IPPS

Inspection Report

Centre:	Great Western House
DIA Increates	Lisa King
RIA Inspector:	
Date of Inspection:	10 th February, 2020
Time of Arrival & Departure:	10.15AM – 1.15PM

Part 1 General Information on Services

Centre: Great Western House

Date of Inspection: 10th February 2020

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. CENTRE DETAILS			
Name and address of Centre	Great Western, Frenchville Lane, Eyre		re
	Square, Galv	way.	
Contractor	Shaun Henn	nelly	
Manager	Patrick Heni	nelly	
Who deputises for manager in his/her	Give Job Title	only	
absence?	Assistant M	lanager	
Telephone Number	091 561139		
Current Contracted Capacity	163		
Current Occupancy (today)	163		
Current Centre Profile (e.g., singles, families etc.)	Single Males	S	
HSE Area	HSE West		
Public Health Nurse	N/A		
DSP / CWO name	N/A		
Environmental Health Officer name	Elaine Flemi	ing	
Local Fire Officer Name	Michael Raf	fferty	
Local Fire Station	Fire Station	, Fr. Griffin Road, Galwa	у
Is the Centre certified by any Quality Management System		Yes No	
Is the Centre certified by any Quality Manag	ciliciti System		
(i.e. Q Mark, ISO)?:	ement system		
(i.e. Q Mark, ISO)?: If yes, please give details:	,		
(i.e. Q Mark, ISO)?:	,	Yes No No	

	Check List
Official Register	
Menu Cycle	
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	
3. a separate list of Designated Liaison Persons (child protection)	

3 GENERAL SECURITY & EMERGENCY DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes 🛛 No 🗌
Give details of roster hours		7:30am – 3:30pm, 3:00pm –
		11pm,
		Night porter 11.00pm – 7.30am
Is security provided by external company?	(Y/N)	Yes No
If yes, give name of company:		Swords Security
Does the centre have CCTV?	(Y/N)	Yes No
Is a list of emergency numbers available in the	е	Yes No
Manager's office?		
Does the list include the following numbers?	(Y/N)	Yes No
Local Garda station 24 hr number		
Local hospital		
Local fire station		If no, give details:
Duty Social Work Team		
Out of hours GP Service		
RIA out of hours number		
Are first aid kits available?	(Y/N)	Yes 🛛 No 🗌
Where and how many?		2 x Office, 1 x Reception and 1 x Kitchen
Who is responsible for first aid restocking?		Job title <u>only</u> (not name) of person responsible:
		Manager
Is there a defibrillator in the centre?		Yes No
How many staff been trained to use it?		16 staff trained CPR/First
		Aid/Defibrillator

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Electric
Do residents have control of the heating in their own bedroom?	Yes No 🖂
If no, what arrangements are in place?	Smart Heating
What are the heating 'ON' times?	On constant at the moment

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	Manager meets with new arrivals and goes through all orientation. Copy of Rules available to all residents.

	keys / storage / toiletries)
Are residents issued with key for their bedroom?(Yes/No)	Yes No
Are residents issued with key for main door? (Yes/No)	Yes No 🖂
If no, give details	24 hour service / night porter
Are there procedures to allow residents to receive	Visitors have to sign in at reception
visitors? (Give details)	and are allowed in the communal
	room on the first floor
Outline visiting times:	10am – 10pm
In what areas are visitors allowed in the centre?	First floor communal room only
Any other relevant information:	
Is there a facility for storage of residents' valuables*?	Yes, lockers in the shared bedrooms
(Give details.) (* Storage is at resident's own risk)	res, lockers in the shared bedrooms
What toiletries are provided to residents on arrival?	Shampoo and shower gel provided in
F	ensuites , toothpaste and towels
	provided
What arrangements are in place to replenish these	
items?	Replenished as required
items:	
ARRANGEMENTS FOR MAINTENANCE	
	Vas 📈 Na 🗍
Does the centre have a written procedure in place	Yes 🛛 No 🗌
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No)	
Does the centre have a written procedure in place	Yes No
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Describe the maintenance procedure at the centre: All issues are dealt with online by the maintenance	Yes No
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Describe the maintenance procedure at the centre: All issues are dealt with online by the maintenance maintenance of the centre of the ce	Yes No No
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Are residents consulted regarding menu / dietary requests? (Give details.)	Yes, any queries from residents regarding menu/dietary requests are referred to the chef
Provide details opposite: Which of the following are provided for school children's packed lunches: • Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other? • Drinks? Juice? Water? • Yogurt? • Fruit?	N/A Please also provide details of the system for distribution of school lunches:
Other Is infant formula kept out of public view?	N/A
What arrangements are in place for distribution of infant formula?	N/A
What food/snacks are available after hours or when kitchen is closed? Where are the snacks located and how are they	Tea, Coffee, Bread, Butter, Jam. Snacks are located in the self catering kitchen or
accessed?	the First floor
Are meals available for residents who arrive late? (Give details.)	Yes No If management are advised by RIA beforehand
Are meals available for new arrivals? (Give details)	Yes No If management are advised by RIA beforehand
Are packed lunches available for residents travelling to Dublin on official business? (Give details)	Yes No Yes, sandwiches & juices provided on request
If the inspection takes place during Ramadan this section must be completed. What arrangements are in place to facilitate residents observing a fast during Ramadan?	N/A
2 FACILITIES FOR FEEDING BABIES	N/A (single male centre)
Are the following available?	N/A (single male centre) Yes/No

Yes

Yes

No

No

13/12/2019

Date of last visit:

Sterilisers

Kettles

Fridge (for bottles of EBM* / formula) *Expressed Breast Milk	Yes No	
Bottle Warmer	Yes No	
Microwave	Yes No	
Are these facilities available 24 hours a day	Yes No	
Is there a dedicated room provided?	Yes No	
Where?		
Are the following are available to residents? Computers with Internet access WIFI DVD player Computer Games Snooker Table Pool Table Table Tennis Table Board Games Newspapers Books Toys / games for children Other Give details of any other arrangement or other	Yes/No Yes No Yes No	
Is there a bus service provided?	re is located in City Centre) Yes No	
(Yes/No):		
Where does the service go to?		
What is the frequency of the service?		
(List time table opposite) 15 TV SYSTEM Is there a specific TV system in place?	Vas No	
(give details)	Yes No	
An average, how many TV channels are provided to residents?	Multi channel, plus Sky Sports channels	
Are residents allowed to erect satellite dishes?	Yes , maximum of 6 at any one time. TVs in all the bedrooms where required	
16 LAUNDRY FACILITIES (General Arrange	ements)	
Are Laundry facilities available in the centre? (Y/	·	
If No, what service is provided?	Staff do the laundry for all the residents	
Who launders towels and bedlinen?	Staff	
(e.g., residents, staff, other, etc)		

What procedures are in place for the exchange of towels and bed linen at the centre?	A different day is designated for each floor for the handing over of bed linen / towels and clothing
What procedures are in place for ironing boards and irons?	4 ironing boards and 4 irons available
How is washing powder / tablets supplied?	N/A
Are there specific arrangements for access to the laundry (give details):	N/A

