# **IPAS**

# **Inspection Report**

Centre:	Johnson Marina
	Eddie Murray
RIA Inspector:	-
	29 <sup>th</sup> December 2020
Date of Inspection:	
	10.00 am -1.00 pm
Time of Arrival &	•
Departure:	

## Part 1

## General Information on Services

**Centre:** Johnson Marina Accommodation Centre

Date of Inspection: 29<sup>th</sup> December 2020

#### 1. CENTRE DETAILS

Name and address of Centre	Johnston Marina, Dingle Road, Tralee,
	Co. Kerry

Contractor	Onsite Facilities Management Ltd.
Manager	Jamie Carnegie
Who deputises for manager in his/her	Give Job Title only
absence?	Assistant manager

Telephone Number	066 7180177

Current Contracted Capacity	90
Current Occupancy (today)	74
Current Centre Profile (e.g., singles, families etc.)	Families/single females

HSE Area	Southern Health Board
Public Health Nurse	Catherine O' Sullivan
DSP / CWO name	Caroline O'Brien
Environmental Health Officer name	Isabel Kennelly
Local Fire Officer Name	Vincent Hussey
Local Fire Station	Tralee Fire Station

Is the Centre certified by any Quality Management System	Yes	No	$\boxtimes$
(i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification?			
Have you a copy of the Certification	Yes	No	

## 2. Please provide a copy of the following

	Check List
Official Register	
Menu Cycle	
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	
3. a separate list of Designated Liaison Persons (child protection)	

#### **3 GENERAL SECURITY & EMERGENCY DETAILS**

Is 24 hour supervision provided?	(Y/N)	Yes No
Give details of roster hours		Night Porter 8pm to 8am
Is security provided by external company?	(Y/N)	Yes No
If yes, give name of company:		Guard Force
Does the centre have CCTV?	(Y/N)	Yes 🛛 No 🗌
Is a list of emergency numbers available in the	9	Yes 🛛 No 🗌
Manager's office?		
Does the list include the following numbers?	(Y/N)	Yes 🛛 No 🗌
Local Garda station 24 hr number		
Local hospital		
Local fire station		If no, give details:
Duty Social Work Team		
Out of hours GP Service		
RIA out of hours number		
Are first aid kits available?	(Y/N)	Yes 🛛 No 🗌
Where and how many?		1 x kitchen, 1 x reception, 1 x office
Who is responsible for first aid restocking?		Job title <b>only</b> (not name) of person responsible:
		Reception staff
Is there a defibrillator in the centre?		Yes No 🖂
How many staff been trained to use it?		

#### 4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Electric
Do residents have control of the heating in their own	Yes 🛛 No 🗌
bedroom?	
If no, what arrangements are in place?	
What are the heating 'ON' times?	Electric heating available 24/7 controlled in
	resident room.

#### 5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	Centre staff explain the rules to new arrivals

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)	Yes No
Are residents issued with key for main door? (Yes/No)	Yes No 🖂
If no, give details	Main door locked in evening at 10pm
	Night porter on duty
Are there procedures to allow residents to receive	Visitors are required to sign in at
visitors? (Give details)	reception
Outline visiting times:	10:00am - 10:00pm
In what areas are visitors allowed in the centre?	Reception and residents lounge

Any other relevant information:	
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	Lockers available. Store room available
What toiletries are provided to residents on arrival?	Soap, toothpaste, shampoo and toilet paper
What arrangements are in place to replenish these items?	As required

#### 7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes No	
for residents to report maintenance issues? (Yes/No)		
Is there a maintenance day book? (Yes/No)	Yes No	
Describe the maintenance procedure at the centre:		
Maintenance issues are logged in the maintenance book at reception and are dealt with as		
soon as possible.		

#### 8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details)	Staff training in place - both staff and contractors are informed of the policy and are required to sign off on the relevant form
Are visitors asked to sign a declaration agreeing to adhere to the child protection policy?	Yes
Where is declaration held?	Manager's office
Is there a sign in book for visitors? Where?	Yes, at reception
Are there notices on public display giving name and contact details of Designated Liaison Person? Where?	Yes, in dining area and reception area
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental supervision of children? Where?	Yes, in all common areas

#### 9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes No
Have the premises been inspected by an Environmental	Yes 🛛 No 🗌
Health Officer? (Yes/No)	
Date of last visit:	23-11-2020

#### 10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu /	
dietary requests? (Give details.)	Yes, meetings are arranged with
	residents
Provide details opposite:	Selection of fruit and juices everyday.
Which of the following are provided for school	Ham, cheese, chicken, tuna, salad, jam,
children's packed lunches:	chocolate.
<ul> <li>Sandwich? What sandwich fillings are</li> </ul>	Diet and full fat yogurt
available: Cheese? Ham? Chicken?	Water
Tuna? Jam? Other?	
<ul><li>Drinks? Juice? Water?</li></ul>	
• Yogurt?	
• Fruit?	
Other	
	Please also provide details of the
	system for distribution of school
	lunches:
	Parents collect lunches from dining
	area
Is infant formula kept out of public view?	Yes
What arrangements are in place for distribution	Issued by manager at reception and
of infant formula?	recorded in log book.

