IPAS

Inspection Report

Centre:	King Thomond Hotel
IPAS Inspector:	Audrey Walsh
	^{21st} September, 2019
Date of Inspection:	•
	10.00 - 14.30
Time of Arrival &	
Departure:	

General Information on Services

Internal Inspection Report

Centre:

King Thomond Hotel Date of Inspection: 21st September, 2020

1. CENTRE DETAILS

Name and address of Centre	King Thomond Hotel, Main Street,
	Lisdoonvarna, Co Clare

Contractor	Megan Whyte Thomond Hotel
Manager	Geraldine Whyte
Who deputises for manager in his/her	Give Job Title only
absence?	Assistant Manager

Telephone Number	0657074444

Current Contracted Capacity	152
Current Occupancy (today)	124
Current Centre Profile (e.g., singles, families etc.)	Families

HSE Area	СНО 3
Public Health Nurse	Louise O'Neill
DSP / CWO name	Susan Kelleher
Environmental Health Officer name	Emma O'Donnell
Local Fire Officer Name	Guissie Hayes
Local Fire Station	Ennistymon

Is the Centre certified by any Quality Management System	Yes	No	\boxtimes
(i.e. Q Mark, ISO)?:			
If yes, please give details:			
What was the date of the last certification?			
Have you a copy of the Certification	Yes	No	

2. Please provide a copy of the following

	Check List
Official Register	\boxtimes
Menu Cycle	\boxtimes
Staffing Lists as follows:	
1. Full list of staff employed at the centre (indicating Names, Titles,	\square
Roles, etc.,)	
2. Indicate who is on duty at time of inspection (today)	
3. a separate list of Designated Liaison Persons (child protection)	\bowtie

3 GENERAL SECURITY & EMERGENCY DETAILS

Is 24 hour supervision provided?	(Y/N)	Yes 🛛 No 🗌
Give details of roster hours		The roster has changed in order to
		facilitate a "Pod" system due to the
		Covid-19 emergency. The staff work in
		pods so as to ensure that there would be
		cover if a person in one pod tested
		positive. They work on opposite shifts.
Is security provided by external company?	(Y/N)	Yes 🛛 No 🗌
If yes, give name of company:		
Does the centre have CCTV?	(Y/N)	Yes 🖂 No 🗌
Is a list of emergency numbers available in th	e	Yes 🖂 No 🗌
Manager's office?		
Does the list include the following numbers?	(Y/N)	Yes 🛛 No 🗌
Local Garda station 24 hr number		
Local hospital		
Local fire station		If no, give details:
Duty Social Work Team		
Out of hours GP Service		
IPAS out of hours number		
Are first aid kits available?	(Y/N)	Yes 🛛 No 🗌
Where and how many?		2 – 1 x Reception and 1 x Kitchen
Who is responsible for first aid restocking?		Job title <u>only</u> (not name) of person
		responsible:
		Manager
Is there a defibrillator in the centre?		Yes 🖂 No 🗌
How many staff been trained to use it?		Assistant Manager

4 HEATING ARRANGEMENTS

What type of heating is used in the centre?	Gas & Oil
Do residents have control of the heating in their own	Yes 🖂 No 🗌
bedroom?	
If no, what arrangements are in place?	
What are the heating 'ON' times?	6am to 9am, noon and 2pm, 7pm to
	10pm, but heating will also be turned on
	upon request.

5 HOUSE RULES

Are residents provided with a copy of the House Rules on arrival?	Yes 🛛 No 🗌
How does centre management explain house rules to residents on arrival?	There is a meeting on arrival with all new residents and rules and procedures are explained.

	(- / - / /
Are residents issued with key for their bedroom?(Yes/No)	Yes 🛛 No 🗌
Are residents issued with key for main door? (Yes/No)	Yes 🗌 No 🖂
If no, give details	Night Porter on duty
Are there procedures to allow residents to receive visitors? (Give details)	Yes, in the ordinary course, but all visits have been stopped due to the current Covid-19 emergency.
Outline visiting times :	N/A
In what areas are visitors allowed in the centre?	N/A
Any other relevant information:	
Is there a facility for storage of residents' valuables*? (Give details.) (* Storage is at resident's own risk)	Valuables can be stored in safe at reception area
What toiletries are provided to residents on arrival?	Toothpaste, shampoo, soap, toilet paper, sanitary products for women
What arrangements are in place to replenish these items?	Items can be collected at reception or residents can ask the housekeeping staff.

7 ARRANGEMENTS FOR MAINTENANCE

Does the centre have a written procedure in place	Yes 🛛 No 🗌
for residents to report maintenance issues? (Yes/No)	
Is there a maintenance day book? (Yes/No)	Yes 🗌 No 🔀
Describe the maintenance procedure at the centre:	

Residents report any concerns to reception and the maintenance team deal with any issues as soon as practicable.

8 CHILD PROTECTION

Are measures in place to inform staff and visitors of	Yes
IPAS's Child Protection Policy?	
(Give details)	
Are visitors asked to sign a declaration agreeing to	No I was not asked to sign.
adhere to the child protection policy?	
Where is declaration held?	Reception
Is there a sign in book for visitors? Where?	Yes, reception
Are there notices on public display giving name and	Yes, reception
contact details of Designated Liaison Person? Where?	
Have Designated Liaison Persons received HSE training?	Yes
Are notices prominently displayed regarding parental	Yes, in the main lobby and hallway.
supervision of children? Where?	

9 FOOD SAFETY

Has a HACCP system been implemented? (Yes/No)	Yes 🛛 No 🗌
Have the premises been inspected by an Environmental	Yes 🛛 No 🗌
Health Officer? (Yes/No)	
Date of last EHO visit:	20 th February, 2020

10 NUTRITION / SCHOOL LUNCHES / BABY FORMULA (general arrangements)

Are residents consulted regarding menu / dietary requests? (Give details.)	Yes, meeting with residents once a month. Specific dietary requirements can be provided to chef. Menus are revised based on request from residents. A new salad bar with wider choice has been installed at request of residents.
Provide details opposite:	Bread, Cheese, Ham, Chicken, Mixed Salad.
Which of the following are provided for school	
children's packed lunches:	Water, Juice.
 Sandwich? What sandwich fillings are available: Cheese? Ham? Chicken? Tuna? Jam? Other? 	Apples, Banana, Oranges, yoghuts
Drinks? Juice? Water?	
• Yogurt?	
• Fruit?	
Other	
Is infant formula kept out of public view?	Yes
What arrangements are in place for distribution of infant formula?	Mothers collect formula from reception.

