



**Performance Report 2020 relating to the Protocol Governing Delegation of Section 10
Funding for Homeless Services to Dublin City Council**

Quarter 2 2020

July 2020

Q.2 2020 Headline Items:**Tenancy protection and sustainment**

- The Tenancy Protection Service (TPS) has been contacted by 674 households in Q2 2020.
- A total of 102 households were considered to be at risk of homelessness and progressed to active case management.

Rough Sleeping

- A total of 709 individuals engaged with the rough sleeping team in this quarter, this is an increase of 11 on the Q1 2020 figure of 698.
- Of these a total of 480 (68%) did access emergency accommodation at some point.

Use of Emergency Accommodation

- 5,517 adults accessed emergency accommodation over Quarter 2, 2020.
- Of these, 8%, or 440 individuals, were new presentations assessed as homeless and placed in emergency accommodation. The remaining 92%, or 5,077 individuals were repeat or existing service users.
- The average nightly placement rate into emergency accommodation or night services for adults using the local authority placement service and the homeless freephone in Quarter 2 was 119.
- Of the 4,036 adult beds available in emergency accommodation in Dublin on the last day of the quarter (30th June 2020), 1 bed was unused.

Support Plans for Emergency Accommodation Users

- A total of 3,101 adults residing in emergency accommodation have an active support plan. This represents 56%, or more than half of all adults residing in emergency accommodation over the quarter.

Q. 2 2020 Headline Items:**Long-term homelessness**

- Of the 4,006 adult individuals in emergency accommodation on the last day of Q2, 2020, a total of 2,781 (or 70%) have resided in emergency accommodation for 6 months or more and are considered to be experiencing long-term homelessness.

Family Homelessness

- Among the 4,171 adults in emergency accommodation over the last week of June 2020, 1,276 were adults accompanied by child dependents.
- At the end of the quarter, a total of 871 families – comprising 1,276 adults and 1,979 dependent children - were residing in emergency accommodation.
- Of these, 354 families were accommodated in commercial hotels/B&B over the last week of the quarter, 158 were in Private emergency accommodation and 359 families in supported temporary accommodation including family hubs.

Tenancy creation and housing support

- The total number of adults who moved to tenancies in Q2, 2020 was 1,090. This reflects the extensive work being carried out by the prevention and place-finders teams.
- The significant majority moved to a social housing option during the quarter, with 389 adults in social tenancies and 694 adults in HAP tenancies. The remaining 7 adults were accommodated in private rented tenancies.
- Of the 1,090 adults who moved to tenancies, just 325 or 30% accessed post settlement supports. This indicates that a large majority of adults, 764 or 70%, had a general housing need and were able to move on without supports.

Departures from homeless services to other living situations

- In addition to departures to independent living in tenancies, 140 adults departed homeless services to other living situations in Q2 2020.
- These departures included staying with family or friends (75 persons), relocation to another country (6 persons), admission to a medical facility (hospital – 20 persons), (residential treatment – 32 persons) and admission to correctional facilities (prison remand – 7 persons).

2020 Target for Accommodating Homeless Persons with Full Tenancies

Table 1: Individuals moved on to independent living. Based on total monthly reported tenancies (April, May, June)				
Number of Accommodation Units Delivered with Full Tenancies	Quarterly	Total Units to Date in 2020	Quarterly	Total
	Total Units = Households		Total Persons Q2 2020	Individuals in 2020 to date
Local Authority Lettings:	199	374	223	443
AHB Lettings:	115	232	146	285
LTS (long-term supported accommodation)	15	89	20	119
Private Rented	7	12	7	12
Housing Assistance Payment (HAP)	607	1,212	694	1,419
Totals	943	1,919	1,090	2,278

In total 1,090 adults in 943 households moved to tenancies in Q2 2020.

A total of 607 individuals or 64% of these moves to tenancy were achieved through homeless HAP. Social housing tenancies (i.e., Local Authority, Approved Housing Bodies and LTS combined) account for 35% (n=329). Moves to private rented accommodation remained consistently low, with only 7 adults moving to private rented tenancies in the quarter.

In total, there were 528 tenancies created to accommodate families with children in the period April to June 2020. Of these 528 tenancies, 194, or 37%, prevented families from entering emergency accommodation. The prevention of homelessness through new tenancies is a key element of the work of the DRHE. In Q2 2020, a total of 356 households, including families and single person households, presented to homeless services and were prevented from entering homelessness through tenancy placement.

Table 1a shows the total number of households prevented from entering homelessness over the 12 month period from July 2019 to June 2020.

