Local Authority Homeless Performance Reports Quarter 1 2021



Performance Report 2021 relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to Dublin City Council

**Quarter 1 2021** 

#### Q.1 2021 Headline Items:

#### **Tenancy protection and sustainment**

- The Tenancy Protection Service (TPS) has been contacted by 1,120 households in Q1 2021.
- A total of 659 households were considered to be at risk of homelessness and progressed to active case management.

#### **Rough Sleeping**

- A total of 534 individuals engaged with the rough sleeping team in this quarter, this is a decrease of 99 on the Q4 2020 figure of 633.
- Of these a total of 410 (77%) did access emergency accommodation at some point.

#### **Use of Emergency Accommodation**

- 5,393 adults accessed emergency accommodation over Quarter 1, 2021.
- Of these, 13%, or 702 individuals, were new presentations assessed as homeless and placed in emergency accommodation. The remaining 4,691 individuals were repeat or existing service users.
- The average nightly placement rate into emergency accommodation or night services for adults using the local authority placement service and the homeless Freephone in Quarter 1 was 112.
- Of the 4,029 adult beds available in emergency accommodation in Dublin on the last day of the quarter (31st March 2021), 83 beds were unused.

#### **Support Plans for Emergency Accommodation Users**

A total of 2,760 adults residing in emergency accommodation have an active support plan.
 The represents 51%, or more than half of all adults residing in emergency accommodation over the quarter.

#### Q. 1 2021 Headline Items:

#### Long-term homelessness

 Of the 3,946 adult individuals in emergency accommodation on the last day of Q1, 2021, a total of 2,598 (or 66%) have resided in emergency accommodation for 6 months or more and are considered to be experiencing long-term homelessness.

#### **Family Homelessness**

- Among the 4,093 adults in emergency accommodation over the last week of March 2021,
   1,020 were adults accompanied by child dependents.
- At the end of the quarter, a total of 681 families with 1,669 dependent children were residing in emergency accommodation.
- Of these, 121 families were accommodated in commercial hotels/B&B over the last week
  of the quarter, 163 were in Private emergency accommodation and 397 families in
  supported temporary accommodation including family hubs.

#### Tenancy creation and housing support

- The total number of adults who moved to tenancies in Q1, 2021 was 1,056. This reflects the extensive work being carried out by the prevention and place-finders teams.
- The significant majority moved to a social housing option during the quarter, with 190 adults in social tenancies and 864 adults in HAP tenancies. The remaining 2 adults were accommodated in private rented tenancies.
- Of the 1,056 adults who moved to tenancies, just 169 or 16% accessed post settlement supports. This indicates that a large majority of adults, 887 or 84%, had a general housing need and were able to move on without supports.

#### Departures from homeless services to other living situations

- In addition to departures to independent living in tenancies, 188 adults departed homeless services to other living situations in Q1 2021.
- These departures included staying with family or friends (93 persons), relocation to another country (30 persons), admission to a medical facility (hospital – 30 persons), (residential treatment – 18 persons) and admission to correctional facilities (prison remand – 17 persons).

2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living. Based on total monthly reported tenancies (January, February, March 2021)					
Number of Accommodation Units Delivered with Full	Quarterly	Total Units in 2021	Quarterly	Total	
Tenancies	Total Units = Households		Total Persons Q1 2021	Total Individuals in 2021	
Local Authority Lettings:	47	47	57	57	
AHB Lettings:	82	82	100	100	
LTS (long-term supported accommodation)	33	33	33	33	
Private Rented	2	2	2	2	
Housing Assistance Payment (HAP)	771	771	864	864	
Totals	935	935	1,056	1,056	

In total 1,056 adults in 935 households moved to tenancies in Q1 2021.

A total of 864 individuals or 82% of these moves to tenancy were achieved through homeless HAP. Social housing tenancies (i.e., Local Authority, Approved Housing Bodies and LTS combined) account for 18% (n=190), same percentage levels as previous quarter. Moves to private rented accommodation remained consistently low, with only 2 adults moving to private rented tenancies in the quarter.

In total, there were 463 tenancies created to accommodate families with children in the period January to March 2021. Of these 463 tenancies, 227, or 49%, prevented families from entering emergency accommodation. The prevention of homelessness through new tenancies is a key element of the work of the DRHE. In Q1 2021, a total of 404 households, including families and single person households, presented to homeless services and were prevented from entering homelessness through tenancy placement. This is 28 more households prevented from homeless compared to Q4 2020.

Table 1a shows the total number of households prevented from entering homelessness in Q1 2021.

Table 1a: Household equivalent total of homeless prevention tenancies

	Total Households Prevented
Q1 2021	404
Q2 2021	
Q3 2021	
Q4 2021	

Figure 1: Individual Adults - Moves to Tenancies Q2 2018 - Q1 2021

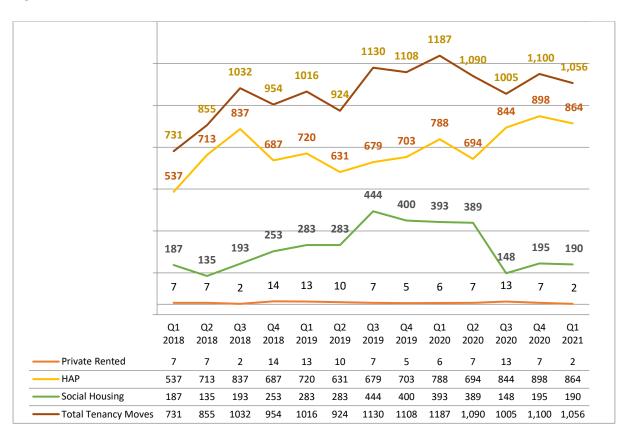


Figure 1 shows the majority of tenancies continue to be sourced through HAP, with 864, or 82% of adult individuals moving from emergency accommodation to HAP tenancies over quarter 1 2021, same as in the previous quarter.

#### **Tenancy Protection Service**

The Tenancy Protection Services (TPS) is a Section 10 funded service operated by Threshold in the Dublin Region. It serves a critical role in preventing households from experiencing homelessness.

Table 1c: Number of households contacting TPS in the Dublin Region 2014 – 2021

	Q1 2021 (Jan-Mar)	Total 2021	Since June 2014	%
Number of households seeking advice on their rights only	1,120	7,384	21,071	70
Number of households 'at risk' of tenancy loss	659	2,675	13,887	30
Total number of households contacting TPS	1,779	10,059	34,958	100

#### Number of new presentations on a daily basis

Table 2: Number of Individuals using Emergency Accommodation during Q1 2021					
	New Repeat Total in EA Q4 2020				
Number of presentations in reporting period	702	4,691	5,393		

In Q1 2021 the number of individuals new to homelessness accounted for 13% of the overall number of individuals using emergency accommodation, with a daily average of approximately 8 people presenting as homeless for the first time over the period.

Figure 3 below shows the trend in new presentations in the Dublin region from the first quarter of 2018 to the first quarter of 2021.

New to homeless services: Q1 2018 - Q1 2021 1,200 1,072 1,000 925 877 875 805 800 762 745 702 692 600 440 400 200 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 2018 2018 2018 2018 2019 2020 2020 2020 2020 2021 2019 2019 2019 New to homeless services

Figure 3: Number of adults new to homeless services each quarter in the Dublin Region

Overall the number of adults accessing emergency accommodation during Q1 2021 was 5,393, a decrease of 134 people on the previous quarter. In the Q1 2021 period a significant number of adults accessing emergency accommodation were repeat or existing service users totalling 4,691. Figure 4 shows the total number of adults and dependents accessing emergency accommodation from Q1 2020 to Q1 2021. These figures represent the total number of unique individuals (adults and children) using emergency accommodation in the Dublin Region over the last full week of each month.