11 ARRANGEMENTS FOR REFRESHMENTS / MEALS OUTSIDE NORMAL MEAL TIMES

Are tea / coffee / drinking water / Snacks etc.	Yes 🛛 No 🗌
available outside mealtimes?	
What food/snacks are available after hours or when	Bread, butter, jam, fruit, tea/coffee, juice
kitchen is closed?	
Where are the snacks located and how are they	Reception area
accessed?	
Are meals available for residents who arrive late?	Yes 🛛 No 🗌
(Give details.)	
Are meals available for new arrivals?	Yes, meals are available for new arrivals
Are meals available for new arrivals? (Give details)	Yes, meals are available for new arrivals
	Yes, meals are available for new arrivals Yes No
(Give details)	
(Give details) Are packed lunches available for residents	
(Give details) Are packed lunches available for residents travelling to Dublin on official business?	
(Give details) Are packed lunches available for residents travelling to Dublin on official business? (Give details)	Yes 🛛 No 🗌
(Give details) Are packed lunches available for residents travelling to Dublin on official business? (Give details) If the inspection takes place during Ramadan this	Yes 🛛 No 🗌

12 FACILITIES FOR FEEDING BABIES

Are the following available?	Yes/No
Access to drinking water (for breastfeeding mothers	Yes 🛛 No 🗌
/ for preparation of infant formula)	
Sterilisers	Yes No
Kettles	Yes 🛛 No 🗌
Fridge (for bottles of EBM* / formula) *Expressed	Yes 🛛 No 🗌
Breast Milk	
Bottle Warmer	Yes 🛛 No 🗌
Microwave	Yes 🛛 No 🗌
Are these facilities available 24 hours a day	Yes 🛛 No 🗌
Is there a dedicated room provided?	Yes 🗌 No 🖂
Where?	Own bedroom

13 INDOOR FACILITIES

Are the following are available to residents?	Yes/No
Computers with Internet access	Yes 🗌 No 🖂
WIFI	Yes 🛛 No 🗌
DVD player	Yes 🗌 No 🖂
Computer Games	Yes 🗌 No 🖂
Snooker Table	Yes 🛛 No 🗌
Pool Table	Yes 🛛 No 🗌
Table Tennis Table	Yes 🛛 No 🗌
Board Games	Yes 🛛 No 🗌
Newspapers	Yes 🛛 No 🗌
Books	Yes 🛛 No 🗌
Toys / games for children	Yes 🛛 No 🗌
Other	Play area outside, trampolines, swings and football net
Give details of any other arrangement or other comments:	

14 TRANSPORT ARRANGEMENTS

Is there a bus service provided?	Yes 🛛 No 🗌
(Yes/No):	

Where does the service go to?	Ennis
What is the frequency of the service?	Once a month
(List time table opposite)	

15 TV SYSTEM

Is there a specific TV system in place?	Yes 🛛 No 🗌
(give details)	
On average, how many TV channels are	50
provided to residents?	
Are residents allowed to erect satellite dishes?	No

16 LAUNDRY FACILITIES (General Arrangements)

Are Laundry facilities available in the centre? (Y/N)	Yes 🛛 No 🗌
If No, what service is provided?	
Who launders towels and bedlinen?	Outsourced
(e.g., residents, staff, other, etc)	
What procedures are in place for the exchange of	Towels by residents
towels and bed linen at the centre?	
What procedures are in place for ironing boards and irons?	Available at reception
How is washing powder / tablets supplied?	Available at reception
Are there specific arrangements for access to the laundry (give details):	8:00am to 8:00pm

17 CLEANING (General Arrangements)

Are there cleaning materials and equipment	Yes 🖂 No 🗌
provided by management for residents?	
What cleaning equipment is available to residents?	Cleaning products, cloths etc.
What is the procedure for residents to access	Available from reception
vacuum cleaners, brushes & other cleaning	
equipment?	
What arrangements are in place if rooms are not	Residents asked to clean, staff will assist, if
cleaned sufficiently by residents?	necessary.

PART 2

Room by Room Inspection

Centre: King Thomond Hotel

Date of Inspection: 21st September, 2019

Section A- Administration / Communal areas

Have you seen the following?

		Location of display
Up to date House Rules	\square	Handed to each resident on
		arrival at centre. Also available at
		reception.
Complaint Forms	\square	Reception area
Accident/ Incident procedure	\square	Log Book in Reception area

HSE Breastfeeding Posters	\square	Dining and reception area
(if applicable)		
Designated Liaison Person details	\square	Reception – Megan Whyte
(Child Protection)		
Supervision of children notice	\square	Throughout the centre
Gym Notices (Child Safety – if applicable)		N/A
IOM Voluntary Return Posters	\square	Dining Hall

Anti Human-Trafficking Posters	\square	Dining Hall
'NO to Violence & Harassment' Posters	\square	Reception area, dining hall

Staff Awareness

Did you see the IPAS Code of Practice*?	
Are all staff aware of IPAS Code & House Rules?	
How are staff made aware of IPAS Code & House Rules?	
All staff sign off on Code and House Rules	
*A Code of Departies for a supervision in a second stime sector.	

*A Code of Practice for persons working in accommodation centres

FIRE SAFETY

You should record the last 2 entries on the fire register for each of the following sections:

EMERGENCY LIGHTING INSPECTION SCHEDULE

<u>Date</u>	Inspected By (Company Name / Position)	<u>Comments</u>
27/08/2020	Dermot McDermott Ltd.	Inspection/test
18/09/2020	Staff	None

Daily inspection by staff

FIRE ALARM & DETECTION SYSTEM INSPECTION SCHEDULE

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
27/08/2020	JFS Ltd	\square	Inspection/test all areas	Yes	Yes
18/09/2020	Staff		Routine insp/test of fire alarm	No	Yes

Fire alarm system – Record of events kept.

FIRE FIGHTING EQUIPMENT INSPECTION SCHEDULE

(Include all fire extinguishers, hose reels and fire blankets.)

Date	Inspected By (Company Name / Position)	ОК	Defect	Remedial Action Taken (Y/N)	Sign Off Y/N
27/02/2020	Banner Fire Prevention Services		Replacements supplied & fitted	Yes	Yes
18/09/2020	Staff	\square	Ok	No	Yes

FIRE EXIT DOORS / MEANS OF ESCAPE INSPECTION SCHEDULE

Date	Inspected By	ОК	Defect	Remedial	Sign Off		
	(Company Name /			Action	Y/N		
	Position)			Taken (Y/N)			
18/09/2020	Staff	\square	None	No	Yes		
20/09/2020	Staff	\square	None	No	Yes		

Daily inspection by staff

FIRE DRILL PROCEDURE INSPECTION SCHEDULE

Date & Time	Numbers of staff involved in drill	No. of residents present / evacuated **	Evacuation Time	Comments
18/01/2020 8:30pm	8	115/115	6 mins	Ok

Advised that a fire drill should be scheduled soon.

