IPPS/IPAS Inspection Report

Centre:	ATLAS TRALEE
Inspector:	Bernedette Loughrey
Date of Inspection:	13/10/2020
Time of Arrival & Departure:	12:15pm – 4:30pm

Part 1 **General Information on Services**

Inspection Report

Centre:

Atlas Tralee Date of Inspection: 13th October 2020

1. CENTRE DETAILS

Name and address of Centre	Atlas Tralee, Cowans Lane, Tralee
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Contractor	Onsite Facilities Management
Manager	Jamie Carnegie
Who deputises for manager in his/her	Give Job Title only
absence?	Assistant Manager

Telephone Number	066 7126299

Current Contracted Capacity	100
Current Occupancy (today)	94
Current Centre Profile (e.g., singles, families etc.)	single male

HSE Area	HSE South
Public Health Nurse	K Delaney
DSP / CWO name	Nora Deane
Environmental Health Officer name	Fiona Donovan
Local Fire Officer Name	V Hussy
Local Fire Station	Tralee

Is the Centre certified by any Quality Management System	Yes	No	\boxtimes
(i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification?			
Have you a copy of the Certification	Yes	No	

2. Please provide a copy of the following

	Check List
Official Register	
Menu Cycle	
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	
3. a separate list of Designated Liaison Persons (child protection)	

3 GENERAL SECURITY & EMERGENCY DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes 🛛 No 🗌
Give details of roster hours		24/7 - 12 hr shifts
Is security provided by external company?	(Y/N)	Yes 🗌 No 🔀
If yes, give name of company:		
Does the centre have CCTV?	(Y/N)	Yes 🔀 No 🗌
Is a list of emergency numbers available in the	e	Yes 🖂 No 🗌
Manager's office?		
Does the list include the following numbers?	(Y/N)	Yes 🔀 No 🗌
Local Garda station 24 hr number		
Local hospital		
Local fire station		If no, give details:
Duty Social Work Team		
Out of hours GP Service		
RIA out of hours number		
Are first aid kits available?	(Y/N)	Yes 🛛 No 🗌
Where and how many?		2 – kitchen and mangers office
Who is responsible for first aid restocking?		Job title only (not name) of person responsible:
		Manager
Is there a defibrillator in the centre?		Yes No
How many staff been trained to use it?		

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Electric
Do residents have control of the heating in their own bedroom?	Yes 🛛 No 🗌
If no, what arrangements are in place?	
What are the heating 'ON' times?	

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	Meets with manager on arrival

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)	Yes 🛛 No 🗌
Are residents issued with key for main door? (Yes/No)	Yes 🗌 No 🔀
If no, give details	front door on cctv and buzzer
Are there procedures to allow residents to receive	yes - log in reception
visitors? (Give details)	
Outline visiting times :	10am - 10pm
In what areas are visitors allowed in the centre?	Communal rooms ground floor only

Any other relevant information:	
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	in own rooms
What toiletries are provided to residents on arrival?	toothpaste, soap, shampoo, shower gel
What arrangements are in place to replenish these items?	on request

7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes 🔀 No 🗌
for residents to report maintenance issues? (Yes/No)	
Is there a maintenance day book? (Yes/No)	Yes 🔀 No 🗌
Describe the maintenance procedure at the centre:	
logged with manager then entered into day book	

8 CHILD PROTECTION - NOT APPLICABLE

Are measures in place to inform staff and visitors of RIA's	
Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	
adhere to the child protection policy?	
Where is declaration held?	
Is there a sign in book for visitors? Where?	
Are there notices on public display giving name and	
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	
Are notices prominently displayed regarding parental	
supervision of children? Where?	

9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes	\boxtimes	No	
Have the premises been inspected by an Environmental Health Officer? (Yes/No)	Yes	\square	No	
Date of last visit:				

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu /	yes - monthly meetings	
dietary requests? (Give details.)		
Provide details opposite:	n/a	
Which of the following are provided for school		
children's packed lunches:		
Sandwich? What sandwich fillings are		
available: Cheese? Ham? Chicken?		
Tuna? Jam? Other?	Please also provide details of the	
Drinks? Juice? Water?	system for distribution of school	
• Yogurt?	lunches:	
• Fruit?		
Other		
Is infant formula kept out of public view?	n/a	
What arrangements are in place for distribution	n.a	
of infant formula?		

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when tea	a, coffee, breads and toaster
kitchen is closed?	
Where are the snacks located and how are they Di l accessed?	ining room left open 24/7
Are meals available for residents who arrive late?	Yes 🛛 No 🗌
(Give details.) On	n prior notice
Are meals available for new arrivals? yes	25
(Give details)	
Are packed lunches available for residents	Yes 🖂 No 🗌
travelling to Dublin on official business? kit	tchen staff will prepare a lunch
(Give details)	
If the inspection takes place during Ramadan this n/a	/a
section <u>must</u> be completed.	
What arrangements are in place to facilitate	
residents observing a fast during Ramadan?	

12 FACILITIES FOR FEEDING BABIES -= NOT APPLICABLE

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes No
/ for preparation of infant formula)	
Sterilisers	Yes No
Kettles	Yes No
Fridge (for bottles of EBM* / formula) *Expressed	Yes No
Breast Milk	
Bottle Warmer	Yes No
Microwave	Yes No
Are these facilities available 24 hours a day	Yes No
Is there a dedicated room provided?	Yes No
Where?	