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment	
provided by management for residents?	Yes 🛛 No 🗌
	If requested
What cleaning equipment is available to residents?	Vacuum cleaners occasionally requested,
	but staff do all cleaning
What is the procedure for residents to access	Vacuum cleaners and other cleaning items
vacuum cleaners, brushes & other cleaning	provided, if requested
equipment?	
What arrangements are in place if rooms are not	All rooms are cleaned by housekeeping
cleaned sufficiently by residents?	staff and checked once a week

PART 2

Room by Room Inspection

Centre: Great Western House

Date of Inspection: 10th February 2020

Section A- Administration / Communal areas

17 Have you seen the following?

		Location of display				
Up to date House Rules		Reception area				
Complaint Forms		Reception area				
Accident/ Incident procedure		There is a register at reception				
HSE Breastfeeding Posters		N/A				
(if applicable)						
Designated Liaison Person details		Reception and all floors.				
(Child Protection)						
Supervision of children notice		N/A				
Gym Notices (Child Safety – if applicable)		N/A				
IOM Voluntary Return Posters		Throughout the Centre				
	•					
Anti Human-Trafficking Posters		Reception				
'NO to Violence & Harassment' Posters		Reception				
18 Staff Awareness						
Did you see the RIA Code of Practice*?						
Are all staff aware of RIA Code & House Rules?						
How are staff made aware of RIA Code & Ho	use Rules?					
All staff read and sign off on the Code & House Rules						

^{*}A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By	Comments
	(Company Name / Position)	
03/02/20	Staff	In order
27/01/20	Staff	In order

Checked weekly by staff

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
10/02/20	staff		n	Υ	Υ
09/02/20	Staff		N	n	Υ

Alarm system checked by staff every Tuesday and bell checked daily

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	OK	Defect	Remedial Action Taken(Y/N)	Sign Off Y/N
09/02/20	Galway Fire & Safety PJ O' Connell		N	N	Y
11/12/2019	PJ O' Connell	\boxtimes	N	N	Y

Checked daily by staff

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company	ОК	Defect	Remedial Action	Sign Off
	Name / Position)			Taken (Y/N)	Y/N
09/02/20	PJ O' Connell	Υ	N	N	Υ
08/02/20	PJ O' Connell	Υ	N	N	Υ

Checked daily by staff

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
20/11/2019 @15.00	11	59	4.59 mins	All evacuated in an orderly manner.
11/04/2018 @ 15.00	11	56	4.46 mins	All residents co operated

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
All Staff and some residents	Fire fighting equipment & evacuation	Galway Fire Equipment	.5 day	13/07/2017
All staff	Fire fighting equipment & evacuation	Galway Fire Equipment	.5 day	10/07/13

All staff receive refresher training once a year.

19g FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the building?	Yes
Are all fire doors kept closed?	Yes
Comments:	

Administration Area:

Reception:		
Is the area generally clean?	Yes 🔀	No
If no please give details:		
Visual Check: Have you noticed any issues requiring attention?	Yes 🗌	No 🖂
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)		
If yes please detail:		
Social Room / Tea Station 1 st Floor		
What facilities are provided? There is a self catering kitchen area o hobs, microwave, toaster, water boiler, 1 fridge, 1 freezer, sink, showorktable		
Is the area generally clean? Yes	No No	
If no please give details:		
Visual Check: Have you noticed any issues requiring attention? Yes	No No	\boxtimes
If yes please detail:		
Staff Room 1 st Floor		
Is the area generally clean?	Yes 🔀	No 🗌
If no please give details:		
Visual Check: Have you noticed any issues requiring attention?	Yes 🗌	No 🖂
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)		
If yes please detail:		

Staff Showers/Toilets 1st Floor

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Female	2					
Male	2					
Is there a	cleaning so	chedule disp	olayed?		Yes	□ No ⊠
Record the last time entry.						
Is the area clean? (provide comment)					Yes	3
Are all facilities working?						No * ■
Visual Check: Have you noticed any issues requiring attention?					? Yes	* No 🗵
If No, give	If No, give details:					
l						

PUBLIC TOILET: Ground Floor

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
		\boxtimes	\boxtimes	\boxtimes	\boxtimes	
Is there a cleaning schedule displayed?					Yes	No 🗌
Record the last time entry.						10/02/2020
Is the area clean? (provide comment)				Yes	;	
Are all fac	cilities worl	king?			Yes	⊠ No *□

Visual Check: Have you noticed any issues requiring at	tention? Yes* No
If No, give details:	
POOL ROOM 1 st Floor	
General Seating Area	
Is the seating in good condition?	Yes 🛛 No 🗌
What is the area generally used for?	TV, pool table, seating area
Any other comments? If yes please detail:	
TV ROOM 1 ST FLOOR	
General Seating Area	
Is the seating in good condition?	Yes 🛛 No 🗌
What is the area generally used for?	TV and seating area, library
Any other comments? If yes please detail:	

Prayer Room / Mosque 1st Floor

Is the area generally clean?	Yes 🔀	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention?	Yes 🗌	No	
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)			
If yes please detail:			

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*
Condition of exterior of centre				
Paintwork of the centre		\boxtimes		
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)				
Cleanliness of the grounds (ie., evidence of rubbish etc.)				
Where you have rated * plea	se provide deta	ils and comme	ents:	
Are there any facilities availa	ble for children	outdoors? Ye	es 🗌 No	
Comments N/A				

LAUNDRY ROOM (Staff do laundry for residents)

	Washing Machines	Dryers						
Number	4	3						
Do they appear to be in working order? Yes								
Comments: Very organised, rota for each corridor.								

DINING AREA:

Please outline the meal times:

	From		То						
Breakfast	9.00		10.3	10.30					
Lunch	12.30		14.0	14.00					
Dinner	17.00		18.3	18.30					
Cereal and toast available	e early in the m	orning for res	idents att	ending	college.				
Which is the main meal	of the day:	Lunc	h 🗌	Dinne	r 🛚				
Is menu cycle available?		Yes	\boxtimes	No					
If no, give details of all mo	enu options on	day of inspec	tion:						
Diedkidst									
Lunch									
Dinner									
	,								
Is menu cycle on display	?			Yes		No			
Does menu cycle corres	oond with opti	ons available?	1	Yes		No			
If no, ask manager for ex	kplanation and	provide detai	ls:	1					
Options available occas	ionally differ fi	rom the menu	ı due to t	he avail	ability o	f ingred	ients.		
Which meal was sample	d?	Breakfast		Lunch		Dinne	er 🗌		
Please describe the mea	l in detail (e.g.	was it hot / c	old, bland	/ spicy	etc.) Ava	ailable fo	or		
Chicken Vol au vents, Cl	hicken Wings,	Chickpea Curi	y & Rice,	Salad. \	ery Tas	ty			
Was there a vegetarian	option?		Yes		No				
(note salad and vegetab considered as vegetarian	· · · · · · · · · · · · · · · · · · ·	ot							

