IPAS/IPPS

Inspection Report

Centre:	Atlas House Killarney			
Inspector:	Colm O'Connell			
Date of Inspection:	16 November 2020			
	11.30 - 14.30			
Time of Arrival &				
Departure:				

Part 1 **General Information on Services**

Centre: *Date of Inspection:* 16th November 2020

Atlas House Killarney

1. CENTRE DETAILS

Name and address of Centre	Atlas House , Deerpark Road, Killarney,
	Co Kerry

Contractor	O.F.M. Ltd
Manager	Gerardette Milligan
Who deputises for manager in his/her	Give Job Title only
absence?	Assistant Manager

Telephone Number064 6633559

Current Contracted Capacity	90
Current Occupancy (today)	87
Current Centre Profile (e.g., singles, families etc.)	Families / Single Females

HSE Area	Kerry South
Public Health Nurse	Mary Theresa Moriarty
DSP / CWO name	Nora Deane
Environmental Health Officer name	Anne Hussey
Local Fire Officer Name	Padraig Mangan
Local Fire Station	Bypass Road, Killarney

Is the Centre certified by any Quality Management System (i.e. Q Mark, ISO)?:	Yes	No	\square
If yes, please give details:			
What was the date of the last certification?			
Have you a copy of the Certification	Yes	No	

2. Please provide a copy of the following

	Check List
Official Register	\square
Menu Cycle	\square
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	\boxtimes
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	\square
3. a separate list of Designated Liaison Persons (child protection)	\square

3 GENERAL SECURITY & EMERGENCY DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes 🛛 No 🗌			
Give details of roster hours	(.,,	Security 8.00am - 8pm, 8pm - 8.00am			
Is security provided by external company?	(Y/N)	Yes No			
If yes, give name of company:		Sharp Edge			
Does the centre have CCTV?	(Y/N)	Yes 🛛 No 🗌			
Is a list of emergency numbers available in the	e	Yes 🔀 No 🗌			
Manager's office?					
Does the list include the following numbers?	(Y/N)	Yes 🛛 No 🗌			
Local Garda station 24 hr number					
Local hospital					
Local fire station		If no, give details:			
Duty Social Work Team					
Out of hours GP Service					
RIA out of hours number					
Are first aid kits available?	(Y/N)	Yes 🛛 No 🗌			
Where and how many?	3 between kitchen and reception				
Who is responsible for first aid restocking?		Job title only (not name) of person responsible:			
		Management			
Is there a defibrillator in the centre?		Yes 🗌 No 🔀			
How many staff been trained to use it?					

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Electric Storage Heating				
Do residents have control of the heating in their own	Yes 🛛 No 🗌				
bedroom?					
If no, what arrangements are in place?					
What are the heating 'ON' times?	Electric heating available 24/7 controlled in				
	resident room				

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	Management explains to all residents on arrival

6 ARRANGEMENTS FOR RESIDENTS & VISITORS (keys / storage / toiletries)

Are residents issued with key for their bedroom?(Yes/No)			Yes	\boxtimes	No
Are residents issued with key for main door?	(Yes/No)	Yes		No	Code for access
If no, give details		Main d staffed			d at 10.00 pm but is
Are there procedures to allow residents to receive		Yes and	d all vis	sitors	sign in at reception.

visitors? (Give details)	No visitors during Covid restrictions.
Outline visiting times :	10.00 am to 10 pm
In what areas are visitors allowed in the centre?	All the communal areas
Any other relevant information:	
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	No – in own rooms only
What toiletries are provided to residents on arrival?	Shampoo, Soap, Toothpaste, Toilet paper
What arrangements are in place to replenish these items?	All replenished monthly or on request

7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes	\boxtimes	No	
for residents to report maintenance issues? (Yes/No)				
Is there a maintenance day book? (Yes/No)	Yes	\boxtimes	No	
Describe the maintenance procedure at the centre:				
All issues are notified to the staff in the office who log them and report them to the				
maintenance staff who deal with the problem				
•				

8 CHILD PROTECTION

Are measures in place to inform staff and visitors of RIA's Child Protection Policy? (Give details)	Yes All staff read the child protection policy docs and sign off on these.
Are visitors asked to sign a declaration agreeing to adhere to the child protection policy?	Yes
Where is declaration held?	Office
Is there a sign in book for visitors? Where?	Yes (Reception)
Are there notices on public display giving name and contact details of Designated Liaison Person? Where?	Yes (Notice board)
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	Reception, Dining and residents kitchen
supervision of children? Where?	(residents kitchen closed during Covid
	restrictions)

9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes 🛛 No 🗌
Have the premises been inspected by an Environmental Health Officer? (Yes/No)	Yes 🛛 No 🗌
Date of last visit:	8 October 2020