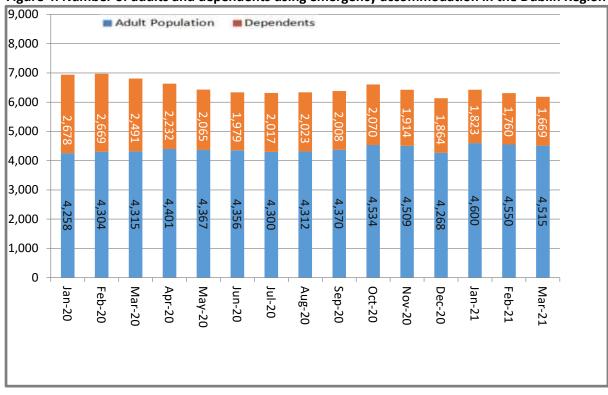


Figure 4: Number of adults and dependents using emergency accommodation in the Dublin Region

To give further insight into the adult population accessing emergency accommodation, a breakdown of the population by household type is given in Figure 5 indicating numbers of adults with and without children accessing emergency accommodation at a point in time each month. The numbers of single adults with no accompanying children continues to outnumber those with children using emergency accommodation.

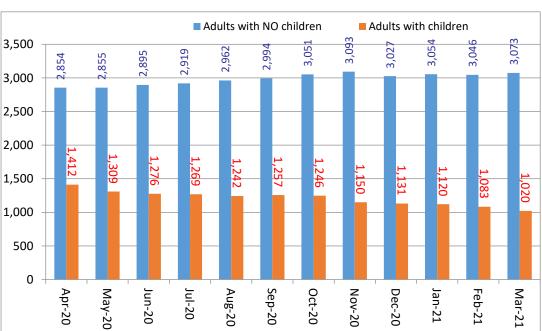


Figure 5: Breakdown of <u>adults</u> accessing emergency accommodation each month

No. of families in hotels including B&Bs only with dependent children No. of families in all other Emergency Accommodation with dependent children Total - Families in Emergency Accommodation 413 Jul-20 Aug-20 Sep-20 Oct-20 Nov-20 Dec-20 Jan-21 Feb-21 Mar-21 Apr-20 May-20 Jun-20

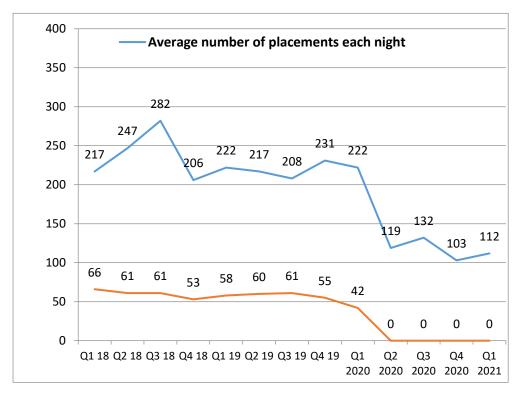
Figure 6: Type of accommodation accessed by families in the Dublin Region each month

Table 3 below gives information on the number of emergency accommodation placements to individuals throughout the quarter. The average number of placements into emergency accommodation per night over the quarter was 112. Please note this reduction is partly due to changes in operations during the Covid 19 pandemic period. The MQI night café was not in operation over this quarter.

Table 3: Number of placements in Q1 2021

Service	Number of placements in Q1 2021
Freephone	2,402
Placement Service	5,517
Others	2,116
Total	10,035
Average per night	112

Figure 8: Number of nightly placements into emergency accommodation each quarter in the Dublin Region



## Number of persons in emergency accommodation for longer than 6 months

On the last day of the Q1 2021 period there were 3,946 adults accessing emergency accommodation. This represents a decrease of 95 adults when compared with Q4 2020.

A total of 66% of the overall total adults were experiencing long term homelessness in the  $\mathbf{1}^{st}$  quarter of 2021.

Table 4: Number of persor	ns in emergency a	accommodation	n for longer than 6 m	onths
Type of Emergency	Number of	Resident	Resident > 6 Mont	hs
Accommodation	Adult Individuals on last day of Q 1 2021	< 6 Months	Consecutively or continuously for longer than 6 months	Non-consecutively for longer than 6 months in the previous 12 month period
Supported Temporary Emergency Accommodation	1,795	540	1,156	99
Temporary Emergency	33	19	14	0
Private Emergency	2,118	789	1,161	168
Total	3,946	1,348	2,331	267

2,598

Table 4a indicates a 13% decrease in the long-term homeless numbers. As can be seen from the table, on the last day of Q1 2021 66% of the population of adults in emergency accommodation have been experiencing homelessness for a period of 6 months or longer.

Table 4a: Change in number and rate of adult long-term homelessness each quarter in the Dublin Region

	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Total Adults	4,094	4,146	4,301	4,277	4,305	4,006	4,107	4,041	3,946
Adults 6 months +	2,789	2,808	2,893	2,910	3,117	2,781	2,842	3,197	2,598
Percentage	68%	68%	67%	68%	72%	69%	69%	79%	66%

Additional Information:

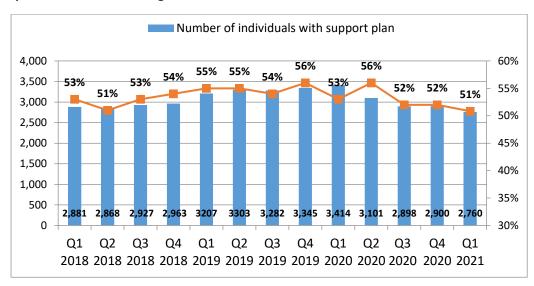
The majority of individuals accommodated in STAs, TEAs and Detox/alcohol residential services avail of supports as those types of accommodation have onsite service providers who immediately engage with service users to facilitate exits from emergency accommodation. Clients in private emergency accommodation have lower levels of supports, as can be seen in Table 5, due to the fact that these are commercial facilities.

Table 5: Number of clients with a suppor			
Accommodation Category	Total Number of Persons During Quarter 1 2021	Number with a Support Plan	% total with Supports
Supported Temporary Accommodation (STA)	2,711	1,908	
Temporary Emergency Accommodation (TEA)	86	69	
Private Emergency Accommodation (PEA)	3,511	1,302	
(less) people accessing multiple accommodation types during the quarter*	-879	-519	
Total (Unique Individuals accessing emergency accommodation)	5,429	2,760	51%

\*Note – some individuals access services in more than one accommodation type during the quarter.

While there is still a significant number of individuals accommodated in PEAs work is ongoing to end the use of commercial hotels as a form of emergency accommodation and to ensure homeless individuals are accommodated in suitable accommodation designated for homeless services. Figure 9 indicates that the overall percentage of individuals with support plans in Q1 2021 is 51%, meaning that over half of the individuals accessing emergency accommodation are availing of supports to exit homelessness.

Figure 9: Number and percentage of adults in emergency accommodation with support plans each quarter in the Dublin Region



#### Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation Q4 2020	
Moved to new/independent accommodation (As reported in table 1)	1,056
Staying with family or friends	93
Relocated to another country	30
Departure to Medical Facilities: Hospital	30
Departure to Medical Facilities: Residential Treatment	18
Departure to Correctional Facilities: Prison (on remand)	17
Total	1,244

In addition to the 1,056 adults who departed to tenancies, there were 188 adults who departed emergency accommodation for other reasons. While many of those departing to family or friends, prison, hospital or residential treatment return to homeless services at some later point in time, the trend has shown that those relocating to another country do not.

#### Occupancy rate in emergency accommodation

Table 7: Adult occupancy rate in emergency accommodation	
Total number of adult beds available at (31st March 2021)	4,029
Number of adult beds occupied at (31 <sup>st</sup> March 2021)	3,946

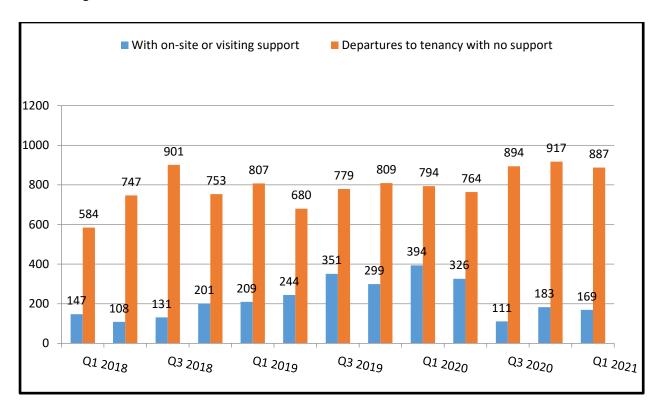
On the last day of the quarter there were 3,946 adults accommodated in emergency accommodation, a decrease of 95 adults on the last day of Q4 2020.