13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes 🛛 No 🗌
WIFI	Yes 🛛 No 🗌
DVD player	Yes 🗌 No 🖂
Computer Games	Yes 🗌 No 🖂
Snooker Table	Yes 🗌 No 🖂
Pool Table	Yes 🛛 No 🗌
Table Tennis Table	Yes 🗌 No 🖂
Board Games	Yes 🛛 No 🗌
Newspapers	Yes 🗌 No 🖂
Books	Yes 🛛 No 🗌
Toys / games for children	Yes 🗌 No 🖂
Other	Fully kitted gym in place
Give details of any other arrangement or other	
comments:	

14 TRANSPORT ARRANGEMENTS

Is there a bus service provided? (Yes/No):	Yes No 🖂
Where does the service go to?	centre in middle of Tralee
What is the frequency of the service? (List time table opposite)	

15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Sky satellite
An average, how many TV channels are provided to residents?	over 50
Are residents allowed to erect satellite dishes?	no

16 LAUNDRY FACILITIES (General Arrangements)

	•
Are Laundry facilities available in the centre? (Y/N)	Yes 🛛 No 🗌
If No, what service is provided?	
Who launders towels and bedlinen?	residents and housekeeping
(e.g., residents, staff, other, etc)	
What procedures are in place for the exchange of	on request
towels and bed linen at the centre?	
What procedures are in place for ironing boards	available from manager
and irons?	
How is washing powder / tablets supplied?	machine on auto dosing
Are there specific arrangements for access to the	open 10am - 10 pm
laundry (give details):	

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes 🔀 No 🗌
What cleaning equipment is available to residents?	detergents, mops, buckets , brushes and hoover
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	request of manager
What arrangements are in place if rooms are not cleaned sufficiently by residents?	warned by manager and housekeeping will assist in cleaning

PART 2

Room by Room Inspection

Inspection Report

Centre: Atlas Tralee Date of Inspection: 13th October 2020

Section A- Administration / Communal areas

17 Have you seen the following?

		Location of display
Up to date House Rules	\square	reception
Complaint Forms	\square	reception
Accident/ Incident procedure	\square	office

HSE Breastfeeding Posters		n/a
(if applicable)		
Designated Liaison Person details		n/a
(Child Protection)		
Supervision of children notice		n/a
Gym Notices (Child Safety – if applicable)		n/a
IOM Voluntary Return Posters		reception
Anti Human-Trafficking Posters	\square	reception
'NO to Violence & Harassment' Posters	\square	reception

18 Staff Awareness

Did you see the RIA Code of Practice*?	\square
Are all staff aware of RIA Code & House Rules?	Kept on File
How are staff made aware of RIA Code & House Rules?	
on induction with manager	

*A Code of Practice for persons working in accommodation centres

19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
04/10/2020	Em Con(due visit 14 th Oc	ok- full service carried out
29/09/2020	security	ok – full service carried out

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
17/12/2019	Chubb	\boxtimes		only doing emergency – covid 19	Y
12/10/2020	security/internal	\square			Y
11/10/2020	security/internal	\square			Υ

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
Nov 2019	MK Fire	\square	Due to Service		
11/10/2020	security	\boxtimes			Y

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
11/10/2020	security	\square			Y
12/10/2020	security	\square			Y

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
09/09/2019 12.30pm	3	80/80	7 min	No Drills done during Covid 19
13/06/2019 12:22pm	3	80/80	8 min	no issues

****Both numbers must be recorded.**

19f STAFF INSTRUCTION AND TRAINING (Fire Safety)

		· //		
Job Description	Course	Instructor	Duration	Date

12 staff	extinguisher use	MK Fire	1/2 day	16.9.14
7 staff	extinguisher	MK Fire	1/2 day	22.2.13

19g FIRE ASSEMBLY POINTS

Where are the Fire Assembly Points located?	McCowans Lane
Are they marked?	no
Are staff aware of locations?	yes
Comments:	

19h FIRE ALARM SYSTEM

Is there a fire alarm system in place?	yes
Are there smoke alarms throughout the	yes
premises, inc bedrooms?	
Are all smoke alarms linked back to a	yes
central control panel?	
Are there designated 'Smoking' areas?	No smoking inside building
Include locations	
Comments:	

19i FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES (in corridors & common areas)

Are fire exits clear from obstruction?	yes
Are they unlocked?	yes
Are fire exits clearly posted throughout the	yes
building?	
Are all fire doors kept closed?	yes
Are fire evacuation instructions clearly	yes
displayed in the centre?	
Are fire extinguishers clearly visible?	yes
Is there emergency lighting system in	yes
place?	
Comments:	

Administration Area:

Reception: main lobby

Is the area generally clean?	Yes 🔀	No
If no please give details:		
Visual Check: Have you noticed any issues requiring attention?	Yes 🗌	No
(e.g., fire exit signs, hazards, lighting, notices, décor, etc.)		
If yes please detail:		

Social Room / Tea Station (State Location): dining room

What facilities are provided? microwave, toaster, tea coffee facilities					
Is the area generally clean?	Yes	\boxtimes	No		
If no please give details:					
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\boxtimes	
If yes please detail:					

Pre-school Room: Not Applicable

Is the area generally clean? Yes / No
If no please give details:
Visual Check: Have you noticed any issues requiring attention? Yes No (observe whether the area is colourful, has sufficient toys, changing areas, toilets in working order, etc)
Other comments:

DINING AREA:

Please outline the meal times:

	From	То
Breakfast	8	10
Lunch	12.30	2
Dinner	5	6.30

Which is the main meal of the day:	Lunch	Dinner 🔀
Is menu cycle available?	Yes 🖂	No

If no, give details of all menu options on day of inspection:

