



An Roinn Sláinte
Department of Health

Terms of Reference of the Strategic Advisory Forum to the Patient Advocacy Service.

- The Forum will provide strategic advice on the establishment, development, evolution, performance and monitoring of the PAS.
- The Forum will support the NPSO in the development of patient safety complaints/advocacy standards, key performance indicators (KPIs) and codes of practice.
- The Forum will receive reports on the performance and activity of the PAS through a set of agreed KPIs.
- The Forum may request and receive reports from other relevant health service and advocacy organisations to inform the development of the Patient Advocacy Service.
- The Forum will submit an annual report to the Minister for Health.
- The Forum will advise on the external evaluation of the service to be undertaken within the first two years of the operation of the service.