#### Number of persons moving on into independent living with support

Table 8: Number of persons moving to independent living with support		
Persons moved on into independent living with support	Total Q1 2021	
Long Term Accommodation	33	
Number in Approved Housing Body accommodation (AHB on-site supported and visiting support)	42	
Number in local authority owned accommodation with support (LA on-site supported and visiting support)	30	
Number in private rented accommodation with floating support services (visiting support only)	2	
Housing Assistance Payment (HAP)	62	
Total	169	

In Q1 2021 the number of persons who moved to tenancies with some form of visiting or on-site support was 169 or 16%. The number moving to tenancies without support, 887 or 84%, does indicate that the large majority of adults moving to housing only have a general housing need. Figure 10 below shows this trend in the number of adults with supports in tenancy compared to number of adults moving to housing without any supports.

Figure 10: Number of tenancies with and without post settlement support each quarter in the Dublin Region



The Dublin Region continues to offer housing supports to individuals who need support in tenancy. There are currently four support services that offer support to individuals moved to housing. Table 9 below gives quarterly details on the number of individuals availing of the various types of supports to enable tenancy sustainment.

Tak	Table 9: Number of former service users supported by Visiting Support Services								
	on 31 <sup>st</sup> March 2021								
Name of Service	ALL Active Cases at 31- 12- 2020	Active since 2012	Active since 2015	Active since 2016	Active since 2017	Active since 2018	Active since 2019	Active since 2020	Total Cases Closed in Q1 2021
VTSS Focus- DLRCC	39			1	7	14	13	4	3

VTSS Focus- FCC	22				1	7	9	5	6
VTSS Focus- SDCC	20		1	1	2	2	11	3	5
VTSS Simon	127	3	3	5	7	25	49	35	34
HAIL Visiting Support	51					1	27	23	14
Sli Simon	259						121	138	173
Sli Focus/PMVT	216					3	113	100	110
Total Active and Closed cases as at 31/13/2021	734	3	4	7	17	52	343	308	345

Over Q1 2021 a total of 731 adults were availing of post settlement support through Support to Live Independently (SLI), VTSS and HAIL support services. In addition, a total of 345 cases were closed during the quarter, with these adults no longer needing support.

The number of adults being supported in tenancies under the Housing First programme continues to increase as the program is extended to individuals with high support needs exiting to tenancy. As these individuals have high support and complex needs, there are occasions where tenancies fail and subsequent alternative tenancies have to be sourced. Figure 10a below shows this pattern. As of the 31st March 2021, 609 tenancies have been managed and created by the Housing First Peter McVerry Trust Regional Service for 471 unique individuals. Of the 471 unique individuals who have been supported in tenancies, 402 have successfully retained housing; a retention rate of 85.4%.

Figure 10a: Total Unique Individuals Supported in Tenancies through Housing First Programme.

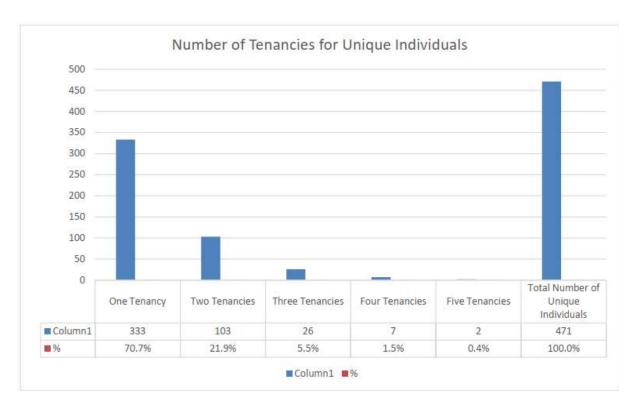


Figure 10a shows that a total of 333 individuals successfully sustained their first tenancy through housing first supports, while a total of 138 individuals have availed of more than one tenancy. Housing First support is not time bound and when a tenancy fails support is continued so as to facilitate placement into another tenancy thereby preventing the individuals from returning to homelessness.

#### Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support Q1 2021				
Number in private rented accommodation without support	0			
Number in local authority owned accommodation without support	27			
Number in LTA without support	0			
Number in other Approved Housing Body accommodation without support	61			
Number in Housing Assistance Payment without support	799			
Total	887			

In Q1 2021, a total of 887 individuals moved to housing without taking up any tenancy sustainment supports. This represents 84% of individuals moving to housing in Q1 2021. As indicated earlier, the high rate of individuals moving to housing without supports is influenced by the high number of homeless prevention cases which are mostly households with a general housing need and not requiring any other form of support for tenancy sustainment.

#### Number of persons sleeping rough

Please note: Table 11 not included - due to Covid 19 the November 2020 Rough Sleeper Count did not take place.

The Dublin Simon Outreach Team engages with individuals sleeping rough each night throughout the year. In Q1 2021 a total of 534 adults engaged with the Dublin Simon Outreach Team.

Table 12: Number of persons recorded as rough sleepers engaged with in Q1 2021				
Total Individuals	534			
Number of persons who also used Emergency Accommodation over Q1 2021	410			

Table 12a: Emergency accommodation use amongst individuals rough sleeping

	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Adults in contact with Housing First Intake Team (Street Outreach) over three month period	442	443	669	698	709	723	633	534
Adults also accessing emergency accommodation during three month period	289	357	547	513	480	510	480	410
Percentage accessing emergency accommodation	65%	81%	82%	73%	68%	71%	76%	77%

The Dublin Simon Outreach Team data continues to indicate that the majority of individuals engaging with the team have a low engagement rate as they only engage in sleeping rough for a short period of time. In Q1 2021 a total of approximately 96% of the individuals engaging with the team had between 1 and 10 contacts over the 3 month period.

Table 12b: HFIT number of contacts with individual adults in Q1 2021

Number of contacts Q4 2020	Number of individuals	Number of contacts
1-10 contacts	512	1,105
11-19 contacts	19	252
20+ contacts	3	65
Total	534	1,422

Part 4

Meetings of the Management Group and Consultative Fora

	Dates of meetings held in the Q1 2021	Membership Details
Statutory Management Group	12/11/2020	Dublin Region Homeless Executive South Dublin County Council HSE Integrated Service Directorate The Probation Service Tusla
Regional Homelessness	7/10/2020	An Garda Síochána
Consultative	25/11/2020	City of Dublin Education & Training Board (CDETB)
Forum		Department of Social Protection
		Department of Social Protection - HPU
		Dublin City Council
		Dublin Region Homeless Executive
		Dún Laoghaire-Rathdown County Council
		Fingal County Council
		Homeless Network
		Crosscare Merchants Quay Ireland
		Threshold
		HSE Integrated Service Directorate
		HSE Dublin North City
		HSE Dublin West – Social Inclusion / HSE Dublin Mid Leinster
		Irish Council for Social Housing
		Irish Prison Service
		MAG – Peter McVerry Trust
		South Dublin County Council
		The Probation Service
		TUSLA – Child & Family Agency

Signed:

Mary Hayes, Director, Dublin

# Performance Report for Mid-East Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

## Part 1

## 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

	Table 1: Individuals move	ed on to inde	ependent liv	ing	
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	7	7	11	11
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	7	7	10	10
	Private Rented (RAS and Rent Supplement, etc.)	17	17	21	21
	Totals	31	31	42	42

## Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis					
New Repeat					
Number of presentations in reporting period	60	1329			
Number of days in reporting period	90	90			
Daily average	.66	14.76			

Table 3: Number of placements or unique individuals in emergency accommodation						
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)		
Calls from Service Users: Helpline	N/A	N/A	N/A	N/A		
Placement Service	1415	1394	5	21		
Total	1415	1394	5	21		