Give details of this option:	Chickpea Curry and Vegetarian					
	Burgers					
Were there ethnic dishes available?	Yes No					
Give details of this option:	Chickpea Curry					
Was fresh foods available for Infants?	Yes No					
(as per HSE Infant Feeding Guidelines) N/A						
	N/A					
In your opinion, does the food on offer appear to	Yes No					
provide a good variety?						
Did inspection take place during Ramadan?	Yes No 🖂					
If yes, please outline arrangements for provision of r	meals outside of normal mealtimes,					
(medical or other appointments, etc.):						
Is there any damaged seating or tables in dining room	m? Yes No 🖂					
Is there enough seating for residents present to sit d	lown and Yes 🛛 No 🗌					
eat their lunch?						
Comments:						

KITCHEN AREA: Food Safety Critical Requirements

Is there a dress code for kitchen and servery staff

Please outline: White coat and trousers	
Has the manager shown you HACCP Certificates for chefs?	
Was the fridge temperature showing as being between 1 and 5°C?	
Did you see evidence that the fridge temperature is recorded daily?	
Was the freezer temperature showing as being-18°C or below?	
Did you see evidence that freezer temperature is recorded daily?	
Are dry food stuffs stored on shelving? (all dry goods should be stored off the ground)	
Has it been demonstrated to you that cooked food is at a temperature above 72°C?	
Is the temperature recorded for all food services (lunch &dinner)	
Is there a record of daily cleaning of kitchen, food service and dining areas?	
Have you seen a record of periodic deep clean of all floors, under and behind cookers/fridges etc.?	
Are bins with waste food covered/lidded ?	\boxtimes
Are fly screens present on windows and doors into kitchen?	
Where you have not checked boxes above, please provide further details, incorpectific corrective actions you may have requested:	cluding any
No windows in kitchen.	

Yes

Bedrooms:

CLEANING (General Arrangements)

How often are bedrooms inspected?	Twice weekly
	Monthly
Who cleans the bedrooms?	Staff Residents
How often do staff clean the bedrooms?	Weekly Sortnightly Sortnightly
	Monthly
Are there cleaning materials and equipment	
provided by management for residents?	Yes No 🗌
What cleaning equipment is available to	Vacuum cleaner and cleaning agents
residents?	provided, if requested
What arrangements are in place if rooms are not cleaned sufficiently by residents?	All rooms cleaned by staff on a daily rota

Location 4th Floor

CORRIDOR 4th Floor

Is the area generally clean?	Yes	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention?	Yes	No	
If yes please detail: +			

ROOM NUMB	ER	401									
Room Profile:					Room	Capac	ity:		Roor	n Occupancy:	
Singles					3				3		
TV		Ensuite	5	Shared	Bathro	om	Smok	e Alar	rm	Fire Notice	
								\boxtimes			
		Very Good		Adeq	uate	uate Poor * N			leeds	urgent attention *	
Cleanliness						[
Is everything in	n wo	rking order?	<u> </u>			Yes	N N	lo *			
If *, please giv	e det	tails:									
ROOM NUMB	ER	402									
Room Profile:					Room	Capac	ity:		Roor	m Occupancy:	
Singles					3				3		
TV		Ensuite	9	Shared	Bathro	om	Smok	e Alar	rm	Fire Notice	
		Very Good		Adequate		Po	or *	N	leeds	urgent attention *	
Cleanliness				\geq		[
Is everything in	n wo	rking order?	I			Yes	× N	0 *			
If *, please giv	e det	tails:									
ROOM NUMB	ER	403									
Room Profile:					Room	Capac	ity:		Roor	m Occupancy:	
Singles					2				2		
TV		Ensuite	5	Shared	Bathro	om	Smok	e Alar	rm	Fire Notice	
								\boxtimes			
		Very Good		Adeq	uate	Pc	or *	N	leeds	urgent attention *	

Cleanliness								
Is everything in	n working order?	-	Yes	× N	lo *			
If *, please giv	If *, please give details:							
ROOM NUMB	ER 404							
Room Profile:		1	Room Capa	city:	Roor	n Occupancy:		
Singles		7	2		2			
TV	Ensuite	Shared Ba	athroom	Smok	e Alarm	Fire Notice		
\boxtimes					\boxtimes			
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *		
Cleanliness								
Is everything in	n working order?		Yes	× N	lo *			
If *, please giv	e details:							
ROOM NUMB	ER 405							
Room Profile:		!	Room Capa	city:	Roor	n Occupancy:		
Singles		7	2		2			
TV	Ensuite	Shared B	athroom	Smok	e Alarm	Fire Notice		
					\boxtimes			
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *		
Cleanliness								
Is everything in	Is everything in working order? Yes No*							
If *, please giv	e details:							

ROOM NUME	BER 406								
Room Profile:			Room	Сарас	city:	Roo	Room Occupancy:		
Singles			2			2			
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice		
						$\overline{\times}$			
	Very Good	Adeq	uate	Pc	or *	Needs	urgent attention *		
Cleanliness									
Is everything	in working order	?		Y	'es 🗌	No *			
If *, please gi	ve details: Untid	dy							
Ensuite:									
ROOM NUME	BER 407								
Room Profile:			Room Capacity:			Roo	Room Occupancy:		
Singles			2			2	2		
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice		
						$\overline{\times}$			
	Very Good	Adeq	uate	Pc	or *	Needs	Needs urgent attention *		
Cleanliness									
Is everything	in working order	?		Y	'es 🖂	No*			
If *, please give details:									
ROOM NUME	BER 408								
Room Profile:			Doors	Cana	oit.	Doo	m Occupance		
		Room Capacity:				Room Occupancy:			
Singles			2		T	2			
TV	Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice		

				\boxtimes			
l	Very Good	Adequate	Poor	*	Needs urg	gent attention *	
Cleanliness							
Is everything in	n working order?		Yes	5 X	No*		
If *, please giv	e details:						
ROOM NUMB	ER 409						
Room Profile:		Ro	oom Capac	ity:	Rooi	m Occupancy:	
Singles		2			2		
TV	Ensuite	Shared Bat	Shared Bathroom Smoke Ala			Fire Notice	
\square	\square						
	Very Good	Adequat	e Po	or *	Needs	Needs urgent attention *	
Cleanliness							
	n working order?					7	
			163	· []	No*		
If *, please giv	e details						
ROOM NUMB	ER 410						
Room Profile:		Ro	om Capac	ity:	Rooi	n Occupancy:	
Singles		2			2		
TV	Ensuite	Shared Bat	hroom	Smol	ke Alarm	Fire Notice	
\boxtimes	\boxtimes				\boxtimes		
	Very Good	Adequat	e Po	or *	Needs	urgent attention *	
Cleanliness			[
Is everything in	n working order?		Yes		No *]	