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)				
Are residents consulted regarding menu / dietary	Yes (Residents can consult with the			
requests? (Give details.)	chef)			
Provide details opposite:				
Which of the following are provided for school	Turkey, ham, cheese, nutella, peanut			
children's packed lunches:	butter, salad, jam, eggs, cream crackers			
• Sandwich? What sandwich fillings are				
available: Cheese? Ham? Chicken?	Nutrigrain bars			
Tuna? Jam? Other?	Ũ			
Drinks? Juice? Water?	Water, juices,			
• Yogurt?	Yes			
• Fruit?	Yes			
Other	Actimel, cream crackers, cheese			
	strings			
	Please also provide details of the system			
	for distribution of school lunches:			
	tor distribution of school functies.			
Is infant formula kept out of public view?	yes			
What arrangements are in place for distribution	Issued weekly to residents by manager			
of infant formula?	and recorded on issue log			

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when	Bread, jam, cereals, tea, coffee, fruit.
kitchen is closed?	
Where are the snacks located and how are they	Dining area
accessed?	
Are meals available for residents who arrive late?	Yes 🛛 No 🗌
(Give details.)	If notification given
Are meals available for new arrivals?	Yes if the centre is informed in advance
(Give details)	
Are packed lunches available for residents	Yes 🛛 No 🗌
travelling to Dublin on official business?	
(Give details)	
If the inspection takes place during Ramadan this	Residents collect food at mealtimes, store it
section <u>must</u> be completed.	in the resident fridges and reheat when
What arrangements are in place to facilitate	they wish
residents observing a fast during Ramadan?	

12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes 🔀 No 🗌
/ for preparation of infant formula)	
Sterilisers	Yes 🛛 No 🗌

Kettles	Yes 🛛 No 🗌
Fridge (for bottles of EBM* / formula) *Expressed	Yes 🖂 No 🗌
Breast Milk	
Bottle Warmer	Yes 🗌 No 🖂
Microwave	Yes 🛛 No 🗌
Are these facilities available 24 hours a day	Yes 🛛 No 🗌
Is there a dedicated room provided?	Yes 🛛 No 🗌
Where?	Dining room

13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No			
Computers with Internet access	Yes 🛛 No 🗌			
WIFI (reception only)	Yes 🛛 No 🗌			
DVD player	Yes 🛛 No 🗌			
Computer Games	Yes 🗌 No 🖂			
Snooker Table	Yes 🗌 No 🖂			
Pool Table	Yes 🗌 No 🖂			
Table Tennis Table	Yes 🛛 No 🗌			
Board Games	Yes 🛛 No 🗌			
Newspapers	Yes 🗌 No 🔀			
Books	Yes 🛛 No 🗌			
Toys / games for children	Yes 🛛 No 🗌			
Other				
Give details of any other arrangement or other	Safe and secure play area with soft rubber			
comments:	matting outside and an indoor playroom			
	with Disney style murals on walls.			

14 TRANSPORT ARRANGEMENTS

Is there a bus service provided? (Yes/No):	Yes 🗌 No 🔀
Where does the service go to?	
What is the frequency of the service?	
(List time table opposite)	

15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	Satellite TV Channels available
An average, how many TV channels are	6 Saorview and 50+ others
provided to residents?	
Are residents allowed to erect satellite	No
dishes?	

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre?	(Y/N)	Yes	\boxtimes	No	
		6 was	shing m	nachin	es and 4 dryers

If No, what service is provided?	
Who launders towels and bedlinen? (e.g., residents, staff, other, etc)	Residents
What procedures are in place for the exchange of towels and bed linen at the centre?	On arrival and replaced every 6 months or on request.
What procedures are in place for ironing boards and irons?	Available to residents
How is washing powder / tablets supplied?	Are automatically dispensed
Are there specific arrangements for access to the laundry (give details):	Is open from 8.00 am to 8.00 pm

17 (a) CLEANING (General Arrangements)

Are there cleaning materials and equipment provided by management for residents?	Yes 🛛 No 🗌
What cleaning equipment is available to residents?	Glass and window cleaner/toilet cleaner/multipurpose cleaner/air freshener/mops and brushes *Masks and sanitiser is currently being provided during Covid pandemic
What is the procedure for residents to access vacuum cleaners, brushes & other cleaning equipment?	Available on request
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Manager speaks to resident and if necessary assistance is provided.

PART 2

Room by Room Inspection

Centre:

Atlas House Killarney Date of Inspection: 16 November 2020

Section A- Administration / Communal areas

17 (b) Have you seen the following?