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of persor	ns in emerg	ency accon	nmodation for longe	r than 6 months	
	Number	Resident	Resident > 6 Months		
	of	< 6			
	Persons	Months			
	on last				
	day of				
	Quarter				
Emergency Accommodation			Consecutively or	Non-consecutively or	
			continuously in	cumulatively in	
			emergency	emergency	
			accommodation	accommodation for	
			for longer than 6	longer than 6 months	
			months	in the previous 12	
				month period	
Temporary Emergency (i.e.	126	67	59	64	
accommodation owned by a					
housing authority, AHB or by a					
homeless service)					
Private Emergency ( i.e.	0	0	0	0	
accommodation rented directly					
from landlords)					
Other Private Emergency	208	84	124	130	
Accommodation (i.e. hotels and					
B&Bs)					
Total	334	151	183	194	

Table 5: Number of clients with a support plan						
Accommodation Category	Total Number of	Number with				
	Persons	a Support				
	During the Quarter	Plan				
Temporary Emergency (i.e. accommodation owned	187	131				
by a housing authority, AHB or by a homeless						
service)						
Private Emergency ( i.e. accommodation rented	0	0				
directly from landlords)						
Other Private Emergency Accommodation (i.e.	267	36				
hotels and B&Bs)						
Other (please specify)	0	0				
Totals	454	167				

# 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation			
Moved to new/independent accommodation 33			
Staying with family or friends	19		
Relocated to another country	1		
Departure to Medical Facilities: Hospital	1		
Departure to Medical Facilities: Residential Treatment	2		
Departure to Correctional Facilities: Prison (on remand) 1			
Deceased 2			
Total	59		

# 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation			
Total number of beds available at: 334			
Number of beds occupied at:	334		

# 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support			
Persons moved on into independent living with support Secure Secure			
	Licence	Tenancy	
Number in supported accommodation	N/A	0	
Number in local authority owned accommodation with support	N/A	2	
Number in private rented accommodation with floating support services	N/A	4	

Table 9: Number of former service users supported by SLI:			
		Number of Persons Previously Supported but No Longer Requiring Support	
Focus	N/A	N/A	
Simon	N/A	N/A	
Other	N/A	N/A	
Total	N/A	N/A	

# 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support		
Persons moved on into independent living without support		
Number in private rented accommodation without support	1	11
Number in local authority owned accommodation without support	•	14
Number in other (non-private rented and non-local authority owned) accommodation without support	3	3
	otal 2	28

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily a	and involuntarily.
Persons sleeping rough	With a Support Plan
Number of persons sleeping rough voluntarily at:	N/A
Number of persons sleeping rough involuntarily at:	N/A
Number of persons sleeping rough with a PASS record	N/A

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:		
Persons recorded as rough sleepers engaging/in contact with Outreach	During	
Team		
Qual		
Number of persons in contact with Outreach Team Bedded Down	N/A	
Number of persons in contact with Outreach Team Not Bedded Down	N/A	
Total Individuals in contact with Outreach Team		
Number of persons who also used Emergency Accommodation	N/A	

# Part 3

# 9. Meetings of the Management Group and Consultative Fora

Table 13: Detail	Table 13: Details of Management Group, Consultative Fora and HATs				
	Dates of meetings held in the quarter under review	Membership Details			
Kildare HAT	19 <sup>th</sup> January 2021 9 <sup>th</sup> February 2021 9 <sup>th</sup> March 2021	OB, AC, ND, DM, BD,SLS, EW, GL,RH,(KCC) Staff TC (DSP) BG (Youth For Peace) NM,SD, EF, SJ,(PMVT) NK,(Cuan Mhuire) GR, (HSE Mental Health) AF, (TUSLA) CK, (Teach Tearmainn) PM (ARAS)			
Meath HAT	25 <sup>th</sup> January 2021 22 <sup>nd</sup> February 2021 22 <sup>nd</sup> March 2021	BO'R, LW, CS, OD, SJ, HW, LF, EM, SO'R, FR, WB, DJ, NC, RF, GR, CS, OD,SJ, CK, MH, MD.			
Wicklow HAT	No meetings for the 1st QRTR.				
Regional Homeless Consultative Forum	25 <sup>th</sup> February 2021 11 <sup>th</sup> March 2021	AA, EW, OB, AC, BW, SM (KCC,) DJ,BL, MH; (MCC) JL; JC; BB: (WCC,) JP, GR, MR; (HSE,) PD, RP;( PMVT,) AO; (RDATF,) LR (TT), LS, (Simon)			
Statutory Management Group	25 <sup>th</sup> February 2021 11 <sup>th</sup> March 2021	AA, EW, OB, AC, SM (KCC,) DJ, MH, BL; (MCC,) JC, JL; BB: (WCC,) JP, MR; (HSE.)			

Mid-East Region Performance Report Quarter 1 2021

# Performance Report for Midlands Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

## Part 1

## 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living					
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	11	11	12	12
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	8	11	9	9
	Private Rented (RAS and Rent Supplement, etc.)	4	4	4	4
	Totals	23	23	25	25

# Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis			
New Repeat			
Number of presentations in reporting period	29	31	
Number of days in reporting period	90	90	
Daily average	.32	.34	

Table 3: Number of placements or unique individuals in emergency accommodation				
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)
Calls from Service Users: Helpline				
Placement Service	75	68	60	7
Total	75	68	60	7

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of persons in emergency accommodation for longer than 6 months				
	Number Reside		Resident	
	of	< 6	> 6	Months
	Persons	Months		
	on last			
	day of			
	Quarter			
Emergency Accommodation			Consecutively or	Non-consecutively or
			continuously in	cumulatively in
			emergency	emergency
	71		accommodation	accommodation for
			for longer than 6	longer than 6 months
			months	in the previous 12
				month period
Temporary Emergency (i.e.				
accommodation owned by a				
housing authority, AHB or by a	28	11	13	4
homeless service)				
Private Emergency ( i.e.				
accommodation rented directly	0	0	0	0
from landlords)				
Other Private Emergency				
Accommodation (i.e. hotels and	43	29	14	0
B&Bs)				
Total	71	40	27	4

Table 5: Number of clients with a support plan		
Accommodation Category	Total Number of	Number with
	Persons	a Support
	During the Quarter	Plan
Temporary Emergency (i.e. accommodation owned		
by a housing authority, AHB or by a homeless	39	39
service)		
Private Emergency ( i.e. accommodation rented	0	0
directly from landlords)		
Other Private Emergency Accommodation (i.e.		
hotels and B&Bs)	73	14
Other (please specify)	0	0
Totals	112	53

## 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation		
Moved to new/independent accommodation	25	
Staying with family or friends	8	
Relocated to another country	0	
Departure to Medical Facilities: Hospital	0	
Departure to Medical Facilities: Residential Treatment	0	
Departure to Correctional Facilities: Prison (on remand)	0	
Deceased	0	
Total	33	

## 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation	
Total number of beds available at: 45	
Number of beds occupied at: 39	

Due to COVID-19 and need to implement social distancing a number of beds have been taken out of circulation. Some rooms have multiple beds that cannot be used once a unit is occupied.

## 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support		
Persons moved on into independent living with support Secure Secure		Secure
	Licence	Tenancy
Number in supported accommodation		

#### Midlands Region Performance Report Quarter 1 2021

Number in local authority owned accommodation with support	11
Number in private rented accommodation with floating support services	2
Total	13

## **Additional Information:**

Table 9: Number of former service users supported by SLI:		
SLI Service Provider	Number of Persons Currently Supported	Number of Persons Previously Supported but No Longer Requiring Support
Focus		
Simon	10	
Other		
Total		

Sli

## 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support		
Persons moved on into independent living without support		
Number in private rented accommodation without support		4
Number in local authority owned accommodation without support		3
Number in other (non-private rented and non-local authority owned)		5
accommodation without support		
	Total	12

Sli is a long term, supported housing provision. At present there is 1 client in Athlone who is considered as being capable of moving on from Sli to full independent living, which is a testament to the work being carried out here.

## 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily and involuntarily.		
Persons sleeping rough	With a Support Plan	
Number of persons sleeping rough voluntarily at:		
Number of persons sleeping rough involuntarily at:		
Number of persons sleeping rough with a PASS record		

## Midlands Region Performance Report Quarter 1 2021

The Midland Region does not undertake annual/bi-annual rough sleeper counts. This is an area that will be looked at given the rise in numbers presenting to Midland Local Authorities who state that they have no fixed abode .