STAFF INSTRUCTION AND TRAINING (Fire Safety)

Job Description Course Instructor Duration Date	Job Description	Course			Date			

2 staff, Manager	Evacuation & Fire	Banner Fire	½ day	20/11/2019
and Assistant	Drill Course			
Manager				

FIRE EXITS, EMERGENCY LIGHTING, SMOKE ALARMS, FIRE NOTICES

(in corridors & common areas)	
Are fire exits clear from obstruction?	Yes
Are they unlocked?	Yes
Are fire exits clearly posted throughout the	Yes
building?	
Are all fire doors kept closed?	Yes
Comments:	

Administration Area:

RECEPTION: Ground floor

Is the area generally clean?	Yes 🔀	No	
If no please give details:			
Visual Check: Have you noticed any issues requiring attention? (e.g., fire exit signs, hazards, lighting, notices, décor, etc.)	Yes 🗌	No	
If yes please detail:			

PUBLIC TOILET: Off reception area

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins	
			Paper	Dryers	Water		
Ladies:		\boxtimes	\boxtimes	\square	\boxtimes	\boxtimes	
Gents		\boxtimes	\boxtimes	\square	\boxtimes		
Is there a	cleaning so	chedule dis	olayed?		Yes	No 🗌	
Record th	ie last time	entry.	10:00am	21/09/20			
Is the are	a clean? (p	rovide com	ment) Ver	y clean			
Are all fac	cilities worl	king?			Yes	🛛 No *	
Visual Check: Have you noticed any issues requiring attention? Yes* No							
If No, give details:							

24 hr DINING AREA / TEA STATION in Lobby -

What facilities are provided? Tea/coffee making facilities provided, juice, toasters, fridges, milk							
dispenser, bread, butter, jam, fruit etc. – available 24/7 - 2 microwaves and 5 fridges							
Is the area generally clean?	Yes	\square	No				
If no please give details:							
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\square			
If yes please detail:							

DINING AREA:

Please outline the meal times:

It should be noted that all normal practices have been modified in order to adhere to social distancing measures for Covid-19. The number of tables in the dinning room has been reduced and residents are now permitted to take their food up to their rooms in order to avoid a crowded dining room, and almost all residents avail of this option. All services are managed so that residents can queue whilst maintaining social distance. From Fro

		10	
Breakfast	8:00am	9:00am	
Lunch	12:30pm	2:00pm	
Dinner	5:00pm	7:00pm	

Which is the main meal of the day:	Lunch [Dinner	\square
Is menu cycle available?	Yes 🛛	🗌 No	

If no, give details of all menu options on day of inspection:

Breakfast	
Lunch	
Dinner	

Is menu cycle on display?		Yes	\boxtimes	No		
Yes at reception and in the Dining I						
Does menu cycle correspond with o		Yes		No		
If no, ask manager for explanation a	and provide details	s:				
Which meal was sampled?	Breakfast 🗌		Lunch		Dinne	er 🗌
Please describe the meal in detail (e Cream of Tomato soup and mushro carrot, bell pepper, onion red/whit Food was hot and very tasty. I was fresh sides available.	oom stroganoff w e, olives, cherry t	ith rice, sa omato, gr	lad (co ated c	ucumbe heese, i	mixed le	aves)
Was there a vegetarian option? (note salad and vegetables <u>alone</u> ar considered as vegetarian option)	e not	Yes		No		
Give details of this option:		Tomato so with rice.	oup, n	nushroc	om strog	anoff
Were there ethnic dishes available?		Yes 🛛	\triangleleft	No		
Give details of this option:		Mushroo	m Stro	ganoff		

Was fresh foods available for Infants?	Yes	\boxtimes	No			
(as per HSE Infant Feeding Guidelines)						
In your opinion, does the food on offer appear to	Yes	\boxtimes	No			
provide a good variety?						
Did inspection take place during Ramadan?	Yes		No	\boxtimes		
If yes, please outline arrangements for provision of r	neals o	utside o	of norma	al mealtimes,		
(medical or other appointments, etc.):						
Is there any damaged seating or tables in dining room	n?	Y	′es 🗌	No 🖂		
Is there enough seating for residents present to sit d	own an	d Y	′es 🗌	No 🖂		
eat their lunch?						
Many of the tables and seats have been removed to	o comp	ly 🛛				
with social distancing measures. However, most res	sidents					
now eat their meals in their rooms so it is not an issue.						
Comments: Dining area was clean and bright. It had a one way system and						
appropriate signage to allow for social distancing measures while queuing.						

KITCHEN AREA: Food Safety Critical Requirements

Is there a dress code for kitchen and servery staff Yes
Please outline: Staff wear kitchen overalls, hats and gloves

Has the manager shown you HACCP Certificates for chefs?	\square
Was the fridge temperature showing as being between 1 and 5°C?	\square
Did you see evidence that the fridge temperature is recorded daily?	\square
Was the freezer temperature showing as being-18°C or below?	\square
Did you see evidence that freezer temperature is recorded daily?	\square
Are dry food stuffs stored on shelving? (all dry goods should be stored off	\square
the ground)	
Has it been demonstrated to you that cooked food is at a temperature	\square
above 72°C?	
Is the temperature recorded for all food services (lunch & dinner)	\square
Is there a record of daily cleaning of kitchen, food service and dining	\square
areas?	
Have you seen a record of periodic deep clean of all floors, under and	\square
behind cookers/fridges etc.?	
Are bins with waste food covered/lidded ?	\square
Are fly screens present on windows and doors into kitchen?	\square
	·

Where you have not checked boxes above, please provide further details, including any specific corrective actions you may have requested: Kitchen was notably clean and well organised.

STAFF TOILET

	Number	Soap	Toilet	Hand Towels /	Hot	Sanitary Bins		
			Paper	Dryers	Water			
Ladies:		\square	\boxtimes	\square	\boxtimes	\square		
Gents:		\square	\boxtimes	\square	\boxtimes			
Is there a	cleaning so	chedule dis	olayed?		Yes	🗌 No 🖂		
Record th	ne last time	entry.						
Is the are	a clean? (p	rovide com	ment) Yes,	clean and tidy				
Are all fac	cilities worl	king?			Yes	🛛 No *		
Visual Ch	eck: Have	you noticed	any issues	requiring attention	? Yes	* No 🛛		
If No, give details:								

STAFF CHANGING ROOM

Is the area generally clean?	Yes	\square	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\boxtimes
If yes please detail: There are chairs, table and fridge available	2.			