		Location of display
Up to date House Rules	\boxtimes	Dining area
Complaint Forms	\boxtimes	Reception
Accident/ Incident procedure	\boxtimes	Accident / Incident book in office

HSE Breastfeeding Posters	\square	Dining room
(if applicable)		
Designated Liaison Person details	\square	Reception
(Child Protection)		
Supervision of children notice	\square	Notice board and Dining room
Gym Notices (Child Safety – if applicable)	\square	Gym entrance door (closed due
		to Covid)
IOM Voluntary Return Posters	\square	Dining room

IOM Voluntary Return Posters	\boxtimes	Dining room
Anti Human-Trafficking Posters	\boxtimes	Reception Dining room
'NO to Violence & Harassment' Posters	\boxtimes	Dining area/stairway

18 Staff Awareness

Did you see the RIA Code of Practice*?	\boxtimes
Are all staff aware of RIA Code & House Rules?	\square
How are staff made aware of RIA Code & House Rules?	
Training session by manager and sign off and placed on personnel fi	les
*A Code of Practice for persons working in accommodation centres	

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19 FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

19a EMERGENCY LIGHTING INSPECTION SCHEDULE

Date	Inspected By	<u>Comments</u>
	(Company Name / Position)	
27/10/2020	Staff	All ok
10/11/2020	Staff	All ok
30/09/2020	NEL	Service

19b FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
14/11/2020	Staff	\boxtimes	None	No	Y
15/11/2020	Staff	\boxtimes	None	No	Y
20/08/2020	Chubb	\square	None	No	Y

19c FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
14/11/2020	Staff	\square	None	No	Y
15/11/2020	Staff	\square	None	No	Y
Nov 2020	M & K Fire	\square	None	No	Y

19d FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	ОК	Defect	Remedial	Sign Off
	(Company Name /			Action	Y/N
	Position)			Taken (Y/N)	
14/11/2020	Staff	\square	None	Νο	Y
15/11/2020	Staff	\square	None	Νο	Y

19e FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
05/11/2020	5	74/74	5 mins	Very good response.
21/08/2020	6	60/60	4 mins	Very good response

**Both numbers must be recorded.

19f	STAFF INSTRUCTION AND TRAINING	(Fire Safetv)
131	STAFF INSTRUCTION AND TRAINING	FILE Salety

Job Description	Course	Instructor	Duration	Date
All staff	Fire extinguisher	M&K Fire Defence	1 Day	15/12/2016
	training			
All Staff	Fire training	M&K Fire Defence	1 Day	05/11/2020

19g FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES (in corridors & common areas)

 Are fire exits clear from obstruction?
 Yes

 Are they unlocked?
 Yes

 Are fire exits clearly posted throughout the building?
 Yes

 Are all fire doors kept closed?
 Yes

 Comments:
 Yes

Administration Area:

Reception:

Is the area generally clean?	Yes 🖂	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention? (e.g., fire exit signs, hazards, lighting, notices, décor, etc.)	Yes 🗌	No	\boxtimes
If yes please detail:			

Social Room / Tea Station (State Location): Dining area ground floor

What facilities are provided? Burco boiler, fridge, water, milk, tea, coffee & sugar				
Is the area generally clean?	Yes	\boxtimes	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\square
If yes please detail:				

Gym (State Location): ground floor (Closed due to Covid)

What facilities are provided? Weights & bench, exercise bike and walker				
Is the area generally clean?	Yes	\boxtimes	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\boxtimes
If yes please detail:				

COMMUNAL ROOM (State Location): Ground floor

Storage area:		
Is the walkway through the area clear? Are the exit signs clearly marked?	Yes 🔀 Yes 🔀	No
General Seating Area		
Is the seating in good condition?	Yes 🔀	No 🗌
What is the area generally used for? Leisure / Tv viewing Is the area generally clean? Visual Check: Have you noticed any issues requiring attention? If yes please detail:	Yes 🔀 Yes 🗌	No 🗌 No 🔀
Any other comments? If yes please detail: Room bright and we	ll ventilate	d and spotless

Playroom (ground floor off communal room)

Is the area generally clean? Yes
If no please give details:
Visual Check: Have you noticed any issues requiring attention? Yes No X (observe whether the area is colourful, has sufficient toys, changing areas, toilets in working order, etc)
Other comments: Nice bright room with painting designs on walls consisting of cartoons and
Disney characters

PUBLIC TOILET (State Location): Ground floor behind reception

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins	
			Paper	Dryers	Water		
Unisex:							
Ladies:	2	\square	\boxtimes	\boxtimes	\boxtimes	\square	
Gents:	1 & 2	\square	\boxtimes	\boxtimes	\boxtimes		
	urinals						
Is there a cleaning schedule displayed? Yes No							
Record th	ie last time	entry.					
Is the area clean? (provide comment) Yes							
Are all fac	cilities worl	king?			Yes	🛛 No *	
Visual Check: Have you noticed any issues requiring attention? Yes* No							
If No, give details: Very clean							

DINING AREA:

Please outline the meal times:

	From	То
Breakfast	8.00 (7.30 school going children)	09.30
Lunch	12.30	14.00
Dinner	17.00	18.30