## 11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when	Brown and white bread, tea, coffee, juice, milk
kitchen is closed?	and biscuits
Where are the snacks located and how are they	Available in dining room
accessed?	
Are meals available for residents who arrive late?	Yes No 🗌
(Give details.)	Yes, meals are available in dining room
Are meals available for new arrivals?	Yes, meals are available in dining room
(Give details)	
Are packed lunches available for residents	Yes No 🗌
travelling to Dublin on official business?	Lunches are available from the dining area -
(Give details)	variety of sandwiches, yogurt, juice and water
If the inspection takes place during Ramadan this	N/A
section must be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

#### 12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes 🛛 No 🗌
/ for preparation of infant formula)	
Sterilisers	Yes No 🗌
Kettles	Yes No 🛛

	2 boilers available in dining room, 24 hr acces
Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	Yes 🗵 No 📙
Bottle Warmer	Yes No 🖂
	Residents are provided with flasks for hot wat
Microwave	Yes No
Are these facilities available 24 hours a day	Yes No
Is there a dedicated room provided?	Yes No
Where?	Dining area
.3 INDOOR FACILITIES  Are the following are qualible to residents:	? Yes/No
Are the following are available to residents?	
Computers with Internet access	Yes No No
WIFI DVD player	Yes No No
DVD player	Yes No L
Computer Games	Yes No No
Snooker Table	Yes No No
Pool Table Table Table	Yes No No
Table Tennis Table	Yes No No
Board Games	Yes No No
Newspapers Packs	Yes No No
Books Toys / games for shildren	Yes No No
Toys / games for children	Yes No Books available
Other  Give details of any other arrangement or other	Books available  The children's play room is a multipurpose
Give details of any other arrangement or other comments:	The children's play room is a multipurpose
comments:	space for resident use. There is access to
	the gym through this space
Is there a bus service provided? (Yes/No): Where does the service go to? What is the frequency of the service? (List time table opposite)	Yes No 🖂
Is there a specific TV system in place? (give details)  An average, how many TV channels are	Yes No  AORVIEW
provided to residents?	
Are residents allowed to erect satellite dishes?	0
LAUNDRY FACILITIES (General Arrange Are Laundry facilities available in the centre? (Y,	
If No, what service is provided?	

Who launders towels and bedlinen?	Residents do their own laundry
(e.g., residents, staff, other, etc)	4 WASHERS & 1 DRYER
What procedures are in place for the exchange of	As required
towels and bed linen at the centre?	
What procedures are in place for ironing boards	Available from reception
and irons?	
How is washing powder / tablets supplied?	Automatic dispensing in washing machines.
Are there specific arrangements for access to the	Open 8:00am to 10:00pm. There is a rota in
laundry (give details):	place

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes No
What cleaning equipment is available to residents?	Cleaning packs available, multi purpose cleaner, toilet cleaner, air freshener, brushes, mops etc.
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	Available on request from reception
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Staff will assist residents, if required

## PART 2

Room by Room Inspection

Centre: Johnston Marina Hotel

Date of Inspection: 29th December 2020

Time: 10.00am to 1.00pm

## **Section A- Administration / Communal areas**

#### 17 Have you seen the following?

		Location of display
Up to date House Rules	$\boxtimes$	Dining area
Complaint Forms		Reception
Accident/ Incident procedure		Manager's Office

HSE Breastfeeding Posters		Dining area
(if applicable)		
Designated Liaison Person details		Dining area
(Child Protection)		
Supervision of children notice	$\boxtimes$	Throughout the centre
Gym Notices (Child Safety – if applicable)	$\boxtimes$	Gym Door

IOM Voluntary Return Posters	$\boxtimes$	Dining area / Reception
Anti Human-Trafficking Posters	$\boxtimes$	Dining area / Reception
'NO to Violence & Harassment' Posters	$\boxtimes$	Dining area / Reception

#### 18 Staff Awareness

Did you see the IPAS Code of Practice*?			
Are all staff aware of IPAS Code & House Rules?			
How are staff made aware of IPAS Code & House Rules?			
Training session by the manager and sign off			

<sup>\*</sup>A Code of Practice for persons working in accommodation centres

#### 19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

#### 19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
21/12/2020	Internal	Ok
14/12/2020	Internal	ОК

#### 19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
28/12/2020	Internal	$\boxtimes$	None	No	Yes
27/12/2020	Internal	$\boxtimes$	None	No	Yes
24/09/2020	Chubb Fire	$\boxtimes$	None	Yes	Yes
	Safety				

#### 19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By	OK	Defect	Remedial Action	Sign Off
	(Company Name /			Taken (Y/N)	Y/N
	Position)				
15/12/2020	Internal	$\boxtimes$	None	No	Yes
14/12/2020	Internal	$\boxtimes$	None	No	Yes
Nov/ 2019	M & K Fire		Test & Services	Yes	Yes

#### 19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
15/12/2020	Security		None	None	Yes
14/12/2020	Security		None	None	Yes

Checked daily by security staff and fire register updated accordingly

#### 19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff	No. of residents present /	Evacuation	Comments
	involved in drill	evacuated **	Time	
		evacuated		
30/10/2020	5	61/70	11 mins	All in order
02/04/2019	6	47/83	10 mins	All in order

<sup>\*\*</sup>Both numbers must be recorded.

