Co-designing Patient-Centred Care; people working together to create value

Dr Colin Doherty,
Ms Mary Fitzsimons &
Dr Jarlath Varley
Co-designing Patient-Centered Care

People Working Together to Improve Safety and Quality in Healthcare

Colin Doherty, Mary Fitzsimons, Emma Heffernan, Veronica Lambert, Mandy Phelan, Robert Power, A. Jamie Saris, Jarlath Varley
The Balance of Healthcare Services

- Families/friends
- Communities
- Patients

Health Care Systems
Epilepsy Partnership in Care

“I’ve never had epilepsy. I’m not an expert in living with epilepsy. I’m [only] an expert in medicine”.

Doctor X, 2016
Epilepsy Partnership in Care

Ms Mandy Phelan
Epilepsy Partnership in Care

Ethnography

Participatory Action Research
Discussion Prompts

• What does patient-centred care mean to you?
• What do you do to make your service more patient-centred?
• What facilitates and what poses barriers to patient-centredness?