Which is the main meal of the day:	Lunch 🗌 Dinner 🔀
Is menu cycle available?	Yes 🗌 No 🖾 New menu
	cycle being developed at time of
	inspection

If no, give details of all menu options on day of inspection:

Breakfast	
Lunch	beef stew, hash browns, chicken gougons,
	omelette, salad, rice, chilli sauce
Dinner	Basmati rice, fried chicken, mixed veg, Chakalaka
	- bean and veg stew, Pap Maize dish, Honey beans, soup

Is menu cycle on display?					No	\boxtimes	
Does menu cycle correspond with options available?				\square	No	\square	
If no, ask manager for explanation and	ils:						
Which meal was sampled?	Breakfast		Lunc	h 🗌	Dinne	er 🗌	
Please describe the meal in detail (e.g.	was it hot / o	old, bland	/ spicy	etc.)			
No meal was sampled as I had lunc	h in another	centre					
Was there a vegetarian option?		Yes	\boxtimes	No			
(note salad and vegetables alone are r	not						
considered as vegetarian option)							
Give details of this option:		Omlette	е				
Were there ethnic dishes available?		Yes		No	\boxtimes		
Give details of this option:			On evening dinner menu:				
Give details of this option:		On ever	ning d	inner ı	menu:		
Give details of this option:		On ever Chakala	-		menu:		
Give details of this option:			-		menu:		
Give details of this option: Was fresh foods available for Infants?			-		menu:		
		Chakala	-	d Pap	menu:		
Was fresh foods available for Infants?		Chakala	-	d Pap	menu:		
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines)		Chakala Yes	-	d Pap	menu:		
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines) In your opinion, does the food on offe	r appear to	Chakala Yes	-	d Pap	menu:		
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines) In your opinion, does the food on offe provide a good variety?	r appear to dan?	Chakala Yes Yes Yes	aka an	d Pap No No No		25,	
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines) In your opinion, does the food on offe provide a good variety? Did inspection take place during Rama	r appear to dan?	Chakala Yes Yes Yes meals outs	aka an	d Pap No No No		25,	
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines) In your opinion, does the food on offe provide a good variety? Did inspection take place during Rama If yes, please outline arrangements for	r appear to dan? ^r provision of if request	Chakala Yes Yes Yes meals outs red	aka an	d Pap No No No norma		25,	
Was fresh foods available for Infants? (as per HSE Infant Feeding Guidelines) In your opinion, does the food on offe provide a good variety? Did inspection take place during Rama If yes, please outline arrangements for (medical or other appointments, etc.):	r appear to dan? r provision of if request s in dining roc	Chakala Yes Yes Yes meals outs red m?	aka an	No No No No norma	I mealtime	25,	

KITCHEN AREA: Food Safety Critical Requirements

Is there a dress code for kitchen and servery staff Please outline: All kitchen staff wore a trousers, tunic, hat and shoes

Has the manager shown you HACCP Certificates for chefs?	\square
Was the fridge temperature showing as being between 1 and 5°C?	\square
Did you see evidence that the fridge temperature is recorded daily?	\square
Was the freezer temperature showing as being-18°C or below?	\square
Did you see evidence that freezer temperature is recorded daily?	\boxtimes
Are dry food stuffs stored on shelving? (all dry goods should be stored off the ground)	\square
Has it been demonstrated to you that cooked food is at a temperature above 72°C?	\square
Is the temperature recorded for all food services (lunch & dinner)	\boxtimes
Is there a record of daily cleaning of kitchen, food service and dining areas?	\square
Have you seen a record of periodic deep clean of all floors, under and behind cookers/fridges etc.?	\square
Are bins with waste food covered/lidded ?	\square
Are fly screens present on windows and doors into kitchen?	

Where you have not checked boxes above, please provide further details, including any specific corrective actions you may have requested:

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*					
Condition of exterior of centre	\boxtimes								
Paintwork of the centre	\square								
Maintenance standard of the grounds (e.g. grass cut, walkways clear etc.)	\square								
Cleanliness of the grounds (ie., evidence of rubbish etc.)	\boxtimes								
Where you have rated * please provide details and comments:									
Are there any facilities available for children outdoors? Yes 🛛 No 🗌									
Comments Play	ground area a	t the rear of t	the centre						

LAUNDRY ROOM

	Washing Machines	Dryers							
Number	6	4							
Do they appear to be in working order? yes									
Comments:									

Bedrooms:

CLEANING (General Arrangements)

How often are bedrooms inspected?	twice weekly 🗌 🛛 Weekly 🔀					
Who cleans the bedrooms?	Staff 🛛 Residents 🖂					
How often do staff clean the bedrooms?	Weekly fortnightly Monthly Other					
Are there cleaning materials and equipment provided by management for residents?	Yes 🛛 No 🗌					
What cleaning equipment is available to residents?	Various cleaning agents including multipurpose cleaner, glass and window cleaner, air freshener, CIF.					
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Centre will encourage cleaning by resident if this is the case					