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All staff	Fire safety	M & K Fire	1 day	05-11-2020

#### 19g FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

(	
Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Comments:	

## **Administration Area:**

Reception	n:						
Is the are	ea generally	clean?			Yes 🖂	No	
If no plea	se give det	ails:					
		•	•	requiring attentio	n? Yes 🗌	No	$\boxtimes$
		azards, light	ing, notices,	décor, etc.)			
If yes ple	ase detail:						
Public To	ilet (State	Location)	:				
	Number	Soap	Toilet	Hand Towels /	Hot	San	itary Bins
			Paper	Dryers	Water		,
Ladies:	4			$\square$			$\boxtimes$
Gents:	4						
Is there a	cleaning s	chedule dis	nlaved?		Ye	s 🕅	No 🗍
	he last time		piayea.		10.		nursday
inccord ti	ic last tillic	Citity.				20111 11	luisuay
Is the are	ea clean? (p	rovide com	nment) Toi	lets are clean and v	well mainta	ined	
Are all fa	cilities wor	king?			Ye	s 🛛	No *
			d any issues	requiring attention			No 🖂
If No, giv		, ou notice.	<i>a</i> arry 1554 cc	requiring accention		<u> </u>	110
11 140, giv	e actans.						
Commun	al Room:						
Is the are	ea generally	clean?	Yes / No		Yes 🔀	No	
If no plea	se give det	ails:					
Visual Ch	eck: Have	you noticed	d any issues	requiring attentio	n? Yes	No	$\boxtimes$
(observe w	hether the are	ea is colourful	, has sufficien	t toys, changing areas,	toilets in work	king orde	r, etc)
Other co	mments: 1	Table tenni	s, TV, game	es console. Lockers	available f	or resid	lents
Pool Roo	m						
	a generally	, clean?	Yes / No		Yes 🖂	No	
is the are	a generally	Clean;	163 / 110		163	140	
If no plea	se give det	ails:					
Visual Ch	eck: Have	you notice	d any issues	requiring attention	n? Yes	No	$\boxtimes$
(observe w	hether the are	ea is colourful	, has sufficien	t toys, changing areas,	toilets in work	king orde	r, etc)
Other co	mments: <b>L</b> o	ot of buggie	es in the ro	om			
Gym:							
	ea generally	clean?	Yes / No		Yes 🔀	No	
If no plea	se give det	ails:					
Visual Ch	eck: Have	you noticed	d any issues	requiring attentio	n? Yes 🗌	No	$\boxtimes$
(observe w	hether the are	ea is colourful	, has sufficien	t toys, changing areas,	toilets in work	king orde	r, etc)
Other co	mments: 1	Treadmill, b	oike, punch	bag and weight ba	ar available		

### **DINING AREA:**

	From		То		
Breakfast	07.30am		09:30am		
Lunch	12:30pm		14:00pm		
Dinner	17:00pm		18:30pm		
Which is the mai	n meal of the day:	Lunch	Dinner 🔀		
Is menu cycle ava	ailable?	Yes	No 🗌		
f no, give details	s of all menu options o	on day of inspe	ection:		
Breakfast		·		·	
Lunch					

Is menu cycle on display?		Yes	$\boxtimes$	No		
Does menu cycle correspond with options available	e?	Yes	$\boxtimes$	No		
If no, ask manager for explanation and provide det	ails:					
Which meal was sampled? Breakfast		Lunch		Dinner		
Please describe the meal in detail (e.g. was it hot /	cold, bland	d / spicy	etc.)			
Chicken Burger and chips very nice.						
Was there a vegetarian option?	Yes	$\boxtimes$ N	0			
(note salad and vegetables <u>alone</u> are not						
considered as vegetarian option)						
Give details of this option:	Savoury	rice and	mixed	salad		
Were there ethnic dishes available?	Yes	⊠ N	0			
Give details of this option:						
Was fresh foods available for Infants?	Yes	⊠ N	0			
(as per HSE Infant Feeding Guidelines)						
In your opinion, does the food on offer appear to	Yes	$\boxtimes$ N	0			
provide a good variety?		_				
Did inspection take place during Ramadan?	Yes	N	-	$\boxtimes$		
If yes, please outline arrangements for provision of	meals out	tside of n	ormal	mealtime:	s,	
(medical or other appointments, etc.):						
		1	<b>-</b>			
Is there any damaged seating or tables in dining ro		Yes	No			
Is there enough seating for residents present to sit	Yes	< No				
				<del></del>		
eat their lunch?			laisale e			_

