RIA

Inspection Report

Control	Eyre Powell	
Centre:	Accommodation	
	Centre	
	Siobhan O'Higgins	
RIA Inspector:		
	18 th November 2020	
Date of Inspection:		
Time of Arrival &	10.30 = 14.20	
Departure:		

Part 1 General Information on Services

Internal Inspection Report

Centre: Eyre Powell Accommodation Centre

Inspector: Siobhan O'Higgins

Date of Inspection: 18th November 2020

Time of Arrival & 10.30

Departure: 14.30

1.	CENTRE	DETAILS

Name and address of Centre	Eyre Powell Hotel Main St, N Kildare	Newbridge, Co.		
Contractor	Joseph Germaine			
Manager	Samantha Flisher & Michael Browne			
Who deputises for manager in his/her Give Job Title only				
absence? One of the above				
Telephone Number	045 438828			
	T			
Current Contracted Capacity	152			
Current Occupancy (today)	117 (including 9 residents	staying off site.		
	12 spaces kept on residen	ts staying on a		
	temporarily in alternative	IPAS		
	accommodation)			
Current Centre Profile (e.g., singles, families etc.)	Families, singles			
	1			
HSE Area	Eastern Health Board – Newbridge			
Public Health Nurse	Suzanne Kennedy			
DSP / CWO name	Terry Conroy			
Environmental Health Officer name	Orla Scanlon			
Local Fire Officer Name	Brian Cosgrove			
Local Fire Station Newbridge Fire Station				
Is the Centre certified by any Quality Manager (i.e. Q Mark, ISO)?:	ment System Yes	No 🗵		
If yes, please give details:				
What was the date of the last certification				
Have you a copy of the Certification	Yes	No 🗵		
2. Please provide a copy of the follow	ing			
		Check List		
Official Register				
Menu Cycle – independent living centre				
Staffing Lists as follows:				
1. Full list of staff employed at the centre (in	dicating Names, Titles,			
Roles, etc.,)				
2. Indicate who is on duty at time of inspecti	on (today)			
3. a separate list of Designated Liaison Persons (child protection)				

′N) Yes ⊠ No □		
8.00am - 4.00pm, 4.00pm - 10.00pm,		
10.00pm - 8.00am.		
/N) Yes No 🖂		
/N) Yes No		
Yes No		
/N) Yes No		
If no, give details:		
/N) Yes 🛭 No 🗌		
2 - 1 x reception and 1 x kitchen		
Job title <u>only</u> (not name) of person responsible:		
Manager		
Yes No 🖂		
Gas Yes No		
ies 🖂 No 📋		
,		

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Yes

No

Are residents issued with key for their bedroom?(Yes/No)

Are residents issued with key for main door? (Yes/No)	Yes No		
If no, give details	24 hour cover on door		
Are there procedures to allow residents to receive	Yes - sign in book at reception		
visitors? (Give details)			
Outline visiting times :	10:00 to 22:00		
In what areas are visitors allowed in the centre?	Communal areas downstairs		
Any other relevant information:	No		
Is there a facility for storage of residents' valuables*?	Yes - locks on lockers		
(Give details.) (* Storage is at resident's own risk)			
What toiletries are provided to residents on arrival?	Independent living centre. Sanitisers,		
	face masks, gloves		
What arrangements are in place to replenish these	As required		
items?			
Does the centre have a written procedure in place	Yes 🛛 No 🗌		
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No)	Yes No No		
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No)			
Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Describe the maintenance procedure at the centre:	Yes No		
ARRANGEMENTS FOR MAINTENANCE Does the centre have a written procedure in place for residents to report maintenance issues? (Yes/No) Is there a maintenance day book? (Yes/No) Describe the maintenance procedure at the centre: The maintenance book is updated every evening an practicable.	Yes No		

Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details)	Yes - staff are given a copy and are required to sign off that they have read and understand the Policy.
Are visitors asked to sign a declaration agreeing to	Yes
adhere to the child protection policy?	
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	Reception
Are there notices on public display giving name and	Yes, in reception
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	Yes, in reception
supervision of children? Where?	

9 FOOD SAFETY – this centre is now an independent living centre and residents cook for themselves, the shop and communal cooking kitchen were inspected by the EHO

Has a HACCP system been implemented? (Yes/No)	Yes	\boxtimes	No	

Have the premises been inspected by an Environ	mental Yes 🗵 No 📙			
Health Officer? (Yes/No)				
Date of last visit:	November 2016 – no report received			
10 NUTRITION / SCHOOL LUNCHES / BAB residents have access to a shop on site and co	Y FORMULA – independent living centre,			
Are residents consulted regarding menu /	Joking facilities and cater for themselves.			
dietary requests? (Give details.)				
Provide details opposite:				
Which of the following are provided for school				
children's packed lunches:				
·				
 Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? 				
Tuna? Jam? Other?				
	Please also provide details of the system for			
Drinks? Juice? Water?	distribution of school lunches:			
• Yogurt?				
• Fruit?				
Other				
Is infant formula kept out of public view?				
What arrangements are in place for distribution				
of infant formula?				
11 ARRANGEMENTS FOR REFRESHMENTS / No independent living centre, residents have account cater for themselves	ess to a shop on site and cooking facilities			
Are tea / coffee / drinking water / Snacks etc. available outside mealtimes?	Yes No			
	son .			
What food/snacks are available after hours or wh	nen			
kitchen is closed?				
Where are the snacks located and how are they				
accessed?	V			
Are meals available for residents who arrive la	te? Yes No S			
(Give details.)				
Are meals available for new arrivals?				
(Give details)	Vos. No.			
Are packed lunches available for residents travelling to Dublin on official business?	Yes No			
(Give details)				
(Give details)				