Breakfast	
Lunch	
Dinner	

Is menu cycle on display?				\boxtimes	No			
Does menu cycle correspond with options available?				\boxtimes	No			
If no, ask manager for explanation an	d provide det	ails:						
Which meal was sampled?	Lunch							
Please describe the meal in detail (e.	g. was it hot /	cold, blan	d / spic	y etc.)				
Fresh, Hot & Tasty. Chicken Burgers,	Salad & Wed	ges						
Was there a vegetarian option?		Yes						
(note salad and vegetables alone are	not							
considered as vegetarian option)								
Give details of this option:		Scrambl			li Sauce,			
		Ommlet	te, Veg	Soup				
Were there ethnic dishes available?	Yes	\ge	No					
Give details of this option:								
Was fresh foods available for Infants	Yes	N/A	No					
(as per HSE Infant Feeding Guidelines	5)							
In your opinion, does the food on offe	er appear to	Yes	\ge	No				
provide a good variety?								
Did inspection take place during Ram	adan?	Yes		No	\square			
If yes, please outline arrangements for	or provision of	meals ou	tside of	^f norma	l mealtime	s,		
(medical or other appointments, etc.):								
Is there any damaged seating or tables in dining room			Yes	N	lo 🖂			
Is there enough seating for residents	down and	l Yes	N N	lo 🗌				
eat their lunch?								
Comments: Seating rearranged to facilitate Covid 19 restrictions – social distancing.								
Residents allowed to bring meals to their rooms								

KITCHEN AREA: Food Safety Critical Requirements

Is there a dress code for kitchen and servery staff Please outline: Yes - Apron and hat & PPE

Has the manager shown you HACCP Certificates for chefs?	\square
Was the fridge temperature showing as being between 1 and 5°C?	\square
Did you see evidence that the fridge temperature is recorded daily?	\square
Was the freezer temperature showing as being-18°C or below?	\square
Did you see evidence that freezer temperature is recorded daily?	\square
Are dry food stuffs stored on shelving? (all dry goods should be stored	\square
off the ground)	
Has it been demonstrated to you that cooked food is at a temperature	\square
above 72°C?	
Is the temperature recorded for all food services (lunch & dinner)	\square
Is there a record of daily cleaning of kitchen, food service and dining	\square
areas?	
Have you seen a record of periodic deep clean of all floors, under and	\square
behind cookers/fridges etc.?	
Are bins with waste food covered/lidded ?	\square
Are fly screens present on windows and doors into kitchen?	🔀 n/a no
	windows in
	kitchen

Where you have not checked boxes above, please provide further details, including any specific corrective actions you may have requested:

23 PUBLIC TOILET (State Location): Opposite office

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins
			Paper	Dryers	Water	
Unisex:						
Ladies:	1	\boxtimes	\boxtimes	\square	\square	\square
Gents:	1	\boxtimes	\boxtimes	\square	\square	
Is there a cleaning schedule displayed? Yes 🛛 No 🗌						
Record the last time entry.						
Is the area clean? (provide comment)						
Are all facilities working? Yes 🛛 No *						
Visual Check: Have you noticed any issues requiring attention? Yes* No						
If No, give details:						

24 COMMUNAL ROOM (State Location):	off main lobby	
Storage area:		
Is the walkway through the area clear? Are the exit signs clearly marked?	Yes 🔀 No Yes 🔀 No	
General Seating Area		
Is the seating in good condition?	Yes 🔀 🛛 No	
What is the area generally used for?	Yes 🔀 🛛 No	
Computer room: Is the area generally clean? <i>Visual Check</i> : Have you noticed any issues requiring at If yes please detail:	Yes ⊠ No ttention?Yes ⊠ No	
Any other comments? If yes please detail: Pool Table Dining Area – To Facilitate Social Distancing.	e. Communal Room Used	As A
Contents: SkyTV, Playstations, 2 Microwaves, Water Fridge Freezer, Milk Dispenser, Toaster.	Dispenser, Hot Water, 2	Fridges,

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*			
Condition of exterior of centre		\square					
Paintwork of the centre		\boxtimes					
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)		\square					
Cleanliness of the grounds (ie., evidence of rubbish etc.)		\square					
Where you have rated * plea	ise provide deta	ails and comme	ents:				
Some of the Balconies & C	Gutters Would	Benefit From	n Cleanin	g; Cigarette Butts,			
Rubbish, Etc							
Are there any facilities available for children outdoors? Yes No							
Comments no c	hildren in cent	tre					

LAUNDRY ROOM

	Washing Machines	Dryers							
Number	umber 6								
Do they appear to be in working order? yes									
Comments: New Machines & CCTV in Location									

CORRIDOR (State Location): all corridors

Is the area generally clean?	Yes	\square	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\square
If yes please detail: +				

CORRIDOR (State Location): Floor 1 –

Is the area generally clean?	Yes		No	\boxtimes
If no please give details: Carpet heavily Stained – Needs Repla	cing			
Visual Check: Have you noticed any issues requiring attention?	Yes	\boxtimes	No	
If yes please detail: Carpet needs replacing - Outside Room 2 Ceiling/marked on ceiling outside room 211.	209 &	Leak ir	1	

Kitchen/Communal Area: (State Location): Floor 1 & 2

Is the area generally clean?	Yes	\boxtimes	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\square
If yes please detail:				

STAIRWAY (State Location): all

Is the area generally clean?	Yes	\square	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention? (e.g., fire exit signs, hazards, lighting, notices, décor, etc.)	Yes		No	\boxtimes
If yes please detail:				

Bedrooms:

CLEANING (General Arrangements)

How often are bedrooms inspected?	twice weekly 🗌 🛛 Weekly 🖂					
Who cleans the bedrooms?	Staff 🗌 Residents 🖂					
How often do staff clean the bedrooms?	Weekly 🗌 fortnightly 🗌					
	Monthly 🗌 Other 🛛					
Are there cleaning materials and equipment provided by management for residents?	Yes 🛛 No 🗌					
What cleaning equipment is available to	brushes, vacumn, mops/buckets,					
residents?	detergents					
What arrangements are in place if rooms	manager speaks with residnt and					
are not cleaned sufficiently by residents?	housekeeping will assist if required					

ROOM NUMBER 101										
Room Profile:					Room Capacity:			Room Occupancy:		
Single				2				2		
TV		Ensuite	Shared	Shared Bathroom			e Ala	ırm	Fire Notice	
\square		\boxtimes					\triangleleft		\square	
		Very Good	Adeq	uate	Ро	or *	Ν	eeds	urgent attention *	
Cleanliness					[
Is everything in working order?				Y	′es 🖂	Ν	0 *			
If *, please gi	ve c	letails:								