### **KITCHEN AREA: Food Safety Critical Requirements**

Is there a	dress cod	e for kitch	en and ser	very staff	Yes		
Please ou	ıtline: Co	at, trouse	rs and hat	•			
Has the r	manager sh	own you H	ACCP Certif	icates for chefs? (k	ept in		
office)							
Was the	fridge temp	erature sh	owing as be	eing between 1 and	d 5°C?		
Did you s	see evidenc	e that the f	ridge temp	erature is recorde	d daily?	$\boxtimes$	
Was the	freezer tem	perature s	howing as b	peing-18°C or belo	w?	$\boxtimes$	
Did you s	see evidenc	e that freez	er tempera	ature is recorded d	aily?		
Are dry for off the gr		tored on sh	nelving? (a	III dry goods should	d be stored		l
Has it be above 72		trated to yo	ou that coo	ked food is at a ter	nperature		
Is the ter	nperature r	ecorded fo	r all food se	ervices (lunch &dir	nner)		
	•			en, food service an			
areas?		,	Ü	•	Ü		
Have you	ı seen a rec	ord of perio	odic deep c	lean of all floors, u	nder and		
behind c	ookers/frid	ges etc.?					
Are bins	with waste	food cover	ed/lidded ?	)			
Are fly so	reens prese	ent on wind	lows and d	oors into kitchen?			
o. 66 – 11							
Staff Toil	et (State L					T	
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary	Bins
			Paper	Dryers	Water		
Unisex:	1						<u> </u>
	cleaning s		played?		Y€	es 🔛 No	$\boxtimes$
	he last time						
	ea clean? (p		iment) <b>Ye</b> s	<u> </u>			
Are all fa	cilities worl	king?			Υe	es 🔀 No	*
Visual Ch	eck: Have	you noticed	d any issues	requiring attention	n? Ye	es* No	$\boxtimes$
If No, giv	e details:						
Staff cha	nging roon	n:					
	ea generally		Yes / No		Yes 🔀	No 🗌	
If no plea	ase give det	ails:					
Visual Ch	eck: Have	you noticed	d any issues	requiring attention	n? Yes 🗌	No 🖂	
				t toys, changing areas,	toilets in wor	king order, etc)	
Other co	mments: L	ockers ava	ilable for s	taff			

#### **OUTDOOR GROUNDS / FACILITIES**

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*							
Condition of exterior of centre											
Paintwork of the centre	$\boxtimes$										
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)											
Cleanliness of the grounds (ie., evidence of rubbish etc.)											
Where you have rated * plea	Where you have rated * please provide details and comments:										
Are there any facilities available for children outdoors? Yes No											
Comments: Open spaces bu	ıt no pl <mark>ay area</mark>	dedicated	·								

#### **LAUNDRY ROOM**

	Washi	ng Machines	Dryers
Number		4	1
Do they appear to be in work	ing order?	Yes all machines	in working order
Comments:			

<u>CLEANING</u> (G	<u>ieneral Arrange</u>	<u>ments)</u>									
How often are	e bedrooms inspe	cted?	Weekl	у [		Fortr	nightly	$\overline{\boxtimes}$			
Who cleans th	ne bedrooms?		Staff		F	Resider	nts	$\boxtimes$			
How often do	staff clean the b	edrooms?	Weekl	y	f	ortnigl	ntly				
			Month	ıly		Other		$\boxtimes$			
Are there clea	ning materials ar	nd									
	ovided by manag	ement for	Yes	[	$\boxtimes$		No				
residents?											
	g equipment is av	ailable to		, toilet c			reshe	ner, d	cloths,		
residents?				s, mops							
_	ments are in plac			keeping	will p	provide	assis	tance	ક, if		
are not cleane	are not cleaned sufficiently by residents? necessary										
Location(Gr	ound) Floor										
Corridor	<b>Ground Floor</b>										
Is the area ge	nerally clean?				Y	es 🛭	$\leq$	No			
If no please gi	ve details:										
Visual Check:	Have you notice	d any issue	es requiring	attentio	n? Y	es [		No	$\boxtimes$		
If yes please d	letail: +										
Managar's offi	co.										
Manager's office Is the area get		Yes / No				'es 🖂	No		1		
	<u> </u>	162 / NO			T	es 🖂	INC	<u> </u>	J		
If no please gi	ve details:										
Visual Check:	Have you notice	d any issue	s requiring	attentio	n? Y	es 🗍	No	$\overline{\mathbb{X}}$			
	r the area is colourfu	•					ing ora	ler, etc	:)		
Other comme	nts:										
ROOM NUME	BER 101										
Room Profile:			Room Capa	 citv:		Room	Occu	panc	 v:		
Shared			3	,.		3		pane	1.		
TV	Ensuite	Shared B	Bathroom	Smok	e Ala	rm	Fir	e No	tice		
				ľ							
					$\boxtimes$			$\boxtimes$			
	Very Good	Adequ	ate Po	or *	Ne	eeds ui	gent	atten	tion *		
Cleanliness	$\square$										
Is everything i	in working order?	)		′es 🔀	No	o * [					
If *, please giv	If *, please give details: Extension lead going from bedroom into the corridor.										