CHILDRENS PLAY AREA: Off reception area

Is the area generally clean?	Yes	\boxtimes	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\boxtimes
If yes please detail: Many of the normal toy stocks have been and social distancing can be maintained by the children. How are still in use and social distancing movie/games nights are c	vever, t	he TV :	and ta	ble tennis

LAUNDRY ROOM

	Washing Machines	Dryers						
Number	5	5						
Do they appear to be in working order? Yes								
Comments:								

OUTDOOR GROUNDS / FACILITIES

Please rate the following:

	Very Good	Adequate	Poor*	Needs urgent attention*				
Condition of exterior of	\square							
centre								
Paintwork of the centre	\square							
Maintenance standard of the	\square							
grounds (e.g. grass cut,								
walkways clear etc.)								
Cleanliness of the grounds								
(ie., evidence of rubbish etc.)								
Where you have rated * plea	ase provide deta	ails and commo	ents:					
Are there any facilities availa	ble for children	outdoors? Yo	es 🖂	No 🗌				
Comments : Trampoline, swings and football net available in walled garden at the								
back of the centre.								

Bedrooms:

CLEANING (General Arrangements)

How often are bedrooms inspected?	twice weekly 🗌 Weekly 🖂
Who cleans the bedrooms?	Staff 🛛 🛛 Residents
How often do staff clean the bedrooms?	Weekly 🛛 fortnightly
	Monthly Other 🗌
Are there cleaning materials and equipment provided by management for residents?	Yes 🛛 No 🗌
What cleaning equipment is available to residents?	Cleaning agents, hoover, mop, brushes, cloths etc.
What arrangements are in place if rooms are not cleaned sufficiently by residents?	Cleaned by staff once a week.

ROOM NUMB	ER	41							
Room Profile: Room Capacity: Room Occupancy:							m Occupancy:		
Shared				3					3
TV		Ensuite	Share	ed Bathro	om	Smoke	e Ala	rm	Fire Notice
\square		\boxtimes					\triangleleft		\square
		Very Good	Ad	equate	Pc	or *	١	Veeds	urgent attention *
Cleanliness				\boxtimes					
Is everything in	n w	orking order?			Yes	Να	с *		
If *, please giv	If *, please give details:								

ROOM NUMB	ER 42							
Room Profile:			Room Cap	acity:	Roo	Room Occupancy:		
Family			3		2			
TV	Ensuite	Shared	Bathroom	Smoke	e Alarm	Fire Notice		
\square	\boxtimes				\triangleleft			
	Very Good	Adeq	uate	Poor *	Needs	surgent attention *		
Cleanliness								
Is everything in	n working order?		Ye	s 🖂 🛛 No	o*			
If *, please giv	e details:							

ROOM NUMBER 43								
Room Profile: Room Capacity: Room Occupancy:								
Family 2 2								
TV Ensuite Shared Bathroom Smoke Alarm Fire Notice						Fire Notice		
	Very Good	Adeq	uate	oor *	Needs	surgent attention *		
Cleanliness								
Is everything in working order? Yes No *								
If *, please give details: : The occupants did not want their room inspected due to concerns over Covid.								

ROOM NUMB	ER 44					
Room Profile:		Room	Capac	ity:	Roc	om Occupancy:
Shared		2				2 + baby in cot
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice
	\boxtimes				\boxtimes	
	Very Good	Adequate	Po	or *	Need	s urgent attention *
Cleanliness						
Is everything in	n working order?		Yes	\bowtie	No* [
If *, please giv	e details:					

ROOM NUMBER 45 NOT CURRENTY IN USE								
Room Profile:Room Capacity:Room Occupancy:							m Occupancy:	
Shared				2 0			0	
TV	V Ensuite Shared			om	Smok	e Ala	rm	Fire Notice
	Very Good	Adeq	uate	Ро	or *	N	eeds	urgent attention *
Cleanliness				[
Is everything i	n working order?)		Y	es	N	lo *	
If *, please give details								

ROOM NUMBER 46									
Room Profile:			Room	Capad	city:		Room Occupancy:		
Family			3	3 3					
TV	Ensuite Shared			om	Smok	e Ala	rm	Fire Notice	
					\boxtimes			\square	
	Very Good	d Adeq	uate	ate Poor * Needs urgent atter			urgent attention *		
Cleanliness									
Is everything i	in working order	?		Y	es 🖂	1	No*		
If *, please give details:									

Corridor

Is the area generally clean?	Yes	\boxtimes	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\boxtimes
If yes please detail:				

GROUND FLOOR

ROOM NUME	BER	47								
Room Profile:				Room	Сарас	city:		Roo	Room Occupancy:	
Single				1					1	
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	ırm	Fire Notice	
\square										
		Very Good	Adeq	uate	Ро	or *	N	leeds	urgent attention *	
Cleanliness				\leq	[
Is everything in working order?					Ye	s 🖂	No	*		
If *, please giv	/e d	etails:								

ROOM NUMB	ER	48 (Meetin	ig Ro	om)							
Room Profile:					Room Capacity:				Room Occupancy:		
Shared					0				0		
TV		Ensuite Shared E		Bathro	Bathroom		Smoke Alarm		Fire Notice		
\square		\boxtimes					\square			\boxtimes	
Very Good A		Adequate		Pc	Poor * N		<pre>leeds urgent attention *</pre>				
Cleanliness		\boxtimes									
Is everything in working order? Yes No *											
If *, please give details:											
Social Welfare	Social Welfare/Meeting Room										

ROOM NUME	BER 49								
Room Profile:			Room Capacity:				Room Occupancy:		
Family			2				2		
TV	Ensuite	Shared	Bathroom Smoke A		e Alarm		Fire Notice		
\square	\boxtimes	[\boxtimes		\boxtimes	
Very Good		Adequ	juate Poo		or * Needs		eeds	urgent attention *	

Cleanliness	\boxtimes		
Is everything in w	orking order?	Yes 🔀	No *
If *, please give de	etails:		

ROOM NUMB	ER	50	ROOM NO	T USED) UNDE		TENC	Э.	
Room Profile:		Room Capacity:				Room Occupancy:			
Family	2				0				
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	irm	Fire Notice
		Very Good	Adeq	uate	Pc	or *	1	Veeds	urgent attention *
Cleanliness					[
Is everything i	n w	orking order?			Yes	N	lo *		
If *, please giv	e de	etails: :							

ROOM NUMB	ER 51							
Room Profile:		Room	Сарас	ity:	Roo	Room Occupancy:		
Shared		3				2		
TV	Ensuite	Shared Bathro	Bathroom Smoke Alar			Fire Notice		
\square	\boxtimes				\ge			
	Very Good	Adequate	uate Poor * I		Needs	Needs urgent attention *		
Cleanliness		\square						
Is everything i	n working order?		Yes		No*			
If *, please giv	e details:							