Table 1a: Household equivalent total of homeless prevention tenancies

	Total Households Prevented
Q3 2019	437
Q4 2019	419
Q1 2020	436
Q2 2020	356

Figure 1: Individual Adults - Moves to Tenancies Q2 2017 – Q2 2020

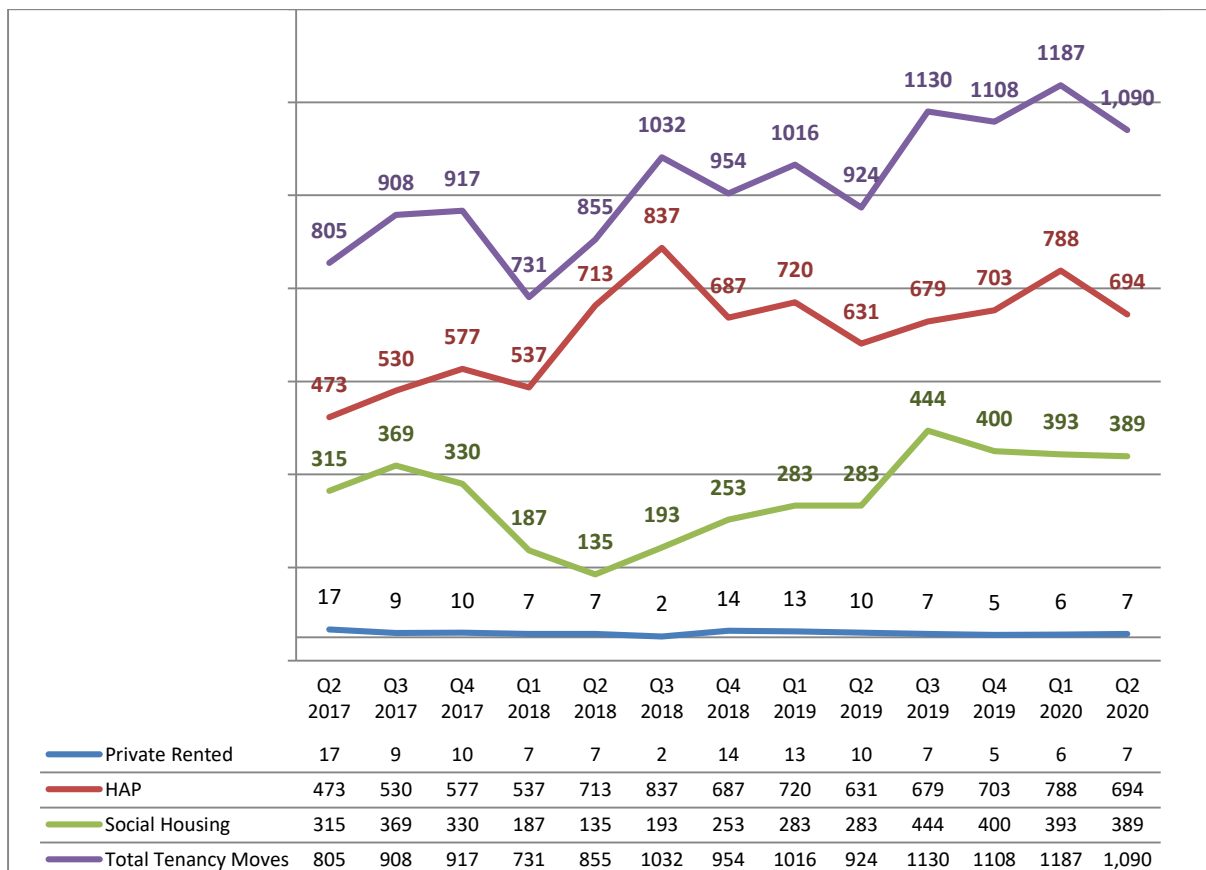


Figure 1 shows the majority of tenancies continue to be sourced through HAP, with 694, or 64% of adult individuals moving from emergency accommodation to HAP tenancies over quarter 1.

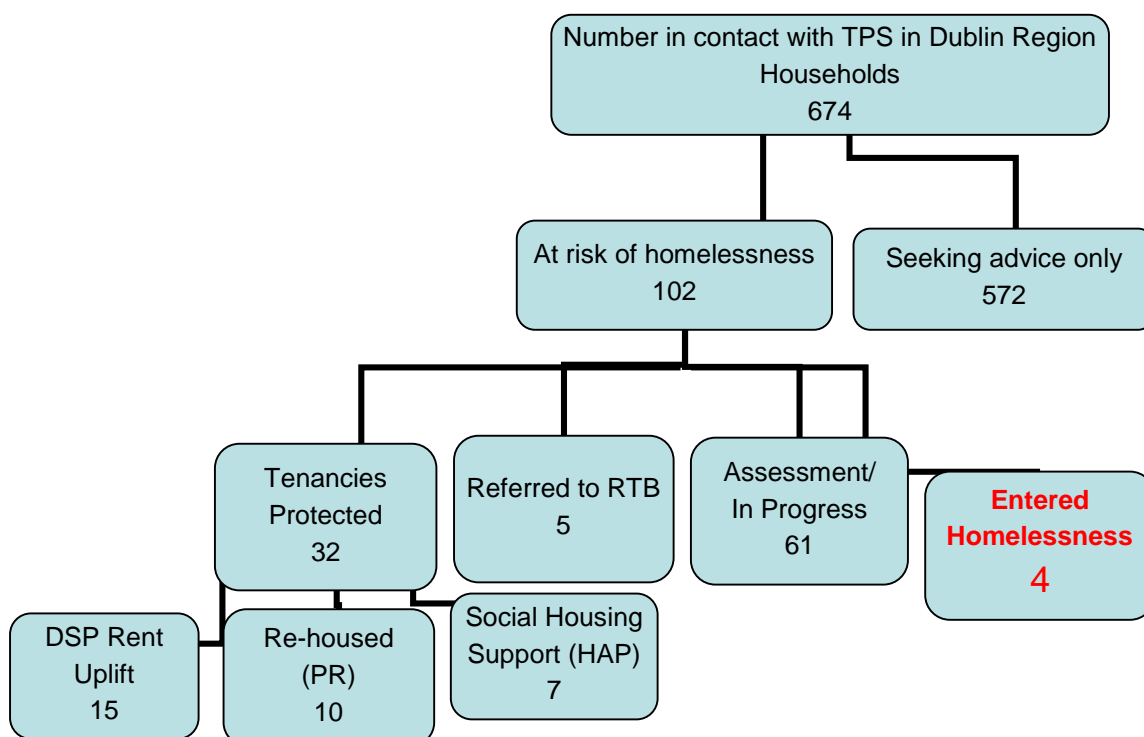
Tenancy Protection Service

The Tenancy Protection Services (TPS) is a Section 10 funded service operated by Threshold in the Dublin Region. It serves a critical role in preventing households from experiencing homelessness.

Table 1c: Number of households contacting TPS in the Dublin Region 2014 – 2020

	Q2 2020 (Apr-June)	Total 2020	Since June 2014	%
Number of households seeking advice on their rights only	572	829	19,550	60
Number of households 'at risk' of tenancy loss	102	414	13,112	40
Total number of households contacting TPS	674	1,243	32,662	100

As detailed in Figure 2 below, 63 tenancies were protected by the service in Q2 2020. 15 received a rent uplift from the DSP while 31 tenancies were protected after Threshold liaised with landlords and advocated on behalf of the client. 7 households were supported to source HAP tenancies and 10 households rehoused in the private rental sector over quarter 2. The remaining cases are being actively case managed.