ROOM NUME	BER 102									
Room Profile:			Room	Capa	citv:		Room Occupancy:			
Family			2	•			1		, ,	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	ı	Fire Notice	
						X				
	Very Good	d Adeq	luate	Pc	or *	N	eeds	urger	nt attention *	
Cleanliness										
Is everything	in working orde	r?		Υ	es 🔀	N	o *			
If *, please giv	ve details: <b>one l</b>	ady off sit	e							
ROOM NUME	BER 103									
Room Profile:			Room	Capa	citv.		Roo	m Oc	cupancy:	
Family			2	Сара	city.		2	111 00	сирансу.	
TV	Ensuite	Shared	_	om	Smok	e Ala		ı	Fire Notice	
						X			$\boxtimes$	
	Very Good	Adeq	uate	Pc	or *	N	eeds	urgen	nt attention *	
Cleanliness										
Is everything	in working orde	r?		١	′es 🖂	N	o *			
If *, please give details:										
ROOM NUME	BER 104									
Room Profile:			Room	Capa	city:		Roo	m Oc	cupancy:	
Family			2	•			1		, ,	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	ı	Fire Notice	
						X				
	Very Good	d Adeq	luate	Pc	or *	N	eeds	urger	nt attention *	
Cleanliness										
Is everything	in working orde	r?		١	′es 🖂	No	) * [			
If *, please giv	ve details:									
ROOM NUME	3ER 105						_			
Room Profile:			Room	Capa	citv:		Roo	m Oc	cupancy:	
Family			3		,.		2		- Сараноў	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	ı	Fire Notice	
					[					
	Very Good	d Adeq	luate	Pc	or *	N	eeds	urger	nt attention *	
Cleanliness										
Is everything	in working orde	r?			Yes 🛭	$\overline{\mathbb{Z}}$	No*	·	]	
If *, please gi	ve details:									

ROOM NUMBER 106												
Room Profile:					Room	Сара	city:		Roo	m Occupancy:		
Shared					2				2			
TV		Ensuite	S	hared	Bathro	om	Smok	e Ala	rm	Fire Notice		
								X				
		Very Good	b	Adeq	uate	Po	or *	Ne	eeds	urgent attention *		
Cleanliness		$\boxtimes$				[						
Is everything	in v	vorking orde	r?				Yes 🔀	]	No *			
If *, please gi	ve (	details:										
Corridor												
Is the area generally clean? Yes No												
If no please give details:												
Visual Check:	На	ve you notic	ed ar	ny issu	es requ	uiring a	attentior	1? Y	es	☐ No ⊠		
If yes please detail: +												
ROOM NUME	BER	201										
Room Profile:					Room	Сара	city:		Roo	m Occupancy:		
Family					3				3			
TV		Ensuite	S	hared	Bathro	om	Smok	e Ala	rm	Fire Notice		
		$\boxtimes$						X				
		Very Good	t	Adeq	uate	Ро	or *	Ne	eeds	urgent attention *		
Cleanliness				$\geq$								
Is everything	in v	vorking orde	r?				Yes 🛭		No*			
If *, please gi	ve (	details: smo	ke al	arm c	overed							
ROOM NUME		202										
Room Profile:					Room	Capa	city:		Roo	m Occupancy:		
Family					4				3			
TV		Ensuite	S	hared	Bathro	om	Smok	e Ala	rm	Fire Notice		
		$\boxtimes$						$\times$				
	Very Good Adequate Poor * Needs urgent attention *											
Cleanliness				$\geq$								
Is everything	in v	vorking orde	r?				Yes 🛭		No*			
If *, please give details:												