ROOM NUMBER 52												
Room Profile:		Roc	Room Capacity:			Room Occupancy:						
Shared		5				6						
TV	Ensuite	Shared Bath	room	Smok	e Alarm	Fire Notice						
\square	\square					\square						
	Very Good Adec			Poor * N		urgent attention *						
Cleanliness			[
Is everything i	n working order?)	Y	′es 🖂	No *							
If *, please give details												

ROOM NUME	BER 53					
Room Profile:			Room Capad	city:	Room Occupancy:	
Family			3			3
TV	Ensuite	Shared	Bathroom	Smoke Ala	rm	Fire Notice
\boxtimes	\square			\square		\square

Is everything in working order? Yes X No*											
If *, please give details:											
	Ye	Yes 🛛 No*									

ROOM NUME	ROOM NUMBER 54											
Room Profile:		Room	Capacity:	Roo	Room Occupancy:							
Family		2			2							
TV	Ensuite	Shared Bathro	om Smok	e Alarm	Fire Notice							
	\square			\boxtimes	\square							
	Very Good	Adequate	Poor *	Needs	urgent attention *							
Cleanliness			\square									
Is everything i	n working order?)	Yes 🛛	No*								
If *, please give details: Room is very untidy and cluttered. There was old food lying in plates around the room.												

ROOM NUMB	ROOM NUMBER 55											
Room Profile:				Room	Room Capacity:				Room Occupancy:			
Family				2	2			2				
TV		Ensuite	ed Bathro	om	Smok	e Ala	rm	Fire Notice				
\boxtimes		\boxtimes							\boxtimes			
Very Good Ade				equate	uate Poor *		Ν	Needs urgent attention *				
Cleanliness		\bowtie										
Is everything in	n wo	orking order?			Yes		No	* [
If *, please give details: The persons who were occupying this room left a number of weeks ago without their luggage but have not notified the centre of their whereabouts.												

ROOM NUMBER 56												
Room Profile:					Room Capacity:				Room Occupancy:			
Family					3				2			
TV	TV Ensuite Shared				Bathro	om	Smok	e Ala	rm	Fire Notice		
\square		\boxtimes					\square					
Very Good Add			Adeq	uate Poor *		or *	Needs urgent attention		urgent attention *			
Cleanliness		\boxtimes										
Is everything in working order? Yes No *												
If *, please give details:												

ROOM NUME	SER 57				
Room Profile:		Room Ca	pacity:	Roor	n Occupancy:
Family		3			2
TV	Ensuite	Shared Bathroom	Smoke Ala	arm	Fire Notice

	Very Good	Adequate	Poor *	Needs urgent attention *				
Cleanliness			\boxtimes					
Is everything in working order? Yes No*								
If *, please give details: Very cluttered and untidy.								

ROOM NUMB	ER 58								
Room Profile:		Room Capacity:				Room Occupancy:			
Shared					2				
TV	Ensuite	Shared	Bathro	om	Smoke	e Alar	rm	Fire Notice	
\boxtimes	\boxtimes				\boxtimes			\boxtimes	
	Very Good	Adeq	uate	ate Poor * N		Ne	leeds urgent attention *		
Cleanliness		\geq	3	[
Is everything i	n working order	þ		Y	'es 🖂	Ν	No*		
If *, please give details: Room clean but very cluttered with stuff.									

ROOM NUMB	ER	59 & 60 adjo	ining								
Room Profile:				Room	Room Capacity:				Room Occupancy:		
Shared			2	2			2				
TV		Ensuite	Share	Shared Bathroom Smoke Ala			e Ala	rm	Fire Notice		
\square		\boxtimes					\boxtimes				
		Very Good	Ade	dequate		Poor *		Needs urgent attention *			
Cleanliness		\square									
Is everything in	n w	orking order?			Yes	5	No	* 🗋			
If *, please give details: Fire safety notice was on the floor. Advised to replace on wall as a priority.											

ROOM NUMB	ER	60								
Room Profile:	oom Profile:			Room Capacity:				Room Occupancy:		
Shared				2					2	
TV		Ensuite	Shared	Shared Bathroom Smoke Al			e Ala	rm	Fire Notice	
\square		\boxtimes					\boxtimes		\boxtimes	
		Very Good	Adequate		Poor *		Needs urgent attention *			
Cleanliness		\square			[
Is everything in working order?					Yes	\mathbf{x}	No	*]	
If *, please giv	/e d	etails:								
1										

ROOM NUMBER 61		
Room Profile:	Room Capacity:	Room Occupancy:
Family	3	3

TV	Ensuite	Ensuite Shared Bathro			e Alarm	Fire Notice		
\square	\boxtimes			\square		\boxtimes		
	Very Good		Poor *		Needs	urgent attention *		
Cleanliness								
Is everything in working order? Yes No *								
If *, please give details:								

Corridor

Is the area generally clean?	Yes	\square	No	
If no please give details:				
Visual Check: Have you noticed any issues requiring attention?	Yes		No	\square
If yes please detail:				

ROOM NUMB	ER	62								
Room Profile:				Room Capacity:				Room Occupancy:		
Family				2				2		
TV		Ensuite	Shared	Shared Bathroom Smoke A				rm	Fire Notice	
\square		\boxtimes				[\bowtie		\square	
	Very Good Ad		Adeq	Adequate		Poor *		Needs urgent attention *		
Cleanliness		\boxtimes			[
Is everything in working order?					Yes	\mathbf{S}	No *			
If *, please give details:										

ROOM NUMB	ER 63							
Room Profile:		Room Capa	city:	Roo	Room Occupancy:			
Shared		3		3				
TV	Ensuite	Shared	Bathroom	Smoke Al	arm	Fire Notice		
\square	\square	[\square		\square		
	Very Good	Adeq	Adequate Po		Needs	urgent attention *		
Cleanliness		\geq						
Is everything in working order? Yes No *								
If *, please give details: Room cluttered with baby equipment as mother is expecting shortly but room is clean.								

ROOM NUME	BER 64 NOT I	R 64 NOT IN USE UNDER MAITENANCE								
Room Profile:				Сара	city:	Roo	Room Occupancy:			
Shared			2 0				0			
TV	Ensuite	Shared	Bathro	om	Smoke Alarm		Fire Notice			
	Very Good	Adeq	uate	Poor *		Needs urgent attention *				

Cleanliness		
Is everything in working order?	Yes	No *
If *, please give details:		

ROOM NUMBER 65											
Room Profile:				Room	Room Capacity:				Room Occupancy:		
Shared				2				2			
TV		Ensuite	Shar	red Bathroom Smoke Ala			e Ala	rm	Fire Notice		
\square		\boxtimes							\square		
		Very Good	Ac	dequate	uate Poor *		N	Needs urgent attention *			
Cleanliness		\boxtimes			[
Is everything in working order?					Y	'es	No) * [\times		
If *, please giv	If *, please give details:										

ROOM NUMB	ER 66							
Room Profile:			Room C	apaci	ity:	Roor	n Occupancy:	
Family			4			4		
TV Ensuite Shared			Bathroom Smoke A			ırm	Fire Notice	
\square	\square	[[\square	
	Adeq	uate	Poor *		Needs urgent attention *			
Cleanliness	\square							
Is everything in working order? Yes No *								
If *, please give details: There is a slight patch of damp in the bathroom. The wallpaper has been peeled off by the children and could do with being replaced in places.								