CORRIDOR	(State Location):	All corridor areas				
Is the area gen	erally clean?		Yes	\boxtimes	No	
If no please giv	ve details:					
Visual Check:	Have you noticed any is	ssues requiring attention?	Yes		No	\square
If yes please de	etail: +					

ROOM NUME	ROOM NUMBER 3 (dedicated bathroom)									
Room Profile:	Room Capacity:				Room Occupancy:					
Family			4	4			4			
TV	Ensuite	Shared Bathroom			Smoke Alarm			Fire Notice		
					\boxtimes		\boxtimes			
	Very Good	l Adeq	uate	uate Poor *		Ν	Needs urgent attention *			
Cleanliness										
Is everything i		Yes	\square	No	*					
If *, please giv	ve details									

ROOM NUME	BER 4 (dedica	ted bathro	om)							
Room Profile:			Room	Сара	city:		Room Occupancy:			
Singles			3				3			
TV	Ensuite	Shared Bathroom			Smoke	e Ala	rm	I	ire Notice	
						\leq			\square	
	Very Good	Adequate Poor * N				N	eeds	urgen	t attention	*
Cleanliness	\square									
Is everything i	in working order	þ		Ye	s 🖂	No *	•]		
If *, please give details:										
ROOM NUMB	BER 5 (dedicat	ed bathro	om)							
Room Profile:			Room Capacity:					Room Occupancy:		
Single			2				1			
TV	Ensuite	Shared	Bathro	om	Smoke	e Ala	rm	I	ire Notice	
\square					\square	\leq			\boxtimes	
	Very Good	Adeq	uate	Pc	or *	N	eeds	urgen	t attention	*
Cleanliness	\square			[
Is everything in working order? Yes No *										
If *, please giv	ve details:									

ROOM NUME	BER 6							
Room Profile:	Room	Capac	ity:		Room Occupancy:			
Family			2				2	
TV	Ensuite	Shared	Shared Bathroom			Smoke Alarm		Fire Notice
\square	\square					\boxtimes		\boxtimes
	Very Goo	d Adeq	uate Poor		or *	or * Needs		urgent attention *
Cleanliness	\square							
Is everything i		Ye	s 🖂	No	*			
If *, please give details: Needs a new headboard								

ROOM NUME	BER 7								
Room Profile:			Room Capacity:			Roo	Room Occupancy:		
Family			3			3			
TV	Ensuite	Shared	Bathroo	m	Smoke Ala	arm	Fire Notice		
	\square	[
	Very Good	Adeq	uate Poor * N		leeds	eeds urgent attention *			
Cleanliness									
Is everything i	in working order	?		Y	es 🖂	No*			
If *, please give details: Silicone requires attention.									

ROOM NUME	SER 8								
Room Profile:			Room	Capad	city:	Roc	m Occupancy:		
Family			3	3 3					
TV	Ensuite	Shared Bathroom Smok			Smoke	Alarm	Fire Notice		
\square	\square				\boxtimes				
	Very Good Ac		uate Po		or *	Needs	leeds urgent attention *		
Cleanliness									
Is everything i	n working order?)		Y	'es	No *	\square		
If *, please give details:									
Smoke alarm blocked with a sock									

ROOM NUME	BER	9										
Room Profile:					Room	Room Capacity:				Room Occupancy:		
Single					2				2			
TV		Ensuite	S	Shared Bathroom			Smoke	e Ala	rm	Fire Notice		
		\boxtimes					\boxtimes			\square		
	Very Good		Adequate		Ро	Poor *		Needs urgent attention *				
Cleanliness		\boxtimes										
Is everything i	in w	orking order?)			Y	es 🖂		No*			
If *, please give details:												

ROOM NUMBER 10 (dedicated bathroom)										
Room Profile:			Room	Room Capacity:				Room Occupancy:		
Single				2 2						
TV	Ensuite	Shared	om	Smoke	e Ala	rm	Fire Notice			
\square						\boxtimes		\boxtimes		
	Very Good	Adeq	uate Po		or* N		leeds urgent attention *			
Cleanliness										
Is everything i	n working order?			Y	'es 🖂	l	No*			
If *, please give details:										

ROOM NUMBER 11 (dedicated bathroom)										
Room Profile:	Room	Capad	city:	Roc	m Occupancy:					
Family			2							
TV	Ensuite	Shared	Shared Bathroom			Alarm	Fire Notice			
\square		[\boxtimes					
	Very Good	Adeq	uate Po		or * Needs		ls urgent attention *			
Cleanliness		\square	3							
Is everything i	n working order?			Y	es 🖂	No*				
If *, please give details:										