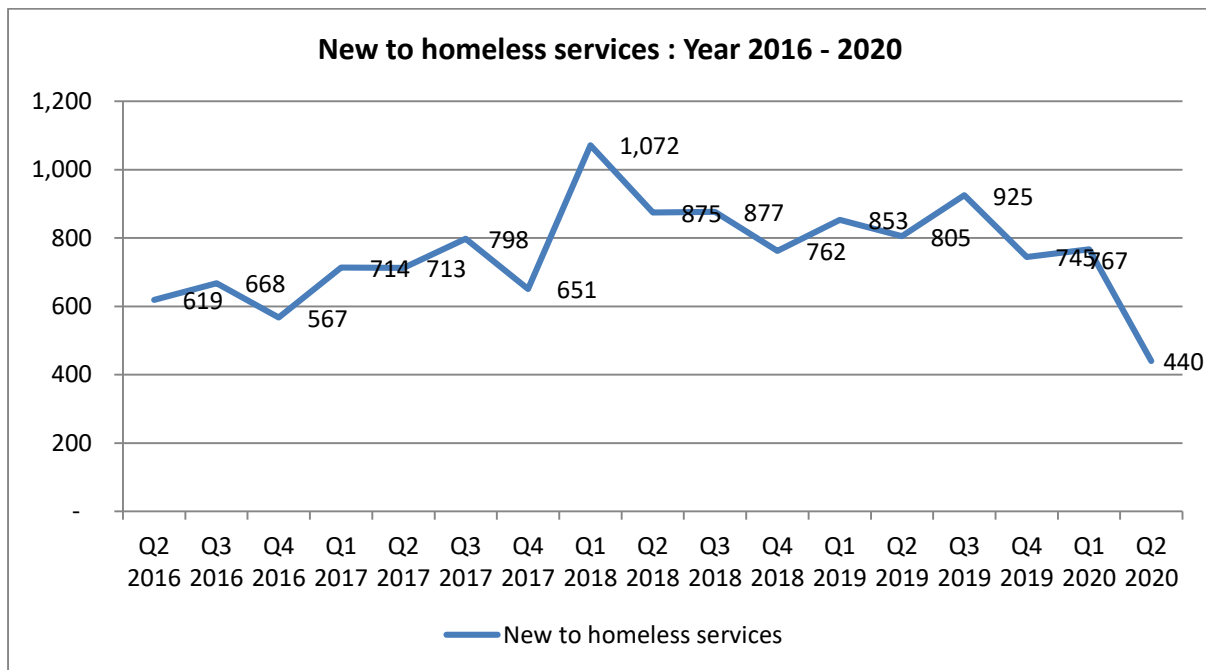
Number of new presentations on a daily basis

Table 2: Number of Individuals using Emergency Accommodation during Q2 2020			
	New	Repeat	Total in EA Q2 2020
Number of presentations in reporting period	440	5,077	5,517

In Q2 2020 the number of individuals new to homelessness accounted for 8% of the overall number of individuals using emergency accommodation, with a daily average of approximately 5 people presenting as homeless for the first time over the period.

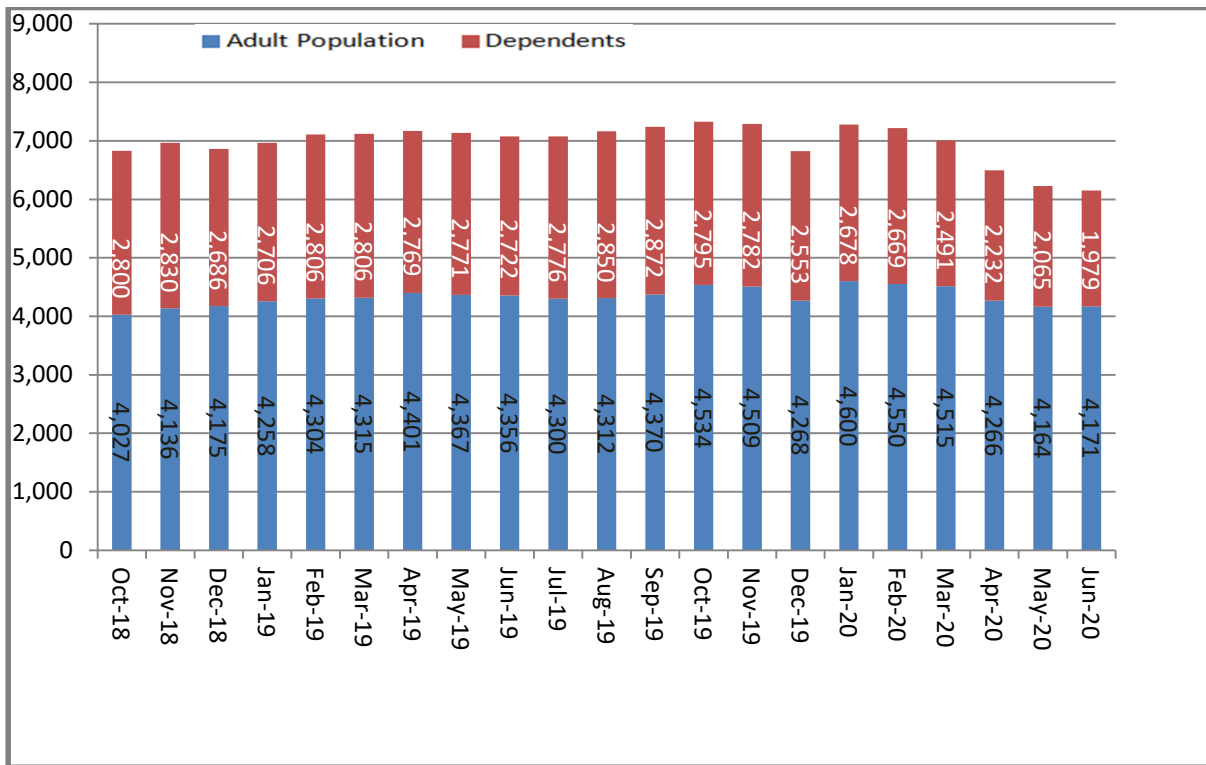
Figure 3 below shows the trend in new presentations in the Dublin region from the 2nd quarter of 2016 to the 2nd quarter of 2020.