ROOM NUME	BER	102							
Room Profile:	Room Capacity:				Room Occupancy:				
Single								2	
TV		Ensuite	Shared	Shared Bathroom Smoke Al			e Ala	ırm	Fire Notice
		\square				\boxtimes			\square
		Very Good	d Adeq	juate	uate Poor * N		N	leeds urgent attention *	
Cleanliness				\langle	[
Is everything in working order?					Y	es 🖂	N	o* [
If *, please giv	ve d	letails:							

ROOM NUMBER 103										
Room Profile:					Room Capacity:			Room Occupancy:		
Single				2				2		
TV		Ensuite	Shared Bathroom Sm			Smoke	e Ala	arm	Fire Notice	
\square			\square			\boxtimes			\square	
		Very Good	Adeq	uate Poor *		or *	Needs		urgent attention *	
Cleanliness	leanliness		\geq	\triangleleft						
Is everything in working order?					Y	′es 🖂	Ν	0 *		
If *, please giv	ve c	letails:								

ROOM NUMBER 104										
Room Profile	Room Capacity:				Roo	Room Occupancy:				
Single								1		
TV		Ensuite	Shared Bathroom Smoke			e Ala	arm	Fire Notice		
\boxtimes				\square						
		Very Good	l Adeq	Juate	e Poor *		Ν	Needs urgent attention *		
Cleanliness			\geq	\langle						
Is everything in working order? Yes 🛛 No *										
If *, please give details: Small Portable Grill In Room – Advised Management to remove										
it.										

ROOM NUMBER 106										
Room Profile	Room	Capa	city:		Room Occupancy:					
Single							1	1		
TV	Ensuite	Shared Bathroom Si			Smoke Alarm		rm	Fire Notice		
						\triangleleft		\boxtimes		
	Very Good	Adeq	uate Poor * N		Ne	eeds urgent attention *				
Cleanliness		\geq	\leq	[
Is everything	in working order	·?			Yes 🛛	$\langle \rangle$	No*	·		
If *, please give details: Extension Leads in Bedroom – Fridges in Use.										

ROOM NUMBER 107									
Room Profile:	•	Room	Capa	city:	Ro	Room Occupancy:			
Single			2			2			
TV	Ensuite	Shared	Shared Bathroom Smoke Al		Alarm	Fire Notice			
\square			\square		\square				
	Very Good Ac		juate Pc		or * Needs		ds urgent attention *		
Cleanliness		\geq	\Box						
Is everything	in working order	·?			Yes 🔀	No)*		
If *, please give details: Shared bathroom under construction – replacing shower.									

ROOM NUMBER 108										
Room Profile:					Room Capacity:			Room Occupancy:		
Single				2				2		
TV		Ensuite	Shared	Bathro	om	Smoke	e Ala	arm	Fire Notice	
\square							\triangleleft		\square	
		Very Good	Adeo	quate	Pc	or *	Ν	eeds	urgent attention *	
Cleanliness				\leq	[
Is everything		١	′es 🖂	Ν	0 *					
If *, please give details:										

ROOM NUMBER 109												
Room Profile:					Room Capacity:				Room Occupancy:			
Single					2	2 2						
TV		Ensuite	Sha	ared	Bathro	om	Smoke	e Ala	ırm	F	ire Notio	ce
\square		\boxtimes										
		Very Good	k k	Adeq	juate Poor		or *	or * Needs		urgen	t attenti	on *
Cleanliness				\geq	\leq	[
Is everything			١	′es 🖂	Ν	0 *						
If *, please give details:												

ROOM NUMBER 110										
Room Profile:			Room Capacity:				Room Occupancy:			
Single			2			2				
TV	Ensuite	Ensuite Shared			l Bathroom Smoke Ala		Fire Notice			
\square					\square		\square			
	Very Good	d Adeq	uate	Ро	or* N	eeds	urgent attention *			
Cleanliness		\geq	\leq	[
Is everything	in working orde	r?			Yes 🖂	No*	×			
If *, please give details: Space at the back adapted – bedroom area.										

ROOM NUMBER 111										
Room Profile:	:			Room Capacity:				Room Occupancy:		
Single				2			1(1	1(1 other self isolating)		
TV		Ensuite	Bathroom Smoke Ala			e Ala	nrm	Fire Notice		
\square		\square					\boxtimes		\square	
		Very Good	Adec	quate	Pc	or *	Ν	eeds	urgent attention *	
Cleanliness				\leq	[
Is everything in working order? Yes No *										
If *, please gi	ve de	etails:								

ROOM NUMBER 112										
Room Profile:				Room	Room Capacity:			Room Occupancy:		
Single				2				2		
TV		Ensuite	Shared	l Bathro	om	Smoke	e Ala	arm	Fire Notice	
\square		\square					\boxtimes		\square	
		Very Good	l Ade	quate	Pc	or *	Ν	eeds	urgent attention *	
Cleanliness				\triangleleft	[
Is everything in working order? Yes No *										
If *, please give details:										

ROOM NUMBER 113										
Room Profile				Room Capacity:				Room Occupancy:		
Single		2	2 2							
TV		Ensuite	Shared	Bathro	om	Smoke	e Ala	arm	Fire Notice	
\square				\boxtimes						
		Very Good	Adeq	quate Po		or *	N	eeds	urgent attention *	
Cleanliness			\geq	\leq	[
Is everything in working order? Yes No *										
If *, please give details: Unable to view shared bathroom as occupied. Sofa in Room very										
tattered & worn looking.										

ROOM NUM	BER 114								
Room Profile:	:	Room	Capaci	ity:	Room Occupancy:				
Single		2	2						
TV	Ensuite	Shared Bathro	om	Smoke Ala	arm	Fire Notice			
\boxtimes		\square				\boxtimes			
	Very Good	Adequate	Poc	or* N	eeds	urgent attention *			
Cleanliness									
Is everything	in working order	?	Y	/es 🖂	No*				
If *, please give details: Shares Bathroom with Room 115 – painting on day of inspection. Window Sill – unclean/littered/untidy.									