If the inspection takes place during Ramadan this				
section <u>must</u> be completed.				
What arrangements are in place to facilitate				
residents observing a fast during Ramadan?				
<u> </u>				
12 FACILITIES FOR FEEDING BABIES				
ndependent living centre, residents have acces	ss to a shop on site and cooking facilities			
and cater for themselves				
Are the following available?	Yes/No			
Access to drinking water (for breastfeeding mothers	Yes 🔀 No 🗌			
/ for preparation of infant formula)				
Sterilisers	Yes No 🖂			
Kettles	Yes 🗵 No 🗌			
Fridge (for bottles of EBM* / formula) *Expressed	Yes 🛭 No 🗌			
Breast Milk				
Bottle Warmer	Yes U No 🖂			
Microwave	Yes No			
Are these facilities available 24 hours a day	Yes No			
Is there a dedicated room provided?	Yes 📙 No 🖂			
Where?	Kitchen/dining area			
3 INDOOR FACILITIES Are the following are available to residents?	Yes/No			
Computers with Internet access	Yes No			
WIFI	Yes No			
DVD player	Yes No			
Computer Games	Yes No 🗵			
Snooker Table	Yes No 🗵			
Pool Table	Yes No			
Table Tennis Table	Yes No			
Board Games	Yes No			
Newspapers	Yes No			
Books	Yes No			
Toys / games for children	Yes No			
Other	Play area on first floor			
Give details of any other arrangement or other				
comments:				
TDANSDORT ADDANGERATATE				
L4 TRANSPORT ARRANGEMENTS Is there a bus service provided?	Yes No 🖂			
(Yes/No):	163 📋 140 🔯			
Where does the service go to?				
What is the frequency of the service?				
what is the frequency of the service:				

(List time table opposite)			
15 TV SYSTEM			
Is there a specific TV system in place?		Yes 💹 No 📙	
(give details)			
An average, how many TV channels are	100		
provided to residents?			
Are residents allowed to erect satellite	Yes		
dishes?			
16 LAUNDRY FACILITIES (General Arra		· _	
Are Laundry facilities available in the centre?	(Y/N)	Yes 🛛 No 🗌	
If No, what service is provided?			
Who launders towels and bedlinen?		Residents	
(e.g., residents, staff, other, etc)			
What procedures are in place for the exchange of		On request	
towels and bed linen at the centre?			
What procedures are in place for ironing boards		Available In laundry	
and irons?			
How is washing powder / tablets supplied?		independent living centre, residents have	
		access to a shop on site and cooking	
		facilities and cater for themselves	
Are there specific arrangements for access to	the	24 hours in basement and 0800 to 2200 on	
laundry (give details):		third floor	
,	L		
17 CLEANING (General Arrangements	()		
Are there cleaning materials and equipment		Yes 🛛 No 🗌	
provided by management for residents?			
What cleaning equipment is available to residents?		Hoover, mop and bucket	
		Sanitisers,	
What is the procedure for residents to access		At reception on request	
vacuum cleaners, brushes & other cleaning			
equipment?			
What arrangements are in place if rooms are	not	Staff will assist with cleaning, if necessary	
cleaned sufficiently by residents?			

Room by Room Inspection

Internal Inspection Report

Centre: Eyre Powell

Inspector: Siobhan O'Higgins

Date of Inspection: 18th November, 2020

Section A- Administration / Communal areas

Reception : Ground floor				
Is the area generally clean?		Yes ⊠ No □		
If no please give details:				
Visual Check: Have you noticed any issues re	quiring att	ention? Yes 🗌 No 🔀		
(e.g., fire exit signs, hazards, lighting, notices, déc	cor, etc.)			
If yes please detail:				
Have you seen the following?				
		Location of display		
Up to date House Rules.		In reception area		
A copy of the House Rules are given to				
each resident on arrival in the centre				
Complaint Forms		In reception		
Accident/ Incident procedure		In reception		
HSE Breastfeeding Posters		None viewed		
(if applicable)				
Designated Liaison Person details		On display in reception		
(Child Protection)				
Supervision of children notice		In reception		
Ombudsman's Notice	\boxtimes	In reception		
IOM Voluntary Return Posters		In reception, meeting room		
		& leaflets on reception		
		desk		
Domestic Violence Posters		In reception & meeting		
		room		
Trafficking poster		In reception area		
Staff Awareness				
Did you see the RIA Code of Practice*?				
Are all staff aware of RIA Code & House R	Rules?			
How are staff made aware of RIA Code &	House Ru	les?		
On employment, staff members are given a	copy of the	e RIA code and house rules. Staff		
sign acceptance and copies are kept in head	office.			

^{*}A Code of Practice for persons working in accommodation centres

FIRE SAFETY

EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By	<u>Comments</u>
	(Company Name / Position)	
17/11/20	Manager	ОК
18/11/20	Manager	ОК

FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
7/5/2020	Good fire and		Routine	Υ	Υ
	Safety Ltd		maintenance		
April,	Good fire and		Routine	Y	Υ
2020	Safety Ltd		maintenance		
Feb,	Good Fire and		Quarterly		Υ
2020	Safety Ltd		maintenance		

Checked by manager each morning and by security each night. Alarm bell sounded every 2 months. Advised that alarm bell should be sounded more frequently

FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By	OK	Defect	Remedial Action	Sign Off Y/N
	(Company Name /			Taken (Y/N)	
	Position)				
14/10/2020	Manager	\boxtimes	None	n/a	Υ
12/11/2020	Manager	\boxtimes	None	n/a	Υ
April,	Code Red	\boxtimes	Service &	Υ	Υ
2020			Replacements		

Service and maintenance now due

FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

THE EAST DOORS / WEATHOUT LOOK SOILED SEE								
Date	Inspected By	ОК	Defect	Remedial	Sign Off Y/N			
	(Company Name /			Action				
	Position)			Taken (Y/N)				
17/11/2020	Manager	\boxtimes	None	n/a	Υ			
18/11/2020	Manager	\boxtimes	None	n/a	Υ			

FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff	No. of residents	Evacuation	Comments
	involved in drill	present /	Time	
		evacuated **		
1/8/2019	5	83/15	10 mins	No warning letters issued
@ 11 am				No issues
24/2/2020	4	141/76	12 mins	No warning letters issued
@ 10 am				No issues

Advised that the next fire drill should be conducted in the hours of darkness .

STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description	Course	Instructor	Duration	Date
11 staff-incl manager, cleaning and security staff	Fire & evacuation training	Robin Knox & Associates, Code Red	19 mins	1/08/2019
4 new staff	Fire & evacuation training	Code Red	20 mins	July, 2020

FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points	Back lane, rear of hotel
located?	
Are they marked?	Yes
Are staff aware of locations?	Yes
Comments:	

FIRE ALARM SYSTEM

Is there a fire alarm system in place?	Yes
Are there smoke alarms throughout the	Yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a central	Yes
control panel?	
Are there designated 'Smoking' areas?	Outside of the building
Include locations	
Comments:	

FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)

Are fire exits clear from obstruction?	Yes,
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Are fire evacuation instructions clearly	Yes
displayed in the centre?	
Are fire extinguishers clearly visible?	Yes
Is there emergency lighting system in place?	Yes
Comments:	

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*		
Condition of exterior of		\boxtimes				
centre						
Paintwork of the centre						
Maintenance standard of the						
grounds (e.g. grass cut,						
walkways clear etc.)						
Cleanliness of the grounds						
(ie., evidence of rubbish etc.)						
Where you have rated * plea	ise provide deta	ails and comme	ents:			
Are there any facilities available for children outdoors? Yes No No						
Comments No outdoor g	grounds	<u>-</u>	·			

Ground Floor

Dining area

What fac		rovided? O	nen 24/7 – k	ourco boiler, 3 micro	owaves, 3 toa	sters. 3 fridges
	each with		pen 2-1, 7 .	our co boner, o mier	, , , , , , , , , , , , , , , , , , ,	isters. 5 mages
	a generally				Yes 🖂	No 🗌
	se give det					<u> </u>
			any issues r	aquiring attention?	Vos 🗆	No. M
		you noticed	any issues r	equiring attention?	res	No 🖂
If yes plea	ase detail:					
	NAL ROOM	1				
Storage a	area:					
Is the wa	lkway throu	ugh the area	, clear?		Yes 🖂 N	
	•	early marked			Yes N	
Ale the e	AIL SIGIIS CIC	ally illained	<i>i</i> :		ies 🖂 🔟	
General S	Seating Are	а				
	_	d condition?	?		Yes 🖂 N	。
	0 0					
What is t	he area ger	nerally used	for?	General lounge, T	V, meetings e	etc.
	J	•		•		
Any othe	r comment	:s? Pool tabl	e, football t	able, a small library	of books are	available for
residents	in this roo	m. Resident	s also store	babies buggies and t	heir bikes in	a corner of this
room.						
OILET -	Beside Dir	ning area				
Currently	closed du	e to COVID)			
	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Unisex:	1					
Ladies:						
Gents:						
Is there a	cleaning so	chedule disp	olayed?		Yes	No 🗌
Record th	ne last time	entry.				
Is the are	a clean? (p	rovide com	ment) Clear	n and suitable		
	cilities work				Yes	No *
Visual Ch	eck: Have	you noticed	any issues r	equiring attention?	Yes*	No 🗌
If No, give	e details:					

Basement

STAIRWAY	(State Location): To	o Base	ment Floor				
Is the area go	enerally clean?			Yes		No	
If no please §	give details:						
Visual Check	: Have you noticed any issue	es requi	ring attention?	Yes		No	
	signs, hazards, lighting, notices	•	_		_		_
If yes please	detail:						
Corridor	(State Location): B	acomo	nt Floor				
	enerally clean?	asenie	iit Fiooi	Yes	\square	No	П
If no please §	·						
	: Have you noticed any issue		_	Yes		No	\boxtimes
-	signs, hazards, lighting, notices	s, décor,	etc.)				
If yes please	detaii:						
			_				
	dependent Living Centre.						
·	mises been inspected by a	an	Yes, June, 202	20, no	issues	of co	ncern
	ntal Health Officer?		identified				
Date of Visi	t?						
Comments:	This self -catering kitcher	n comp	rise 6 individu	al coc	king s	tation	s equipped
with 6 full c	ookers, 6 microwaves and	d 12 frio	dges.				
	idge Room (33 residents'	fridges	5)				
Is the area go	enerally clean?			Yes	\boxtimes	No	
If no please §	give details:						
Visual Check	: Have you noticed any issue	es requi	ring attention?	Yes	П	No	\square
	signs, hazards, lighting, notices	•	_				
If yes please	detail:						
Centre Shop							
	ve days a week. Late night	t openi	ng on Wednes	dav u	ntil 7 r	om. No	ot open at
week-ends	6	-	G	,			
Has the pre	mises been inspected by a	an	Yes, June, 202	20, no	issue	of co	ncern
Environmer	ntal Health Officer?		identified				
Date of Visi	t?		June, 2020				
Comments:		<u> </u>					

Children Soft Play Room (curre	ently closed due to COVID)				
Is the area generally clean?		Yes	\boxtimes	No	
If no please give details:					
Visual Check: Have you noticed	any issues requiring attention?	Yes		No	\boxtimes
(e.g., fire exit signs, hazards, lightin	g, notices, décor, etc.)				
If yes please detail: Equipped wit	th soft play toys for young child	ren, sı	uch as s	slide, c	limbing
frames etc,					
AUNDRY ROOM Basement					
	Washing Machines			Dry	ers
Number	5			5	5
Do they appear to be in working	order? Yes				
Staff Changing Room Basemer	nt				
Is the area generally clean?		Yes	\boxtimes	No	
If no please give details:					
Visual Check: Have you noticed	any issues requiring attention?	Yes		No	\boxtimes
(e.g., fire exit signs, hazards, lightin	g, notices, décor, etc.)				
If yes please detail:					
Staff Toilet Basement					
Is the area generally clean?		Yes		No	
If no please give details:					
Visual Check: Have you noticed	any issues requiring attention?	Yes		No	\boxtimes
(e.g., fire exit signs, hazards, lightin	ng, notices, décor, etc.)				
If yes please detail:					
Residents' Storeroom Baseme	nt		<u> </u>		
Is the area generally clean?		Yes		No	
If no please give details:					
Visual Check: Have you noticed	any issues requiring attention?	Yes		No	\boxtimes
(e.g., fire exit signs, hazards, lightin	g, notices, décor, etc.)				
If yes please detail:					
Adult Games Room		Yes	\square	No	
Is the area generally clean? If no please give details:		162		INO	
<u> </u>					
Visual Check: Have you noticed	, , ,	Yes	Ш	No	\bowtie
(e.g., fire exit signs, hazards, lightin					
If yes please detail: Pool table ar	id ping pong machine				