Figure 3: Number of adults new to homeless services each quarter in the Dublin Region



Overall the number of adults accessing emergency accommodation during Q2 2020 was 5,517, a decrease of 971 people on the previous quarter. In the Q2 2020 period a significant number of adults accessing emergency accommodation were repeat or existing service users totalling 5,077. Figure 4 shows the total number of adults and dependents accessing emergency accommodation from Q1 2018 to Q2 2020. These figures represent the total number of unique individuals (adults and children) using emergency accommodation in the Dublin Region over the last full week of each month.

Figure 4: Number of adults and dependents using emergency accommodation in the Dublin Region



To give further insight into the adult population accessing emergency accommodation, a breakdown of the population by household type is given in Figure 5 indicating numbers of adults with and without children accessing emergency accommodation at a point in time each month. The numbers of single adults with no accompanying children continues to outnumber those with children using emergency accommodation.

Figure 5: Breakdown of adults accessing emergency accommodation each month

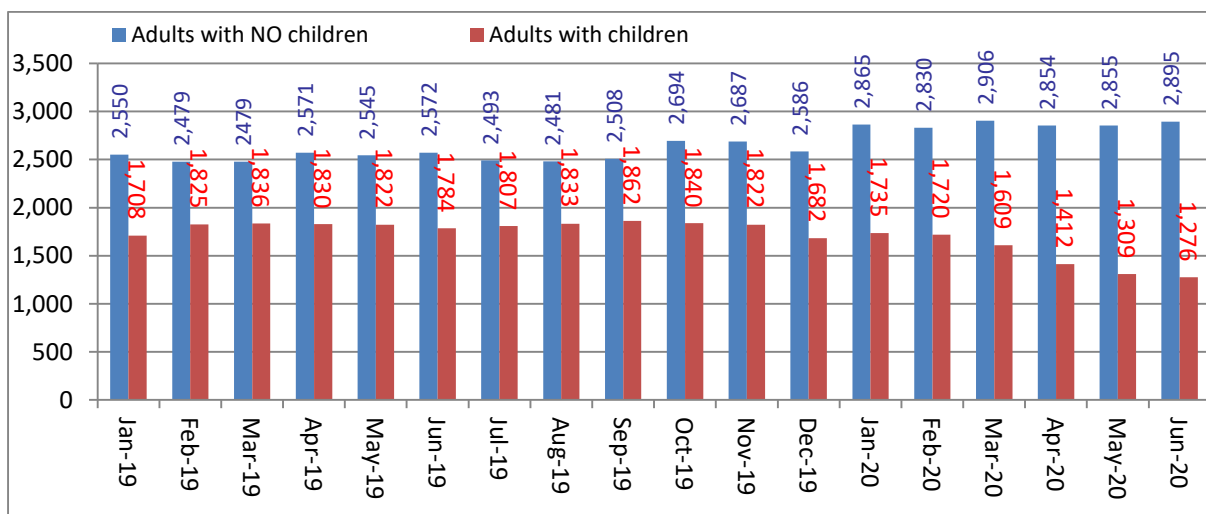


Figure 6: Type of accommodation accessed by families in the Dublin Region each month