ROOM NUMI	BER	203										
Room Profile	:				Room	Capa	citv:		Room Occupancy:			
Family					2				2	, ,		
TV		Ensuite	Sł	nared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
										$\boxtimes$		
		Very Good	t	Adeq	uate	Po	or *	Needs urgent attention *				
Cleanliness												
Is everything	in v	vorking order	r?			ı	Yes 🛭		No*	:		
If *, please gi	ve d	details:										
ROOM NUMI		204			_				_			
Room Profile	:					Capa	city:			m Occupancy:		
Family					3				2	<b></b>		
TV		Ensuite	Sr	nared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
					Ш			<u> </u>				
		Very Good	t	Adeq	uate	Po	or *	N	eeds	urgent attention *		
Cleanliness												
Is everything	in v	vorking order	r?			Yes No *						
If *, please give details: Toilet seat broken												
ROOM NUMI		205			_							
Room Profile	:					Capa	city:			m Occupancy:		
Shared			l a		3				2			
TV		Ensuite	Sr	nared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
		<u> </u>			Ш		یا	<u> </u>				
		Very Good	t	Adeq	uate	Po	or *	N	eeds	urgent attention *		
Cleanliness				$\geq$								
Is everything	in v	vorking order	r?				Yes		No *	$\boxtimes$		
If *, please gi be done by tl			dow i	needs	to be	opene	d to let	the o	damp	out. This needs to		
Г												
ROOM NUMI		206							_			
Room Profile	:				_	n Capa	city:		_	m Occupancy:		
Family	1				3				3			
TV		Ensuite	Sr	nared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
						1		<u> </u>				
		Very Good	t	Adeq	uate	Po	or *	N	eeds	urgent attention *		
Cleanliness												
Is everything	in v	vorking order	r?				Yes 🔀		No *			
If *, please gi	ve c	letails:-										

ROOM NUME	BER	207									
Room Profile:	1				Room	n Capa	city:		Roo	m Occupancy:	
Family					4				0		
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	arm	Fire Notice	9
		$\boxtimes$						$\boxtimes$		$\boxtimes$	
		Very Good	t	Adequate Poor *				N	eeds	urge <u>nt</u> attentio	n *
Cleanliness				$\geq$	1						
Is everything	in v	orking orde	r?				Yes 🔀		No *		
If *, please giv	ve c	letails: <b>room</b>	ı is	empty							
ROOM NUME	RFR	208									
Room Profile:		200			Room	n Capa	city:		Roo	m Occupancy:	
Family					4	. сара	,.		0	Geografiey:	
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	arm	Fire Notice	 e
								$\overline{X}$			
		Very Good	<u> </u>	Adeq	<u> </u>	Po	or *	   N	eeds	urgent attentio	n *
Cleanliness			-	7 10.04	1						<del></del>
Is everything				Yes 🔀		No *					
If *, please give details: family is away during Covid											
ROOM NUME		209							I		
Room Profile:						Capa	city:			m Occupancy:	
Family			1		2				2		
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice	3
								<u> </u>		$\boxtimes$	
		Very Good	<u>t</u>	Adeq	uate	Po	or *	N	eeds	urgent attentio	n *
Cleanliness				$\geq$							
Is everything	in v	orking orde	r?				Yes 🔀		No *		
If *, please giv	ve c	letails:									
DOOM NUMBER	) F D	240									
ROOM NUME Room Profile:		210			Poor	Cana	city		Poo	m Occupancy:	
Family					2	n Capa	city.		2	in Occupancy.	
TV		Ensuite		Shared		om	Smok	e Ala		Fire Notice	
				<u>Jilai ca</u>			Sillor		41111		
		Very Good	1	Adeq	<u> </u>	Po	or *	     N	eeds	urgent attentio	n *
Cleanliness				<u> </u>			1				
Is everything	in v	orking orde	r?			<u>,                                     </u>	Yes 🔀	<u> </u>	No *		
If *, please giv											
Ensuite:	_										

ROOM NUMI	BER	211 (2 in	terconnec	ting Ro	oms)					
Room Profile		<b>\-</b>			n Capa	city:	R	oom (	Occupancy:	
Family				5			5		, ,	
TV		Ensuite	Shared	Bathro	om	Smok	e Alarm	1	Fire Notice	
$\boxtimes$		$\boxtimes$					$\boxtimes$			
		Very Good	Adec	uate	Po	or *	Nee	ds urg	ent attention *	
Cleanliness										
Is everything	in w	orking order	۲?			Yes 🗌	No	*		
If *, please gi			еер							
ROOM NUMI	RED	212								
Room Profile		212		Room	n Capa	city:	R	oom (	Occupancy:	
Family	•			3	Сара	city.	2		becapaney.	
TV		Ensuite	Shared		om	Smok	e Alarm	1	Fire Notice	
$\boxtimes$				П			$\overline{X}$		$\square$	
		Very Good	d Adec	— ıuate	Po	or *	 Nee	ds urg	ent attention *	
Cleanliness				1				8		
Is everything	in w	orking order	ر؟ 			Yes 🔀	No	*	]	
If *, please give details:										
ROOM NUMI	RED	215								
Room Profile		213		Room	n Capa	citv.	R	oom (	Occupancy:	
Family				3	Сара	,.	4		ecapancy.	
TV		Ensuite	Shared	Bathro	om	Smok	e Alarm	1	Fire Notice	
		$\boxtimes$				[	$\boxtimes$		$\boxtimes$	
		Very Good	Adec	uate	Po	or *	Nee	ds urg	ent attention *	
Cleanliness										
Is everything	in w	orking order	ι.			Yes 🔀	No	*		
If *, please gi	ve de	etails: <b>adap</b>	tor plugge	d into	an ada	ptor plu	ugged in	nto an	other adaptor.	
ROOM NUMI		217					T =			
Room Profile					n Capa	city:			Occupancy:	
T) (	l	F '1 .	Ch I	2		6 1	2		E' - Nother	
TV		Ensuite 🖂	Shared	Bathro	om	Smok	e Alarm	1	Fire Notice	
				<u> </u>						
Classilis	-	Very Good	d Adeo	juate T	Ро	or *	Nee	ds urg	ent attention *	
Cleanliness	<u> </u>	ماناه م تابات	<u> </u>			Vac N	1	_ <sub>*</sub> 「	<u> </u>	
Is everything			r <b>.</b>			Yes 🔀	1 No	o * _		
If *, please gi	ve d	etails:								