ROOM NUMBER 67									
Room Profile:			Room Capacity:			Roo	Room Occupancy:		
Shared			2			1	1		
TV	Shared	Bathroo	om	Smoke	Alarm	Fire Notice			
\square	\square				\boxtimes				
	d Adeq	Adequate		or * Needs		s urgent attention *			
Cleanliness 🛛									
Is everything i	in working order	?		Y	es 🖂	No *			
If *, please give details:									

ROOM NUMBER 68 & 70 Adjoining rooms

Room Profile:			Room	Capac	city:	Roo	Room Occupancy:	
Family			2				2	
TV	Ensuite	Ensuite Shared			Smoke	Alarm	Fire Notice	
\square	\square				\triangleright	\Box		
	ood Ade	equate Poo		or *	Needs	urgent attention *		
Cleanliness	\square			[
Is everything i	in working or		Y	es 🖂	No *			
If *, please give	ve details:							

ROOM NUMB	ER 69								
Room Profile:			Room Capacity:				Room Occupancy:		
Shared		2				2			
TV	Ensuite	Shared	Bathroo	m	Smok	e Alarn	n	Fire Notice	
\square	\boxtimes							\boxtimes	
Very Good A			Adequate Poo		or *	Needs		urgent attention *	
Cleanliness		\geq							
Is everything i	n working order?		Yes		No *				
If *, please give details:									

ROOM NUMBER 70 & 68 Adjoining											
Room Profile:					Room Capacity:				Room Occupancy:		
Family					2					2	
TV	TV Ensuite Shared			Shared	Bathro	om	Smok	e Ala	rm	Fire Notice	
\square		\boxtimes							\square		
Very Good A			Adeq	equate Poor		or *	Needs		s urgent attention *		
Cleanliness		\boxtimes									
Is everything in working order?						Y	es 🖂	No	o* [
If *, please give details:											

ROOM NUMBER 71										
Room Profile:				Roor	Room Capacity:				Room Occupancy:	
Family	2	2 1				1				
TV	V Ensuite Shared				oom	Smok	e Ala	rm	Fire Notice	
\square		\boxtimes							\square	
Very Good Ade				dequate	uate Poor * I		1	Needs urgent attention *		
Cleanliness				\boxtimes	[
Is everything in working order? Yes No *										
If *, please give details:										
Room very cluttered with baby equipment as mother is due a new baby shortly.										

ROOM NUME	ROOM NUMBER 72									
Room Profile:			Room Capacity:				Room Occupancy:			
Family			4				4			
TV	Ensuite	Shared	d Bathroom Smoke Ala			e Ala	rm	Fire Notice		
\square	\square							\square		
Very Good Ade			uate Poor		or *	Needs urgent attent		urgent attention *		
Cleanliness	\square									
Is everything in working order? Yes No *										
If *, please give details: Slight damp on the bathroom ceiling										

ROOM NUMB	ER 73								
Room Profile:			Room Capacity:				Room Occupancy:		
Shared			3				4		
TV	Ensuite	Bathroom)	Smok	e Alar	m	Fire Notice		
\square	\boxtimes							\boxtimes	
Very Good Ade			quate	uate Poor *		N	Needs urgent attention *		
Cleanliness			\leq						
Is everything in working order? Yes No *									
If *, please give details:									

ROOM NUMBER 74										
Room Profile:			Room Capacity:				Room Occupancy:			
Shared					2			1		
TV	Shared	Bathroo	om	Smoke	e Alai	rm	Fire Notice			
\square	\square					\times				
Very Good Add			uate Poor *		N	Needs urgent attention *				
Cleanliness	\square									
Is everything in working order? Yes No *										
If *, please give	If *, please give details:									

ROOM NUMBER 75											
Room Profile:					Room Capacity:				Room Occupancy:		
Family					4	4 3					
TV	Ensuite Shared			hared	d Bathroom Sr			Ala	rm	Fire Notice	
\square		\boxtimes					\triangleright	\boxtimes		\boxtimes	
Very Good Ade			Adeq	equate Po		or * Needs		eeds	urgent attention *		
Cleanliness											
Is everything i			Y	'es 🔀	Nc	o* 2	-				
If *, please giv	If *, please give details										

ROOM NUME	ROOM NUMBER 76								
Room Profile:		Roon	n Capa	city:	Roo	Room Occupancy:			
Family		2	2			2			
TV	Ensuite	Shared Bathro	om	Smoke	e Alarm	Fire Notice			
\square	\square								
	Adequate	ate Poor * N		Needs	urgent attention *				
Cleanliness				\boxtimes					
Is everything in working order? Yes No* 🖂									
If *, please give details: Room was not very clean. Fire notice was not on wall and could not be found in room.									

First floor

ROOM NUMBER 77									
	Roo	m Capac	city:	Roo	Room Occupancy:				
Shared					4				
TV Ensuite Shared			Smoke	Alarm	Fire Notice				
\boxtimes				\square					
Very Good	Adequate		or * Needs		urgent attention *				
	\square								
n working order?		Y	'es 🖂	No*					
If *, please give details:									
1	Ensuite	Roo 4 Ensuite Shared Bathr Very Good Adequate Very Good Adequate	Room Capace 4 Ensuite Shared Bathroom Very Good Adequate Pool working order? Y	Room Capacity: 4 Ensuite Shared Bathroom Smoke Very Good Adequate Poor * Very Good Adequate Poor * working order? Yes	Room Capacity: Roo 4 4 Ensuite Shared Bathroom Smoke Alarm Very Good Adequate Poor * Needs Very Good Adequate Poor * Needs working order? Yes No*				

ROOM NUMBER 78									
Room Profile:			Room Capacity:				m Occupancy:		
Shared							1		
TV	Ensuite	Shared	Bathro	om	Smoke A	larm	Fire Notice		
\square	\boxtimes	[\boxtimes		\square		
	Very Good	Adequ	juate Poor * N		Needs	urgent attention *			
Cleanliness					\times				
Is everything i	n working order?)		Y	es 🖂	No*			
If *, please give details: Room is very untidy and cluttered with belongings everywhere.									
There was some left over food scattered around the room.									