#### **Additional Information:**

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:	
Persons recorded as rough sleepers engaging/in contact with Outreach Team	During the Quarter
Number of persons in contact with Outreach Team Bedded Down	
Number of persons in contact with Outreach Team Not Bedded Down	
Total Individuals in contact with Outreach Team	
Number of persons who also used Emergency Accommodation	

The midland homeless region has an Out of Hours service that supports a significant number of service users, across the four Local Authority areas.

## Part 3

## 9. Meetings of the Management Group and Consultative Fora

Table 13: Details of Management Group, Consultative Fora and HATs		
	Dates of meetings	Membership Details
	held in the quarter	
	under review	
	Nil in Q1. Meeting scheduled for April 2021	LAs, HSE (Social Inclusion, Mental Health and CADS)

Mark Keaveney.

**Director of Housing** 

Kieran Butler,
Regional Homeless Lead

Midlands Region Performance Report Quarter 1 2021

Date:	Date:

## Mid-West Performance Report Quarter 1 2021

# Performance Report for Mid-West Region Q1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

# Part 1

# 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living					
Target	Number of Accommodation	Quarterly	Total Units	Quarterly	Total
number of	Units Delivered with Full	Total Units	to Date in	Total	Persons to
units for	Tenancies		2021	Persons	Date in 2021
2021					
	Local Authority Lettings: number	8	8	10	10
	of new lettings, re-lets, leasing,				
	purchase/acquisitions, NAMA				
	and other delivery mechanisms				
	AHB Lettings: number of new	16	16	18	18
	lettings and re-lets (via LA				
	nominations), LTS (long-term				
	supported accommodation)				
	leasing, purchase/acquisitions				
	(via CALF and/or private				
	finance), CAS, NAMA and other				
	delivery mechanisms				
	Private Rented (RAS and Rent	9	9	12	12
	Supplement, etc.)				
	Totals	33	33	40	40

# Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis				
	New	Repeat		
Number of presentations in reporting period	45	179		
Number of days in reporting period	90	90		
Daily average	0.50	1.99		

Table 3: Number of placements or unique individuals in emergency accommodation					
Service	Number	Number Offered	Number of	Number unable to	
		Accommodation	'No shows'	be	
				accommodated	
				due to insufficient	
				capacity/unsuitab	
				ility	
Calls from Service	0	0	0	0	
Users: Helpline					
Placement	272	224	0	48	
Service					
Total	272	224	0	48	

\_\_\_\_\_\_

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of perso	ns in emerg	gency accor	nmodation for longe	er than 6 months
	Number	Resident	Resident > 6 Months	
	of	< 6		
	Persons	Months		
	on last			
	day of			
	Quarter			
Emergency Accommodation			Consecutively or	Non consecutive or
			continuously in	cumulatively in
			emergency	emergency
			accommodation	accommodation for
			for longer than 6	longer than 6 months
			months	in the previous 12
				month period
Temporary Emergency (i.e.	220	131	89	107
accommodation owned by a				
housing authority, AHB or by a				
homeless service)				
Private Emergency ( i.e.	0	0	0	0
accommodation rented directly				
from landlords)				
Other Private Emergency	58	21	37	37
Accommodation (i.e. hotels and				
B&Bs)				
Total	278	152	126	144

Table 5: Number of clients with a support plan				
Accommodation Category	Total Number	Number with		
	of Persons	a support		
	During the	plan		
	Quarter			
Temporary Emergency (i.e.	349	251		
accommodation owned by a housing				
authority, AHB or by a homeless				
service)				
Private Emergency ( i.e.	0	0		
accommodation rented directly from				
landlords)				
Other Private Emergency	89	47		
Accommodation (i.e. hotels and				
B&Bs)				
Other (please specify)	0	0		
Total	438	298		

# 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accomm	odation
Staying with family or friends	43
Admitted to a refuge	0
Departure to Medical Facilities: Hospital	5
Departure to Medical Facilities: Residential Treatment	2
Departure to Correctional Facilities: Prison (on remand)	7
Deceased	0
Hotel Cancelled booking	1
Moved to STA	31
Moved to TEA	19
Notice of Termination executed	6
Admitted in Error	1
Barred less than 1w	2
Barred 1w - 1m	2
Barred 1m-2m	0
Barred 2m – 6m	1
Barred longer than 6m	1
Notice to quit	6
1-7 night booking complete	4
Client cancelled booking	2
Must present to Local Authority	26
No show	5
Autodischarge	1
Moved to family assessment unit	0
Left without reason	14
Client not ready for housing	0

#### Mid-West Performance Report Quarter 1 2021

Relocated to another country	2
Moved to PEA	4
Relationship status change	0
Short term placement	1
Temporary respite bed	0
Total	186

#### 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation		
Total number of beds available at 31/03/2021	306	
Number of beds occupied at 31/03/2021	278	

# 6. Number of persons moving on into independent living with support -

Table 8: Number of persons moving on into independent living with support			
Persons moved on into independent living with	Secure		
support	Licence	tenancy	
Number in AHB supported accommodation		15	
Number in local authority owned accommodation with support		6	
Number in private rented accommodation with		1	
floating support services			
Total		22	

#### **Additional Information:**

Table 9: Number of former service users supported by SLI:			
SLI Service Provider	Number of Persons Currently	Number of persons previously supported but no longer requiring support	
	Supported		
Focus	n/a	n/a	
Simon	n/a	n/a	
Other	n/a	n/a	
Total			

# 7. Number of persons moving on into independent living without support -

Table 10: Number of persons moving on into independent livit without support	ng
Persons moved on into independent living without support	
Number in private rented accommodation without support	11
Number in local authority owned accommodation without support	4
Number in other (non-private rented and non-local authority owned)	3
accommodation without support  Total	18

# 8. Number of persons sleeping rough voluntarily and involuntarily -

Table 11: Number of persons sleeping rough voluntarily and involuntarily		
Persons sleeping rough		
Number of persons sleeping rough voluntarily at 31/03/2021	7	
Number of persons sleeping rough involuntarily at 31/03/2021	6	

Number of persons sleeping rough with a PASS record 12
--

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:		
Persons recorded as rough sleepers engaging/in contact with Outreach Team  During the quarte		
Number of persons in contact with Outreach Team Bedded Down	12	
Number of persons in contact with Outreach Team Not Bedded Down	n/a	
Total Individuals in contact with Outreach Team	n/a	
Number of persons who also used Emergency Accommodation	n/a	

# Part 3

Table 13: Details of Management Group, Consultative Fora and HATs		
Dates of meetings held in the question under review		
Statutory Management Group	15/01/2021 and 26/03/2021	
Regional Homelessness Consultative Forum	none	
Homeless Action Team	Fortnightly via phone conference call	

Triona O'Connor	
Co-ordinator of Homeless Services	Date: 14th April 2021
Kieran Lehane	
Director of Housing /Service Operations	Date: 14th April 2021

# Performance Report for the North-East Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

#### Part 1

#### 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living					
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	3	3	3	3
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	1	1	1	1
	Private Rented (RAS and Rent Supplement, etc.)	46	46	46	46
	Totals	50	50	50	50

#### Part 2

#### 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis				
New Repeat				
Number of presentations in reporting period	152	604		
Number of days in reporting period	90	90		
Daily average	1.69	6.71		

Table 3: Number of placements or unique individuals in emergency accommodation						
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)		
Calls from Service Users: Helpline	0	0	0	0		
Placement Service	130	98	4	32		
Total	130	98	4	32		

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of persons in emergency accommodation for longer than 6 months						
	Number	Resident	Resident			
	of	< 6	> 6 Months			
	Persons	Months				
	on last					
	day of					
	Quarter					
Emergency Accommodation			Consecutively or	Non-consecutively or		
			continuously in	cumulatively in		
			emergency	emergency		
			accommodation	accommodation for		
			for longer than 6	longer than 6 months		
			months	in the previous 12		
				month period		
Temporary Emergency (i.e.	51	41	10	32		
accommodation owned by a						
housing authority, AHB or by a						
homeless service)						
Private Emergency ( i.e.	0	0	0	0		
accommodation rented directly						
from landlords)						
Other Private Emergency	34	15	19	30		
Accommodation (i.e. hotels and						
B&Bs)						
Total	85	56	29	62		