If *, please giv	e details								
ROOM NUMB	ER 411								
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:	
Singles	es 2						2		
TV	Ensuite	Shared Bathroom Smoke Alar			rm	Fire Notice			
	Very Good	d Ade	Adequate Poor * N			leeds	urgent attention *		
Cleanliness									
Is everything in	n working order?			Yes	s 🖂	No '	k		
If *, please giv	e details :								
ROOM NUMB	ER 412								
Room Profile:			Room C	apacit	y:	Ro	oom C	Occupancy:	
Singles			2	2					
TV	Ensuite	Shared I	Bathroon	n	Smok	e Alarm		Fire Notice	
	\boxtimes					\boxtimes			
	Very Good	Adequ	uate	Poo	r *	Nee	ds urg	s urgent attention *	
	ľ		1						
Cleanliness]]				
Cleanliness Is everything in	n working order?			Yes] s 🖂	No *			
Is everything i				Yes] s 🔀	No *			
Is everything i				Yes] s 🗵	No *			
				Yes	; <u> </u>	No *			
Is everything i				Yes	5 🗵	No *			

L

If no ple	ase give deta	ils:				
Visual Cl	heck: Have y	ou noticed	any issues	requiring attention?	? Yes	No 🗵
If yes ple	ease detail:	+				
OILETS a	and SHOWER	RS:				
	Number	Soap	Toilet Paper	Hand Towels / Dryers	Hot Water	Sanitary Bins
Male	4 showers					
	2 toilets, 5 sinks					
Is there	a cleaning sch	nedule disp	olayed?		Yes	No 🗌
Record t	the last time e	entry.			09/	/02/2020
Is the are	ea clean? (pro	ovide comr	ment) Yes			
Are all fa	acilities worki	ing?			Yes	No *
Visual Ch	heck: Have yo	ou noticed	any issues	requiring attention?	? Yes*	* No
If * give	e details:	IS:				
	Number	Soap	Toilet Paper	Hand Towels / Dryers	Hot Water	Sanitary Bins
Male	3 showers					
	and 3 toilets					
	5 wash					
	hand basins					
Is there:	a cleaning sch	hedule disr	olayed?		Yes	No

Record the last t	ime entry.		09/02/2020						
Is the area clean	? (provide comr	ment)							
Are all facilities v	vorking?					Yes	No *		
Visual Check: Ha	ve you noticed	any issues	requiri	ng atte	ention?	Yes*	No 🖂		
If * give details:									
ROOM NUMBER	301								
Room Profile:					city:	Roor	m Occupancy:		
Singles			4			4			
TV	Ensuite	Shared	Shared Bathroom Smoke		e Alarm	Fire Notice			
	Very Good	Adeq	Adequate Poor *		Needs	urgent attention *			
Cleanliness									
Is everything in v	working order?	•		Yes	s 🖂	No *			
If *, please give o	details:								
ROOM NUMBER	302								
Room Profile:			Room	Сарас	city:	Roor	Room Occupancy:		
Singles			3			3			
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice		
			\boxtimes			\boxtimes			
-	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness									
Is everything in v	vorking order?	ı		Yes	s 🔀	No *			
If *, please give o	details: No TV r	equired by	reside	nts					

ROOM NUMB	ER 303								
Room Profile:			Roon	n Capac	city:	Roo	Room Occupancy:		
Singles			5			5			
TV	Ensuite	Shared Bathroom Smoke			Alarm	Fire Notice			
	Very Good	Ade	equate	Po	or *	Need	Is urgent attention *		
Cleanliness			\boxtimes						
Is everything i	n working order?	I		Yes	s N	0 *]		
If *, please giv	e details:								
ROOM NUMB	ER 304								
Room Profile:			Room	Capacit	y:	Room	Occupancy:		
Singles			3			3	3		
TV	Ensuite	Shared	Bathroo	m	Smoke Al	e Alarm Fire Notice			
			\boxtimes						
	Very Good	Adeq	uate	Poo	r*	Needs u	rgent attention *		
Cleanliness									
Is everything i	n working order?			Yes	s N	0 *]		
If *, please giv	e details: No TV	required b	y reside	ents					
ROOM NUMB	ER 305								
Room Profile:			Room	Capacit	y:	Room	Occupancy:		

Singles			3		3			
TV	Ensuite	Shared	Bathroom	Smoke Alarm		Fire Notice		
			\boxtimes		$\overline{\times}$			
	Very Good	Adeq	Adequate Poor		Needs	urgent attention *		
Cleanliness								
Is everything in working order? Yes No *								
If *, please giv	ve details:	No TV req	uired by resi	dents				
DOOM NILINAE	DED 206							
ROOM NUME	BER 306							
			Room Capa	city:	Roo	m Occupancy:		
ROOM NUME Room Profile:				city:		m Occupancy:		
Room Profile:			Room Capa	city:	Roo 2	m Occupancy:		
		Shared				m Occupancy: Fire Notice		
Room Profile: Singles TV	Ensuite	Shared	2		2			
Room Profile: Singles		Shared	2		2			
Room Profile: Singles TV	Ensuite	[2 Bathroom		2 e Alarm			
Room Profile: Singles TV	Ensuite 🖂	[2 Bathroom	Smoke	2 e Alarm	Fire Notice		
Room Profile: Singles TV Cleanliness	Ensuite Very Good	Adeq	2 Bathroom	Smoke	2 e Alarm Needs	Fire Notice		
Room Profile: Singles TV Cleanliness	Ensuite 🖂	Adeq	Bathroom uate Po	Smoke	2 e Alarm	Fire Notice		
Room Profile: Singles TV Cleanliness Is everything i	Ensuite Very Good in working order?	Adeq	Bathroom uate Po	Smoke	2 e Alarm Needs	Fire Notice		
Room Profile: Singles TV Cleanliness	Ensuite Very Good in working order?	Adeq	Bathroom uate Po	Smoke	2 e Alarm Needs	Fire Notice		
Room Profile: Singles TV Cleanliness Is everything i	Ensuite Very Good in working order?	Adeq	Bathroom uate Po	Smoke	2 e Alarm Needs	Fire Notice		
Room Profile: Singles TV Cleanliness Is everything i	Ensuite Very Good in working order?	Adeq	Bathroom uate Po	Smoke	2 e Alarm Needs	Fire Notice		

ROOM NUMBER 307		
Room Profile:	Room Capacity:	Room Occupancy:
Singles	2	2

TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice	
					\boxtimes			
	Very Good	Adeq	quate Po		or * Need		urgent attention *	
Cleanliness				[
Is everything i	n working order?			Yes	i 🔀	No *		
If *, please giv	e details:							
ROOM NUMB	ER 308							
Room Profile:		Room	Capac	ity:	Roor	n Occupancy:		
Singles		2			2	2		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	larm Fire Notice	
					[\boxtimes		
	Very Good	d Adeq	uate	Po	or *	Needs urgent attention *		
Cleanliness								
Is everything i	n working order?	1		Yes	5 🔀	No *		
If *, please giv	e details:							
ROOM NUMB	ER 309							
Room Profile:			Room	Сарас	ity:	Roor	m Occupancy:	
Singles			2			2		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice	
					[
	Very Good	d Adeq	uate	Po	or *	Needs	urgent attention *	