First Floor

STAIRWAY	(State Location): To	First Floor					
Is the area go	enerally clean?		Yes	\boxtimes	No		
If no please §	give details:						
Visual Check	: Have you noticed any issues	requiring attention	? Yes		No	\boxtimes	
(e.g., fire exit	signs, hazards, lighting, notices, o	décor, etc.)					
If yes please	detail:						
Corridor	(State Location): Firs	t Floor					
Is the area go	enerally clean?		Yes	\boxtimes	No		
If no please §	give details:						
Visual Check	: Have you noticed any issues	requiring attention	? Yes		No	\boxtimes	
(e.g., fire exit	signs, hazards, lighting, notices, c	décor, etc.)					
If yes please							
Five individ	dual communal rooms						
Is the area go	enerally clean?		Yes		No		
If no please ६	give details:						
Visual Check	: Have you noticed any issues	requiring attention	? Yes		No		
(e.g., fire exit	signs, hazards, lighting, notices, o	décor, etc.)					
If yes please	detail: During COVID all room	s are kept locked ar	nd have	to be b	ooke	d in a	advance to
ensure thoro	ough cleaning is conducted bet	ween use by reside	nts.				
Due to COVII	D and colleges closed all were	in use and therefor	e not in	specte	d as re	side	nts were
attending co	urses, meetings on line.						
Bedroom	s:						
							
CLEANING (General Arrangements)						
	re bedrooms inspected?	twice weekly		Fortnig	htly🗵		
Who cleans t	the bedrooms?	Staff	Re	sidents	\boxtimes		
How often de	o staff clean the bedrooms?	Weekly	for	tnightly	/ [
		Monthly	o	ther	\boxtimes		
Are there cle	aning materials and equipmer	nt					
provided by	management for residents?	Yes	\boxtimes		No []	
What cleaning	ng equipment is available to	Sanitiser, face	e mask	s, mop	& bu	cket,	,
residents?		hoover and b	rush				
What arrang	ements are in place if rooms a	re Staff will assis	t reside	nts wit	h clea	ning	, if
not cleaned	sufficiently by residents?	necessary.					

Storage Room

ROOM NUMB	ER	101								
Room Profile:					Room	Сарас	ity:		Roor	m Occupancy:
Family					4				3	
TV		Ensuite	,	Shared Bathroom Smoke Ala				rm	Fire Notice	
\boxtimes		\boxtimes		[\boxtimes		\boxtimes
		Very Good		Adeq	uate	Pc	or *	1	Needs	urgent attention *
Cleanliness										
Is everything in	verything in working order? Yes No *									
If *, please giv	e de	etails:								
ROOM NUMB	ER	102								
Room Profile:	Room Profile: Room Capacity: Room Occupancy:									
Shared					4	2			2	
TV		Ensuite		Shared Bathroom Smoke Ala					rm	Fire Notice
		\boxtimes						\boxtimes		\boxtimes
		Very Good		Adeq	uate	Po	or *	1	Needs	urgent attention *
Cleanliness		\boxtimes								
Is everything in	n w	orking order?				Yes	N I	lo *		
If *, please giv	e de	etails:								
ROOM NUMB	ER	103								
Room Profile:					Room	Capac	ity:		Roor	n Occupancy:
Shared			•		3				3	,
TV		Ensuite		Shared	Bathro	om	Smok	e Ala	rm	Fire Notice
		\boxtimes						\boxtimes		
		Very Good		Adeq	uate	Pc	or *	ſ	Needs	urgent attention *
Cleanliness										
Is everything in working order? Yes No *										
If *. please giv	e de	etails: Black m	nark	s on wa	all					

ROOM NUMB	ER 104						
Room Profile:		Room	Capacity:	Roor	n Occupancy:		
Shared		3		3			
TV	Ensuite	Shared Bathro	om S	Smoke Alarm	Fire Notice		
\boxtimes				\boxtimes			
	Very Good	Adequate	Poor *	* Needs	urgent attention *		
Cleanliness							
Is everything in	n working order?		Yes 🔀	No *			
If *, please giv	e details:						
ROOM NUMB	ER 105						
Room Profile:	EK 103	Room	Capacity:	Roor	n Occupancy:		
Shared		3	i Capacity.	3	11 Occupancy.		
TV	Ensuite	Shared Bathro	om C	Smoke Alarm	Fire Notice		
	2.134166			Marin	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
	Very Good	Adequate	Poor *	* Needs	urgent attention *		
Cleanliness							
, ,	n working order?		Yes 🔀	No *			
If *, please give	e details:						
ROOM NUMB	ER 106			T			
Room Profile:			Capacity:		n Occupancy:		
Shared	F	Shared Bathers	6	3	Et a Nation		
TV	Ensuite	Shared Bathro	om S	Smoke Alarm	Fire Notice		
	\boxtimes			\boxtimes			
	Very Good	Adequate	Poor *	* Needs	urgent attention *		
Cleanliness							
Is everything in	n working order?		Yes 🔀	No *			
If *, please giv	e details: Fridge/f	reezer in room					
ROOM NUMB	ER 107						
ROOM Profile:	LN 1U/	Poom	Capacity:	Poor	m Occupancy:		
Shared		3	і сарасіту.	3	ii Occupancy.		
TV	Ensuite	Shared Bathro	om S	Smoke Alarm	Fire Notice		
	Very Good	Adequate	Poor *	* Needs	urgent attention *		
Cleanliness		×		110003			
	n working order?		Yes	No * 🔀			
	e details: Toilet s e	eat broken					
, p.::000 814							