Corridor	2 <sup>nd</sup> Floor									
Is the area ge	nerally clean?					Y	es		No	
If no please gi	ve details:									
Visual Check:	Have you notice	ed any issu	es requ	uiring a	attentio	n? Y	es		No	$\boxtimes$
If yes please o	etail: +									
ROOM NUME	SER 301		Г							
Room Profile:			Room	Capa	city:		Roo	m Occ	cupano	cy:
Family	ı		3	1			2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	F	ire No	tice
$\boxtimes$				ı		$\boxtimes$			$\boxtimes$	
	Very Good	Adeq	uate	Po	or *	N	eeds	urgen	t atter	ntion *
Cleanliness										
Is everything i	n working order	·			Yes		No*	$\boxtimes$		
If *, please giv	ve details: smal	l bit of dar	mp on l	bathro	om ceil	ing				
ROOM NUME	SER 302									
Room Profile:			Room	Capa	city:		Roo	m Occ	cupano	cy:
Family			2				1			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	F	ire No	tice
$\boxtimes$	$\boxtimes$					$\times$			$\boxtimes$	
	Very Good	Adeq	uate	Ро	or *	N	eeds	urgen	t atter	ntion *
Cleanliness		$\triangleright$								
Is everything i	n working order	·?			Yes 🖂		No *			
If *, please give	ve details: lady i	s in hospit	tal							
DOORA NUINAS	JED 202									
ROOM NUME	SER 303		Doom	Canad	nity.		Poo	m Occ	- Inana	
Room Profile: Family			2	Capa	Jity.		2	III Occ	cupano	.у.
TV	Ensuite	Sharod	_	om	Smok	o Ala	_		ire No	ntico.
N N	Elisuite	Shared		OIII	SITION	e Ala	1111	Г		lice
	Vor. Cood	l Adam	<u></u>	Do	or *	△ N	o o d o	uraan	<u> </u>	ation *
Cleanliness	Very Good	l Adeq		[		IN	eeus	urgen		ntion *
Is everything i	n working order	.}			Yes 🖂	•	No*			
	ve details: Bathr		pied		<u></u>					

ROOM NUME	BER	304									
Room Profile:				Room	n Capad	city:	Ro	Room Occupancy:			
Family				2		•	2				
TV		Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice			
$\boxtimes$		$\boxtimes$					$\boxtimes$				
		Very Good	Ade	quate	Po	or *	Needs	Needs urgent attention *			
Cleanliness	•	$\boxtimes$			[						
Is everything i	in w	orking order	?			Yes 🔀	No	*			
If *, please giv	ve c	letails:									
ROOM NUME	BER	305									
Room Profile:				Room	n Capad	city:	Ro	om Occupancy:			
Family				3			0				
TV		Ensuite	Shared	d Bathro	om	Smok	e Alarm	Fire Notice			
$\boxtimes$		$\boxtimes$					$\boxtimes$				
		Very Good	Ade	quate	Ро	or *	Needs	urgent attention *			
Cleanliness				$\boxtimes$							
Is everything i	in w	orking order	?			Yes 🖂	] No*				
If *, please give details: Quarantine room											
ROOM NUME	BER	306									
Room Profile:				Room	Capad	city:	Ro	om Occupancy:			
Shared				2			2				
TV		Ensuite	Shared	l Bathro	om	Smok	e Alarm	Fire Notice			
$\boxtimes$		$\boxtimes$					$\boxtimes$				
		Very Good	Ade	quate	Ро	or *	Needs	urgent attention *			
Cleanliness		$\boxtimes$									
Is everything i	in w	orking order	?			Yes 🔀	No	*			
If *, please giv	ve c	letails:									
ROOM NUME	BER	307									
Room Profile:				Room	Сарас	city:	Ro	om Occupancy:			
Family				3			3				
TV		Ensuite	Shared	l Bathro	om	Smok	e Alarm	Fire Notice			
$\boxtimes$							$\boxtimes$				
		Very Good	Ade	quate	Ро	or *	Needs	urgent attention *			
Cleanliness				$\leq$							
Is everything i	in w	orking order	?			Yes 🔀	No*				
If *, please giv	ve d	letails: adap	tor plugg	ed in ou	utside i	in the co	orridor a	nd room needs a			