Cleanliness				[
Is everything in	n working order?			Yes		No ³	* X	1	
-					<u> </u>				
If *, please giv	e details: Rooms r	needs a cle	ean						
ROOM NUMB	ER 310								
Room Profile:				Capac	ity:		Roor	m Occupancy:	
Singles			2				2		
TV	Ensuite	Shared	Bathro	om	Smok	ke Ala	rm	Fire Notice	
	Very Good	Adeq	uate	Po	Poor * N		Needs urgent attention *		
Cleanliness	Cleanliness								
Is everything in	n working order?			Yes		No*			
If *, please giv	e details: No TV r	equired by	y reside	ents.					
Evidence of Sn	noking in Room.								
ROOM NUMB	ER 311								
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:	
Singles			2				2		
TV	Ensuite	Shared	Bathro	om	Smok	ke Ala	rm	Fire Notice	
l	Very Good	Adeq	uate	Po	or *	N	Needs urgent attention *		
Cleanliness									
Is everything in	n working order?			Yes		No*			

If *, please giv	e details:							
ROOM NUMB	ER 312							
Room Profile:			Room	Capac	ity:		Roon	n Occupancy:
Singles			2				2	
TV	Ensuite	Shared	Shared Bathroom Smoke Alar			e Aları	m	Fire Notice
\boxtimes								
	Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent attention *
Cleanliness				[
Is everything in	n working order?			Yes		No*		
If *, please giv	e details:							
ROOM NUMB	ER 313							
Room Profile:			Room	Сарас	ity:		Roon	n Occupancy:
Singles			2				2	
TV	Ensuite	Shared	Bathro	om	Smok	e Aları	larm Fire Notice	
	Very Good	Adeq	uate	Pc	or *	Ne	eeds	urgent attention *
Cleanliness				[
Is everything in	n working order?			Yes		No *		
If *, please giv	e details:	No TV requ	ired by	reside	ents			
ROOM NUMB	ER 314							
Room Profile:			Room	Сарас	ity:		Roon	n Occupancy:
				•	•			. ,

TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice		
	Very Good	Adequate	Po	Poor *		urgent attention *		
Cleanliness								
Is everything i	n working order?		Yes	; 🖂	No*			
If *, please giv	ve details							
OOM NUMBE	R 315							
Room Profile:		Room	. Canac	itv	Roor	n Occupancy:		
			Room Capacity:					
Singles		2			2			
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice		
	Very Good	Adequate	Ро	or *	Needs	urgent attention *		
Cleanliness			[
Is everything i	n working order?		Yes	; X	No *			
If *, please giv	ve details:	No TV required by	y reside	nts				
ROOM NUMB	ER 316							
Room Profile:		Room	Room Capacity:			Room Occupancy:		
						2		

Singles

TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice			
	Very Good	l Adeq	uate	Po	oor *	Needs	urgent attention *			
Cleanliness										
Is everything i	n working order?	.		Yes	s 🖂	No*				
If *, please giv	e details:	Residents o	do not	want T	v.					
ROOM NUMB	ER 317									
Room Profile:			Room	Сарас	city:	Roor	n Occupancy:			
Singles			4			4				
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice			
	Very Good	l Adeq	uate	Po	oor *	Needs	urgent attention *			
Cleanliness										
Is everything i	n working order?			Yes	s 🖂	No *				
If *, please giv	ve details:									
ROOM NUMB	ER 318									
Room Profile:			Room	Сарас	city:	Roor	m Occupancy:			
Singles			4			4				
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice			
			\boxtimes							
	Very Good	l Adeq	uate	Po	or *	Needs	urgent attention *			
Cleanliness	Cleanliness									
Is everything i	n working order?			Yes	s 🔀	No*				
If *, please giv	ve details: No TV	required by	/ reside	ents						

CORRIDOR 2rd Floor

Is the area generally clean?	Yes	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention?	Yes	No	
If yes please detail: +			

TOILETS and SHOWERS:

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins			
			Paper	Dryers	Water				
	3 toilets	\boxtimes	\boxtimes	\boxtimes	\boxtimes				
	& 3								
	showers								
	5 wash								
	hand								
	basins								
Is there a	cleaning so	hedule disp	olayed?		Yes	No □			
Record th	e last time	entry.				09/02/2020			
Is the are	a clean? (p	rovide com	ment) yes						
Are all fac	cilities work	Yes	⊠ No *□						
Visual Check: Have you noticed any issues requiring attention? Yes* No □									
If * give o	details:								

TOILETS and SHOWERS:

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins	
			Paper	Dryers	Water		
	2 toilets & 4						
	5 wash hand basins						
Is there a	cleaning so	hedule disp	layed?		Yes	⊠ No □	
Record th	ne last time	entry.				09/02/2020	
Is the are	a clean? (p	rovide com	ment) Yes				
Are all fac	cilities work	king?			Yes	⊠ No *□	
Visual Check: Have you noticed any issues requiring attention? Yes* № No							
If * give	details:						

TOILET and SHOWER:

	Number	Soap	Toilet Hand Towels /		Hot	Sanitary Bins
			Paper	Dryers	Water	
Disabled	1	\bowtie	\bowtie	\boxtimes	\bowtie	
Is there a	cleaning so	hedule disp	olayed?		Yes	No 🗌
Record th	09/02/2020					

Is the area clea	an? (provide comn	nent) yes									
Are all facilitie	s working?					Yes [No * ■				
Visual Check:	Have you noticed	any issues	requiri	ng atte	ntion?	Yes*	□ No ⊠				
If * give detail	s:										
ROOM NUMB	ER 201										
Room Profile:			Room	Сарас	ity:	Rooi	m Occupancy:				
Singles 5 5											
TV	Ensuite	Ensuite Shared Bathroom Smoke Alarm Fire Notice									
						\boxtimes					
	Very Good	Very Good Adequate Poor * Needs urgent attention *									
Cleanliness											
Is everything in	n working order?	1		Yes	s 🖂	No *					
If *, please giv	e details:										
ROOM NUMB	ER 202										
Room Profile:			Room	Сарас	ity:	Rooi	m Occupancy:				
Singles			3			3					
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice				
			\boxtimes			\boxtimes					
Very Good Adequate Poor * Needs urgent attention *											
Cleanliness											
Is everything in	n working order?	l		Yes	s 🖂	No*					

If *, please giv	vo dotails:							
ii ', piease giv	re details:							
L								
ROOM NUMB	ER 203							
Room Profile:			Room Capa	acity:	Roor	m Occupancy:		
Singles			5		5			
TV	Ensuite	Shared	Shared Bathroom Smoke Ala			Fire Notice		
			\boxtimes		\boxtimes			
	Very Good	Adeq	uate Poor *		Needs	urgent attention *		
Cleanliness								
Is everything i	n working order?		Ye	es 🔀	No*			
If *, please giv	e details:							