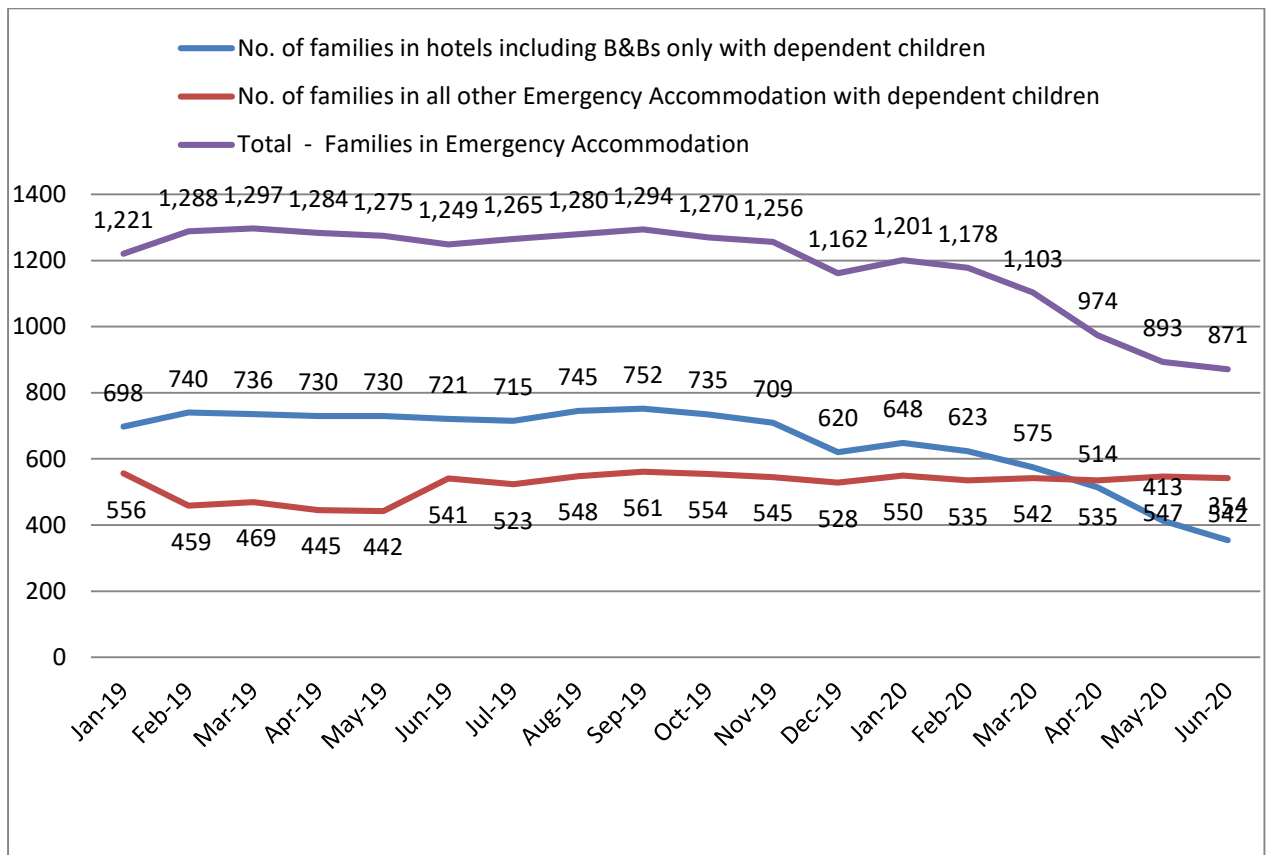
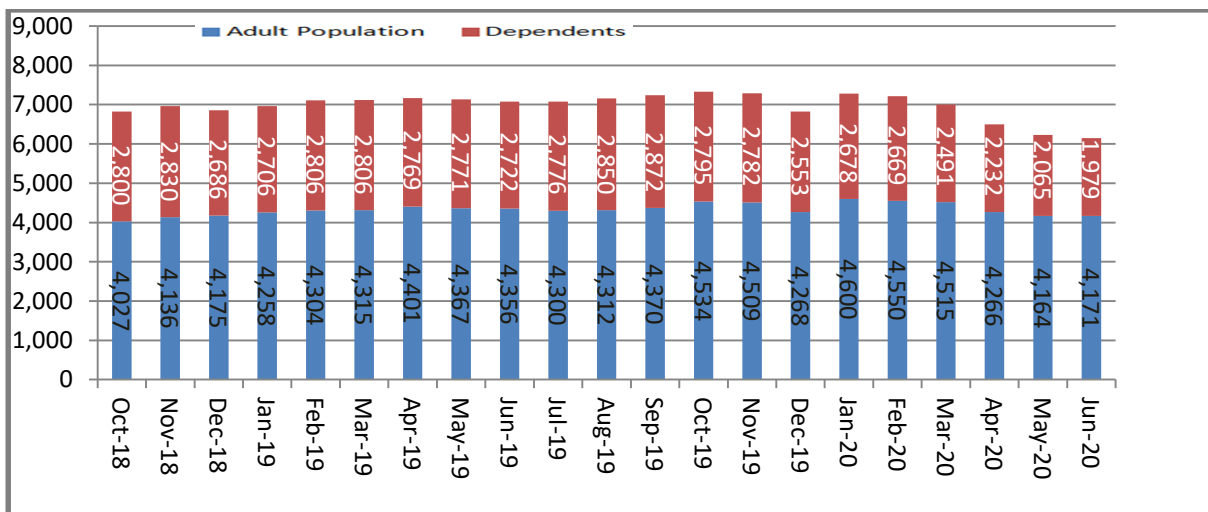


Figure 7 shows the decrease in the population in recent times when adults and children are considered together.

Figure 7: Number of adults and children in emergency accommodation in the Dublin Region each month



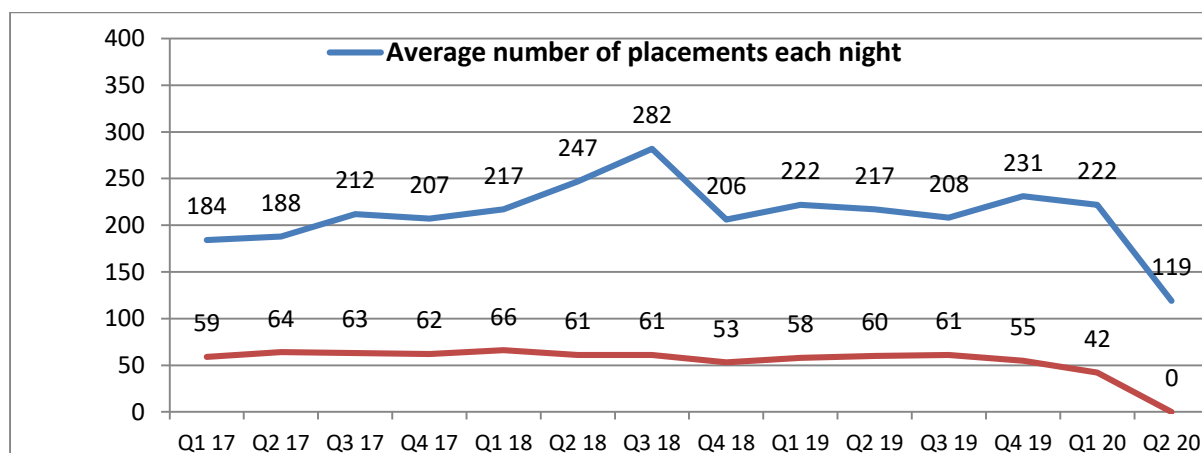
Additional Information

Table 3 below gives information on the number of emergency accommodation placements to individuals throughout the quarter. The average number of placements into emergency accommodation per night over the quarter was 119. Please note this reduction is partly due to changes in operations during the Covid 19 pandemic period.

Service	Number of placements in Q2 2020	Number Offered accommodation	Number unable to accommodate - insufficient capacity / unsuitability (Sleeping bags booked)
Calls from Service Users: Helpline	2,902	2,902	1,321
Placement Service	6,266	6,266	0
Others	1,645	1,645	655
Total	10,813	10,813	1,976
<i>Average per night</i>	119	119	21

Figure 8 shows the breakdown between the average nightly placements into emergency accommodation and the average nightly placements into the MQI Night Café. The average nightly placements into emergency accommodation over the period was 119, while the average number of nightly placements into the MQI Night Café was 0, due to Covid 19 related suspension of this service.

Figure 8: Number of nightly placements into emergency accommodation each quarter in the Dublin Region



Number of persons in emergency accommodation for longer than 6 months

On the last day of the Q2 2020 period there were 4,006 adults accessing emergency accommodation. This represents a reduction of 299 adults when compared with Q1 2020. A total of 69% of the overall total adults were experiencing long term homelessness in the 2nd quarter of 2020.