Table 5: Number of clients with a support plan				
Accommodation Category	Total Number of	Number with		
	Persons	a Support		
	During the Quarter	Plan		
Temporary Emergency (i.e. accommodation owned	96	61		
by a housing authority, AHB or by a homeless				
service)				
Private Emergency ( i.e. accommodation rented	0	0		
directly from landlords)				
Other Private Emergency Accommodation (i.e.	52	18		
hotels and B&Bs)				
Other	0	0		
Totals	148	79		

#### 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation				
Moved to new/independent accommodation	23			
Staying with family or friends	9			
Relocated to another country	0			
Departure to Medical Facilities: Hospital	1			
Departure to Medical Facilities: Residential Treatment	0			
Departure to Correctional Facilities: Prison (on remand)	1			
Deceased	1			
Total	35			

# 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation			
Total number of beds available at:31/03/2021	85		
Number of beds occupied at: 31/03/2021	85		

#### 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support			
Persons moved on into independent living with support		Secure	
	Licence	Tenancy	
Number in supported accommodation	0	0	
Number in local authority owned accommodation with support	0	2	
Number in private rented accommodation with floating support services	0	11	

# 7. Number of persons moving on into independent living without support

Table 10 Number of persons moving on into independent living without support		
Persons moved on into independent living without support		
Number in private rented accommodation without support	7	
Number in local authority owned accommodation without support	2	
Number in other (non-private rented and non-local authority owned) accommodation without support		
Tota	1 9	

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily and involuntarily.			
Persons sleeping rough		With a Support Plan	
Number of persons sleeping rough voluntarily at:	0	0	
Number of persons sleeping rough involuntarily at:	0	0	
Number of persons sleeping rough with a PASS record	0	0	

#### **Additional Information:**

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:		
Persons recorded as rough sleepers engaging/in contact with Outreach	During	
Team		
	Quarter	
Number of persons in contact with Outreach Team Bedded Down	0	
Number of persons in contact with Outreach Team Not Bedded Down	0	
Total Individuals in contact with Outreach Team	0	
Number of persons who also used Emergency Accommodation	0	

# Part 3

Table 13: Details of Management Group, Consultative Fora and HATs					
	Dates of meetings   Membership Details				
	held in the quarter				
	under review				
Management Group	March 2021 – Postponed due to COVID-19	John Lawrence, Adrian Mc Hugh, Sinead Mc Verry and Paddy Donnelly have been in almost constant contact with the HSE members, the service providers and our colleagues in Cavan and Monaghan to address any homeless issues.			
Homeless Fora	10/03/2021				
HATS	Scheduled for April 2021				

Wayne Macken		
Homeless Office	Date	22/04/2021
Paddy Donnelly		
Director of Housing	Date	22/04/2021

# Performance Report for North-West Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

#### Part 1

#### 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living							
Target number	Number of Accommodation Units	Quarterly Total	Total Units to	Quarterly Total	Total Persons		
of units	Delivered with Full	Units	Date in	Persons	to Date in		
for 2021	Tenancies		2021		2021		
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	2	2	2	2		
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	4	4	4	4		
	Private Rented (RAS and Rent Supplement, etc.)	4	4	4	4		
	Totals	10	10	10	10		

# Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis		
	New	Repeat
Number of presentations in reporting period	12	54
Number of days in reporting period	90	90
Daily average	0.13	0.6

Table 3: Num	Table 3: Number of placements or unique individuals in emergency accommodation				
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)	
Calls from Service Users: Helpline	N/A	N/A	N/A	N/A	
Placement Service	109	106	0	3	
Total	109	106	0	3	

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of persons in emergency accommodation for longer than 6 months				
	Number	Resident	Resident > 6 Months	
	of	< 6		
	Persons	Months		
	on last			
	day of			
	Quarter			
Emergency Accommodation			Consecutively or	Non-consecutively or
			continuously in	cumulatively in
			emergency	emergency
			accommodation	accommodation for
			for longer than 6	longer than 6 months
			months	in the previous 12
				month period
Temporary Emergency (i.e.	36	23	13	22
accommodation owned by a				
housing authority, AHB or by a				
homeless service)				
Private Emergency ( i.e.	0	0	0	0
accommodation rented directly				
from landlords)				
Other Private Emergency	34	34	0	20
Accommodation (i.e. hotels and				
B&Bs)				
Total	70	57	13	42

Table 5: Number of clients with a support plan				
Accommodation Category	Total Number of	Number with		
	Persons	a Support		
	During the Quarter	Plan		
Temporary Emergency (i.e. accommodation owned	53	25		
by a housing authority, AHB or by a homeless				
service)				
Private Emergency ( i.e. accommodation rented	0	0		
directly from landlords)				
Other Private Emergency Accommodation (i.e.	58	2		
hotels and B&Bs)				
Other (please specify) White Oaks	4	4		
Totals	115	31		

# 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation		
Moved to new/independent accommodation	18	
Staying with family or friends	22	
Relocated to another country	0	
Departure to Medical Facilities: Hospital	2	
Departure to Medical Facilities: Residential Treatment	1	
Departure to Correctional Facilities: Prison (on remand)	0	
Deceased	0	
Unknown reason	2	
Auto discharge	16	
Total	61	

# 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation		
Total number of beds available at:	60	
Number of beds occupied at:	70	

# 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support			
Persons moved on into independent living with support Secure Secure			
	Licence	Tenancy	
Number in supported accommodation	N/A	1	

#### North-West Region Performance Report Quarter 1 2021

Number in local authority owned accommodation with support	N/A	0
Number in private rented accommodation with floating support services	N/A	1
Total		2

#### **Additional Information:**

Table 9: Number of former service users supported by SLI:		
SLI Service Provider	Number of Persons Currently Supported	Number of Persons Previously Supported but No Longer Requiring Support
Focus	19	99
Simon	4	0
Other	<mark>19</mark>	98
Total	42	197

# 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support		
Persons moved on into independent living without support		
Number in private rented accommodation without support	3	
Number in local authority owned accommodation without support	1	
Number in other (non-private rented and non-local authority owned) accommodation without support	3	
Tota	7	

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily and involuntarily.		
s		With a Support
		Plan
Number of persons sleeping rough voluntarily at:	N/A	N/A
Number of persons sleeping rough involuntarily at:	N/A	N/A
Number of persons sleeping rough with a PASS record	N/A	N/A

Table 12: Number of persons recorded as rough sleepers engaging/in contact with		
Outreach Team:		
Persons recorded as rough sleepers engaging/in contact with Outreach	During	
Team	the	
	Quarter	
Number of persons in contact with Outreach Team Bedded Down	N/A	
Number of persons in contact with Outreach Team Not Bedded Down	N/A	
Total Individuals in contact with Outreach Team	N/A	
Number of persons who also used Emergency Accommodation	N/A	

# Part 3

Table 13: Details of Management Group, Consultative Fora and HATs			
	Dates of meetings Membership Details		
	held in the quarter		
	under review		
Statutory Management	11/3/2021 (TELE-	Reps from Sligo County Council, Leitrim	
Group	CON)	County Council, Donegal County Council	
		& the HSE.	
Regional Homelessness	11/3/2021 (Tele-	Reps from the 3 Local Authorities, HSE,	
Consultative Forum	con)	NW Simon, Sligo Social Services, FOCUS	
		Ireland, HSE, Sligo VEC, Public	
		Representative, DVAS, SVDP, Probation	
		Services, Department of Social	
		Protection, Cluid Housing Association.	
Homelessness Action	7/1/21	Sligo County Council, HSE Learning	
Team – Sligo	21/1/21	Disability Services, HSE Mental Health	
	4/2/21	Services, NW Simon, Sligo Social Services,	
	18/2/21	Finisklin Housing Association,	
	4/3/21	Department of Social Protection, FOCUS	
	18/3/21	Ireland, HSE Older Persons Social	
		Worker, DVAS (do not attend), HSE	