ROOM NUMB	ER 204								
Room Profile:				Capac	ity:	Roor	Room Occupancy:		
Singles			5			4	4		
TV	Ensuite	Shared	Shared Bathroom Smoke Ala				Fire Notice		
	Very Good	l Adeq	quate Po		oor * Needs		urgent attention *		
Cleanliness									
Is everything in working order? Yes No*									
If *, please giv	e details: Evider	ice of Smok	ing pre	sent ir	Room				

ROOM NUMB	ER 205						
Room Profile:			Room Cap	acity:	R	oom (Occupancy:
Singles			3		3		
TV	Ensuite	Shared B	athroom	Smoke	e Alarm	1	Fire Notice
\boxtimes							
	Very Good	Adequ	Adequate Poor *			ds urg	gent attention *
Cleanliness							
Is everything i	n working order?			Yes 🔀	No*	· 🔲	
If *, please giv	ve details:						
ROOM NUMB Room Profile:	-LIV 200		Room Ca	pacity:		Roor	m Occupancy:
Room Profile:			Room Ca	pacity:		Roor	m Occupancy:
Singles			2			2	
TV	Ensuite	Shared	Bathroom Sm		Smoke Alarm		Fire Notice
	Very Good	d Adec	quate	Poor *	1	Needs	urgent attention
Cleanliness							
Is everything i	n working order?		·	Yes 🔀	No	*	
If *, please giv	e details: No TV	Required b	y Residen	ts			
ROOM NUMB	ER 207						
Room Profile:			Room Cap	acity:	R	oom (Occupancy:
Singles			2		2		
TV	Ensuite	Shared B	athroom	Smok	e Alarm	1	Fire Notice

				\boxtimes	
	Very Good	Adequate	Poor *	Needs	urgent attention *
Cleanliness					
Is everything i	n working order	?	Yes 🔀	No * [
If *, please give	ve details:				

ROOM NUMB	BER	208									
Room Profile:					Room	Сарас	city:		Rooi	m Occupancy:	
Singles					2				2		
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
								\boxtimes		\boxtimes	
		Very Good		Adeq	uate	Po	or *	N	eeds	urgent attention *	
Cleanliness				\geq		[
Is everything in working order? Yes No*											
If *, please giv	ve d	letails: No TV	Re	quired	by Resi	idents					
ROOM NUMB	BER	209									
Room Profile:					Room	Capad	city:		Rooi	m Occupancy:	
Singles					2				2		
TV Ensuite Shared Bathroom Sn						Smok	e Ala	rm	Fire Notice		
		\boxtimes						\boxtimes		\boxtimes	
		Very Good		Adeq	uate	Po	or* N		Needs urgent attention *		
Cleanliness				\geq							

Is everything in	n working order?			Yes	5 X	No*		
If *, please giv	e details:							
ROOM NUMB	ER 210							
Room Profile:			Room	Capac	ity:	Roor	m Occupancy:	
Singles			2			2		
TV	Ensuite	Shared E	Bathro	om	Smok	e Alarm	Fire Notice	
\boxtimes						\boxtimes		
	Very Good	Adequ	Adequate Poor *			Needs	Needs urgent attention *	
Cleanliness								
Is everything in	n working order?			Yes	s 🗌	No* ⊠		
If *, please giv	e details: Wall n	eeds plaste	ring					
ROOM NUMB	ER 211							
Room Profile:			Room	Capac	ity:	Roor	n Occupancy:	
Singles			3			3		
TV	Ensuite	Shared E	Bathro	om	Smok	e Alarm	Fire Notice	
\boxtimes						\boxtimes		
	Very Good	Adequ	ıate	Po	or *	Needs	urgent attention *	
Cleanliness								
Is everything in	n working order?	1		Yes	; 🔀	No*		
If *, please giv	e details:							

ROOM NUMB	ER 212									
Room Profile:			Room	Capac	ity:		Roor	m Occupancy:		
Singles			2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
	\boxtimes									
	Very Good	Adeq	quate Poor *			١	Needs urgent attention *			
Cleanliness										
Is everything in working order? Yes No*										
If *, please giv	If *, please give details: Evidence of Smoking present in Ensuite.									
ROOM NUMB	ER 213									
Room Profile:			Room	Capac	rity:		Roor	m Occupancy:		
Singles			2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
	Very Good	Adeq	uate	Pc	or *	١	Needs	urgent attention *		
Cleanliness										
Is everything i	n working order?			Yes	s 🖂	No *	k			
If *, please giv	e details: Ensuite	Fan needs	repairi	ng.						

ROOM NUMBER 214										
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:		
Singles			2				2			
TV	Ensuite	Shared	Shared Bathroom			e Ala	rm	Fire Notice		
		[\boxtimes				
	Very Good	Adeq	Adequate			Poor * N		urgent attention *		
Cleanliness										
Is everything in working order? Yes No *										
If *, please give details:										
ROOM NUMB	ER 215									
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:		
Singles			2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
		[[\boxtimes				
	Very Good Adequate Poor * Needs urgent attention *							urgent attention *		
Cleanliness	ss									
Is everything in working order? Yes No*										
If *, please giv	e details:									

ROOM NUMB	ER 216								
Room Profile:			Room	Capac	ity:	Ro	oom Occupancy:		
Singles			2			2			
TV	Ensuite	Shared	Bathro	om	Smo	ke Alarm	Fire Notice		
\boxtimes						\boxtimes	\boxtimes		
	Very Good	Adeq	uate	Pc	or *	Nee	eds urgent attention *		
Cleanliness									
Is everything i	n working order?			Yes	5 X	No *			
If *, please giv	ve details:								
ROOM NUMB	ER 217								
Room Profile:			Room (Capacit	y:	Roor	n Occupancy:		
Singles		4	4			4			
TV	Ensuite	Shared B	Sathroom Smok			Alarm	Fire Notice		
					\boxtimes				
	Very Good	Adequ	ate	Poor	*	Needs	urgent attention *		
Cleanliness									
Is everything i	n working order?		•	Yes		No*			
If *, please giv	e details:								
ROOM NUMB	ER 218								
Room Profile:			Room	Capac	ity:	Ro	Room Occupancy:		
Singles	ngles			4			4		
TV	Ensuite	Shared	Bathro	om	Smo	ke Alarm	Fire Notice		