ROOM NUMBE	ER 108								
Room Profile:		ſ	Room Capa	city:	Roor	n Occupancy:			
Family		3	3		2				
TV	Ensuite	Shared Ba	athroom	Smoke	e Alarm	Fire Notice			
					\times				
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *			
Cleanliness									
Is everything in	working order?		Yes	N	o * 🔀				
If *, please give	e details: Tap in b	asin leaking.	Requested	curtain f	or window	as curtain poll had			
come unattach	ned from wall and	l an extra wa	ardrobe						
ROOM NUMBE	ER 109	1							
Room Profile:			Room Capa	city:		n Occupancy:			
Family 3 2									
TV	Ensuite	Shared Ba	Shared Bathroom Smoke Alarm Fire Notice						
	\boxtimes								
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *			
Cleanliness									
Is everything in	working order?		Yes	N	o * 🔀				
If *, please give	e details: Walls re	equire painti	ng. Ensuite	occupied	and not in	nspected.			
ROOM NUMBE	ER 110	1.			<u> </u>				
Room Profile:			Room Capa	city:		n Occupancy:			
Family			5	1	5				
TV	Ensuite	Shared Ba	athroom	Smoke	e Alarm	Fire Notice			
]		\boxtimes				
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *			
Cleanliness									
Is everything in	working order?		Yes	N	o * 🔀				
If *, please give details: Ensuite ceiling damp, shoes stored in corridor outside, kettle,									
fridge/freezer and 2 ring hotplate in room, one family member sleeping on floor and refused									
the offer of a b	ed. Family have	since been o	ffered a tra	nsfer.					

ROOM NUMB	ER 111								
Room Profile:			Room	Capac	ity:	Roo	om Occupancy:		
Shared			4			2 re	2 residents off site and 1		
						vac	vacancy		
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
				\leq					
	Very Good	Adeq	uate	Pc	or *	Need	s urgent attention *		
Cleanliness		\triangleright							
Is everything in	n working order?			Yes	No.	o * 🔲			
If *, please giv	e details:								
ROOM NUMB	ER 112								
Room Profile: Room Capacity: Room Occupancy:									
Family			2			2	2		
TV	Ensuite	Shared Bathroom Smoke Ala					Fire Notice		
	Very Good	Adeq	uate	Pc	or *	Need	s urgent attention *		
Cleanliness				[
Is everything in	n working order?			Yes	No.	o * 🔲			
If *, please giv	e details: Residen	t complain	ed of p	oor int	ernet sig	nal			
ROOM NUMB	ER 114		_						
Room Profile:			Room	Capac	ity:	Roo	om Occupancy:		
Shared			3			3			
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
						\leq			
	Very Good	Adeq	uate	Pc	or *	Need	s urgent attention *		
Cleanliness									
	n working order?	•		Yes		o * 🛚			
		oath requir	es atte	ntion.	Large con	nmercial	sound system being		
stored in roon	n and ensuite.								

ROOM NUMB	ER 115								
Room Profile:			Room	Capac	ity:	Rooi	n Occupancy:		
Vacant			4						
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
	\boxtimes						\boxtimes		
	Very Good	Adeq	uate	Pc	or *	Needs	urgent attention *		
Cleanliness									
Is everything i	n working order?			Yes	No.	o *			
If *, please giv	e details:								
ROOM NUMB	ER 116								
Room Profile:			Room	Capac	itv:	Rooi	n Occupancy:		
Single			4		-1	3			
TV	Ensuite	Shared	Shared Bathroom Smoke Al				Fire Notice		
						\boxtimes			
	Very Good	Adeq	uate Poor *		Needs	urgent attention *			
Cleanliness				[
Is everything i	n working order?			Yes	No.	o *			
If *, please giv	e details:								
ROOM NUMB	ER 117								
Room Profile:			Room	Сарас	ity:	Rooi	n Occupancy:		
Family			3			2			
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
	\boxtimes						\boxtimes		
	Very Good	l Adeq	uate	Pc	or *	Needs	urgent attention *		
Cleanliness									
Is everything i	n working order?			Yes	No.	o *			
If *, please giv	e details: Fridge (on carpet							

ROOM NUMB	ER 118								
Room Profile:			Room	Сарас	ity:	R	Roon	n Occupancy:	
Shared			3			3	3		
TV	Ensuite	Shared	Shared Bathroom Smoke Ala				n	Fire Notice	
	Very Good	/ery Good Adequate Poor *						urgent attention *	
Cleanliness									
Is everything in	n working order?			Yes	N N	√ ¥ [
If *, please giv	e details: 2 fridg	e/freezers	in roon	n					
ROOM NUMB	ER 119							_	
Room Profile:			Room	Сарас	ity:	R	Roon	n Occupancy:	
Shared			3	•		2		, ,	
TV	Ensuite	Shared Bathroom Smoke Al				e Alarm	n	Fire Notice	
	Very Good	Adeq	uate	Po	or *	Ne	eds	urgent attention *	
Cleanliness									
Is everything in	n working order?			Yes	N N	√ ¥ [
If *, please giv	e details:								
ROOM NUMB	ER 120		1						
Room Profile:				Capac	ity:			n Occupancy:	
Singles	I		3		T	3			
TV	Ensuite	Shared	Bathro	om	Smok	e Alarm	n	Fire Notice	
	Very Good	Adeq	uate	Po	or *	Ne	eds	urgent attention *	
Cleanliness									
Is everything in	n working order?			Yes	N N	1o *			
If *, please giv	e details:								