# North-West Region Performance Report Quarter 1 2021

		Addiction Services, HSE Leaving & After
		Care, Probation Services, Sligo
		Community Gardai
Homeless Action Team	20/1/21	Donegal HATS has reps from Donegal
– Donegal	17/2/21	County Council, HSE, NW Simon, St.
	15/3/21	Colmcille Hostel, STEER, Tusla, Donegal
		Domestic Violence & Probation Services.
Homeless Action Team	3/2/21	Leitrim HATs has reps from Clive Stone –
– Leitrim	3/3/21	Probation Services
		Sean O'Connor – HSE
		Sean O'Connor – Drugs and Alcohol Unit
		Finbar Sweeney – Social Services
		Jimmy Smith – HSE
		Orla McGrath – An Garda Siochana
		Sharon Morrison – Tusla
		Emer Woods – Social Welfare
		Marie Finney – NW Simon
		Noel Daly – NW Simon
		Nick Taylor – Social Services
		Hugh Slevin – HSE
		Lorna Curry – HSE
		Brendan Timon – HSE
		Martin Jones – HSE
		Samantha Healy – SEO LCC
		Angela Moran – Housing Assessment Officer
		Annette McCormack – HAP Place Finder

Homeless Officer	Date
Director of Housing	 Date

# Performance Report for South-East Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

#### Part 1

#### 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

	Table 1: Individuals moved on to independent living				
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	5	5	6	6
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	3	3	Ø	9
	Private Rented (RAS and Rent Supplement, etc.)	4	4	4	4
	Totals	12	12	19	19

#### Part 2

#### 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis		
New Repeat		
Number of presentations in reporting period	16	141
Number of days in reporting period 90 90		
Daily average 0.177778 1.566667		

Table 3: Number of placements or unique individuals in emergency accommodation				
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)
Calls from Service Users: Helpline				
Placement Service	284	264	174	20
Total	284	264	174	20

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of person	ons in emerg	ency accom	nmodation for longe	r than 6 months
	Number of Persons on last day of Quarter	Resident < 6 Months		esident Months
Emergency Accommodation			Consecutively or continuously in emergency accommodation for longer than 6 months	Non-consecutively or cumulatively in emergency accommodation for longer than 6 months in the previous 12 month period
Temporary Emergency (i.e. accommodation owned by a housing authority, AHB or by a homeless service)	131	78	53	68
Private Emergency ( i.e. accommodation rented directly from landlords)	0	0	0	0
Other Private Emergency Accommodation (i.e. hotels and B&Bs)	50	35	15	19
Total	181	113	68	87

#### **Additional Information:**

Table 5: Number of clients with a support plan				
Accommodation Category	Total Number of	Number with		
	Persons	a Support		
	<b>During the Quarter</b>	Plan		
Temporary Emergency (i.e. accommodation owned	201	83		
by a housing authority, AHB or by a homeless				
service)				
Private Emergency ( i.e. accommodation rented	0	0		
directly from landlords)				
Other Private Emergency Accommodation (i.e.	83	16		
hotels and B&Bs)				
Other (please specify)				
Totals	284	99		

#### 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation		
Moved to new/independent accommodation	19	
Staying with family or friends	19	
Relocated to another country	0	
Departure to Medical Facilities: Hospital 2		
Departure to Medical Facilities: Residential Treatment 5		
Departure to Correctional Facilities: Prison (on remand) 1		
Deceased	1	
Total	47	

# 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation		
Total number of beds available at: 168*		
Number of beds occupied at: 181		

<sup>\*(</sup>per SLAs, excludes PEA)

#### 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support		
Persons moved on into independent living with support Secure Secure		
	Licence	Tenancy
Number in supported accommodation		16
Number in local authority owned accommodation with support		4
Number in private rented accommodation with floating support services		10
Total		30

Table 9: Number of former service users supported by SLI:			
SLI Service Provider	Number of Persons Currently Supported	Number of Persons Previously Supported but No Longer Requiring Support	
Focus	6	0	
Simon	1	0	
Other		0	
Total	7	0	

# 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support		
Persons moved on into independent living without support		
Number in private rented accommodation without support	17	7
Number in local authority owned accommodation without support	3	
Number in other (non-private rented and non-local authority owned)	5	
accommodation without support		
Total		5

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily and involuntarily.				
Persons sleeping rough	Total: 93	With a Support Plan: 34		
Number of persons sleeping rough voluntarily during Q1 2021	18	7		
Number of persons sleeping rough involuntarily during Q1 2021	75	27		
Number of persons sleeping rough with a PASS record	89			

<sup>\*</sup>Note: Each LA HAT monitors and reports on Rough sleepers on a weekly basis.

#### **Additional Information:**

Table 12: Number of persons recorded as rough sleepers engaging/in co.  Outreach Team:	ntact with
Persons recorded as rough sleepers engaging/in contact with Outreach Team	During the Quarter
Number of persons in contact with Outreach Team Bedded Down	7
Number of persons in contact with Outreach Team Not Bedded Down	0
Total Individuals in contact with Outreach Team	7
Number of persons who also used Emergency Accommodation	0

# Part 3

Table 13: Details of Management Group, Consultative Fora and HATs				
	Dates of meetings			
	held in the quarter			
	under review			
Statutory Management	4 <sup>th</sup> February 2021	No change		
Group: (SMG & HLOG)				
Regional	-	No change		
Homelessness				
Consultative Forum				
Homelessness Action	Weekly in Waterford	No change		
Team	City and County,			
	Kilkenny, Tipperary,			
	Carlow and			
	fortnightly meetings			
	in Wexford			

# Performance Report for South-West Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

#### Part 1

#### 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living					
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	18	18	20	20
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	29	29	34	34
	Private Rented (RAS and Rent Supplement, etc.)	28	28	31	31
	Totals	75	75	85	85

#### Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis				
New Repeat				
Number of presentations in reporting period	79	957		
Number of days in reporting period 90 90				
Daily average 0.88 10.63				

Table 3: Num	Table 3: Number of placements or unique individuals in emergency accommodation					
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)		
Calls from Service Users: Helpline						
Placement Service	1013	992	24	21		
Total	1013	992	24	21		

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of perso	ns in emerg	ency accon	nmodation for longe	r than 6 months
-	Number of Persons on last day of Quarter	Resident < 6 Months	Resident > 6 Months	
Emergency Accommodation			Consecutively or continuously in emergency accommodation for longer than 6 months	Non-consecutively or cumulatively in emergency accommodation for longer than 6 months in the previous 12 month period
Temporary Emergency (i.e. accommodation owned by a housing authority, AHB or by a homeless service)	149	57	67	25
Private Emergency ( i.e. accommodation rented directly from landlords)				
Other Private Emergency Accommodation (i.e. hotels and B&Bs)	318	154	142	22
Total	467	211	209	47

Table 5: Number of clients with a support plan				
Accommodation Category	Total Number of	Number with		
	Persons	a Support		
	<b>During the Quarter</b>	Plan		
Temporary Emergency (i.e. accommodation owned				
by a housing authority, AHB or by a homeless	327	170		
service)				
Private Emergency ( i.e. accommodation rented				
directly from landlords)				
Other Private Emergency Accommodation (i.e.	496	118		
hotels and B&Bs)	490	110		
Other (please specify)				
Totals	754	261		

# 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation		
Moved to new/independent accommodation	85	
Staying with family or friends	27	
Relocated to another country	3	
Departure to Medical Facilities: Hospital	10	
Departure to Medical Facilities: Residential Treatment	7	
Departure to Correctional Facilities: Prison (on remand)	6	
Deceased	3	
Total	141	

#### 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation			
Total number of beds available at:31/03/2021 216			
Number of beds occupied at: 31/03/2021	239		

# 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support			
Persons moved on into independent living with support Secure Secure			
	Licence	Tenancy	
Number in supported accommodation		25	
Number in local authority owned accommodation with support		5	
Number in private rented accommodation with floating support services		14	

Total	44
70007	' '