					1		_			
				\boxtimes		\leq				
		Very Good	Adeq	uate Po	oor *	Needs	urgent attention *			
Cleanlin	ess									
Is everyt	hing in w	orking order?		Ye	s 🛚	No*				
If *, plea	se give d	etails:								
CORRIDO	R 1st	: Block – Apart	ments							
Is the ar	ea genera	ally clean?			Y	es 🖂	No			
If no ple	ase give o	letails:								
Visual C	heck: Hav	ve you noticed	any issues	requiring atte	ention? Y	es	No 🛛			
If yes ple	If yes please detail: +									
TOILETS a	and SHOV	VERS:								
	Numbe	er Soap	Toilet	Hand Towe	els /	Hot	Sanitary Bins			
			Paper	Dryers		Vater	,			
Male	1 toilet	: 🗆								
	showe	r								
	& sink									
Is there	a cleaning	g schedule disp	olayed?		l	Yes	No 🗌			
Record t	he last tir	me entry.				1	0/02/2020			

Is the area clean? (provide comment)												
Are all fa	Are all facilities working? Yes No * Visual Check: Have you noticed any issues requiring attention? Yes* No											
Visual Ch	eck: Have	you noticed	l any issues	requiring attention	? Yes	* No 🛚						
If * give	details:											
TOILETS a	nd SHOWEI	RS:										
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins						
		осир	Paper	Dryers	Water							
Male	1 toilet											
	& 1 shower											
Is there a	cleaning so	chedule dis	plaved?		Yes	No 🗆						
Is there a cleaning schedule displayed? Yes No 10/02/2020												
Is the area clean? (provide comment)												
Are all fa	cilities work	king?			Yes	No * □						
Visual Ch	eck: Have	you noticed	l any issues	requiring attention	? Yes	* No 🛚						
If * give	details:											
TOILETS a	nd SHOWEI	RS:										
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins						
		oou.p	Paper	Dryers	Water							
Male	1 toilet											
	& 1											
	shower											
Is there a	cleaning so	chedule dis	played?		Yes	No 🗌						
Record the last time entry. 10/02/2020												
Is the are	ea clean? (p	rovide com	ment)									

Are all facilitie	s working?		Yes [⊠ N	o *		
Visual Check:	Have you noticed	ention?	Yes*	N	o 🛚		
f * give detai	ls:						
ROOM NUMB	ER 101						
Room Profile:		city:	Roor	m Occu	pancy:		
ingles			2				
TV	Ensuite	Shared	Shared Bathroom Smoke A				ire Notice
\boxtimes			\boxtimes				
	Very Good	l Adequ	uate P	oor *	Needs	urgent	attention *
Cleanliness							
s everything i	n working order?		Ye	s No)*		
f *, please giv	ve details.						
ROOM NUMB	ER 102						
Room Profile:			Room Capa	city:	Roor	m Occu _l	pancy:
Single			1		1		
TV	Ensuite	Shared	Shared Bathroom Smoke		larm	F	ire Notice
\square		[$\overline{\times}$				\square
<u>~_</u> 3							<u></u>

	Very Good	d Ade	quate	F	oor *	Ne	eds urgent attention *				
Cleanliness			\boxtimes								
Is everything i	n working order?	1		Y	es 🔀	No*					
If *, please giv	e details:										
ROOM NUMB	ER 103										
Room Profile: Room Capacity: Room Occupancy:											
Singles 2 2											
TV	Ensuite	Share	d Bathr	oom	Smc	ke Alarm	n Fire Notice				
						\boxtimes					
	Very Good	d Ade	quate	F	oor *	Ne	eds urgent attention *				
Cleanliness			\boxtimes								
Is everything i	n working order?	<u> </u>		Ye	es 🔀	No*					
If *, please giv	e details:										
ROOM NUMB	ER 104										
Room Profile:			Room	Capac	ity:	Roo	m Occupancy:				
Singles			2			2					
TV	Ensuite	Shared	Bathrod	om	Smoke	Alarm	Fire Notice				
\boxtimes			\boxtimes								
	Very Good	Adeq	uate	Po	or *	Needs	urgent attention *				
Cleanliness											
Is everything i	 n working order?			Y	es 🔀	No*					
If *, please give details											

ROOM NUMB	ER	105										
Room Profile:						Room Capacity:				Room Occupancy:		
Single			1				1					
TV		Ensuite	Shared Bathroom Smoke Alarm Fire Noti						Fire Notice			
		Very Good	А	deq	uate	Po	or *	N	leeds	urgent attention *		
Cleanliness		\boxtimes										
Is everything in working order? Yes No*												
If *, please give details:												

ROOM NUMBER 106											
ROOM NOME	VOOIAI IAQIAIDEV 100										
Room Profile:					Room	Сарас	city:		Room Occupancy:		
Singles		3				3					
TV		Ensuite	Shar	ed I	Bathro	om	Smok	e Ala	irm	Fire Notice	
					\times			\boxtimes			
		Very Good	Ac	dequ	uate	Ро	or *	N	leeds	urgent attention *	
Cleanliness						[
Is everything in working order? Yes No *											
If *, please give details											

ROOM NUMB	ER	107								
Room Profile:				Room	Capac	ity:	Roor	Room Occupancy:		
Single				1			1			
TV		Ensuite	Shared	Bathro	om	Smoke	e Alarm	Fire Notice		
							\times			
		Very Good	Adeq	uate	Po	or *	Needs	urgent attention *		
Cleanliness										
Is everything in	n w	orking order?			Yes		No*			
If *, please give details:										

CORRIDOR – 2ND Block Apartments, 1st Floor

TOILETS and SHOWERS:

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins				
			Paper	Dryers	Water					
Male	1 toilet	\square	\square	\square	\square					
iviale	& 1									
	_									
	showers									
Is there a	cleaning sc	hedule disp	olayed?		Yes	⊠ No □				
Record the last time entry. 09/02/2020										
Is the are	a clean? (pı	ovide comr	ment)							
Are all fac	cilities work	ing?			Yes	No *□				
Visual Ch	Visual Check: Have you noticed any issues requiring attention? Yes* No									
If * give o	details:									

ROOM NUMB	ER 108									
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:		
Single			1				1			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
	Very Good	Adeq	Adequate P		oor *		Needs	urgent attention *		
Cleanliness										
Is everything in	n working order?			Yes	s 🖂	No*				
ii , piease giv	If *, please give details:									
ROOM NUMB	ER 109									
Room Profile:			Room Capacity:				Room Occupancy:			
Singles			2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice		
					[
	Very Good	Adeq	uate	Po	or *	N	Needs	urgent attention *		
Cleanliness	\boxtimes									
Is everything in	n working order?			Yes	s 🔀	No*				
If *, please give details:										

ROOM NUMB	ER	110									
Room Profile:					Room Capacity:				Room Occupancy:		
Single					1				1		
TV		Ensuite	Sha	Shared Bathroom Smoke Ala			e Ala	rm	Fire Notice		
							\boxtimes				
		Very Good	A	deq	uate	Pc	or *	١	Needs	urgent attention *	
Cleanliness				\triangleright							
Is everything in working order? Yes No*											
If *, please giv	e d	etails:									