ROOM NUMB	ER 121							
Room Profile:			Room	Capac	ity:	R	Roon	n Occupancy:
Singles			3			3	3	
TV	Ensuite	Shared	Bathro	om	Smoke	Alarn	n	Fire Notice
	Very Good	Adeq	luate	Po	or *	Ne	eds	urgent attention *
Cleanliness				[
Is everything i	n working order?			Yes	No.	o * [
If *, please giv	e details: Ensuit e	e occupied a	and not	t inspe	cted			
ROOM NUMB	ER 122		Dog ==	Cara	itte		000	a Occupancy
Shared			3	Capac	ity:			n Occupancy:
TV	Ensuite	Shared	_	om	Smoke	oke Alarm Fire Notic		
	211501112	Silai ca	Shared Bathroom Smoke Ala					The World
			Ш	ı		<u> </u>		
	Very Good	l Adeq	_d uate	Po	or *	Ne	eds	urgent attention *
Cleanliness								
, ,	n working order?			Yes	⊠ No) * _		
If *, please giv	e details: Fridge (on carpet						
STAIRWAY	(State Location): Firs	st to Se	cond	Floor			
Is the area ger	•	.,,				es [\boxtimes	No 🗌
If no please given	ve details:							
Visual Check:	Have you noticed	anv issues	requiri	ng atte	ntion? Ye	es [No 🔀
	igns, hazards, lighti	•		-		[
If yes please d	etail:							
Corridor	(State Location): Sec	ond Fl	oor				
Is the area ger	nerally clean?				Ye	es [\boxtimes	No 🗌
If no please given	ve details:							
Visual Check:	Have you noticed	any issues	requiri	ng atte	ntion? Ye	es [No 🔀
(e.g., fire exit si	igns, hazards, lighti	ng, notices, o	décor, et	tc.)				
If yes please d	etail:				·			

Room Profile:		Room	Capacity:	Ro	Room Occupancy:		
Shared		3		3			
TV	Ensuite	Shared Bathro	om :	Smoke Alarm	Fire Notice		
\boxtimes	\boxtimes			\boxtimes			
	Very Good	Adequate	Poor	* Need	ds urgent attention *		
Cleanliness							
Is everything i	n working order?		Yes 🔀	No *			
If *, please giv	e details:						
ROOM NUMB	ER 202						
Room Profile:	LR 202	Room	Capacity:	Ro	om Occupancy:		
Family		2	capacity.	2	om occupancy.		
TV	Ensuite	Shared Bathro	om :	Smoke Alarm	Fire Notice		
\square							
	Very Good		Poor	* Neer	ds urgent attention *		
Cleanliness	Very dood	Adequate	7 001	Need			
	n working order?		Yes 🔀	No *			
<u> </u>		 otplate in room. F			as a problem with the		
	he seal needed to				•		
ROOM NUMB	ER 203						
Room Profile:		Room	Capacity:	Ro	om Occupancy:		
Shared		3		3			
TV	Ensuite	Shared Bathro	om :	Smoke Alarm	Fire Notice		
\boxtimes	\boxtimes						
	Very Good	Adequate	Poor	* Need	ds urgent attention *		
Cleanliness							
Is everything in	n working order?		Yes	No *			
If *, please giv							

ROOM NUMBER 201

ROOM NUMB	ER 204								
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:	
Family	T	T	4		T		3	T	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm Fire Notice		
\boxtimes						\boxtimes			
	Very Good	Adeq	uate	Pc	or *	ſ	Needs	urgent attention *	
Cleanliness					\boxtimes				
Is everything i	n working order?			Yes	N	lo *	\boxtimes		
If *, please giv	e details: Sink blo	ocked. Drav	wer bro	ken. B	ins over	flowi	ng. Fr	yer and kettle in	
room. Room a	and ensuite requi	re immedia	ite clea	ning aı	nd attent	tion			
ROOM NUMB	ER 205		1						
Room Profile:				Capac	ity:			m Occupancy:	
Family	Γ		4		Т		3	I	
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
						\boxtimes			
	Very Good	Adeq	uate	Po	or *	ſ	Needs	urgent attention *	
Cleanliness									
Is everything i	n working order?			Yes	N	lo *	\boxtimes		
If *, please giv	e detail: Room re	quires pain	ting. Fr	idge/fr	eezer, m	icrov	vave a	nd kettle in room	
ROOM NUMB	ER 206								
Room Profile:			Room	Сарас	ity:		Roor	m Occupancy:	
Family			3				3		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
\boxtimes						\boxtimes		\boxtimes	
	Very Good	Adeq	uate	Pc	or *	1	Needs	urgent attention *	
Cleanliness				[
Is everything in	n working order?			Yes	N N	lo *			
If *, please giv	e details:								
ROOM NUMB	ER 207								
Room Profile:			Room	Capac	ity:		Roor	n Occupancy:	
Shared			3				3		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
\boxtimes	\boxtimes]	\boxtimes		\boxtimes	
	Very Good	Adeq	uate	Po	or *	1	Needs	urgent attention *	
Cleanliness				[
Is everything i	n working order?	I .		Yes		lo *	\boxtimes		
If *, please giv	e details: Ceiling i	n ensuite r	equires	attent	ion. Sho	es in	corrid	or outside room	

ROOM NUMB	ER 208							
Room Profile:		ı	Room Capac	ity:	Roor	n Occupancy:		
Shared		2	2		2			
TV	Ensuite	Shared Ba	athroom	Smoke	e Alarm	Fire Notice		
				\leq				
	Very Good	Adequa	ate Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything i	n working order?		Yes	N N	o *			
If *, please giv	e details:							
ROOM NUMB	ER 209	1						
Room Profile:			Room Capac	ity:		n Occupancy:		
Family					4			
TV	Ensuite	Shared Ba	athroom	Smoke	Alarm	Fire Notice		
					\leq			
	Very Good	Adequa	ate Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything in working order? Yes No *								
If *, please give details: Fridge on carpet, cooking equipment being stored in room								
ROOM NUMB	ER 210 (Not ins			-	T _			
Room Profile:			Room Capac	ity:		n Occupancy:		
Family			3		3	· · · ·		
TV	Ensuite	Shared Ba	athroom	Smoke	e Alarm	Fire Notice		
	Very Good	Adequa	ate Po	or *	Needs	urgent attention *		
Cleanliness								
Is everything i	n working order?		Yes	N	o *			
If *, please giv	e details:							
ROOM NUMB	ER 211	1			T _			
Room Profile: Room Capacity: Room Occupancy:								
				ity.				
Shared			3		3 (1	resident off site)		
Shared TV	Ensuite		3					
Shared		Shared Ba	athroom	Smoke	3 (1 e Alarm	resident off site) Fire Notice		
Shared TV	Ensuite Very Good	Shared Ba	athroom		3 (1 e Alarm	resident off site)		
Shared TV		Shared Ba	athroom	Smoke	3 (1 e Alarm	resident off site) Fire Notice		
Shared TV Cleanliness Is everything i		Shared Ba	athroom ate Po	Smoke	3 (1 e Alarm	resident off site) Fire Notice		