Type of Emergency Accommodation	Number of Adult Individuals on last day of Q 2 2020	Resident < 6 Months	Resident > 6 Months	
			Consecutively or continuously for longer than 6 months	Non-consecutively for longer than 6 months in the previous 12 month period
Supported Temporary Emergency Accommodation	1,818	399	1,304	115
Temporary Emergency	38	7	27	4
Private Emergency	2,150	819	1,154	177
Total	4,006	1,225	2,485	296
			2,781	

Table 4a indicates a consistent trend in the long-term homeless population in the indicated time period up to the end of Q2 2020. As can be seen from the table, on the last day of Q1 2020 72% of the population of adults in emergency accommodation have been experiencing homelessness for a period of 6 months or longer. By the end of Q2 this had reduced to 69%.

Table 4a: Change in number and rate of adult long-term homelessness each quarter in the Dublin Region

	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020
Total Adults	3,819	3,879	4,014	4,094	4,146	4,301	4,277	4,305	4,006
Adults 6 months +	2,474	2,683	2,746	2,789	2,808	2,893	2,910	3,117	2,781
Percentage	65%	69%	68%	68%	68%	67%	68%	72%	69%

Additional Information:

The majority of individuals accommodated in STAs, TEAs and Detox/alcohol residential services avail of supports as those types of accommodation have onsite service providers who

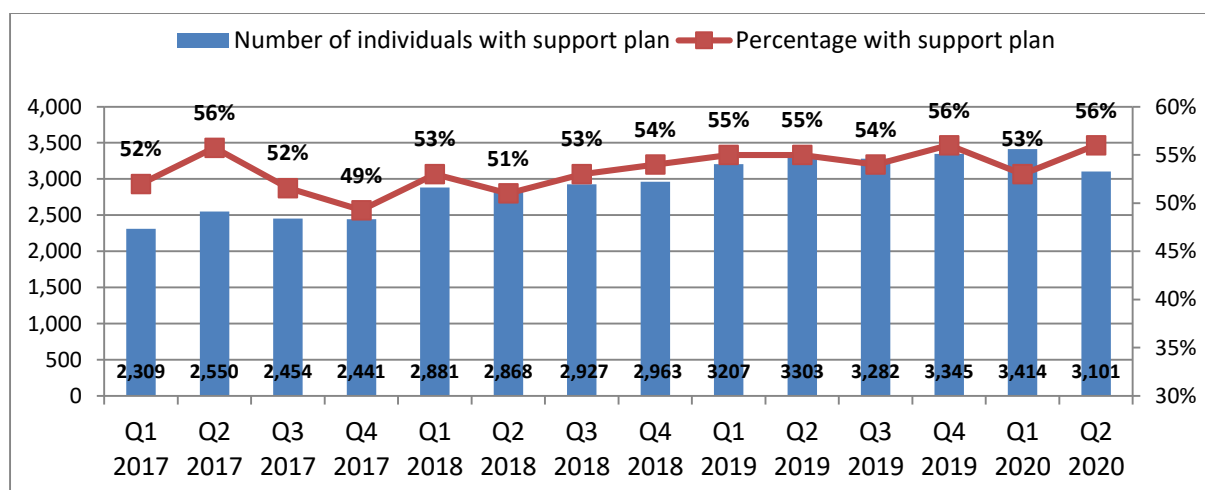
immediately engage with service users to facilitate exits from emergency accommodation. Clients in private emergency accommodation have lower levels of supports, as can be seen in Table 5, due to the fact that these are commercial facilities.

Accommodation Category	Total Number of Persons During Quarter 2 2020	Number with a Support Plan	% total with Supports
Supported Temporary Accommodation (STA)	2,629	2,100	80%
Temporary Emergency Accommodation (TEA)	68	57	84%
Private Emergency Accommodation (PEA)	3,501	1,393	40%
Other (Simon Detox and Residential Alcohol Service)	23	5	22%
(less) people accessing multiple accommodation types during the quarter*	-683	-454	
Total (Unique Individuals accessing emergency accommodation)	5,538	3,101	56%

**Note – some individuals access services in more than one accommodation type during the quarter.*

While there is still a significant number of individuals accommodated in PEAs work is ongoing to end the use of commercial hotels as a form of emergency accommodation and to ensure homeless individuals are accommodated in suitable accommodation designated for homeless services. Figure 9 indicates that the overall percentage of individuals with support plans in Q2 2020 is 56%, meaning that over half of the individuals accessing emergency accommodation are availing of supports to exit homelessness.

Figure 9: Number and percentage of adults in emergency accommodation with support plans each quarter in the Dublin Region



Number of persons leaving emergency accommodation

Table 6: Number of persons leaving emergency accommodation Q2 2020	
Moved to new/independent accommodation (As reported in table 1)	1,090
Staying with family or friends	75
Relocated to another country	6
Departure to Medical Facilities: Hospital	20
Departure to Medical Facilities: Residential Treatment	32
Departure to Correctional Facilities: Prison (on remand)	7
Total	1,230

In addition to the 1,090 adults who departed to tenancies, there were 140 adults who departed emergency accommodation for other reasons. While many of those departing to family or friends, prison, hospital or residential treatment return to homeless services at some later point in time, the trend has shown that those relocating to another country do not.