Table 9: Number of former service users supported by SLI:					
SLI Service Number of Persons Number of Persons Previously Suppo Provider Currently Supported but No Longer Requiring Support					
Focus					
Simon					
Other					
Total					

# 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support			
Persons moved on into independent living without support			
Number in private rented accommodation without support		15	
Number in local authority owned accommodation without support		15	
Number in other (non-private rented and non-local authority owned)		6	
accommodation without support		0	
	Total	36	

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily and involuntarily.					
Persons sleeping rough		With a Support Plan			
Number of persons sleeping rough voluntarily at:	57	22			
Number of persons sleeping rough involuntarily at:	15	3			
Number of persons sleeping rough with a PASS record	72	25			

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:		
Persons recorded as rough sleepers engaging/in contact with Outreach	During	
Team		
	Quarter	
Number of persons in contact with Outreach Team Bedded Down	54	
Number of persons in contact with Outreach Team Not Bedded Down	18	
Total Individuals in contact with Outreach Team	72	
Number of persons who also used Emergency Accommodation	61	

# Part 3

Table 13: Details of Management Group, Consultative Fora and HATs				
	Dates of meetings   Membership Details			
	held in the quarter			
	under review			
Statutory Management	19 <sup>th</sup> March 2021	HSE, Cork City Council, Cork County Council		
Group	19 Maich 2021	& Kerry Council		
Regional		Cork City Council, Cork County Council,		
Homelessness		Kerry County Council, HSE, Novas		
Consultative Forum		Initiatives, Cork Simon, Good Shepherd		
		Services, St. Vincent de Paul, Cork Prison		
		Probation Service, Threshold, Cork Educational training Board, Focus Ireland,		
		Regional Drugs task Force, Le Cheile Family		
		Resource Centre		
Homelessness Action	15th, 20th, 27th	Cork City Council, Cork County Council,		
Team	January 2021	Kerry County Council, DSP, HSE (Mental		
	03rd, 10th, 17th, 24th	Health / Disability Services), Community		
	February 2021	Mental Health Nurse, Relevant Service		
	03rd, 10th, 17th, 24th March 2021	Providers		
	23 <sup>rd</sup> March 2021	KCC< NOVAS, Kerry Travellers, MABS		

# Performance Report for West Region Quarter 1 2021 Relating to the Protocol Governing Delegation of Section 10 Funding for Homeless Services to each of the 9 Regions

#### Part 1

#### 1. 2021 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living					
Target	Number of	Quarterly	Total	Quarterly	Total
number	Accommodation Units	Total	Units to	Total	Persons
of units	Delivered with Full	Units	Date in	Persons	to Date in
for 2021	Tenancies		2021		2021
	Local Authority Lettings: number of new lettings, re-lets, leasing, purchase/acquisitions, NAMA and other delivery mechanisms	11	11	15	15
	AHB Lettings: number of new lettings and re-lets (via LA nominations), LTS (long-term supported accommodation) leasing, purchase/acquisitions (via CALF and/or private finance), CAS, NAMA and other delivery mechanisms	6	6	6	6
	Private Rented (RAS and Rent Supplement, etc.)	14	14	16	16
	Totals	31	31	37	37

# Part 2

# 2. Number of new presentations on a daily basis

Table 2: Number of new presentations on a daily basis					
New Repeat					
Number of presentations in reporting period	90	1,103			
Number of days in reporting period 90 90					
Daily average 0.66 12.25					

Table 3: Number of placements or unique individuals in emergency accommodation						
Service	Number	Number Offered Accommodation	Number of 'No shows'	Number unable to be accommodated due to insufficient capacity/unsuitability (Sleeping bags booked and collected)		
Calls from Service Users: Helpline	n/a	n/a	n/a	n/a		
Placement Service	1,157	1,151	14	6		
Total	1,157	1,151	14	6		

# 3. Number of persons in emergency accommodation for longer than 6 months

Table 4: Number of persons in emergency accommodation for longer than 6 months					
	Number	Resident	Resident > 6 Months		
	of	< 6			
	Persons	Months			
	on last				
	day of				
	Quarter				
Emergency Accommodation			Consecutively or	Non-consecutively or	
			continuously in	cumulatively in	
			emergency	emergency	
			accommodation	accommodation for	
			for longer than 6	longer than 6 months	
			months	in the previous 12	
				month period	
Temporary Emergency (i.e.					
accommodation owned by a	147	61	86	48	
housing authority, AHB or by a					
homeless service)					
Private Emergency ( i.e.					
accommodation rented directly	n/a	n/a	n/a	n/a	
from landlords)					
Other Private Emergency					
Accommodation (i.e. hotels and	106	30	76	44	
B&Bs)					
Total	253	91	162	92	

Table 5: Number of clients with a support plan					
Accommodation Category	Total Number of	Number with			
	Persons	a Support			
	<b>During the Quarter</b>	Plan			
Temporary Emergency (i.e. accommodation owned					
by a housing authority, AHB or by a homeless	184	90			
service)					
Private Emergency ( i.e. accommodation rented	n/a	n/a			
directly from landlords)					
Other Private Emergency Accommodation (i.e.	128	11			
hotels and B&Bs)					
Other (please specify)					
Totals	312	101			

# 4. Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation			
Moved to new/independent accommodation	36		
Staying with family or friends	23		
Relocated to another country	2		
Departure to Medical Facilities: Hospital	5		
Departure to Medical Facilities: Residential Treatment	4		
Departure to Correctional Facilities: Prison (on remand)	2		
Deceased	1		
Total	73		

# 5. Occupancy rate in emergency accommodation

Table 7: Occupancy rate in emergency accommodation		
Total number of beds available at: 31/03/20221	87	
Number of beds occupied at:	253	

# 6. Number of persons moving on into independent living with support

Table 8: Number of persons moving on into independent living with support		
Persons moved on into independent living with support		Secure
	Licence	Tenancy
Number in supported accommodation		15
Number in local authority owned accommodation with support		5
Number in private rented accommodation with floating support services		

Total	20

Table 9: Number of former service users supported by SLI:			
SLI Service Provider	Number of Persons Currently Supported	Number of Persons Previously Supported but No Longer Requiring Support	
Focus			
Simon			
Other			
Total			

# 7. Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support		
Persons moved on into independent living without support		5
Number in private rented accommodation without support		6
Number in local authority owned accommodation without support		
Number in other (non-private rented and non-local authority owned)		
accommodation without support		
	Total	11

# 8. Number of persons sleeping rough voluntarily and involuntarily

Table 11: Number of persons sleeping rough voluntarily a	and involuntarily.
Persons sleeping rough	With a Support Plan
Number of persons sleeping rough voluntarily at:	
Number of persons sleeping rough involuntarily at:	
Number of persons sleeping rough with a PASS record	

Table 12: Number of persons recorded as rough sleepers engaging/in contact with Outreach Team:	
Persons recorded as rough sleepers engaging/in contact with Outreach Team	During the Quarter
Number of persons in contact with Outreach Team Bedded Down	
Number of persons in contact with Outreach Team Not Bedded Down	
Total Individuals in contact with Outreach Team	
Number of persons who also used Emergency Accommodation	

#### Part 3

Table 13: Details of Management Group, Consultative Fora and HATs		
	Dates of meetings held in the quarter under review	Membership Details
West Region Homeless Management Group Meeting	None	Director of Service for Housing Galway City Council, Galway County Council, Mayo County Council, Roscommon County Council & Health Service Executive
Regional Homeless Consultative Forum	None	Director of Service for Housing Galway City Council, Galway County Council, Mayo County Council, Roscommon County Council, Health Service Executive, Brothers of Charity, Governor Castlerea Prision, Cluid Housing, COPE Galway, Cuan Mhuire, Department of Social Protection, Health Service Executive, Galway Diocesan Youth Service, Galway Simon, Co-Operative Ireland, Mayo's Women's Support Service, Probation Services, Respond, St Vincent de Paul, Teach Mhuire, Treshold Tuath, Tusla, Western Regional Task Force
Homeless Action Team	Thursday 28th Jan	
	Thursday 25 <sup>th</sup> Feb	

# West Region Performance Report Quarter 1 2021

Thursday 25 <sup>th</sup> March	
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