ROOM NUMB	ER	79								
Room Profile:				Ro	Room Capacity:					n Occupancy:
Shared			2				2			
TV		Ensuite	hared Bath	hroo	oom Smoke Ala			rm	Fire Notice	
		\boxtimes								\boxtimes
		Very Good		Adequate	e	Ро	or *	1	Veeds	urgent attention *
Cleanliness		\boxtimes				[
Is everything in working order? Yes 🛛 No *										

If *, please give details:

ROOM NUME	BER 80								
Room Profile:			Room	Capad	city:	R	Room Occupancy:		
Family			2				2		
TV	Ensuite	Shared	Bathroc	om	Smoke	e Alarm	n	Fire Notice	
\square	\boxtimes					\leq		\boxtimes	
	Very Good	d Adeq	uate Poor *		Nee	Needs urgent attention *			
Cleanliness	\square			[
Is everything in working order? Yes No *									
If *, please give details:									

ROOM NUMB	ROOM NUMBER 81									
Room Profile:				Room	n Capao	city:		Room Occupancy:		
Single		1				1				
TV		Ensuite	Share	d Bathro	om	Smoke	Alar	m	Fire Notice	
\boxtimes		\boxtimes				\boxtimes			\boxtimes	
Very Good A			Ade	quate	quate Poor *		Ne	<pre>Needs urgent attention *</pre>		
Cleanliness		\boxtimes			[
Is everything in working order? Yes No *										
If *, please give details:										

ROOM NUMB	ER 82							
Room Profile:			Room Cap	acity:	Ro	Room Occupancy:		
Family			4			3		
TV	Ensuite	Shared	Bathroom	Smol	ke Alarm	Fire Notice		
\square	\boxtimes	[\boxtimes			
	Very Good	l Adequ	Adequate Po		Need	leeds urgent attention *		
Cleanliness]					
Is everything in working order? Yes No *								
If *, please give details:								

ROOM NUMBER 83									
Room Profile:			Room Capacity:				Room Occupancy:		
Single			1	1 1					
TV	Ensuite	Shared	Bathroo	om	Smok	e Alaı	rm	Fire Notice	
\square	\square								
	d Adeq	uate	Poor * N		Ne	Needs urgent attention *			
Cleanliness									
Is everything i	?		Y	es	N	0 *	\boxtimes		

If *, please give details:

ROOM NUMBER 84										
Room Profile:				Room	Сарас	city:		Room Occupancy:		
Family		3				2				
TV	Ensi	uite	Shared	Bathro	om	Smoke	e Ala	ırm	Fire Notice	
\square	\triangleright	3					\boxtimes		\boxtimes	
	Ve	ery Good	Adeq	uate Poor *		Ν	Needs urgent attention *			
Cleanliness		\boxtimes			[
Is everything in working order? Yes No *										
If *, please give details:										

ROOM NUMB	ER 85							
Room Profile:		Room	n Capac	ity:	Roor	Room Occupancy:		
Family		2	2			1		
TV	Ensuite	Shared Bathro	om	Smok	e Alarm	Fire Notice		
\square	\square				\boxtimes	\boxtimes		
	Adequate	quate Poor *		Needs	ls urgent attention *			
Cleanliness	\square		[
Is everything in working order? Yes No *								
If *, please give details:								

ROOM NUMBER 86										
Room Profile:			Room Ca	apac	city:	Ro	Room Occupancy:			
Family				3			3			
TV	Ensuite	Shared	Bathroom Smoke Ala			e Alarm	Fire Notice			
\square	\boxtimes				\times					
Very Good Ad		d Adeq	quate Po		or *	Need	s urgent attention *			
Cleanliness										
Is everything i	n working orde	r?		Y	es 🖂	No *				
If *, please giv	If *, please give details:									

ROOM NUMB	ER 87							
Room Profile:			Room Capa	acity:		Room Occupancy:		
Single			1	1 1				
TV	Ensuite	Shared	Bathroom Smoke Ala			rm	Fire Notice	
\square	\boxtimes	[\square	
	Very Good	Adeq	uate F	oor *	٩	Veeds	urgent attention *	
Cleanliness		\square						
Is everything in	Y	es 🗌	No *	\boxtimes				

If *, please give details: Cluttered entrance to room which needs to be cleared to avoid fire hazard.

ROOM NUMBER 88									
Room Profile:			Room	Capad	city:	F	Room Occupancy:		
Family		4				3			
TV	Shared	Bathroc	m	Smoke	Alarr	m	Fire Notice		
\square	\square					\leq			
	Very Good	d Adeq	uate	te Poor * N		Nee	eeds urgent attention *		
Cleanliness	\square								
Is everything in working order? Yes No *									
If *, please give details:									
Fire notice was missing.									

ROOM NUMBER 89										
Room Profile:				Room	n Capac	ity:		Roor	n Occupancy:	
Shared		2	2				2			
TV	Er	nsuite	Share	d Bathro	Bathroom Smoke Ala			rm	Fire Notice	
\square		\square							\boxtimes	
Very Good Ad			equate	uate Poor *		1	Veeds	eeds urgent attention *		
Cleanliness		\square								
Is everything in	Is everything in working order? Yes No *									
If *, please give details:										

ROOM NUMB	BER	90 NOT OC	JPIED	D UND	ER MA	INTEN	IANCE				
Room Profile:					Room Capacity:				Room Occupancy:		
Family					2				0		
TV		Ensuite	Sh	nared	Bathro	om	Smok	e Ala	rm	Fire Notice	
				[
		Very Good		Adeq	uate	Ро	or *	Ν	leeds	urgent attention *	
Cleanliness	Γ					[
Is everything in working order?						Y	es 🗌	No	o* [
If *, please giv	/e d	etails:									

ROOM NUME	3ER 91					
Room Profile:			Room Capa	city:	Roo	m Occupancy:
Family			3			3
TV	Ensuite	Shared	Bathroom	Smoke Alarm		Fire Notice
\square	\square			\square		\square

	Very Good	Adequate	Poor *	Needs urgent attention *				
Cleanliness	\square							
Is everything in w	vorking order?		Yes 🔀	No *				
If *, please give details:								

ER	92								
Room Profile:					Room Capacity:			m Occupancy:	
Shared					3			2	
TV Ensuite Shared			Shared Bathr	oom	Smok	e Ala	rm	Fire Notice	
	\boxtimes				\square			\square	
Very Good Ade			Adequate	iate Poor * N		leeds	urgent attention *		
	\boxtimes								
n w	vorking order?	?		Y	′es 🖂	Ν	lo* [
If *, please give details:									
	n w	Ensuite Very Good	Ensuite S Very Good Nery Good	Roor 3 Ensuite Shared Bathro Very Good Adequate Very Good Adequate n working order?	Room Capacity Shared Bathroom	Room Capacity: 3 Ensuite Shared Bathroom Smoke Very Good Adequate Poor * Very Good Adequate Poor * n working order? Yes Xes	Room Capacity: 3 Ensuite Shared Bathroom Smoke Ala Image: Shared Bathroom Image: Shared Bathroom Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala Image: Shared Bathroom Image: Smoke Ala Image: Smoke Ala <td< td=""><td>Room Capacity:Room33EnsuiteShared BathroomSmoke AlarmImage: Shared BathroomImage: Smoke AlarmImage: Smoke Smoke Alar</td></td<>	Room Capacity:Room33EnsuiteShared BathroomSmoke AlarmImage: Shared BathroomImage: Smoke AlarmImage: Smoke Smoke Alar	