ROOM NUMBER 115										
Room Profile		Room Capacity:				Room Occupancy:				
Single		2 1(1 self-isolati					self-isolating)			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
\square			\boxtimes					\boxtimes		
	Very Good	l Adeq	uate	Pc	or *	Ν	eeds	urgent attention *		
Cleanliness		\geq	\leq	[
Is everything	in working order	?			Yes 🖂		No *			

ROOM NUMBER 116										
Room Profile:				Room Capacity:				Room Occupancy:		
Single				2				1		
TV		Ensuite	Shared	Bathro	om	Smoke	Ala	ırm	Fire Notice	
						\triangleleft		\square		
		Very Good	Adeq	Juate	Pc	or *	Ν	eeds	urgent attention *	
Cleanliness			\geq	\leq	[
Is everything in working order? Yes 🛛 No *										
If *, please give details:										

ROOM NUMBER 117										
Room Profile:				Room	Room Capacity:			Room Occupancy:		
Single				2	2			2		
TV		Ensuite	Shared	d Bathro	om	Smoke	e Ala	arm	Fire Notice	
\square				\boxtimes	\boxtimes					
		Very Good	Ade	quate	Pc	or *	Ν	eeds	urgent attention *	
Cleanliness				\times	[
Is everything		١	′es 🖂	N	0 *					
If *, please give details:										

ROOM NUM	BER 118								
Room Profile	:	Ro	Room Capacity:			Room Occupancy:			
Single		2			2				
TV	Ensuite	Shared Bath	I Bathroom Smoke A		e Alarm	Fire Notice			
						\square			
	Very Good	d Adequate	e Po	or *	Needs	urgent attention *			
Cleanliness			[
Is everything in working order? Yes No*									
If *, please gi	ve details:								

ROOM NUMBER 119										
Room Profile	Room Capacity:				Room Occupancy:					
Single			2				2			
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
\square	\square					\leq		\boxtimes		
	Very Good	Adeq	uate	Ро	or *	N	eeds (urgent attention *		
Cleanliness			\leq	[
Is everything	in working order	?			Yes 🖂		No *			

ROOM NUM	3ER 120									
Room Profile:			Room	Capa	city:		Room Occupancy:			
Single			2				2			
TV	Ensuite	Shared	Bathroom Smoke				rm	Fire Notice		
\square	\boxtimes				\triangleright	3		\square		
	Very Good	d Adeq	uate Poor *			Ν	eeds	urgent attention *		
Cleanliness			\langle	[
Is everything	in working orde	r?		Y	′es 🔀	Ν	0 *			
If *, please give details: Window Ledge Outside – needs cleaning/attention.										

ROOM NUMBER 121												
Room Profile:				Room	Capa	city:		Room Occupancy:				
Single		2 2										
TV		Ensuite	Shared	Bathro	om	Smoke	Ala	arm	Fire Notice			
\square												
		Very Good	Adeq	uate Poor '		or *	Ν	eeds	urgent attention *			
Cleanliness		\langle		\times								
Is everything	?		١	′es 🖂	Ν	0 *						
If *, please give details: Carpet V. Stained												

ROOM NUMBER 122											
Room Profile:		R	oom Capa	city:	Roo	Room Occupancy:					
Single		2			1(1	1(1 othe self-isolating)					
TV	Ensuite	Shared Ba	throom	Smoke	Alarm	Fire Notice					
	Very Good	d Adequa	te Pc	or *	Needs	leeds urgent attention *					
Cleanliness			[
Is everything	in working order	r?		Yes 🛛	No*	*					
If *, please give details: Evidence of Smoking in the Room											

ROOM NUM	BER 201								
Room Profile	:		Room	Capa	city:		Room Occupancy:		
Single			2				2		
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	arm Fire Notice		
\square	\square							\boxtimes	
	Adeq	Adequate		Poor *		eeds	urgent attention *		
Cleanliness									
Is everything			Yes]	No *				

If *, please give details: Hand Basin Broken In Bathroom

ROOM NUM	BER	202								
Room Profile	:			Room	Capa	city:		Room Occupancy:		
Single				2				2		
TV		Ensuite	Shared	Bathroom Smoke A				ırm	Fire Notice	
\square				\boxtimes	\square	\triangleleft		\boxtimes		
		Very Good	Adeq	uate Poor *		or *	or * Needs		urgent attention *	
Cleanliness				\leq	[
Is everything in working order?					Y	′es 🖂	Ν	0 *		
If *, please give details:										

ROOM NUM	BER	203							
Room Profile	:			Room	Room Capacity:				m Occupancy:
Single	2			2	2				
TV		Ensuite	Share	ed Bathro	om	Smoke	e Ala	arm	Fire Notice
\square				\boxtimes					
		Very Good	Ad	equate	Pc	oor * 🛛 🛛 N		eeds	urgent attention *
Cleanliness		\boxtimes							
Is everything in working order?					١	′es 🔀	N	0 *	
If *, please give details:									

ROOM NUM	BER 204									
Room Profile	:		Room (Сара	city:	Ro	Room Occupancy:			
Single		2			2	2				
TV	Ensuite	Ensuite Shared			Smoke	Alarm	F	ire Notice		
	\square	[\square		
	Very Goo	d Adeq	juate Poor * N			Need	leeds urgent attention *			
Cleanliness										
Is everything	in working orde	er?			Yes 🛛	N	o* 🗌			
If *, please gi	ve details:									

ROOM NUM	BER 205									
Room Profile	:		Room	Capa	city:		Room Occupancy:			
Single			2 2							
TV	Ensuite	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice		
\square			\boxtimes			\leq		\boxtimes		
	Adeq	Adequate		Poor *		eeds (urgent attention *			
Cleanliness										
Is everything	?			Yes 🖂		No *				