ROOM NUMB	ER	212 (Not insp	pecte	d as r	esident	t unwe	II)				
Room Profile:					Room	п Сарас	ity:		Roor	n Occupancy:	
Family					3				2		
TV		Ensuite	Sł	nared	Bathroom Smoke Ala			ke Ala	irm	Fire Notice	
		Very Good		Adeq	uate	Ро	or *	ı	Veeds	urgent attention *	
Cleanliness						[
Is everything in	n wo	orking order?				Yes		No *			
If *, please giv	e de	etails									
Linen store roo ROOM NUMB		214									
Room Profile:					Room	Capac	ity:		Roor	n Occupancy:	
Shared 3 3											
TV		Ensuite	Ensuite Shared Bathroom Smoke Alarm Fire Notice							Fire Notice	
		\boxtimes									
		Very Good		Adeq	uate	Ро	or *	I	Needs	urgent attention *	
Cleanliness				\geq							
Is everything in	n wo	orking order?				Yes	\boxtimes	No *			
If *, please giv	e de	etails:									
ROOM NUMB	FR	215									
Room Profile:					Room	n Capac	ity:		Roor	n Occupancy:	
Shared					3	<u> </u>			2	· · · · · ·	
TV		Ensuite	Sł	nared	Bathro	om	Smc	ke Ala	irm	Fire Notice	
\boxtimes										\boxtimes	
		Very Good		Adeq	uate	Po	or *	ı	Needs	urgent attention *	
Cleanliness				\geq		[
Is everything in	n wo	orking order?				Yes		No *			
If *, please giv	e de	etails: Fridge/	freez	er in r	oom						

ROOM NUMB	ER 216									
Room Profile:				Room Capacity:				Room Occupancy:		
Family			3			2	2			
TV	Ensuite	Shared	Bathroom		Smoke Alarm		F	ire Notice		
	Very Good	Adeq	uate	Poor *		Needs	urgent attention *			
Cleanliness]		
Is everything in	n working order?			Yes [⊠ No	*				
If *, please give details: Fridge/freezer in room										
ROOM NUMB	ER 217									
Room Profile:			Room (Capac	ity:		Room Occupancy:			
Family			6			6				
TV	Ensuite	Shared	Bathrooi	om Smoke Al		Alarm	larm Fire Not			
	\boxtimes				\boxtimes					
	Very Good	Adeq	uate	Ро	or *	Needs	Needs urgent attention *			
Cleanliness		\geq								
Is everything i		Yes [∑ No	*						
If *, please give details: Bath surround requires attention. Room very cluttered. Family due to							amily due to			
leave centre shortly.										
STAIRWAY	(State Location	۱۰ To:	Third Flo	oor						
Is the area ger	•	j. 10	TIIII U FIC	UUI	Ye	s 🖂	No			
If no please give	ve details:									
Visual Check:	Have you noticed	anv issues	requiring	g atte	ntion? Ye	s \square	No	\square		
	igns, hazards, lightir	•		_						
If yes please d	etail:									
Corridor	(State Location): Thi	rd Floor							
Is the area ger	nerally clean?				Ye	s 🖂	No			
If no please give	ve details:									
Visual Check:	Have you noticed	any issues	requiring	g atte	ntion? Ye	s 🗌	No	\boxtimes		
(e.g., fire exit si	igns, hazards, lightir	ng, notices, a	décor, etc.	.)						
If yes please d	etail:									

ROOM NUMB	ER 301								
Room Profile:			Room	Capac	ity:	Roor	Room Occupancy:		
Family			5			6	6		
TV	Ensuite	Shared	Bathroom		Smoke	Alarm	Fire Notice		
\boxtimes					\triangleright		\boxtimes		
	Very Good	Very Good Adeq			uate Poor *		Needs urgent attention *		
Cleanliness									
Is everything i	n working order?		Yes	No	* 🖂				
If *, please give details: Curtain at entrance to room, fire risk. Room very cluttered and over									
crowded. This family have since inspection been offered a transfer to more appropriate									
accommodation									
L									
ROOM NUMB	ER 302								
Room Profile:	Room Profile:			Capac	ity:	Roor	n Occupancy:		
Family			5			4	4		
TV	Ensuite	Shared	Bathro	Sathroom Smoke Ala		Alarm	rm Fire Notice		
\boxtimes					\geq		\boxtimes		
Cleanliness	Very Good	Adequate			oor * Needs urgent attention *				
Is everything in working order? Yes No *									
If *, please give details: Room cluttered. Fridge/freezer, kettle and evidence of cooking in									
room.									
ROOM NUMB	ER 303								
Room Profile:				Capac	ity:	Roor	Room Occupancy:		
Shared			4			3 (re	3 (residents currently off		
						site)			
TV	Ensuite	Shared Bathroom			Smoke Alarm		Fire Notice		
\boxtimes					\triangleright		\boxtimes		
	Very Good	Adequate			or *	urgent attention *			
Cleanliness									
Is everything i	n working order?	L		Yes	No.) *			
If *, please giv									
,, 3	,, , , , , , , , , , , , , , , , , , ,								