ROOM NUMB	ER	111						
Room Profile:				Room	Capac	ity:	Roo	om Occupancy:
Singles				2			2	
TV		Ensuite	Shared	Bathro	om	Smok	e Alarm	Fire Notice
		\boxtimes					\boxtimes	
		Very Good	Adeo	quate	Po	or *	Need	s urgent attention *
Cleanliness								
Is everything i	n w	orking order?			Yes	; 🔯	No*	
If *, please giv	e d	etails:						

ROOM NUMB	ER 112						
Room Profile:			Room	Сарас	ity:	Ro	om Occupancy:
Single			1			1	
TV	Ensuite	Shared	d Bathroom Smoke Alar			e Alarm	Fire Notice
						\boxtimes	
	Very Good	Adeq	uate	Pc	or *	Nee	ds urgent attention *
Cleanliness	\boxtimes			[
Is everything in	n working order?			Yes		No *	
If *, please giv	e details:						
ROOM NUMB	ER 113		Room	Сарас	ity:	Ro	om Occupancy:
Singles			Room	Сарас	ity:	Ro	om Occupancy:
	F 1.	Ch I			C l		eta Natio
TV	Ensuite	Shared		om	_	e Alarm	Fire Notice
						\boxtimes	
	Very Good	Adeq	uate	Po	or *	Nee	ds urgent attention *
Cleanliness							
Is everything in	n working order?			Yes		No*	
If *, please giv	e details:.						
ROOM NUMB	ER 114						
Room Profile:			Room	Сарас	ity:	Ro	om Occupancy:

Single		1			0	
TV	Ensuite	Shared Ba	ithroom	Smoke Al	arm	Fire Notice
	Very Good	Adequa	ite Po	oor *	Needs	urgent attention *
Cleanliness						
Is everything i	n working order?	I	Yes	s No	*	
If *, please giv	ve details: Reside	nt moved out	t on day of	inspection –	room	vacant.
GROUND FLOO						
Room Profile:		R	Room Capac	city:	Roor	n Occupancy:
Singles		3	3		3	
TV	Ensuite	Shared Ba	throom	Smoke Al	arm Fire Notice	
	Very Good	Adequa	ite Po	or *	Needs	urgent attention *
Cleanliness			[
Is everything i	n working order?	1	Yes	S No	*	
If *, please giv	ve details:					
ROOM NUMB	ER 116				1	
Room Profile:			Room Capac	city:		m Occupancy:
Singles		3	}		3	
TV	Ensuite	Shared Ba	throom	Smoke Al	arm	Fire Notice
		\boxtimes		\boxtimes		\boxtimes

	Very Good	Adeq	uate	Pod	or *	Nee	ds urger	nt attention *
Cleanliness	\boxtimes							
Is everything in w	vorking order?	l		Yes		No*		
f *, please give o	details:							
ROOM NUMBER	117							
Room Profile:			Room	n Capaci	ty:	Ro	om Occ	upancy:
Single			1			1		
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm		Fire Notice
		ļ				\boxtimes		
1	Very Good	Adeq	uate	Pod	or *	Nee	ds urger	nt attention *
Cleanliness								
s everything in w	vorking order?			Yes		No*		
f *, please give o	details:							
OILETS and SHO	WERS:							
Numb	er Soap	Toilet Paper		d Towel Dryers	-	Hot Water	San	itary Bins
Male 2 toil e	ets 🖂					\square		
& showe	2 ers			_				
s there a cleanin	g schedule disp	layed?				Yes	 	No 🗌
Record the last ti	me entry.						09/02/2	2020
s the area clean?	? (provide comr	ment)						

Yes 🖂

Yes*

No *

No 🖂

Are all facilities working?

Visual Check: Have you noticed any issues requiring attention?

If * give	details:								
OILETS a	nd SHOW	ERS:							
	Number	Soap	Toilet Paper		d Towe	els /	Hot Water		Sanitary Bins
Male	2 toilets & 2 showers	2							
Is there a	cleaning	schedule disp	olayed?				Ye	es 🔀	No 🗌
Record th	ne last tim	e entry.						09	9/02/2020
Is the are	a clean? (provide com	ment)						
Are all fa	cilities wo	rking?					Ye	es D	☑ No *□
Visual Ch	eck: Have	you noticed	any issues	requiri	ng atte	ntion?	Ye	es*	No 🗵
If * give	details:								
ROOM N	UMBER	118							
Room Pro	ofile:			Room	Сарас	ity:	ı	Roon	n Occupancy:
Singles				2			7	2	
TV		Ensuite	Shared	Bathro	om	Smok	ke Alarr	n	Fire Notice
		Very Good	Adeq	uate	Po	or *	Ne	eds	urgent attention *
Cleanline	ess								
Is everything in working order? Yes No *									
If *, plea	se give de	tails:							

Single			1			1	
TV	Ensuite	Shared B	Bathroo	om	Smok	e Alarm	Fire Notice
					\boxtimes		
	Very Good	Adequ	ıate	Po	or *	Needs	surgent attention *
Cleanliness				[
Is everything in	n working order?	<u>.</u>		Yes		No*	
If *, please giv	e details						
ROOM NUMB	ER 120						
Room Profile:			Room	Capac	ity:	Roo	m Occupancy:
Singles			3			2	
TV	Ensuite	Shared B	Bathroo	om	Smok	e Alarm	Fire Notice
			$\overline{\times}$			\boxtimes	
	Very Good	Adequ	iate	Po	or *	Needs	urgent attention *
Cleanliness							

Room Capacity:

Room Occupancy:

ROOM NUMBER

Room Profile:

119

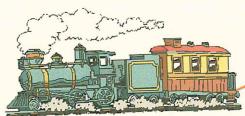
Is everything in working order?	Yes	No*
If *, please give details: Temperature Gauge broke	en – needs to	be repaired. Room cramped.

General Representations

=	approached by any residents regarding general issues while e please outline the details below:
A resident in ro	oom 120 expressed concern about room capacity. Any other issues highlighted
are included in	the inspection report.
f you were	approached by any members of staff regarding general
	approached by any members of staff regarding general in the centre please outline the details below:
ssues while	

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.





FRENCHVILLE LANE, EYRE SQUARE, GALWAY, IRELAND

TEL. INT. +353 - 91 - 561150

FAX INT. +353 - 91 - 561196

Ms. Majella Donoghue, International Protection Procurement Services, P.O. Box 11487 Dublin 2

06th October 2020

Dear Ms. Donoghue,

We refer to your letter of the 1st October enclosing copy of report in relation to an inspection carried out by International Protection Procurement Services on the 10th February 2020.

With reference to the number of issues highlighted therein we now detail the action we have taken to address each of the issues raised.

Room by Room inspection:

Bedrooms

Room Number 309

Room is now cleaned by residents on a regular basis

Room Number 210

Wall has been repaired

Room Number 212

Residents received a warning letter

Room Number 213

Fan in bathroom has been replaced.

Yours sincerely,

Shaun Hennelly, Proprietor

Select City Gentre Budget Accommodation - Irish Tourist Board Approved

(F)



Email shaungwh@iol.ie url - http://www.iol.ie/~shaungwh/gretwest.html