If *, please give details: Smoking in the Bedroom – Advised Management to monitor

ROOM NUME	BER	206									
Room Profile:				Room Capacity:					Room Occupancy:		
Single		2 2									
TV		Ensuite	Shared	Bathro	om	Smoke	Ala	rm	Fire Notice		
			\square			\square			\square		
		Very Good	l Adeq	quate Poor *		N	eeds	urgent attention *			
Cleanliness			\geq	\langle	[
Is everything	in v	vorking order	?		Y	′es 🖂	Ν	0 *	\square		
If *, please give details: Shared Bathroom with 205 – mould in Bathroom – needs cleaning											

ROOM NUM	BER	207									
Room Profile:				Room Capacity:				Room Occupancy:			
Single								1			
TV		Ensuite	Bathroom Smoke A			e Ala	arm	Fire Notice			
\square		\boxtimes									
		Very Good	Adeo	Adequate		Poor *		eeds	urgent attention *		
Cleanliness	<u></u>		\square	\leq							
Is everything in working order?					Y	′es 🖂	N	0 *			
If *, please give details:											

ROOM NUM	BER 208									
Room Profile	:		Room Capa	city:	Roc	Room Occupancy:				
Single			2		2					
TV	Ensuite	Shared E	Bathroom Smoke Al			Fire Notice				
	Very Good	l Adequ	uate Poor * N			urgent attention *				
Cleanliness		\square								
Is everything	in working order	·?		Yes 🛛	No	* 🖂				
If *, please give details: Shared Bathroom with Room 209 – Very Unclean, Very Strong Unpleasant Smell, V.Un-hygenic. Management aware. Requires a deep clean. Resident in 209 issues.										

ROOM NUMBER 209													
Room Profile:Room Capacity:Room Occupancy:												ipancy:	
Single					2					1			
TV	E	Ensuit	e	Shared	Bathroom Smoke Al					rm		Fii	re Notice
\square		\square											\square
		Very	Good	Adeq	uate	uate Poor *			or * Needs			nt	attention *
Cleanliness													

Is everything in working order?

Yes 🖂

No *

 \square

If *, please give details: Shared Bathroom with Room 209 – Very Unclean, Very Strong Unpleasant Smell, V.Un-hygenic. Management aware. Requires a deep clean. Bedroom in an unacceptable condition; very untidy and requires cleaning – again Management aware of issues. Carpet heavily stained. Portable hobs/cooker & Pots in room. Evidence of cooking in room.

ROOM NUMBER 210										
Room Profile	:			Room Capacity:				Room Occupancy:		
Single				2			2			
TV	• · · · · · · · · · · · · · · · · · · ·			Bathro	om	Smoke	e Ala	arm	Fi	re Notice
\square							\leq			\boxtimes
		Very Good	Adeq	uate	Poor * N		Ν	leeds urgent attention *		attention *
Cleanliness			\geq	\leq	[]
Is everything		Y	′es 🖂	N	0 *					
If *, please give details: Smoking in the Room – Strong Smoking Odour.										

ROOM NUMBER 211										
Room Profile:				Room Capacity:				Room Occupancy:		
Single				2	2 2					
TV Ensuite Shared			Bathro	room Smoke Alarr			arm	Fire Notice		
		Very Good	Adeq	Juate	Ро	or *	Ν	eeds	urgent attention *	
Cleanliness			\geq	\leq	[
Is everything in working order?					Y	′es 🖂	Ν	0 *		
If *, please give details:										

ROOM NUMBER 212											
Room Profile	:			Room Capacity:				Room Occupancy:			
Single				2				0 (2 Residents Self-			
								isola	ating)		
TV		Ensuite	Bathro	om	Smoke	e Alar					
		\boxtimes				\boxtimes					
		Very Good	Adec	quate	Pc	or *	Ne	eds	urgent	attention *	*
Cleanliness			\geq	\langle	[
Is everything	in w	vorking order	·?			Yes 🛛	3	No*			

ROOM NUMBER 213									
Room Profile:			Room Capacity:				Room Occupancy:		
Single		2 2			2				
TV	Ensuite	Ensuite Shared			Bathroom Smoke Ala			Fire Notice	
\square		\boxtimes			\boxtimes			\boxtimes	
	l Adeq	uate	uate Poor * N		Ne	Veeds urgent attention *			
Cleanliness					\boxtimes				
Is everything in working order? Yes 🛛 No * 🖂									
If *, please give details: Toilet Seat Broken. Toaster in Room.									

ROOM NUMBER 214										
Room Profile:	:			Room Capacity:				Room Occupancy:		
Single				2	2 2					
TV Ensuite Shared			Bathro	Bathroom Smoke Al			rm	Fire Notice		
\square		\square				\triangleleft				
		Very Good	Adeq	uate	Ро	Poor * Needs urgent		urgent attention *		
Cleanliness				$\overline{\mathbf{A}}$	[
Is everything	?		Y	′es 🖂	N	0 *	\square			
If *, please give details:										

ROOM NUMBER 215									
Room Profile:		Ro	Room Capacity:			Room Occupancy:			
Single	2	2			1(1 Self-Isolating)				
TV	Ensuite	Shared Bat	Bathroom Smoke A		e Alarm	Fire Notice			
\square		\boxtimes							
	Adequat	e Po	or *	Needs	s urgent attention *				
Cleanliness		\square							
Is everything in working order? Yes 🛛 No * 🔀									
If *, please give details: Shared Bathroom with 216 – under renovation/construction									

ROOM NUMBER 216									
Room Profile:	:	1	Room Capa	acity:	Roo	Room Occupancy:			
Single		2	2			2			
TV	Ensuite	Shared B	Bathroom Smoke Ala			Fire Notice			
\boxtimes	\square]	\triangleleft	\square				
	Very Good	Adequa	ate P	oor *	Needs	urgent attention *			
Cleanliness		\square							
Is everything in working order? Yes No*									
If *, please give details: Shared Bathroom with 216 – under renovation/construction									