ROOM NUMB	ER	93							
Room Profile:				Room	Capac	ity:	Ro	Room Occupancy:	
Family				2				2	
TV		Ensuite	red Bathro	om	Smok	e Alarm	Fire Notice		
\square		\boxtimes						\square	
		Very Good	A	dequate	Pc	or *	Nee	ds urgent attention *	
Cleanliness		\boxtimes			[
Is everything in	n wo	rking order?			Yes	\mathbf{X}	No*		
If *, please give details:									

ROOM NUMB	ER	35							
Room Profile:				Room	n Capac	ity:		Roor	n Occupancy:
Shared				3					2
TV		Ensuite	Shared	Bathro	om	Smok	e Ala	rm	Fire Notice
\boxtimes		\boxtimes							\boxtimes
		Very Good	Adeq	uate	Po	or *	٦	Veeds	urgent attention *
Cleanliness		\boxtimes			[
Is everything i	n w	orking order?			Yes [N	0 *	\boxtimes	
If *, please give details: Slight damp on the bathroom ceiling									

ROOM NUMBER	36		
Room Profile:		Room Capacity:	Room Occupancy:

Shared		3				2		
TV	Ensuite	Shared Bathro	om	τv		Ensuite		
\square	\boxtimes							
	Very Good	Adequate				Very Good		
Cleanliness			Clean	liness				
						\square		
Is everything i	n working order?)	Yes		No * 🛛			
If *, please give details: Slight damp on the bathroom ceiling								

ROOM NUMB	ER	38								
Room Profile:				Roon	Room Capacity:			Room Occupancy:		
Shared			3	3			2			
TV		Ensuite	Shar	ed Bathro	oom	Smoke	e Ala	rm	Fire Notice	
\boxtimes		\boxtimes				\square			\square	
		Very Good	Ac	equate	Pc	or *	Ν	leeds	urgent attention *	
Cleanliness		\bowtie								
Is everything in		Yes	X No	0 *						
If *, please giv	e de	etails:								

ROOM NUMB	ER	35							
Room Profile:				Room	Room Capacity:			Room Occupancy:	
Shared				3	3			2	
TV		Ensuite	e Shared I		om	Smoke	e Ala	rm	Fire Notice
\square		\boxtimes					\boxtimes		\square
		Very Good	Ade	quate	Pc	or *	Γ	Veeds	urgent attention *
Cleanliness		\boxtimes							
Is everything in working order?					Yes	Να) *		
If *, please giv	e de	etails:							

New Block

ROOM NUMB	ER 4					
Room Profile:		Ro	om Capad	ity:	Roo	m Occupancy:
Shared		3				2
TV	Ensuite	Shared Bat	hroom	Smoke Alarm		Fire Notice
\square	\boxtimes					
	Very Good	l Adequat	e Po	or *	Needs	urgent attention *
Cleanliness						

Is everything in working order?	Yes 🔀	No *	
If *, please give details:			

ROOM NUMBER 8							
Room Profile:		Room Capacity:		Room Occupancy:			
Shared		4			3		
TV	Ensuite	Shared Bathroom		Smoke Alarm		Fire Notice	
\square	\boxtimes						
	Very Good	Adeq	uate F	Poor *		Needs urgent attention *	
Cleanliness							
Is everything in	n working order?	Yes	🛛 No *				
If *, please give details:							

Ms. Megan White The King Thomond Hotel Bog Road Lisdoonvarna Co. Clare

10th November 2020

Dear Ms. White,

IPAS/IPPS out an inspection at the King Thomond Hotel on 21st September 2020. A copy of the inspection report is enclosed for your attention and I apologise for the delay in forwarding this to you. Please read the report carefully and do not hesitate to contact me if it contains any discrepancies.

A number of issues were identified as requiring attention and these are listed in the report. Please reply in writing on or before Friday 27th November 2020, outlining the steps you have taken/propose to take to address the issues raised.

Yours sincerely,

Majella Donoghue Contracts and Inspections Unit International Protection Procurement Services Good morning Majella

Thank you for your email and the inspection report. It's fantastic to get feedback so we can improve our Centre and keep standards inline with IPAS. Please note that since the visit our Gym has been installed, open and are residents are just thrilled with the new addition. We are in renovations for our independent living shop and Kitchen both which will open January 2021.

There were a few amendment to the information you have that I have outlined below along with work completed in line with any issue raised. The only thing we are unable to complete until after Christmas Is the wall papering in room 66.

If you need to do an updated inspected to ensure the work has been completed you are welcome on site at any point.

Part 1

Contractor – Megan White King Thomond Hotel Manager - Megan White Page 4 Q6 – Our front door is never locked Page 4 – Child Protection Policy on display at the desk and all visitors to sign this on arrival. Page 6 – Amendment – We do have computers/ Laptops with Wi-Fi available at reception for residents

We do have computer games

Page 7 Q14 – We have a weekly Bus on Thursdays to Ennis
Q16 – Towles & Bed linen collected and changed weekly by house keeping team. Laundry is open 7am- 10pm

Part 2-

Page 3- Fire Drill took place on 12.11.2020 Amendment – Breakfast is 7am- 9am Lunch 12 – 1.30 pm

Page 9 – Cleaning Schedule now on display in staff toilets Page 14 – Room 52 Amendment – Capacity is 6 and there are 6 family members in that room.

Page 15 – Room 54 Will speak with resident about the importance of not leaving food in their room.

Page 16 – Room 59 & 60 Adjoining Fire Notice now placed on wall.

Page 18 – Rom 66 Bathroom ceiling Painted and room added to the list to be wallpapered

Page 19 – Room 71 Resident moved to larger room in October .

Page 19 – room 72 Ceiling Painted Page 20 room 76 Fire Notice now on Wall, Resident spoken too about cleaning their room and keeping it tidy. We have also offered more support from housekeeping team.

Page 21 Room 78 Resident moved out of Centre , Rooms if now deep cleaned and Refurbished.

Page 23 Room 87 – Resident asked to clear entrance

Page 25 room 35 Bathroom Ceiling painted.

Page 25 Room 36 Bathroom ceiling painted

Please don't hesitate to contact me if you need anything else Thanks Again Megan