

EIRCODE CASE STUDY

Companies Registration Office

The Companies Registration Office (CRO) is the central repository of public statutory information on Irish companies and business names. It operates under the aegis of the Department of Jobs, Enterprise and Innovation.

Some of its core functions include:

- the incorporation of companies and the registration of business names;
 - the receipt and registration of post-incorporation documents;
 - the enforcement of the Companies Act 2014 in relation to companies' filing obligations; and,
 - making information available to the public.
- The CRO gets a very large number of statutory returns relative to the size of the organisation. Each year around 22,000 new companies are registered, 27,000 new business names are registered and 35,000 changes of address are processed.

How are Eircodes helping the CRO?

The CRO uses Eircodes to automatically verify addresses in real time during online filing by a customer, thereby saving time and keying (typing) effort by the customer, and saving processing time for the CRO. By inputting the Eircode, the address is verified and pre-filled onto the input screen. Input of a unique address will also prepopulate the Eircode. The CRO also uses Eircodes to match duplicate director records, thereby cleaning up its database and providing more accurate, up-to-date information to the public.

WHAT ARE THE KEY BENEFITS TO THE CRO OF USING EIRCODE?



Increased reliability of address information



Speed of processing and savings in processing cost



Reduced online input effort for the person filing returns



Improved efficiency in matching multiple director records for the same individual



Availability to the public of a unique address for all directors and companies

Scale of savings or improvements

Improvement in customer service and in speed of processing is evident. The value to the public of the address information is enhanced, because with an Eircode all addresses are now unique.

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