ROOM NUMBER 217									
Room Profile:			Room	Capa	city:	R	loom	Occupancy:	
Single		2 1 (1 s			. (1 se	elf-isolating)			
TV	Shared	Bathro	om	Smoke	e Alarm	n	Fire Notice		
\square	\square	[\triangleleft			
	Adequ	uate	Ро	Poor * N		Needs urgent attention *			
Cleanliness		\square		[
Is everything in working order? Yes No *									
If *, please give details: Toilet Seat Missing/Broken									

ROOM NUMBER 218									
Room Profile:	:	I	Room Capacity:			Room Occupancy:			
Single		2	2 2						
TV	TV Ensuite Shared			Smoke A	Alarm	Fire Notice			
\square		\geq		\boxtimes					
	Very Good	l Adequa	uate Poor * N		Needs	urgent attention *			
Cleanliness		\square	[
Is everything in working order? Yes 🛛 No * 🖂									
If *, please give details: Hot Plate & Toaster in Room. Shared Bathroom with Room 219 – Black Spots/Mould on Ceiling									

ROOM NUMBER 219											
Room Profile:				Room	Room Capacity:				Room Occupancy:		
Single				2	2 1						
TV		Ensuite	Shared	Bathro	om	Smok	e Alarm		Fire Notice		
\boxtimes				\boxtimes							
		Very Good	l Adeo	quate	Pc	Poor * Needs		eeds	s urgent attention *		
Cleanliness				\leq	[
Is everything in working order? Yes 🛛 No * 🖂											
If *, please give details: Shared Bathroom with Room 219 – Black Spots/Mould on											
Ceiling											

ROOM NUMBER 220									
Room Profile:		F	Room Capacity:			m Occupancy:			
Single		2	2						
TV	Ensuite	Shared Ba	Bathroom Smoke Ala			Fire Notice			
\square	\boxtimes								
	Very Good	l Adequa	ate Po	or *	Needs	urgent attention *			
Cleanliness		\square							
Is everything	in working order	?		Yes 🛛	No*	*			
If *, please give details:									

ROOM NUME	ROOM NUMBER 221									
Room Profile:	:	Roon	Room Capacity:			Room Occupancy:				
Single		2	2							
TV	Shared Bathro	Bathroom Smoke Ala			Fire Notice					
\square	\square				\boxtimes					
	l Adequate	Ро	Poor * N		urgent attention *					
Cleanliness				\times						
Is everything	Is everything in working order? Yes X No * X									
If *, please give details: Hot Plates in Room. Very Cluttered, pots & additional cookers. Crack in Shower Tray – Needs Replacing – Management Advised.										

ROOM NUMBER 222											
Room Profile:					Room Capacity:			Room Occupancy:			
Single					2			1	1		
TV		Ensuite	Shared	Bathro	om	Smoke	e Ala	arm	Fire Notice		
\boxtimes			\boxtimes		\boxtimes			\square			
		Very Good	Adeq	Adequate Po		or * Needs		eeds	urgent attention *		
Cleanliness			\geq	\triangleleft							
Is everything	·?		Y	′es 🖂	N	0 *					
If *, please give details:											

ROOM NUME	ROOM NUMBER 223 – No Access on Day of Inspection									
Room Profile:		Room Capacity:				Room Occupancy:				
Single	2				1					
TV	Ensuite Shared			Bathroom Smoke Ala			e Ala	rm	Fire Notice	
\square										
		Very Good	Adeq	Adequate		Poor *		Needs urgent attention		
Cleanliness				$\overline{\langle}$						
Is everything in working order?					Ŷ	′es 🖂	Ν	0 *		
If *, please give details:										

ROOM NUMBER 301										
Room Profile		Roo	m Capa	city:	Roo	Room Occupancy:				
Single		2			1 (1	1 (1 Self- Isolating)				
TV	Ensuite	Shared Bathr	Bathroom Smoke Ala			Fire Notice				
	\square				\triangleleft					
	Very Good	Adequate	ate Poor * N		Needs	urgent attention *				
Cleanliness										
Is everything in working order? Yes No*										
If *, please give details: Room Very Untidy										

ROOM NUMBER 302 – STORE ROOM										
Room Profile:	:	Room	Room Capacity:				Room Occupancy:			
Single										
TV	V Ensuite Shared			Bathroom Smoke Ala			m	Fire Notice		
\square	\boxtimes				\boxtimes			\boxtimes		
	Very G	ood Ad	equate	Pc	Poor * N		eds ui	rgent attention *		
Cleanliness			\boxtimes							
Is everything	in working o			Yes 🖂] N	10 *				
If *, please give details:										

ROOM NUM	ROOM NUMBER 303									
Room Profile:			Room Capacity:				Room Occupancy:			
Single	2				2					
TV	Ensuite	Shared	Bathro	om	Smoke	e Ala	ırm	Fire Notice		
\square	\boxtimes				\square	\bowtie				
	Very Good	d Adeq	juate Poor *		or *	Needs		urgent attention *		
Cleanliness								\square		
Is everything	in working orde	r?		Y	′es 🔀	Ν	0 *	\square		
If *, please give details: Very Unclean, Very Untidy, Cooking Hobs in Room.										