ROOM NUMB	ER 12								
Room Profile:			Room	Сарас	city:	Rc	oom Occupancy:		
Family			2			2			
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
\square	\boxtimes				\triangleright	3			
	Very Good Ade				or *	Need	s urgent attention *		
Cleanliness	\square								
Is everything i	n working order?			Y	es 🖂	No *			
If *, please give details:									
ROOM NUMB	ER 13								
Room Profile:			Room	Сарас	city:	Rc	oom Occupancy:		
Family			3			3			
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice		
\boxtimes	\boxtimes				\bowtie	3			
	Very Good	Adeq	uate	Ро	or *	Need	ds urgent attention *		
Cleanliness		\geq	3						
Is everything i	n working order?			Y	es 🖂	No *			
If *, please giv	ve details:								

ROOM NUMBER 14 (dedicated bathroom)											
Room Profile:					Room Capacity:				Room Occupancy:		
Family					4				4		
TV		Ensuite	S	hared E	Bathro	om	Smok	e Ala	rm	Fire Notice	
\square										\boxtimes	
		Very Good		Adequ	uate	Ро	or *	1	Veed	s urgent attention *	
Cleanliness		\boxtimes]						
Is everything	in v	vorking order	?				Yes 🔀	1	No *		
If *, please give details:											

ROOM NUMBER 15 (dedicated bathroom)										
Room Profile:	Room	Сара	city:	Roo	m Occupancy:					
Family			4			3				
TV	Ensuite	Shared	Bathro	om	Smoke	Alarm	Fire Notice			
\square					\boxtimes					
	Very Good	l Adeq	uate	Pc	or *	Needs	urgent attention *			
Cleanliness										
Is everything i	n working order	?		Y	es 🖂	No *				
If *, please giv	e details:									

ROOM NUMBER 16 (dedicated bathroom)											
Room Profile:				Room	о Сарас	city:		Roo	Room Occupancy:		
Family					4				3		
TV		Ensuite	S	hared	Bathro	om	Smok	e Ala	rm	Fire Notice	
\square				[\ge		\square	
		Very Good		Adeq	uate	Ро	or *	Ν	leeds	urgent attention *	
Cleanliness		\boxtimes									
Is everything i	in w	orking order?	þ			Y	es 🖂	No	o* [
If *, please giv	/e d	etails:									

ROOM NUMBER 17 (dedicated bathroom)										
Room Profile:				Room Capacity:				Room Occupancy:		
Family				3			2			
TV	Ensui	ite	Shared	Bathro	om	Smoke	e Alarm	Fire No	tice	
\square								\square		
	Ver	y Good	Adeq	uate	Ро	or *	Nee	ds urgent atten	tion *	
Cleanliness		\boxtimes								
Is everything in working order? Yes X No *								*		
If *, please gi	ve details	:								

ROOM NUMBER 18											
Room Profile:					Room Capacity:				Room Occupancy:		
Family					4				3		
TV		Ensuite	Sha	red	Bathro	om	Smoke	e Ala	rm	Fire Notice	
\square							\square			\boxtimes	
		Very Good	ΙΑ	deq	uate	Ро	or *		Need	ls urgent attention *	
Cleanliness		\boxtimes									
Is everything	in w	vorking orde	r?				Yes 🔀		No *		
If *, please give details:											

ROOM NUMBER 19 (dedicated bathroom)										
Room Profile:	Room	Capad	city:		Room Occupancy:					
Family			3				3			
TV	Ensuite	Shared	Bathroo	m	Smoke	e Alar	m	Fire Notice		
\boxtimes						\leq		\boxtimes		
	Very Goo	d Adeq	uate	Ро	or *	Ne	eds (urgent attention *		
Cleanliness	\boxtimes									
Is everything i	in working order	?		Y	es 🖂	No	*			
If *, please giv	ve details:									

ROOM NUME	BER 21 and 22	2 – all one f	amily						
Room Profile:	Room	Сарас	city:	Roo	Room Occupancy:				
Family			5			2+3			
TV	Ensuite	Shared	Bathroo	m	Smoke	Alarm	Fire Notice		
\square	\square				\boxtimes		\square		
	Very Good	l Adeq	uate	Ро	or *	Needs	urgent attention *		
Cleanliness									
Is everything i	in working order	?		Y	es 🖂	No *			
If *, please give	If *, please give details:								

ROOM NUMBER 23										
Room Profile:		Room	Capad	city:	Roo	m Occupancy:				
Family			3			3				
TV	Ensuite	Shared	Bathroo	om	Smoke	Alarm	Fire Notice			
\square					\boxtimes		\square			
	Very Good	Adeq	uate	Ро	or *	Needs	urgent attention *			
Cleanliness	\square			[
Is everything i	in working order	?		Y	es 🖂	No* [
If *, please give	ve details:									