ROOM NUMB	ER	304								
Room Profile:					Room	Capac	ity:	Roor	Room Occupancy:	
					4			Vaca	Vacant	
TV		Ensuite	9	Shared	Bathro	Bathroom Smoke <i>i</i>		e Alarm	Fire Notice	
								\boxtimes	\boxtimes	
		Very Good		Adeq	uate	Po	or *	Needs	Needs urgent attention *	
Cleanliness		\boxtimes								
Is everything in working order?							N N	o *		
If *, please give details:										
ROOM NUMB	ER	305								
Room Profile:					Room	Capac	ity:	Roor	n Occupancy:	
Family					5			4		
TV		Ensuite	Ş	Shared	Bathro	om	Smoke	e Alarm	Fire Notice	
		\boxtimes		[\boxtimes	
		Very Good		Adeq	uate Po		oor * Needs		urgent attention *	
Cleanliness			\boxtimes							
Is everything in						Yes		o * 🗌		
If *, please give details: Fridge/freezer. Only 3 beds as residents asked for one bed to be										
removed and	bab	y sleeps with	mur	n.						
ROOM NUMB	ER	306								
Room Profile:			Room Capacity:			Roor	Room Occupancy:			
Family					5			Vaca	nt	
TV		Ensuite	9	Shared	Bathroom		Smoke	e Alarm	Fire Notice	
								\boxtimes	\boxtimes	
		Very Good	od Adequate Poor * Needs urgent attention						urgent attention *	
Cleanliness	Cleanliness									
Is everything in	า พ	orking order?				Yes	N	o *		
If *, please give	e de	etails:								

ROOM NUMBE	R 307					
Room Profile:		Room	Capacity:	Roon	Room Occupancy:	
Singles		3		3	3	
TV	Ensuite	Shared Bathro	om Smo	ke Alarm	Fire Notice	
					\boxtimes	
<u>.</u>	Very Good	Adequate	Poor *	Needs	urgent attention *	
Cleanliness						
Is everything in	working order?		Yes 🔀	No *		
If *, please give	details:					
ROOM NUMBE	R 308					
ROOM NUMBE	R 308	Page	Canacity	Poor	n Occupancy	
Room Profile:	ER 308		Capacity:		n Occupancy:	
Room Profile: Single		1		1	· · · · · · · · · · · · · · · · · · ·	
Room Profile: Single TV	Ensuite			1 ke Alarm	m Occupancy: Fire Notice	
Room Profile: Single		1		1	· · · · · · · · · · · · · · · · · · ·	
Room Profile: Single TV		1		te Alarm	· · · · · · · · · · · · · · · · · · ·	
Room Profile: Single TV	Ensuite	Shared Bathro	om Smo	te Alarm	Fire Notice	
Room Profile: Single TV Cleanliness	Ensuite	Shared Bathro	om Smo	te Alarm	Fire Notice	
Room Profile: Single TV Cleanliness Is everything in	Ensuite Very Good	Shared Bathro Adequate	om Smo Poor * Yes Yes	ke Alarm Needs	Fire Notice	
Room Profile: Single TV Cleanliness Is everything in	Ensuite Very Good working order?	Shared Bathro Adequate	om Smo Poor * Yes Yes	ke Alarm Needs	Fire Notice	
Room Profile: Single TV Cleanliness Is everything in	Very Good working order? dedetails: Room is	Shared Bathro Adequate	om Smo Poor * Yes And untidy	Needs No *	Fire Notice	
Room Profile: Single TV Cleanliness Is everything in If *, please give	Very Good working order? dedetails: Room is	Shared Bathro Adequate	om Smo Poor * Yes Yes	Needs No *	Fire Notice	
Room Profile: Single TV Cleanliness Is everything in If *, please give	Very Good working order? dedetails: Room is	Shared Bathro Adequate	om Smo Poor * Yes And untidy	Needs No *	Fire Notice urgent attention *	

General Representations

If you were approached by any <u>residents</u> regarding general issues while
in the centre please outline the details below:
While in the rooms I asked any resident present if there were any issues they wished
to raise with me regarding their accommodation. Any issues raised are included in
the inspection report.
If you were approached by any members of staff regarding general
issues while in the centre please outline the details below:
issues write in the tentre please outline the details below.
If you were approached by any other persons regarding general issues
while in the centre please outline the details below:
wille in the centre please outline the details below.

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Maintenance list as result of Inspection on 18/11/2020

Room 103 – Black Marks on Wall – Removed

Room 107— Toilet Seat broken- Replaced

Room 108 — Tap leaking ,New Curtain Pole and curtain needed- All done

Room 109 – Paint walls – Done

Room 110 — Bathroom ceiling damp, kitchen appliances in room, Shoe rack — Ceiling Done and residents asked to store kitchen appliances downstairs and store shoe rack in room.

Room 112 – Internet Signal-Booster put at door

Room 114 — Side of bath needs painting, Commercial sound System in room—Painting done, Resident asked to remove commercial music system

Room 202 — Window Seal- Fixed and residents asked to store kitchen appliances downstairs

Room 203 – Side of bath needs painting -Done

Room 204— Sink Blocked, Locker door broken, kitchen appliances in room- Sink Done, Locker fixed and residents asked to store kitchen appliances downstairs and clean their room

Room 205 — Room painting, kitchen appliances in room-Painting done and residents asked to store kitchen appliances downstairs.

Room 207 — Bathroom ceiling, Shoe storage- Ceiling done, residents asked to store shoe rack in room.

Room 209 – Kitchen appliances in room -Residents asked to store kitchen appliances downstairs.

Room 211— Bathroom ceiling- Done

Room 217— Side of bath needs painting, Cluttered Room - Painting done and family asked to tidy room.

Room 301— Curtain Room Clutter- Family asked to tidy room and remove curtain.

Room 302— Kitchen appliances in room and room cluttered. Residents asked to store kitchen appliances downstairs and tidy room.

Room 308— Room Clutter - Residents asked to tidy room.