ROOM NUMBER 304										
Room Profile:					Room Capacity:			Room Occupancy:		
Single				2			2			
TV		Ensuite	Bathroom Smoke A			e Ala	arm	Fire Notice		
\square		\boxtimes								
		Very Good	l Adeq	Adequate		Poor *		eeds	urgent attention *	
Cleanliness			\geq	\leq	[
Is everything in working order?					Y	′es 🖂	Ν	0 *		
If *, please give details:										

ROOM NUMBER 305										
Room Profile	:		Room Capacity:				Room Occupancy:			
Single		2			2					
TV	Ensuite	Shared	Bathroom Smoke			Alarm	Fire Notice			
	\square									
	Very Good	Adeq	uate Poor * N			Needs	eeds urgent attention *			
Cleanliness										
Is everything in working order? Yes 🛛 No* 🗌										
If *, please give details:										

ROOM NUMBER 306 Used as Mosque										
Room Profile:					Capa	city:		Room Occupancy:		
Single	2	2			0	0				
TV		Ensuite	red Bathro	Bathroom Smoke Ala			ırm	Fire Notice		
\square		\boxtimes							\square	
Very Good Adec			dequate	juate Poor *		Ν	Needs urgent attention *			
Cleanliness				\boxtimes						
Is everything in working order? Yes No *										
If *, please give details:										

ROOM NUM	ROOM NUMBER 307 – USED AS A SELF ISOLATION ROOM									
Room Profile:					Room Capacity:			Room Occupancy:		
Single					2			1		
TV	TV Ensuite Shared				Bathroom Smoke Al			irm	Fire Notice	
\boxtimes						\triangleleft		\square		
		Very Good	Adequate		Poor *		Ν	Needs urgent attention		
Cleanliness				\leq						
Is everything		Y	′es 🖂	Ν	0 *					
If *, please give details:										

ROOM NUMBER 308										
Room Profile:					Room Capacity:			Room Occupancy:		
Single					2			2		
TV	Ensuite		Shared	Bathroom		Smoke Ala		rm Fire Notice		
\square	\boxtimes									
	Very (Good	Adeq	juate Poor *		N	Needs urgent attention *			
Cleanliness	\geq									
Is everything in working order? Yes 🛛 No * 🔀										
If *, please give details: Mirror Broken at bottom right corner – needs to be										
replaced.										

ROOM NUMBER 309									
Room Profile	:	Room Capacity:				Room Occupancy:			
Single		1				1			
TV	Ensuite	Shared	Bathroom Smoke			e Alarm		Fire Notice	
	\boxtimes				\geq	3		\boxtimes	
	Very Good	l Adeq	Juate	uate Poor * N			leeds urgent attention *		
Cleanliness		\geq	\leq						
Is everything in working order? Yes 🛛 No* 🔀									
If *, please give details: Smoking in the room. Shower Tray requires cleaning.									

ROOM NUMBER 310										
Room Profile	:		Room Capacity:				Room Occupancy:			
Single		2				2				
TV	Ensuite	Shared E	Bathroom Smoke Ala			e Ala	rm	Fire Notice		
\square	\square					\leq				
	Very Good	Adequ	ate	e Poor * N			eeds urgent attention *			
Cleanliness		\square		[
Is everything	in working order	·?			Yes 🖂		No *			
If *, please give details: Shower Trays requires Attention – not clean.										

ROOM NUMBER 312											
Room Profile:				Room	Room Capacity:				Room Occupancy:		
Single					2			1			
TV		Ensuite	Shared	Shared Bathroom			Smoke Alarm		Fire Notice		
\square		\boxtimes					\boxtimes		\square		
		Very Good	Ade	quate	iate Poor		Needs		urgent attention *		
Cleanliness				\leq							
Is everything in working order?					Y	′es 🖂	Ν	0 *			
If *, please give details:											

ROOM NUMBER 313										
Room Profile:				Room	Room Capacity:				Room Occupancy:	
Single					1			1		
TV		Ensuite	Shared Bathroom			Smoke Alarm		arm	Fire Notice	
\boxtimes		\boxtimes] [
١		Very Good	Ad	lequate	Poor *		Ν	leeds urgent attention *		
Cleanliness										
Is everything in working order?				١	′es 🖂	N	0 *			
If *, please give details:										

ROOM NUMBER 314									
Room Profile:	Room	Capad	city:	Roo	Room Occupancy:				
Single		1			1	1			
TV	Ensuite	Shared	Bathroo	om	Smoke Alarm		Fire Notice		
	\square						\square		
	Very Good	d Adeq	uate	Poor *		Needs urgent attention *			
Cleanliness									
Is everything in working order? Yes 🛛 No* 🗌									
If *, please give details:									

Use this space for any comments or other information not covered in this form:

New Additional Spaces on Floor 1 & 2 – Communal Space & Kitchen. Fully Equipped, Freshly Decorated. Some Shared Bathrooms Currently under Construction/Renovation. Corridor Carpet/Floor Covering Due to be Replaced.

General Representations

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:

If you were approached by any <u>members of staff</u> regarding general issues while in the centre please outline the details below:

If you were approached by any <u>other persons</u> regarding general issues while in the centre please outline the details below:

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Mr. Jamie Carnegie, OFM, Laccamore, Abbeydorney, Tralee, Co. Kerry.

24th November 2020

Dear Mr. Carnegie,

IPPS/IPAS carried out an inspection at Atlas House, Tralee on 13th October 2020. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention during the course of the inspection and these are listed in the report.

Please reply in writing, on or before Friday 11th December 2020, outlining the steps you have taken/propose to take to address the issues raised.

Yours sincerely,

Majella Donoghue Contracts & Inspections Unit International Protection Procurement Services Atlas House McCowans lane Tralee Co. Kerry 25.11.2020

Re: Inspection 13.10.2020

Dear Majella,

In response to the recent audit in this centre the following action has been taken.

- Rooms 104 & 209 & 213 & 218 & 221 & 303, cooking equipment removed.
- Room 106 extension lead removed
- Rooms 113 & 114 & 120 & 121 & 209 & 303 & 301 & 309 & 310 deep cleaned and hoovered residents asked to declutter.
- Room 122 & 210 & 309 residents asked to refrain from smoking inside.
- Rooms 206 & 208 & 218 bathrooms cleaned
- Room 213 & 217 toilet seat fixed
- Room 221 OPW informed about crack in shower tray, awaiting replacement.
- Room 308 cracked mirror replaced

Yours faithfully,

Jamie Carnegie Managing director.