ROOM NUMB	SER 24							
Room Profile:		Room	Capad	city:	Ro	Room Occupancy:		
Family			2			2		
TV	Ensuite	Shared	Bathroo	om	Smoke	e Alarm		Fire Notice
\square	\boxtimes					\triangleleft		\boxtimes
	Very Good	Adeq	uate	Ро	or *	Nee	ds ur	gent attention *
Cleanliness		\geq	\Box	[
Is everything i	n working order?)		Y	es 🖂	No*		
If *, please give	ve details:							

ROOM NUMBER 25 (dedicated bathroom) Covid isolation room										
Room Profile:				Room Capacity:				Room Occupancy:		
Single				2				2		
TV		Ensuite	Share	d Bathro	om	Smoke	Ala	rm	Fire Notice	
\square						\square			\square	
		Very Good	Ade	quate	Pc	or *	N	eeds	urgent attention *	
Cleanliness				\boxtimes						
Is everything i	in w	orking order?			Y	'es 🖂	Ν	0 *		
If *, please give	If *, please give details:									

ROOM NUMBER 26 (dedicated bathroom)										
Room Profile:	Room	Capad	city:	Roo	Room Occupancy:					
Family			2			2				
TV	Ensuite	Shared	Bathroo	m	Smoke	Alarm	Fire Notice			
\square						\triangleleft				
	Very Good	l Adeq	uate	Ро	or *	Needs	urgent attention *			
Cleanliness				[
Is everything	in working order	?		Y	es 🖂	No*				
If *, please give details:										

ROOM NUMBER 27 (dedicated bathroom)										
Room Profile:			Room (Сарас	city:	Ro	Room Occupancy:			
Single		2			2	2				
TV	Ensuite	Bathroo	m	Smoke	Alarm		Fire Notice			
\square						\boxtimes		\boxtimes		
	Very Good	Adeq	uate Poor * I		Nee	Needs urgent attention *				
Cleanliness				[
Is everything i	in working order	?		Y	es 🖂	No*				
If *, please give details:										

ROOM NUMBER 28										
Room Profile:				Room	Сара	city:		Room Occupancy:		
Family	3	3			3					
TV		Ensuite	Share	ed Bathro	om	Smoke	e Ala	rm	Fire Notice	
\square		\boxtimes						\square		
		Very Good	Ad	Adequate		Poor *		eeds	urgent attention *	
Cleanliness		\bowtie			[
Is everything	in wo	orking order?			Y	'es 🖂	Ν	o* [
If *, please give details:										

ROOM NUME	BER 29							
Room Profile:		Room	Capad	city:	Roc	om Occupancy:		
Family		3			2	2		
TV	Ensuite	Shared	Bathroo	om	Smoke	Alarm	Fire Notice	
\square								
	od Adeq	uate	Ро	or *	Needs	s urgent attention *		
Cleanliness								
Is everything	in working ord	er?		Y	es 🖂	No *		
If *, please give	ve details:							

ROOM NUME	SER 30								
Room Profile:			Room Capacity:				Room Occupancy:		
Family	2				2				
TV	Ensuite	Shared	Bathroo	m	Smoke	e Alar	m	Fire Notice	
\square	\boxtimes	[\square			\boxtimes	
	Very Good	d Adequ	uate	Ро	or *	Ne	eeds	urgent attention *	
Cleanliness]						
Is everything in working order? Yes 🛛 No* 🗌									
If *, please give details:									

ROOM NUMBER 31 (dedicated bathroom)									
Room Profile:			Room Capacity:			F	Room Occupancy:		
Singles	2			2	2				
TV	Bathro	om	Smoke	e Alarr	n	Fire Notice			
\square						\boxtimes		\boxtimes	
	Very Good	Adeq	Adequate		Poor *		Needs urgent attention		
Cleanliness				[
Is everything i	in working order?			Y	′es	No)* [\boxtimes	
If *, please give details:									

ROOM NUMBER 32 (dedicated bathroom)									
Room Profile:			Room Capacity:				Room Occupancy:		
Family			2				2		
TV	Ensuite	Shared	Bathro	om	Smoke	e Ala	rm	Fire Notice	
\square						\boxtimes		\square	
	Very Good	Adeq	uate	Ро	or *	N	eeds	urgent attention *	
Cleanliness		\geq	3	[
Is everything	n working order	?		Y	es 🖂	Ν	o* [
If *, please give details:									

ROOM NUMBER 33										
Room Profile:				о Сарас	city:	Roo	m Occupancy:			
Family	2	2			2					
TV	Ensuite	Shar	ed Bathro	om	Smoke	Alarm	Fire Notice			
\square	\boxtimes					\triangleleft	\square			
	Very G	ood Ad	Adequate		Poor *		urgent attention *			
Cleanliness			\boxtimes	[
Is everything i	n working or	der?		Y	'es 🖂	No*				
If *, please give details:										

