		Roo	m Occupancy:	
single male			3				2	,	
TV	Ensuite	Shared	Bathro	om	Smoke Alarm			Fire Notice	
Х			X			X		X	
^				1					
a	Very Good	Adeq	uate	Po	or *	Ne	eeds	urgent attention *	
Cleanliness	X					<u> </u>		<u> </u>	
	in working order			Υ	es X	No *			
If *, please give	ve details:								
ROOM NUME	BER 301								
Room Profile:			Room Capacity:				Room Occupancy:		
single male			3				3	' '	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
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	Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent attention *	
Cleanliness	Х			[
Is everything	in working order	·?		Υ	'es X	No *			
If *, please giv	ve details:								
DOONA NULLA AT	DED 202								
ROOM NUME			Door	Carr	city	I	Dos	m Occupancy:	
Room Profile:				Capa	city:			m Occupancy:	
single male	Enquito	Charad	3 Pathro	om	Cm al-	0 110	0 rm	Eiro Notico	
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х			Х			Х		Х	

	Very Good	Adeo	luate	Pc	or *	Need	Is urgent attention *		
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Is everything	in working orde	ر؟		١	es x	No *			
If *, please gi	If *, please give details:								
ROOM NUMI	BER 303								
Room Profile			Room	Сара	city:	Ro	oom Occupancy:		
single male			3	•		3			
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
X			Х			Х	X		
	Very Good	d Adec	uate	Po	or *	Need	Is urgent attention *		
Cleanliness	Х								
	in working orde	ι,		١	es x	No *			
If *, please gi	ve details:								
ROOM NUMI	BER 304								
Room Profile			Room	Capa	city:	Ro	oom Occupancy:		
single male		T	5			3	1		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
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	Very Good	d Adec	uate	Po	or *	Need	Is urgent attention *		
Cleanliness	Х								
	in working orde	r?	Yes X No *						
If *, please gi	ve details:								
ROOM NUMI	BER 305								
Room Profile			Room Capacity:			Ro	Room Occupancy:		
single male	<u> </u>	T	3		3	3			
TV	Ensuite	Shared	Bathroom Smok		e Alarm	Fire Notice			
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	Very Good	Adeo	luate	Pc	or *	Need	Is urgent attention *		
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Is everything	in working orde	ι,		\	∕es X	No *			
If *, please gi	ve details:								
ROOM NUMI	BER 306								
Room Profile			Room	Сара	city:	Ro	oom Occupancy:		
single male			3	· · ·	<u> </u>	3	•		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
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	Very Good								
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Cleanliness	X								
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If *, please giv	ve details:								
ROOM NUME	3ER 402								
Room Profile:			Room	Capa	city:		Roor	n Oc	cupancy:
			Room Capacity:		· ·	3			· · · · ·
single male			4				•		
single male TV	Ensuite	Shared	•	om	Smok	ke Alaı			Fire Notice
	Ensuite	Shared	•	om	Smok	xe Alaı			Fire Notice
TV	Ensuite Very Good		Bathro		Smok	Х	rm		
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TV X Cleanliness Is everything If *, please giv ROOM NUME Room Profile: single male	Very Good X in working order ve details: BER 403	Adeq	Room	Pcc [oor * 'es X	X Ne	Roor 3	urger	X nt attention '
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TV X Cleanliness Is everything If *, please giv ROOM NUMB Room Profile: single male TV	Very Good X in working order ve details: BER 403 Ensuite	Adeq	Room 5 Bathro	Pc [city:	No *	Roor 3	urger [] m Oc	x nt attention ' cupancy: Fire Notice
TV X Cleanliness Is everything If *, please giv ROOM NUMB Room Profile: single male TV	Very Good X in working order ve details: BER 403	Adeq	Room 5 Bathro	Pc [oor * 'es X	No *	Roor 3	urger [] m Oc	x nt attention ' cupancy:
TV X Cleanliness Is everything If *, please given ROOM NUME Room Profile: single male TV X Cleanliness	Very Good X in working order we details: BER 403 Ensuite Very Good	Shared Adeq	Room 5 Bathro	Pcc Capac	city:	No *	Roor 3 rm	urger [] m Oc	x nt attention ' cupancy: Fire Notice

General Representations

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:
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If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
If you were approached by any other persons regarding general
issues while in the centre please outline the details below:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Summary Sheet

Name of Centre:		Clare Lodge		
Address:		Ennis, Co. Clare		
Contractor:		Bridgestock		
Manager:		Monei Van Hasselt		
Contact Name:		Monei Van Hasselt		
Capacity Per MOA	(Current	65 (47)		
Occupancy):				
Date of	9/10/20			
Inspection:				

Fire Safety:

Records of quarterly and annual fire alarm inspections were not available for viewing at time of inspection.

Food Safety:

Shop screen door is being left open – should be kept closed

Some freezer items are unlabelled.

Bedrooms:

No issues all very clan and tidy.

Date: 12.02.21

Dear Mr Lardner,

Reference: Inspection at Clare Lodge, 09/10/20

Referring to our inspection, we are delighted that we received a good report. In relation to the comments on the summary sheet

1. FIRE SAFETY

All the records of quarterly and annual fire alarm inspections are available and in the Fire Register File.

- 2. FOOD SAFETY
 - It was discussed with staff to keep the shop screen door always shut.
 - All the frozen items in freezer are now labelled and individually packaged.

If there is any further information you require, please do not hesitate to get in touch.

Regards,

Monei van Hasselt

Customer Care Manager