Occupancy rate in emergency accommodation

Table 7: Adult occupancy rate in emergency accommodation	
Total number of adult beds available at (30 th June 2020)	1
Number of adult beds occupied at (30 th June 2020)	4,035

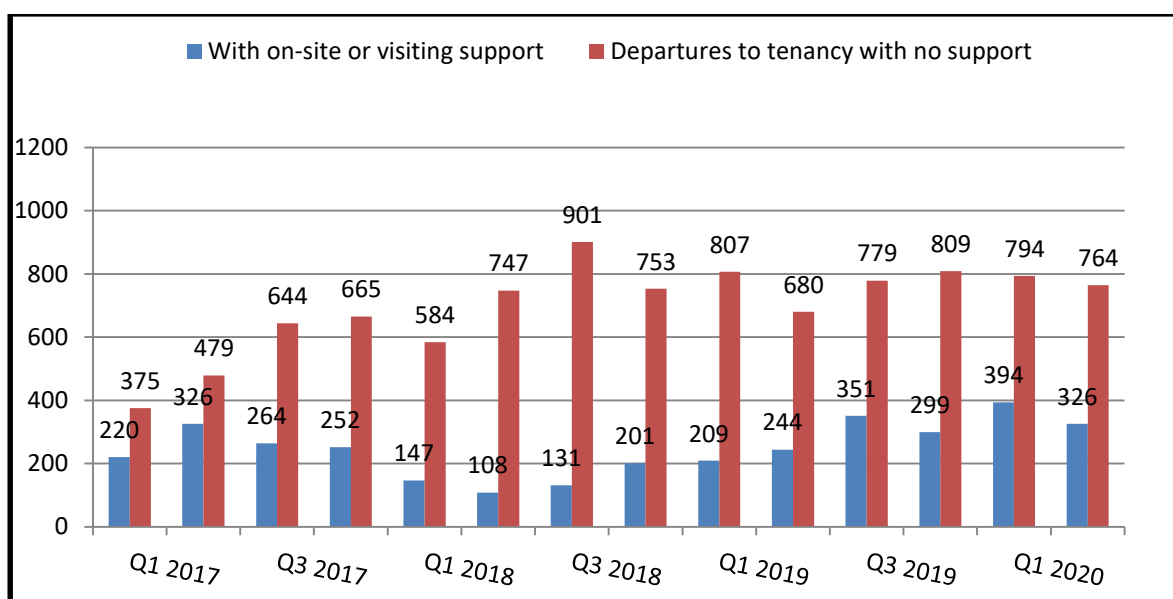
On the last day of the quarter there were 4,035 adults accommodated in emergency accommodation, a decrease of 270 adults on the last day of Q1 2020.

Number of persons moving on into independent living with support

Table 8: Number of persons moving to independent living with support	
Persons moved on into independent living with support	Total Q2 2020
Long Term Accommodation	20
Number in Approved Housing Body accommodation (AHB on-site supported and visiting support)	112
Number in local authority owned accommodation with support (LA on-site supported and visiting support)	159
Number in private rented accommodation with floating support services (visiting support only)	7
Housing Assistance Payment (HAP)	28
Total	326

In Q2 2020 the number of persons who moved to tenancies with some form of visiting or on-site support was 326 or 30%. The number moving to tenancies without support, 764 or 70%, does indicate that the large majority of adults moving to housing only have a general housing need. Figure 10 below shows this trend in the number of adults with supports in tenancy compared to number of adults moving to housing without any supports.

Figure 10: Number of tenancies with and without post settlement support each quarter in the Dublin Region



The Dublin Region continues to offer housing supports to individuals who need support in tenancy. There are currently four support services that offer support to individuals moved to housing. Table 9 below gives quarterly details on the number of individuals availing of the various types of supports to enable tenancy sustainment.

Table 9: Number of former service users supported by Visiting Support Services on June 30th 2020

Name of Service	Total ALL Active Cases as at 30/06/20	Active since 2015	Active since 2016	Active since 2017	Active since 2018	Active since 2019	Active since 2020	Total Cases Closed in Q1 2020	Total Cases Closed in Q2 2020
VTSS Focus-DLRCC	42	0	0	0	1	8	25	8	0
VTSS Focus-FCC	27	0	0	0	0	2	12	13	1
VTSS Focus-SDCC	20	0	0	1	1	4	5	9	3
VTSS Simon	92	1	3	3	6	9	32	38	7
HAIL Visiting Support	52	0	0	0	0	0	30	22	8
Sli Simon	332	0	0	0	0	2	76	254	69
Sli Focus/PMVT	250	0	0	0	0	12	64	174	71
Total	815	1	3	4	8	37	244	518	159

Over Q2 2020 a total of 815 adults were availing of post settlement support through Support to Live Independently (SLI), VTSS and HAIL support services. In addition, a total of 159 cases were closed during the quarter, with these adults no longer needing support.

The number of adults being supported in tenancies under the Housing First programme continues to increase as the program is extended to individuals with high support needs exiting to tenancy. As these individuals have high support and complex needs, there are occasions where tenancies fail and subsequent alternative tenancies have to be sourced. Figure 10 below shows this pattern. At the end of Q2 2020 tenancies for 412 unique individuals had been created and managed by housing first since the beginning of the programme.

Figure 10: Total Unique Individuals Supported in Tenancies through Housing First Programme.