ROOM NUME	ROOM NUMBER 34										
Room Profile:				Room Capacity:					Room Occupancy:		
Family		3				4					
TV		Ensuite	Shared	Bathro	om	Smoke	e Ala	ırm	Fire Notice		
		\square				\triangleleft		\boxtimes			
		Very Good	Adeq	luate	uate Poor *		Needs urgen		urgent attention *		
Cleanliness			\square	\leq	[
Is everything in working order? Yes No*											
If *, please give details: Very cluttered											

ROOM NUMBER 35										
Room Profile:				Room Capacity:				Room Occupancy:		
Singles					2			2		
TV Ensuite Shared			Bathro	Bathroom Smoke Ala			Fire Notice			
\square							\boxtimes		\square	
		Very Good	Adeo	Adequate Po		or * Need		eeds	urgent attention *	
Cleanliness		\boxtimes								
Is everything	Is everything in working order? Yes 🛛 No*									
If *, please give details: Silicone requires attention.										

ROOM NUMBER 36									
Room Profile:		Room Capacity:				m Occupancy:			
Family	2				1				
TV Ensuite Shared			Bathroo	om	Smoke A	arm	Fire Notice		
\square							\square		
	Very Goo	d Adeq	Adequate		Poor * N		urgent attention *		
Cleanliness	\square			[
Is everything i	in working orde	r?		Y	es 🖂	No *			
If *, please give	ve details:								

ROOM NUMBER 37 (dedicated bathroom)											
Room Profile:					Room Capacity:				Room Occupancy:		
Family				2				2			
TV Ensuite Shared				nared	Bathro	om	Smoke	Ala	rm	Fire Notice	
\square								\boxtimes		\boxtimes	
		Very Good		Adequate		Ро	Poor * N		Needs urgent attention		
Cleanliness		\boxtimes				[
Is everything in working order?						Y	'es 🖂	Ν	lo * [
If *, please give	If *, please give details:										

ROOM NUMBER 38 (dedicated bathroom)									
Room Profile:		Room	n Capa	city:		Room Occupancy:			
Family		2				1			
TV Ensuite Shared				Bathro	om	Smoke	Alar	m	Fire Notice
\square							\Box		\square
		Very Good	Adeq	Adequate		Poor *		Needs urgent attentio	
Cleanliness		\boxtimes							
Is everything)		Y	′es 🖂	N	o* [
If *, please give	ve d	letails:							

ROOM NUMBER 39											
Room Profile:				Room Capacity:			Room Occupancy:				
Family				2			2				
TV	Ensuite	Shared	Shared Bathroom			Alarm	Fire Notice				
\square	\boxtimes				\triangleleft	\square					
	Very Good	Adequate		Poor *		Needs urgent attention *					
Cleanliness	\square										
Is everything i		Y	es 🖂	No*							
If *, please give details:											

ROOM NUMBER 40											
Room Profile:					Room Capacity:				Room Occupancy:		
Family				3				3			
TV		Ensuite	Shared	Shared Bathroom			e Ala	rm	Fire Notice		
\square		\bowtie				\square			\boxtimes		
		Very Good	Adeq	uate	Poor *		Needs urgent attention *				
Cleanliness		\square									
Is everything in working order? Yes No*											
If *, please give details:											

General Representations

If you were approached by any <u>residents</u> regarding general issues while in the centre please outline the details below:

No

If you were approached by any <u>members of staff</u> regarding general issues while in the centre please outline the details below:

No

If you were approached by any <u>other persons</u> regarding general issues while in the centre please outline the details below:

No

Please ensure that no personal information or information that could lead to the identification of an individual is recorded in this section.

Personal representations should be recorded in Part 3.

Mr. Jamie Carnegie OFM Laccamore Abbeydorney Tralee Co. Kerry

2 March 2021

Dear Mr. Carnegie,

The Reception and Integration Agency carried out an inspection at **Atlas House**, **Killarney** on 16 November 2020. A copy of the report is enclosed for your information and I apologise for the delay in forwarding this to you. Please read this report in detail and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention and these are listed in the report.

Please reply in writing on or before XX April 2021, outlining the steps you have taken to address the issues raised.

Yours sincerely,

Majella Donoghue Internal Inspection Unit International Protection Procurement Services Atlas House Deerpark road Killarney Co. Kerry 03.03.2021

Re: Inspection 16.11.2020

Dear Majella,

In response to this audit, I have read over the report and the following action had been taken.

- Silicone redone in rooms 7 & 35.
- Headboard replaced in room 6.
- Room 8 resident asked to refrain from covering the smoke detector and reminded of house rules and Atlas house fire regulations.
- Room 34 resident offered extra storage space for their belongings.

Yours faithfully,

Corvegne

Jamie Carnegie Managing director.