ROOM NUMI	BER	309										
Room Profile					Room	Capa	city:		Room Occupancy:			
Shared					2				2			
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	ırm		Fire Notice	
								X				
		Very Good		Adeq	quate Poor *			N	Needs urgent attention *			
Cleanliness				$\triangleright$								
Is everything	in v	vorking order	?				Yes 🔀		No *			
If *, please gi	ve o	details										
ROOM NUMI	BER	308										
Room Profile					Room	Сара	city:		Roo	m O	ccupancy:	
					4				2		' '	
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	ırm		Fire Notice	
		$\boxtimes$						X			$\boxtimes$	
		Very Good	l	Adeq	uate	Po	or *	N	eeds	urge	ent attention *	
Cleanliness				$\geq$		[						
Is everything in working order?  Yes No*												
If *, please give details: room was empty with adaptor plugged in on the bed. Fire hazard												
ROOM NUMI	BER	310										
Room Profile					Room	Сара	city:		Roo	m O	ccupancy:	
Family					3	•	· ·		2		• •	
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	ırm		Fire Notice	
		$\boxtimes$						X				
		Very Good		Adeq	uate	Po	or *	N	eeds	urge	ent attention *	
Cleanliness		$\boxtimes$										
Is everything	in v	vorking order	?				Yes 🔀		No*			
If *, please gi	ve d	details:										
ROOM NUMI		312			,				1			
Room Profile						Capa	city:			m O	ccupancy:	
Shared					2		1		2			
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	ırm		Fire Notice	
							[				$\square$	
		Very Good	l	Adeq	uate	Po	or *	N	eeds	urge	ent attention *	
Cleanliness					$\leq$							
Is everything	in v	vorking order	?				Yes 🔀		No*			
If *, please gi	ve o	details: 3 ext	en	sions le	ads plu	ugged	into the	corr	idor			

ROOM NUMI	BER 317									
Room Profile:				Room Capacity:				Room Occupancy:		
Shared			4				2			
TV	Ensuite	Shared	Bathroom		Smoke Ala		rm Fire Notice			
$\square$	$\boxtimes$					$\boxtimes$				
	Very Goo	d Adec	quate	Poor *		Ne	Needs urgent attention			
Cleanliness			$\leq$							
Is everything in working order?				Yes 🔀 N			No*			
If *, please give details:										
ROOM NUMBER 315										
Room Profile:			Room Capacity:				Room Occupancy:			
Family			2			2				
TV	Ensuite	Shared	Bathro	athroom Smok		e Alarm		Fire Notice		
Very Good		od Adec	Adequate		Poor * N		Needs urgent attention *			
Cleanliness										
Is everything in working order?				Yes 🔀			No *			
If *, please give details: a lot of extension leads										
ROOM NUMI	BER 311									
Room Profile:			Room Capacity:				Room Occupancy:			
Family			4				2			
TV	Ensuite	Shared	Bathro	om	Smoke Ala		m	Fire Notice		
	Very Good Ade		juate Po		or* No		leeds urgent attention *			
Cleanliness										
Is everything in working order? Yes No *										
If *, please give details:										

## **General Representations**

If you were approached by any <u>residents</u> regarding general issues while						
in the centre please outline the details below:						
If you were approached by any members of staff regarding general						
If you were approached by any <u>members of staff</u> regarding general						
issues while in the centre please outline the details below:						
If you were approached by any other persons regarding general issues						
while in the centre please outline the details below:						

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Mr. Jamie Carnegie, OFM, Laccamore, Abbeydorney, Tralee, Co. Kerry.

21st January 2021

Dear Mr. Carnegie,

IPPS/IPAS carried out an inspection at Johnston Marina on 29<sup>th</sup> December 2020. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention during the course of the inspection and these are listed in the report.

Please reply in writing, on or before Friday 5<sup>th</sup> February 2021, outlining the steps you have taken/propose to take to address the issues raised.

Yours sincerely,

Majella Donoghue
Contracts & Inspections Unit

International Protection Procurement Services

Johnston Marina Dingle Road Tralee Co. Kerry

22.01.2021 RE: Audit

Dear Majella,

In response to the recent audit in this centre the following action has been taken.

- WIFI, quote for improvements with IPAS.
- Room 101, 312 & 315 extension leads removed.
- Room 201, Resident reminded of fire safety rules and procedures for smoking. Room will be regularly inspected to ensure no repeat of covering detector.
- Room 204, Toilet seat fixed.
- Room 205 room cleaned and aired.
- Room 215,307 & 308 adaptors removed.
- Room 307 room cleaned.
- Room 301 ceiling painted.

Yours faithfully,

Jamie Carnegie Managing director.