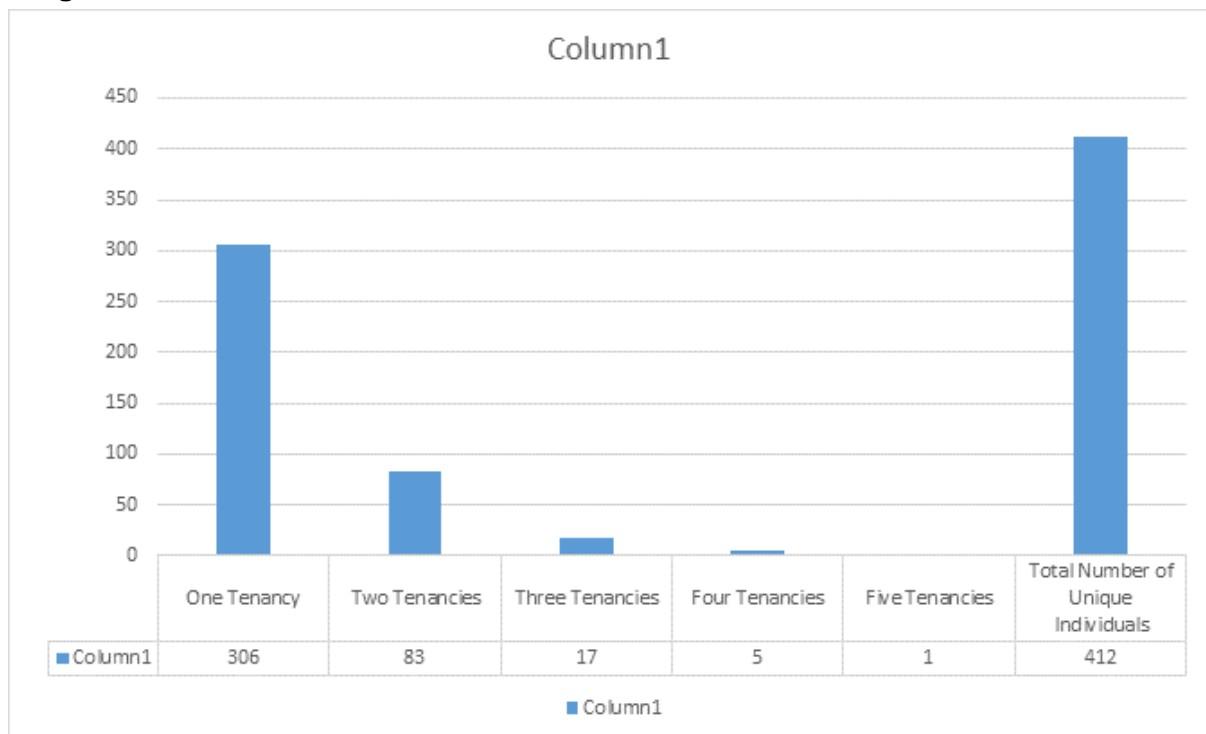


Figure 10 shows that a total of 306 individuals successfully sustained their first tenancy through housing first supports, while a total of 106 individuals have availed of more than one tenancy, The tenancy sustainment rate through the housing first supports is high at 90%. Housing First support is not time bound and when a tenancy fails support is continued so as to facilitate placement into another tenancy thereby preventing the individuals from returning to homelessness.

Number of persons moving on into independent living without support

Table 10: Number of persons moving on into independent living without support Q1 2020	
Number in private rented accommodation without support	0
Number in local authority owned accommodation without support	64
Number in LTA without support	0
Number in other Approved Housing Body accommodation without support	34
Number in Housing Assistance Payment without support	666
Total	764

In Q2 2020, a total of 764 individuals moved to housing without taking up any tenancy sustainment supports. This represents 70% of individuals moving to housing in Q2 2020. As indicated earlier, the high rate of individuals moving to housing without supports is influenced by the high number of homeless prevention cases which are mostly households with a general housing need and not requiring any other form of support for tenancy sustainment.

Number of persons sleeping rough

Please note: Table 11 not included - due to Covid 19 the April 2020 Rough Sleeper Count did not take place.

The Dublin Simon Outreach Team engages with individuals sleeping rough each night throughout the year. In Q2 2020 a total of 709 adults engaged with the Dublin Simon Outreach Team.

Table 12: Number of persons recorded as rough sleepers engaged with in Q2 2020	
Total Individuals	709
<i>Number of persons who also used Emergency Accommodation over Q2 2020</i>	480

Table 12a: Emergency accommodation use amongst individuals rough sleeping

	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020
Adults in contact with Housing First Intake Team (Street Outreach) over three month period	628	601	631	442	443	669	698	709
Adults also accessing emergency accommodation during three month period	432	403	434	289	357	547	513	480

Percentage accessing emergency accommodation	69%	67%	69%	65%	81%	82%	73%	68%
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The Dublin Simon Outreach Team data continues to indicate that the majority of individuals engaging with the team have a low engagement rate as they only engage in sleeping rough for a short period of time. In Q2 2020 a total of approximately 95% of the individuals engaging with the team had between 1 and 10 contacts over the 3 month period.

Table 12b: HFIT number of contacts with individual adults in Q2 2020

Number of contacts Q2 2020	Number of individuals Q2 2020	Number of contacts
1-10 contacts	671	1,661
11-20 contacts	37	381
21 -50 contacts	1	26
Total	709	2,068

Part 4**Meetings of the Management Group and Consultative Fora**

	Dates of meetings held in the Q2 2020	Membership Details																		
Statutory Management Group	11/05/20	Dublin Region Homeless Executive South Dublin County Council HSE Integrated Service Directorate The Probation Service Tusla																		
Regional Homelessness Consultative Forum	20/05/20	<table border="1"> <tr><td>An Garda Síochána</td></tr> <tr><td>City of Dublin Education & Training Board (CDETb)</td></tr> <tr><td>Department of Social Protection</td></tr> <tr><td>Department of Social Protection - HPU</td></tr> <tr><td>Dublin City Council</td></tr> <tr><td>Dublin Region Homeless Executive</td></tr> <tr><td>Dún Laoghaire-Rathdown County Council</td></tr> <tr><td>Fingal County Council</td></tr> <tr><td>Homeless Network Crosscare Merchants Quay Ireland Threshold</td></tr> <tr><td>HSE Integrated Service Directorate</td></tr> <tr><td>HSE Dublin North City</td></tr> <tr><td>HSE Dublin West – Social Inclusion / HSE Dublin Mid Leinster</td></tr> <tr><td>Irish Council for Social Housing</td></tr> <tr><td>Irish Prison Service</td></tr> <tr><td>MAG – Peter McVerry Trust</td></tr> <tr><td>South Dublin County Council</td></tr> <tr><td>The Probation Service</td></tr> <tr><td>TUSLA – Child & Family Agency</td></tr> </table>	An Garda Síochána	City of Dublin Education & Training Board (CDETb)	Department of Social Protection	Department of Social Protection - HPU	Dublin City Council	Dublin Region Homeless Executive	Dún Laoghaire-Rathdown County Council	Fingal County Council	Homeless Network Crosscare Merchants Quay Ireland Threshold	HSE Integrated Service Directorate	HSE Dublin North City	HSE Dublin West – Social Inclusion / HSE Dublin Mid Leinster	Irish Council for Social Housing	Irish Prison Service	MAG – Peter McVerry Trust	South Dublin County Council	The Probation Service	TUSLA – Child & Family Agency
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TUSLA – Child & Family Agency																				

Signed:



Eileen Gleeson, Director, Dublin Region Homeless Executive